



# Library Usage Trends 2019-2023

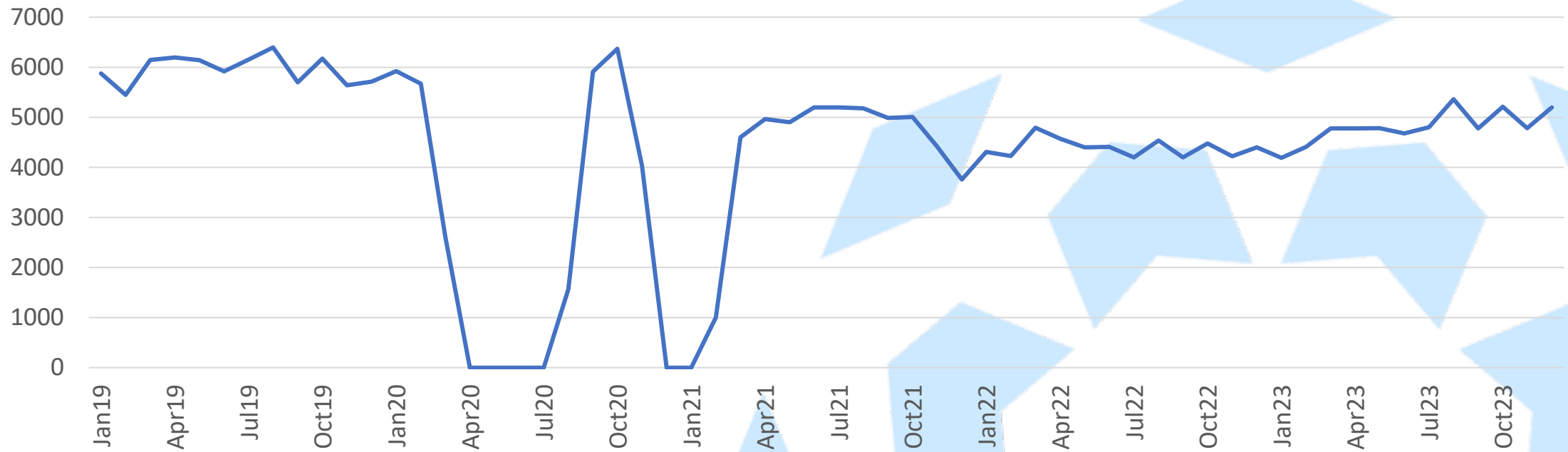
Strategy Office | April 18, 2024

REPORT 1



# Hours Open

Average monthly hours open are down 19% since 2019 but steadily climbing back up as we reopen branches.

