From: Christine Polisena < Christine_Polisena@ajg.com>

Sent: Wednesday, April 17, 2019 5:02:49 PM

To: Ronelle Miller-Hood; Lynn Sargi; Carrie Krenicky; Cedric Johns

Cc: Julie Abrams; Mark Nolan; Gina Palmieri

Subject: Congratulations!!

CPL team,

Want to let you know that Cleveland Public Library has been recognized as a "Best in Class" organization in health care cost containment by Gallagher. This honor is based on your responses to the Gallagher 2018 National Benchmarking survey. From those responses Gallagher identifies the top quarter of employers who have been able to control health care cost increases over several year time period and who self-assess health care cost strategy effectiveness. There are over 4,000+ employers that respond to the survey. We have a framed certificate that we will like to present to you. This is a testament to your strategy of supporting employees health and helping to control utilization.

We thank you for your participation in the Benchmarking survey as that is how employers are identified for this honor. Thanks for allowing us to be part of your success.

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