

DIRECTOR'S REPORT

May 19, 2016

FIGHTING COMMUNITY DEFICITS

On April 9th the Hough Branch hosted a Legal Aid clinic for the residents of its neighborhood. Approximately 37 patrons received consultations by area lawyers donate their time free of charge in support of this program.

FORMING COMMUNITIES OF LEARNING

Beginning on April 12th the Library in partnership with the Art Therapy Studio began art workshops at two locations: East 131st and the Martin Luther King Jr. Branches. Two days a week teenaged students work with licensed art therapists on visual arts projects that will be displayed at community events on May 26th.

On April 23 the library began its programming in honor of the upcoming arrival of Shakespeare's first folio exhibit. Ross W. Duffin, Fynette K. Kulas, Professor of Music/Head of Historical Performance Practice at Case Western Reserve University gave a presentation on the music of Shakespeare which was followed by a live performance by soprano, Margaret Carpenter and lutenist and tenor, Brian Kay.

Adam Savage and White House Tour

On April 27, Cleveland Public Library and TechCentral hosted a visit in the TechCentral MakerSpace for Adam Savage, television personality best known for MythBusters, and Andrew Coy, Senior Advisor for Making, Office of Science and Technology Policy, The White House. Their visit to Cleveland was intended to showcase the variety of maker resources available throughout the city. As part of the visit to TechCentral, both TechCentral staff and patrons demonstrated various uses of the MakerSpace equipment to guests of the event.

CELEBRATE DIVERSITY

On April 8th at the Martin Luther King Jr. Branch, singers and instrumentalists from the Cleveland Institute of Music and The Music Settlement performed several works by local composer H. Leslie Adams. The program featured the first performance of Adams' composition *Danza di Bambole*. Mr. Adams is a resident of

Glenville and a graduate of Glenville High, Oberlin College, and Ohio State University. He was winner of the 2015 Cleveland Arts Prize Lifetime Achievement in Music Award.

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Family Passes to the Cleveland Museum of Natural History continue to be made available to patrons at 28 locations throughout the city. Each Family Pass is good for one day's admission to the museum for a family of 6 (up to 2 adults and 4 children). Each location receives 15 passes per month from OPS.

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On April 27th, Science & Technology Library Assistant Peter London and General Research Collections Manager Don Boozer participated in a joint program with Rising Star Coffee held at the coffee shop in The Arcade across Superior Avenue from the Library. This program on brewing coffee was the first in a planned series addressing brewing, roasting, sourcing and the history of coffee.

Progress with Chess

Fine Arts & Special Collections Manager Pam Eyerdam coordinated the 2016 *Progress with Chess* event held on April 27th and 28th. Over 400 children participated in the two day program. 32 CPL staff members across the system and 6 retirees volunteered to help make this event a success!

Exhibits and Displays

Main library staff members created a number of informative, educational and interesting displays during the month of April.

- Literature Department Library Assistant Nick Durda developed a poetry display for National Poetry Month, a display featuring books pertaining to the library

profession and a Captain America graphic novel display to promote the new Captain America movie.

- Government Documents took advantage of April Fools' Day and created a Scam Alert display. It included books from the Social Sciences department as well as free handout materials in both English and Spanish from the government. The topics ranged from protecting finances to medical alerts.
- Social Sciences Clerk Lisa Malone and Social Sciences Library Assistant Pete Elwell prepared two exhibits in the department: one celebrating the baseball season and the Cleveland Indians, and one celebrating the current success of the Cleveland Cavaliers in the NBA post-season.
- Subject Department Librarian Terry Metter created displays featuring political comics and the National Parks.
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Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

CLEVNET

CPL has over 12,000 followers on Twitter and the Facebook page currently has over 8,000 fans.

PUBLIC SERVICES

In the month of April the Library hosted approximately 189 programs ranging from a musical performance by a local composer and nationally known jazz musicians to the kick-off of the Library's Shakespeare themed programming. Educational services such as after-school tutoring for children K-8, ACT preparation courses, and GED classes continued at 13 branches. During the summer months the library has committed to continuing scaled back tutoring and reading instruction at select branches. Braxton Educational & Technology Consulting will continue offering tutoring services at 4 locations and Cleveland State's, America Reads will be offered at approximately ten locations.

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BOOKMOBILE

Mobile Services Manager Rhonda Pai received feedback from Ms. Weakley a Pre-K teacher at Bright Star childcare center regarding deposit collection books that a part of the *On the Road to Reading* program. She shared her experience reading the book *Pete the Cat* to her class: "the best and only way I can think to describe it is my one of my developmentally delayed students immediately woke up. She woke up when we read *Pete the Cat* to her and the class." Ms. Weakley explained that before reading that story nothing had seemed to reach the child or make her engage with the class. She had asked if it was possible to

keep the *Pete the Cat* book on a long loan instead of returning it with the monthly kit. OTRR staff was able to provide a giveaway copy of the *Pete the Cat* book through funding from the Friends of the Cleveland Public Library. Ms. Weakley will now have the book permanently in her classroom collection.

STAFF

Library Assistant, Deborah Hajzak conducted a training session for seven (7) new Main Library tour guides in preparation for the upcoming First Folio exhibit tours as well as expanding the pool of tour guides for general use. Additional training sessions may be scheduled in future months, as needed.

Mobile Services Manager, Rhonda Pai spoke at the MomsFirst literacy kickoff event on April 14th at the Friendly Inn Settlement. She encouraged all participants to get their children library cards and conducted a small workshop encouraging parents to make simple early literacy techniques part of their daily routine. There were roughly 35 parents and 25 MomsFirst Health Workers in attendance.

Youth Services Programs

Youth Services staff conducted Wee Read and Play and Super Sleuths Story times on Tuesdays and Wednesdays in April. In addition, Children's Librarian Lan Gao conducted Art Lab drop-in programs and Fine Arts Library Assistant Mark Fox Morgan worked with Youth Services for an Art Lab program featuring the artist Salvador Dali on April 13th. Mr. Morgan showed 10 participants how to make Surrealist style paper clock mittens and promoted art books about Surrealism.

Intellectual Property Programming

Science & Technology Senior Librarian Jim Bettinger continues to teach courses for the intellectual property professional community on databases relevant to their field. In April, Mr. Bettinger held four classes in the Cleveland Digital Public Library Learning Commons.

Coffee Brewing

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Making and Faking Shakespeare

Fine Arts & Special Collections staff participated in the launch of the Shakespeare program on April 23rd highlighting the *Making and Faking Shakespeare* exhibit in the John G. White Exhibition Hall.

Progress with Chess

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Friday Frolics

During the month of April, Literature Department Librarian Timothy Phillips hosted two Friday Freighting Frolics programs. *I am Spartacus* was featured on the 8th and patrons enjoyed John Steinbeck's *Acts of King Arthur and His Noble Knights* on the 29th.

Get Graphic Book Club

On April 7th, *Mystique: Ultimate Collection* by local author Brian K. Vaughn, et al, was the 7th in the *Get Graphic! A Graphic Novel Book Club: Wonder Women* series. 6 people joined Senior Subject Department Librarian Jean Collins and Ohio Center for the Book Scholar-In-Residence Valentino Zullo for an enlightening and fun discussion of this work. The 8th and last entry in the *Wonder Women* book club was *Jessica Jones: Alias, Volume 1*, by local author Brian Michael Bendis held on April 21st. Ohio Center for the Book Scholar-In-Residence Valentino Zullo worked with Library Assistant Nick Durda to wrap up this series of book clubs.

