

DIRECTOR'S REPORT

October 20, 2016

FIGHTING COMMUNITY DEFICITS

As a part of the 2016-2017 Cleveland Foundation Learning Center grant, College Now was begun offering student loan counseling at the Carnegie West branch. The Student Loan Rescue program offers adults one-on-one counseling that helps them assess their student loan situation, explore various restructuring programs, and complete required paperwork required to resolve any outstanding issues. In the month of September, the Student Loan Rescue program served 46 adult patrons. This program will continue through May of 2017.

On September 10th the Glenville Branch hosted Legal Aid @ the Library. The legal clinic was comprised of Ulmer & Berne, Norman S. Minor Bar Association, and The City of Cleveland Heights. Prominent legal counselors included the Honorable Anita Laster Mays, Valissa Turner Howard, Esq., the presiding president of the NSMBA, the assistant law director for the City of Cleveland Heights, Mr. Kevin Roberts, and the Cuyahoga County assistant prosecuting attorney Lon'Cherie Billingsley. There were ten non-attorney volunteers, seven from Case Western Reserve Law School, two recent graduates waiting to take their bar exams, and one from Cleveland Marshall Law School.

FORMING COMMUNITIES OF LEARNING

In the month of September the Library hosted approximately 224 programs ranging from student loan debt counseling to Hispanic American cultural awareness programming. Also during the month the Library offered 121 pre-school story times to children and parents. Education services such as GED and ESOL classes, after-school tutoring, and ACT preparation classes were held at 14 branch locations. The after-school food program, Kid's Café, has increased the number of service sites to encompass every CPL location except the Public Administration Library in City Hall.

K-3 intensive reading and math instruction provided by Braxton Educational & Technology Consulting (BETC) resumed services at four CPL locations on September 6th delivering over 60 hours of tutoring at four locations: Addison, Memorial Nottingham, Walz, and Woodland. Self-Organized Learning Environment (SOLE) sessions were held once a week at four locations. In the month of October BETC will expand their services to an additional

three locations support by funding from the Cleveland Foundation.

College Now Greater Cleveland resumed ACT preparation programming at five locations. In addition to the Impact216 program offered in neighborhood branches, College Now has begun offering daily ACT classes in the Louis Stokes Wing, Learning Commons.

The Cleveland Public Library celebrated the 2016 Norman A. Sugarman Children's Biography Award. The award, which is given biennially to a writer/illustrator of a new biography for children in grades Kindergarten-8 published in the previous two calendar years, honors excellence in the field of biography for children.

The Wonder Woman Symposium brought in major icons of the comics world, including Trina Robbins, Phil Jimenez, Cameron Stewart, and Genevieve Valentine. Over 120 people attended the symposium's Thursday night opening talk. A partner event at Carol & John's Comic Book Shop brought in 222 people. Friday's events included a student workshop during the day and evening speakers. On Saturday, hundreds of attendees enjoyed the opportunity to honor Wonder Woman, participate in lively discussions, and meet and greet their favorite authors.

CELEBRATE DIVERSITY

On September 30th the Library partnered with the Julia De Burgos Cultural Arts Center, the City of Cleveland, the Baseball Heritage Museum, and the Cleveland Indian's to offer Hispanic American heritage programming at League Park and Lincoln West High School. Former Indians players Carlos Baerga, Dave Nelson, Isidro "Sid" Pedroza Monge, and baseball historian Luis Mayoral participated in a panel discussion about Caribbean and African-American's history in the major leagues. Luis Mayoral also spoke to students about baseball history and the impact Hispanic Americans have had on the integration of professional sports.

The International Department is hosting an art exhibit featuring two local Latina artists, Maria Paz and Cosette Pineda. This show will run until November in the art gallery inside the International Languages Department.

Martin Luther King Jr. Branch - The MLK Branch hosted the African American Music Association's 2016 Infinite Scholars Scholarship Fair with over 300 patrons participating. Toni

Parker and Cynthia Davis attended the Infinite Scholars Reception and Banquet held at the Tudor Arms. Ms. Davis was asked to give a short speech on behalf of her son Carl, whom received a scholarship and attends Tuskegee University. Director Felton Thomas was one of the keynote speakers for the evening. In addition to the Fair, MLK participated in the following: The Friends of the Library Book Sale, ImpAct216, and The King and I chess club facilitated by Ron Roberts.

PARTNERSHIPS

Family Passes to the Cleveland Museum of Natural History were available for check out by CPL cardholders at 28 library locations including the Public Administration Library at City Hall. Each Family Pass is good for one day's admission to the museum for a family of 6 (up to 2 adults and 4 children). Each location receives 15 passes per month from Outreach & Programming Services.

Exhibits and Displays

As part of its ongoing investment in Cleveland's Plan for Transforming Schools, of which the goal is to ensure every child in Cleveland attends a high-quality school and every neighborhood has a multitude of great schools from which families can choose, The George Gund Foundation commissioned award-winning Boston photographer Lisa Kessler to capture the pulse of public schools in Cleveland today. For two weeks, she immersed herself in district and partnering charter schools across Cleveland, capturing the unbridled enthusiasm, hard work, and sense of community among students, teachers and parents.

The complete photographic exhibit titled "Changing Minds" was showcased at the Cleveland Public Library's Louis Stokes Wing in the month of September and will conclude on October 28th. The title reflects how Public schools in Cleveland are dispelling myths, breaking down barriers, and re-picturing education.

Also during the month of September The Art Therapy Studio exhibited artwork by clients and local artists at the Main Library. The Art Therapy Studio's mission is to enhance the quality of life for those with physical, cognitive, or emotional challenges through the therapeutic use of art.

The loan agreement for the 2016 See Also temporary art installation by the Cracking Art Group has been extended through March of 2017.

Research That's Possible Only at Main Library

- * A graduate student reviewed several boxes of materials related to the architecture work of Charles Schweinfurth.
- * A local museum requested scans from the clipping file on local artist and teacher Marco de Marco.
- * A research request on information pertaining to the Coventry library building to replace a lamp above the front door.
- * A professor from Oberlin inquired about 3 books related to the Kannada (South India) language held in Special Collections (CPL was one of 3 libraries who owns copies.)
- * A research request on the history of Calvary Presbyterian Church.
- * A research request about the Lewis Chess set in Special Collections.
- * A research request for an Ecclesiastic Cleveland architecture poster. .
- * A request for Scheherazade Russian music; Barber shop quartet; libretto of Mozart's completed operas; Little Shop of Horrors sheet music; Chariots of Fire sheet music;
- * A research request for auction prices for Fred Schmitt's Postal History Treasures.
- * A researcher from Sweden requested scans from four early 19th century chess books.
- * A patron request for scans from 1894 witchcraft book, At the Ghost Hour.
- * Cleveland.com contacted Special Collections to possibly do an article about the rare cook book collections.
- * A researcher from Harvard requested scans from the East India Collection of letters written by Emondstone in 1817.
- * Research assistance was provided to the Director of the Soldiers & Sailors Monument looking for a transcript for the audio recording done in the 1950s when the WWII Arizona was commemorated.

* A chess researcher requested scans from journal called Canadian Chessner.

* A patron requested information about the Jeremiah statue which is on view at the entrance of Special Collections. Fine Arts & Special Collections Manager found that the statue was donated to the Library in 1929.

* A patron visiting from San Diego used the Plain Dealer Historical database and CLGH newspapers on microfilm to research an ancestor who was a jeweler in the Arcade.

* Photograph staff assisted a filmmaker with locating and obtaining images of Karamu Theatre, the Play House Settlement, Russell and Rowena Jelliffe, and Reuben and Dorothy Silver, for a documentary.

* Staff assisted a CSU Urban Studies professor with finding images of residences and businesses throughout the Glenville neighborhood.

