

DIRECTOR'S REPORT

May 16, 2019

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

PUBLIC SERVICES

Programs and Services

Fine Arts Library Assistant Mark Fox Morgan had an Art Lab activity on April 17th based on the art of Edvard Munch and the painting called *The Scream*. Books from Fine Arts were provided and coloring sheets.

Music at Main

For April Jazz month, *The Whitehouse Band* performed selections of jazz and blues music on April 6th for 48 people.

Developing a Winning Business Plan

Business, Economics and Labor Senior Subject Librarian Sandy Witmer hosted the *Developing a Winning Business Plan* workshop on April 20th. This is part of the *Running Your Small Business: Nuts and Bolts* six-part series presented by Business Advisers of Cleveland.

Adult Education

Business Economics and Labor Librarian Susan Mullee taught the ABLE students on April 1st and 15th. The students read the articles *Honey to the Bee* and *Worldwide Loss of Bees a Growing Concern*, obtained by Readworks.org. The students read the text orally, answered the article questions, and engaged in group discussions concerning honeybees.

Money Smart Week

Money Smart Week was March 30th through April 6th this year. Government Documents Supervisor Sarah Dobransky worked with Marketing and Web Manager Michael Young to promote financial literacy through social media. In addition, Ms. Dobransky appeared in a short video posted to Facebook about ways to save money and held a Twitter *Ask Me Anything* later in the week on the Library's accounts.

International Languages Programming

International Languages planned and hosted 32 programs, both in-house and off-site. Senior Subject Librarian Caroline Han planned 29 of these events which instructed both children and adults in aspects of Chinese language and culture. Subject Librarian Victoria Kabo planned two youth-focused Russian literary events. A total of 360 patrons participated in CPL-sponsored events during the month.

Passport Acceptance Facility

April 1st, The Cleveland Public Library became an official Passport Acceptance Facility for the U.S. Department of State! Passport Application processing and Photo Services will be available in the Lending department (Main Library, Louis Stokes Wing).

Open Mic

Literature Department Librarian Evone Jeffries hosted *Open Mic Monday* on April 1st in honor of National Poetry Month with two participants reading original and favorite works. On April 13th, Literature Department Library Assistant Nick Durda hosted the comics-making workshop *Coffee and Comics* in partnership with Rising Star Roastery in Ohio City. Local Cleveland artist Allie Primisch was the presenter, and twelve people attended the workshop. On April 27th, Ms. Jeffries welcomed award-winning poet Maggie Smith from Columbus who performed a reading of her works with twelve people attending. The event included a Q&A with the poet and ended with several attendees reading their own work to the group. This event was held in honor of National Poetry Month.

Knitting at PAL

Popular Library Manager Sarah Flinn and Public Administration Library Assistant Monica Musser hosted two knitting classes for City Hall employees. A combined 14 attendees were present at the meetings. Group members continue to be generous and a total of twenty-five items were donated to Warm Up Cleveland.

Main Library Tours and School Visits

Fine Arts and Special Collections provided a VIP tour on April 5th for a guest of The Foundation to view treasures in Special Collections. Tours were also provided for 40 high school students from France on April 12th. A group of 9 Girl Scouts came in to view bookbinding samples and some American history pieces by Alexander Hamilton and Thomas Jefferson. They were working on their College Preparation badge and sent a nice thank you note to Special Collections staff Stacie Brisker and Bill Chase. Over 150 people from the ACRL conference came into Special Collections and were given a tour of the collection. Visitors from Canada, Delaware, CA, Florida, NC, Norway, China, Oregon, MA, Kansas, Washington State and D.C., IL, and Baltimore. School tours included 14 3rd graders from Willo-Hill Christian School, 3 Bard High School Students researching Euclid Beach, 18 students from Emerson Elementary, 37 students from Ruffing Montessori. Dozens of visitors came through Special Collections & Fine Arts due to the long wait for the Tunnel Tour by the Soldiers' & Sailors' Monument on April 27th - the department built a rapport with the Monument staff, who sends over visitors to the Library.

A group of students from BARD High School visited the Main Library for research on an upcoming project on April 24th. Government Documents Supervisor Sarah Dobransky helped coordinate the event. The students visited Social Sciences, the Center for Local and Global History, Government Documents, Photograph, and Special Collections.

Tech Central Library Assistant Alison Guerin, gave a tour of TechCentral and MakerSpace to a group from the Great Lakes Science Center on April 9th. Library Assistants Michael Credico and Denise Williams-Riseng gave a tour to a Montessori School on April 12th.

Main Library Book Clubs

The OLBDP adult book club met on April 12th to discuss *Small Great Things* by Jodi Picoult.

Russian Book Club for Seniors

International Languages Subject Librarian Victoria Kabo planned two youth-focused Russian literary events and held regular meetings of Russian Book Club for Seniors.

Award Winning Book Club

Literature Department Library Assistant Michael Haverman also hosted his monthly Award-Winning Book Club on April 2nd. He and

the four participants discussed the novel *Improvement* by Joan Silber.

Get Graphic Book Club

Literature Department Library Assistant Nick Durda and Scholar-In-Residence Valentino Zullo hosted the *Get Graphic Book Club* on the comic *Don't Go Where I Can't Follow* by Anders Nilsen with six patrons attending on April 4th. The two hosted the second *Get Graphic! Book Club* of the month on the comic *Epileptic* by David B with seven patrons attending on April 18th. Mr. Durda and Mr. Zullo held an experimental pilot Facebook Live session on April 25th summarizing the April *Get Graphic!* book discussions. Forty people viewed the session live, and, by the end of April, the recording had been viewed over 140 times.

Main Library Outreach

Business Economics and Labor Librarian Susan Mullee presented to the Independent Practitioners Group of Cleveland the business research databases: Reference USA, Business Insights: Essentials, Kompass, and Mergent Intellect, giving them the overview of the databases on April 25th.

Government Documents Supervisor Sarah Dobransky and Center for Local and Global History Manager Olivia Hoge spoke at the 2019 Data Days conference, held at Case Western Reserve University. Ms. Dobransky and Ms. Hoge were part of a lightning round session speaking on civic data and resources at the Library. Later they joined the panel of speakers to answer questions from the audience. Ms. Dobransky and Ms. Hoge also held the first of two community civic data workshops, along with help from Web Administrator Will Skora at the Walz Branch.

Government Documents Supervisor Sarah Dobransky served as a judge for the State National History Day competition at Ohio Wesleyan University.

General Research Collections Manager Don Boozer participated in the Western Reserve Historical Society's History on Tap event featuring Cleveland All-Stars on April 13th.

International Languages staff was busy filling Long Loan requests for seven CPL/CLEVNET agencies. Total of 2,503 items were selected, processed and shipped to fill outstanding requests. To promote new materials, encourage greater use of library resources and increase awareness of CPL sponsored events, staff forwarded 9 distinct emails/mailings to 1,593 patrons affiliated with department's mailing lists and listserv databases. These messages

contained booklists of newly arrived materials, notices of upcoming library closings and related CPL news.

Literature Department Library Assistant Nick Durda selected Mike Curtis Superman collection items to be loaned to The Musical Theatre Project for a short-term loan during their production of the musical *It's a Bird, It's a Plane, It's Superman*. The musical ran from April 12 to April 13. Mr. Durda participated in the Public Humanities Symposium at Kent State University. Mr. Durda also gave a presentation at the symposium on archiving the Mike Curtis Superman Collection and preparing the Superman exhibit. Mr. Durda participated in the Ohioana Book Festival at the Columbus Public Library on April 27th. He staffed a table at the festival promoting the Ohio Center for the Book and the Cleveland Public Library. During the course of the festival, Mr. Durda had the serendipitous opportunity to speak with the publicist and specialty sales manager of Ohio University Press about the possibility of having the author of *Comic Shop: The Retail Mavericks Who Gave Us a New Geek Culture* give a talk at Cleveland Public Library in the future.

Literature Department Library Assistant Michael Haverman hosted the *Coffee & Comics* program at Rising Star Roasters on April 27th. The featured presenter, comics writer Tony Isabella, spoke to the audience about his long career in the comics community, his current experience consulting on a television show based on a character he created, and gave advice to freelance artists. Mr. Isabella then provided scripts for the twelve attendees to interpret into comic panels of their own.

