

DIRECTOR'S REPORT

October 24, 2019

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

PUBLIC SERVICES

MAIN LIBRARY

With the help of staff across Public Service departments and Lending, Assistant Director of Public Services Robin Wood created a POP-UP Library at the *Project 400: Our Lived Experience* at the Cleveland State University Wolstein Center on September 27th and 28th. Between sessions, staff was able to sign up new library card users, check out books and talk with conference attendees about the amazing resources available at their Library.

Assistant Director of Public Services Robin Wood also hosted a meeting of the outgoing Sugarman Committee on September 26th and took over coordinating the CPL Tour program in September. On September 17th, staff from several areas across CPL attended the Northeast Ohio Regional Library System (NEO-RLS) Annual Membership Meeting. During the meeting CPL staff members were recognized for their support of NEO-RLS during the past year. These staff members include: Tracie Forfia, Lan Gao, Reginald Rudolph, Donald Boozer, Jaime Declet and Robin Wood.

Programs and Services

2020 Census

A cross functional group of staff members has been busy preparing for the 2020 Census. The Census Team is responsible for

communicating information about the Census to our patrons and staff, providing Census training to staff and coordinating with outside agencies. Assistant Director of Public Services Robin Wood is leading the Census Team.

Center for Local and Global History Programs

Subject Department Librarian Terry Metter hosted Sandra Melton for her Beginning Genealogy Workshop on September 7th.

Mr. Metter assisted Outreach and Programing Services with the Writers and Readers on September 24th at Case Western Reserve University.

Subject Department Library Assistant Adam Jaenke attended the event *Keep Talking: A Story Telling Event* at Collinwood Branch on September 9th. The storytelling event was in conjunction with Cleveland Print Room for Cleveland 20/20. Mr. Jaenke photographed the event. Mr. Jaenke has been reaching out to local businesses, neighborhood groups, and people within the city of Cleveland for Cleveland 20/20. This month he contacted Cleveland Metroparks Zoo, Duck Rabbit Coffee, Joy Machines Bike Shop, Larder Delicatessen, East Side Daily News, Flower City Gift Shop, and Boddie Records. In addition to those businesses, Mr. Jaenke photographed Ohio City, Woodland Hills, Asia Town/Goodrich-Kirtland Park, Gordon Square/Detroit-Shoreway, Central, and Collinwood neighborhoods.

The African American Genealogy Society of Greater Cleveland's Genealogy and Family History Research Clinics returned from their summer hiatus and assisted eight people with their family history research on September 14th.

On September 21st, David Mould, Historian and author of Moonson Postcards, gave a talk on pivotal events for counties on Indian Ocean in 1947. His talk focused on India, Madagascar and Indonesia and how each country transitioned away from colonial rule.

Library Assistant Lisa Sanchez worked with Metadata Archivist Amia Wheatley and Branch Manager Jaime Declet to host a Hispanic Heritage Scanning Day at South Branch on September 28th. Patrons were encouraged to preserve their family history by scanning family photos, letters, recipes, and more. Patrons were able to keep the original documents, but images would be preserved online in the Digital Gallery. Mx. Sanchez selected photographs for the department's weekly TBT feature. Some of the images included Clifton Blvd., Sackett Elementary School, and the 1910 Labor Day

Parade. Mx. Sanchez continued to select images to be featured on CPL's Instagram promoting the Cleveland 20/20 Project. In collaboration with Brian Meggitt and Olivia Hoge, Mx. Sanchez selects images, writes descriptions, and keeps track of images uploaded by participating Cleveland 20/20 photographers. Some of the subjects for September included poetry readings at Outlandish Press, a portrait by Ruddy Roye, and Zubal Books in Tremont.

The Photograph and Map Collection hosted a tour group of undergraduate and graduate students from Ursuline College (led by Librarian Raymond Rozman) on September 14th. Photograph Collection Librarian Brian Meggitt gave the group an overview of the Collection and its uses and showed them a display of photographs of Ursuline Convent, Ursuline Academy, and Ursuline College to illustrate how items are found in various sub-collections and provided to patrons. Subject Department Library Assistant Danilo Milich gave an overview of the Map Collection and had several examples of materials available in the Collection and how they can be used for research.

Business, Economics and Labor Programs

The Fall business series of classes, *Running Your Small Business*, debuted September 21st. The class *Buying and Selling Online - Amazon and Etsy* was attended by an engaged group. *Google: Get Your Business Online* followed on September 28th with another interested group of patrons.

Library Assistant Joseph Parnell, through the CPL FIT/ Harvest for Hunger Committee, is helping to plan numerous programs for the 2020 season to not only promote the continued participation of CPL staff in the annual food drive, but to also create a sustainable model for giving/volunteering through the coming years.

Business, Economics, and Labor Librarian Susan Mullee taught GED students about office memos on September 9th. Students learned about the components of a memo and determined the purpose and facts of an example memo via Ready to Learn Reader & Language Arts Learner Workbook.

The Garfield-Perry Stamp Club contacted Cleveland Public Library regarding the status of the Club's donated reference-only collections held by Cleveland Public Library's Business, Economics & Labor Department. Following-up on the inquiry, Mr. Hay has undertaken a collection assessment project, working in consultation with Special Collections and Cleveland Public

Library Archives staff to help locate, identify, and bring together items in this collection that may have changed shelving locations since the original donations that occurred in the 1940s and several decades that followed.

Fine Arts and Special Collections Programs

Staff from Special Collections hosted the Ohio Preservation Council in the Treasure Room on September 11th and hosted a primary resource class presentation for students from Ursuline college taking a Historic Preservation class on September 14th.

Literature Programs

The Ohio Center for the Book hosted a Cleveland Public Poetry event on September 21st entitled "Writing About Place" with poet, essayist, writer and journalist Lee Chilcote and guest poet, writer, literary artist, and community activist Damien Ware. Mr. Chilcote and Mr. Ware read their works and shared their experiences living and writing about Cleveland with attendees.

Literature/OCFTB Librarian Timothy Phillips presented the Literary Frolic Friday event on September 27th focusing on discussion of the 1955 novel *Run Silent, Run Deep* by Captain Edward "Ned" Latimer Beach, Jr., whose father was born in Ohio. The book discussion was paired with a viewing and comparison with the 1958 film of the same title. As part of his research, Mr. Phillips corresponded by email with the Reference Archivist at the Dwight D. Eisenhower Presidential Library in Abilene, Kansas, where Captain Beach's papers are archived.

Popular Programs

Popular Library Clerk Daunte Bolden worked at the eSports event in the Learning Commons. The group celebrated the 20th anniversary of the SEGA Dreamcast release by playing retro games.

CDPL/Learning Commons Programs

Cleveland Digital Public Library hosted classes during September. There was a papermaking class on the 7th and a Finding Fonts Class on the 28th. Working with CPL FIT, CDPL regularly hosted Yoga and Core Strengthening, attended by over 30 attendees a week, and 90 over the month. About half of attendees are from downtown offices and half from library participants in our FIT program.

Music at Main

Local Cleveland jazz ensemble *The Biasella Trio* performed for an audience of 23 people on September 23rd.

Knitting at PAL

The Lunchtime Knitting Circle at City Hall hosted two meetings this month, on September 4th and 18th by Popular Library Manager Sarah Flinn and PAL Assistant Monica. Knitters are working on squares for blankets to donate for holidays. There were a few new attendees who stated that the meetings were fun, and they were glad they had been able to join.

Youth Services Programing

Cleveland Public Library Youth Services and Federal Reserve Bank of Cleveland Collaboration Initiatives - Senior Librarian Lan Gao attended the Danny Dollar Academy Educator Professional Development at Federal Reserve Bank of Cleveland. This program is based on children's book *Danny Dollar Millionaire Extraordinaire: Lemonade Escapade* by Ty Allan Jackson on September 10th. The students learn about Finance, Entrepreneurship, as well as Economics through this multi-week program. Lan promoted CPL resources and services such as Main Library field trips, puppet shows, Educator's Card, ConnectED Card, and YRead? Book Set to attending educators.

Youth Services staff Lan Gao and J.J. Lendl collaborated with the Federal Reserve Bank of Cleveland on their new "Fed Ops to Work" initiative - a program aimed at high school students to give them information about post high school work opportunities at the bank, as well as covering topics like tuition reimbursement and career mobility on September 19th. Youth Services recruited 20 teens to attend the event at the Federal Reserve Bank of Cleveland. Lan and J.J. accompanied them to the program where they were split into groups and given tours of three Fed departments. The teens also received information packets, spoke with employees, attended a keynote speech, and were provided dinner. The attendees had very positive feedback and the bank is currently working to schedule another event in association with Youth Services. We are also seeking the possibility of long-term collaborations on this program between the library and the bank.

Youth Services staff member Lan Gao and J.J. Lendl participated at the *Educator Appreciation Night* event at the Federal Reserve Bank of Cleveland on September 24th. Teachers were invited to the

event to learn about field trip opportunities to the bank's Money Museum and the Main Library, a partnership Youth Services has been maintaining for the last few years.

Main Library Tours and School Visits

Staff in Fine Arts and Special Collections hosted many tour groups during the month of September including: 34 students from Case Western Reserve *First Experience* class, 27 students from a Cleveland State University Urban Studies class, 30 students from Wilber Wright school and 15 students from Nathan Hale school.

Youth Services welcomed over 120 students from two homeschooling groups, Wilbur Wright, Nathan Hale, and Padre Pio Academy for a live puppet performance by Madcap Productions Puppet Theatre from Cincinnati. Library tours and storytimes were also offered to four school groups. Staff members, including Julie Gabb, Christine Feczkanin, J.J. Lendl, Ben Ford, and Valerie Gee facilitated or ushered separate tours including visits to the World of Puppets Exhibit, TechCentral, Special Collections, the Superman Statue, and Youth Services.

