

## **DIRECTOR'S REPORT**

September 15, 2016

### **SUMMER PROGRAMMING**

The center piece of the Library's summer programming was an exhibit featuring Shakespeare's First Folio, a collection of 18 of Shakespeare's plays published before 1623. The First Folio! Exhibit, a fifty-state national tour is part of the Folger Shakespeare Library's 2016 Wonder of Will celebration of 400 years of Shakespeare. The exhibit offered patrons the opportunity to see folio on display from June through the end of July in the Treasure Room of Special Collections Department in the downtown Main Library. In addition to the presentation of the folio the library produced two supporting exhibits: The Wonders of Will in Brett Hall and A Rose by Any Other Name in the Fine Arts Department. Throughout the summer over 50 Shakespeare themed programs were offered at Main Library and the branches.

In June the library launched its ConnectED library-card campaign, an initiative to put a library card into every student's hand in the City of Cleveland to give them free access to the learning resources, ebooks and print materials available at the Library. In order to reach this goal the library incorporated ConnectEd library-card registration and distribution in to the framework of the Summer Reading Club. New ConnectED, Read Up! Rise Up! CLE fine and fee free summer reading themed library cards were created and print material promoting the initiative was distributed to all CMSD, parochial, private and charter school in the library's service area. The ConnectED, Read Up! Rise Up! CLE card sign-up and SRC registration worked hand-in-hand and card distribution was timed to maximize participation throughout SRC and to encourage the borrowing of books and the utilization of the Library's resources. By the end of August over 11,883 ConnectEd library cards were issued.

The aim in the design of the 2016 Cleveland Public Library's (CPL) civic and community engagement-focused Summer Reading Club (SRC) was to offer relevant and realistic reading and opportunities for youth participants to learn and engage in activities that show Cleveland pride. The eight-week SRC program ran from June 4th - July 30th, involved weekly enrichment activities at neighborhood branches, larger "marquee" events, and an incentivized reading program for students under the age of 18.

The SRC program commenced at the zoo for a kick-off event. At the event, the CPL staff registered 368 SRC participants and gifted 1952 distributed free tickets for those patrons who'd previously registered at the branches and Main.

The larger marquee events were designed with the hope of drawing SRC participants from all branches and Main. Each Saturday afternoon the events mirrored the SRC theme of the week and were held at different branches and Main. Included in the festivities was SRC registration/ConnectED card sign up, activities, games, crafts, performances, balloon twisting, face painting, giveaways and raffles.

Steve Potash of the Believe in Reading Foundation awarded a \$10,000 grant for the purchase of books for SRC participants. A portion of the funds were used to underwrite books written by visiting author/illustrator Don Tate. The remainder of the grant was used to purchase books for SRC students and schools with the highest levels of program participation over the summer. The New York Community Bank also donated \$10,000 in support of the Summer Reading Club kick-off event at the Cleveland Metroparks Zoo. Cleveland Indians also supported this year's SRC program by providing 100 free baseball game tickets to participants for a special event night on Saturday, June 18th. Mitchell's Ice Cream provided 500 free ice cream vouchers as a sweet participation incentive. These vouchers were given to SRC marquee participants while supplies lasted.

As part of each branch and Main's SRC finale celebrations, winning raffle participants received a free shopping spree at the Cleveland Kids Book Bank (KBB) where they and their family members were able to fill up a large I Love Cleveland bag with books of their choosing. There were 14 families in all that participated and over 700 books were gifted to attendees.

Youth Opportunities Unlimited (Y.O.U) student workers served as Summer Reading Club Engagement Specialists (SRCES) this summer. The Summer Reading Club Engagement Specialist (SRCES) assisted in program promotion, programming, and participant engagement. Also, SRCES helped with serving meals to school age children throughout the program, performed other duties related to day-to-day operations of subject departments and in addition, assisted with facilities maintenance activities and shipping and shelving processes.

By the conclusion of the 2016 Summer Reading Club 13,427 students and families were registered and 4,669 had completed the program

During the Republican National Convention the library host the America's Civic Square (ACS), civic engagement program series. ACS is meant to be a model for the civic engagement programming track in the upcoming People's University programming series. The series, held over four days, addressed immigration, women's issues, race, economic development, and a student debate that held in partnership with John Carroll University.

Several Music at Main concerts delighted audiences over the summer. Boston folk singer/composer Sam Moss performed a mix of original songs from his new album on June 4th. On July 2nd, The Cleveland Clinic Band performed a mix of marches and patriotic music in celebration of Independence Day in the Eastman Garden. In collaboration with the Cleveland International Piano Competition, CPL hosted a free preview piano concert performed by Nikita Mndoyants from Russia on July 23rd and on August 13th, Cleveland guitarist Victor Samalot performed a mix of Latin, Jazz, and light Rock.

For the third year, the Cleveland Association of Black Storytellers, Inc. was awarded a grant from Neighbor Up; the money was used to once again conduct a storytelling camp with youth 5-15 years old at the Hough branch. The focus of the camp this year was oral history, in which participants were taught techniques in gathering and recording information from their peers, family, and elders. Hough was also selected to be a part of the Cleveland Public Library Oral History Project conducted by Intern Bobbie Szabo, who collected history about the Hough area through one-on-one interviews from the public. Branch Manager Donna Willingham attended a live presentation by Ms. Szabo in which she presented her work and gave guidelines on how the selected Branches could continue the project. All information has been preserved through audio recording and written transcription and will be housed in CPL Main.

### **Exhibits**

Fine Arts & Special Collections Manager Pam Eyerdam worked with LAND Studio to install the Eastman Garden See Also artwork. The piece is entitled FLOCK by the Cracking Art Group of Milan, Italy. FLOCK is the seventh installation of the annual See Also program that brings temporary works of art to the Eastman Reading Garden.

Main library staff members created a number of informative, educational and interesting displays during the summer including: Special Collections Librarian Stacie Brisker curated and installed the exhibit, Republican Conservatism in America, 1924-1990. Music Librarian Andy Kaplan created a book display for LGBT awareness month in June. Government Documents Department featured a Memorial Day display honoring those who sacrificed their lives for our nation and a display in July which featured items from the Department of Homeland Security's U.S. Citizenship and Immigration Services. The Local and Global History Department staff created displays on Cleveland and the Republican National Conventions in 1924 and, a "This day in History" display for each month, and a summer book display complete with travel memoirs, quick fact books, and lighthearted reading. Subject Department Librarian Terrence Metter created displays featuring titles related to Republican presidents, protest and resistance, the 100th Anniversary of the Cleveland Waterworks disaster and rescue, and Philadelphia travel. Social Science Staff members Lisa Malone and Pete Elwell organized multiple displays in June: A Muhammad Ali Memoriam "Float like a Butterfly Sting like a Bee" and the popular selfie-station on the Cavs Larger Than Life theme with life-size cut-out figures of LeBron James and Kyrie Irving. Special Collections staff installed a permanent exhibit in the Reading Room featuring the Alice in Wonderland Collection. It includes ceramics done by WPA artist Edris Eckhardt, photos of the original Lewis Carroll room (which opened in 1925), pop-up books, the Mad Hatter tea table, and patterns to make your own tea cups.

### **Research That's Possible Only at Main Library**

- A scan of the Sherrod Brown file from the Citizen's League Archives was requested and sent to Washington, D.C.
- Information from the locked Hough Riot's file was provided to Plain Dealer reporters.
- Research Assistant from the Smithsonian National Museum of African American History collection requested information about Cleveland designer, David W. Dille. Staff found articles in the Cleveland Call & Post.
- Staff found a rare song about the Indians for a staff member of the Cleveland Indians in the Sports Research Center collection.

- An article was found and provided to a patron from the 1975 Cleveland Magazine article written by George Forbes.
- Staff is assisting a patron who is utilizing the John G. White Gypsy collection in regards to Armenian culture of the Lom (a proto-Romani people who resided in Armenia in the 11th century).
- Staff assisted a patron utilizing Haynes Service & Repair Manual BMW 2-valve Twins, '70 to '96.
- PAL assisted a patron from a consulting group that was looking for a city ordinance from 1909 that was implemented following a tornado that swept through Cleveland in April of that year.
- During the RNC, staff assisted a patron who was interested in learning about national candidates for the United States Senate seat on the Ohio ballot (both winners and losers) to search the demographic history of major party candidates.
- Staff assisted a patron with research on the Cleveland Poorhouse and Infirmary that existed behind the Erie Street Cemetery.
- Staff assisted PBS NewsHour to acquire historic images of Public Square for a television special.
- Staff assisted a patron from Ukraine with scanning of images for a book on Eastern European cultural influence in Cleveland. They scanned nearly forty images, which were also added to the digital archives.
- Staff assisted a university professor with her research on the life of African-American composer and librettist Harry Lawrence Freeman (1869-1954). They located images of the Euclid Opera House and Central High School in the 1870s and 1880s.
- Staff assisted the a local restoration society find multiple locations in the Harvard Lee/Newburgh Heights area using early 20th century Sanborn Fire Insurance Maps and the Hopkins Plat Books.
- Staff assisted the TBS television program Full Frontal with Samantha Bee with obtaining images of the Cuyahoga River fires

for a segment airing during the Republican National Convention.

- Staff found a significant amount of information about a Jewish peace emissary who lived in Cleveland and was prominently featured in the local news. The information was gathered for a journalist from Washington D.C. working on an article about the advocate during World War II.
- Staff found information about the Hough riots for a journalist from Univision. The reporter was looking to identify the voice of the press at the time of the riots and identify the racial biases in coverage.
- Staff assisted Australian television production company Beyond Productions with obtaining images of Euclid and Superior Avenues for use in a new documentary program.
- Staff provided photographs of Lady Mary Heat to an aviation historian and guided him to Plain Dealer Historical database for front page article about plane crash at Cleveland Air Races 8/30/29 involving Lady Heath.
- Staff assisted a patron with finding newspaper stories about the patron on microfilm. The patron was one of two teenagers who ran away from home to follow the Beatles in 1964. Clippings printed from Library microfilm appeared in the August 12th Cleveland.com story, 'Beatles Twin' Janice Hawkins Mitchell's dream: Telling Paul McCartney 'I Wanna Hold Your Hand'.
- A chess researcher requested a tournament correspondence from John A. Buchanan (1911).
- A gallery from Cincinnati requested a special loan for the Picasso Catalogue Raisonne of his ceramic work. This is a rare catalogue so staff scanned pages requested.
- A Researcher from New York who is preparing a book about Charles Chesnutt and inquired about the hand-corrected galley proof manuscript of The Marrow of Tradition (1901).
- A Harvard professor doing research about Anne Halle (an architect) requested a copy of her husband's book (by Robert Little) called Thanks World. The book was donated to CPL by

their son, Sam. Special permission was granted by the son to make a copy for the researcher.

- Local architectural historian requested copies of the discontinued serial called Habitat that was published by the Greater Cleveland Real Estate News.
- A patron requested scans from a German manuscript of chess games from the Phillips library, 1872
- A Cleveland State professor requested a scan from the 1889 issue of PUCK magazine.
- Archivist from Trinity Cathedral in Cleveland (designed by Schweinfurth) inquired about conservation work for some documents.

## **Strategic Plan**

### **Our Mission:**

We are "The People's University," the center of learning for a diverse and inclusive community.

### **Our Strategic Priorities:**

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

### **CLEVNET**

CPL has over 11,000 followers on Twitter and the Facebook page currently has nearly 8,000 fans.

## **GRANTS & DEVELOPMENT**

### **Saint Luke's Foundation**

- Submitted Year I progress report on activities in the Woodland Branch Family Playroom.