* Staff assisted a patron in the Photograph Collection who is doing research on his childhood neighborhood along Central Avenue.

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

CLEVNET

CPL has over 12,000 followers on Twitter and the Facebook page currently has over 8,000 fans.

GRANTS & DEVELOPMENT

PNC

Awarded \$10,000, through the Friends of the Cleveland Public Library, for a new Kindergarten Club in 2018.

State of Ohio Dep't of Education

Submitted proposal for \$50,000 for the Family and Community Engagement pilot program, a kindergarten preparedness and parent engagement project.

Cleveland Foundation

Submitted request for \$10,000 to sponsor the Sunlight Foundation's Transparency Camp to be held at the Cleveland Public Library October 14 & 15, 2016.

Delta Dental Foundation

Submitted request for \$5,000 to offer an oral health component during the Dep't of Education's Family and Community Engagement events.

Starting Point Out of School Early Learning Opportunities

Submitted paperwork to extend our after-school intensive tutoring (for Third Grade Reading) through to December 2016.

SEIU Negotiations Request

Submitted information on grants submitted over past year to union.

PUBLIC SERVICES

Programs and Services

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The OPS department encumbered \$69,688.16 in support of Library programming, \$58,000 was Cleveland Foundation funds devoted to BETC tutoring in the 2016-17 calendar year.

EXHIBITS

As part of its ongoing investment in Cleveland's Plan for Transforming Schools, of which the goal is to ensure every child in Cleveland attends a high-quality school and every neighborhood has a multitude of great schools from which families can choose, The George Gund Foundation commissioned award-winning Boston photographer Lisa Kessler to capture the pulse of public schools in Cleveland today. For two weeks, she immersed herself in district and partnering charter schools across Cleveland, capturing the unbridled enthusiasm, hard work, and sense of community among students, teachers and parents.

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MOBILE SERVICES

The Mobile Services department continued serving the city's senior population through lobby stops, hold deliveries, and engagement activities. CPL employee Kelli Newsome met with residents of the Franciscan Village Senior Apartments to discuss the book *The Time Keeper*, by Mitch Albom. Participants of the book club spoke about how the passage of time as affects their emotional well-being in their stage of life. Participants also spoke about the topic of loneliness and how this emotion becomes increasingly difficult to deal with as time progresses.

On the Road to Reading (OTRR) started back on the road for their Fall 2016 session. Twenty Six classrooms will experience weekly Every Child Ready to Read story times for the next 14 weeks. Each classroom receives a monthly set of books to allow teachers to build their own daily story times, using new and age appropriate books.

MEETING ROOMS

The total number of requests for Main Library in the month of September was 264 with an estimated total attendance of 3,418. The Library's newly renovated Learning Commons on the 2nd floor of the Louis Stokes Wing was reserved 119 times and accommodated over 1,700 guests during the month of September. Outside organizations were billed \$850.00 to offset the cost of additional staffing. Branch meeting rooms were reserved 408 times with an estimated total attendance of 1,316. Lakeshore auditorium and meeting rooms were reserved 33 times primarily for staff related activities.

Norman A. Sugarman Children's Biography Award

The Cleveland Public Library celebrated the 2016 Norman A. Sugarman Children's Biography Award. The award, which is given biennially to a writer/illustrator of a new biography for children in grades Kindergarten-8 published in the previous two calendar years, honors excellence in the field of biography for children.

Wonder Woman Symposium

The Wonder Woman Symposium brought in major icons of the comics world, including Trina Robbins, Phil Jimenez, Cameron Stewart, and Genevieve Valentine. Over 120 people attended the symposium's Thursday night opening talk. A partner event at Carol & John's Comic Book Shop brought in 222 people. Friday's events included a student workshop during the day and evening

speakers. On Saturday, hundreds of attendees enjoyed the opportunity to honor Wonder Woman, participate in lively discussions, and meet and greet their favorite authors.

Music at Main

The Gage Brothers, a bluegrass band from Akron performed original songs from their new CD to a delighted audience of 44 visitors and library patrons.

Youth Services Programming

Youth Services staff members hosted educational story times, Art Lab and Studio 470 programs throughout the month of September. Programs included Wee Read and Play story times, Super Sleuth Readers story time, an Origami Doll program on September 7th, and a Smart Art: Marisol Escobar program on September 14th. Fine Arts and Special Collections Library Assistant Mark Fox-Morgan led the program about the art of Venezuelan artist, Marisol Escobar for *Hispanic Heritage month*. Mr. Fox-Morgan showed program participants books on her art and how she uses the figure to create sculptures.

Author Visit - Alan Dutka

On September 17th local author, Alan Dutka, conducted a program on his book, *Misfortunes of Cleveland's Millionaires' Row*. Eleven people attended the program where Mr. Dutka told the scandalous stories of Euclid Avenue's most famous residents.

Genealogy @ CPL

Subject Department Librarian Terry Metter debuted his program, *Genealogy @ CPL*, an introduction to genealogy and related library resources at the Carnegie West Branch.

Literary Frolic Friday

On September 8th Literature Department Librarian Timothy Phillips hosted a Literary Frolics program on *Five Little Pigs*, a "Hercule Poirot" mystery by Dame Agatha Christie: this was attended by 6 library patrons. On September 23rd Mr. Phillips hosted a second Literary Frolics on *Moving Finger*, a "Ms. Marple" mystery, also by Dame Agatha Christie. Six library patrons attended this event.

Main Library Book Clubs

On September 1st, the *Get Graphic! A Graphic Novel Book Club* met for the first in a three week run of book clubs: *On the Road to the Wonder Woman Symposium!* The first book in the series, written by comics writer and historian Trina Robbins, was *Pretty in Ink: North American Women Cartoonists 1896 - 2013*. Six

patrons joined Literature Department Librarian Jean Collins and Ohio Center for the Book Scholar-In-Residence Valentino Zullo. The second author in the *On the Road to the Wonder Woman* series was Genevieve Valentine. On September 8th, eight attendees joined the discussion with Ms. Collins and Mr. Zullo about two of Valentine's most recent graphic novels, both in the *Catwoman* series: *Keeper of the Castle*, and *Inheritance*.

The third book club in the series discussed the author/illustrator team of Jimmy Palmiotti & Amanda Conner. This book club, held September 15th, was led by Library Assistant Nicholas Durda.

Main Library Blog Posts

Fine Arts Librarian Bruce Biddle posted a blog featuring the Cleveland Museum of Art exhibit on the *Art of Mughal India* on view till the end of October. He featured books in Fine Arts on the topic <http://cpl.org/the-arts-of-mughal-india/>

International Languages Programming

During the month of September the staff in International Languages staff hosted five programs serving a total of 85 individuals both on and off site. In addition, the International Department is hosting an art exhibit featuring two local Latina artists, Maria Paz and Cosette Pineda. This show will run until November in the art gallery inside the International Languages Department.

Main Library Tours and School Visits

During the month of September staff members across Main Library conducted tours for a number of groups visiting main library including: Cleveland State University Students, Case Western Reserve Graduate Students, a group attending sessions hosted by NEO-RLS, a graduate research class from Ursuline College, 28 freshmen from St. Martin de Porres High School, 46 sixth grade students from Menlo Park Academy, 10 students and their teachers from Gerson High School, 60 seniors from MLK High School and a group of students in an Urban Studies classes from Cleveland State University.

Exhibits and Displays

Main library staff members created a number of informative, educational and interesting displays during the month of September. Local and Global History Department Library Assistant Danilo Milich created book display titled *This Month in History*. Youth Services staff members created displays featuring Batman, the Cleveland Browns, Banned Books, Halloween

and a display with an autumn theme. Literature Senior Subject Department Librarian Jean Collins created a new theater table-top exhibit that includes the latest production at Cleveland Play House, *All the Way*, and the upcoming Playhouse Square Broadway production of *Fun Home*. Fine Arts Library Assistant Mark Fox-Morgan and Music Librarian Andy Kaplan created a display for *Hispanic Heritage* month. In addition, Mr. Fox-Morgan created a display featuring cartoon books for the *Wonder Woman Symposium*.