Main Library Book Clubs

The OLBDP adult book club met on September 13th to discuss *Following Atticus* by Tom Ryan.

Award Winning Book Club

Literature/Ohio Center for the Book (OCFTB) Library Assistant Michael Haverman hosted the return of the Award-Winning Book Club with four patrons discussing *There There* by Tommy Orange on September 3rd. The title was selected in part because Mr. Orange would be speaking in Cleveland in September for the Anisfield-Wolf Book Award ceremony.

Get Graphic!

Literature/OCFTB Library Assistant Nick Durda, along with former OCFTB Scholar-in-Residence Valentino Zullo, hosted the bi-weekly Get Graphic! Book Club on September 9th with a discussion of *Vietnamerica* by GB Tran with eight patrons taking part. On September 23rd, they hosted a discussion with 11 patrons of *The Best We Could Do* by Thi Bui for the bi-weekly Get Graphic! Book Club. On September 26th they hosted the 4th installment of the *Get Graphic!* Facebook Live event on the Ohio Center for the Book Facebook page to discuss the September book club books as well as

future books and events. The four videos have gotten over 400 views.

Main Library Outreach

Ms. Hoge and Government Documents Supervisor Sarah Dobransky were invited by the International Women's Air & Space Museum to host a table at the Cleveland Airshow - Kiddie Koncourse on September 2nd. Ms. Hoge and Ms. Dobransky used crafts from OPS to interact with children and families. On September 4th, Ms. Hoge attended the *Keep Talking: A Story Telling Event* at Happy Dog; the theme was *My Cleveland*.

Business, Economics and Labor Senior Subject Librarian Sandy Witmer spoke with a group of Martin Luther King High School students for about 15 minutes during their tour on September 26th. She focused on career and personal finance sources. Assistant Director of Public Services/Manager of Science and Technology Robin Wood and MLIS Practicum Student/Library Assistant Jefferson Branch Grace French hosted an information table at the City of Cleveland Employees Health Fair on September 14th at the Burke Lakefront Airport. Visitors to the table were delighted to discover all of the amazing resources available at the Library in the areas of health and fitness.

CDPL is working with William Bradford and CSU Professor Anne Galletta on a project related to creating exemplary oral history interviews of participants in the 1964 Freedom Day protest. The program seeks to involve CMSD youth in the production and creation of the interviews. CDPL continues to work with the Cleveland Orchestra to scan scrapbooks, and Cleveland Architecture Foundation to support oral history interviews of prominent Cleveland architects. Scanning is completed of Cleveland Scene from 1970-2000. The end of 2019 is the target for finishing review and uploading the project. Working with the Internet Archive, Cleveland Digital Public Library is closing out the grant for curating web-content (part of a 35,000-dollar IMLS grant working with the Internet Archive's ArchiveIT project to document local web-content and local digital resources). ClevDPL has created a collection in the Digital Gallery (ContentDM) for Web Archives and has populated the collection.

Fine Arts Librarian Bruce Biddle attended the *Arts Cleveland* advocacy group kick-Off gathering on September 5th. *Arts Cleveland* (originally the Community Partnership for Arts and Culture, or CPAC) has been successfully elevating arts and culture in greater Cleveland.

Lending Manager Stephen Wohl attended the "Passport Party at Market Garden" on September 17th, an event put on by Global Cleveland in celebration of 'Welcoming Week'. Mr. Wohl connected with patrons by providing informational handouts and speaking to patrons about the passport services available at CPL. Mr. Wohl also answered many non-passport related questions from curious patrons regarding different resources and services available at CPL, such as meeting room spaces/availability, and inquiries about the Patent and Research Center in Science and Technology.

The Literature department staff processed almost 150 packages for Homebound Services patrons. Librarian Timothy Phillips was the primary coordinator and processor of the Homebound Services program with assistance from Library Assistant Michael Haverman and Manager Don Boozer.

Literature/OCFTB Library Assistant Nick Durda created two Ohio Center for the Book Facebook events for the November *Coffee and Comics* programs. Mr. Durda also shared events on Facebook for Octavofest, Flaming River Con, and the Billy Ireland Cartoon Library and Museum and Museum to promote regional communities of learning and engagement. Librarian Evone Jeffries published two articles and reviewed the Ohio Authors page on the Ohio Center for the Book website for biography revisions. Manager Don Boozer posted and re-posted tweets on Twitter throughout the month as well as at Flaming River Con on September 21st. Mr. Boozer staffed a table at Flaming River Con to promote the department's holdings of graphic novels (especially LGBTQ-themed materials) and other items in keeping with the "geek/nerd" focus of the convention.

On September 5th, the Cleveland Public Library vendor table was represented by Elaine Herroon from Public Administration Library. Thank you to Graphics, Outreach and Programming and Tech Central for providing the informational handouts and swag. The seniors enjoyed the day.

On September 13th, Public Administration Library Assistant David Furies held a book discussion in collaboration with the Cleveland Law Library Association and author Brad Ricca. The book discussed with the author and 11 attendees was, *Mrs. Sherlock Holmes: The True Story of New York City's Greatest Female Detective and the 1917 Missing Girl Case That Captivated a Nation*.

Popular Library Assistant April Lancaster prepared items for display at the satellite collection at Kelvin Smith Library.

OLBPD circulated 38,553 books and magazines directly to patrons. Additionally, OLBPD circulated 8,395 patron newsletters in September. OLBPD registered 130 new readers to the service. Approximately 673 BARD patrons among 1,326 active users downloaded 11,106 items.

Tech Central

Ingenuity Fest - TechCentral once again participated in IngenuityFest 2019 held on September 27th-29th. As part of the event, the Mobile MakerSpace was setup in the *Makers Mecca* area of the festival and showcased 3D printing, laser engraver, button making, and Virtual Reality in the VR area of the exhibit.

Corporate Challenge Spelling Bee 2019 - TechCentral Coordinator Melissa Canan and Library Assistant Computer Emphasis Allison Collins participated in the Corporate Challenge Spelling Bee on September 12th.

Main Library Displays

Business, Economics & Labor Department featured a display in honor of Hispanic Heritage Month. Business Subject Department Librarian Zachary Hay selected a variety of circulating and reference-only books, including analyses of the Cuban, Mexican, Argentinian, Nicaraguan, and Chilean economies, as well as books highlighting the achievements and struggles of Hispanic and Latin American individuals.

Social Sciences Librarian Mark Moore worked with Michael and Diane Nakel to put up a display of Cleveland Browns memorabilia in the Sports Research Center display cases on September 14th. Thanks to the electrical team getting the display lights up and running. Mr. Moore continued rotation of new books on display. The display space was reduced to accommodate the shift in legal materials.

Fine Arts Librarian Andy Kaplan hosted a book display in celebration of *Hispanic Heritage Month* featuring books on Hispanic musicians and artists.

Literature/OCFTB Librarian Evone Jeffries prepared a display in the Main Lending Department for reading recommendations to celebrate Hispanic Heritage Month and a display in the Literature Department that featured banned books to honor Banned Books Week. Library Assistant Michael Haverman created and maintained book

displays for Award-Winning Book Club titles for September and October (*The Great Believers* by Rebecca Makkai) as well as a display related to the Cleveland Play House presentation of *Into the Breeches!* along with the bookmark Mr. Haverman designed.

CleveDPL support includes including maintaining the media displays in Brett Hall and programming and adding content to the Magic Box in the John G. White Gallery, and meeting with the US vendor of CCS products. Also, CleveDPL staff met with Property Management to consider a portion of the branch renovation project related to collections preservation.

Specific display devices supported by CleveDPL have been integrated into CPL exhibit programs:

- *Magic Box*
We continue to refresh the interactive content for the John G. White exhibit case over September.
- *Touch Wall*
The interactive touch wall in the third-floor space in Cleveland Digital Public Library continues to be used by casual visitors and classes. It had content updates during September, and we have continued to refine content to enhance accessibility and use. CleveDPL also did a proof of concept about using the large touch wall as a gaming screen using an Xbox. We are anticipating testing Google Stadia this November and hope to be planning and making decisions regarding games during October.
- *Kiosk*
The interactive kiosk is in Brett Hall and is being used to present information from the puppet exhibit for sesquicentennial.
- *Cell Phone Based Digital Exhibition Tools*
CleveDPL is anticipating continuing to work with a team of librarians and the CPL Foundation to implement a system that enables exploration of library exhibits using cell phones. The decision process is on hold until late fall of 2019.

Collection Development

Business, Economics and Labor Senior Subject Librarian Sandy Witmer began the process of updating the catalog records of BEL's LSW 8th floor microfiche holdings.

Mr. Meggitt continued a review of 2,000 CONTENTdm records of items from the Cleveland Picture Collection, to bring consistency and accuracy to the descriptive metadata. He completed 150 record revisions/corrections in September.

Mr. Meggitt continued the item-level inventory of the Cleveland City Hall Collection. During the month he added unique identifying numbers, re-housed items, and created initial metadata for over 1,900 photographs, bringing the total to 22,942 (out of roughly 35,000 total items in the Board of Zoning Appeals section of the Collection). Mx. Sanchez continued to add item descriptions to the Cleveland City Hall Collection. At the time of this report, Mx. Sanchez has described over 4,300 images.

Mr. Metter received permission to digitize and publish the complete run of the Free Times from Andrew Zelman, CEO of the Euclid Media Group.

Mr. Milich scanned 41 Cleveland City Hall park plans and uploaded with metadata 80 to Content DM.