OLBPD joined the State Library of Ohio to co-host an art show display and reception with the Ohio State School for the Blind (OSSB) at the State Library on April 25th. This year's display pieces focused on students creating mixed-media, symbolic self-portraits, drawing inspiration from well-known artists like Frida Kahlo and Jean-Michel Basquiat. Each student was provided a blank mask and canvas, where they painted and selected objects that they could contribute a meaningful connection with in their lives. The art work will be on display at the State Library over the next month.

OLBPD staff provided information and talks about the service at the NFB Kent State Presentation and Table on April 7th; and the Independence Village Avon Vision Concerns on April 26th.

CDPL Outreach

ClevDPL has explored continued collaboration with the Edward E. Parker Museum in developing a Cleveland artist related oral history project partnership. Dr. Williams has withdrawn from the project. ClevDPL explored a partnership with East Cleveland Public Library regarding arrangement, description, and digitization of the Icabod Flewellen collection. ClevDPL continues to work with the Cleveland Orchestra to scan scrapbooks. Staff has been working with a vendor and have completed the scanning of Cleveland Scene. QA, markup, metadata review and other aspects of the project should be done by mid-summer. CDPL continues to work with local newspapers to provide access to the back files of member news organizations. CDPL already provides access to Tremonster, Plain Press, and East Side Daily News.

Main Library Displays

Fine Arts Librarian Andy Kaplan set up a display of jazz books and scores for April Jazz Month.

Literature Department Library Assistant Nick Durda created a tabletop display commemorating the fantasy and science fiction author Gene Wolfe who passed away on April 14th. Literature Department Library Assistant Michael Haverman maintained the table displays in the Literature Department lobby featuring the current production of *Tiny Houses* being performed at the Cleveland Playhouse, as well as a display featuring a poster and arrangement of current and upcoming book club books. The current book on display is *Bluebird, Bluebird* by Attica Locke.

Popular continues to share titles for display at PAL. PAL book displays included: *Dance*, *Earth Day*, *Running Your Small Business* and *Taking Charge of Your Health*.

Social Sciences librarian Mark Moore prepared a display of the 2019 Indians game schedule and soccer across the world poster. Mr. Moore continued the rotation of new books on display and pulled books for the Bard Early College students' projects.

Business Subject Department Librarian Zachary Hay organized a new display of transportation books. Materials highlighted were retrieved from our "Stack" shelving, with subjects ranging from canals, rickshaws, bicycles, trains, cars, boats and streetcars. Mr. Hay has regularly maintained Business Department's Career Opportunities bulletin board. Recent job postings found using the Reference USA database are posted every week, as well as job fair and training opportunities advertised by OhioMeansJobs, Cuyahoga

County Job & Family Services, the Council for Economic Opportunities in Greater Cleveland, and other area organizations.

Staff in ClevDPL have been instrumental in completing planning and installation of the "CPL: 150 Years through the Eyes of the Staff" and the "John G. White" exhibits. CDPL is also assisting with ongoing tasks and projects related to the year's events for Sesquicentennial, including supporting the multimedia displays done for puppets using the monitors and display kiosk in Brett Hall and the Magic Box in the John G. White Gallery. In terms of media, object registration and preparation we are supporting with significant staff commitments both the John G. White exhibit and the Library History exhibit planned for sesquicentennial. ClevDPL worked with Special Collections on registering, shipping and storing the items and supported the cooperative project with the art museum involving youngsters as curators of art work at our MLK Branch.

Videography and Photography

ClevDPL has taken on the responsibility of doing video work for the Sports Research Center. We have finished loading all of the videos from Sports Research Center, Cleveland Restoration Society, the Andrew Venable Oral History Project, Cleveland Growing Strong, and Library Institutional Oral History interviews onto Internet Archive and YouTube and linked them out of ContentDM records. Working with WebWare, we have used HTML embedding in ContentDM to make video content from these projects more easily available through ContentDM. We are also currently leveraging the automated closed captioning in YouTube to create searchable transcripts for all of the above oral history recordings. We are still converting our audio only recordings to video formats with slideshows so that they too can be loaded onto YouTube and close captioned. Working with OPS, ClevDPL will be loading patron interviews done for Sesquicentennial into ContentDM and Internet Archive, using the same processes as those used for our other oral history collections. By the end of the year we expect to have 60 or so additional video interviews for the institutional oral history collection.

ClevDPL did a variety of media projects focused mainly on producing video content for Sesquicentennial exhibits in Brett Hall, the John G. White Gallery, and the Library History exhibit. Videos included Sports Interview (video), Sarah Headshots (photos), Linda Headshots (photos), Mini Book Tutorial (video), Music at Main (photos), Music at Main (video), Girls Power 2019 (photos), Girls Power 2019 (video), Glenville (photos), Garden

Valley (photos), Mt. Pleasant (photos), Fleet (photos), Eastman (photos), Fulton (photos), and Walz (photos).

Collection Development

Special Collections librarian Stacie Brisker found 2 Ethiopian manuscripts and sent them to Catalog. Ms. Brisker will give the Literature Department copies of the early 20th century newspaper *The New York Clipper* that has lots of theater ads in it. She is also working on the *Ideastream Storytelling Project* and lined up several seniors to interview.

Special Collections staff found a chess tournament ribbon from Cuba tucked in the book called *XVII Schacholympieade, Havanna, 1966*. The ribbon is embossed with "*Bienvenidos Ajedrecistas, Empleados de La Epoca*" and is now included in the bib record. There were 12 blueprint drawings of the *Cleveland Arcade* designed by John Eisenmann cataloged and scanned. Special Collections staff prepared the DACS (Descriptive Archival Content Standard) information for the catalog record. This is the Arcade located across the street from Main Library that opened in 1890.

After the unfortunate fire of Notre Dame in Paris on April 15th, Special Collections staff found a folio of the 19th century renovation designs by architect Eugene Viollet-le-Duc. This folio was a purchase by the Schweinfurth Committee and on view in Special Collections. A 1630 manuscript bound in vellum was discovered in Special Collections without a bibliographic record (but had a microfilm record). The physical book must have fallen out of Sirsi years ago and needed to be entered back in the catalog. After doing some research, the book (in Dutch, *Belgi Confoederate Republica*) is about Dutch politics during the 17th century and its author, Jan de Laet was one of the founding directors of the Dutch West India Company. An 1851 lithograph of the *Panorama of Cleveland and Ohio taken from Scranton Heights* was purchased for the collection. Collection profile sheets were created for: *Tony Sarg's Marionette poser of Rip Van Winkl* and a profile about a folio featuring the 19th century renovation designs for Notre Dame by Viollet-le-Duc (dated 1880). Special Collections librarian Ray Rozman sent out 18 periodical titles to be bound.

Special Collections made corrections and changes to catalog items sent some for repair, received six gifts and sent many items to be digitized.

Literature Department Library Assistant Nick Durda coordinated a donation of Superman items from Ms. Julie Sarka. Ms. Sarka's late-husband was the nephew of Jerry Siegel. Items included in

the donation are a Superman movie poster autographed by Kirk Alyn, a Superman drawing signed by Jerry Siegel and Joe Shuster, and Golden Age Superman comic books.

At PAL, the Building and Housing plans were transferred to the third floor of City Hall. Don Petit of Landmarks showed PAL the binders of the City Planning Minutes in hopes that they might become a future digital project.

During his departmental floating this month, Business Subject Department Librarian Zachary Hay worked on a collection maintenance project in Science & Technology, assisting with weeding, shifting, and relocation of various photography books. This project is ongoing and will be continued on future visits to the department. In Government Documents, he continued work on modifying item records for the U.S. Army in World War II series of publications. Many items have cataloging errors or other issues that need adjustment. Many titles in this series were previously reference-use only but are now being added into the department's circulating collection. In collaboration with CDPL staff, Mr. Hay completed work on the digitization and transcription project of two public domain Garfield-Perry Stamp Club documents held by the Business Department. Both items are now available for viewing in the library's Digital Gallery.

Business, Economics and Labor Senior Subject Librarian Sandy Witmer spent several hours working with the Business, Economics and Labor collection at Lakeshore on April 29th. As part of an ongoing shelf-reading project, she identified items which needed Preservation attention and/or corrections to catalog records and followed through with the appropriate department.