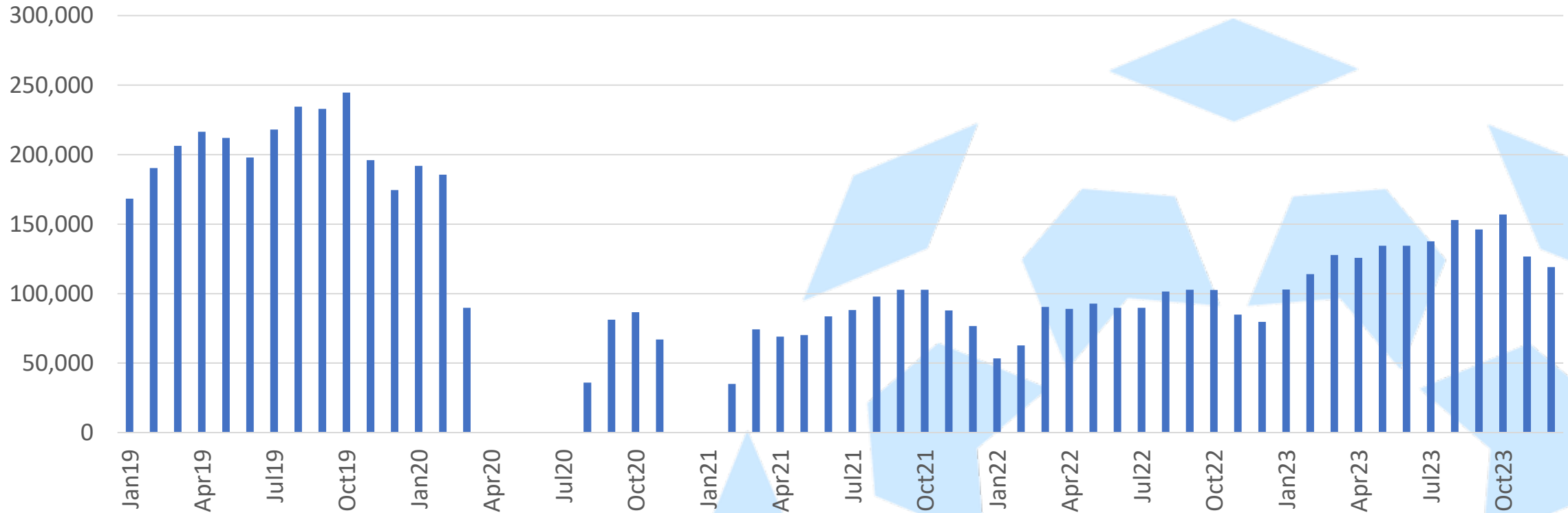


	<b><u>2019</u></b>	<b><u>2020</u></b>	<b><u>2021</u></b>	<b><u>2022</u></b>	<b><u>2023</u></b>	<b><u>% Change</u></b>	
<b>Yearly Hours</b>	71,518	32,109	49,223	52,758	57,763	<b>from 2019</b>	<b>from 2021</b>
<b>Avg. per Month</b>	5,960	2,676	4,102	4,397	4,814	-19%	52%



# Visits

Monthly visits are averaging around 63% of our pre-pandemic numbers.