Fine Arts librarian Andy Kaplan worked with the Planning Office to run a report for music books that have not circulated since 2004 located in stacks and on the 3rd floor. He will begin this weeding process and thus far, has weeded 99 books and withdrawn them from the collection.

Special Collections Librarian Stacie Brisker has been working with a researcher from Ireland to digitize early 20th century text on the Sikh religion by author Max Macauliffe (1842-1912). Macauliffe was a senior Sikh-British administrator, prolific scholar and author. Macauliffe is renowned for his translation of Sikh scripture and history. There are 15 items that have been added to the Digital Gallery. While Ms. Brisker was conducting her oral history interviews, she learned about the library-related activities of Dr. Charles H. Garvin (1890-1968). Dr. Garvin was a member of the Cleveland Public Library Board for 25 years. He was a former associate Professor of Urology on the staff of University Hospitals and was a well-known African American Cleveland doctor who was a contemporary of Dr.

George Crile. Dr. Garvin was the first African American to sit on the CPL Library Board.

Special Collections Librarian Ray Rozman assisted a patron who was scanning chess tournament cross tables from the 1970s. These originals will fill gaps in the USCF's historical record of tournaments at <http://www.chesstour.com/cross.html>. Mr. Rozman will be credited in the upcoming book *Duchamp's Pipe: A Chess Romance: Marcel Duchamp & George Koltanowski* by Celia Rabinovitch. Ms. Rabinovitch used items from our collection for her book, which is set to be published in February 2020.

Special Collections Library Assistant Bill Chase had the *Anisfield Wolf Book Award* titles signed for the collection.

The Science and Technology staff ordered 163 book titles, processed 2 shelves of gift books and compiled a list of books for SCIENCE CAFE on "Marine Debris, Plastic Pollution and The Science behind Lake Erie's Most Critical Environment Issues".

Research that's Possible Only at Main Library

- BEL Librarian Susan Mulee used the American Bureau of Shipping, American Lloyds, the Standard American Classification of Shipping, Great Lakes Department and Passenger Ships of the World, Past and Present to assist a patron looking for sources to locate freight and passenger service/shipping companies that operated in Cleveland from 1880 to 1910.
- CLGH staff used the department's collection of local newspapers on microfilm and the Plain Dealer Historical database to find articles on the Sidaway Bridge for staff members from a local community development corporation.
- CLGH staff used the 1955 Cleveland City Directory to find a listing for a small grocery store that was run by a patron's mother and stepfather. The patron remembered the store from his childhood but couldn't remember the name.
- CLGH staff helped a local author find a map of the Flats area from 1858.
- CLGH staff helped a patron visiting from out of town find baptism records from Irish Parish registers using Ancestry Library Edition.
- CLGH staff found historic images of the Cody family in Cleveland for a local researcher. The Cody family settled early on Euclid Avenue in the East 70s to 80s; among the family was

William F. ("Buffalo Bill") Cody's father. The images found include an image of Buffalo Bill with his Cleveland relatives.

- CLGH staff found images of Café Tia Juana, a mid-century hot spot for jazz located on East 105th Street, for a graduate student.
- CLGH staff found images of the old Glenville Depot on the New York Central Line for a researcher. The area where the depot was sited (and the street leading to it) was destroyed and replaced with Interstate 90.
- CLGH helped a writer find notable images of Cleveland circa 1888-early 1900s. Some of the subjects included Superior Ave., old City Hall, and the Case Block.
- A patron from California called and requested 3 pieces of music by former CIM president Beryl Rubinstein. Items were scanned and emailed them to the patron.
- Patron requests for the following art materials: drawing books on insects and flowers, watercolor basics, books on Tiffany, artist biography on Gainesborough, Sigmar Polke, architectural drawings of various aspects of trade, painting books by 17th century artist Georges De La Tour, jewelry design books, pottery techniques, history of anime, prints by Pablo Picasso, paintings by Botticelli, books on the designers Fendi, Chanel, Prada.
- Patron requests for the following music materials: information on the rap group *De La Soule*, connections to Cleveland Choral Society, analysis on tonal music.
- French chess researcher requested scans of a 1910 copy by J. Kappler of an 1870 French chess manuscript of *Essais analytiques sur les échecs, avec figures* by Chapais, ca 1780.
- Request for items donated by the Garfield Perry Stamp Club.
- Request for scans from an East India Co. mss from *The Diary of Mr. Hastie, govt. agent in Madagascar, from Sep. 8th, 1823 to 1 January 1824.*
- Patron from North Carolina requested to view the *Percy Roberts Show Dog Collection* and have scans made.
- Patron request for 1852 book, *Falconry in the valley of the Indus* by Sir Richard Burton, 1821-1890.
- Patron request for the 1912 publication by W.E.B. Du Bois entitled *The Crisis a record of the darker races.*
- Professor from Cleveland State University requested to view the *1903 Cleveland Group Plan.*

- Researcher requested the folklore titles: *The Mystic Mandrake* and *The Wondrous Mushroom: Mycolatry in Mesoamerica*.
- An artist working on an upcoming display for the Cleveland Museum of Art asked for books of wallpaper samples ca.1900 and went through over 20 volumes from the Schweinfurth trade catalog collection. She also requested: *The Complete Fortune teller, or, True book of fate* (an 1810 chapbook), and the 1808 *Secreti della magia bianca; ossia: Spiegazione dei giuochi di man sorprendenti del cavaliere Pinetti*.
- Literature patrons requested several items of note on this month's pull list including *The Nymph and the Lamp* (1950) by Thomas Raddall; CPL is the only Ohio library to own this item. *Flavors* (1970) by Mason Williams and *Heimskringla! Or The Stoned Angels* (1970) by Paul Foster; CPL is the only public library in Ohio to own these items.
- Patron requested documents from the 1952 Cleveland Law Department Opinions.
- A patron interested in the flag of Cleveland, requested to look at the branch's subject file.
- PAL assisted the Cleveland Department of Law with researching cable television contracts in the city of Cleveland.
- Emailed a patron information from the Karamu subject file.
- 1949 Chevrolet Deluxe Car Manuals were provided to a patron from Stack 9 reference car manual collection.
- 10 ASVAB review guides were sent to Collinwood Branch for group of students visiting the branch.
- Carnegie West branch is sponsoring a "tree walk" in the neighborhood. The branch requested "tree books" - anything on trees themselves, planting, crafts, etc. Three telescopes were sent to Carnegie West branch.
- Manager assisted SABR email question regarding former baseball scout, Joe Cambria.

Staff Development

Mx. Sanchez attended Philly Pilot - Session 1 on September 10th and Philly Pilot - Session 2 on September 24th.

Library Assistant Joseph Parnell still participates on the newly formed Security Task force committee. The See Something? Say Something initiative for staff safety is one result of the discussions being had in the committee.

Business, Economics, and Labor Librarian Susan Mullee attended Skills for Community-Centered Libraries: Building Connections. She participated in the workshop and gave feedback on the material presented.

Business Subject Department Librarian Zachary Hay attended the first (of four) trainings created by the Free Library of Philadelphia, through an IMLS grant-funded pilot program, Skills for Community-Centered Libraries.

Social Sciences Librarian Mark Moore watched a Booklist webinar on "Romantic Reads" on September 10th.

Helena Travka watched a Webinar -- Fall Mystery Preview - September 9th "Skills for Community Centered Leaders" and September 10th and 24th.

Fine Arts Librarian Andy Kaplan attended the pilot training workshops on September 10th & 24th. This is sponsored by the Institute of Museum and Library Services focusing on how public services staff can develop skills for community engagement, "*Skills for Community-Centered Libraries*".

Mr. Wohl attended the first two sessions of the pilot training series titled "Skills for Community Centered Libraries" on September 10th and 24th. The Institute of Museum and Library Services awarded the Free Library of Philadelphia a grant to design training for Public Services staff in skills for community engagement. "Skills for Community-Centered Libraries" will also be piloted by six other public library systems across the United States and Canada and will eventually be made freely available to any public library. Mr. Wohl's and other CPL staff participation and feedback on the materials presented at these four workshops, will help shape the final training curriculum.

Subject Department Clerk Michael Earley attended the NEO-RLS webinar titled "Soft Skills for Strong Management: Cultivating Good Critical Thinking" on September 18th. The webinar was focused on investigating soft skills and learning ways to immediately improve them to become a more conscious and efficient critical thinker.

Mr. Isaac was invited to join the Norman A. Sugarman Children's Biography Awards Committee. The committee includes community partners in the Cleveland area, public and school librarians, educators, and other advocates for books, readers, and reading.

From September 25th through 27th, Literature/OCFTB Manager Don Boozer attended the Ohio Library Council Annual Convention and Expo in Cincinnati, Ohio. Mr. Boozer presented a 10-minute LIBChat ("fast-paced, high-energy talks from speakers who are truly passionate about their topics") along with 3 other speakers in the main ballroom of the convention center. Mr. Boozer's talk was entitled *Epicurean Librarians and Stoics in the Stacks* and looked at what ancient philosophy has to teach us about working in a 21st-century library. Mr. Boozer also coordinated and hosted the 2019 Buckeye Battledecks evening event. This is the 8th OLC convention for which Mr. Boozer has been asked by OLC to host the event.

Literature/OCFTB Library Assistant Nick Durda attended a webinar on *Addressing Identity Censorship* hosted by the Comic Book Legal Defense Fund on September 27th.

David Furies is participating in the Free Library of Philadelphia's Skills for Community-Centered Libraries training program. Following the four pilot training sessions this Fall, the Free Library will edit the curriculum, based on CPL's classroom feedback, and will make the curriculum available to public libraries across the country.