Social Sciences librarian Mark Moore has received the donation bookplates from Graphics for books in the Russ Dahlburg collection. Mr. Moore ordered a collection of Merriwell dime novels for the Sport Research Center's baseball fiction collection. Social Sciences Manager and Mr. Moore continued sorting and processing the 2700 sports book and memorabilia collection donated by Russ Dahlburg. Social Sciences acquired 3 yearbooks for Forrest Kilb for the collection from patron clearing out family estate.

OLBPD circulated 39,260 books and magazines directly to patrons. OLBPD registered 144 new readers to the service. Approximately 640 BARD patrons among 1,460 active users downloaded 11,330 items.

The CDPL has digitized Scene Magazine; a full run of Scene magazine has been re-scanned after a quality control glitch, and is currently in post-production, correction, and revision. Library staff have digitized and revised numerous items including - Cleveland Family Album, Newspapers, CPL Library History, Congregations of Cleveland, Cuyahoga County Planning Commission, Farm to Table, Greater Cleveland and Ohio Architecture, Sports Research Center Gallery.

Research That's Possible Only at Main Library

- Patron requests for the following music scores: Duke Ellington songs, harp music scores, opera piano vocals for girls, Broadway show tunes, songs by Lou Rawls, Beatles songs, music scores by Vivaldi, Beethoven, Mozart Piano Sonatas, Bartok's Romanian Dances, scores from *Dreamgirls* and *The Wiz*
- Patron requests for collectibles, art & architecture books: biography on Sigmar Polke, African sculpture from Zimbabwe, art of the Harlem Renaissance, Bauhaus design, info on framing art, prints by Martin Lewis, African funerary rituals, designs by Viktor Schreckengost of Cleveland, Shirley Temple dolls value, architecture books on tiny homes,
- Patron requests for music books: biography on band called Earth, Wind and Fire, gospel bio of Mahalia Jackson and Mark Buford, bio on Al Jarreau jazz singer,
- Patron looking for information on the 4th United Presbyterian Church on 105th by architect Sidney R. Badgley. Staff found citations in the 1907 *Ohio Architect and Builder*, books on Cleveland Sacred Landmarks, interior design, painting on social realism, books on watercolors and landscape painting,
- Patron from Barberton OH requested books on Phoenician language and African history
- Patron request for 1890 letter posted in the *Baltimore Sunday News* on chess
- Email request for a scan from 1892 issue of *Deutsches Wochenschach* (German Chess Weekly)
- Patron request for books on the Hebrew verbal system and the Qumran War scroll
- Students from Bard High School came in to research the Euclid Beach papers

- Local furniture builder and designer looking for research on 19th century furniture maker John Chipman (found some trade catalogs)
- The Associate Editor of the *Hemingway Letter Project* asked if CPL had any letters by Hemingway. Special Collections staff responded that the collection had a pristine copy of Spanish Earth that was a limited edition published by Jasper Wood of Cleveland. Hemingway was not happy with this publication and had the printing ceased. The SpC copy was scanned for the editor.
- Patron request to verify if plates are colored from the 1886 volumes of *The Nests and Eggs of Birds of Ohio*. She is making a comparison of the various sets that were printed.
- Patron request to see some of the tobacco books from the Griese collection
- Patron request for the 1921 song of *Kharmine: Oriental Novelty for Fox Trot* from the Eyman Dance collection
- Patron request to view old English dictionaries, grammar books and other language materials. Samuel Johnson's 1755 dictionary was pulled for her.
- Patron request for scans of a home from the *Howell & Thomas architectural drawings*
- Local historian requested to view the architectural files of the firm *Bohnard & Parson* that designed various Cleveland factories, churches and homes between 1900-1920s.
- Member of the Ohio MULLUS (Ohio Military Order of the Loyal Legion of the United States) requested to verify information about "Russian tin" roofs from the 19th century. MOLLUS has a building that they are applying for an historical plaque and needs to explain what that means. Staff found that it was a type of metal that was thin but strong enough for cold weather, snow and rain and would not rust.
- Special Collections staff has been assisting a graduate student from Ursuline College on her thesis in regards to Charles Schweinfurth's designs for Trinity Cathedral by the Cleveland State University campus.
- The archivist from the Cleveland Museum of Art requested information about the former partnership the museum had with the Library hosting exhibits. Fine Arts had some catalogs and more information was found in Archives

- Business, Economics and Labor staff requested materials from offsite storage for an out-of-state researcher regarding a Cincinnati company from 1919-1978. The researcher was referred to the Cleveland Public Library as it is the only library with holdings on OCLC for *Ohio Corporation and director's directory*.
- Social Sciences Librarian Mark Moore assisted Steven Steinglass, a professor at Cleveland-Marshall College of Law, with materials from the "Elections" clipping files about amendments to the Ohio Constitution.
- Social Sciences Manager met with and assisted Morris Eckhouse, the sports researcher/baseball author, from the Baseball Heritage Museum.
- Mr. Kilb assisted a PhD candidate in his ongoing research on Islamic Mysticism and Depth Psychology. Access to, and aid in navigating, CPL's extensive collections relating to this topic has been indispensable to his work.
- Using the Sanborn Map microfilm, patron confirmed that four blocks, Fulton, West 32nd, Chatham and down to Monroe were not mapped. A few days later, patron stopped by looking for Sanborn maps.
- City Hall Archivist, Martin Hauserman called to find the name of the longest serving municipal judge. Martin Hauserman had the name Mary Belle Grossman, PAL provided the name Ronald Adrine; both served 36 years.

Staff Development

Fine Arts & Special Collections Manager Pam Eyerdam attended a workshop about resources at the Cleveland Foundation Center, the Community Engagement Workshop in the Learning Commons, the national ACRL (ALA's Academic and Research Library) conference at the Cleveland Convention Center. Topics on digitization, social networking, space planning, managing change, and working with communities were the highlights. Special Collections staff Pam Eyerdam and Ray Rozman attended the Cleveland Archival Roundtable (CAR) regional meeting at the Rock Hall of Fame archives. The group announced various events and activities and was given a tour of the Archives. Fine Arts librarian Andy Kaplan attended training in TechCentral for the upcoming Events & Room Management software.

Lending Subject Department Clerk Ebony Fields attended BookEnds SIRSI training on April 4th, BookEnds Mental Health Awareness training on April 16th, and BookEnds Operations 101 training on

April 18th. Lending Manager Stephen Wohl attended 'Engagement Training' with the Main Manager team on April 9th. The training was facilitated by the Cleveland Leadership Institute.

On April 15th, Don Boozer began serving as the new manager of the Literature Department and The Ohio Center for the Book at Cleveland Public Library. Mr. Boozer had previously served as General Research Collections Manager overseeing Business, Economics and Labor; Social Sciences; Government Documents; and Science and Technology. General Research Collections Manager Don Boozer co-presented a webinar at OhioNET with Librarian Bill Meltzer, Worthington Libraries, entitled Rebooting Reference and the Myth of Technological Neutrality on April 4th. Mr. Boozer participated in the first session of the Cleveland Leadership Center's Community Engagement workshop on April 9th.

Science and Technology Senior Librarian Jim Bettinger attended the 41st Annual Patent and Trademark Resource Center Seminar at US Patent and Trademark Office headquarters in Alexandria, VA from April 8th through the 11th.

Social Science Librarian Forrest Kilb and Business Subject Department Librarian Zachary Hay are floating and cross-training among departments within CPLs general reference collections. This not only increases their knowledge of the work and services offered by others within CPL but theirs as well. Mr. Kilb has enrolled in the 2019 FDO Expert Certification Program and will be completing online courses and tests over the next two to three months to obtain this certification. In addition, his ILEAD's team received a grant of \$3000 from the State Library of Ohio for the development of their project to create tools to train librarians in Asset-Based Community Development. Mr. Kilb attended the training session at The Foundation Center on using the Foundation Directory Online (FDO) and additional resources to help patrons pursue grants and other non-profit funding sources.

TechCentral Manager CJ Lynce worked his final day at Cleveland Public Library on April 1st. TechCentral Coordinator Suzi Perez was promoted to Interim TechCentral Manager on April 1st.