Main Library Outreach

Sugarman Award Winner - School Visit

Anita Silvey, the 2016 Norman A. Sugarman Children's Biography Award winner for her book *Untamed: The Wildlife of Jane Goodall* visited two local schools accompanied by Youth Services Manager, Annisha Jeffries and Children's Librarians, Lan Gao and Rebecca Donahue. Silvey talked about her books and the art of illustration and writing to students at the Urban Community School and the Hawken School.

MOCA Event

Literature Department Library Assistant Nick Durda represented CPL at the Book Arts Fair held at the Museum of Contemporary Art in University Circle. Mr. Durda presented a table that promoted the *Wonder Woman Symposium*, as well as the Zine collection in the Literature Department.

Art of Pointillism

Fine Arts librarian Bruce Biddle made a presentation at the Addison Branch teaching children about the art of Pointillism on September 30th. The session showed children how to create landscapes with markers and crayons by using dots of color. Pointillism is a technique used by 19th century French painters.

Author Visit - Sugarman Award Winner Duncan Tonatiuh

Popular Library Manager Sarah Flinn escorted author Duncan Tonatiuh on his visit to the Hawken School where he made a presentation to students in grades 4 and 5. Mr. Tonatiuh discussed his Sugarman Award honor book *Funny Bones: Posada and His Day of the Dead Calaveras*, answered questions, and drew a sketch for the class to show his drawing style.

Cleveland Book Week

Staff from Literature, Popular and the Center for Local and Global History Departments represented CPL at a booth at The Foundation Center's first Cleveland Book Week on September 12th.

Staff had an enjoyable afternoon recommending books and helping visitor's sign up for library cards.

National Book Festival - Ohio Center for the Book

Assistant Director of Public Services Robin Wood represented the Ohio Center for the Book and Cleveland Public Library at the National Book Festival in Washington D.C. sponsored by the Library of Congress on Saturday, September 24th. Ms. Wood spent the day talking with families and children about the great State of Ohio!

Community Genealogy Meeting

Center for Local and Global History Department Manager Olivia Hoge attended a local genealogy meeting in Brooklyn on September 18th. Ms. Hoge presented on the genealogical resources at Cleveland Public Library to an audience of forty.

Collection Development Highlights

Center for Local and Global History staff members Brian Meggitt and Lisa Sanchez continue to work on the Cleveland Subject Collection item level inventory and identification project. Since the last monthly report, they have added unique IDs and metadata for over 8,900 images. Mr. Meggitt also continues work on the Charles S. Hackett Collection of images of Cleveland from the 1950s, in both positive and negative formats. Mr. Meggitt re-housed and performed preliminary arrangement of 2,260 items to bring the total to 7,250 (out of roughly 12,000 items).

Fine Arts Library Assistant Mark Fox-Morgan discovered a set of uncatalogued cartoon drawings by Cleveland artist Ed Kuekes; an original 1912 drawing by Clifford K. Berryman who created the concept of the Teddy Roosevelt "teddy bear"; and an 1864 print for Democratic candidates in the Fine Arts flat files.

Special Collections sent 103 chess portraits; 8 chess manuscripts (pre-1800) to be digitized by CDPL.

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- Staff assisted a CSU Urban Studies professor with finding images of residences and businesses throughout the Glenville neighborhood.
- Staff assisted a patron in the Photograph Collection who is doing research on his childhood neighborhood along Central Avenue.

Staff Development

Staff across Main Library attended the *Anisfield-Wolf Book Awards* ceremony on September 10th. Special Collections staff members had copies of the award titles signed by the authors for the collection.

Center for Local and Global History Librarian Terry Metter attended the City of Cleveland's eighth annual Sustainability Summit at Cleveland Public Auditorium on September 21st and 22nd.

Fine Arts & Special Collections Manager Pam Eyerdam and practicum student Andrea Mitchell attended the Ohio Preservation Council meeting on September 15th held in the CDPL. The group is planning their 2017 symposium that will include talks about scrapbook conservation.

Lending Department Manager Stephen Wohl attended two Leadership Certification Modules: Managing Change and Leading and Working with Teams.

On September 29th, Literature Department Librarian Tim Phillips attended the OLC Conference and presented a poster session on the national Letters About literature program. Graphic Designer Christine Colnar also attended and presented a session on the revised Ohio Literary Map. Valentino Zullo, the 2016 OCFB Scholar-in-Residence presented a poster session on women in comics and graphic novels.

Other Library News

Four St. Martin de Porres high school students began working at Main Library in September. Students were assigned to work in the Literature, Fine Arts/Special Collections, Foreign Literature and Youth Services Departments. Each student works one day per week and rotating Mondays.

Gold leaf lettering over the entrance of Special Collections (John G. White Exhibition Hall) was replaced.

LAND Studio informed Fine Arts & Special Collections Manager Pam Eyerdam that the *See Also* installation of *FLOCK* will be extended until February 2017.

Branches

District 1

Eastman - September has been a busy month for Eastman Branch. Staff was busy with National Library Card Sign-Up Month which is geared for students in grades pre-K-12. Adult GED classes started as well as ImpACT 216 classes which are geared at helping high school students studying for the ACT test.

On September 14th Children's Librarian Cassandra Feliciano attended open houses at Wilbur Wright and McKinley schools. Cassandra collected 30 connected card applications and handed out giveaways. On September 22nd a children's program was held where children could meet Mickey and Minnie Mouse and enjoy refreshments, do a craft and win prizes.

Lorain - In September, Lorain Branch geared up for a new school year. Youth Services staff attended two Open Houses, began new story times at 4 area schools, and prepared for story times at 3 additional schools. Many staff became trained in new areas (Digital Media for Children, Maker Labs, Leadership Certification, OLC) and more involved in CPL (WOW Awards Committee). Branch Manager Shayna Muckerheide met and collaborated with local leaders and police officers to offer more healthy community-based programs, learn the area's history, and improve neighborhood safety. On September 15, Children's Librarian Adela Garcia kicked off Hispanic Heritage Month with a celebratory program for 10 children: they learned Hispanic trivia, played a Spanish matching game, and enjoyed Puerto Rican guayaba pastries.

Rockport - Staff coordinated five in branch youth programs. Amiya Hutson and Bill Petrucz met with the Great Lakes Science Center to coordinate STEAM+C classes for winter and summer of 2017. Bill Petrucz submitted a \$250 grant for additional Lego supplies for Rockport's "Construction Club" through the Bellaire-Puritas.

Walz - September was full of class visits and outreach. Walz is doing regular outreach to more schools than ever and the classes visiting in the branch has grown this year. Lunches and Tutoring took a while to get started but are now occurring. The Pregnancy Prevention program that was a grant received by the GBLTQ Community Center manned an informational table and hosted a teen pizza party. The seniors are thrilled with Music Bingo especially since the prizes were cookies.

West Park - Story times for babies and toddlers resumed during the month of September at West Park. Other programs held during September included weekly meetings of the Construction Club and Board Game Club, a celebration for Roald Dahl's birthday, a Pirate Program to observe International Talk Like a Pirate Day, a Play-Doh Creation Station in honor of National Play-Doh Day, Hispanic Heritage Month crafts, a 3D Printing Basics class, and weekly Microsoft Word classes. Branch staff made visits to area schools to promote Library Card Sign-Up Month, forgiveness of fines, and other programs and services provided by the library. Children's Librarian, Vicki Beggiani, Library Assistant- Youth Emphasis, Jeanna Sauls, and Assistant Branch Manager, Crystal Tancak attended the Media Mentor: 1 App, 2 Apps, 3 Apps, 4! Digital Media Training where they learned developmentally appropriate methods to use digital media with children from birth to 8 years of age. During September, West Park was also pleased to house the travelling version of The George Gund Foundation Photo Exhibit on Cleveland's Plan for Transforming Schools, as part of its ongoing investment in Cleveland's Plan for Transforming Schools.