TechCentral Manager Suzi Perez, TechCentral Coordinator Melissa Canan, Director Felton Thomas, and Chief of External Relations & Development Shenise Johnson-Thomas met with representatives from DigitalC to discuss Digital Literacy in Cleveland on September 30th.

Senior Librarian Lan Gao, as Chair of IFLA Library Services to Multicultural Populations, is leading the Standing Committee to carry out multiple IFLA actions and projects for the next two years. Lan plans to provide effective and efficient communication channels as well as empowerment to Standing Committee Members to strengthen their roles on the committee.

Children's Librarian Eric Hanshaw presented a Dungeons and Dragons program for Teens called Afternoon Adventures on September 16th and 23rd.

Children's Librarian Julie Gabb presented a Virtual Reality Haunted House with collaboration from Public Services Techs and TechCentral on September 11th.

Children's Librarian Eric Hanshaw visited the University Hospital's Rainbow Center for Women and Children and modeled story time for the Centering Parenting group on September 23rd. Special Collections Librarian Stacie Brisker attended the presentation of journalist Soledad O'Briend and rapper Michael "Killer Mike" Render at the Maltz Center. Special Collections staff Bill Chase, Ms. Brisker, Mr. Rozman, and Manager Pam Eyerdam attended the *Anisfield Wolf Book Awards*. Ms. Brisker continues conducting oral histories for the Ideastream project; interviewing chess researcher David Hatta and local actore Doug Pratt.

Ohio Library for the Blind and Physically Disabled (OLBPD)

The National Library Service (NLS) announced that it will be launching pilot projects in Texas and Pennsylvania next month to explore the impacts of easing access to the program for people with reading disabilities. Under current regulations, people with dyslexia and other reading disabilities may enroll in the NLS program—but only if a medical doctor certifies that their disability is the result of "organic dysfunction." The pilot will begin October 1st, and continue through September 30, 2020. OLBPD staff provided information and talks about the service at the Cleveland Metroparks Zoo Senior Safari on September 4th; Brecksville/Broadview Heights Health Fair on September 5th; Lutheran Ministries Fair on September 13th; North Royalton Wellness Fair on September 21st; Solon Wellness Expo on September 25th; Lakewood Low Vision Group and Avon Independence Village on September 26th; Orange Health and Wellness Fair on September 27th; Porter Public Library Health Fair and Stark County Street Fair on September 28th.

Other

St. Martin de Porres student Jon Reed returned his second year to work with CLGH for his Corporate Work Study location.

Special Collections still does not have a working security camera in the Reading Room. Some of the children's tour groups sometimes are too large for adequate supervision. A Special Collections staff member has addressed a security concern about filming in the Reading Room as a security risk and possibly an invasion of privacy. Perhaps a review of the policy is recommended. *Fusion Filmworks* filmed a promotion piece in Special Collections on Sept. 18th.

The Science and Technology Department is hosting a St. Martin de Porres Student this school year. The freshman is being trained to pull and shelve materials.

BRANCHES

During the month of September, the Public Services Branches maintained their commitment to provide effective service through programming and community engagement efforts. Additionally, staff appreciation efforts were administered to the top two branches with the highest number of completions for the Summer Lit League. Harvard-Lee and Fleet Branches were honored with pizza parties from their Director of Public Services as a way to empower and encourage the edifying of staff morale. Other branch highlights were: The East 131st Street Branch and the Corlett community welcomed the Beit She'an, Israel delegation with a week of food, entertainment and conversation. Additionally, the Cleveland Public Library leadership held a safety community meeting on September 25th at the South Brooklyn Branch. This meeting was to share information on CPL's commitment to safety, listen to the concerns of our patrons, and provide stakeholders an opportunity to share their safety efforts. Additional branch highlights are as follows:

DISTRICT ONE

Eastman - Mr. Knappe attended a Westown Community Development Corporation meeting on September 9th. Topics for discussion that impact the community were the new Dollar General on Bellaire Road and the new green parking lot on Detroit Avenue. Eastman Branch will again take part in the Saint Martin de Porres Corporate Work Study program. Jerrell Williams will be the freshman student working at the Branch.

Lorain - Youth programs presented at the Lorain Branch in September included weekly Origami Hour, DIY Photo Frame, Get Your Game On, a Hispanic Heritage Month Celebration, a Hobbit Day Party, a Butterfly Magic Craft, Duct Tape, Things that Go Boom, Giant Piano, and Flying Paper MakerLabs. A short story book club was held every other Saturday for adults. Branch Manager Crystal Tancak attended the West Side Collaborative meeting. Library Assistant Computer Emphasis Marlie Hooper attended the Soft Skills for Strong Management: Cultivating Good Critical Thinking webinar. Children's Librarian Adela Santana and Manager Tancak attended the Greater Cleveland Food Bank's Kids Café training and then trained the remaining staff at Lorain.

Rockport - Rockport Branch has been very busy since the start of school. We celebrated "Read a Book Day" and "Talk Like a Pirate Day" with dozens of children. The branch held our monthly Art Lab and Construction Club for large crowds. The Music Settlement visited the branch to perform Read to the Beat for two groups. Our new early literacy furniture and toys have been wildly popular. Students and families have been pouring in for the America Reads tutoring on Monday through Thursday. Patrons have been checking out books from our Hispanic Heritage Month and Back to School displays faster than we can put them out! We also welcomed our new Page, Udeh Ndukwe, to the team!

The Best Buy Teen Tech Center has also been busy, with over 400 visitors since the start of school! A lot of new projects are underway. Members made "stained glass windows" with melted crayons for National Coloring Day and learned about nonviolent resistance on Peaceful Protest Day. Members learned how to take apart and assemble flat-screen TVs during the latest Frankenstein Camp.

Walz - Walz formed a new book club entitled "Saturday Morning Books, Movies plus Donuts". Patrons are to read the book OR watch the movie and then come for discussion with donuts. The September book/movie was *The Zookeepers Wife* with twelve participants from the St. Augustine Assisted Living facility. Tutoring is back at our branch with a high demand from parents. Our largest school in the community has moved. However, our Youth Librarian Ms. Jeannie, travels to their new location to ensure that we continue to service the needs of our youth.

West Park - September at West Park has been filled with programs: Reading with Huck (a service dog), Builder's Club on Saturdays, Knitting with Nina, Checkers Day, Talk Like a Pirate Day, and Mini-Golf at the Library. Our "Art Speaks to Youth" art therapy sessions recommenced and continue to be very popular with the after-school crowd. New displays were mounted to celebrate Hispanic Heritage Month and Banned Books Week. Staff also welcomed back the youth and the start of the new school year with a pizza party. Branch management met with the newly reorganized West Park Kamm's Neighborhood Development (formerly Kamm's Corners Development Corporation). We also met with the director of the Cleveland Food Bank to discuss concerns regarding the summer and after-school feeding programs. Manager Dalby completed Food Bank training and Early Childhood Literacy training, as well as attending a NEO-RLS membership breakfast and presentation.

DISTRICT TWO

Brooklyn - In an effort to engage our youth, children enjoyed Wii open play on each Thursday of the month. Class visits from Denison School took place on every Tuesday of the month. Branch manager Ron Roberts joined a collaboration of branches as part of an outreach event for middle and high school refugee students.

Carnegie West - Branch Manager Angela Guinther, and Holden Arboretum Community Forester Courtney Blashka hosted the first Ohio City Tree Walk on September 20th in which twenty-seven people toured the neighborhood learning about various trees. Afterwards, they enjoyed tree-themed snacks, tree books on loan from Science and Technology, and received a Holden Arboretum bag full of tree-themed giveaways: acorns printed from Carnegie West's 3D printer, and CPL and Ohio City Inc. information. This new partnership will continue with seasonal tree walks in Ohio City and, hopefully, the introduction of tree walks at other library branches. Manager Guinther, Children's Librarian Helen Zaluckyj and L.A.C.E. Michael Webster hosted a table at the fifth annual Ohio City Street Festival on September 29th in which hundreds of children and parents visited the table in the Kids Zone to make crafts and select complimentary books courtesy of the Cleveland Book Bank.

Fulton - Fulton Branch had numerous organizations utilize the meeting room: Aspire (ESOL and Citizenship classes), and TechCentral (computer classes & MakersKit). Children Librarian Beverly Austin offered a dry erase board craft, Cooking for Kids programs, and word games to the youth, and had outreach to the following locations: Salvation Army, Garden Christian Academy, Kids of the Future, Clark Elementary, Thomas Jefferson Newcomers, and Lincoln. Library Assistants Rodney Lewallen, Niyre Merriweather and Justin Smith were busy providing resume, cover letter, and job application assistance to nearly a hundred patrons.

Jefferson - With the arrival of September, the Jefferson Branch swung into school mode. The branch played host to nine weekly visits by classes from Tremont Montessori elementary school. After school, the branch served lunches through the Kids' Café program, and children were engaged in a variety of educational programs and activities: Anime Club, Whatever Wednesdays crafts, Hispanic Heritage, Adulting 101, and Civics 101. For adults, the Tremont Think and Drink book club continues to be strongly attended. Jefferson Branch hosted its first Adult Clubhouse, providing an opportunity for adults to unwind and enjoy some

activities usually reserved for youngsters. Staff enhanced their professional skills by participating in various continuing education courses: webinars, in-person workshops, BookEnds, and Food Bank training. To connect with the community, staff hosted tables at both the Tremont Farmers' Market and the Tremont Arts and Cultural Festival. City Councilman McCormack met with staff from the branch, Operations, and External Relations to get an overview of the Facilities Master Plan project.