- Met with Program Officer, Nelson Beckford to discuss submitting a new application under the Foundation's Strong Communities Program Area

#### Cleveland Foundation Summer Intern

- Met with intern
- Facilitated contract using remaining grant funds for a mentor experience for intern with Donna DiBlasio from Youngstown State University

#### Random Projects

- Helped organize repass for Andrew Venable at Rice Branch
- Coordinated staff attendance at Mozilla Foundation training
- Drafted blog post for the White House Champions of Change for Making
- Met with Cleveland Indians and OPS to begin planning a Library Night at Progressive Field
- Finalized details for June 18 Main Library Open House
- Facilitated renewal of Family Connections contract for programming at Woodland Branch
- Facilitated renewal of contract for Rice Branch knitting club
- Attended "The Donor's Mind: Evidence-Based Research on Charitable Giving" at The Foundation Center

#### Letters of Support

- Wrote letter of support for Cleveland Metropolitan Housing Authority's application to U.S. Department of Housing and Urban Development's Choice Neighborhood Implementation Grant
- Council for Economic Opportunities in Greater Cleveland - for their application for Early Head funding submitted to the Office of Head Start.
- Cleveland Seed Bank - for their proposal to Neighborhood Connections for the work they do in the community around seed libraries and the corresponding educational programming.
- Detroit Shoreway CDC - for their application to Neighborhood Connects for the Lorain Avenue Antiques District Redevelopment Project that will increase safety and lighting features in the area surrounding Lorain Branch.
- Literary Cleveland - for their application to Cuyahoga Arts and Culture to continue and expand the Cleveland Inkubator.



- Cleveland Kids Book Bank for their application to Cuyahoga Arts and Culture to distribute free books during 2017 summer festivals.

PPG Industries Foundation

Awarded \$5,000 to the Rockport Branch for STEM programming.

ULC Innovations

Submitted Innovations Award for produce distribution partnership with Cleveland Foodbank and the Museum Pass program in partnership with the Cleveland Museum of Natural History.

Friends of CPL

Participated in interviews for new staff member.

Saint Luke's Foundation of Cleveland

- Submitted follow up to Year I Progress Report for the Woodland Wonderland playroom.
- Facilitated staff attendance at *Certification Training on the Standards of Quality for Family Strengthening & Support*

Mozilla Foundation (web literacy training grant)

Worked on agreement, budget, and plans for training.

Rice Branch Knitting Club

Renewed funding and agreement.

OHIONET

Prepared presentation slides for Director's presentation to OHIONET in partnership with the Cleveland Foodbank.

State of Ohio Dep't of Education

Hosted meeting to discuss Family and Community Engagement pilot program, a kindergarten preparedness pilot which CPL will apply for in partnership with the Cleveland Foodbank, Olivet Baptist Church, PNC and CMHA.

Raisers Edge

Gained access to Friends of CPL database and began inputting data on grants, grants history, foundation and corporate contacts.

Believe in Reading Foundation

Submitted final report on use of \$10,000 grant; used to purchase giveaway books for Summer Reading Club.

### Cleveland Foundation Summer Intern

Submitted narrative report on summer intern and the oral history project she began.

### Sisters of Charity Foundation

Submitted letter of support, detailed budget and MOU for their federal grant application to continue the Central Promise Neighborhood work.

### Advocacy Taskforce

Prepared presentation slides for Advocacy Taskforce meeting

## **PUBLIC SERVICES**

### **Programs and Services**

From a programming perspective the months of June - August were unlike past years in that the library launched three four system-wide initiatives that each required considerable resources to execute. With that being said the Outreach & Programming Department continued to deliver its legacy services and programs such as Legal Aid @ the Library, Summer Lunch Program, and tutoring services in neighborhood branches.

The center piece of the Library's summer programming was an exhibit featuring Shakespeare's First Folio, a collection of 18 of Shakespeare's plays published before 1623. The First Folio! Exhibit, a fifty-state national tour is part of the Folger Shakespeare Library's 2016 Wonder of Will celebration of 400 years of Shakespeare. The exhibit offered patrons the opportunity to see folio on display from June through the end of July in the Treasure Room of Special Collections Department in the downtown Main Library. In addition to the presentation of the folio the library produced two supporting exhibits: The Wonders of Will in Brett Hall and A Rose by Any Other Name in the Fine Arts Department. Throughout the summer over 50 Shakespeare themed programs were offered at Main Library and the branches.

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reading themed library cards were created and print material promoting the initiative was distributed to all CMSD, parochial, private and charter school in the library's service area. The ConnectED, Read Up! Rise Up! CLE card sign-up and SRC registration worked hand-in-hand and card distribution was timed to maximize participation throughout SRC and to encourage the borrowing of books and the utilization of the Library's resources. By the end of August over 11,883 ConnectEd library-cards were issued.

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As a part of the SRC program, award-winning author and illustrator Don Tate presented to youth patrons, families and also conducted a workshop for adults who aspire to become authors and illustrators.

Various prizes from frisbees, stickers, stampers treasure chest items, Kindle eReaders and draw string backpacks were incentives for registration, completion. Raffles for 30 Kindle eReaders (6 for each marquee event and 24 over the course of the SRC program) were offered as incentives for program completion. Further, Kindle eReaders were the featured prize for each branch and Youth Service's grand prize finale raffle and included ear buds and tablet covers. In addition to being great giveaways for the SRC raffles, the eReaders were intentionally selected to

support the ConnectED Library Challenge's charge to increase the use of ebooks among youth in the United States.

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By the conclusion of the 2016 Summer Reading Club 13,427 students and families were registered and 4,669 had completed the program. The total cost of administering the programmatic piece of SRC was approximately \$61,224.77 not including marketing expenditures and staffing costs.

During the Republican National Convention the library host the America's Civic Square (ACS), civic engagement program series. ACS is meant to be a model for the civic engagement programming track in the upcoming People's University programming series. The series, held over four days, addressed immigration, women's

issues, race, economic development, and a student debate that held in partnership with John Carroll University.

On Sunday, August 28<sup>th</sup> the library opened its doors to library patrons and their dogs for its first ever Dog Day of Summer program. Activities were offered for patrons and their dogs in partnership with area agencies and organizations that support the human treatment of animals.

Lastly, one of the most substantive developments for the OPS department was the reopening of the 2<sup>nd</sup> floor of the Louis Stokes Wing, now called the Learning Commons. The newly renovated floor has a capacity of 300 people, offers presentation-style seating for 175 people, five private meeting rooms, and state-of-the-art technology support. Since its opening the more notable groups to use the Learning Commons were the Republican Delegation of Michigan, Center for Arts Inspired Learning, College Now, and the City of Cleveland.

#### **Main Library Summer Reading Club - Read Up Rise Up**

Main Library Youth Services staff members hosted weekly story times throughout the summer. Each program involved stories, learning activities and a craft or activity related to the summer reading club theme. During the eight-week session, a total of **357** children and families enjoyed a variety of entertaining, hands on interactive.

#### **Main Library Summer Lunch Program**

Sponsored by the Cleveland Food Bank lunches were served to children ages 1-18 in the Youth Services Department. A total of **200** children received lunches and a literacy based activity throughout the summer.

#### **Cleveland Inkubator Writers' Conference**

Literature Department and Ohio Center for the Book Manager Amy Dawson and her staff hosted the Cleveland Inkubator Writers' Conference on Saturday, July 30<sup>th</sup>. The schedule of events included a resource fair, workshops & craft talks all day. A keynote reading by Joanna Connors and an open microphone poetry reading in the Eastman Reading Garden round out the evening.

#### **See Also**

Fine Arts & Special Collections Manager Pam Eyerdam worked with LAND Studio to install the Eastman Garden See Also artwork. The piece is entitled *FLOCK* by the Cracking Art Group of Milan, Italy. *FLOCK* is the seventh installation of the annual See Also

program that brings temporary works of art to the Eastman Reading Garden.

### **Sports Icon Series**

Social Sciences Library Assistant Pete Elwell, Director of Public Services John Skrtic and Board of Trustees member Thomas Corrigan hosted Dan Coughlin's summer Sports Icon Interview Series with Jack Staph, head of the Cleveland Marathon on June 15<sup>th</sup>, and former Cleveland Indians players Len Barker on July 6<sup>th</sup> and Joe Charboneau on July 27<sup>th</sup>.

### **Music at Main**

Several Music at Main concerts delighted audiences over the summer. Boston folk singer/composer Sam Moss performed a mix of original songs from his new album on June 4<sup>th</sup>. On July 2<sup>nd</sup>, The Cleveland Clinic Band performed a mix of marches and patriotic music in celebration of Independence Day in the Eastman Garden. In collaboration with the *Cleveland International Piano Competition*, CPL hosted a free preview piano concert performed by Nikita Mndoyants from Russia on July 23<sup>rd</sup> and on August 13<sup>th</sup>, Cleveland guitarist Victor Samalot performed a mix of Latin, Jazz, and light Rock.

### **Chinese Summer Camp**

International Languages Department Librarian Caroline Han coordinated CPL's annual Chinese Summer Camp in partnership with the Cleveland Chapter of the Confucius Institute and Brilliant Minds Academy. Fifty students attended programming over five days.

### **Cleveland Public Poetry**

Literature Department and Ohio Center for the Book Manager Amy Dawson hosted award winning poet Philip Metres as the featured reader for the Cleveland Public Poetry series on August 20<sup>th</sup> in the Eastman Reading Garden.

### **International Languages Art Exhibit**

A new art exhibit in the International Languages department features two local Latina artists, Maria Paz and Cosette Pineda. This show will run until November 2016.

### **Main Library Book Clubs**

A Graphic Novel Book Club: *Superman and Social Justice Series* continued with *Lois Lane: A Celebration of 75 Years* continued on August 4<sup>th</sup>. Six patrons joined Literature Department Librarian Jean Collins and Ohio Center for the Book Scholar-In-Residence Valentino Zullo. A second Graphic Novel Book Club event was

held on August 18<sup>th</sup>. Literature Department Library Assistant Nick Durda planned and hosted weekly book clubs to discuss the Dublin Award Winning picks submitted by the Cleveland Public Library. Books discussed included *Aquarium* by David Vann, *The Harder They Come*, by T.C. Boyle, and *Where All the Light Tends to Go*, by David Joy. Fine Arts Library Assistant Bill Chase led the book discussion of *Aquarium*. The CPL Literary Book Club discussed *Haroun and the Sea of Stories* by Salman Rushdie and Social Science staff members Lakeisha Winstead and Helena Travka guided the Social Sciences Non-Fiction Book Club discussion of *Becoming Nicole: the Transformation of an American Family* by Amy Ellis Nutt on June 9<sup>th</sup>.

### **Main Library Tours and School Visits**

Main Library staff members provided tours throughout the summer. Groups included: Students from Hathaway Brown and Case Western Reserve University, several groups attending the Columbus IFLA Conference, attendees of the OhioDIG organization, the local chapter of the National Council of Jewish Women, members of the Great Lakes Chapter of the National Cartoonist Society, members of the Society of Children's Book Writers & Illustrators, the Western Reserve Architectural Historians, six individuals from the Children's Authors & Instructors Society, a group of students participating in Mayor Frank Jackson's Summer Youth Employment Program, a group of staff members from Medina County Public Library, employees from Squire Patton Boggs, and a group of women who were just recently released from prison hosted by the Salvation Army.