Adult Student Resources

The Business, Economics & Labor Department Senior Librarian Sandy Witmer and Library Assistant Joseph Parnell each proctored exams for adult students during the month of April and Librarian Susan Mullee taught the GED students writing skills to help them prepare for the writing section of the GED test.

Genealogy and Family History Research Clinics

The Center for Local and Global History hosted a Genealogy and Family History Research Clinic presented by volunteers from the African American Genealogical Society of Cleveland on April 9th.

Music at Main

A live music performance was held at Main Library on April 2nd. *The Espresso Wind Quartet* from the Cleveland Institute of Music performed pieces from the *Rustiques pour trio d'anches* by Joseph Canteloube, *Suite d'apres Corrette, Op. 161b* by Darius Milhaud, *Habanera* by Paquito d'Rivera, *Cinq pieces en trio* by Jacques Ibert, and *Trio pour Hautbois, Clarinette et Basson* by George Auric. There were 43 patrons in attendance.

Main Library Book Clubs

Social Sciences Clerk Lakitha Tolbert led nine members of the Social Sciences Non-Fiction Book Club in a lively discussion of Susan Cain's *Quiet: The Power of Introverts in a World That Can't Stop Talking* on April 14th. Social Sciences Library Assistant Lakeisha Winstead and Social Sciences Librarian Helena Travka organized the event. CLGH Manager Olivia Hoge conducted the Brown Bag Book Club on April 18th. The book discussed was Sarah Vowel's *Lafayette in the Somewhat United States*. Popular Library Assistant Doug Westerbeke led a book discussion on *The Buried Giant* by Kazuo Ishiguro. Popular Library Clerk Benjie Smith and Popular Library Assistant April Lancaster led a discussion of *Jam on the Vine* by LaShonda Katrice Barnett during the April Popular Department book club event.

Foreign Literature Programs

During the month of April, Foreign Literature staff members planned and coordinated a total of 39 programs. Senior Subject Librarian Caroline Han was responsible for planning 26 programs in coordination with the Cleveland Chapter of the Confucius Institute. A total of 359 patrons were served with these combined efforts.

Main Library Tours and School Visits

Main Library staff members provided tours throughout the month of April. Groups visiting included: Honor students from Maple Hts. High School, students visiting from I-Can Charter Schools, a group of students from Cleveland College Preparatory School, students from Chambers Elementary School, preschoolers from St. Clements School, students from St. Benedict School and Willow Hill Schools, members of the Cleveland Hiking Club, and a group of patrons who requested a private tour on April 26th of the Special Collections Department.

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Main Library Outreach

On April 15th Children's Librarian Lan Gao collaborated with Eastman Branch Children's Librarian Rebecca Price-Donahue, for the CMSD Career Day program at John Marshal School of Civic and Business Leadership. They participated in a Q & A session about "Good Personality Goes a Long Way at the Workplace" to 17 students. In addition, Ms. Gao attended four additional Cleveland Metropolitan School Districts Career Day programs during the month of April.

Government Documents Supervisor Sarah Dobransky participated in Legislative Day in Columbus on April 13th.

The Seed Library headquartered in the Science & Technology department is blooming. Besides many interested patrons, at least two schools, one near the Jefferson Branch and one near the Garden Valley Branch are interested in obtaining seeds and information.

In conjunction with the on-going Shakespeare programming and publicity, Science & Technology Library Assistant Elvira Baron recited Hamlet monologues in Hungarian taped by Cleveland Digital Public Library Library Assistant Catherine Young.

Youth Services Librarians Lan Gao and Kristen Schmidt conducted several story times at Fed Kids and Metro Health Medical Center during the month of April serving over 90 young patrons!

Youth Services Manager Annisha Jeffries along with Popular Department Manager Sarah Flinn continuing to partner and promote the library and services through weekly story times for 1 to 9 month old children at Rainbow Babies and Children's Hospital's Centering Pregnancy program.

Collection Development Highlights

After putting in place a number of policy and procedural changes, the Government Documents Department has begun to fully process the current five-years-worth of the federal depository collection.

Staff at PAL is in the process of cataloging government document items to show holdings in the public catalog.

Social Sciences Library Assistant Pete Elwell acquired a game day program for the 1964 Cleveland Browns championship game for the Sports Research Center collection.

The microfilm storage on the fifth floor was rearranged so it is more accessible for staff to pull reels.

Staff completed labelling and shelving the 168 volume set of Tibetan Tripitaka books that were re-classed to Library of Congress.

Special Collections librarian Stacie Brisker ordered the winning titles for the 2016 *Anisfield -Wolf and Sugerman Children's* book awards for the collection.

CLGH Map Collection Librarian Tom Edwards and Library Assistant Dan Milich inventoried 226 park plans.

CLGH Subject Department Librarian Brian Meggitt has been actively researching the history of photographer Charles S. Hackett in support of the arrangement and description of the Charles S. Hackett Collection (which contains over 12,000

items). Mr. Meggitt also continues to work on the Cleveland Subject Collection identification project. Since his last monthly report Mr. Meggitt has added unique IDs and metadata for over 2,000 additional photographs to bring his total over 3,000 (the collection has roughly 25,000 images).

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Community Engagement: Visits and Outreach

CJ Lynce, TechCentral Manager, met with staff members on April 7 from a local High School that are looking to develop their own maker space.

Forrest Lykins, TechCentral Coordinator, represented the Library at the ConnectHome kickoff meeting on King Kennedy Boys & Girls Club on April 5.

Mr. Lynce led a tour of twenty teachers attending a conference at WVIZ Ideastream on April 7.

Mr. Lynce and Melissa Canan, Library Assistant, Computer Emphasis, hosted an after-hours meeting for the AIGA Cleveland professional organization in the TechCentral MakerSpace on April 12.

TechCentral hosted several groups of students from a local college preparatory school on April 18 through April 20.

TechCentral hosted a tour of the department and MakerSpace for a group of students as part of the Inner Muse Project on April 18.

Mr. Lynce hosted a tour of TechCentral and the MakerSpace for staff members from the Downtown Cleveland Alliance on April 20.

Suzi Perez, Library Assistant, Computer Emphasis, and Matthew Sucre, Library Assistant, Computer Emphasis, hosted a tour of the MakerSpace of students as part of the Cleveland Connectors initiative on April 23.

Mr. Lykins developed and implemented training for the Cleveland Connects initiative as part of the Library's partnership with the Cleveland Metropolitan Housing Authority. Mr. Lykins led the first training for Cleveland Connects on April 26.