South - The Youth Staff have been hard at work issuing new Library cards to students and recommending books to school age children. Children and teens have been getting their weekly dose of virtual reality in the Teen and Children's Room. The Branch kicked off Hispanic Heritage Month with a kickoff party. Patrons were able to learn about the different Hispanic countries and their flags, and had the opportunity to taste test and learn about the variety of popular Hispanic desserts. The Cleveland Classical Guitar Society started offering guitar lessons this month to children ages 10-17. The Legal Aid Society held a clinic bringing in a crowd of almost 75 people, in which 37 were seen by the lawyers. This month's Youth Services Meeting was held at the South Branch, and in attendance, were visitors from the Beit She'an Library, in Israel; the visitors led the meeting and shared how their library is run.

South Brooklyn - South Brooklyn Branch had numerous organizations utilize the meeting room: Fruitful in a Desert Place Ministry, Old Brooklyn Knitting Club, Metro Hospital, Baldwin Wallace College (during Kids Café), and Ohio Connections Academy. The Branch's Coffee Cart (staffed by Recovery Resources) continues to serve hot and cold refreshments. Assistant Manager Tammy Houghton hosted a knitting program and film talk about Tyler Perry; and attended Neighborhood Watch and Councilman Kelley's Ward 13 meeting. District Manager Luigi Russo participated in the following: 1-on-1s with the new BRK and JEF Branch Managers, Second District Community Relations Committee, Board Meeting, FUL and SBN staff program meeting, NEO-RLS Annual Membership Meeting, External Relations & Development meeting, and Community Safety Meeting. Branch staff received a new team member, Library Page Dayleni Lopez.

DISTRICT THREE

Garden Valley - For September, the Garden Valley Branch continued to provide and promote the Cleveland Public Library to the Central-Kinsman Neighborhood patrons. Mr. Burks and Ms. Csia initiated the first of two STEM programs which were presented by the OSU extension service. The first session involved building

roller-coasters for a marble run, and in the second session, children constructed rockets which were launched from 2 liter Soda bottles. On behalf of the Garden Valley Branch, Mr. Donald Smith attended the MyCom meeting for the Central-Kinsman community. Representatives from the CollegeNow program also hosted an informational table at the Garden Valley Branch and provided young adults with insight and opportunities for enrollment.

Hough - Hough Branch offers tutoring services from both Braxton Tutors and CSU America Reads for our youth. Kids Cafe lunches started out serving 20 lunches daily and were increased to 25. Art therapy resumed; they will create the ABC's on canvases to be displayed around the branch. All letters will be connected to an author or illustrator as well! Youth programs held this month include: Equation Cup spinning, National Play Doh Day, the Makerlab: Digital Darkroom and a Chinese Moon Festival craft. Library Assistant - Youth Emphasis Romael Young is also in the process of starting a Yu-Gi-Oh club. All of the staff was delighted to obtain youth items from the Bruening grant. Mr. Young attended a one day training *What's New in Storytime: A Youth Services Network Event* in Stow. Branch Manager Lexy Kmiecik attended the first *Stopping Cancer in it's tracks Community Health Expo*, sponsored by the Cleveland Clinic. She also met with someone from the Cleveland Clinic to potentially hold employment workshops to help the public obtain work with the clinic. Mrs. Kmiecik attended the Ohio Library Council's Annual Conference and Expo in Cincinnati. She also attended the NEO-RLS Annual Membership Meeting and Breakfast and an informal gathering afterwards for her new membership on NEO-RLS's Bylaws/Policy Board Committee.

Martin L. King Jr. - Outreach to the community resumed with visits to PNC for story time conducted by public service youth staff members, Ms. Angela Pope Margerum and Mr. Eric Eubanks. Ms. Pope and Mr. Eubanks also participated in Open Houses for Bolton elementary school, Cleveland School of the Arts & John Hay's Schools of Architecture and Design, Early College and Science and Medicine.

Ms. Pope attended the neighbor to neighbor community heritage street festival which ran along Wade Park Avenue; the fair consisted of music, stage performances, face paintings and an array of vendors. Mr. Eubanks facilitated an Early Literacy workshop which trained participants on the importance of literacy and learning milestones in small children. College Now/IMPACT 216 program began its fall session of ACT/SAT preparation. NACA

(Neighborhood Assistance Corporation of America) presented its bi-monthly workshop on home ownership. Shanell Jones conducted the monthly book club with Fenway Manor residents, discussing *A Virtuous Woman* by Kaye Gibbons. Ms. Jones facilitated the Free Library of Philadelphia pilot course which discusses community engagement and techniques to establish relationships with community members.

Sterling - Sterling Branch now serves a significant number of children ages 4 - 8. The Art Therapy Studio is resuming their twice-weekly Express Yourself sessions. Branch Manager Monica Rudzinski is planning Fall/Winter programs with Center for Arts-Inspired Learning which will include yoga and music therapy. These proposed programs are a good complement to ATS and beneficial to our very young patrons. Art Books Cleveland artists returned for the monthly Octavofest program and are preparing the culminating Octavofest in Central art exhibit. Monica Rudzinski attended the Inamori Academic Symposium at CWRU featuring LeVar Burton. Sonja McCord participated in the Teen Empowerment and Leadership training.

Woodland - Mrs. Newsom and Ms. Drake El facilitated the Keep Calm and Make the Grade program, where students were able to personalize their calming bottle to help alleviate stress and promote a calmer emotional state while trying to study. Ms. Newsom attended the NEO-RLS workshop, "What's New in Storytime", and Ms. Drake El attended the Free Library of Philadelphia Skills for Community-Centered Libraries training program.

On behalf of the Woodland Branch, the youth services team also hosted an informational table at the George Washington Carver Open House. They answered questions and passed out information to parents, staff, and students about upcoming programs at the Woodland Branch. Manager Estrella attended the MyCom meeting for the Central-Goodrich community as well as the Cleveland Public Library's Security Task Force Meetings. The Woodland Branch has also welcomed the following services: Aspire Adult Basic Skills Classes as well as the Braxton Tutors.

DISTRICT FOUR

East 131ST Street - The East 131st Street Branch and the Corlett community welcomed the Beit She'an, Israel delegation with a week of food, entertainment and conversation. Kelli Minter facilitated the Aww Snaps Circuits Maker Lab for the Israel delegation. East 131 youth led a puppet making program for the delegation and both youth groups from East 131 and Beit She'an completed the hive

model training workshop. Along with DJ Phatty Banks, both groups of teens created a song of unity. In conclusion both the Israel delegation and the East 131 community participated in the Express Yourself Art Workshop. The delegation of adults and youth from Beit She'an, Israel were impressed with CPL's warm welcome. East 131 held the following programs: a youth sign language choir performed songs in sign language and a prayer dancer performed for the group. The U.S. Census Bureau provided employment information sessions every Thursday. In addition, East 131 implemented a 20 minutes of Reading a Day challenge for children and youth. Manager Marquez attended the monthly Murtis Taylor Human Services System BUCS Collaborative meeting, met with the First Street Coalition to explore the expansion of the youth garden club for next summer, met with Lisa Mack (MyCom Regional Coordinator) and Kate Iverson (Cleveland Metroparks Naturalist) to explore future opportunities for natural science programming designed to support early childhood literacy.

Fleet - Branch Manager Magnolia Peters was busy making community connections. She was asked to join the sub-committee of Ohio Means Jobs Aspirational Goals. This committee's focus is to connect local employers with local employees. Ms. Peters attended the monthly P-16 Employment Committee Meeting and was formally introduced by former Fleet Manager Pasha Moncrief Robinson at the monthly P16 Neighborhood Partners Community Meeting held at Third Federal Bank. Branch Clerk R-Riana Spivey participated in a community Back2School Bash where free school supplies were given out to students. Fleet Branch is excited to host this year's Saint Martin De Porres student volunteer, freshman Jada Terry.

Harvard Lee - Harvard Lee was number one for the 4th year in a row for Summer Lit League registrations and completions. Mrs. Parks threw the Harvard-Lee team a pizza party in celebration of our accomplishment. Branch Manager Kristen Schmidt attended the Lee-Harvard Plaza Merchants Association meeting to discuss security issues in the plaza and work to improve communication. Youth Librarian Olivia Morales attended Adlai Stevenson's Open House and distributed free books to 50 families. Library Assistant Youth Emphasis Kevin Moore and Manager Schmidt distributed resources at the Harvard Healing Arts festival at Harvard Community Services Center. The Special Education class from JFK High School visited to browse books and spend time at the library with 15 students. A preschool class from Head Start's CEOGC Louis Stokes Daycare visited to browse books and spend time in the library while on their Safety Walk. JFK High School English teacher Ms. Jacqueline Little brought a total of 16 students for three research visits. Ms. Schmidt coordinated Harvard-Lee's

first Adult Book Club meeting, in partnership with Oak Street Health and led by longtime patron Ms. Hutcherson. Harvard-Lee staff offered a maker Lab with Legos. Ms. Schmidt hosted the NOPEC Energy Bike program for all ages. Ms. Schmidt became a member of the Learning & Development training committee, and attended the monthly evening Ward 1 meeting at Harvard Community Services Center. The Adult Nonfiction collection was interfiled and shifted for simpler browsing and an updated look.

Mt. Pleasant - On Wednesdays throughout the month of September the Cleveland Food Bank nutritionist presented programs about healthy eating to our Summer Feeding attendees. Numerous kids enjoyed the presentations and "food tasting experiments." Children's programs included a back-to-school pizza party, a drum making craft presented by Library Assistant Computer Emphasis Kyra Berzonsky, a human tic tac toe game, salsa making, autumn-themed crafts, and a free-form building of cardboard forts in the meeting room. Children's Librarian Mark Tidrick continues to engage the youth with on the spot programming such as card games, board games, and simple paper crafts. With all of the items purchased with our ELLPA grant incorporated into Mount Pleasant's children's area there has been an increase in imaginative play. Children's Librarian Mark Tidrick attended AJ Rickoff open house where he promoted library programs and made connections with the principal, teachers, and librarian. Also, Children's Librarian Mark Tidrick continues to attend the Murtis Taylor Building and Unifying Community Services Meeting and the Slavic Village P-16 Meeting. Mr. Tidrick also represents the library at the monthly MyCom meeting. MTP LACE staff has helped 12 people apply for jobs at the Cleveland Clinic which hopefully leads to new jobs for the community. Manager Lori Scurka retired after over 30 years of service.