OLBPD Manager Will Reed attended the 2019 Northern-Midlands Conference of National Library Service (NLS) network libraries in New York, New York April 8-10th. This conference featured keynote speaker Adam Linn, author of the novel *American Sexy*, and contributor to *The New York Times* and NPR's *The Moth Radio Hour*, in addition to being a patron of the Andrew Heiskell Braille and Talking Book Library. The conference also featured updates from

NLS about activities as a result of the Marrakesh Treaty, and progress reports on future service initiatives, including the braille electronic reader.

BRANCHES

The branches continue to provide effective service and programming for the communities they respectfully serve. There were many highlights during the month of April, two of which were momentous. Our Rockport Branch celebrated its 55th Anniversary! Patrons were treated to refreshments while participating in discussions about their experience with the branch. A slideshow featured photos from archives including the ground breaking ceremony, the first newspaper article showcasing the branch and much more! At our Carnegie West Branch, U.S. Senator Sherrod Brown visited twice for meetings being maintained in the branch. The first meeting, scheduled by Ward 3 Councilman Kerry McCormack, consisted of Ohio City residents, executive director of Ohio City Inc. Tom McNair, and Branch Manager Angela Guinther; the senator asked Ms. Guinther about library programs, educational requirements for managers and librarians, and other particulars of the library profession.

DISTRICT ONE

Eastman - Children's Librarian Cassandra Feliciano and Library Assistant Nancy Smith has worked diligently to create more space for programming and the growing youth maintained in the branch. Shiksha Daan resumed tutoring for Grades 2-12 after being on pring break. The tutoring experience has average 12 youth in attendance.

Lorain - During the month of April 2019, as part of National Crime Victims' Rights Week, the Lorain Branch partnered with the Renee Jones Empowerment Center and the Northeast Ohio Human Trafficking Law Clinic to host a Free Legal Advice Clinic and the Unleashed Art Exhibit opening at the branch. The Rockin' with Rainey visual arts and physical fitness program series also started in April thanks to a partnership with the Rainey Institute. The Cleveland Seed Bank presented an "Introduction to Seed Saving" workshop on April 29, 2019. Branch Manager Crystal Tancak attended the Second District Community Relations meeting, the West Side Collaborative meeting, and received the WOW! Empowerment Award at the April Board of Trustees meeting. Also, Ms. Tancak and Library Assistant, Computer Emphasis Peter Roth participated in Project Red Cord's Night Out to bring awareness to, and help victims of Human Trafficking.

Rockport - The Great Lakes Science Center visited the Rockport Branch to facilitate STEM programs with youth, including making paper towers, designing and launching rockets, pH testing and kite making. The Children's Librarian, Kendra Proctor partnered with West Preparatory School to attend parent night. The Best Buy Teen Tech Center continues to thrive with twenty or more users per day. Over thirty patrons were assisted during tax season for by AARP. Also, the Rockport branch also celebrated its 55th Anniversary! Patrons were treated to refreshments while participating in discussions about their experience with the branch. A slideshow featured photos from archives including the ground breaking ceremony, the first newspaper article showcasing the branch and much more!

Walz - Walz Branch youth staff have been diligent in their outreach services to youth through in-house class visits, free lunches, weekly crafts and training. Additionally, they are in the process of re-envisioning their department area. The branch continues to feature its monthly produce delivery and outreach to nursing homes.

West Park - April is Poetry Month and the West Park Branch allowed patrons the opportunity to create their own "blackout" poems using old book pages. Clerk Phil Creter began an ambitious outreach effort to get local school children signed up for ConnectEd library cards; 150 new cards are registered. Manager Dalby (along with BBTTTC Supervisor Jill Pappenhagen) attended The Clubhouse Networks annual conference in San Diego. Also, the branch's ongoing book sale truck has earned more than \$500 in sales this month.

DISTRICT TWO

Brooklyn - During the month of April, Children's Librarian Laura McShane provided outreach to Denison school, curriculum and resource assistance to Horizon Denison, and attended the MetroHealth Patient and Family Appreciation luncheon. LACE Sara Kolonick assembled book-movie bundles as a promotion of the collection. Drawings were held for patrons that checked out the materials. LACE Lana Gionfriddo made preparations for an upcoming May Career Bootcamp series which will be done in partnership with Tri-C West's Career Services department. Interim Branch Manager Ron Roberts worked to connect with the community: he met with City of Cleveland Community Engagement coordinator, Shalena Williams regarding plans for Book Club to help foster discussions related to Cleveland Consent Decree efforts, and attended

Creative Mornings held at South Branch in order to make contact with officials from Dollar Bank for possible financial literacy workshops.

Carnegie West - U.S. Senator Sherrod Brown visited Carnegie West twice for meetings this month. The first meeting, scheduled by Ward 3 Councilman Kerry McCormack, consisted of Ohio City residents, executive director of Ohio City Inc. Tom McNair, and Branch Manager Angela Guinther; the senator asked Ms. Guinther about library programs, educational requirements for managers and librarians, and other particulars of the library profession. The second meeting was organized by Joe Cimperman, former Ward 3 councilman and the current head of Global Cleveland, so the Senator could meet with Muslim residents of Greater Cleveland who were impacted by various immigration policies implemented by President Trump; over thirty attended.

Fulton - The Fulton Branch hosted a variety of activities and programs for patrons of all ages this month. In partnership with Case Western Reserve University, the Mean Green Science Machine program wrapped up another successful year of providing engaging science programs for youth. The Greater Cleveland Food Bank visited to teach a class on Kids and Healthy Foods. Adults also had the opportunity to participate in a variety of educational opportunities: ASPIRE ESOL class that met twice weekly, and TechCentral's Computer Basics courses. Professionals from the Northeast Ohio Medical University provided free health screenings, and the community room was used daily by a plethora of organizations.

Jefferson - While April showers may bring May flowers, Jefferson Branch hoped that those showers rain down on the seeds being distributed throughout the community in partnership with the Cleveland Seed Bank. The Youth Staff celebrated Earth Day and Arbor Day with books displays and planting activities. National Poetry Month was also observed with a window display and with a poetry contest sponsored by Lake Erie Ink through the Club Create program. The Tremont Think & Drink book club shared a book entitled, "*A Line Becomes a River* by Francisco Cantu." The Greater Cleveland Food Bank presented two sessions this month of their series, "Eat Better to Be Better," which focused on whole grains and lean proteins, along with tasty takeaways like low sodium alternatives to salt in popcorn, and the art of making a customized trail mix.

South - The Rainey Institute Dance and Art Programs at the South Branch concluded. The Vocal Arts Mastery Program continues to

recruit children. Our recording Studio continues to be popular amongst patrons; multiple patrons have taken advantage of the Studio Recording classes and the South Studio Orientation. South Branch youth staff continues to serve local schools with story times and activities; they have also welcomed new classes by giving tours and library cards. LAYE Joe Lefkowitz and Page Jeannie Olschlager attend Summer Feeding training. The meeting rooms continue to be on high demand; Creative Mornings met at the Branch with an attendance of at least 110 attendees.

South Brooklyn - South Brooklyn Branch had numerous organizations utilize the meeting room: Fruitful in a Desert Place Ministry held coaching for youth; AARP Tax help, CCA Tax Prep, Councilman Kelley's Ward 13 Democratic Club/Community meeting, and Los Amigos Spanish Class. Children's Librarian Ronald Palka-Roman provided outreach to Loving Cups Day Care, and Kindergarten Club training, and offered a Movie Craft Day in which children watched *Wreck It Ralph* and made edible cars. LAYE Raymond Cruz visited Benjamin Franklin and William Rainey Harper for story-time. District Manager Luigi Russo participated in LibCal training, Summer Feeding training, Ward 13 Democratic Club, and Page Orientation.

DISTRICT THREE

Garden Valley - For the Month of April 2019, the Garden Valley Branch continued to provide and promote the Cleveland Public Library to the North Central-Kinsman Neighborhood patrons. Ms. Csia conducted the Money, Money, Money Program where young library patrons learned the basics of financial literacy. Mr. Burks also presented the Garden Valley Teen Summit Program where young adults use their creative minds to express ideas, thoughts, and feelings about life challenges in their community. The Youth Services Team also collaborated to facilitate the Rock Hall of Fame Fight the Power program at the Garden Valley Branch.