Computer Classes, MakerLabs, and One-on-One Sessions

The following are the statistics for Computer Class and MakerLab programs for April 2016:

	Branches	Main	Total
Number of Computer Classes	42	22	64
Attendance in Computer Classes	121	63	184
Cancelled Computer Classes (in-advance, no registrations)	3	0	3
No-Show Computer Classes	2	0	2
Cancelled Computer Classes Due to Weather	0	0	0

	Branches	Main	Total
Number of MakerLabs	16	6	22
Attendance at MakerLabs	196	13	209
Cancelled MakerLabs (in-advance, no registrations)	0	0	0
No-Show MakerLabs	0	0	0
Cancelled MakerLabs Due to Weather	0	0	0

Cleveland Digital Public Library

Programs, Services & Exhibits

Learning Commons

Cleveland Digital Public Library regularly hosts Tech Central's computer classes, International Services (ESL) classes, CPL Fit Yoga, and Government Documents database workshops. On April 16, the Center for Local and Global History's Genealogy for Kids workshop was located in the learning commons.

Maple Heights High School honors program

Cleveland Digital Public Library Coordinator Rachel Senese, Metadata Archivist Raymond Rozman, and Preservation Technician Elizabeth Bardossy gave tours of the touch wall, digital hub, and preservation lab to students in the Maple Heights High School honors program as part of the Educational Service Center of Cuyahoga County's Inner Muse Project Tour. They had lunch in the learning commons and discussed the Ora Coltman's Dominance of a City.

Dr. Ross Duffin lecture and musical performance

Dr. Ross Duffin came and gave a lecture on his book *Shakespeare's Songbook* followed by a performance of selected Shakespearean songs by Margaret Carpenter and Brian Kay. Approximately 90 people attended the April 23 event.

"Making and Faking Shakespeare", "A Rose by Any Other Name..." and "Digital Shakespeare" exhibits opening reception.

The opening for the exhibits was held on April 23 at 4:30 during which high tea was served, and a tour by Dr. James Merino was held. Approximately 55 people attended.

Papermaking

Ms. Bardossy held a papermaking workshop in the Art Lab as part of the Shakespeare programming on April 30. 8 people attended.

Videography and Photography

Library Assistant Catherine Young photographed Music at Main, Poet Kisha Foster, the Shakespeare exhibits opening high tea reception, *Shakespeare's Songbook* lecture and performance, and Adam Savage's Nation of Makers tour visit. She also filmed Music at Main, Hamlet in multiple languages for the "A Rose By Any Other Name..." exhibit, *Shakespeare's Songbook* lecture and performance, and Adam Savage's Nation of Makers tour visit.

Scanning Assistance

Cleveland Digital Public Library staff assisted over 16 reservations and drop in sessions of two hours (or more) in length. There was scanning of both large personal and library collections in the Digital Hub. Patrons used the Epson 11000XL flatbed, ATIZ book scanner, and I2S oversized flatbed scanner to accomplish their projects for personal and publication use.

Public Services Statistics

Between April 1 and April 29 the Cleveland Digital Public Library had 721 visitors and 165 KIC Scanner sessions resulting in 6,886 images/12,192.5 MB or 12.2 GB. The Digital Gallery had 6,018 sessions by 4,502 users resulting in 28,959 page views. Of the 6,018 sessions, 681 originated located outside of the United States.

Library Staff Does Digitization

Cleveland Digital Public Library staff has scanned 97 items, post processed 106 items, and uploaded 788 items containing 788 files into the Digital Gallery. Notable items include: John Hay High School yearbook, *Lincoln Log*, CPL Main Building renovation

blueprints, South Branch annual reports, *Le Ieu de Esches*, *Qvesto Libro e Da Imparare giocare*, chess portraits, *Trattato del Nobilissimo et Militare Essercitio de Scacchi*, Karamu theatre programs, and the city record.

Preservation

The preservation staff has received 107 books for preservation work, and has sent back 133 books to the owning department. Preservation staff have completed 87 (43 complex, 44 simple) book treatments, 4 complex treatments to flat paper materials, 62 enclosures, and printed 86 labels. 23 book cradles were constructed for the exhibits.

Shakespeare Folio

Planning has been ongoing on activities related to the Shakespeare Folio exhibit at Cleveland Public Library in summer 2016. Dr. Ewing has met with Library Staff, Folger Shakespeare Library Staff, Shaker Library Staff, ICA staff, Cleveland State University, and English Speaking Union to coordinate events to take place during spring and summer. Currently, Dr. Ewing is planning the Brett Hall exhibit.

Branches

Addison Branch - Branch Manager, Magnolia Peters continues to provide literature drops at area community centers. Youth Librarian, Heidi Landskroener continued her off-site Storytime and provides emails concerning the Early Literacy calendar, branch program guide, and other items of interest to local teachers.

Brooklyn - Weekly visits to Little Bit of Loving DayCare continued in April, with LA Children's Emphasis Cathy Hankins conducting the sessions. Her sessions included storytelling and readings with an emphasis on Spring and gardening. Some of the sessions included planting and watering seeds.

Carnegie West - The final Tail Waggin' Tutors session of the school year took place April 9th. Thirteen children read to dogs Ziggy and Neil. Thanks to the CPL starter project grant, each child received a stuffed toy dog to take home to read to. Thanks to TechCentral, each dog wore a tag that had CPL's logo on one side, and 'I read to a Tail Waggin' Tutor at Carnegie West Branch' on the other. Branch Manager Angela Guinther helped organize CPL's participation in Ohio Library Council's Legislative Day and visited with legislators on behalf of CPL in

Columbus, Ohio on April 13th. Computer Aide Lily Korte hosted a 'Tough Wallet Maker Lab' that had eight participants.

Collinwood - Healthy eating and health education highlights the Collinwood branch's focus this month. The branch launched its "Healthy Eating -Family Gardening" project in collaboration with CSU's NeoMed program where non-traditional medical students participate in a community health project as part of their course requirements to enhance better health in communities.

East 131st - This month kicked off with two new workshops - one 6 weeks reading skills for families with third grade students with author Amanda Lowe of the book Stretch and Catch: Teach your Child to Read in Less than 10 Minutes a Day and the other for our branch teens to participate in a 7 week Arts Therapy workshop where they try a variety of art techniques to learn how to express themselves positively. Other activities this month included an arm knitting tutorial with computer aide Stephanie Brooks, weekly Chess Club, a new adult book club partnership with Thea Bowman Center, and the CPL150 Community Vision Plan Community Forum.

Eastman - On April 5th Rebecca Price-Donahue visited the Broadway Health Center for a weekly Reach Out and Read story time. On April 11th Nancy Smith and Rebecca put up a fish-themed bulletin board. Throughout the month, young patrons will be given the opportunity to enter a coloring contest by coloring an ocean scene. Their scenes will be added to the board and a winner will be selected the first week of May. The weekend of May 22nd young patrons are encouraged to bring their stuffed animals to the branch for a sleepover. Pictures will be taken and the children will be able to pick them up the last week of the month.

Fleet - Pasha Moncrief, Public Services Branch Manager, attended the April Manager's Meeting, P-16 Community Meeting, P-16 Opening Day/Back to School Committee Meeting, United Way/Community Shares Bowling Event, and Leadership Training at Lake Shore Facility. Ms. Moncrief will step down as Co-Chair of the United Way/Community Shares Committee effective Monday, June 6. Tracie Forfia, Children's Librarian, and Pasha Moncrief, met with Kurt Karakul, Executive Director of Third Federal Foundation, to learn about the history of the Broadway/Slavic Village P-16 initiative.