Rice - Rice Branch welcomed Library Assistant Youth Emphasis Bridey Clark to the team. Her first month has been busy facilitating programs and forming relationships with Upcycle Parts Shop. Over 75 children have enjoyed Storytime this month! Youth Services staff unrolled a bright new carpet, welcomed a children display tree and positioned freshly painted book shelves in the children's area. A couch, large table and extra chairs have been added to the teen area to accommodate larger groups of teens and tweens that meet in the library. Rice Librarian Johnson has continued to care for the Rice garden with the youth. They have harvested 6 tomatoes, 1 zucchini and plenty of herbs and micro herbs. The Rice branch welcomed Saint Martin de Porres student worker Quentin Williams to assist with a wide range of library tasks. Rice closed the month with a very well-attended

Bureau of Workers Compensation event where adult patrons were provided information on medical and compensation benefits for work-related injuries, diseases and deaths.

Union - Youth Library Assistant Valerie Johnson set up an information table at the Miles Park Elementary School Open House. Holden Tree Tale Tellers presented story time to our local daycare toddlers and preschoolers. After school students have begun to practice their weekly spelling words in preparation for a final spelling bee at the end of the school year. St. Martin de Porres work study student Daniya Wilder began her work at Union. Ms. Williams set up an informational table at the Marshall Avenue Block Party sponsored by Myra Simmons who is also nominated as one of Union Branch's Unsung Drum Majors. Ms. Williams attended the Ohio Library Council (OLC) Convention and Expo to be held in Cincinnati, Ohio. The theme for this year's convention is Sharing Our Stories.

DISTRICT FIVE

Addison - September 9th, the Addison Branch began their afterschool Code.org program. The program is held every Monday and Wednesday from 3:30-5:30 pm. The branch is using Code.org's learning management system to track participants' progress and adjust the learning level of their courses. Addison received a \$1,000 grant from Famicos/MyCom to start the FIRST LEGO Robotics League tentatively to begin on October 1st. On September 18th, two Goodwill Ambassadors from Cuyahoga County's Board of Developmental Disabilities gave a presentation to Addison's staff. Manager Briggs is working with the local SPARK representatives to bring more early literacy programming and parents to Addison. They are planning an early literacy program for October.

Collinwood - Collinwood staff provided outreach at O.H. Perry and Collinwood High Schools. The Collinwood Branch received a very good review for our Literacy Monday Initiative that supports CPL's ELLPA grant (Early Literacy Library Program Assessment) through Ohio State University. Reports from staff and observations show that the children are really excited to engage with the new materials that were made possible via the grant. Manager Caroline Peak attended a Summit on Equity and Excellence in Education sponsored by the Cleveland Urban League. Our LACE's are gearing up for our next session on "What Every Tenant Should Know." NEON Health Services are once again providing a 6 week series on "Diabetes Management" every Thursday from 10am -noon.

Glenville - Glenville Branch began the month of September with GED classes. Additionally, the second season for the Tri-C Vocal Arts program for youth opened to all youth with a desire to sing. Tutoring will resume the third Monday this month. The Senior Forum book club met and discussed the title *Undercover* by Danielle Steel. This month new staff, Jamilah Salaam-Bey started as District Branch Clerk, which included attending orientation. Branch Manager Sharon Jefferson attended the Early Childhood Literacy Initiative, Reader's & Writer's Workshop for this month, Anisfield-Wolf Book Award Ceremony, WVIZ's Ready to Learn Community Collaborative meeting and District Four/Five Managers Meeting. Clayton Cunningham resigned on September 27th from his position as Library Assistant Youth Emphasis.

Langston Hughes - The branch offered the following programs for the month of September: 3-D Maker Lab; Internet Basics Computer Classes; the Langston Hughes Chess Club; Learn How to Do Book Repairs. The Protest Sculptures were dedicated on September 19th and are permanently located on the northwest corner of the branch facing East Boulevard. The program included sculpture designer Olalekan "Lake" Jeyiforous from Nigeria and featured music from the Eddie Baccus trio. The Langston Hughes branch has partnered with Oberlin College and Oberlin Public libraries in conjunction with the Council of Independent Colleges that will be host to the traveling exhibit of the Oberlin Sanctuary Project that will be featured in the spring of 2020. Staff additions have included Anise Jefferson as our new District Clerk, Aquene Kimmel as our new LACE and Raihannah Abdullah as our new Page.

Memorial Nottingham - September has been an exciting month for Memorial-Nottingham Branch. Branch Manager Pasha Moncrief Robinson met with Regional and Center managers at Collinwood Recreation Center to form a partnership. Manager Moncrief Robinson updated feature display areas to better showcase the vast collection of materials at Memorial-Nottingham. LACE and Wellness Ambassador Ms. Dunn-Childress's Yoga series conducted by Collinwood High School teacher Ms. Collins was a huge success. The Board of Elections voting training was held in the Memorial-Nottingham meeting room. Also, for one week Benjamin Rose Senior events were held in the meeting room while their multi-purpose room was renovated. An "Ojos de Dios" program was conducted for Hispanic Heritage Month, at which 10 patrons attended. Participants in this program made "God's Eye" which is an ancient symbol made by the Huichol Indians of Mexico where you weave yarn around wooden sticks to be protected under God's all seeing eye. The Youth Services Team reconfigured the youth area to provide a

cohesive environment for youth to read, play, and learn. Joanna Rivera and LAYE Marvin Benton weeded children and young adult books, as well as shifted sections into new areas. The children's DVD area was moved to allow more books to be displayed in front of the youth services area. Ms. Rivera and Mr. Benton received the items requested from their Growth Plan, including a Write and Wipe board with Dry Erase Markers, Magnetic Letters and Numbers, and softer toys for baby and toddlers to use. A VOX Book Display was made for patrons in their new Writing Center, along with a new Hispanic Heritage Month Display for our wooden book case.

OUTREACH & PROGRAMMING SERVICES

On Tuesday, September 24th the Library welcomed musician and activist, Michael "Killer Mike" Render, and journalist Soledad O'Brien to the Maltz Performing Arts Center at University Circle. The onstage conversation, a part of the *Writers & Readers: Stories that Shape Us* centered on how books have influenced the personal and professional lives of the guests.

O'Brien is an award-winning journalist and host of the weekly syndicated political show *Matter of Fact*. A champion of diversity, she gives voice to the underserved and disenfranchised through her Emmy-winning reporting and acclaimed documentary series, *Black in America* and *Latino in America*. Additionally, O'Brien is a contributing editor for PBS NewsHour; a correspondent for HBO's *Real Sports with Bryant Gumbel*; the founder of PowHERful, a foundation that mentors and funds college tuition for young women; and author of the acclaimed memoir *The Next Big Story: My Journey through the Land of Possibilities*.

Michael Render, known professionally as "Killer Mike," is a Grammy award-winning rapper and actor whose album *Run the Jewels 2* was named Best Rap Album of 2014 by *Rolling Stone*. As a featured speaker in MIT's Hip Hop Speaker Series, Killer Mike lectured on topics including music, misogyny, community activism, cultural appropriation, social media, and police brutality. His documentary series, *Trigger Warning with Killer Mike*, premiered on Netflix in 2019. In 2016, he shared with *Rolling Out* three books he believes every black person under 30 should read: *Momma Black Widow* by Robert Beck (Ice Berg Slim); *Black Reconstruction* by W.E.B. Du Bois; and Frederick Douglass' autobiography, *Narrative of the Life of Frederick Douglass*.

Youth Art Workshops are offered two days a week at E. 131st Street, Hough, Sterling, and West Park branches. In each session, participants learn to develop their art skills using different media - drawing, painting, sculpting - for self-expression. Licensed art therapists facilitate workshops. Sixty-four sessions were held during September.

Braxton Educational and Technology Consulting offered reading and math tutoring at Union, Woodland, and Addison Branches. Tutoring is offered Monday through Thursday, 4:00 - 6:00 p.m. Braxton tutoring services will continue through December 2019.

CSU Viking Corps and America Reads tutoring is offered thirteen branch locations: Collinwood, East 131st, Fleet, Fulton, Garden Valley, Glenville, Hough, Langston Hughes, Rice, Rockport, Sterling, Walz and Woodland Branches. Assistance is offered in the subjects of math, science, history, and language arts, Monday through Thursday, 3:00-6:00 p.m.

Main College Now attendance maintained an average of 10 students weekly. College Now, an ACT/SAT prep program resumed Main Library sessions in August and will continue through November 1st. Winter classes are scheduled to return in December 2019.

Through a partnership with the Greater Cleveland Food Bank, after-school snacks are delivered to all Cleveland Public Library branch locations and Main Library Monday through Friday. In addition to meal delivery, monthly nutrition education programs are provided. Cleveland Public Library serves about 6,500 meals monthly.

Read to the Beat, facilitated by the Music Settlement, provides music therapy sessions for preschoolers and families, as reading and early literacy skills are demonstrated musically. During September, classes were offered at the West Park Branch, and through a partnership with Cuyahoga Community College, classes are offered at the Saturday Family Academy September 28 - November 2.