District 2

Brooklyn: The Children's staff continued with excellent outreaches to regular ongoing patron daycares and schools and also a new one: The former local Head Start program has been taken over by Rosie's Day Care, which is Pre-K. The meeting room also saw daily activity with counselors, tutors and monitored meetings as well as one-on-one meetings with the Epilepsy Foundation.

Carnegie West: A Beginners Genealogy program was presented on September 24th by librarian Terry Metter, from the Center for Local and Global History. Carnegie West branch manager Angela Guinther, children's librarian Helen Zaluckyj, and page Mario Banks represented CPL and Carnegie West at the second annual Ohio City Street Festival, held on September 25th. Located in the Kids Zone, the library's table featured Tale Waggin' Tutor Salvador, a book mark craft and, in conjunction with the Ohio City Farm, a take-home pot of herbs whose container children decorated. Library Assistants Computer Emphasis Jaime Devore and Lily Korte hosted a Paracord Band maker lab for children after school on September 27th. Guinther attended a meeting of the human services focused Ohio City Dialogues Committee on September 13th and a meeting of the West Side Referral Network (WFRN) on September 15th. WFRN has been working for several

years to launch a database that will enable members to refer clients to each other for services.

Fulton: Fulton has been very busy with school starting and children wanting to participate in the Kids Cafe. Administration informed the Fulton Branch staff that they are serving the most meals system-wide.

Jefferson: Let's No-Bake a Treat was a great success with over 40 children participating. They learned how to follow instructions from a recipe while having fun and were rewarded with a treat at the end. Thirty-five children went crazy for the Twister Girl Balloon Art Program. A representative from the Cuyahoga Soil and Water Conservation District gave an interesting presentation entitled "Stormwater Pollution Solutions." Jefferson and South Staff staffed a booth at La Placita

South: The South Branch hosted a table at the last La Placita of the summer. Patrons stopped by the Library table to collect swag and information. Staff worked on promoting Library Card Signup Month. The South Branch partnered with On the Road to Reading, highlighting Every Child Ready to Read, ConnectED and Library Card Sign Up Month to parents with children 18 months and under at the Redeemer Crisis Center, Parents' Cupboard Program. Redeemer Crisis Center provided an interpreter, as several of the families primary language is Spanish.

South Brooklyn: September for South Brooklyn was a whirlwind of activity: students staying longer to use computers, phone chargers, outlets and tables, impACTthe216 (an ACT prep course) began its Fall session, Kids' Café (free snack program in partnership with Food Bank) served food to impACTthe216, Board of Elections set up a table to register new voters, and National Library Card Sign Up Month.

District 3

Garden Valley - Assistant Branch Manager, Cal Zunt, represented the Garden Valley Branch at the CMSD/Anton Grdina Open House on Wednesday, September 14. Branch staff prepared a book display of American Politics featuring books about American political parties and the two leading presidential candidates.

Hough - Joanna Rivera conducted a "Passport around the world" reading program where participants find books based off the stamps needed in their passports. Mini passports consist of

different genres needed for participants to receive stamps and prizes. Ms. Rivera also conducted an "Ojos de Dios" craft session with youth in honor of Hispanic Heritage Month. Black Storytelling Week - Members from the Cleveland Association of Black Storytellers conducted a "Brer Rabbit" storytelling concert for youth. Youth Services Staff continue to provide homework help to youth. Hough Branch participated in Open House for Daniel E. Morgan School and Martin Luther King Jr. High School by manning information tables with CPL literature.

Martin Luther King Jr. Branch - The MLK Branch hosted the African American Music Association's 2016 Infinite Scholars Scholarship Fair with over 300 patrons participating. Toni Parker and Cynthia Davis attended the Infinite Scholars Reception and Banquet held at the Tudor Arms. Ms. Davis was asked to give a short speech on behalf of her son Carl, whom received a scholarship and attends Tuskegee University. Director Felton Thomas was one of the keynote speakers for the evening. In addition to the Fair, MLK participated in the following: The Friends of the Library Book Sale, ImpAct216, and The King and I chess club facilitated by Ron Roberts.

Sterling - Sterling began a series of STEM programs this Fall. September's offerings included an aerodynamics paper airplane challenge and an engineering / teamwork challenge using red cups. Our popular Tech Tuesday programs resumed with an hour of coding using the Learning Center iPads. The Museum Without Walls (Children's Museum of Cleveland) presented Create Your Own Critter. We were delighted to welcome an observer from the Smith Foundation - the program's funder. Book Arts Cleveland continued their monthly program for children and is planning the October exhibit.

Woodland -Branch Manager, Rena Baker, attended the Anisfeld-Wolf Book awards on September 15, 2016. She also represented the Woodland Branch at the George Washington Carver Open House on September 16.

District 4

E131 Branch - Manager Marcie Williams attended the ERC training Leading and Managing Change. LA Youth Rosa Simone attended the Media Mentor Digital training. A representative from Applewood Centers Inc. set up an informational table about foster care and adoption. The Music Settlement presented the Read to the Beat program to Chapelside Academy preschoolers.

Fleet Branch - Pasha Moncrief and Tracie Forfia attended the Broadway/Slavic Village/P-16 Community Meeting. Pasha Moncrief and Tracie Forfia also attended the P-16 Crucial Conversations Workshop/Book Discussion. Ms. Moncrief also attended the "*Building a Healthy Neighborhood*" community resource fair where she presented information on services and programs provided at Fleet Branch. Pasha Moncrief hosted the Coloring Club for Adults program. Fleet's newest youth initiative lead by Tracie Forfia and Emily Crompton, The 1,000 Books before Kindergarten Program, began this month. The goal of the program is for children to hear 1,000 books before they start kindergarten. Anna Fullmer hosted Fleet's Kickstarter-funded Pet Care Academy for two weekends out of the month of September. Patrons made pet I.D. tags on the 3D printer, paracord pet collars, met Ms. Kliber and her guide dog, Olaf, and heard from speakers about pet health and training from Neighborhood Pets Outreach & Resource Center and PAWS Ohio.

Harvard-Lee Branch - The Northeast Ohio Public Energy Council (NOPEC) shared information about conservation and energy efficiency, with their table display and Energy Bike. Patrons and staff were invited to ride the Energy Bike to see how much energy it takes to power three different types of light bulbs. (Each participant received a free NOPEC t-shirt!) Assistant Manager, Kristen Schmidt created a Banned Books display. On Monday, September 19, Harvard-Lee hosted a college fair for students attending John F. Kennedy and Whitney Young. Additionally, the fair was open to our community. The Universities and colleges present were: Baldwin Wallace, Cuyahoga Community College, Hiram College, Ursuline College, Mt. Union, Bryan and Stratton, Case Western Reserve, Central State, Bowling Green, and Lake Erie College. Effective September 19, Harvard-Lee welcomed Youth Librarian, Olivia Geaghan to the library.

Mount Pleasant Branch -The Mt. Pleasant Branch hosted the Kindergarten Club programs on Thursdays, the Read to the Beat Programs on Wednesdays, and the Brightside Daycare Story times on Fridays. We had a Roald Dahl's Birthday celebration and a Be a Hero Comic Book celebration.

Rice Branch - Rice Branch's Youth Services Team, Brianna Daniels and Eric Eubanks continues to diligently serve their community school visits.