Fulton - Fulton Branch highlight was the sewing participants finishing Sewing 101. One person received a sewing machine for

attending 6 classes! Participants made pillows, sleep pants, drawstring bags, aprons and a tote. Fifteen children and three adults attended the final session of the Mean Green Science Machine. Children viewed a slide presentation of microscopic images of various natural items, and then worked in teams to identify them in a game format. Final plans were made for Mean Green Science Machine participants to go on a field trip to CWRU labs on May 5.

Garden Valley - All branch staff is promoting the annual "Food for Fines" Program to our patrons, benefiting the Cleveland Food Bank. Patrons expressed their great appreciation to be able to support reducing hunger in Northeast Ohio while paying-off their overdue library fines; A new preschool is visiting the branch weekly for story time; Kids Café continues to serve approximately 100 children and youth a healthy snack after school; In the absence of a Children's Librarian, the entire staff is pitching in to assist children of all ages.

The Harvard-Lee Branch - Mrs. Parks visited all branches for the month of April. Mrs. Scurka worked on a massive weeding project of our CD Collection. Mrs. Parks attended Board Meeting and Youth Services Meeting. Mrs. Parks visited the Fulton Branch for her Exchange visit. Kevin Moore completed two daycare story times at Louis Stokes Daycare. Mrs. Parks trained Erica Marks and Lori Scurka for their current positions. Mrs. Parks attended Lean Six Ohio meeting at Main on April 21.

Hough Branch - For the month of April, Hough Branch welcomed new Branch Clerk Catherine Pittman; this was a lateral transfer from the East 131 Branch. Computer Aide Romael Young continues to be an asset to the Hough staff, receiving two letters of appreciation in the same week from patrons commending him on his efficiency in assisting them with computer related problems. The Harvest for Hunger "Cans for Fines" campaign is going well; Hough Branch sent eight boxes of non-perishable items to shipping in the first week of the campaign. Computer Aide Dawneast Greene chooses a Cleveland Cavaliers theme for decorating the collection barrel.

Jefferson - The Jefferson Branch welcomed Steve Capuozzo as he accepted his new role as the Jefferson Assistant Manager. The Branch Staff and patrons bid farewell to Alexandra Kmiecik as she also accepted a promotion into the new role as the MLK Branch Assistant Manager. The staff had the opportunity to attend conferences and training this month. Alexander Story and Mr. Declet attended the Virginia Hamilton Conference on

Multicultural Children's Literature. Mr. Declet presented two sessions of *Bookmaking 101: Basic Bookmaking for the Classroom Library* during the conference. Mr. Story also attended a NEO-RLS program Youth Readers' Advisory: Guiding them to their next great book. Mr. Capuozzo had the opportunity to attend PLA in Denver, Colorado.

Langston Hughes - The Langston Hughes branch featured these programs during the month of April; Oberlin College Jazz Ensemble, (the 10th year of the event); "Egypt" participants were taught how to make self-portraits in the style of Egyptian wall drawings; Super Sleuth Readers for children 3-5 years of age; learn the basics of paper craft with Papercraft Alphabet Basics; Food for Fines and Tutoring with America Reads continues through the end of the month Fifth District Mgr., Mr. Bradford, attended the community meeting with the Cleveland Museum of Art and the Cleveland Orchestra. That group sponsored a community dinner at the Fatima Family Center on April 5th.

Lorain - This month, Lorain Branch staff implemented a new program, seized many outreach opportunities, and completed its Innovation Grant. Youth Services staff hosted a papermaking program and recycled materials craft session in celebration of Earth Day. They continued story times and promoted CPL materials, services, and programs during a Family Cultural Exchange event at Marion C. Seltzer School and Family Academic Night at H. Barbara Booker on April 14. Branch Manager Shayna Muckerheide and Youth Services staff walked around the corner and introduced themselves to local developers who rehabilitate nearby houses and move refugee families into them.

Martin Luther King Jr. - The MLK Branch has continues to facilitate several successful monthly programs, which included: The weekly Teen Network Time brought in-part by Neighborhood Connections. Art Therapy Studio collaboration continued to bring in teens to explore their artistic talent A *Spring Celebration: with the Music of H. Leslie Adams*. Toni Parker, Luigi Russo, and Cathy Poilpre participated with Y.O.U. which held mock interviews for teens. Ron Roberts lead a chess club with about 10 participants. Ms. Davis featured a movie day for the Savvy Seniors and the Ladies Sippin Tea book club at Fenway manor. Shanell Jones visited the Juvenile Justice Center and attended the 32nd Virginia Hamilton conference at Kent State University. MLK welcomed Alexandra "Lexy" Kmiecik aboard as a new Assistant Manager for the Third District Team.

Memorial Nottingham - We have been working hard at the Memorial Nottingham branch to improve our services and outreach to the community. Listed below are the monthly highlights of our services. Programs: Chess Club, Microsoft Power Point, Russian Book, Club Russian Children's Program. Outreach: Grovewood Head Start and Brilliant Beginnings, OH Perry School. Marvin Benton facilitated. Story times: Three (4) Growing Readers Storytime's- Facilitated by Jamie Lauver. School Visits: St. John Nottingham - all grades -50 to 80 attendees per week. After School: Braxton tutoring - 15 students per week were tutored. Outreach: - Manager: Community Partners from the Ballot Box Project visited the branch to discuss future projects. Displays: this month's displays include: Spring, Healthy eating, Garden Care, Earth Day, Prince.

Mt. Pleasant - Ms. Marks and Mrs. Renita Carter attended the 32nd Annual Virginia Hamilton Conference on Multicultural Literature for youth. Ms. Marks attended a two day media and early literacy training hosted by Cuyahoga County Public Library System. All participants are now "Media Mentors" and must train 24 of their organizations youth librarians, followed by 24 regional youth librarians.

Rice - Youth programs at Rice included select Poetry programs and displays story times, school class visits 4 days a week; the Kids' Café, the Kid's Knitting Club, Friday Chess Club, Monday Word Bingo, Friday Movies, weekend video games. For adults, there was Books at Work Community Book Discussion, Book Discussion, Knitting Group, Poetic Power, yoga, meditation, and MetroHealth smoking cessation classes. Neighborhood Connections co-hosted Neighbor Up Network Night on April 20, the first of many. Neighbor Up will take place each third Wednesday.

Rockport - Rockport Branch continues to serve forty healthy and nutritious bagged meals each weekday to the large number of children and teenagers who visit the library after school. Rockport is also forming communities of learning by offering free tutoring Monday-Thursday to children in grades K-8. Several popular programs at the branch during the month of April included a Little Bits Synthesizer Maker Lab (twelve youth attended), the showing of Hotel Transylvania 1 (twenty-eight youth attended) and Hotel Transylvania 2 (twenty-nine youth attended), a Chinese paper lantern craft (twelve youth attended), and Free-for-All Fridays in which thirty-eight youth enjoyed using the video games, iPads and digital drums. All forty-five children who competed in Rockport's spring coloring contest received a prize and the top 3 winners won an

additional prize. Approximately fifteen adults attended the Cleveland Consent Decree Community Forum in which experts helped educate and inform citizens about the Department of Justice Report as well as their individual civil and legal rights as a way to help our patrons fight community deficits.