In Partnership with the Jewish Federation of Cleveland, The Cleveland Public Library hosted four Beit She'an, Israel Delegates, as part of an ongoing library collaboration. Two teens, Tomer Blaise and Noam Avichzer, their library leader, Eran Moskowitz, and neighborhood liaison, Orna Bader, visited Cleveland, Ohio, to facilitate youth-led programming workshops to students, Cleveland Public Library staff, and Northeast Ohio community leaders. The East 131st Street Branch is the pilot

branch for youth-led programming at Cleveland Public Library. Students from East 131st Street Branch and Beit She'an, Israel continue their communication and idea-sharing through various media outlets.

EXTERNAL RELATIONS & DEVELOPMENT AND FOUNDATION

EXTERNAL RELATIONS & ADVOCACY UPDATES:

- **Goal:** *Increase Elected Officials and Key Stakeholders' Awareness and Understanding of CPL's Community Impact:*
 - South Brooklyn Branch Community Safety Meeting
 - ER&D coordinated the safety meeting at South Brooklyn with external stakeholders as a follow up to the branch incident in July. The goal was to share information on CPL's continued commitment to the safety of its patrons and staff, provide an opportunity for other lead community stakeholders to share information on their safety efforts, and listen to community members on their ideas to ensure a safe neighborhood. Community partners in attendance included Cleveland City Council President and Councilman for Ward 13 Kevin Kelley, Old Brooklyn Community Development Corporation Executive Director, Jeff Verespej, Cleveland Police, and FrontLine Service.
 - Overdrive tour with Governor's Office
 - ER&D coordinated a tour of Overdrive with Michelle Gillcrist, Northern Ohio Regional Liaison for the Office of Ohio Governor Mike DeWine. Steve Potash led the tour along with Director Thomas and Shenise Johnson Thomas in attendance. The tour focused on OverDrive's local and global impact along with its products and services that support academic student success.
 - CPL Facilities Master Plan (FMP) Local Elected Officials Outreach
 - Chief of Operations Jeremiah Swetel and Chief of External Relations & Development Shenise Johnson Thomas continue to meet with local elected officials to provide an overview of the facilities master plan. The meetings also serve as an

opportunity to address questions and obtain feedback on FMP efforts from elected officials. Outreach will continue until all city and county council members within the CPL footprint have been briefed.

- September briefings included:
 - Councilperson Pernel Jones, Jr.
 - Councilperson Shontel Brown
 - Councilperson Kerry McCormack
 - Councilperson Joseph Jones

CPL DEVELOPMENT UPDATES:

- **Goal:** *Reach Annual Financial Targets*
 - Fundraising
 - Awarded grant from Verizon, \$25,000
 - Awarded grant from The Cleveland Foundation, \$90,000
- **Goal:** *Raise the Organizational Profile of the CPL Foundation*
 - Print & Media
 - Plain Dealer ad introducing the Cleveland Public Library Foundation, coordinated by marketing department, August, 2019
 - Television spot introducing the Cleveland Public Library Foundation, coordinated by marketing department, August, 2019

CPL FOUNDATION UPDATES:

- **Goal:** *Reach Annual Financial Targets*
 - CPL150 Anniversary Affair:
 - Sponsorships Secured as of September 30th
 - Medical Mutual
 - The Legal Aid Society of Cleveland
 - John Rowland
 - Cuyahoga Community College
 - Turner Construction Company
 - GE Lighting
 - Cleveland Metropolitan Housing Authority
 - Third Federal Foundation
 - Sisters of Charity Foundation

- Benesch Law
 - PNC
 - AT&T
 - Siemens
 - Margaret W. Wong & Associates LLC
 - Cleveland Metropolitan School District
 - Western Reserve Historical Society
 - Samantha Joseph & Tracy McGurk
- Hosted CPL Foundation Board meeting Sept, 2019
 - Continued Anniversary Affair Planning Efforts
- Additional Efforts:
 - Hosted Writers & Readers VIP with Outreach and Programming Services

COLLECTION & TECHNICAL SERVICES

Managers and staff from Collection Services attended a joint meeting at the Lake Shore facility along with staff from the Memorial-Nottingham Branch and the Ohio Library for the Blind and Physically Disabled (OLBPD) to learn about the Facilities Master Plan (FMP) and how it would impact their work locations. The meeting was led by Chief Operations Officer Jeremiah Swetel and included a presentation about the first phase of the FMP and an overview of what staff could expect in regards to moving to a new work location.

Director of Collection Services Jean Duncan McFarren and Assistant Director of Collection and Technical Services and Acquisitions and High Demand Manager Sandy Jelar Elwell attended the first meeting of the Lake Shore Planning group led by Mr. Swetel. Ms. Jelar Elwell met with EBSCO Regional Sales Manager David Lubin to discuss CPL's subscription to Flipster.

Ms. McFarren continued to serve on the negotiating committee and the Project 400 Conference planning committee. Ms. McFarren and Assistant Director of Public Services Robin Wood met with colleagues from the Cleveland State University Library to coordinate efforts for the Project 400 Conference and she also attended the conference. Ms. McFarren attended the Safety Community Meeting at the South Brooklyn Branch and the 2019

Corporate Spelling Bee to cheer on the CPL team. Ms. McFarren and Collections Manager Pam Matthews attended the Writers and Readers Forum and the Anisfeld-Wolf Awards.

Acquisitions: The Acquisitions Department ordered 4,833 titles and 8,756 items (including periodical subscriptions and serial standing orders); received 13,575 items, 976 periodicals, and 107 serials; added 488 periodical items, 22 serial items, 621 paperbacks, and 655 comics; and processed 2,106 invoices.

Acquisitions Coordinator Alicia Naab worked with Assistant Director of Collection and Technical Services and Acquisitions and High Demand Manager Sandy Jelar Elwell to setup EDI invoicing for new accounts with Baker & Taylor (B&T).

Acquisitions Librarian Leslie Pultorak continued to assist with the unpacking and verifying of foreign language materials for the Lake Shore Shelf/Shipping Department.

Catalog: Librarians cataloged 3,412 titles and added 4,418 items for Cleveland Public Library, and added 1,303 titles for CLEVNET member libraries.

Technical Services Librarian Erin Valentine joined the rotation for handling email requests from CLEVNET staff and other CPL.Newcat tasks, with Senior Catalog Librarian Dawn Grattino providing training. Ms. Valentine made a workflow document on printing DVD and Blu-ray artwork for titles that the department will repackage. Technical Services Librarian Amei Hu participated in the first training session for reviewing Chinese authority records in Phase I of the Name Authority Cooperative Program CJK Funnel References Project, which will prepare for the transition to a linked data environment.

Collection Management: Collection Management selected 1,090 titles and 8,375 copies, and spent \$173,459 in September.

Collections Manager Pam Matthews attended the first two sessions of a pilot course on Community Engagement that was created by the Free Library of Philadelphia and a webinar entitled "Trends in Digital Content: Evolving Patron Expectations and the Demand for Unlimited Access Content." Collection Management Librarian Laura Mommers attended the following two webinars: "Fabulous Fall Series" and "Diverse Titles for Youth and Young Adults."

High Demand: The High Demand Department ordered 1,063 titles and 8,078 items; received and added 9,344 items; processed 396 invoices, and added 645 records for the CLEVNET libraries.

High Demand Librarian Dale Dickerson handled the cataloging and processing of Playaway Wonderbook titles and continued to catalog and process circulating maps.

Materials Processing: Technical Services Associates cataloged 372 new titles for the Cleveland Public Library and added 323 records for the CLEVNET libraries. Technical Services Associates and Senior Clerks added 2,997 items. The Materials Processing Technicians processed 9,293 items for the month.

Shelf/Shipping: The staff of the Lake Shore Shelf/Shipping Department sent 48 items to the Main Library for requests and 88 items to fill holds. Main Library received 176 telescopes, the Branches received 364 telescopes, CLEVNET received 71 telescopes, CWRU received 5 telescopes, CSU received 2 telescopes, and Tri-C received 1 telescope. A total of 619 telescopes were shipped out. The Technicians sent out 700 items of foreign material and in total 13,247 new items were sent to the Acquisitions and High Demand Departments.

MARKETING & COMMUNICATIONS

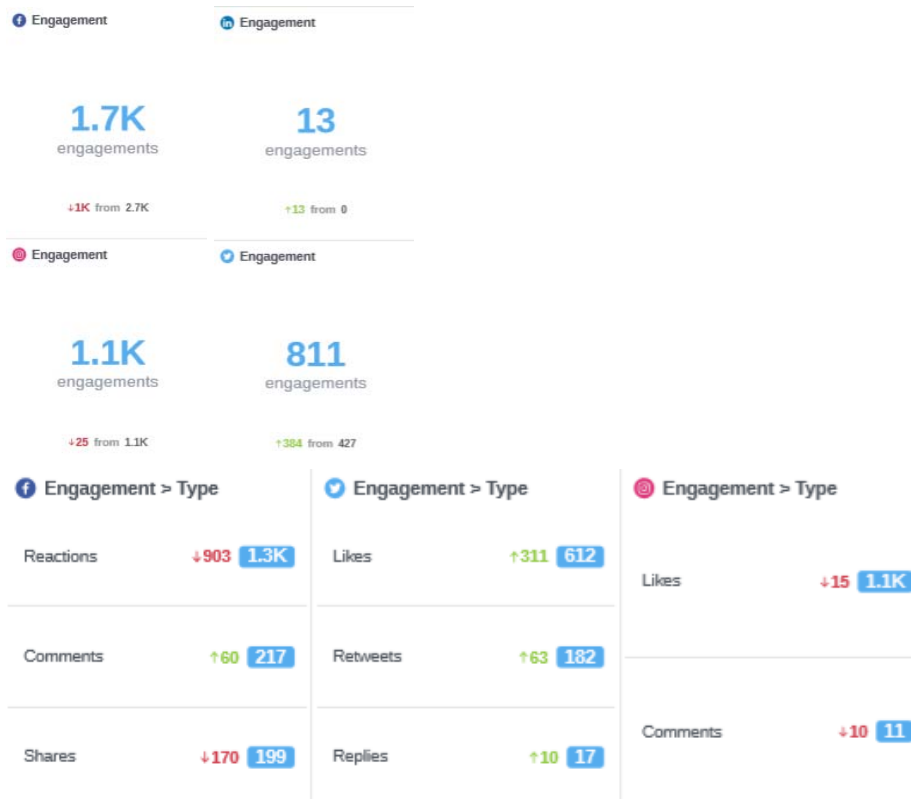
Writers & Readers was the focus of the Library's 150th anniversary (CPL150) campaign in September featuring Award-Winning journalist Soledad O'Brien and Grammy-Award Winning Rapper & Political Commentator, Michael "Killer Mike" Render.