Union Branch - During the month of September, Union Branch Youth Services staff serviced 484 students via outreach, story times &

branch programs. Ms. Minter conducted one branch program, two outreach story times and hosted a table and Miles Elementary Open House. Mr. Greg Parker, Youth Services Assistant conducted a *Harvest Hoopla!* program at the branch and 6 outreach story times. Ms. Marks attended two ERC Leadership Certification Trainings this month, in addition to attending the Branch Managers Meeting.

District 5

Addison - Addison's Youth Librarian, Heidi Landskroener provided a resource table at CMSD's East Prep Open House event. In addition, she will be attending and providing a resource table on Literacy Nights at East Prep and CASE Elementary School. Preparations for next month's Branch Community Banner Project/Reception are underway. Community Partners either created their own patch to represent their organization or patches were created for them by staff. Patches will be assembled into a large tapestry that will hang from the branch ceiling. Branch Staff have started enrollment in the Diversity and Inclusion workshops beginning next month.

Collinwood - On Thursday, September 1st, to celebrate Labor Day children crafted their own American flag using ordinary Popsicle sticks and paint. There were a total of 11 kids who participated. In addition, the branch hosted a table along with partnering with Cleveland Museum of Art's "Art to Go" bus at the first annual Collinwood Community Resource Fair on September 10th. Manager, Caroline Peak and Children's Librarian, Adam Tully attended open house at Memorial School and Hannah Gibbons, respectively, to sign up children for ConnectEd cards and promote the Collinwood Youth Academy. Ms. Peak will be attending regular monthly meetings and outreach activities—new this month, True2U mentoring for 8th graders at Memorial School on the 22nd. Director Thomas helped the branch launch our first session of the Collinwood Community Youth Academy (CCYA) on Saturday, the 17th.

Glenville - The Senior Book club met and discussed the title "The Rise & Fall of Rocky Love by Katia Lief.

Langston Hughes - The branch welcomed back Dora the Chicken, included in the program, "Chickens in the City". The branch will host the Kid's Café through the school year, every Monday through Friday at 3:00 p.m.

Memorial Nottingham - For the Month of September the Memorial Nottingham branch was able to host the traveling Changing Minds Exhibit. In collaboration with Foreign Literature the branch hosted a Russian Author Visit and book talk for two days. Story times have been provided to Jubilee Academy. Ohio Perry School started class visits this month to pick up books. Inspections took place this month in preparation for the evening snack program. Braxton Tutors will return this month to provide tutoring for Pre-K thru 3rd grade. The Chess Club celebrated a ten year anniversary on Saturday September 27th.

TEHCENTRAL

IngenuityFest 2016

On September 23rd-25th, TechCentral participated in IngenuityFest 2016, held in the old Osborne Industrial Complex at E. 53rd St. and Hamilton Ave. TechCentral exhibited Mobile MakerSpace equipment, MakerKit Mania kits, and featured two special projects: A Laser Cut 3D Terminal Tower model and robotic spiral art drawing.

Professional Development and Meetings

TechCentral Manager, CJ Lynce, met with Accounting and IT/CLEVNET on September 1st, regarding the Xerox MFD Solution and the upcoming 2017 expiration of the current contract with Xerox.

Mr. Lynce attended a meeting with HBM Architects and several Library staff regarding the South Branch renovations on September 1st.

Mr. Lynce participated in a phone conference on September 15th as well as on September 20th regarding the Mozilla Web Literacy Pilot Project.

Mr. Lynce, Mr. Balboa, & Library Assistant, Computer Emphasis, Karen Kelly Grasso met with the Cleveland Mini Maker Faire production team on September 20th.

Mr. Lynce participated on a phone conference on September 22nd with Xerox regarding possible mobile printing application replacements.

Mr. Lynce met with the Mozilla Web Literacy CPL Pilot Team on September 26th to discuss the pilot project and next steps after the August 26th Mozilla training.

Community Engagement: Visits and Outreach

Library Assistant, Computer Emphasis, Paolo Balboa attended the UH Bike Share program Launch in On September 21st, in Cleveland Public Square. Mr. Balboa also attended the Sustainability Summit at the Cleveland Public Auditorium on September 21st and 22nd.

Computer Classes, MakerLabs, and One-on-One Sessions

The following are the statistics for Computer Class and MakerLab programs for September 2016:

	Branches	Main	Total
Number of Computer Classes	35	20	55
Attendance in Computer Classes	72	83	155
Cancelled Computer Classes (in-advance, no registrations)	4	0	4
No-Show Computer Classes	7	0	7
Cancelled Computer Classes Due to Weather	0	0	0

	Branches	Main	Total
Number of MakerLabs	10	3	13
Attendance at MakerLabs	103	6	109
Cancelled MakerLabs (in-advance, no registrations)	0	0	0
No-Show MakerLabs	0	0	0
Cancelled MakerLabs Due to Weather	0	0	0

Cleveland Digital Public Library

Learning Commons

Cleveland Digital Public Library regularly hosts classes of various sorts. During September we have done several preservation workshops and regularly host CPL Fit Yoga. The renovations at the Louis Stokes Wing on the second floor have created a new classroom space. TechCentral and International Services classes are using the new space.

Shakespeare Exhibits

The "FirstFolio!" Exhibit left in August. The "Wonder of Shakespeare" remains on display, "Making and Faking Shakespeare" remains up in the J.G. White Gallery, and Digital Shakespeares remains on display in the Digital Hub. We still have a Fourth Folio borrowed from the University of Akron on

display in Brett Hall. We continue to have attendance at showings of Shakespeare the Animated Tales and visitors who take the Wednesday tours.

Videography and Photography

Library Assistant Catherine Young did the following projects: Making Books with Seniors (photos), Making Books with Seniors (video), Music at Main (video), Wonder Woman event (photos), Sugarman event (photos), New version of flockCle (video), Changing Minds Exhibit (photos), Preservation Meeting (photos), How to Make a Book (video), Artist María de Jesus Paz (video)

Scanning Assistance

Cleveland Digital Public Library staff assisted over 18 reservations and drop in sessions of two hours (or more) in length. There was scanning of both large personal and library collections in the Digital Hub. Patrons used the Epson 11000XL flatbed, ATIZ book scanner, and I2S oversized flatbed scanner to accomplish their projects for personal and publication use.

Public Services Statistics

Between Sept. 1 and Sept. 30 the Cleveland Digital Public Library had 367 visitors and 51 KIC Scanner sessions resulting in 941 images/1103 MB or 1.1 GB of scan volume. A bug in OCLC's implementation of Google Analytics makes it impossible to report on use for the digital gallery this month and we are working with OCLC to correct this.

Outreach

Dr. Ewing hosted the revitalized Neighborhood News Association, a group of local newspaper editors, in ClevDPL on September 3rd. Ulysses Glen discussed what it was like to report on the Republican Convention as a local newspaper editor and the eight attendees discussed the possibilities of digitizing their local newspapers.

Scanning 101

ClevDPL hosted Ohio Preservation Council for an all-day event on Sept. 15th. There were a dozen attendees, and members of ClevDPL and Special Collections presented to their colleagues on collections and preservation activities here in the library.

Library Staff Does Digitization

Cleveland Digital Public Library staff has scanned 146 items (5,418 files), post processed 82 items (4987 files), and uploaded 81 items (187 files) into the Digital Gallery. Staff have scanned 146 items (5,418 files).

Preservation

Preservation staff did the following: paper treatments (in sheets): 1 complex, 1 simple, Book treatments: 5 simple, 55 complex, Enclosures: 23, Labels printed: 42, Books received: 79, Books returned: 123. Preservation staff has continued disassembly and repair on the American edition of Boydell's Shakespeare Gallery.