South Brooklyn - South Brooklyn welcomed April snow and heat with the continuous flow of programming: AARP free tax preparation every Saturday, Food for Fines, and the ACT prep program, entitled impACT the 216! In partnership with the Greater Cleveland Food Bank, the branch received free produce once a week to give to patrons, along with free lunches for the students participating in impACT the 216! Various staff put up displays: the adult side had Spring Cleaning, Seasonal Fiction, Get Outdoors, Baseball movies & books, and Arbor/Earth Day; the children side had Magic Tree House, Baseball, Poetry, Space and Graphic Novels with vs. in the title.

South Branch - The month of April offered the staff a number of training opportunities. Joel Lefkowitz and Mr. Deplet attended the Virginia Hamilton Conference on Multicultural Children's Literature. Mr. Deplet presented two sessions of *Bookmaking 101: Basic Bookmaking for the Classroom Library* during the conference. Mr. Lefkowitz also attended a NEO-RLS program Youth Readers' Advisory: Guiding them to their next great book. The South Branch has a new customer, who is very hard to keep satisfied.

Sterling - Sterling is partnering with the Promise Neighborhood for two initiatives beginning in April. Read a Book, Make a Book is a series of seven monthly books arts projects presented by artists from Art Books Cleveland at Sterling. The first program, Accordion Fold Pocket Book, will be presented April 23 at Sterling. Students from CSU occupational therapy program will help facilitate. To encourage family / community participation, instructions for all the projects will be available in the Little Free Library on East 30. Supplies (recycled materials provided by Art Books Cleveland) are available at the Branch. The second project is a collaborative effort with Promise, CSU and Sterling. As steward of the Little Free Library on East 30, Monica Rudzinski is working with graphic design students to track LFL usage of and impact on literacy in the Central Neighborhood.

Union Branch - Manager, Marcie Williams attended the joint Managers meeting. Marcie Williams attended a Communication workshop as part of the Leadership Certification Series.

Children's Librarian Kelli Minter attended the 32nd Annual Virginia Hamilton Conference which was held at Kent State University. Kelli Minter attended the Youth Services meeting. Computer Aide Nakeetha McKnight attended the Cleveland Public Library Interview workshop. Computer Aide Ashley Reddick presented a Duct Tape craft program to a group of students.

Walz Branch - Little Free Library is back in business at Walz! After numerous vandalism incidents the Little Free Library has been repaired and is operational. The children from Watterson Lake and Waverly schools attended a Signing Seuss program in honor of National Sign Language Day presented by Bill Morgan of the Sight Center. In addition to Lunch and tutoring after school programs featured altered books (book beads), planting seeds and seedlings. Walz has been measured for new carpeting.

West Park - Weeding of the juvenile collection has begun with picture books and juvenile fiction. Fashion Club had 7 members in attendance. They decorated small tote bags and personalized pens. Poetry month program had 20 students. Newton D. Baker kindergarten classes enjoyed books about spring and acted out rhymes from poetry collections. West Park was represented at Douglas MacArthur Girl's Leadership Academy literacy event. We welcomed Crystal Tancak as our new Assistant Manager; Literacy for Little Ones was a huge success with 8 families (26 people) in attendance! Gunning Senior Book Club met and discussed Erma Bombeck's "If Life is a Bowl of Cherries- What am I Doing in the Pits?"

Woodland Branch - To celebrate Ohio Library Month the Youth created and decorated their very own bookmarks; We celebrated Poetry month by creating Poetry in my pocket craft with the children from the branch and then with the children from Cleveland School of the Arts- Ms. Payne's class; The children of the branch assisted creating the Spring display board by building a house, cutting out clouds and blowing up balloons; Children engaged in after school board game sessions. America Reads tutors assisted with board games after the children completed their homework; Arlist Hunter, LA-CE lead a MakerLab, with 3-D printing; Stacy Brown, LA-CE lead the effort to recruit and provide informative examples of Library of Congress and Dewey Decimal System - for our teens who signed up online; The Cleveland Central Promise neighborhood continues to hold meetings and keep the community informed through high visibility at the Woodland branch.

OLBPD

For April 2016, OLBPD circulated 46,198 books and magazines directly to patrons. OLBPD registered 156 new readers to the service. Approximately 627 BARD patrons among 2,546 active users downloaded 11,493 items.

OLBPD Manager Will Reed attended the National Library Service (NLS) 2016 Biennial National Conference in San Francisco, CA from April 2nd-7th. Mr. Reed participated in the Standards pre-conference, was part of a panel discussion regarding the revision of the NLS standards and guidelines, moderated a presentation on evaluating patron satisfaction, and conducted the Midlands Conference business meeting as Chair.

During the conference, NLS announced their future plans for the service within the next five to seven years. These plans included constructing virtual libraries with collections housed in the 'cloud' and sent directly to talking book players; evolving shelf schemes with no physical book copies; replacing hard copy braille books by issuing refreshable braille devices, with delivery of materials that will work much in the same as audio books and magazines; and a new generation of digital talking book players with an accessible user interface and internet connectivity, communicating directly with circulation systems, and providing instantaneous push/pull delivery of books through the 'cloud.'

OLBPD and CPL Financial Services submitted the State Fiscal Year 2017 Program Budget to the State Library of Ohio for the OLBPD program. OLBPD funding remained flat for 2017, as it has since 2009.

NLS announced that they will be producing a television commercial to help promote library services nationwide as part of their 'That All May Read' public awareness campaign. Production should wrap by the end of 2016 and begin airing in 2017.

OLBPD Librarian Michelle Makkos and OLBPD Library Assistant Ken Redd provided information and talks about the service at the Strongsville Senior Center Low Vision Group on March 8th; Euclid Health Fair on March 16th; Westlake High School Wellness Fair on March 22nd; Friendly Cleveland Planning Summit on April 12th; Ohio Assistive Technology Fair on April 20th; Avon Vision Fair on April 22nd; Medical Mutual Staff Tour on April 25th; and the Cleveland Sight Center Consumer Technology Fair on April 28th.

The OLBPD adult book club met on April 8th to discuss "The Martian" by Andy Weir.

TECHNICAL SERVICES

Patricia Lowrey, Director of Technical Services, and the Technical Services Managers completed the 1st Quarter Update of their 2016 Operational Plan. Ms. Lowrey, Eric Hanshaw, Technical Services Assistant, and Pam Matthews, Collection Manager, introduced the Open eBook program of the national ConnectED Project to the public service staff. Ms. Lowrey and Mr. Hanshaw provided an overview to the Public Services Managers on April 6 and the Youth Services staff on April 20. Mr. Hanshaw and Ms. Matthews presented the program to the Library Assistants—Computer Emphasis on April 27.

On Tuesday April 12, Marlene Pelyhes and Jon Pas from Information Technology/CLEVNET trained Ms. Lowrey and Ms. Matthews how to use Sirsi/Dynix Analytics. Ms. Lowrey & Ms. Matthews can now create some reports. Ms. Lowrey and the Technical Services Managers met with Ms. Pelyhes, Mr. Pas, and Jim Benson to discuss a variety of projects and issues.

On April 13, Ms. Lowrey and Ms. Matthews met with Acquisitions Manager Sandy Jelar Elwell and Acquisitions Coordinator Alicia Naab to review materials funds. Ms. Lowrey, Ms. Matthews, Main Library Self Shipping Manager Dan Oreskovic, and Human Resources Recruiter Dawntae Jackson interviewed candidates for the Lake Shore Shelf/Shipping Receiving & Distribution Supervisor vacancy on April 20 and 21. James Clardy was selected for the position.