Hough - Children's Librarian Manisha Spivey held the program Egg-cellent, Egg-straordinary Egg-stravaganza. This program included **STEAM** learning with a scavenger hunt and Easter egg treats for our youth. LAYE Romael Young has created literacy displays around the branch using resources available in the branch. The Hough Branch hosted NACA, the Neighborhood Assistance Corporation of America to introduce Hough residents to their program and the possibility of home ownership. Branch Manager Lexy Kmiecik met with community stakeholders to talk about the future of *Hough Reads*. CPL's Director, Mr. Felton Thomas has been invited to be a celebrity guest reader! Mrs. Kmiecik also attended the

councilman, Basheer Jones, first State of the Ward. Additionally, the branch has connected with the Ward 7 Observer with the goal of the local paper listing Hough's programming.

Martin Luther King, Jr. - Youth services staff Angela Pope and Eric Eubanks continued to provide story time to PNC participants. Children enjoyed interactive stories while gaining literacy skills. Cynthia Davis visited Fenway Manor Senior Living for the monthly book club; the book, "Never Tell by Lisa Gardner" was discussed. The Neighborhood Assistance Corporation of America (NACA) held its housing assistance program for upcoming home buyers. CollegeNow facilitated make-up sessions of ACT/SAT prep for area high schoolers before school is dismissed for summer break. Ms. Jones also met with Dr. Sadie Winlock to discuss the University Circle community and its patrons.

Sterling - Lara Troyer (Center for Arts Inspired Learning) returned to Sterling for an interactive performance of Dr. Seuss and Song, music by Eugene Poddany and lyrics by Dr. Seuss. The final sessions of Sterling's Winter/Spring dance and music residencies were held in April. Charles Bailey and Sonja McCord presented the second "Fight the Power! Rock and Civil Rights" program. KPMG renewed its commitment to Sterling's summer reading initiative through the KPMG Family Fund for Literacy.

Woodland - For the Month of April 2019, the Woodland Branch continued to provide and promote the Cleveland Public Library to the Central Neighborhood patrons. In the absence of youth staff, Mr. LaPrairie provided services for our youth. Public Services Manager, Mrs. Maria Estrella, also created a display (Your Future is Created by What You Do Today) with a range of career and job inspired titles. In addition, Mr. Laprairie conducted the Maker Lab: Digital Darkroom program. Children and young adults learned how to take and store their own photos through a photo editing App.

DISTRICT FOUR

East 131st Street - East 131 was assigned an interim manager Marina Márquez. Ms. Marquez has enthusiastically familiarized herself with the various stakeholders of the community. Additionally, Ms. Marquez maintained introductory meetings with Councilmen Kevin Bishop and Kenneth Johnson. Branch clerks Karie Felder and Cathy Jennings facilitated a "My community vision board" program and Terrarium Plant Nite. Also, the East 131st Street Branch hosted a four week workshop entitled, "United for Girls' Pathway 2 Purpose" program. This series provided training

and educational instruction to girls in the areas of etiquette, manners, and basic life skills.

Fleet - The Fleet Team began the month of April creating vibrant displays to promote materials and programs. Branch Manager, Pasha Moncrief Robinson, created a book display entitled "Learn! Create! Prosper!" to showcase books to learn new hobbies that can become lucrative businesses. Mrs. Robinson and The P-16 Employment Committee hosted two Manufacturing Informational Sessions for patrons in the Fleet Branch meeting room. The Fleet Branch partnered with Huntington Bank to host a program for teen patrons entitled Financial Reality: A Game of Games. Teens learned about the importance of making thorough financial decisions. Anna Fullmer attended Regent High School's Community Resource Fair. She spoke with students and distributed materials about library services and upcoming Fleet Branch programs. Also Fleet Branch held a Health and Wellness Program for seniors sponsored by Patricia Gray of University Settlement.

Harvard Lee - In April 2019, Chloe Williams (LACE) attended a Maker Lab training session with TechCentral and conducted the Giant Piano Maker Lab with Harvard-Lee youth. Kristen Schmidt (Interim Branch Manager) attended training for and recorded her first patron interview for the CPL150 storytelling project with ideastream. Ms. Bianca Jackson attended the Food Bank's Summer Feeding training and will use this information to train everyone in the branch to serve summer meals. Ms. Schmidt met with Councilman Joseph Jones in his ward office to discuss plans for the Harvard-Lee Branch.

Mount Pleasant - The youth staff of the Mt. Pleasant Branch hosted an Easter Egg Hunt and the Maker Space Lab entitled, "Make a Giant Piano for a Make and Take Craft." Branch Manager Mrs. Scurka interviewed candidates for her vacant LACE and librarian positions as well as attended her monthly community outreach meetings.

Rice - Rice Branch welcomed Ms. Whitney Johnson as the new Children's Librarian. Ms. Johnson has worked diligently on weeding, and moving the collection for improved browsing. Additionally, she has implemented weekly freeform crafts that the youth are very excited about. Mark Tidrick (LAYE) and M. Margo (Page) held for National Poetry Month a program entitled 'Let's Get Poetical'. Whitney Johnson and Mark Tidrick began the summer lit league promotion by signing up the children from East End Neighborhood house for ConnectEd cards and SLL summer programs. WVIZ/Ideastream held their "Cat in the Hat" program to teach

families the fundamental concepts - the program was geared for children ages 5 to 8.

Union - The Union Branch welcomed new LAYE Valerie Johnson to the team. For the month of April, the branch maintained a Meet and Greet program for Ms. Johnson to introduce her to the community. Youth Librarian Tamara Steward and Ms. Johnson presented story times to community partner schools and organizations throughout the community. Youth staff presented "Egg-Cellent Reading" giving patrons the chance to win one of two Easter baskets created by Ms. Johnson. Ms. Williams and Ms. Johnson attended the final True2U session for the school year at Luis Munoz Marin and Michael R White Elementary schools.

DISTRICT FIVE

Addison - The Addison Branch offered Computer Basics I and II from our Tech Central Department. The Addison branch also hosted the Ohio State University Food and Consumer Science session on budgeting on Saturday, April 13, 2019. Branch Manager, Tonya Briggs, was invited to speak about Addison's library services at the Townsend Learning Center on Friday, April 12, 2019 that included topics: how to get a library card and other reference service databases offered by the library. Ms. Briggs has been invited to give her presentation monthly at the Townsend Learning Center.

Collinwood - The Collinwood Branch was asked to create a literacy plan to increase early childhood learning and make "Literacy Connections" with children and caregivers. This resulted in "Literacy Mondays" to create a new literacy experience each week for kids. Manager, Caroline Peak was among a group of CPL staff to participate in Ohio Library Council (OLC) Legislative Day on April 9, 2019. She was also featured on "We the People" on Friday, April 12, 2019 for a presentation on supporting literacy through the arts.

Glenville - The Tri-C Vocal Arts program took place at the branch with the students performing on the floor on April 30, 2019 for the patrons. The branch also hosted representatives from Legal Aid during the month.

Langston Hughes - The Wednesday afternoon Chess club continues to thrive. This month showcased the thirteenth year of the Oberlin College jazz ensemble that featured Downbeat Magazine's 2018 student music award winner trombone player, Caleb Smith, who has played with the ensemble the last four years. Branch Clerk,

Valerie Johnson, was promoted to the new YS Library Assistant for the Union branch. Assistant Manager, Ron Roberts, has been assigned to be the Interim Branch Manager for the Brooklyn Branch. Also, Kyle Auchter joins the branch as the new branch LACE.

Memorial Nottingham - This month we welcomed local author, **Lonnie-Sharon Williams** for a book talk on her religious fiction novel, *Coming Home: the story of the Prodigal Son and The Healing of a Blind Man*. Planning for next month's **Congressional Art Competition** has begun. This year's event will take place on Saturday, May 18, 2019. Also, the Music School Settlement will conduct **Read to the Beat** sessions with preschoolers in partnership with the local Salvation Army.

OUTREACH & PROGRAMMING SERVICES

SUMMARY

In the month of April the Library hosted approximately 257 programs ranging from Legal Aid workshops to outreach to the City's reentry population. The Library offered 73 preschool story times to children throughout the city in addition to food service at all 28 locations. Education services such as GED and ESOL classes, and SAT and ACT preparation classes were held at 14 branch locations and Main Library; K-8 tutoring will resume at 13 locations in the month of March.