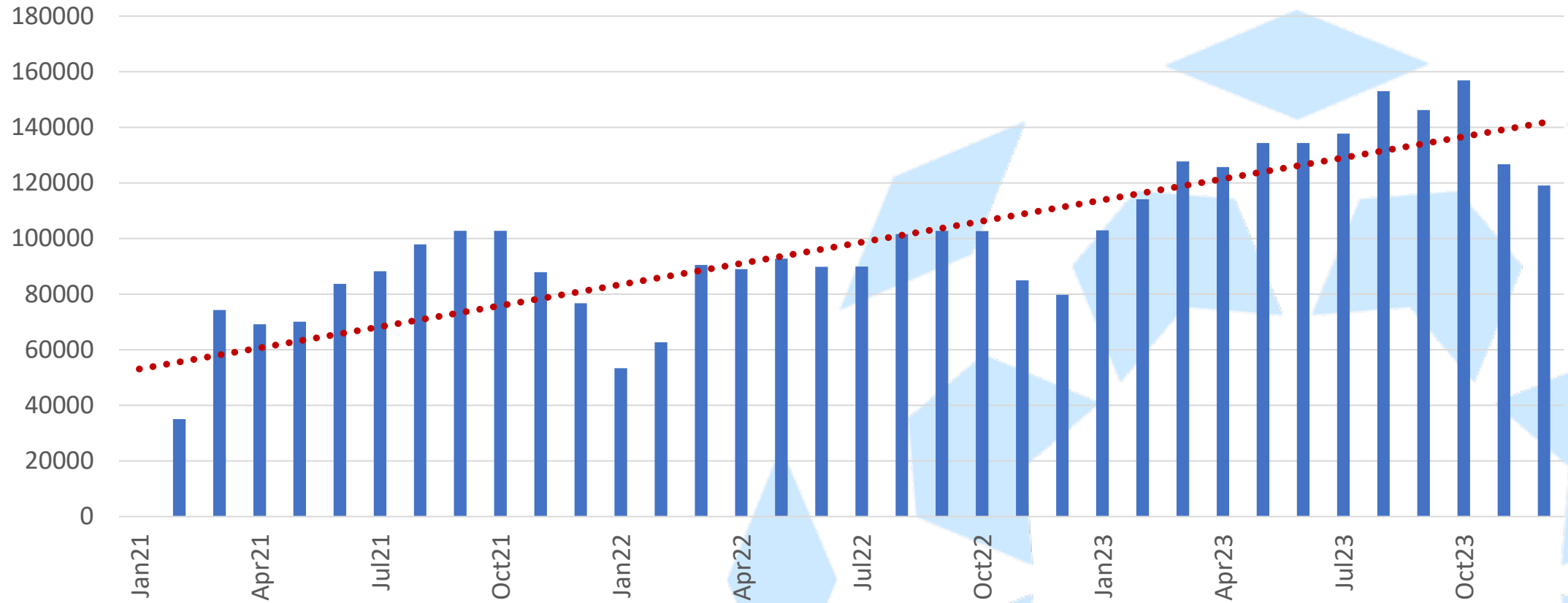


	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
<b>Visits</b>	2,492,213	738,161	888,417	1,039,466	1,578,755
<b>Avg. per month</b>	207,684	61,513	74,035	86,622	131,563



# Visits 2021-Present

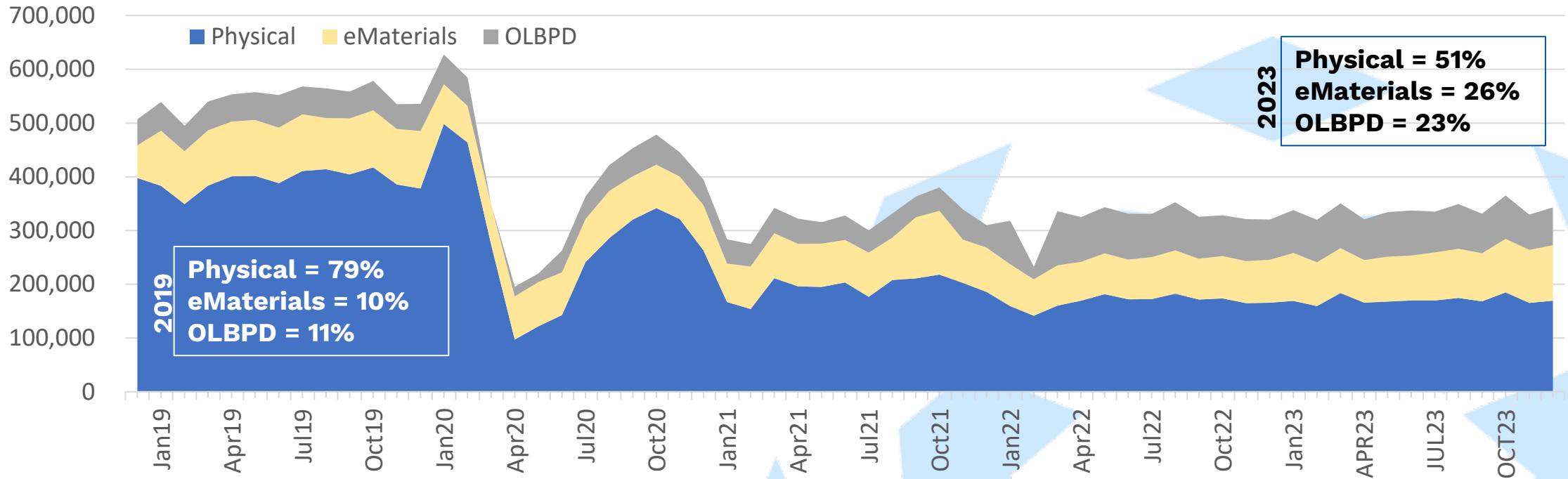
Since January 2021, monthly average visits are up 78%.





# Circulation

Average monthly circulation is at about 68% of pre-pandemic levels.