MEDIA RELATIONS HIGHLIGHTS

- CPL's Writers & Readers was included in the line-up of activities for [Cleveland Book Week](#), cleveland.com.
- Soledad O'Brien was interviewed on [The Sound of Ideas](#), ideastream.
- The Library was featured as one of [20 indoor activities in Cleveland for rainy days](#), cleveland.com
- The Cleveland Foundation announced its [3rd quarter grants](#), including the Teen Curatorial Arts Mastery program, a partnership between the Library and the Cleveland Museum of Art, Crain's Cleveland Business.
- Jean McFarren, Director of Collection Services, was quoted in a piece about the [new publishing policy](#) that could limit new release e-books and e-audiobooks.

SOCIAL MEDIA HIGHLIGHTS

Followers and engagement are generally up v. YAG. The social media platforms that experienced the most change in engagement were platforms that ran ads for Writers & Readers 2018.



Sentiment: While generally neutral, positive comments far outweigh negative across all platforms.

GRAPHICS



PROPERTY MANAGEMENT

Painters

- Lakeshore- finished painting ceiling and hallway by security station.
- Garden Valley- skimmed walls and painted children's area.
- Main- painted main offices for new staff.

Carpenters

- Main- removed old rubber from I-Beams that are located on the dock and reinstalled new rubber.
- Main- built shelving for new property staff.
- Branches- put together children's furniture and toys and delivered to all branches.

Maintenance Mechanics

- LSW/Main
 - worked with Hatzel and Buehler on restoring power (replacing burnt/shorted conductors) to main fire pumps.
 - worked with KONE elevators on decommissioning old dumbwaiters.
- Removed old elevator equipment to convert into office space for new capital projects staff.
 - P.M. on HVAC equipment.
 - continued with cabling runs for security camera project.
- Walz
 - relocated alarm panel/entry keypad for basement level access.
 - worked with Borchert Fence co. to replace broken parking lot gates.
- Lorain
 - ran data lines and power for relocated desk.
 - worked with Borchert Fence on repairing broken parking lot gate.
- Rockport
 - ran data lines for two additional access points in main floor area of branch.
- Branches - P.M. on HVAC equipment.
 - Emergency service calls/Hippo work orders.

SAFETY & PROTECTIVE SERVICES

Safety Services

- SPS manager attended the Metro Ohio Libraries Security Meeting September 16th at Columbus Metropolitan Library. Security managers and Chief's from the state's bigger metropolitan libraries met to discuss contract security issues, technology upgrades, officer deployments, etc.
- SPS is working on developing an emergency line for dispatch operations. The number will have a voice prompt for emergency and non-emergency calls and will be put on the CPL website.

PROTECTIVE SERVICES

Activity

Month	Total Dispatch Activity	Total Alarms	Branch Incidents	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
Sept 2019	1792	19	62	24	243	52
Aug 2019	1854	13	46	26	147	272
July 2019	1916	25	64	20	186	96
June 2019	1939	23	53	24	147	35
May 2019	1958	24	58	38	116	65
April 2019	1970	22	48	46	90	47
March 2019	126	42	45	79	168	75
Feb 2019	2249	53	117	32	153	178
Jan 2019	2830	36	46	41	84	56
Dec 2018	3166	45	95	90	78	51
Nov 2018	3669	42	51	41	76	51
Oct 2018	4128	25	46	77	77	74
Sept 2018	3463	30	53	68	37	63

Special Attention, Special Events, and Significant Incidents

- SPS filled the following overtime requests: LSW 2 event 9/17, East 131 event 9/18, Flaming River Arts 9/21, and vacation/sick call offs.
- SPS was present at the September 25th Safety Meeting at South Brooklyn branch.
- Video requests fulfilled for Cleveland Police Department and Homeland Security/FBI.
- SPS participated in CPL Safety Task Force Meetings, expulsion subcommittee meetings, CPL 150 Planning Anniversary, Diversity, Equity, and Inclusion meetings, Emergency Contact number meeting, and United Way committee.

Protective and Fire Systems

- Fire and burglar system troubles were addressed at Carnegie West, East 131, LSW, and Collinwood.
- A test of CPL panic buttons was completed during September.
- New passcodes were created for Collinwood branch staff to use on the new intrusion panel.
- A camera assessment at LSW and Main was conducted by SPS, Property Management, and third party vendors on two occasions.

Contract Security

- Royce replaced a patron's property allegedly broken by the Royce guard at South Brooklyn.

Administration

- SPS held only one Investigatory Meeting in September.
- SPS has three new officers in training.
- SPS held an in-house continuing education class regarding Online Reports. Officers were trained in the Legacy room using media.
- SPS is reaching out to schools that teach OPOTA classes to prospect for applicants close to graduation.

INFORMATION TECHNOLOGY & CLEVNET

The CLEVNET Executive Panel held its third regular meeting of the year on September 23, 2019, on the tenth floor of the Louis Stokes Wing. This was the first Panel meeting for Jamie Mason, Director of Rocky River Public Library, who is the new representative for the west region of CLEVNET.

Hilary Prisbylla, Director of CLEVNET, provided an update on her team's 16 priorities and goals for 2019, including the evaluation of the current complement and budget of CLEVNET databases. Megan Trifiletti, Library Systems and Applications Specialist, was present to provide details on the survey she designed to gather information about the goals, values, and expectations of the member libraries related to the usage and cost of databases purchased by CLEVNET.

Larry Finnegan, Director of IT, followed with a summary of where his team stands with their projects at the end of the third quarter of 2019. Mr. Finnegan and Ms. Prisbylla then provided the Panel with their proposed strategic priorities and goals for

2020, some of which will carry over from 2019. The Panel approved the 2020 list with the understanding that any additions or changes to the list must be brought to the Panel for approval, as required by CLEVNET's Operating Procedures.

Timothy Diamond, CPL's liaison to CLEVNET and member of the Panel, presented a draft budget for 2020 to the Panel that aligns with the strategic priorities and goals for next year. A lengthy discussion followed. The Panel agreed to maintain the \$1M cap on databases and emedia, split somewhat evenly between the two accounts. With the escalating cost of databases, however, a decision had to be made to drop one. The information provided earlier in the meeting by Ms. Trifiletti made it easier to make the painful decision to drop the automotive repair database, AllData, the least used of the six CLEVNET databases.

Other budget considerations included: 1) investigating the purchase of a customer engagement product that could be used by member libraries for marketing email and e-newsletters; and 2) testing OverDrive to handle CLEVNET's ebook purchasing (for one year at no additional charge) instead of CPL's collection services staff (charged as administrative overhead to CLEVNET)01160 01200.

In March of this year, the Executive Panel asked Mr. Diamond to work with CPL's Executive Leadership Team to address the issue of CPL's disproportionate reliance on CLEVNET's computer networking technicians. The Executive Panel recognized that the transition would not happen overnight, but it was time for CPL to conform with the new pricing model which is tied to the amended and restated CLEVNET System Agreement and the new CLEVNET Operating Procedures, adopted last year. The Panel expected CPL to establish its own IT department, or find other means, to provide the IT services that it needs that are "beyond the scope" of the services CLEVNET staff provide to all member libraries. The expectation of the Panel was that this transition process would be clearly defined and ready for implementation by September 2019 when the 2020 budget for CLEVNET would be drafted.

Mr. Diamond reported that the process is on track. CPL is budgeting for its own, independent IT department in 2020. The plan is to locate the staff near Mr. Finnegan's network/telecommunications team for a year of training and knowledge transfer. To make this co-location possible, Ms. Prisbylla's team of five librarians may need to move to an offsite location. In case rental space is needed, Mr. Diamond

asked the Panel for a line item in the budget which the Panel approved.

Lorena Williams, Chair of the Executive Panel and Director of Hubbard Public Library, reported on her lunch meeting with Felton Thomas earlier that day. (The Panel Chair is required to meet with CPL's Executive Director once a year to discuss CLEVNET's strategic priorities.) Director Williams provided Director Thomas with a rundown on all the good things that CLEVNET is doing with a focus on transparency, communication, and collaboration with partners such as OPLIN. In turn, Director Thomas discussed how CPL is establishing its own IT department and how he remains onboard to move CLEVNET from CPL; in fact, he stated that CLEVNET is better and stronger as a separate entity. In their conversation, Director Thomas did bring up the fact that other libraries have inquired about "à la carte" services from CPL that would preclude them from joining CLEVNET. Director Thomas assured Director Williams that CPL is committed to CLEVNET and would not make separate agreements of this sort with non-member library systems.

The next quarterly meeting (which is also the annual meeting) of the CLEVNET Directors will be held on Friday, October 25, at 10:00 a.m., on the second floor of the Louis Stokes Wing.