ADULT

Amy Stewart, author of *Nature in Your Glass: The Drunken Botanist* to CPL on April 3 as part of the 2019 Cleveland Humanities Festival. An audience of 73 visitors, many first-time visitors to Main Library, enjoyed an engaging discussion about the many plants from which humans have contrived to brew, distill, or enhance alcoholic beverages throughout our history. The diverse audience enjoyed a scientific and historic discussion as well as excellent tips and recipes for potent potables of all kinds.

Stewart returned to South Branch on Friday, April 5 to discuss her Kopp Sisters novels, based on a real-life trio of sisters who lived in New Jersey during the first quarter of the twentieth century, the eldest of whom served as a full-fledged Deputy Sherriff before women the 1th Amendment gave women the right to vote. Fourteen enthusiastic readers joined the discussion and

are eagerly looking forward to the release of the fifth book in the series in September 2019.

The CPL150 ideastream Storytelling Project officially began on April 2, when 21 CPL staff attended a storytelling and audio recording training session led by Justin Glanville and Joseph Frolik, of ideastream. As part of this project, CPL staff will be gathering and recording real-stories from everyday Clevelanders on any topic. All stories will be preserved for future generations in the Cleveland Digital Public Library and Internet Archive. By January 2020, ideastream will fully produce six of the 15-minute stories for broadcasting.

The ACRL (Association of College and Research Libraries) brought more than 3,000 librarians to the Cleveland Convention Center for their annual convention from April 10-13, 2019. A reception was held in Brett Hall on Thursday, April 11 with more than 350 visitors in attendance enjoying the Main Library's classical architecture and the World of Puppetry exhibit.

Director of Outreach and Programming Services, Aaron Mason, participated in a panel discussion as a part of the conference. The presentation: *Beyond Town versus Gown to Local Partner for Student Success* addressed the need for greater collaboration between university libraries and public school systems. Steven Bell, Associate University Librarian at Temple University Libraries and Alison Armstrong Associate Director of Ohio State University Libraries were also part of the panel.

Creative Mornings Cleveland hosted its April monthly event, *Inclusive*, at the South Branch on Friday, April 19 from 8:30am - 10am with 107 visitors in attendance. Keynote speaker Jenice Contreras, Executive Director of the Hispanic Business Center, educated and excited audience members about the newly-reenergized Villa Hispana/Hispanic Village development in the Clark/Fulton neighborhood. Villa Hispana builds on decades-long dreams of creating a destination and development framework for the neighborhood which celebrates, supports, and sustains the vibrant but struggling Hispanic community that calls Clark/Fulton home. The project is based on real, meaningful grass-roots development, including micro-incubators and an ethnically-appropriate, inclusive focus in order to ensure that the community's long-term residents are the generators and beneficiaries of development rather than the victims of gentrification.

Cuyahoga County Reentry Week

For the first time, CPL hosted an Ohio Ex-Offender Reentry Coalition (ORE) event as part of Cuyahoga County's official Reentry Week. On April 25, OPS Project Coordinator, Sherri Jones coordinated "*How to Start a Business as a Returning Citizen*" at MLK Branch, with approximately 50 people in attendance. Robin Wood, Manager of the Business Department, hosted a table to explain business resources available for patrons from CPL's BEL Department.

Ms. Jones also coordinated and recruited patrons to serve as members of an Ohio Means Jobs focus group facilitated by Maher & Maher under contract with Cuyahoga County, with 10 total staff and patrons.

YOUTH

The 2019 Express Yourself! Youth Art Workshops offered by Art Therapy Studio (ATS) began on January 26, 2019. The workshops are offered two days a week at East 131st Street, Hough, Sterling and West Park branches. In each session, participants learn to develop their art skills using different media - drawing, painting, sculpting - for self-expression. Workshops are facilitated by licensed art therapists. During the month of April, ATS staff reported an uptick in parent participation, with parents using the group as an opportunity to spend positive time with their children and develop ways to continue using art as a tool at home.

College Now, an ACT/SAT prep program resumed classes on Monday, April 8th at Main Library. After allowing 9th grade students to participate, registration has risen to 35 participants with a weekly average attendance of 25 students. Spring classes are scheduled to conclude Friday, June 14, 2019.

The World of Puppets: From Stage to Screen, an exhibit featuring puppets from around the world, including popular characters from theater, film and television such as Oscar the Grouch (Sesame Workshop), Audrey II (Little Shop of Horrors) and Nutso and Shirley Squirrely from Cleveland's own Hickory Hideout opened on Saturday, March 23. The exhibit celebrates Cleveland Public Library's 150th anniversary, actively reflecting its history of services to children and its longstanding mission to bring public art and performance to a wide range of library visitors. Estimated attendance for the month of April is 2750; including 12 school groups and 406 students.

Through a partnership with the Greater Cleveland Food Bank, after-school snacks are delivered to all Cleveland Public Library branch locations and Main Library daily Monday through Friday. In addition to meal delivery, monthly nutrition education programs are provided. As of April 2019, The Cleveland Public Library served approximately 12,575 after-school meals.

Rainey Institute has explored visual art techniques, physical health and international training, and dance for youth ages 7 & up at Cleveland Public Library branch locations. During the month of April, classes were held at the South Branch on Tuesdays and Thursdays. Approximately 11 students participated. Rainey began classes at the Lorain Branch starting April 16th, with 7 children in attendance.

Sponsored by the Rock and Roll Hall of Fame and PNC, Cleveland Public Library youth staff were trained in November 2019, to present *Fight the Power* programs at branch locations, making Rock Hall educational resources accessible to all at the Cleveland Public Library. As a result of this training, various Fight the Power presentations are scheduled throughout Cleveland Public Library, starting in January 2019. Programs are scheduled until May 2019. In "Fight the Power," students will think critically about how rock & roll musicians in the 1960s and early 1970s challenged audiences to consider alternatives and make changes in their communities. Students will listen to and view performances by legendary artists as they are engaged in identifying social commentary in lyrics, performance styles, and historical images. In April 2019 Sterling Branch with 16 children in attendance and Langston Hughes Branch with approximately 8 people in attendance for the Fight the Power programs.

Free one-on-one and/or group tutoring and homework help offered in partnership with Cleveland State University's America Reads tutoring services and Braxton Educational and Technology Consulting. The following branches Addison, Collinwood, East 131, Fleet, Fulton, Garden Valley, Glenville, Hough, Langston Hughes, Rice, Rockport, Sterling, Union, Walz and Woodland all host tutoring.

EARLY CHILDHOOD

On the Road to Reading's winter/spring 2019 session servicing 25 childcare classrooms concluded this month. The Bag Only Delivery (BOD) pilot will continue for one more month. At that time the BOD service sites and overall program will be evaluated.

EXTERNAL RELATIONS & DEVELOPMENT AND FOUNDATION

EXTERNAL RELATIONS & ADVOCACY UPDATES:

- *External Relations & Advocacy*
 - Ohio Library Council Legislative Day
 - On April 9th, CPL staff attended the Ohio Library Council (OLC) Legislative Day in Columbus.
 - Staff met with all legislators in CPL's footprint (10 legislator offices) to advocate for Ohio's public libraries and restoring the Public Library Fund (PLF). Governor Mike DeWine, was the keynote speaker at the OLC Legislative Day luncheon.
 - CPL Retiree Group Quarterly Event
 - The CPL retirees hosted their quarterly event focused on a legal issues workshop provided by a well experienced attorney who focused on wills, trusts, and power of attorney for retirees.

CPL DEVELOPMENT UPDATES:

- *Fundraising*
 - Participated in the first inaugural national Library Giving Day through electronic appeal; appeared on WKYC's Live on Lakeside program to promote Library Giving Day
 - Submitted interim reports re: CPL grants to
 - The Cleveland Foundation for Mobile Hotspot Lending program
 - The Bruening Foundation for Early Literacy Training Initiative program

CPL FOUNDATION UPDATES:

- *Fundraising:*
 - CPL150 Sponsorship Secured in April, 2019:
 - Cleveland Cavs
 - Dix and Eaton
 - Mansour Gavin
 - First Energy
 - CPL150 Gala planning meetings held with event planner Deb Hermann
- *Marketing:*
 - Purchased and displayed CPL150 materials in Gift Shop

COLLECTION & TECHNICAL SERVICES

Director of Collection Services Jean Duncan McFarren, Assistant Director of Collection and Technical Services and Acquisitions and High Demand Manager Sandy Jelar Elwell met with Brodart Eastern Regional Sales Manager Kim Blazek and Strategic Business Manager Michael Wilder along with the other Collection Services Managers to discuss the selecting and ordering of opening day collections.