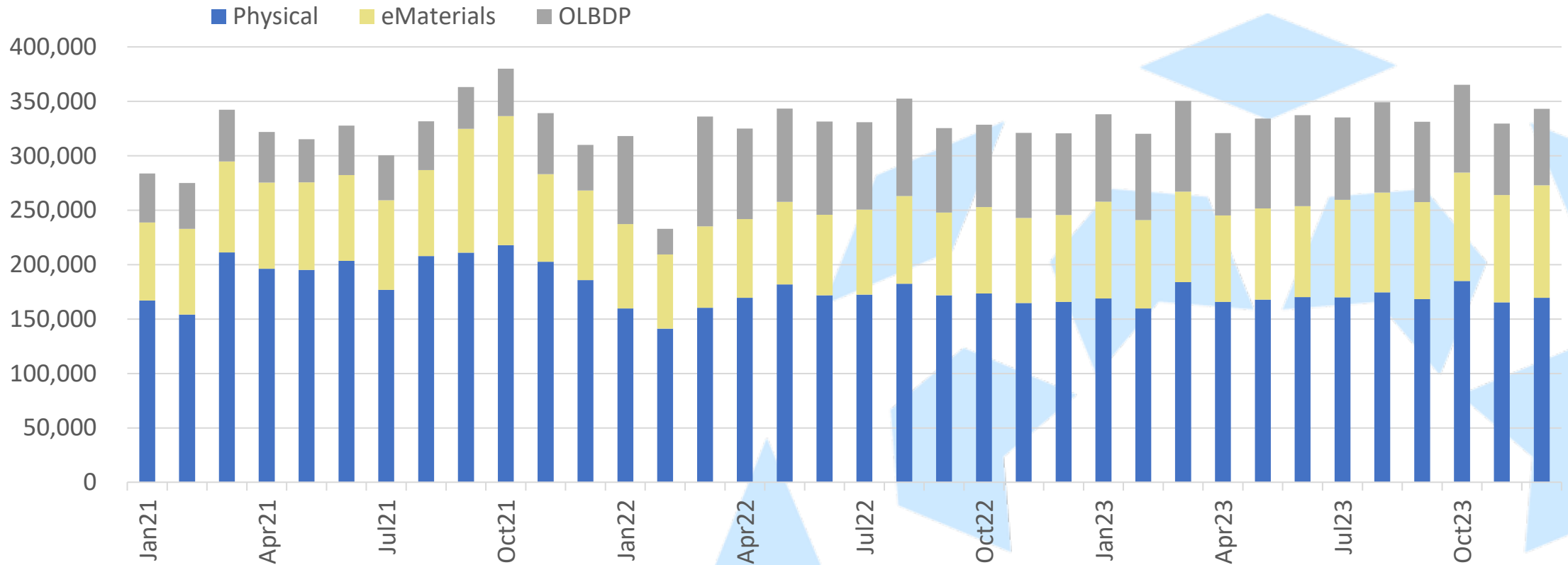


	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
<b>Physical</b>	4,718,075	2,225,104	2,318,356	2,013,429	2,048,655
<b>eMaterials</b>	609,206	765,437	897,608	914,507	1,072,668
<b>OLBDP</b>	625,248	473,753	531,940	935,863	933,449
<b>Totals</b>	<b>5,952,529</b>	<b>3,464,294</b>	<b>3,747,904</b>	<b>3,863,799</b>	<b>4,054,772</b>