Mr. Hanshaw attended Legislative Day on April 13. Ms. Lowrey volunteered to help out at the "Progress with Chess" program at the Main Library on April 27. She enjoyed working with such enthusiastic children.

Lake Shore Shelf/Shipping: The staff of the Lake Shore Shelf/Shipping Department sent 99 items to the Main Library for requests and 118 items to fill holds. Main Library received 323 telescopes of new materials, the Branches received 908 telescopes, CLEVNET received 125, CASE received 5, CSU received 6, and Tri-C received 3 telescopes. A total of 1,370 telescopes of new materials were shipped out. The Technicians sent 397 items of foreign language material and a total 29,725 new items were sent to the Acquisitions and High Demand Departments.

Collection Management: Collection Management selected 2,184 titles, 16,402 copies, and spent \$313,627 in April. A total of 125 telescopes of materials were relocated.

In the absence of a Receiving and Distribution Supervisor, Collection Manager Pam Matthews continued to serve as interim Supervisor. Bonnie Bolton attended the Virginia Hamilton Conference on Multicultural Literature for Youth and the Spring and Summer Book Buzz held at Cuyahoga County Public Library. Ms. Matthews met with the District Managers for their bimonthly Collections focus group.

Materials Processing: The Materials Processing Associates cataloged 1,518 new titles for the Cleveland Public Library and added 1,925 records for the CLEVNET libraries. The Associates and Sr. Clerks added 5,613 items. The Technicians worked on 25,035 items.

Brenda McIntyre attended the Interview workshop. Materials Processing Manager Elizabeth Hegstrom attended the Ohio Library Council's North Chapter Conference. The Associates and Senior Clerks met to discuss issues with DVDs. Ms. Hegstrom met with the entire Materials Processing staff to tell them about upcoming changes.

High Demand: The High Demand Department had a very productive month. Staff ordered 1,507 titles and 13,595 items. They added 1,287 titles and 14,480 items.

One of the Library's major book vendors, Baker & Taylor, is requiring a transition from their current ordering website, Title Source 3 to their new website, Title Source 360. This will affect many staff in both Technical Services and at Main Library. Carole Brachna, High Demand Manager is working with the vendor to coordinate the migration and training. The schedule has been approved by both Technical Services and Public Service Administrators.

Technical Services Associates Summer Salem and Rosalyn Easley participated in a webinar on using the Ingram iPage website. Dale Dickerson, High Demand Librarian, worked with other departments to create a procedure for processing BOB books for beginning readers.

Catalog: Staff cataloged 3,533 titles and added 3,383 items for Cleveland Public Library, including 322 titles in 10 different

languages. Senior Librarian Michael Monaco created documentation and instructed the Catalog staff in using MarcEdit, OCLC Connexion batch processing, the OhioLINK Encoded Archival Description (EAD) finding aid creation tool, WorldShare record delivery, and Sirsi utilities and reports so that they can take over his special projects. Librarian Amei Hu created the first English RDA record for Thai language material in WorldCat.

Librarian Yeshen Dugarova-Montgomery began sharing responsibility for creating MARC records for archival collections with Senior Librarian Dawn Grattino and Librarian Regina Houseman. Librarians Michael Gabe, Celia Halkovich, and Ms. Houseman will use MarcEdit and MARC Export to update batches of records, particularly bibliographic records with authorized forms of names and subjects that have changed. Ms. Hu started to load the weekly WorldShare record delivery. Librarian Perry Huang began creating brief records for OverDrive e-resources. Librarian Barbara Satow assumed the duty of loading authority record files and became responsible for Marcive authority work.

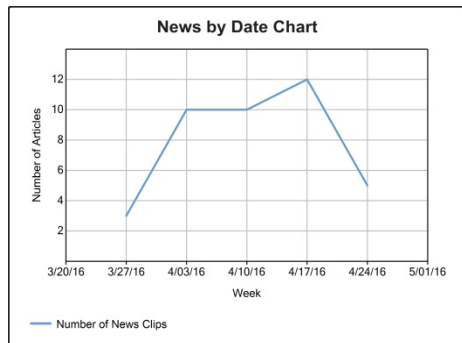
Mr. Monaco and Ms. Satow attended the Ohio Library Council (OLC) Technical Services Retreat March 31-April 1. Mr. Monaco was on the committee that planned this event, and led a break-out session on self-published and print-on-demand books. Catalog Manager Andrea Johnson attended the OLC North Chapter Conference. Mr. Monaco left Cleveland Public Library for a position at the University of Akron.

Acquisitions: Alicia Naab, Acquisitions Coordinator, worked with the vendor Recorded Books to set up CPL's logins and accounts on their new website and the ability to download MARC records with orders. Lisa Kowalczyk, Technical Services Librarian, assisted with the Harvest for Hunger donut sale at the Lake Shore Facility. Acquisitions Manager Sandy Jelar Elwell volunteered to help with the Progress with Chess program at the Main Library.

In March, the Acquisitions Department staff ordered a total of 7,989 titles and 13,050 items including periodical subscriptions and serial standing orders. They received 15,557 items, 1,605 periodicals, and 404 serials. They added 794 periodical items, 216 serial items, 437 paperbacks, and 1,989 comics and processed a total of 2,435 invoices.

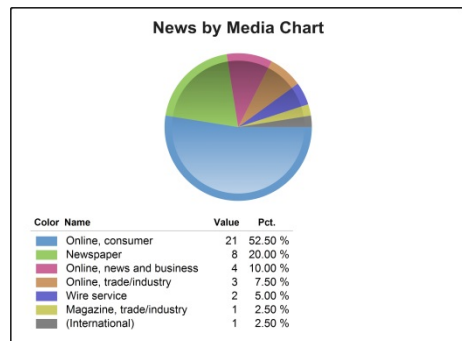
In April, the Acquisitions Department staff ordered a total of 6,585 titles and 9,157 items. They received 15,272 items, 1,606 periodicals, and 490 serials. They added 305 periodical items, 167 serial items, 357 paperbacks, and 1,472 comics and processed a total of 2,443 invoices.

MARKETING & COMMUNICATIONS



Media coverage for the month of April included 46 print and online publications as well as TV and radio. The full report, available in the Marketing Department, shows ad values of \$53,235.11. In April, the online media outlets that featured CPL events and programs received 15,403,513 unique visitors. Most activity centered on the upcoming Shakespeare events. Online

Consumer accounted for most of the media articles.



Ads to promote to promote the Amy Casey library card were placed in *La Prensa*, *Profile News Ohio*, *Campus Observer*, *Call & Post*, *Lotus* and *Ohio Life*.

Search Engine Marketing with cleveland.com resulted in the CPL ad being viewed 6,663 times on average per week, with an average of 954 clicks to the website per week resulting in a 14%

click-through rate for the month. *Public library + Cleveland* was the most clicked-through phrase and the ad most clicked on was *Great Collection of Digital and Written Materials*.

April-SOCIAL MEDIA

Twitter followers are up from 10,400 in 2015 to 12,198 currently. Facebook fans are up from 7,148 in 2015 to 8,005 currently. We have 891 followers on Pinterest.