### **Exhibits and Displays**

Main library staff members created a number of informative, educational and interesting displays during the summer including: Special Collections Librarian Stacie Brisker curated and installed the exhibit, *Republican Conservatism in America, 1924-1990*. Music Librarian Andy Kaplan created a book display for LGBT awareness month in June. Government Documents Department featured a Memorial Day display honoring those who sacrificed their lives for our nation and a display in July which featured items from the Department of Homeland Security's U.S. Citizenship and Immigration Services. The Local and Global History Department staff created displays on Cleveland and the Republican National Conventions in 1924 and, a "This day in History" display for each month, and a summer book display complete with travel memoirs, quick fact books, and lighthearted reading. Subject Department Librarian Terrence Metter created displays featuring titles related to Republican presidents, protest and resistance, the 100th Anniversary of the Cleveland

Waterworks disaster and rescue, and Philadelphia travel. Social Science Staff members Lisa Malone and Pete Elwell organized multiple displays in June: A Muhammad Ali Memoriam "Float like a Butterfly Sting like a Bee" and the popular selfie-station on the Cavs Larger Than Life theme with life-size cut-out figures of LeBron James and Kyrie Irving. Special Collections staff installed a permanent exhibit in the Reading Room featuring the *Alice in Wonderland* Collection. It includes ceramics done by WPA artist Edris Eckhardt, photos of the original Lewis Carroll room (which opened in 1925), pop-up books, the Mad Hatter tea table, and patterns to make your own tea cups.

### **Main Library Outreach**

Youth Services Librarian Rebecca Donahue and "The People's University Express" Book Bike participated in the *Make America Read Again* event. Mrs. Donahue handed out free books to the public that were donated to the library from Strand Bookstore in New York. This event took place on Public Square during the Republican National Convention. Ms. Donahue also attended the Sickle Cell Community event hosted by Rainbow Babies and Children's Hospital.

Popular Department Manager Sarah Flinn and Youth Services Manager Annisha Jeffries co-hosted story time for children at the Cleveland Children's Academy. Stories and songs were performed for each class from preschool through kindergarten. In addition, they continue to partner in presenting weekly story times for 1 to 9 month old children at Rainbow Babies and Children's Hospital's Centering Pregnancy program.

BEL Librarian Susan Mullee volunteered for Youth Opportunities Unlimited on July 14<sup>th</sup>. Ms. Mullee assisted students with resumes and was also a guest speaker. As a guest speaker, Ms. Mullee spoke to the students about her career as a business librarian.

Youth Services Librarian Maria Estrella hosted an information table at the University of Cleveland Preparatory School open house. She was visited and greeted to 200 students, educators and parents.

General Research Collections Manager Don Boozer hosted Market Mondays at Heinen's Grocery Store.

### **Collection Development Highlights**

Social Science Librarian Mark Moore prepared an EAD for the OhioLINK Finding Aid Repository on the Cleveland Football



Officials Association Archive, which was then cataloged, and now has been scanned by the Digital Library team. The Digital Library also finished scanning the Martin Stone Jackie Robinson collection.

Fine Arts & Special Collections Manager Pam Eyerdam and Special Collections Librarian Stacie Brisker collected memorabilia, programs, and political buttons from the Republican National Convention to build an archive.

Special Collections staff found an uncataloged print of *Jack and the Beanstalk* by Albert Hencke (1920s) which will be cataloged.

The rare chess book *Verzeichnis der Schachszeitung und Schachspalten* (1885) was digitized for a scholar in Germany. Several major sets of books (168 volumes of *The Tibetan Tripitaka*, 35 volumes of the *Journal of Philology*, 52 volumes of the *Journal of the Gypsy Lore Society*, 21 volumes of *Studi italiani de folologia classica*) and were reclassified to LC.

The Center for Local and Global History department staff completed inventorying 1,871 unprocessed City Hall Park Plans that had previously been stored on LSW 7 for many years. Staff are now organizing them and creating a better folder system for the plans.

The Photograph Collection received a donation of Cleveland photographs (ca. 1920s-1940s) from Ms. Sandra Barna, a former Cleveland resident. The photographs included images of the Flats, Cleveland streets, and, most significantly, the Ohio Bell Telephone Co., where Ms. Barna's father had worked. The Ohio Bell photographs were taken primarily by on-staff photographers and documented the training, workplace and company quarters for switchboard operators.

Photograph Librarian Brian Meggitt began to organize and process the recently acquired Charles S. Hackett Collection. The Hackett Collection is primarily comprised of images of Cleveland in the 1950s in both positive and negative formats.

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- Staff assisted the TBS television program Full Frontal with Samantha Bee with obtaining images of the Cuyahoga River fires for a segment airing during the Republican National Convention.

- Staff found a significant amount of information about a Jewish peace emissary who lived in Cleveland and was prominently featured in the local news. The information was gathered for a journalist from Washington D.C. working on an article about the advocate during World War II.
- Staff found information about the Hough riots for a journalist from Univision. The reporter was looking to identify the voice of the press at the time of the riots and identify the racial biases in coverage.
- Staff assisted Australian television production company Beyond Productions with obtaining images of Euclid and Superior Avenues for use in a new documentary program.
- Staff provided photographs of Lady Mary Heat to an aviation historian and guided him to Plain Dealer Historical database for front page article about plane crash at Cleveland Air Races 8/30/29 involving Lady Heath.
- Staff assisted a patron with finding newspaper stories about the patron on microfilm. The patron was one of two teenagers who ran away from home to follow the Beatles in 1964. Clippings printed from Library microfilm appeared in the August 12th Cleveland.com story, 'Beatles Twin' Janice Hawkins Mitchell's dream: Telling Paul McCartney 'I Wanna Hold Your Hand'.
- A chess researcher requested a tournament correspondence from John A. Buchanan (1911).
- A gallery from Cincinnati requested a special loan for the Picasso Catalogue Raisonne of his ceramic work. This is a rare catalogue so staff scanned pages requested.
- A Researcher from New York who is preparing a book about Charles Chesnutt and inquired about the hand-corrected galley proof manuscript of *The Marrow of Tradition* (1901).
- A Harvard professor doing research about Anne Halle (an architect) requested a copy of her husband's book (by Robert Little) called *Thanks World*. The book was donated to CPL by their son, Sam. Special permission was granted by the son to make a copy for the researcher.
- Local architectural historian requested copies of the discontinued serial called Habitat that was published by the Greater Cleveland Real Estate News.
- A patron requested scans from a German manuscript of chess games from the Phillips library, 1872
- A Cleveland State professor requested a scan from the 1889 issue of PUCK magazine.

- Archivist from Trinity Cathedral in Cleveland (designed by Schweinfurth) inquired about conservation work for some documents.

### **Staff Development**

Assistant Director of Public Services Robin Wood attended the American Library Association Annual Conference in June. At the conference she co-presented a program about the Cleveland Digital Public Library with CDPL Manager Chatham Ewing. In addition, she attended committee meetings of the ALA Training, Orientation and Leadership Development Committee of which she is a member.

International Languages staff member Tatiana Shneyder attended Annual the Children's Book Fair in Washington DC.

Staff members from BEL and Social Sciences attended a tour of the Cleveland Marshall College of Law Library at Cleveland State University provided by CMCLL.

Literature Department Manager Amy Dawson attended the Cleveland Archivist Round Table Meeting at the Hudson Library on June 29<sup>th</sup>.

Several staff members from Main Library attended a Labor and Employment workshop sponsored by Ogleetree Deakins on August 18<sup>th</sup> titled *Empowering Frontline Managers to Spot, Address and Resolve Labor and Employment Law Issues*.

Science and Technology Librarian Jim Bettinger presented an USPTO update and Basic IP information workshop during a visit on August 19<sup>th</sup>. Several Main Library staff members attended the workshops.

PAL Library Assistant David Furies participated in a webinar called "Your Public Library: First Stop for Government Information and a FDLP Academy Webinar titled: *An Update on Census Business Builder, including the Newly-Released Regional Analyst Edition*.

On June 15<sup>th</sup>, Lending Department Supervisors Reginald Rudolph and Jessica Odum participated in the NEO-RLS webinar titled *Movin' Up: Transitioning from Peer to Supervisor*. Ms. Odum also participated in the webinar *Effective Workplace Communication for New Supervisors*.

Fine Arts & Special Collections Manager Pam Eyerdam participated in the Great Lakes Shakespeare workshop, *VERSE: Speak the speech*

like an expert Shakespearean on June 18<sup>th</sup>, attended a meeting of the RTA 116<sup>th</sup> Station Art Committee and attended a meeting of the Cleveland Archival Roundtable at the Hudson Public Library and Historical Society.

Special Collection Library Assistant Bill Chase was acknowledged for his research for the 2016 film book entitled, *Down from the Attic: Rare Thrillers of the Silent Era through the 1950s*.

### **Other Library News**

Literature Department and Ohio Center for the Book Manager Amy Dawson introduced Cleveland native and accomplished poet, Kisha Nicole Foster who will join Ohio Center for the Book's outreach efforts as the OCFB Poetry Out Loud Fellow.

Independent study student Mike Olsewski, began sorting and processing the Mike Curtis Collection of Superman Memorabilia which was donated to the Cleveland Public Library in honor of Cleveland authors Jerry Siegel and Joe Shuster.

On August 5<sup>th</sup>, CLGH Manager Olivia Hoge and Map Librarian Thomas Edwards visited the Cuyahoga County Archives. Archivist, Judith G. Cetina, gave them a tour of the archives in order to help Ms. Hoge and Mr. Edwards understand what resources are available to patrons and how to direct them to the Archives.

Photograph Librarian Brian Meggitt and Library Assistant Adam Jaenke spent much of the summer developing an exhibit on Jasper Wood. The Photograph Collection is the repository of the Jasper Wood Collection of over 800 negatives and prints. The exhibition "Jasper Wood's Cleveland" will open on October 28<sup>th</sup> at the Canopy Collective and will run through November 14<sup>th</sup>. Mr. Meggitt and Mr. Jaenke were interviewed on August 16<sup>th</sup> by Cleveland Magazine writer James Bigley II for an article on Cleveland photographer Jasper Wood.

A historic Cleveland flag was placed on the wall in PAL on July 27<sup>th</sup>.

Fine Arts & Special Collections Manager Pam Eyerdam was interviewed by *Plain Dealer* writer Laura DeMarco about the Alice in Wonderland collection. The article appeared on June 21<sup>st</sup> on Cleveland.com.

Ms. Eyerdam and Metadata Librarian Ray Rozman were featured on Cool Cleveland about the Shakespeare First Folio on June 21<sup>st</sup>.

Lending Department Supervisor Reginald Rudolph was a keynote speaker at the NEO-RLS workshops titled A Day for Circ Staff on May 12<sup>th</sup> and August 31<sup>st</sup>. Mr. Rudolph gave a presentation on *Dealing with Difficult Patrons*.

Cleveland Foundation Intern, Bobbie Szabo, started her first day at Cleveland Public Library on June 1<sup>st</sup>. Her project was to develop an oral history program at Cleveland Public Library using four pilot branches; South, Hough, Rice, and Fleet. At the end of the program Ms. Szabo developed recommendations for continuing the Branch Oral History program and gave a presentation to key members of the Administration.

Assistant Director of Public Services Robin Wood led the RNC Impact Committee. This committee was responsible for overseeing and coordinating main library's preparation for the Cleveland RNC.

## **Branches**

### **District 1**

**Eastman** -Eastman Branch had an activity scheduled for every Tuesday during Read Up Rise Up the Summer Reading Club. Cassandra Feliciano started at Eastman Branch as the new Children's Librarian on August 22nd. Cassandra has been the Children's Librarian at Rockport Branch for the last four years. Kim Hunter started the position of Computer Aide at Eastman Branch also on August 22nd. Kim has been the Computer Aide at the Glenville Branch. Kim replaces Adam Tully who took a position as Children's Librarian at the Collinwood Branch in June.