Ms. Jelar Elwell worked with Chief Financial Officer Carrie Krenicky to make adjustments to the library materials funds in Munis and Sirsi which needed to be done as a result of the recent reduction to the library materials budget. The Collection Services team worked with representatives from Ingram to negotiate a larger discount yielding approximately \$30,000 in savings over last year.

Ms. McFarren and Ms. Jelar Elwell attended a second meeting with Chief Knowledge Officer Timothy Diamond and Knowledge Manager Nancy Mocsiran to continue the discussion about creating holding codes for leased popular titles in book, Blu-ray, and DVD formats and purchasing and implementing a data dashboard to aid in managing branch collections. Ms. McFarren and Ms. Jelar Elwell also met with Director of Main Library & Research John Skrtic, Center for Local and Global History Manager Olivia Hoge, and Main Library Office Project Manager Michael Ruffing to review CPL's current database subscriptions.

Ms. McFarren and Ms. Jelar Elwell attended a Capital Committee Work Session at the Lake Shore Facility. Ms. Jelar Elwell participated in OhioNET's online training session entitled "Welcome to Consortia Manager" to learn about their new self-service portal for e-resource subscriptions and attended training for the LibCal Events and Room Management software. Ms. McFarren has been participating regularly in the negotiation preparation sessions along with other Administrators.

Acquisitions: The Acquisitions Department ordered 7,021 titles and 29,620 items (including periodical subscriptions and serial standing orders); received 16,988 items, 1,421 periodicals, and 254 serials; added 598 periodical items, 77 serial items, 1,013 paperbacks, and 911 comics; and processed 2,513 invoices and 21 gift items.

Acquisitions Coordinator Alicia Naab worked with Assistant Director of Collection and Technical Services Sandy Jelar Elwell

to edit OverDrive encumbrances to reflect the recent reductions that were made to the library materials budget. Ms. Naab also worked with Collections Manager Pam Matthews to determine which OverDrive purchase orders should be utilized and closed. Ms. Naab created a new workflow to store the Information Technology (IT) created Weekly Ordered Titles reports that notify each agency of the titles that were ordered the previous week for their location and informed the other Librarians in the Department of the change.

Acquisitions Librarian Leslie Pultorak continued to assist with the unpacking and verifying of foreign language materials for the Lake Shore Shelf/Shipping Department.

Catalog: Librarians cataloged 4,441 titles and added 5,630 items for Cleveland Public Library, and added 1,950 titles for CLEVNET member libraries.

During March and April, Technical Services Librarian Celia Halkovich created 11 original records for chess books in Italian. Technical Services Librarian Amei Hu created a record for Chinese paper cutouts and cataloged two Japanese rare books for the White collection. Technical Services Librarian Erin Valentine completed separating the title George Szell: the Complete Columbia Collection, which consisted of 106 music CDs and one book, into individual titles for easier circulation. This project originally started in February and required creating 93 original records, and upgrading 13 records.

Collection Management: Collection Management selected 1,327 titles and 12,246 copies, and spent \$239,664 in April.

Collections Manager Pam Matthews worked with the Knowledge Office to create a comprehensive section for Collection Services on the staff intranet. Collection Management Librarian Laura Mommers attended a webinar entitled "Middle Grade Mania" to learn more about upcoming books for elementary-school-aged children.

High Demand: The High Demand Department ordered 1,130 titles and 10,475 items; received and added 10,748 items; and processed 444 invoices.

Materials Processing: Technical Services Associates cataloged 721 new titles for the Cleveland Public Library and added 755 records for the CLEVNET libraries. Technical Services Associates and Senior Clerks added 3,702 items. The Materials Processing Technicians processed 20,960 items for the month.

Shelf/Shipping: The staff of the Lake Shore Shelf/Shipping Department sent 79 items to the Main Library for requests and 104 items to fill holds. Main Library received 238 telescopes, the Branches received 511 telescopes, CLEVNET received 64 telescopes, CASE received 6 telescopes, CSU received 3 telescopes, and Tri-C received 1 telescope. A total of 822 telescopes were shipped out. The Receiving and Distribution Technician continued to receive assistance from other Collection Services Departments staff when needed and sent out 392 items of foreign material and in total 14,857 new items were sent to the Acquisitions and High Demand Departments.

Richard Jackson began working in the position of Receiving and Distribution Technician on April 1st. Mr. Jackson previously held the position of Shipping Clerk in the Main Library Shipping Department. Receiving and Distribution Supervisor and Interim Materials Handling Supervisor James Clardy participated in an orientation session for newly hired Pages along with the rest of the Page Committee on April 24th.

MARKETING & COMMUNICATIONS

The Library's 150th anniversary (CPL150) campaign continued its momentum in April.

MEDIA RELATIONS

- The Director appeared on the Harry Boomer show to discuss the Library's 150th anniversary
- In addition to calendar listings, a media release about Cleveland 20/20, the year-long photography project, and CPL150 Storytelling Project, an oral history project, was distributed on April 9th
- For a full list of CPL150 media releases and coverage, visit <https://150.cpl.org/newsroom/>.

Date	Headline	Publication	Reach
04/09/19	'The World of Puppets' comes to Cleveland Public Library	WKYC.com	217,694
04/15/19	Cleveland Public Library celebrates 150 years of history with massive celebration, no more late fees	Cleveland 19 News	173,310
04/24/19	Happenings – what's coming up in Northeast Ohio	The News-Herald	66,072

	starting April 26		
04/22/19	Mentor Public Library branches closing for one day to transition to CLEVNET	The News-Herald	66,072
04/30/19	Cleveland Foundation wins award for public-private partnership	Crain's Cleveland Business	51,671
04/24/19	33 fun things to do in Cleveland through May 1	Crain's Cleveland Business	51,671
04/03/19	34 fun things to do in Cleveland through April 10	Crain's Cleveland Business	51,671
04/10/19	33 fun things to do in Cleveland through April 17	Crain's Cleveland Business	51,671
04/24/19	Happenings – what's coming up in Northeast Ohio starting April 26	The Morning Journal	23,651
04/22/19	Helping ex-convicts rebuild their lives	WTAM 1100	9,206
04/23/19	Learn More About Cleveland's Partnerships at the First Sister Cities Conference	CoolCleveland	3,740

GRAPHICS

In-house graphics fulfilled requisitions for design, printing, and distribution, in addition to designing and updating graphics for cpl.org, digital signage, social media, and CPL's e-newsletter, and *Off the Shelf*.

SOCIAL MEDIA

FACEBOOK

	2019	2018	YoY	NOTES
Net Page Likes	66	94	-30%	Decrease in followers due to two factors: <ul style="list-style-type: none"> • 2018 ads running aimed at new audiences • Increase in deactivated accounts

Avg Post Reach	8353	1952	328%	Paid and organic reach were up over last year Articles about the Library performed the best.
Avg Total Reach	9614	2720	253%	
Avg Engagement	62	34	45%	

TWITTER

	2019	2018	YoY	NOTES
Top Tweet (impressions)	16,000	7,194	40.31%	#TBT continues to perform well
Top Mention (engagements)	1,822	4,605	- 60.43%	
Top Media Tweet	7,627	6,942	9.87%	#TBT
Summary				
Tweets	51	70	-	While CPL tweeted less in 2019, focusing on engaged conversations has resulted in a better engagement rate (+29.41% v. 2018).
New Followers	114	109	27.14% 4.59%	

PROPERTY MANAGEMENT

Painters

- LSW- painted two black boards, 9th floor and Main first floor.
- Carnegie West- painted Rockwood room.
- Jefferson- scraped, patched and painted break room.
- Rockport- painted Manager's office.
- Shipping- finished tapping and mudding new office.

Carpenters

- Sterling- installed new door closure to meeting room.
- Lakeshore- patched potholes in parking lot.
- Lorain- installed Plexiglas in public restrooms to prevent patron from hiding items in the ceiling.
- Hough- repaired drywall and replaced wall tiles behind the toilet in men's restroom.

- Harvard-Lee- installed sliding bolt latches to parking lot door and lobby door.
- Union- repaired thumb turn lock to front door.