Environmental Monitoring

Working with buildings including Facilities Manager Timothy Murdock and Oliver Reyes, Dr. Ewing has identified 22 placements around Main and LSW for PEM II environmental monitoring devices. We have placed the monitors and have begun the monitoring program. We have identified an additional five placements at the Lakeshore facility and will soon be monitoring there as well.

Shakespeare Exhibits

Dr. Ewing and Ned Fratus (ClevDPL Page) have been monitoring light, temperature and humidity levels in Brett Hall, where rare materials have been installed. We establish monitoring in the White Gallery starting in October.

Metadata Revision

ClevDPL staff are in the process of developing our plan for revising and updating records from the Digital Gallery in order to make our metadata ready for inclusion in DPLA. Currently the entire digitization staff is focusing significant time on projects related metadata revision and update.

OLBPD

For September 2016, OLBPD circulated 46,207 books and magazines directly to patrons. Additionally, OLBPD circulated 12,916 patron newsletters in September. OLBPD registered 139 new readers to the service. Approximately 621 BARD patrons among 1,520 active users downloaded 11,186 items.

OLBPD submitted to the State Library of Ohio budget requests for state fiscal year 2018-2019. The State Library of Ohio will review the information and narratives in the requests, and submit them to the Ohio Office of Budget and Management by October 14, 2016.

OLBPD Manager Will Reed, as a member of the working team of the ALA-ASCLA Revision to the Standards and Guidelines of Service for the Library of Congress Network of Libraries for the Blind and Physically Handicapped, submitted a first draft of the 2017

Revised Standards and Guidelines to the National Library Service. The working team made up of two regional librarians (Ohio and Washington), as well as a Project Director, and a NLS advisor, is charged with revising the Standards and Guidelines. The first draft of the 2017 Revised Standards will be reviewed by network libraries, state library agencies, as well as patrons and consumer groups. The working and advisory team will meet at the 2017 ALA-Midwinter Conference in Atlanta to discuss feedback and continue with the revision toward submitting a second draft in Spring 2017.

OLBPD Librarian Michelle Makkos and OLBPD Library Assistant Ken Redd provided information and talks about the service at the Orange Health Fair on September 23rd; Tri-C West Shore Health Fair on September 28th.

The OLBPD adult book club met through the summer. On September 9th the adult book club met to discuss "The One-Hundred-Year-Old Man Who Climbed Out the Window and Disappeared" by Jonas Jonasson and Rod Bradbury.

TECHNICAL SERVICES

Patricia Lowrey, Director of Technical Services, spent much on the month working on 2017 Budget Requests. She also worked on identifying possible replacements for the OverDrive Nook eMagazine service. The majority of the Library's Nook eMagazines will cease to be available in early December.

Ms. Lowrey and Collection Manager Pam Matthews attended the Anisfeld-Wolf Award Ceremony on September 15.

Lake Shore Shelf/Shipping: On September 9th Ergonomist Brian Chambers from the Ohio Bureau of Workers Compensation stopped by the Lakeshore Shelf/Shipping department to evaluate the safety of the department for its workers. He has made some recommendations to the Human Resources Department. On September 22nd Amber Alexander attended the Interview Workshop.

The staff of the Lake Shore Shelf/Shipping Department sent 119 items to the Main Library for requests and 138 items to fill holds. Main Library received 299 telescopes, the Branches received 926 telescopes, CLEVNET received 81 telescopes, CASE received 3 telescopes CSU received 5 telescopes and Tri-C received 3 telescopes. A total of 1,318 telescopes were shipped out. The Technicians sent out 281 items of foreign language

material and 25,306 new items to the Acquisitions and High Demand Departments.

High Demand: The High Demand Department had a very productive month. Staff ordered 1,961 titles and 17,008 items and added 1,578 titles and 18,018 items. Many new books are released in fall, making September and October busy months. In comparison with past Septembers, High Demand processed a large number of items, and a particularly large number of titles.

Performance evaluations were drafted for bargaining unit staff and some meetings were held.

Acquisitions: Sandy Jelar Elwell, Acquisitions Manager, worked with Eric Hanshaw, Technical Services Assistant in Collection Management, to coordinate the 2017 subscription renewals and cancellations for Branch periodicals. The completed 2017 Main Library and Branch periodical subscription renewals were submitted to the vendors EBSCO, Harrassowitz, and Wolper to be processed.

The Acquisitions Department ordered a total of 8,533 titles and 14,443 items (including periodical subscriptions and serial standing orders); received 15,304 items, 1,594 periodicals, and 247 serials; added 843 periodical items, 123 serial items, 843 paperbacks, and 1,704 comics; and processed a total of 2,467 invoices. Staff processed 105 gift items and reviewed 15 extra copy trucks.

Ms. Jelar Elwell attended several Process Improvement Committee meetings of the CPL Fleet Vehicles Analysis team. Nathaniel Infante, Technical Services Associate, returned from a leave of absence on September 15th.

Collection Management: Collection Management selected 2,567 titles, 19,191 copies, and spent \$334,527 in September. A total of 87 telescopes of materials were relocated.

Collection Management staff were busy working with other departments this month. Eric Hanshaw finished collecting and organizing the 2017 Branch magazine renewal information for Acquisitions/Serials, and Laura Mommers helped Materials Processing with the reviewing of non-book added copy carts.

Ms. Matthews also was busy with her Ohio Library Council Technical Services (OLCTS) committee work in September,

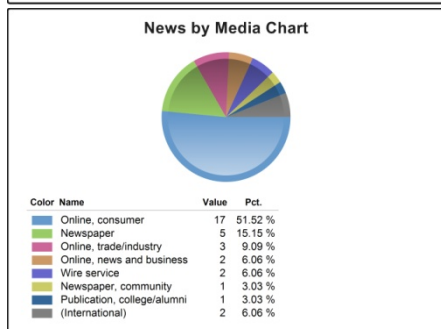
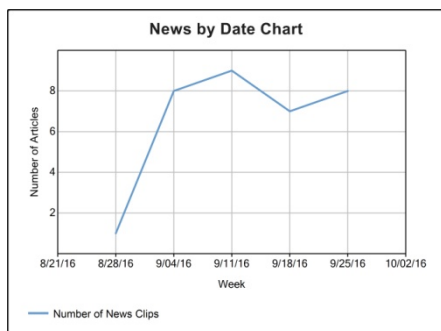
contributing an article to the OLCTS blog and attending the three-day Ohio Library Council Conference & Expo.

Materials Processing: The Associates cataloged 1,456 new titles for the Cleveland Public Library and added 1,722 records for the CLEVNET libraries. The Associates and Senior Clerks added 5,821 items. The Technicians worked on 25,794 items.

Sabrina Rosario-Laureano returned from a medical leave. Karima Ward and Materials Processing Manager Elizabeth Hegstrom attended "Maintaining a Peaceful Attitude: How to Bring Positivity to the Workplace" webinar offered by the Northeast Ohio Regional Library System. Ms. Hegstrom met with the Materials Processing staff in two meetings to discuss upcoming events within the department.

Catalog: Senior Librarian Regina Houseman began handling CPL.Cat requests on September 19, 2016, and will be the CPL.Cat adviser through 2017. Senior Librarian Dawn Grattino assumed the role of CPL.Newcat (CLEVNET) advisor. Librarian Celia Halkovich completed cataloging a donation of approximately 180 books from the Ohio Alliance to End Sexual Violence. Catalog Manager Andrea Johnson attended the Ohio Library Council Convention & Expo. Catalogers added 3,025 titles and 3,707 items for Cleveland Public Library, including 445 titles in 19 different languages.

MARKETING & COMMUNICATIONS



Media coverage for the month of September included 38 print and online publications as well as TV and radio. The full report, available in the Marketing Department, shows ad values of \$35,850.43. In September, the online media outlets that featured CPL events and programs received 16,597,898 unique visitors. Most activity centered on the Wonder Woman Symposium held at the Main Library. Online Consumer accounted for most of the media articles.