# Circulation 2021-Present

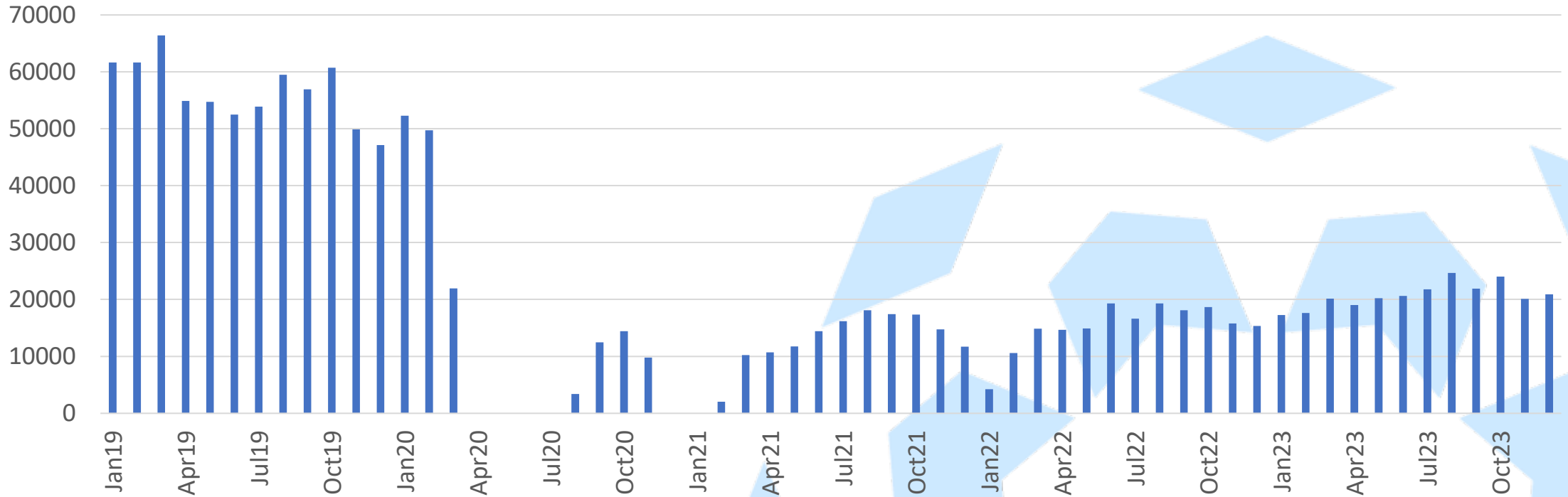
Average monthly circulation has risen steadily since January 2021 and is currently up 8% since then.





# Computer Use

Average monthly computer use is at about 37% of pre-pandemic levels.