**Lorain** - In collaboration with the Detroit-Shoreway Community Development Organization, Center for Arts-Inspired Learning, and the Land Studio, the Lorain Branch hosted two Art in the Park events at the empty grass lots across W. 83<sup>rd</sup> St. At least 10 local children created their own hieroglyphics and other artwork and ate ice cream. Sewing 102 classes, taught by Debbie Morgan, began again on July 23. In July and August, Youth Services staff offered many activities to keep young patrons busy before school start; children participated in Wii gaming, made friendship bracelets, and designed their own Sharpie marker tie-dye T-shirts. Nearly 10 patrons attended sewing classes every Saturday. New partnerships were created with H. Barbara Booker School and the new Village Prep, Willard Campus so that staff

can provide more children's story times and programs in the upcoming year. The Tech Center began printing 3D projects again and staff harvested vegetables and herbs from the garden. Six historic photos of the building, staff, and patrons were hung on the Meeting Room walls. The Branch welcomed two new staff members and also prepared to begin hosting Kids Café. Branch Manager Shayna Muckerheide began collaborating with the City of Cleveland, Detroit-Shoreway Community Development Corporation, and the Cleveland Clinic to host fall programs on self-defense, healthy eating for kids, and domestic violence prevention.

**Rockport** - Branch Manager Amiya Hutson went to Orlando, Florida to serve as Councilor at Large with the governing body of the American Library Association. Librarian Cassandra Feliciano performed 2 story times and 2 branch visits with Puritas Park Child Enrichment Center. The Kindergarten club held its kick-off and first successful month at Rockport. Rockport staff geared up for the start of the school year with two (2) new SPS guards and a pre-academic year cleaning. The Friends of the library facilitated a two day book sale with the wide variety of materials weeded during the past 90 days. Last but not least Rockport was #1 in ConnectED and Summer Reading Club signups for the summer of 2016.

**Walz** - Walz had several summer camps that frequented the building this summer. Each week the staff did a craft/activity of their own design as well as doing the canned program twice. Crafts ranged from traditional ones like making bookmarks and kites to more novel ones like making homemade ice cream and Walz' own Olympics. In July Walz started both a Dungeons and Dragons Club and a Photography club. The fresh produce continued to be a hit, with 200 bags going within hours when it was fruit and within a day when it was vegetables.

**West Park** - Every Saturday in July and August the West Park Branch has held Construction Club, with themes each week. Lego creations are then displayed for the following week in our lobby. SRC activities have been held every Tuesday and Thursday, with crafts and educational handouts and refreshments. The free summer produce has been very popular with our patrons. West Park staff participated in Kamm's "Asphalt Cinema" handing out CPL literature, signing kids up for SRC, providing crafts for the kids, as well as treats for humans and canines. Assistant Manager Tancak attended an "Effective Communication for New Supervisors" workshop. Tech Central hosted a Robotics Camp at the West Park Branch during the first week of August. During the

camp, youth learned how to create and program robots using LEGO Mindstorms robotics.

## **District 2**

**Brooklyn Branch** - The summer began well with the doubling of lunches served from the previous year; the lunch program was made possible through the Greater Cleveland Food Bank. Local daycares visited to participate in spontaneous crafts and Summer Reading Club activities, as well as watch movies on the Smart Board. On every Tuesday Music Settlement provided the branch with Read to the Beat, which entertained both patrons and staff. Youth staff celebrated National Coloring Day by setting out assorted coloring sheets, coloring books, crayons and gel pens for anyone interested.

**Carnegie West Branch** - Greater Cleveland Food Bank's lunch program was offered in the children's area. Writing workshops were offered by Near West Recreation and Lake Erie Ink for the youth, and Literary Cleveland for the adults. Ohio Means Job provided its services to the public, and The Music Settlement hosted a program, Read to the Beat for toddlers. The branch even hosted the quarterly Branch Managers/Department Heads meeting, which was made ready by branch staff and Branch Manager Angela Guinther thanked her staff with pizza and ice cream. The Summer Reading Club programming was attended by St. Malachi's Day Camp, as well as the neighborhood youth. Children Librarian Helen Zaluckyj had a mini-birdhouse craft: birdhouses were painted with markers, costume gems and stickers. Finally, the staff welcomed a new team member, Public Services Substitute Jaime Devore as the new Library Assistant.

**Fulton Branch** - The "Get up, Get out & Go!" program with Cuyahoga Valley National Park was extremely successful; two school buses were needed to transport patrons. Summer Reading club began with actively engaged children attending programs and signing up for the ConnectEd Card, and ended with a wonderful finale in which participants enjoyed crafts, balloon volleyball, drawing a city skyline, and eating a cake. Robotics Camp, a program taught by TechCentral staff was well attended by branch youth, and according to TechCentral, the branch the highest number of attendees in CPL. The branch youth also participated in the Filmmaker's Boot Camp, in which participants wrote the script, directed and acted in, and the end result was the creation of 3 four-minute films.



**Jefferson Branch** - Summer Reading Club themed activities were offered weekly with the help of Y.O.U. workers, along with a program to celebrate the release of the new Ghostbusters movie by making edible marshmallow men and concocting green Slimer slime. The Ohio State University Extension held an informational meeting about their "Summer Sprout" Community Gardening Program. Staff took the "People's University Express" book bike to the Tremont Farmers' Market, connecting with the community and promoting the Library's services. For the first time Jefferson Branch Staff participated in the National Night Out Against Crime, held at Steelyard Commons, and in the Esperanza Inc. Back to School Celebration, both events had over 1,000 individuals that stopped by the Library's table to collect Library giveaways.

**South Branch** - For the first time, in its temporary location, the branch offered free lunches, provided by the Greater Cleveland Food Bank. The Cleveland Museum of Art presented Art to Go, which was made possible by the Friends of the Cleveland Public Library; the theme was Cool Knights: Armor from the European Middle Ages and Renaissance. Another fun activity for patrons was the Cleveland Metroparks Nature Tracks mobile vehicle, which had an interactive presentation and exhibit. As part of their Media Monday programs, youth staff offered a Pokémon Go program, in which children made their own Pokémon cards using recycled Pokémon cards and dabbled in finding Pokémon within the branch. Youth staff hosted a Library table at the Meet and Greet events at Lincoln West High School, Luis Muñoz Marín and Walton Schools, and gave Lincoln West's School of Science and Health a library tour, issued students ConnectEd cards, and had teachers apply/reactivate Educator Cards. Staff also performed outreach at La Placita, an open air market and festival hosted by La Villa Hispana and the Hispanic Chamber of Commerce, National Night Out Against Crime held at Steelyard Commons and Esperanza Inc.'s Back to School Celebration

**South Brooklyn Branch** - The branch partnered with a variety of stakeholders: Greater Cleveland Food Bank provided Summer Feedings (lunches) & weekly produce; Cuyahoga Valley National Park provided transport to and from branch for offsite activities; Legal Aid Society of Cleveland offered free legal clinics; Cuyahoga County Board of Elections registered new voters. Branch staff continuously promoted the Summer Reading Club and ConnectEd sign ups, while weeding and rearranging various locations of the branch. A number of displays were put up: adult side had "What's so funny?", Cult classics, Sizzling Hot Titles, home schooling, and Summer Blockbuster Movies; the

children side had manga, Pokémon, back to school books, president/politics, scary stories, bugs, space, and sharks. Clerk Raymond Cruz assisted Children Librarian Tammy Houghton in creating props for various displays.

### **District 3**

**Garden Valley** - Adults received valuable one-on-one computer training conducted by staff and TechCentral. In partnership Burten, Bell, Carr Development, Inc. (BBC) adults also received one-on-one Career Aptitude testing via the Work keys Program. The Syndicate, a music education group developed youth literacy and music appreciation skills. Garden Valley celebrated youth returning to school with the Cleveland Metropolitan School System; students signed a "Welcome Back Student Scholars" poster and engaged in "welcome back" to the library and school activities throughout the week. Arrangements were made with the Literature Department to promote Little Free Library project. The branch scheduled with the Cuyahoga County Board of Elections to promote Voter Registration and advertise the need for Poll Workers for the General Election. With the Addison Branch, Garden Valley was selected for a 2016 Innovation Grant.

**Hough** - For the third year, the Cleveland Association of Black Storytellers, Inc. was awarded a grant from Neighbor Up; the money was used to once again conduct a storytelling camp with youth 5-15 years old. The focus of the camp this year was oral history, in which participants were taught techniques in gathering and recording information from their peers, family, and elders. Hough was also selected to be a part of the Cleveland Public Library Oral History Project conducted by Intern Bobbie Szabo, who collected history about the Hough area through one-on-one interviews from the public. Branch Manager Donna Willingham attended a live presentation by Ms. Szabo in which she presented her work and gave guidelines on how the selected Branches could continue the project. All information has been preserved through audio recording and written transcription and will be housed in CPL Main.

**Martin Luther King Jr. Branch** - Toni Parker attended meetings for the following committee's: Lead Worker/Clerk Training and the L & D Steering Committee. Lexy Kmiecik attended meetings/training for Leadership Certification, Lead Worker/Clerk, and Mozilla. Ron Roberts worked on with the SRC Action Team initiative Committee throughout the entire summer, and

participated and helped with two Marquee programs hosted at MLK, and Mozilla training. Shanell Jones conducted a six week summer camp for youth entitled Making Memories at MLK and attended a Youth Services Meeting.

**Sterling** - Sterling Branch participated in several outreach opportunities throughout the summer months. Charles Bailey presented information on early literacy and Sterling Branch resources and programs to parents at Bingham Early Learning Center. Monica Rudzinski attended the Community Meal Planning Meeting and the Central Promise Neighborhood Advisory Board Meeting.

**Woodland** - Woodland Wonderland (the branch Stay-and-Play room) continues to draw new families. During June, Program Coordinator presented several exciting programs: Shaker Lakes Nature Center, Yoga, and a nutrition class from the Foodbank of Greater Cleveland. Braxton Tutors continue to sign up new students for the summer. Staff member Whitney Johnson participated in the Lean Six Sigma sessions and also the SRC Action Team initiative. Branch Clerk, Latasha Brent, was acknowledged for 25 years of service in the Staff Development Day program. Branch Manager met with Carlos Latimer and two representatives from OPS (Rhonda Pai and Sherri Jones) to discuss a future collaboration between the CPL and the St. Vincent de Paul Food Pantry located in the Louis Stokes Building on Woodland. We have agreed to a presence during their operating hours, once a month during food distribution.

#### **District 4**

**E. 131 Branch** -East 131<sup>st</sup> Street Branch had two major staff changes at the beginning of the summer. Marcie Williams became the Manager of East 131<sup>st</sup> Street Branch transferring from Union Branch. Jeff Corbett was hired as the new Children's Librarian. East 131<sup>st</sup> Street Branch began the summer by partnering with the Union Miles Development Corporation to host the Community Beatification Project. The Music Settlement presented a six week Read to the Beat music/story time program to Chapelside Daycare. On Mondays this summer, children participated in the Let's Make a Song workshop.

**Fleet Branch:** The Fleet Team register over 800 children/teens and over 500 for the ConnectEd cards. The Youth Services team which consists of Tracie Forfia and Emily Crompton was awarded an Innovation Grant for Team STEAM. Team STEAM is a project to

teach children K-3rd Science, Technology, Engineering, Art, and Math.