Search Engine Marketing with cleveland.com resulted in the CPL ad being viewed 927 times on average per

day, with an average of 129 clicks to the website per day resulting in a 14% click-through rate for the month. *Public + libraries Cleveland OH* was the most clicked-through phrase. No special ads were run on cleveland.com.

Social Media

The Department's association with the consulting group Strategy Design Partners (SDP) ended September 20, 2016. One of the benefits of working with SDP was having a full range of social media reporting tools. Now that those are no longer available, the Department is regrouping and going through the process of finding alternative reporting mechanisms.

Graphics

Graphics staff filled the regular requisitions for design, printing, and distribution, in addition to designing graphics for ads; the library website; digital signage; social media; staff newsletters; *Off the Shelf* e-newsletter; *UpNext* monthly program guide and MyBranch branch activity fliers; and weekly posting to website home page.

Conferences

Christine Colnar, Graphic Designer, presented at the Ohio Library Council Convention in Sandusky, Ohio on September 29th along with Amy Dawson of the Literature Department. Their poster session was called *Ohio Literary Maps through the Decades*. Ms. Colnar explained how she designed the 2016 updated edition of the Ohio Literary Map, a guide to the rich literary legacy of the Buckeye State. Thousands of Ohioans have made substantial and lasting contributions to America's literary heritage and they are on view in this beautiful representation. The map also features selected literary landmarks and literary markers throughout the state. This poster session explored past literary maps as well as the current edition.

PROPERTY MANAGEMENT

The carpenters were busy repairing door and locks at South Brooklyn- they repaired front door and workroom door. Rockport they repaired door to restroom and installed new key entry lock for teen room. Eastman repaired door leading to parking lot. Then at LSW second floor they removed 8 door cylinders and replaced with new rekeyed cylinders. They repaired the front door the Brooklyn branch. East 131 installed DVD/CD opener. Glenville removed old toilet paper holders and installed new stainless steel ones, hung pictures and removed old cloth

furniture. Woodland put together furniture needed for branch program. Fleet they put together tables, lego table and 3 rolling carts. LSW OPS picked up 2 stages from Carnegie West storage and delivered to Main Eastman Reading Garden for program. P.A.L built decorative shelf and installed. The carpenters had to demo room 38, new Friends of the Library office, to get ready for painters.

Painters were busy cleaning out the Woodland basement and downtown shop areas to get materials together for Safety Clean pickup. The Friends of the Library finally moved into Main lower level offices. But first their offices needed holes patched and repainted. They painted over old white board in the CLEVNET conference room that needed sanded, painted with primer to repaint wall. Rest rooms partitions were sanded and painted at Rockport, Mt pleasant, E131 and MLK.

The maintenance mechanics, (3) concentrated their efforts on the Hough branch who's 35 year old HVAC system failed and required repairs. During repairs they rented portable A/C units until the building HVAC unit was repaired. This included replacing the compressor. LSW second floor water fountain piping had to be re-piped for a new valve being installed. Carnegie West and Fleet both needed repairs on drinking fountains. Checked Glenville's AC operation, system pressures and compressor staging, restored Y1 and Y2 wiring. Continued working on emergency / exit lights (inspection, battery replacement, fixture replacement at branches. South Brooklyn we made adjustment to controls to correct temperature problems. Also, adjusted economizer set point. The electronic display module on Rockport's AC control module needed replaced. All sensors were checked. Lakeshore work we are continued working on AHU chilled water valves, replacing belts and filters. Westpark relocated a desk that needed power wiring installed by fireplace.

A 3rd floor VAV box in LSW, required some wiring and pressure differential tube to be replaced due to a power problem. LSW, they installed new receptacle and ran coaxial cable for new meeting room tv. Also at LSW we are working humidifiers and RO water treatment system. Glenville's domestic hot water tank failed and needed replaced along with the expansion tank. Collinwood needed to have a bad condenser fan motor replaced on AC unit. Langston Hughes required repairs on a vandalized motion sensor for the security system. The Westpark branch needed lighting ballasts replaced on multiple fixtures in branch. Westpark relocated a desk that needed power wiring installed by fireplace. Lorain branch had light fixture in men's

public restroom that required tracing wires to restored power supply. Carnegie West's A/C unit had a condenser fan motor that needed replaced. The women's restroom also needed the sink faucet replaced.

The auto mechanic had two side mirrors replaced that were damaged on vehicles. He is working on snow blowers getting ready for the winter season. Several lawn mowers, weed wacker's and leaf blowers needed his assistance. The Book Bike was broken and needed some special parts and had to go to the bike shop for repairs.

SAFETY & PROTECTIVE SERVICES

SAFETY SERVICES

- SPS Officers Blasco and Haggerty resigned to take positions with Cleveland Police Department.
- The SPS budget was submitted last week.
- SPS will review branch cash handling procedures and make recommendations to the CFO.
- SPS management will start assigning relevant Gale classes for officers to take during the workday.

PROTECTIVE SERVICES

Activity

Month	Total Dispatch Activities	Ave per day	Total Alarms	Branch Emergencies	Branch Visits	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
Sept 2016	4074	163	76	136	604	119	69	63
Aug 2016	4866	175	98	170	784	132	70	117
July 2016	4141	155	87	77	697	105	75	46
June 2016	4307	163	82	50	652	120	70	76
May 2016	4694	196	59	143	713	124	90	68
April 2016	4822	161	125	143	845	162	117	68
March 2016	5424	200	129	76	893	156	104	82
Feb 2016	4856	202	89	101	776	184	116	115
Jan 2016	4613	177	133	54	637	152	126	63
Dec 2015	4351	189	113	39	627	154	60	37
Nov 2015	4252	185	136	127	754	129	78	58
Oct 2015	5810	215	167	51	682	167	67	47
Sept 2015	5520	221	101	40	675	157	56	56

Special Attention, Special Events, and Significant Incidents

- 9/1, at Rice branch a juvenile patron was punched by another juvenile while in the children's section of the library. Juvenile stated that the other male came over asking to fight in which he said no. He stated a female instigated the altercation and told the juvenile to hit him. The juveniles ran from the branch. The female and male aggressor was given 30 day expulsions each.
- 9/1, it was reported to SPS by numerous concerned patrons, that there was a female lying against the library building on East 3rd and Superior. SPS arrived to check on patron and found a known patron unresponsive but breathing. EMS was contacted and transported the patron to metro hospital.
- 9/2, A female staff member at South branch reported she was confronted by a female patron accusing her of giving her phone number to her ex-boyfriend. Staff member was upset and she refused SPS assistance stating she only wanted to leave early. Her mother picked her up.
- 9/3, A male patron pulled up to the LSW drive up window to pick up reserves. He seemed annoyed that his county card was not working. When asked for a Photo ID he yanked on the drawer and pulled it off the hinges. Property management was notified.
- 9/7, Garden Valley branch staff waited after hours with three juveniles who were waiting for their mother. After waiting 45 minutes they contacted police. Around 7 pm the mother arrived to pick up her children and police arrived shortly after. She was advised of the library policy and hours of operation.
- 9/8, A patron on the computers in Tech Central got into a verbal altercation with another patron. SPS was called and escorted the male out who escalated. He was given a 30 day expulsion due to his aggressive behavior and accidentally spit in an SPS officer's eye. SPS officer went to hospital to get medically cleared.
- 9/10, The Hough branch manager noticed the double paned window over the story pit was impacted and the glass was damaged on the outside. It appears to have been struck by a bullet. SPS and Property management was notified
- 9/12, Three small children approached a staff member at Jefferson to report they saw a man pointing a gun at a woman at the corner of Jefferson and Tremont avenue. The children then saw the man and woman get on an RTA bus. CPD and Transit police arrived on scene to gather the information.