Maintenance Mechanics

- Lakeshore
 - repaired leaking drinking fountain by staff restrooms.
 - replaced leaking tube sheet gasket on evaporator section of main chiller, punched/cleaned evaporator and condenser tubes.
 - continued draining chilled water loop and making necessary repairs in preparation for main chiller seasonal start-up and Chemtreat closed loop treatment program.
 - repaired/re-installed falling light fixture in admin office.
 - replaced defective motor starter/contactors on AHU #8.
 - disconnected supply and returned lines on AHU #4 to check for coil/line restriction.

*Currently reviewing proposal from paving contractor to address poor condition of driveway and parking spaces around the property.

- Woodland - troubleshoot/identified faulty controls on children's area air handler.
- Eastman reading garden - checked outdoor electrical outlets in preparation for Land Studio's art installation, replaced five defective GFCI's and corrected wiring issues.
- Langston Hughes - replaced emergency and exit lighting.
- LSW - excessive noise coming from AHU #10 (lobby unit), checked/lubricated bearings, replaced v-belts.
- Main - repaired leaking toilet in Fine Arts staff workroom.
- Rice - replaced bad ballasts on staff workroom light fixtures.
- Westpark - completed misc. electrical work in branch.
- LSW/Main - continued with security camera cabling (CAT6) and installation.

*S.A. Comunale performed quarterly fire pump/sprinkler system test.

- Branches - continued with preventative maintenance/belt and filter replacement on air handlers and RTU's.

SAFETY & PROTECTIVE SERVICES

Safety Services

- SPS is working with Property Management to have key cylinder locks removed from the LSW 8th floor vault doors and LSW 9th floor map vault doors. Access control cards should be the only method used to enter the vaults.
- SPS is working on an Active Shooter training class for the public. We have identified three branches to hold the pilot training. The plan will be presented to the Chief Operating Officer the second week of May.
- SPS has resumed posting expelled patrons' violation's and pictures on the staff intranet under the SPS tab.

PROTECTIVE SERVICES

Activity

Month	Total Dispatch Activity	Total Alarms	Branch Incidents	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
April 2019	1970	22	48	46	90	47
March 2019	126	42	45	79	168	75
Feb 2019	2249	53	117	32	153	178
Jan 2019	2830	36	46	41	84	56
Dec 2018	3166	45	95	90	78	51
Nov 2018	3669	42	51	41	76	51
Oct 2018	4128	25	46	77	77	74
Sept 2018	3463	30	53	68	37	63
Aug 2018	3788	61	65	95	87	71
July 2018	4594	51	62	81	35	106
June 2018	3785	68	54	69	22	42
May 2018	5913	44	60	73	29	33
April 2018	4172	55	56	93	80	53

Special Attention, Special Events, and Significant Incidents

- SPS filled the following overtime requests: ALA reception, Walz branch Civic Data Workshop, Rice branch Community Meeting, and Radio One's first time home buyers at Lake Shore.

- Video requests fulfilled for Cleveland Police Department, CPL Human Resources, and CPL Legal team.
- Safety & Protective Services sent three representatives to the Human Trafficking Forum at Tri-C, held by the Cuyahoga County Sheriff's Office. It was reported that seventy eight percent of missing youth pass through a CPL branch.
- Officer Pierson made contact with a representative from Safe Place at the above mentioned forum and received up to date contact information for Safe Place. That information will be disseminated to CPL staff at the next Safe Place committee meeting.

Protective and Fire Systems

- Fire and burglar system troubles were addressed at Woodland, Fulton, Fleet, West Park, South, and Sterling branches.
- SPS officers are inspecting all CPL fire extinguishers, exits signs, and emergency lighting. Inspection forms are being filed and saved by the Safety Manager.
- CPL second quarter fire drills have been started.
- ABCO was contacted to give CPL a quote for the 2019-2020 fire sprinkler inspections.

Contract Security

- Royce Security received a training package assembled by SPS. The modules in the training package will ensure all Royce guards meet a standard set by SPS.
- Lt. Babbitts was chosen to be the point of contact for contract security with CPL.
- At the last SPS-Royce meeting, Royce managers stated their guards made complaints about 1199 SEIU representatives monopolizing their time at branches with questions about joining SEIU.

Administration

- SPS supervisor Gary Harris was introduced at the Branch Manager's meeting.
- SPS and CPL's Legal team meetings resumed in April. A guideline is being developed for non SPS staff regarding when it is appropriate to call CPD instead of SPS.
- There will be a new directive for SPS Supervisors to wear white collared shirts on duty. This will help identify them as supervisors to patrons and staff. This will take place in May.

- SPS met with Human Resources and identified the following times for producing CPL identification cards: Monday thru Friday - 11:00 AM until 12:00 PM and 2:00-5:00 PM

INFORMATION TECHNOLOGY & CLEVNET

The CLEVNET Directors held their second quarterly meeting of the year at Madison Public Library on Friday, April 26, 2019, the day of MPL's centennial celebration. Director Dee Culbertson and her administrative staff welcomed everyone to Madison and invited them to share in the brunch buffet and participate in a special commemorative makerspace activity after the meeting.

Lorena Williams, Chair of the CLEVNET Executive Panel and Director of Hubbard Public Library, congratulated Joy Walk on her appointment to director of Ritter Public Library in Vermilion. Director Williams also congratulated Kim DeNero Ackroyd, Deputy Director of Cleveland Heights-University Heights Public Library, for being elected Councilor-at-Large of the American Library Association.

The meeting continued with Timothy Diamond, CPL's Chief Knowledge Officer and liaison to CLEVNET, providing an update on the strategic plan. The current areas of focus continue to be governance and technology. Now that CPL has a new head of Human Resources, Mr. Diamond will finally be able to "review and revise CLEVNET's staff organizational chart and recommend changes to job descriptions, salary grades, and reporting relationships to the CLEVNET Executive Panel

The next part of the meeting focused on the work of the Library Systems Team headed by Hilary Prisbylla, Director of CLEVNET. Ms. Prisbylla updated the CLEVNET directors on the upcoming Mentor Public Library migration; the mobile app; credit card transactions; OverDrive Advantage Plus accounts and their new education app; event management and room booking software; the "go green" campaign to reduce paper notices; CLEVNET databases; Unicode; overlay requests; and Analytics Station training.

Ms. Prisbylla also reported on the COSUGI (Customers of SirsiDynix Users Group, Inc.) Conference held in Minneapolis, March 25-27, 2019. Three CLEVNET team members presented at the conference: Jim Benson, John Pas, and Megan Trifiletti. Their presentations were well attended and well received.

Larry Finnegan, Director of IT, updated the group on special projects and initiatives: expanding capacity of the data center in Columbus; network infrastructure; SharePoint Office 365; Mentor Public Library; VoIP installations; purchasing licenses through TechSoup; the remote monitoring and management solution from ConnectWise Automate; computer and print management; backup and recovery services; InformaCast mass notification of staff; and CLEVNET's multilayered approach to security.

Ms. Prisbylla shared the first reports generated from ConnectWise Manage, CLEVNET's new business management platform that replaced a less sophisticated help desk ticketing system in the third quarter of 2018. (Ms. Prisbylla shared the same information with the CLEVNET Executive Panel at their meeting on March 14, 2019. Details of her presentation to the Panel were provided in the IT/CLEVNET section of the Director's Report submitted at the April 18, 2019, meeting of CPL's Board of Trustees.) In the discussion that followed, everyone agreed that it was time for CPL to establish its own IT department, or find other means, to provide the IT services that it needs that are "beyond the scope" of the services CLEVNET staff provide to all member libraries. The expectation is that this transition process will be clearly defined and ready for implementation by September 2019 when the 2020 budget for CLEVNET will be drafted.

In the next meeting segment, Executive Panel members Laura Leonard (Twinsburg), Nancy Levin (Cleveland Hts-University Hts), and Katie Ringenbach (Burton) used a panel discussion format to brief the other directors on the pro's and con's of going fine free. They discussed statistics, best practices, public relations, challenges, and unexpected outcomes. At this point, nearly 29% of the member public libraries are fine free or soon to become fine free.

The meeting ended with the directors sharing news of their library systems and the cutting of the 100th anniversary cake. Networking followed. The next quarterly meeting of the CLEVNET Directors will be held on Friday, July 26, 2019, at Sandusky Library's Kelleys Island Branch.