**Harvard-Lee Branch:** On June 6, Harvard-Lee hosted Health UP featuring Flying into Space with a NASA Engineer. The speaker, Mr. Lance Foster spoke about Aerospace Engineers. Youth made paper airplanes, learned about aerodynamics, and were given goodie bags from NASA. Klumsy Klowm visited on June 7, offering dancing, face painting, and balloons to our youth. Mr. Moore participated in the Senior Health Fair at the Marc Apartments where he provided literature on the programming and initiatives facilitated by the library. Cleveland Children's Museum visited our branch on June 21. Harvard-Lee Branch housed Dave's Markets open interviews. There were **243 teens** that attended. Mrs. Parks attended many Process Improvement Meetings, as well as offered support to our SPS unit as a member of their interview panel. Our Harvard-Lee team partnered with Concerned Partners in Education for the *eighth* year.

**Union Branch:** During the month of August, Tech Central held 4 computer classes on four various topics with 14 in attendance. In efforts to start off to a great school year, Ms. Marks and YS Staff emailed each school/daycare in the area, in addition to both Ms. Minter and Mr. Parker participating in two community outreach visits; close to 100 families were at each event. Ms. Marks met with the principle at Miles Park School to schedule future visits. Ms. Marks also attended ERC Certification Training on Generations in the Workplace. Three community organizations utilized Union Branch during the month of August to connect with local families: Cuyahoga County Board of Elections, Cuyahoga County Children and Family Services, and Community Organizing Group. In closing, Mr. Parker attended his first NEO-RLS finance committee meeting and hosted three outreach story times, servicing a total of 210 students.

## **District 5**

**Addison - Children and Youth Activities:** SRC activities featured the dying past-time of board games. Board games such as, *Monopoly*, *Sorry*, and *Life* were set out on tables to encourage play by both youth and families. Craft projects and activities highlighted Cleveland's Cultural Institutions, Cleveland government and politics. In addition, youth had the opportunity to play an oversize version of Checkers as part of Addison's *Giant Games Series*. SRC Finale event consisted of refreshments and other fun interactive activities with a large turnout of over 60 children and caregivers in attendance. **Rainey**

**Arts Institute** provided patrons with a free summer concert performed by their youth as a part of their *El Sistema* program. This is a program that was founded in Venezuela to provide children the opportunity to learn music and to play in orchestras.

**Collinwood** - Our summer camp, *Digital Storytelling*, with Cleveland Museum of Art was held with a culminating field trip to the museum on July 1. SRC themes included recreation/gardening with 12 children attended with a piggy back nutrition class from the Ohio Extension. Twenty-seven children enjoyed creating crafts around gardening and game pieces for a board game. Additional SRC activities focused on Cultural Institutions. Librarian, *Adam Tully* and LA Youth, *Kiaira Jefferson* shared a PowerPoint presentation featuring the Cleveland Museum of Natural History to supplement the program activity of making Dino Fossils. The branch participated in "Collinwood Community Day" on July 16, along with monthly block club meeting. Manager, *Caroline Peak* attended community meetings and visiting the Job Corp for a Community Partnership meeting. Outreach Opportunities: Manager, *Caroline Peak* attended meetings and collaborated with United Way staff to create on-going opportunities for our youth. She, along with LACE, *Chloe Zarbakhsh*, attended a session at Tri-C on July 27, to learn about all the exciting new workforce opportunities that will be provided this fall. August 2, was the Mayor's annual *Night Out for Safety* in the Collinwood neighborhood where we hosted a CPL table at the event. *Caroline Peak* attended the community outreach meeting on August 1 and the 5th District Police Ice Cream Social on July 28. Planning is still underway for the "Collinwood Community Youth Academy" this fall. The branch hosted the South Collinwood/East Cleveland Cuyahoga County Collaborative meeting on August 16; a presentation was made by staff on the various programs at the library including our ConnectEd Library Card project.

**Glenville** - Children and Youth Activities: SRC activities theme focused on community gardening with the children making a garden on a plate. The Children's Museum of Cleveland facilitated *Blue Paint Blues* with 21 children participating in a discussion about the works of Picasso. They discussed Picasso's artwork during his Blue Period, and then they created their own artwork using blue, black, and white paint. The children participated in a program where they created their own music using *Garage Band*. Other activities included reading about dinosaurs, with a craft where they created their own *Dinosaur Digs*. Voting for the Frito Lay's Best Flavored Potato Chips took place July 26, along with

"Pete and the Cat" vs "Cat in the Hat" for the final SRC program. The SRC Finale for the branch was held July 28.

**Langston Hughes** - Children and Youth Activities: SRC activities included learning how to create pop-up books with the program, *Bursting in the Air: Pop-Up Books*. Children learned about *Cleveland Parks and Recreation* areas in the 5th week of SRC. *Papercraft Alphabet Basics*, was presented where children learned how to make their name using 3-D letters. Read Up! Rise Up! CLE focused on Cleveland's cultural institutions with fun crafts. *Mix it Up!* showed participants how colors mix together. Art, *Illustrating the City*, was featured in *Drawing the City*. Children learned about different musical instruments from musicians from the Cleveland Orchestra as we hosted the orchestra's *Family Workshop*. *Collaging the Summer Landscape* gave participants the opportunity to use their imaginations. Our SRC Finale was held on July 27, with 50 children in attendance. The Cleveland Museum of Art's traveling bus, *Studio Go* visited the branch as part of our finale. Langston Hughes was used as a site to pick up free tickets for the August 11th concert by the Cleveland Orchestra at the old East High school on East 79th and Superior. The CINTAS Co. installed a first aid station located in the branch break room. Representatives from Baldwin Wallace University, through the United Way, met with *Mr. Bradford* about developing and being involved with a future mentorship program. Mr. Bradford attended a luncheon to welcome the new Director of the Oberlin College Library, *Alexia Hudson-Ward*. He was a guest on 90.3 WCPN's "The Sound of Applause with Dee Perry," which aired last August 5, speaking about how the Cleveland Museum of Art and the Cleveland Orchestra have presented outreach programs to the community via the Langston Hughes branch. Bradford served as an ambassador for the Cleveland Orchestra during their performance on August 11, at the East Professional Center, (the old East High School). The community concert, performed by the Cleveland Orchestra, was a success and was aired on WVIZ channel 25. The first meeting of the Langston Hughes Book Club, "I Too, and Read America" was held on August 27, they discussed "The Family Business" by Carl Weber.

**Memorial Nottingham** - Children and Youth Activities: SRC activities featured activities focusing on the Cleveland Metroparks. Our *Making Machines: Robotics Summer Camp* was held in July. The Read Up! Rise! Up CLE program focused on local institutions in Cleveland, city government, and politics, as well as, Cleveland history. On July 27, our SRC Finale attracted over 50 kids. Collinwood Academy Day Care visited the branch for a library visit. Collinwood Academy attended a story

time and activity on July 29. Children's Librarian, *Libby Hampton* reached out to schools and has scheduled library visits and story times for students.

The branch hosted *CPL On Your Device*, presented by TechCentral. The Chess Club was presented, and well received, on Saturdays by LACE, *Leonard Pelts*. The community garden has yielded vegetables that have been shared with the staff and the community. The branch hosted, in collaboration with Foreign Literature, a *Russian Book Club* and *Russian Children's Program* on August 20.

## **TechCentral**

### **Staff Development Day**

TechCentral presented a session at Staff Development Day on June 6. The session was a hands-on showcase of a variety of services that TechCentral offers through the MakerSpace, and MakerLab programming, including Laser Engraving, 3D Printing, Vinyl Cutting, the *Making a Giant Piano* MakerLab, online databases including Gale Course, Lynda.com, and more. The session was extremely well attended, and received very positive feedback from staff members. The session was coordinated by a committee of CPL staff members throughout the system, including:

- Anna Fullmer, Library Assistant, Computer Emphasis, Fleet Branch
- Jamie Lauver, Assistant Manager, Langston Hughes Branch
- Michael Patton, Page, Lorain Branch
- Corina Mesenger, Children's Librarian, Langston Hughes Branch
- Jeffery Lewis, Custodian, Property Management
- Leslie Barrett, Library Assistant, Youth Emphasis, Outreach and Programming Services
- CJ Lynce, TechCentral Manager, TechCentral

### **Mobile MakerSpace**

The TechCentral Mobile MakerSpace was completed in July. The Ford Transit Connect vehicle had a custom designed vinyl wrap applied, and custom furniture was designed and fabricated to allow the MakerSpace equipment to be easily loaded and unloaded from the back of the vehicle.

The Mobile MakerSpace had two soft-launch events in July to test the capabilities of the new equipment and furniture, as well as the ability to transport the equipment using the Mobile MakerSpace vehicle. On July 21, the Mobile MakerSpace equipment

was setup for the Michigan Delegation event on LSW 2<sup>nd</sup> Floor to allow delegates and their guests to get hands-on with the equipment. TechCentral Manager, CJ Lynce, along with Library Assistants, Computer Emphasis, Melissa Canan and Denise Williams-Riseng participated in the event.

On July 29, the Mobile MakerSpace traveled to Kelley's Island to setup for the CLEVNET Director's Meeting at the Kelley's Island Branch Library. This unique visit involved travel via ferry boat, and the Mobile MakerSpace vehicle worked well, allowing easy transport, unloading, and loading of the MakerSpace equipment.

### **Mozilla Web Literacy Training/Grant**

On June 6, TechCentral Manager, CJ Lynce, traveled to Chicago, IL, along with Executive Director, Felton Thomas, and Organizational Performance and Development Program Manager, Sherrill Marino, to attend the Mozilla Web Literacy Grant kick-off event. At the event, Mozilla staff provided an overview of the grant program, and began the process of developing a work plan. Cleveland Public Library is one of several library systems throughout the country to be part of this grant.

On August 25, participants in the initial Mozilla Web Literacy Training event were hosted at CPL in the new LSW 2<sup>nd</sup> Floor Learning Commons. Approximately 70 people were in attendance at the event, in which Mozilla staff led various exercises related to Mozilla Web Literacy Core topics.

### **Robotics Summer Camps**

During June, July, and August, TechCentral again offered Summer Robotics Camps at six locations: East 131<sup>st</sup> St. Branch, Fulton Branch, Hough Branch, Main Library, Memorial-Nottingham Branch, and West Park Branch. The program was similar to last year's event, with each of the summer camps being comprised of four 2-hour sessions with hands-on instruction, building, and coding of robotics kits. The biggest change to this year's camps were the incorporation of materials and curriculum from Code.org, a non-profit website dedicated to expanding access to computer science activities.

### **Special Events and Projects**

TechCentral was invited to participate in the second-annual Capitol Hill Mini Maker Faire on June 21 in Washington, D.C. TechCentral Manager, CJ Lynce, and Library Assistants, Computer Emphasis, Jon (Yehia) Alhibshi-Devore and Anna Fullmer, attended



the event to showcase the TechCentral MakerSpace and branch service offerings.

TechCentral was featured on the Fox 8 Cleveland Morning Show on June 27 as part of the Kickin' it with Kenny segment. Mr. Lynce and Mr. Alhibshi-Devore demonstrated various parts of the TechCentral MakerSpace, including Laser Engraving, 3D Printing, Vinyl Printing, and music recording and production of viewers of the Morning Show.

TechCentral participated in the first-ever Dog Day of Summer event at Main Library on Sunday, August 28. As part of the event, TechCentral offered custom laser-engraved Dog tags for dogs in attendance at the event.

TechCentral also participated in the OneWorld Day event at the Cleveland Cultural Gardens on Sunday, August 28. The Mobile MakerSpace 3D printer was setup and demonstrated for attendees of the event.