- 9/10, At Lorain branch the outside basement area has been known to be used as a place to loiter, use drugs, and a toilet after the branch closes. Property management has been notified and is working on a gate to cover the area.
- 9/14, The SPS officer at Rockport noticed two male juveniles outside, one was swinging closed fists and the other was trying to defend himself by putting his hands by his head. The defending juvenile kept backing away from the other juvenile. SPS intervened and ordered the fight to end which they complied. The victim was taken inside and stated he didn't know why the fight started. EMS and CPD arrived on scene. Mother refused medical treatment. The aggressor will be expelled until he brings a parent or guardian back into branch.
- 9/15, SPS officer at Hough heard two gunshots coming from the direction of Wade park, possibly near the plaza adjacent to the library. CPD was informed of the incident.
- 9/15, At Harvard Lee patron was in an uproar. A large group of kids were noticed moving away from the door toward plaza. The patron stated they tried to jump him for his phone outside the library entrance. CPD and SPS were notified but the patron refused to press charges.
- 9/16, at Sterling a staff member who was parked behind the branch parking lot along the back fence is reporting that two bikes he had locked on the back of his vehicle were missing. SPS, CMHA, and CPD notified.
- 9/19, at Sterling branch a male Juvenile pushed a female juvenile out the front door of the branch. He then pulled her hair and pulled her down the front steps.
- 9/19, at Rice branch a juvenile informed the SPS officer that there were some girls outside that wanted to fight, and she did not want to fight. Officer escorted the children outside and noticed the aggressive group taunting the escorted group. The group was advised to go home. The escorted group then confronted the aggressive group who stated they were going fight off property. Officer reentered branch to inform Royce of the situation, when the group began to fight. By the time they got there to break it up adults were already breaking it up.
- 9/20, at Mount Pleasant a regular patron, who appeared to be intoxicated entered the branch. He stated he was drinking and that was why he was acting in a disorderly manner. He grabbed a staff members arm and was disorderly the entire visit. SPS was notified and responded. SPS officers escorted him out of the branch.

- 9/20, at Brooklyn branch a white male, injured, intoxicated, not alert, but moving slightly was discovered by Royce security while conducting rounds. 911 and SPS were contacted and EMS took the man for evaluation.
- 9/21, at Fulton branch a family of juveniles entered the branch, and branch staff noticed lice crawling in their heads. The parents have already previously been notified in regards to this. The branch manager asked them to leave due to a health hazard to the other patrons and staff. They instructed the parents to call if they had any questions.
- 9/22, at South branch a male patron entered the branch loudly complaining about pain and proceeded to the restroom. He then exited and told the staff that he had been in the hospital and had MRSA. He then returned the next day and the manager had him exit for health reasons to his staff and patrons.
- 9/27, SPS was notified of a female at the Fleet branch reporting a domestic violence incident that occurred off property. Patron denied medical attention but did press charges with the responding police officers. The victim's boyfriend ended up entering the branch looking for the female. CPD then arrested the male for domestic violence.
- 9/27, A female patron informed staff at Glenville that she would like the police called because she was assaulted by her boyfriend at home. SPS was informed and responded along with CPD.
- 9/27, SPS officer was dispatched to the Memorial Nottingham branch for a possible fight. Male patron stated that he gotten into a verbal confrontation with a female in the parking lot. She told him to get out of her car and when he did she backed the vehicle up and dragged him thru the parking lot. He reported that when she stopped the car he chased her into the branch trying to hit her with his cane. CPD arrived and the male pressed charges on the female.
- 9/30, at Rice branch the SPS officer notified by staff regarding clothing that was thrown away in the men's restroom. After retrieving the clothing SPS management contacted CPD. CPD arrived at the branch and retrieved the clothing as evidence for a robbery that occurred nearby.
- 9/30, at Harvard Lee a male came into the branch and asked a female to come outside with him. While outside, the male began to get upset and yell at her. Then then smacked her in the face. SPS intervened and asked the female to come inside the branch and instructed the male to leave. The male threatened to kill SPS if they touched him. They

stated they had no intentions and the male left. The female refused CPD intervention.

Protective and Fire Systems

- I went out with IPS technicians last week to access branches next in line for exterior access card readers. The quotes are attached to the 2017 budget.
- SPS is working with Bill Hood in IT and IPS to develop a system to ensure compliance with the 30 video retention policy. We currently meet this requirement by setting the camera's to record when activated by motion, the full time record setting overwhelms the system and only allows one to two weeks of retention.

Contract Security

- SPS had Royce Security remove a guard from the CPL account because he was suspected in the thefts of two deposit bags at two separate branches.
- SPS contacted the account manager of Royce Security to remove 2 guards from the CPL account for performance related issues.

Administration

- A probationary pre-termination hearing is scheduled for Officer Nicholas Santora this Thursday.
- SPS will be conducting interviews for Part Time officers.

INFORMATION TECHNOLOGY & CLEVNET

The CLEVNET Directors' Panel met September 21, 2016, in Columbus, Ohio, for a tour of the State of Ohio Computer Center (SOCC), operated by the State of Ohio Department of Administrative Services (Ohio DAS). SOCC is a massive Tier III capable Data Center near Ohio State University's West Campus. During fiscal year 2014, Ohio DAS made a tremendous investment to upgrade the infrastructure, including the excavation and installation of new 20,000 gallon underground diesel fuel tanks to support the new generator building. SOCC was designed and built to provide reliable uptime, power redundancy and redundant cooling to ensure uninterrupted access of critical data and applications in a secure environment.

Originally, SOCC's co-location services were only available to state agencies. Later, the services were opened up to higher education; more recently, local governments were invited to take advantage of this state-of-the-art facility. Cuyahoga County, for one, has moved its servers there. This is part of a larger Ohio DAS strategy to support efforts to make government services simpler, faster, better, and less costly. Having a multitude of data centers spread across the state is costly to taxpayers and hard on the environment. It is far better for the environment to cool one large consolidated data center than to cool hundreds of small ones.

The Panel members discussed the pro's and con's of moving CLEVNET's data center from the lower level of the Louis Stokes Wing to SOCC. The data center at CPL is almost 20 years old. It was state of the art for a data center of its kind when the Stokes Wing was built. That is no longer the case. It is time to either make significant and costly upgrades to the Stokes Wing data center or move it to another facility.

It was clear to everyone as they toured SOCC that CPL could never provide the same levels of security and redundancy. The costs of even attempting to near what a Tier III data center provides would be prohibitive. It was brought out in the discussion, too, that CPL would bear an unfair burden in making even modest upgrades to the existing data center at Main Library. Those costs would not be recouped from the other CLEVNET member libraries using the current CLEVNET pricing model.

The con's of moving the data center are distance and cost. Without a doubt, there is a benefit in having the server room close by; however, servers today require far less hands-on attention than they did just a few years ago. As for the cost, CLEVNET members would have to share the rates charged by Ohio DAS for floor space and power, and budget \$50,000.00 for 2017. While this would be a new cost for CLEVNET members, it is not unreasonable when shared by over 40 library systems. And it is certainly more equitable than expecting CPL to absorb all the costs of rebuilding the existing CLEVNET data center. There will also be one-time costs for moving existing hardware from Cleveland to Columbus.

After discussing the matter thoroughly, the Panel members voted to add SOCC rent/lease to the 2017 CLEVNET budget, as well as the moving costs. The plan will be presented to the other

CLEVNET directors at their next quarterly meeting on October 28, 2016, in the Learning Commons of the Louis Stokes Wing.

CLEVNET Projects

- Geauga County Public Library moved to their new OPLIN CLEVNET connection; the migration to SirsiDynix is on schedule for February 2017.