The top 5 most clicked on links from BOTH Facebook & Twitter:

1. April 27th: Learn a new skill on your own time- @lynda is now FREE to all CPL cardholders! See how you can get started here: <http://ow.ly/4n9Kvq> (Link to Lynda info page)

2. April 28th: We enjoyed having Adam Savage @donttrythis of Myth Busters visit @techcentral_cpl at Main Library yesterday. <http://ow.ly/4ncQPd> (Link to Cleveland.com)

3. April 9th: Rosetta Stone online language learning lessons are now accessible to all CPL patrons with valid library cards. <http://ow.ly/10tRmt> (Link to Rosetta Stone info page)

4. April 26th: Looking forward to the new public art coming to #DowntownCLE and the CPL this summer! @clevelandstudio <http://ow.ly/4n7vjg> (Link to Cleveland.com)

5. April 18th: Stop by our table at the Transgender Job Fair at @metrohealthCLE on 4/23. Register & learn more: <http://ow.ly/4mP3Xp> (link to Metrohealth)

Top 5 most engaging posts on Facebook (includes likes, comments, etc.):

1. April 27th: Lynda.com now available

2. April 28th: Adam Savage of MythBusters visits CPL Cleveland.com article

3. April 3rd: Food for Fines

4. April 10th: Food for Fines

5. April 4th: Graphic Novel Book Club

GRAPHICS

Graphics staff designed, printed, and distributed 185 items in April in addition to graphics for ads; the library website; social media; 5 staff newsletters; Summer Reading Club collateral; Exhibit graphics and print collateral for *A Rose by Any Other Name*; Connected library card; UpNext monthly program guide and MyBranch branch activity fliers; weekly posting to website home page.

PROPERTY MANAGEMENT

The Property Management office completed numerous branch inspections and continues to monitor utility bills. We are meeting weekly on the progress of Phase II for Main and LSW.

Maintenance Mechanics continue to maintain the buildings for the safety and comfort of patrons and staff. They continue to work with contractor installing new wiring and security cameras for the Main building. Addison branch is having new Sensi thermostats installed so we can remotely see and change building temperatures. Carnegie West branch had problem with A/C unit, added oil to compressor. Unit is running. E131, started making repairs to A/C unit on roof. Warehouse at Lakeshore, ran wiring for new computer and printers. Rockport, worked with utility company on a single phasing problem with power to building. All equipment is up and running. Union, replaced timer for A/C unit compressor for main A/C unit for branch.

The carpenters and painters are working at South Brooklyn and Fulton repairing walls and painting interior walls. They have repaired several door locks in Mai and LSW buildings. They have relocated furniture from warehouse supervisor's office to new location. Carpenters met with roofing contractor to survey Lakeshore roofs. South Brooklyn, repaired panic bar on side entrance door. Installed dry wall in men's rest room so that new tile could be installed. Installed new wall tile. MLK, repaired metal gate leading to second floor, installed new lock. Replaced carpet tiles after shelving removed. Brooklyn, repaired front door locks. Carnegie West repaired entrance doorway to elevator. Fleet, repaired walls, primed and painted walls were shelving removed. Also installed carpet were shelving was.

The Garage is working on servicing lawn mowers, leaf blowers and weed cutters for the branches for summer season.

SAFETY & PROTECTIVE SERVICES

SAFETY SERVICES

- SPS staff participated in a mandatory Professional Development Needs to Exist workshop on April 17th at Lakeshore.
- SPS is working on a Core Values Statement to help change the culture of the department.

- SPS still has an officer posted at East 131 daily to assist staff and the G4S guards enforce the Patron Code of Conduct.
- SPS held open interviews 4/29, over 70 applicants responded.
- SPS terminated Probationary Officer Kenneth Samuels for making racist/sexual remarks about a staff member at Hough to another SPS officer.
- Officer Louis Slesinger resigned amid allegations of falsifying return to work medical documents.

PROTECTIVE SERVICES

Activity

Month	Total Dispatch Activities	Ave per day	Total Alarms	Branch Emergencies	Branch Visits	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
April 2016	4822	161	125	143	845	162	117	68
March 2016	5424	200	129	76	893	156	104	82
Feb 2016	4856	202	89	101	776	184	116	115
Jan 2016	4613	177	133	54	637	152	126	63
Dec 2015	4351	189	113	39	627	154	60	37
Nov 2015	4252	185	136	127	754	129	78	58
Oct 2015	5810	215	167	51	682	167	67	47
Sept 2015	5520	221	101	40	675	157	56	56
Aug 2015	6132	236	112	46	850	146	76	68
July 2015	7336	282	122	55	1006	144	87	73
June 2015	6992	280	140	42	592	170	55	58
May 2015	6010	240	140	37	390	250	52	55
April 2015	5818	223	154	39	219	294	50	64

Special Attention, Special Events, and Significant Incidents

4/1, a female patron ran into Hough branch and hid on the floor behind the circulation desk stating her boyfriend was outside and had just hit her. The branch was locked down while the male circled the building; SPS and CPD were dispatched.

4/4, a missing juvenile entered South Brooklyn and staff contacted CPD and SPS. CPD arrived and escorted the child out of the building.

4/4, two male teenagers were caught having sex in the mezzanine of Main 2's Literature department.

4/8, at East 131 branch staff noticed a child outside of the branch who appeared lost. The child informed staff that he was suspended from school and sent home. Staff contacted CMSD and a CMSD police officer responded. The child was taken back to school to have a guardian pick him up.

4/12, a patron at Fleet branch made inappropriate comments to a staff member and threw a pencil at the staff member as well. SPS branch patrol arrived just after the patron made threats to damage the staff member's vehicle and also claimed his parent who works on "the 10th floor" will get them fired. SPS expelled the male 30 days.

4/12, while on routine patrol the SPS guard posted at Hough branch noticed screws to the Plexiglas front windows were tampered with. Property management re-secured the screws.

4/13, SPS branch patrol was dispatched to Glenville for a female with mental issues in possession of a bat. SPS officers advised her she couldn't possess the bat inside and she left on her own.

4/14, a large group teens assembled outside Rockport branch as if preparing to fight. The teens went down the street after being instructed to leave the property. A group of students came back reporting a male brandished a gun and threatened the group. CPD and SPS responded.

4/13, an intern waiting for their ride outside of LSW had a male expose himself to her.

4/19, a patron at E. 131 demonstrated her stun gun to a friend which got staff members attention. SPS arrived a short time later and expelled the patron for having weapons on property.

4/22, a juvenile patron approached staff at Lorain branch to call the police because he had no safe place to go. CPD was contacted and transported the juvenile.

4/21, a concerned parent entered Hough branch to advise staff that his son had an active warrant, may be in a stolen vehicle, and was wanted by police. The juvenile entered the branch on 4/25 and staff contacted CPD. The juvenile was taken into custody by CPD.

4/27, a concerned parent called Sterling to alert staff of a juvenile outside of the branch waiting for another juvenile to exit so they could fight. The parent also reported the juvenile outside of the branch may have a knife on them. The guard went outside and had the aggressor leave the property; she also found a knife in the area. It was turned over to SPS.