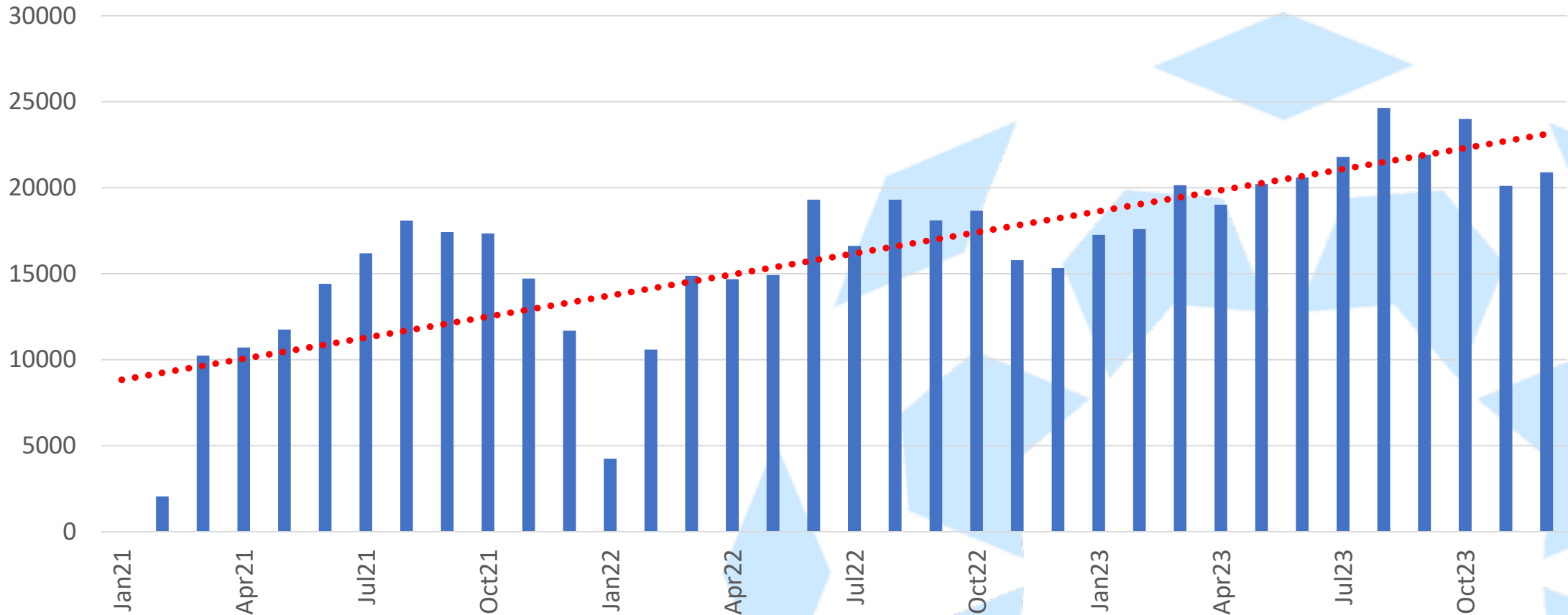


	<b><u>2019</u></b>	<b><u>2020</u></b>	<b><u>2021</u></b>	<b><u>2022</u></b>	<b><u>2023</u></b>
<b>Computer use</b>	679,684	164,015	144,630	182,444	248,202
<b>Avg. per month</b>	56,640	13,668	12,053	15,204	20,684



# Computer Use 2021-Present

Since 2021, average monthly computer use is up 72%, and continues to rise.

