

From: Martha Swarts <mawa421925@gmail.com>
Date: October 30, 2017 at 12:34:48 PM EDT
To: Felton.Thomas@cpl.org
Subject: **Wonderful experience at the downtown library**

A group of us from Buffalo enjoyed a first-time visit in Cleveland this past weekend. Following a glowing recommendation in the Buffalo News of your Superman exhibit, we decided to add the exhibit to our itinerary. We are so glad we did! We thoroughly enjoyed the exhibit.

Additionally, we were thrilled that the exhibit brought us to the exceptional library building. The architecture is stunning to say the least. The building is so well maintained from the hallways, stairs, collection spaces, bathrooms etc. To a person, each staff member we encountered was so friendly, informative, and helpful. The librarians and security staff were eager to share their pride in the library and what it had to offer. We were so impressed with the Special Collections area.

The professionals in this area eagerly pointed out so many points of interest in the collection as well as suggestions about Cleveland. The Cleveland Library is a welcoming place with an exceptional staff and collection. We thank all of you who have made the Cleveland Library an exceptional place.

Sincerely, Martha Swarts
Hamburg, NY

Sent from my iPad