TechCentral continued to work with IT/CLEVNET to update and reimage our computer class laptops used to teach classes in branches. We expect to have all laptops reimaged by the end of 2016.

#### **Community Engagement: Visits and Outreach**

TechCentral Coordinator, Forrest Lykins, hosted tour of TechCentral for a group of staff members from Cleveland State University Marshal Law Library on June 1.

TechCentral Manager, CJ Lynce, presented as part of a MakerSpace Panel session at the Jump Start Cleveland Event, *StartUp, ScaleUp* on June 28.

Mr. Lykins hosted a tour of the TechCentral MakerSpace for the Director of a library system in Utah.

Library Assistant, Computer Emphasis, Karen Kelly Grasso hosted a tour of TechCentral for several librarians on July 25.

Library Assistant, Computer Emphasis, Jon Alhibshi-Devore hosted a tour of students from the Summer Design Studio on July 26.

Ms. Kelly Grasso hosted a tour of the TechCentral MakerSpace for teachers from a local arts education initiative on July 26.

Mr. Lynce offered a tour of TechCentral and the MakerSpace for a Librarian from the Netherlands on August 10.

Mr. Lynce presented on Maker Spaces as part of a panel for the Northeast Ohio Network for Educational Technology (NEONet) Annual Library Conference on August 12.

Mr. Lynce and Mr. Lykins offered a tour of TechCentral and the MakerSpace for approximately 30 people from the International Federation of Library Associations (IFLA) on August 19..

Mr. Lykins hosted a tour for 35 freshmen from Cleveland State University on August 24.

Mr. Lykins offered a tour TechCentral for 25 people involved in Cleveland State University's Urban Studies program on August 28.

**Computer Classes, MakerLabs, and One-on-One Sessions**

During the summer months, TechCentral presented the *MakerSpace Mondays* series, offering a class on a different MakerSpace topic each Monday morning at 11:00am. The rotating topics include: Laser Engraving, 3D Printing, Vinyl Printing, and T-Shirt Making. So far, we have been averaging four attendees Monday.

In July, TechCentral offered a special Computer Basics class series taught in Spanish at the South Branch. While attendance was low, South Branch staff were excited about the possibility of offering Spanish-Language computer classes in the future, and were looking to reach out to local community groups to help encourage future attendance.

The following are the statistics for Computer Class and MakerLab programs for June 2016:

	Branches	Main	Total
Number of Computer Classes	40	12	52
Attendance in Computer Classes	140	36	176
Cancelled Computer Classes (in-advance, no registrations)	4	0	4
No-Show Computer Classes	2	3	5
Cancelled Computer Classes Due to Parade	2	0	2

	Branches	Main	Total
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Number of MakerLabs	0	4	<b>4</b>
Attendance at MakerLabs	0	18	<b>18</b>
Cancelled MakerLabs (in-advance, no registrations)	0	0	<b>0</b>
No-Show MakerLabs	0	0	<b>0</b>
Cancelled MakerLabs Due to Weather	0	0	<b>0</b>

The following are the statistics for Computer Class and MakerLab programs for July 2016:

	Branches	Main	<b>Total</b>
Number of Computer Classes	27	12	<b>39</b>
Attendance in Computer Classes	57	28	<b>87</b>
Cancelled Computer Classes (in-advance, no registrations)	13	0	<b>13</b>
No-Show Computer Classes	2	1	<b>3</b>
Cancelled Computer Classes Due to Power Out - South	1	0	<b>1</b>

	Branches	Main	<b>Total</b>
Number of MakerLabs	12	11	<b>23</b>
Attendance at MakerLabs	109	28	<b>137</b>
Cancelled MakerLabs (in-advance, no registrations)	0	2	<b>2</b>
No-Show MakerLabs	0	1	<b>1</b>
Cancelled MakerLabs Due to Weather	0	0	<b>0</b>

The following are the statistics for Computer Class and MakerLab programs for August 2016:

	Branches	Main	<b>Total</b>
Number of Computer Classes	40	19	<b>59</b>
Attendance in Computer Classes	101	52	<b>153</b>
Cancelled Computer Classes (in-advance, no registrations)	6	0	<b>6</b>
No-Show Computer Classes	3	0	<b>3</b>
Cancelled Computer Classes Due to Weather	0	0	<b>0</b>

	Branches	Main	<b>Total</b>
Number of MakerLabs	8	4	<b>12</b>
Attendance at MakerLabs	74	10	<b>84</b>
Cancelled MakerLabs (in-advance, no registrations)	0	0	<b>0</b>

registrations)			
No-Show MakerLabs	0	0	<b>0</b>
Cancelled MakerLabs Due to Weather	0	0	<b>0</b>

## Cleveland Digital Public Library

### Learning Commons

Over the summer Cleveland Digital Public Library regularly hosted only CPL Fit Yoga. There is strong attendance on Wednesday and Friday. We have held both paper-making and book making workshops. Since the laptops and the working Smartboard were taken out of the space, we have not been able to host Tech-Central and International services (These now take place over in the new LSW 2 space). The renovations at the Lewis Stokes Wing on the second floor have created a new classroom space.

### Shakespeare Exhibits

ClevDPL provided supervision, tech support, event support, and staff for "FirstFolio!", the exhibit of the Folger Shakespeare Library's First Folio was installed and opened on June 20<sup>th</sup> and closed on July 30<sup>th</sup>. Three other exhibits, representing various team efforts with Graphics, Literature, Special Collections, Social Sciences, Admin, and OPS. will be up at least through December of this year.

- The "Wonder of Shakespeare" was installed in Brett Hall for the June 18<sup>th</sup> Open House. We have installed a Fourth Folio borrowed from the University of Akron in Brett Hall.
- "A Rose by Any Other Name" was installed on the third floor of Main for the June 18<sup>th</sup> Open House. It is a 23 language Shakespeare Exhibit showcasing Hamlet translations and Cleveland's heritage language communities.
- "Making and Faking Shakespeare" was installed in the John G. White Gallery on the third floor of Main for the June 18<sup>th</sup> Open House. It is an exhibit of research holdings in CPL related to Shakespeare and includes materials predominantly from Special Collections.

We had well over **4000** visitors to "FirstFolio!" Our stats for "Rose..." And "Making..." were comparable. "Wonder of Shakespeare," in Brett Hall, had significantly higher numbers than the exhibits on the third floor - numerous casual library visitors strolled through. The movies and video programs drew in and entertained hundreds of visitors, and the performanc and workshop programming done

with Great Lakes Theatre, and others, was a big draw. We estimate in the neighborhood of **5,500** visitors for "Wonder..."

Currently, though the "FirstFolio" exhibit has concluded, "Wonder...", "Rose..." and "Making..." remain on display through December at least. We have a schedule of programming for the Fall months that will be on the calendar of events and which includes lectures, hands-on workshops, and talks. Cleveland Digital Public Library placed the Magic Box exhibit case on display Brett Hall. The case contains both physical and digital materials relating to Shakespeare.

### **Shakespeare Workshop**

The Shakespeare program had three Shakespeare workshops in Brett Hall, and one at Shaker Heights Library's. The workshops had an average attendance of 15+. We estimate **70** attendees at Shakespeare workshops over the summer.

### **Shakespeare Treasure Hunt**

The Shakespeare Treasure Hunt, related to the exhibit, was done over **200** times by visitors, adult and child. It seemed more popular with the adults.

### **Friends Event on June 24th**

We had a successful talk by Andrea Mays, a successful reading of Twelfth Night: As told by Malvolio, and guided viewings of the First Folio on June 24<sup>th</sup> led by Digital Library Strategist Chatham Ewing, Fine Arts and Special Collections Manager Pam Eyerdam, and Professor James Marino. Over 100 people attended the event.

### **Public Opening on June 25<sup>th</sup>**

We had a public opening event where Dr. Marino spoke to an audience of 9.

### **Dan DeSimone Talk on June 27th**

Dan DeSimone from Folger Shakespeare Library spoke to an audience of 14.

Shakespeare Performances at Main, Shaker Library, Lincoln Park, and MLK:

During the summer we had 7 performances of "Twelfth Night as told by Malvolio" each performance drew an audience of over 40 attendees, some more. 300+ saw the show.

## **OhioDIG**

ClevDPL hosted the Ohio digitization interest group meeting on July 7. 33 people attended.

## **Videography and Photography**

Library Assistant Catherine Young did photograph and video work.

- o June: Victory parade for the Cavaliers (photographs), Poetry for Free (photographs), Summer Reading Club events at both Main Library and Rockport (photographs), Cecil Short's visit to Collinwood Branch (photographs), various Shakespeare events (photographs), FlockCLE, and Staff Development day (photographs). Catherine produced a video montage about the parade called "Faces of Believeland" (video), various Shakespeare videos including "Shakespeare is for Everyone" (a children's video), Boydell preservation process (video), and Music at Main (photographs).
- o July: Summer Reading Club MLK1 (Photos), United Way Group (Photos), Twelfth Night Shaker (Photos), Summer Reading Club Carnegie West(Photos), Summer Reading Club MLK - 2nd time (Photos), Twelfth Night Main (Photos), Twelfth Night Lincoln Park (Photos), Words We Live In (Video), #Flockcle, America's Civic Square (Photos), Music In The Garden (Photos), RNC (Video), RNC Public Square (Photos), Piano Competition (Photos), Summer Reading Club Main (Photos), Acting Class (Photos), Russian Cultural Gardens (Photos), Poetry For Free (Photos), Inkubator (photos), Teachers Workshop (Photos)
- o August: Artist Cosset Pineda (video), Bangla (photos), Bangla (video), Scanning (video), Painting (photos), Poet Kisha Nicole Foster (photos), Music at Main (photographs)

## **Scanning Assistance**

Cleveland Digital Public Library staff assisted over 30 reservations and drop in sessions of two hours (or more) in length. There was scanning of both large personal and library collections in the Digital Hub. Patrons used the Epson 11000XL flatbed, ATIZ book scanner, and I2S oversized flatbed scanner to accomplish their projects for personal and publication use.

## **Public Services Statistics**

During the summer ClevDPL had 1710 visitors (June,412, July 830, and August, 468). and 116 KIC Scanner sessions resulting in 3843 images/2917.1 MB or 2.9 GB of scan volume.

## **Digital Gallery**

During the summer, the Digital Gallery had 12,688 sessions by 9,308 users resulting in 18007 page views. Of the 12,688 sessions, 1,700 originated from outside of the United States.

## **Outreach**

Dr. Ewing met with Carter Ellison to explore digitization of the AIA archives. Ewing also spoke with Great Lakes Theater and Tremont West Development Corporation to arrange Shakespeare in Lincoln Park, and had regular conversations with Folger Shakespeare Library regarding the Shakespeare exhibit. Dr. Ewing also attended ALA and with Robin Wood gave a talk on digitization and outreach that had over 40 attendees. Ewing spoke with representatives from Dunham Tavern to explore digitization.

## **Collection Development**

Library Staff Does Digitization  
Cleveland Digital Public Library staff has scanned 136 items (7,502 individual files), post processed 135 items (11,481 individual files), and uploaded 257 items (1,135 pdfs/jpegs) into the Digital Gallery. Our KIC scanners had 296 sessions which produced 10,024 images and 10,333.2 MB of information.

## **Other**

Conservation:

Book treatments: 236 (32 simple, 204 complex)

Flat Treatments: 137 (80 simple 57 complex)

Boxing: 60 enclosures

Labels: 144

Books received: 133

Books returned: 259

Exhibits: 28 book cradles were constructed for the exhibits. 24 items were enclosed in mylar and mounted on museum board for display. With assistance from Graphics, book labels were prepared for exhibits. Preservation staff has continued disassembly and repair on the American edition of Boydell's Shakespeare Gallery.