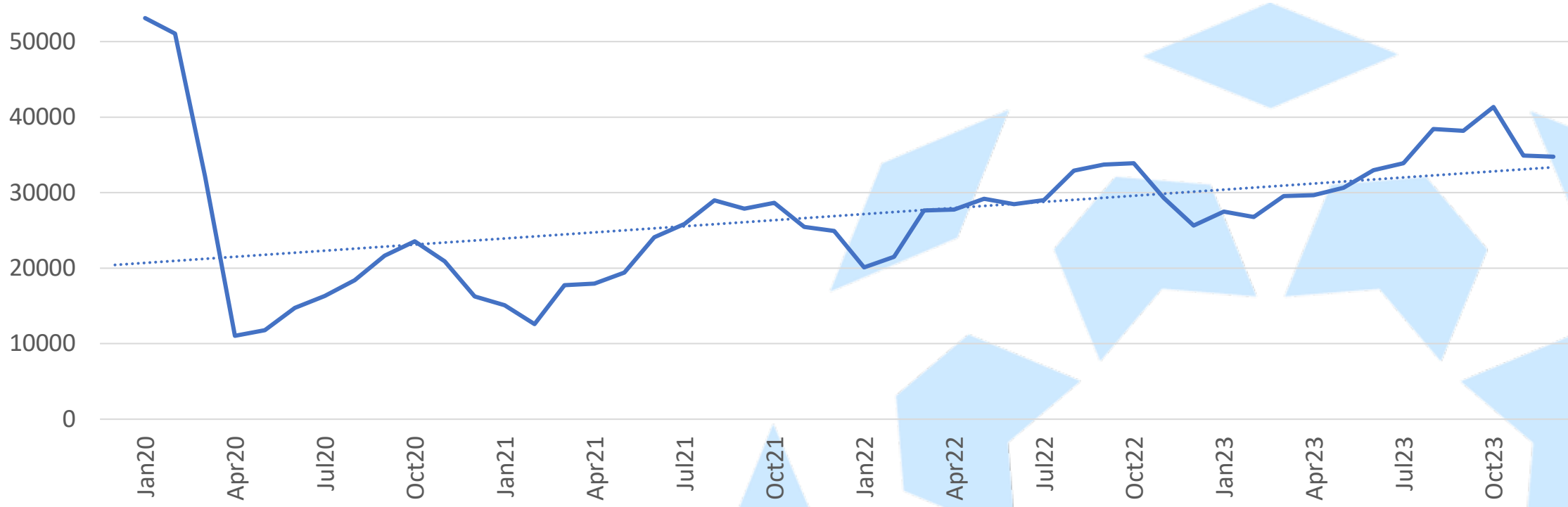






# WiFi Use

The average monthly WiFi hours is up 48% since 2021, higher than our projected increase.

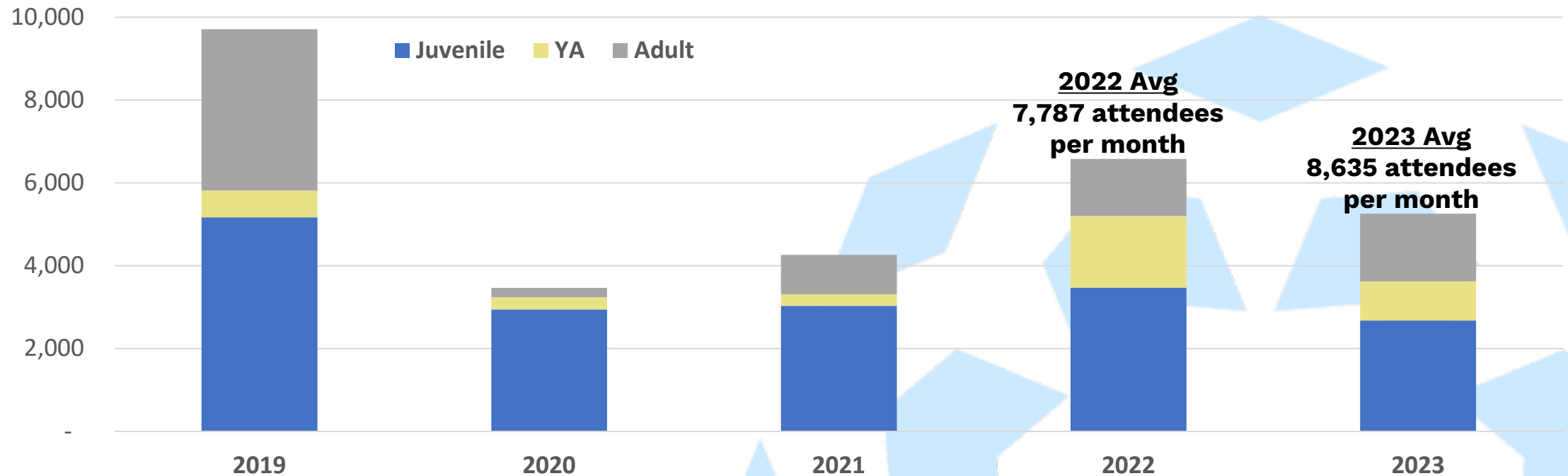


	<b><u>2020</u></b>	<b><u>2021</u></b>	<b><u>2022</u></b>	<b><u>2023</u></b>
<b>Wifi Use</b>	291,032	268,694	339,165	398,696
<b>Monthly avg.</b>	24,253	22,391	28,264	33,225



# Programs

Since 2021, the average number of monthly programs presented is up 23% and the average monthly attendance is up 11%.



**2022 Avg**  
7,787 attendees  
per month

**2023 Avg**  
8,635 attendees  
per month

	2019	2020	2021	2022	2023
<b>Juvenile</b>	5,170	2,942	3,029	3,468	2,676
<b>YA</b>	640	298	279	1,733	946
<b>Adult</b>	3,900	224	953	1,376	1,630
<b>Totals</b>	<b>9,710</b>	<b>3,464</b>	<b>4,261</b>	<b>6,577</b>	<b>5,252</b>