Protective and Fire Systems

- LSW fire panel issues have been corrected. IPS replaced a part in the panel last week.
- Panic alarm instruction and testing completed in LSW and Main buildings by staff.
- SPS is working with Sherri Parker on developing an Emergency Preparedness flipchart.
- SPS is working with property management to provide fire extinguisher use and deployment to downtown staff.

Contract Security

- Multiple companies have responded to the SPS contract security RFP.

Administration

- I had SPS officers identify personal and business values the department should focus on and adhere to. The consensus favorites were Professionalism, Respect, Integrity, Discipline, and Excellence. The Acronym will be PRIDE.

INFORMATION TECHNOLOGY & CLEVNET

CLEVNET Quarterly Meeting

The CLEVNET Directors held their second quarterly meeting of 2016 on Friday, April 29, 2016, at Elyria Public Library's West River Branch. Virginia Sharp March, Chair of the CLEVNET Directors' Panel and Director of Perry Public Library, welcomed Katie Ringenbach, the new director of Burton Public Library. Prior to her appointment, Ms. Ringenbach had been the Branch Manager of CPL's Rockport Branch. Best wishes were extended to Joanne Eldridge, Director of Lorain Public Library, who plans to retire in September 2016, and to Luren Dickinson, Director of Shaker Heights Public Library, who has taken a new position in California.

Ms. Sharp March explained that Directors' Panel members serve three-year terms and the term of Nancy Levin, Director of Cleveland Heights-University Heights Public Library and Eastern Communities Representative on the Directors' Panel, has ended. Ms. Sharp March had not received any nominations for the ballot prior to the meeting and asked for nominations from the floor. There being none, Ms. Sharp March asked Ms. Levin if she would be willing to serve another term. Ms. Levin said she would be very happy to serve again.

A discussion of the location of the next quarterly meeting (July 29, 2016) provided some excitement in the room when the directors learned that the choice was between Shaker Heights Public Library and the Kelleys Island Branch of Sandusky Public Library. The directors will vote at a later date.

Tim Diamond, CPL's Chief Knowledge Officer and CPL's liaison to CLEVNET, provided an update on CLEVNET's strategic plan with a focus on governance. The Pricing Model Review Group had received only one response to the RFP that was issued in fall of 2015 for a consultant to assist the group in the design of a new pricing model. The group released a second RFP on January 28, 2016, and received three responses. The group reviewed the responses and recommended the Government Finance Officers Association (GFOA) to the Directors' Panel. The Panel accepted the recommendation and gave their approval to proceed.

Mr. Diamond announced that Molly Carver, Director of Sandusky Public Library, is replacing Patrick Finan as a member of the Pricing Model Review Group. Mr. Finan retired from McKinley Memorial Library in February. Luren Dickinson's departure leaves another vacancy which will be filled by Amy Switzer, currently Deputy Director and soon-to-be Interim Director of Shaker Heights Public Library.

Mr. Diamond reminded the directors that the Panel had requested an annual meeting between the Panel Chair and CPL's Director to discuss CLEVNET's strategic priorities, staffing being one of them. The 2016 meeting took place on April 1st when Felton Thomas visited Virginia Sharp March at Perry Public Library. The two directors discussed the feasibility of a salary study for Hardware staff only. Director Thomas informed Director Sharp March that CPL's Human Resources Director was working on it and would forward cost estimates through Mr. Diamond to the Directors' Panel for their review.

On the topic of fiscal transparency, Mr. Diamond shared the following message from Carrie Krenicky, CPL's Chief Financial Officer regarding CPL's Comprehensive Annual Financial Report: "Major fund reporting entails reporting the largest or most significant funds individually in their own columns, while reporting the smaller, less significant funds together in a single column. The primary motivation for major fund reporting is to improve transparency. Although the CLEVNET special revenue fund does not meet the criteria to be reported as a major fund, we have chosen to classify it as such because of its importance." This message was well received by the assembled directors.

Mr. Diamond shared once again that there had been a discussion at the Directors' Panel meeting in December 2015, regarding the timetable for the Bylaws Ad Hoc Committee and what should happen if a library approaches CLEVNET for membership before the bylaws are revised. While the decision to bring a new library system into CLEVNET currently rests with CPL's Board alone, the Panel would like the opportunity to weigh in on the question early in the process. The capacity for expansion was a concern raised during CLEVNET's strategic planning process. At the January 2016 quarterly meeting, the directors in attendance agreed to this approach. Well, lo and behold, Geauga County Public Library (GCPL) is asking to join.

The Board of GCPL appointed Ed Worso as their new director in September 2015. Mr. Worso had been Director of Henderson Memorial Public Library, in Jefferson, Ohio, and was the driving force to get the Ashtabula County libraries to join CLEVNET. In the short time he has been at GCPL, Mr. Worso has made a compelling argument that joining CLEVNET is a fiscally wise decision and one that will offer tremendous benefit to the patrons of GCPL. Discussions have begun with IT/CLEVNET staff to determine a plan of action. A formal resolution will likely be brought to CPL's Board of Trustees for their consideration in June 2016.

In the meantime, Hawken School is leaving CLEVNET in June 2016 to join INFOhio, a project of the Ohio Department of Education's Division of Information Management Services. Hawken School has been a valued member of CLEVNET since 2000, but, at this point, it makes more sense for the school library to become part of a network geared specifically for their needs. The departure of Hawken School will leave only one non-public library member in CLEVNET: Cleveland Law Library.

Julianne Bedel, Director of Barberton Public Library, announced that the Bylaws Ad Hoc Committee is scheduled to meet immediately following the quarterly meeting.

Hilary Prisbylla, Director of CLEVNET, reported on the progress her team has made on their operational goals. Members of her team are focused on the configuration process for the new Enterprise public catalog. The new catalog is scheduled to launch June 20, 2016.

Ms. Prisbylla updated the group on the other key projects and initiatives underway:

- Bluecloud Visibility
- Analytics Station
- OverDrive Front Line Tech Support
- ProPay
- New Public Website for CLEVNET

Larry Finnegan, Director of IT, provided a status report on the many projects his team is working on, including:

- Open DNS
- Email Archiving and Encryption
- SharePoint
- Yammer
- Service Strategy during Republican National Convention

Nancy Levin, Director of Cleveland Heights-University Heights Public Library, spoke about Library Card Sign-Up Month in September 2016 and how the nine libraries in Cuyahoga County intend to cooperate on a joint campaign. One component of the campaign will be fine amnesty for juveniles. Ms. Levin explained that the libraries in Cuyahoga County would forgive each other's fines but non-Cuyahoga libraries would be reimbursed by the libraries in Cuyahoga County.

Reports from the various special interest groups followed. The Training SIG is focused on the new public catalog. Nancy Levin, liaison to the Public Relations & Marketing SIG, distributed

drink coasters that promote *HeritageQuest* and *Consumer Reports* databases. The coasters are available to member libraries for distribution.

The next CLEVNET quarterly meeting will be held Friday, July 29, 2016, at either Shaker Heights Public Library or the Kelleys Island Branch of Sandusky Public Library, depending on the outcome of the vote.

CLEVNET PROJECTS

- McKinley Memorial Library migrated to CLEVNET VoIP
- Huron upgraded from a 10mb connection to 50mb
- New Domain Controller installed at Shaker Heights Public Library

CPL PROJECTS

- Twenty new Virtual Desktops created for the MyCloud environment