## **Preservation/Environmental Monitoring**

Over the summer, Working with buildings including Facilities Manager Timothy Murdock and Oliver Reyes, Dr. Ewing identified 22 placements around Main and LSW for PEM II environmental monitoring devices. We have placed 12 devices in Main Library,

and are currently waiting on installation of another 10 security boxes in Main building to complete the first steps with regard to environmental monitoring.

### **Shakespeare Folio**

Dr. Ewing and Cleveland Digital Public Library Coordinator Rachel Senese have been monitoring light, temperature and humidity levels in all galleries where rare materials have been installed. Dr. Ewing has been communicating with Folger and it's sub-contractors regarding security, installation, and programming.

### **Planning Activities**

DPLA Ohio

With Dr. Ewing representing CPL, Cleveland Digital Public Library completed participation of an LSTA Planning grant to develop a plan for Ohio Cultural heritage institutions to participate in the Digital Public Library of America through an Ohio service hub. The application has been submitted and waiting for the nod from DPLA to begin submitting metadata for sharing to the DPLA.

### **Cleveland Foundation Project**

Starting June 1, Dr. Ewing, Ms. Senese, Center for Local and Global History Manager Olivia Hoge, and Grants and Development Coordinator Tracy Martin began with an intern through the Cleveland Foundation to create, execute, and evaluate a pilot project to conduct oral histories at 4 branches. The intern met with branch staff to develop a blueprint for doing institutional oral history and neighborhood oral history through CPL, completed over a dozen interviews, and presented on the project to library leadership. She also wrote a white paper outlining how to proceed with this project.

### **Ohio Library for Blind and Physically Disabled**

For June thru August 2016, OLBDP circulated 155,798 books and magazines directly to patrons. Additionally, OLBDP circulated 12,908 patron newsletters in June. OLBDP registered 429 new readers to the service. Approximately 1,217 BARD patrons among 2,546 active users downloaded 21,045 items. The August BARD statistics were not available at the time the report was due.

OLBDP Manager Will Reed attended the 2016 ALA Annual Conference as a member of the working team of the ALA-ASCLA Revision to the Standards and Guidelines of Service for the Library of Congress Network of Libraries for the Blind and Physically Handicapped. This series of meetings involved a formal review of the revised



Standards draft for 2017. The working team made up of two regional librarians (Ohio and Washington), as well as a Project Director, and a NLS advisor, is charged with revising the Standards and Guidelines. A final draft of the Standards is by the end of 2017.

On July 13<sup>th</sup>, OLBPD hosted its annual Family Fun and Learning Day in Cleveland at the Lake Shore Facility rooms 1A & 1B. OLBPD hosted approximately 117 patrons who enjoyed tours of the Sensory Garden. Guest speakers for the day included Tracy Grimm from the SLO Talking Book Program, and Beverly Cain, State Librarian of Ohio. OLBPD patrons enjoyed listening to keynote speaker Wayne Dawson, host of Fox 8 in the Morning. He shared with patrons about growing up in Cleveland, highlights from his career at Fox 8, and his spirituality. OLBPD was also pleased to welcome Pam Davenport, Network Consultant with the National Library Service. Patrons enjoyed listening to updates about library services. Exhibitors were also on hand from the Cleveland Veterans Administration, Cleveland Sight Center's "Eye-dea" Shop, Guiding Eyes for the Blind, Magnifiers and More, as well as other exhibitors offering products and services of interest to our patrons.

On July 13th, both the Senate and House passed a bill which amends an existing law that will allow the National Library Service (NLS) to spend its money to provide and maintain readers in 'all forms,' e-readers included. The legislation (S.2893) was introduced by Senator Chuck Schumer. It was amended to also include language (S.3207) from Senator Roy Blunt that authorizes NLS to use its authorized funds to provide playback equipment in all formats. This is good news because it gives NLS permission to extend its service to patrons who read braille by providing refreshable braille reading devices to those users. Prior to this bill, NLS could only supply hard copy Braille books which are expensive to produce. Refreshable braille displays use moveable electronic pins to generate braille from computer screens, mobile phones or memory cards, so users can instantly access braille versions of books, magazines, emails, text messages or e-books. For braille users, the displays are a more convenient alternative to bulky hard-copy braille books and documents.

NLS is required to perform a yearly audit of all patron BARD accounts. This audit looks for accounts that have not been used in the last year. As of June 17, 2016, accounts that have not been logged into for twelve consecutive months have been updated to reflect an Inactive/Suspended status. The NLS BARD audit

dropped the number of BARD users reported from 2,546 to 1,467. OLBPD will be working to resume readers' active status that wish to continue using BARD.

As part of its ongoing public education campaign, NLS has released a series of television and radio public service announcements (PSAs) to increase awareness of the braille and talking book program. The television PSA, titled "Our Stories: That All May Read," and the two radio PSAs, titled "The Freedom to Read Your Way" and "A Library in Your Pocket," were produced and distributed in 15-, 30-, and 60-second cuts to broadcast and cable television stations around the country. In Ohio, NLS reports that the PSAs were aired in the Lima and Zanesville markets. Those interested in listening or watching the PSA can visit the NLS web site at <https://www.loc.gov/nls> and follow the link "Spread the Word: That All May Read."

OLBPD Librarian Michelle Makkos and OLBPD Library Assistant Ken Redd provided information and talks about the service at the Brecksville/Broadview Heights Health Fair on June 4<sup>th</sup>; Highland Heights Lion Club on June 6<sup>th</sup>; Western Reserve Area Agency on Aging Great Northern Senior Fair on June 8<sup>th</sup>; Euclid Senior Center on June 27<sup>th</sup>; North Olmsted Senior Fair on July 27<sup>th</sup>; First Beulah Baptist Church on July 30<sup>th</sup>; Jennings Center Library Visit and Tour on August 2<sup>nd</sup>; Ward 1 Fun in the Sun Festival on August 27<sup>th</sup>; Jewish Family Services Library Tour and Visit on August 29<sup>th</sup>; and Senior Safari at the Zoo on August 31<sup>st</sup>.

The OLBPD adult book club met through the summer. On June 10<sup>th</sup> the adult book club met to discuss "The Rosie Effect by Graeme C. Simsion. On July 8<sup>th</sup>, the book club met to discuss "Live your best life: a treasury of wisdom, wit, advice, interviews and inspiration from O, the Oprah Magazine.

## **TECHNICAL SERVICES**

Jennifer Green, the new head of Technical Services at Cleveland Heights-University Heights Public Library visited on June 8, to learn about the CLEVNET cataloging processes; she met with Director of Technical Services Patricia Lowrey, Catalog Manager Andrea Johnson, and Materials Processing Manager Elizabeth Hegstrom. On June 15, Ms. Lowrey, Acquisitions Manager Sandy Jelar Elwell, and High Demand Manager Carole Brachna visited the Acquisitions Department of Cuyahoga County Public Library to learn more about the new Baker & Taylor selection and ordering

platform TS360. Baker & Taylor is a large vendor for books, CDs, and DVDs.

Eric Hanshaw, Technical Services Assistant, presented information about the ConnectED free, Open eBook program to two groups of Y.O.U. students. Mr. Hanshaw developed a brochure about the program and step-by-step instruction sheets for the staff and students. Mr. Hanshaw was very involved with the CPL United Way/Community Shares committee this month; he worked the candy sale at Staff Development Day and on the Donut fundraiser. He also was very involved with the "Write From the Heart" contest.

On July 20, Brigid Novak, Technical Services Manager for Geauga County Public Library, and six other staff members visited the Acquisitions and High Demand Department to see the Sirsi/Dynix ordering and receiving functions in action. On August 19, Ms. Novak returned with members of the Catalog staff to learn about how cataloging is done in CLEVNET. The Geauga County Public Library will be joining CLEVNET in February

As part of the transition to Baker & Taylor's new website, Technical Services Director Patricia Lowrey attended two webinars during July and assisted in the Main Library staff training on July 28. On the same day, Ms. Lowrey attended the first meeting of the Stockroom Analysis Committee. Technical Services staff said good bye to William Parsons, Lake Shore Shelf Shipping Department Technical, at a pizza & cake party on July 29. Mr. Parsons retired at the end of July after over 30 years of service.

There was an air conditioning outage at the Lake Shore Facility August 9- 10.

**Collection Management:** Collection Management selected 6,651 titles, 49,409 copies, and spent \$853,059 over the summer. Two hundred twenty six telescopes of materials were relocated. Mr. Hanshaw helped Collection Manager Pam Matthews create a new bookmark for the Ohio Library Council Technical Services Committee.

Ms. Matthews attended webinars on Emerging Tech Trends in Libraries and vendor software and a workshop on Reader's Advisory techniques. Bonnie Bolton attended a session of ALICE training. Mr. Hanshaw attended a webinar on Fall 2016 Young Adult titles.

Laura Mommers began helping review extra copy carts to help expedite the release of these titles. She also is working with Midwest Tapes on a new brochure highlighting the Library's holiday audio-visual materials after meeting with them.

Ms. Matthews met with representatives from EBSCO, LM Information Delivery (formerly Wolper), and Midwest Tapes. She also visited Carnegie West, East 131<sup>st</sup>, Fleet, Garden Valley, Jefferson, Lorain, MLK, Rice, Rockport, South, Sterling, Union, Walz and Woodland.

**Lake Shore Shelf Shipping:** On June 20<sup>th</sup> Shelf Shipping Supervisor James Clardy met with Patricia Lowrey to discuss ideas that were formed together by the entire Technical Service department managers for a new way to process the Holds. On June 27<sup>th</sup> the decision was made that the Shelf/Shipping department will no longer open any Amazon boxes and will instead take them straight to Acquisitions for them to be open and processed there.

On July 8<sup>th</sup> Mr. Clardy along with Elizabeth Hegstrom and Dawntae Jackson interviewed two candidates for the position of Receiving and Distribution Technician. On July 29<sup>th</sup> William C. Parsons served his last day as an employee of the Cleveland Public Library. Mr. Parsons was a part of the Cleveland Public Library for 32 years; he served as a Page, Custodian, Shipping Clerk and finally a Receiving and Distribution Technician at the Lakeshore Facility. The Shelf/Shipping department welcomed Amber Alexander as the new Receiving and Distribution Technician on August 22<sup>nd</sup>.

Mr. Clardy joined the Page Committee over the summer. He participated in assessments in July at the Lake Shore Facility and at the West Park Branch. Thirty five candidates passed the assessment out of 87 applicants. Mr. Clardy and the Committee conducted interviews in late August and selected 22 candidates.

The staff of the Lake Shore Shelf/Shipping Department sent 258 items to the Main Library for requests and 278 items to fill holds. Main Library received 1,003 telescopes, the Branches received 2,731 telescopes, CLEVNET received 261 telescopes, CASE received 14 telescopes CSU received 18 telescopes and Tri-C received 11 telescopes. A total of 4,038 telescopes were shipped out. The Technicians sent out 1,644 items of Foreign material and in total 65,428 new items were sent to Acquisitions and High Demand.

**High Demand:** The High Demand Department had a very productive summer. The staff members ordered 5,407 titles and 47,230 items.

They added 3,551 titles and 47,156 items, and paid invoices in the Sirsi/Dynix system totaling \$552,648.51. Almost half of the 47,156 items processed were movies on DVD or Blu-Ray, the formats that seems most popular with the public.

One of the Library's major book vendors, Baker & Taylor, transitioned us to their new ordering website, Title Source 360. This affected many staff in Technical Services and at Main Library. High Demand Manager Carole Brachna worked with B&T to coordinate the move and arrange for staff training. It appears to have gone very smoothly.

Dale Dickerson, High Demand Librarian, worked with other departments to create a procedure for processing BOB books for beginning readers. He did copy cataloging for 76 titles. Technical Services Senior Clerk Mya Warner added the approximately 760 copies and printed labels.

All High Demand staff participated in Staff Development Day. Mrs. Brachna helped Andrea Johnson, Catalog Manager, with Senior Cataloger interviews on July 11.

Geauga County Public Library plans to join CLEVNET in February. Members of their Technical Services staff toured the Lake Shore Facility. Summer Salem, Technical Services Associate, and Mya Warner, Technical Services Senior Clerk, did a fine job of demonstrating how to order and add items.

**Materials Processing:** In June, July and August the Associates cataloged a total of 4,091 new titles for the Cleveland Public Library and added 4,801 records for the CLEVNET libraries. The Associates and Senior Clerks added 13,993 items. The Technicians worked on 78,196 items.

Brenda McIntyre, Marsha Draeger, Shirley Jones, Karima Ward and Vivian Grayson attended the Active Shooter training offered by Safety and Protective Services. Sabrina Rosario-Laureano went on a medical leave. YoLanda Lawler attended SEIU grievance training. Ms. Hegstrom had six meetings with the Associates and Senior Clerks.

Librarians Leslie Pultorak, Tonya Jenkins, Lisa Kowalczyk and Alicia Naab from Acquisitions were trained by Elizabeth Hegstrom to review completed Extra Copy trucks and how to add extra copy non-book materials to Sirsi and print the labels for those materials. Laura Mommers from Collection Management was also trained to review Extra Copy trucks. At a regularly scheduled

Cataloger's meeting, Ms. Hegstrom reviewed how to assign DVD call numbers.

Jennifer Greene from the Cleveland Heights/University Heights Public Library visited in June and the catalogers from the Geauga County Public Library visited in August. Ms. Hegstrom gave them a tour of Materials Processing and explained the initial workflow for adding records for the CLEVNET libraries. The Materials Processing Technicians worked together to get the new Harry Potter book processed, scanned and sorted in one afternoon so they could go out in the first delivery on August 1.

Materials for the Rice Local Author collection had been cataloged by Ms. Hegstrom, but following mediation, that task was given to the Catalog department. Andrea Johnson and Ms. Hegstrom met to write the workflow for these items. James Clardy and Ms. Hegstrom interviewed candidates for a Materials Processing Technician and a Receiving/Distribution Technician.

**Acquisitions:** Acquisitions staff adjusted to the new Baker & Taylor TitleSource 360 software over the summer. They participated in B&T webinars and Marne Fellows of Baker & Taylor visited the Lake Shore facility and Main Library on July 28<sup>th</sup> to provide additional training and answer any questions. Acquisitions staff provided demonstrations of the various SirsiDynix Workflows features and wizards that they use for Geauga County Public Library Technical Services staff when they visited Technical Services in July.

A new workflow was implemented in July to expedite the handling of materials that were purchased from Amazon.com. The Librarians in the Department were trained to receive, process, and perform the bibliographic work and add item for these materials. In addition, the Librarians were also trained by Elizabeth Hegstrom, Materials Processing Manager, to review both book and non-book trucks of extra copies, how to identify extra copies, and how to perform the add item and create the appropriate labels for extra copy non-book items. The Librarians are now responsible for performing all of these tasks on a rotating weekly schedule.

The comprehensive list of current periodical subscriptions for the Main Subject Departments was updated to include the 2017 subscription renewal pricing. The list was then sent to the Subject Departments to review and make any changes for the upcoming subscription term.

Staff in the Acquisitions Department attended Staff Development Day on June 3rd. Sandy Jelar Elwell, Acquisitions Manager, attended several meetings of the Process Improvement Committee and attended the weeklong 2016 ALA Leadership Institute in Illinois. Alicia Naab, Acquisitions Coordinator, attended the Northern Ohio Technical Service Librarians (NOTSL) Spring Meeting and the Northeast Ohio Regional Library System (NEORLS) workshop entitled "Best Practices in Cataloging". Technical Services Librarians Tonya Jenkins and Lisa Kowalczyk attended the ALICE - Active Shooter Training at the Lake Shore facility. Nathaniel Infante, Technical Services Associate, began a leave of absence on June 23<sup>rd</sup>.

Over the summer the department ordered a total of 22,529 titles and 70,778 items, including periodical subscriptions and serial standing orders. They received 43,254 items, 4,224 periodicals, and 1,247 serials. They added 543 periodical items, 505 serial items, 1,055 paperbacks, and 5,045 comics. They processed a total of 6,161 invoices.

**Catalog:** Catalog Librarians began adding non-book items and making labels for video and sound recordings ordered from Amazon. Catalog staff also assumed responsibility for creating original bibliographic records for the Rice Local Author Collection and processing the material. Librarians Yeshen Dugarova-Montgomery and Amei Hu handled the first batch. Staff cataloged 7,166 titles and added 9,169 items for Cleveland Public Library, including 1,117 titles in 26 different languages.

Regina Houseman was promoted to Senior Catalog Librarian. She began working on a project that included the review and routing out of retrospective non-book materials. Catalog Manager Andrea Johnson continued training Librarian Celia Halkovich as she began working in the CPL.Cat rotation. Ms. Halkovich began handling the daily Possible Duplicate Bib Records and Possible Item Price Entry Errors reports, as well as sorting incoming corrections and problems. Librarian Perry Huang completed a batch of Arabic, Urdu, and Persian language books.

Andrea Johnson initiated some improvements to the CLEVNET member web form process. Ms. Johnson also introduced Cleveland Heights-University Heights Public Library's new Technical Services Supervisor to CLEVNET cataloging procedures. Technical Services staff from Geauga County Public Library (GCPL) visited

Lake Shore. Regina Houseman and Ms. Johnson provided them with some information to help GCPL prepare for joining CLEVNET.

Librarians Perry Huang, Barbara Satow, and Ms. Houseman attended an interview workshop presented by Cleveland Public Library staff. Ms. Houseman, Amei Hu, and Senior Librarian Dawn Grattino attended an ALICE training session. Librarian Michael Gabe attended the Project Outcome Task Force's first meeting. Ms. Satow rejoined the Employee Recognition Committee.

Michael Gabe, Regina Houseman, Amei Hu, and Dawn Grattino attended the Northern Ohio Technical Services Librarians (NOTSL) Spring Meeting, "[Now What? RDA and Best Practices for Cataloging Special Formats.](#)" All four participated in a well-received panel discussion about cataloging CDs, DVDs, rare books, and foreign language material using RDA cataloging guidelines. Ms. Houseman was elected to the NOTSL Board.

Celia Halkovich, Regina Houseman, Amei Hu, and Perry Huang attended the ALAO Technical, Electronic, and Digital Services Interest Group (TEDSIG) 2016 workshop, "Streamlining Technical Services Workflows with MarcEdit." Barbara Satow was asked by the Ohio Library Council's Technical Services Division to fill a vacancy on their Technical Services Action Council due to a resignation.

## **MARKETING & COMMUNICATIONS**

Media coverage for the months of June, July, and August included 227 print and online publications, as well as TV and radio. The full reports, available in the Marketing & Communications Department, show average monthly ad values of \$161,432.90. Media outlets that featured CPL events and programs during this time period received a three-month average of 132,489,298 unique visitors. Online consumer accounted for most of the media articles.

Search Engine Marketing with cleveland.com resulted in the CPL ad being viewed 5,851 times on average per week, with an average of 817 clicks to the website per week resulting in a 13.96% click-through rate for the summer. *Public + libraries Cleveland* was the most clicked-through phrase.

### Social Media

Twitter followers continue to increase, from 12,300 in May to 12,568 at the end of August. Facebook fans are up as well,



adding 390 this summer for a total of 8,504. CPL has 834 followers on Pinterest. A new Snapchat account was used for Summer Reading Club.

Subjects of the most clicked-on Tweets and the most engaging Facebook posts this summer, in roughly chronological order:

- Felton Thomas recognized as White House Champion of Making
- First Folio
- Superman memorabilia
- America's Civic Square
- Main Library renovation
- C-SPAN video tour of Langston Hughes Collection
- Last chance for Summer Reading
- CPL Election resources
- Langston Hughes Orchestra program
- Felton Thomas Walk around the Square
- Dog Day at the Library
- Student Loan Debt program with College Now

#### Graphics

Graphics staff filled 157 requisitions for design, printing, and distribution, including community meeting fliers, Main Library open house collateral, and the 165-piece exhibit in the Center for Local and Global History. In addition, staff designed graphics for ads, the library website, the new digital signage, and social media. This summer, staff published 13 staff newsletters, three *Off the Shelf* e-newsletters, three *UpNext* monthly program guides and the monthly MyBranch branch activity fliers.

#### Staff Changes

David Reynolds, Web Applications Assistant, transferred from IT/CLEVNET to the Marketing & Communications Department, effective August 21, 2016. Among other duties, Mr. Reynolds is responsible for the new digital signage at Main Library which will roll out in 2017 to the neighborhood branch libraries.

#### **PROPERTY MANAGEMENT**

The summer of 2016 has gone by fast. Children are back in school and Property Management continues to take care of their 30 plus facilities, some of our buildings dating as far back as 1910. The Property Management office completed numerous branch inspections and continues to monitor utility bills. We also

continue to meet weekly on progress of Phase II for Main and LSW. We also discuss new projects that are in different stage. The Maintenance Mechanics have been short staffed with several retirements but continue to strive to provide a comfortable environment to staff and patrons. Some of the work projects have working at Hough branch on the air handling units and a/c unit. Mechanics installed temporary a/c while parts are found for obsolete equipment. The Brooklyn branch lighting retrofit is in progress of replacing metal halide lighting to new LED lighting to provide better lighting over computers and desks. They have remounted a security camera outside. Brett Hall in the Main building has gone through renovations inside the Brett Hall and to the HVAC equipment. We have repaired power issues to computer stations in the Langston Hughes branch. Security camera installations continue downtown, Rice and Woodland branches. All other locations are up and running. Union branch control changes were done to provide better HVAC fan sequencing. The Walz branch has some of the oldest controls in the library required mechanics to calibrate and replace thermostats to provide better temperature control. LSW HVAC unit #7 control contactor was upgraded and rewired to provide better control. LSW domestic hot water tanks were at their end of life and were replaced. One in the basement and the other on the 10<sup>th</sup> floor mezzanine of LSW. This required team work to lift these heavy tanks into place. Glenville rooftop units required new condensate drain piping to direct condensate to roof drains. Mechanic are working with Digital Hub to locate good locations for special humidity sensors to trend relative humidity in the LSW and Main building so that we can provide when special exhibits require a controlled environment. Mechanics have replaced the duct humidity sensors on air handling units #1 and #2. Jefferson branch required a new drinking water fountain. The new one was different from the old one and required some piping modifications. The domestic hot water tank at Lakeshore needed a expansion tank replaced to reduce water hammer and valve problems. Several branches like Union branch had desks relocated and needed data and power wiring ran. Rice branch lighting control system had a panel failure that needed replaced. The lighting controls at Woodland and Rice had software upgraded. All branches have emergency light and exit signs that we continue to upgrade. The Mt Pleasant branch

rooftop unit failed during some of the hottest weather and the mechanics worked in the heat to get the a/c up and running. The multipurpose room required new cat 6 wiring. There also we relocated librarian desk and relocated data and power. The Woodland garage door controls required troubleshooting the system and we replaced transformer. Lakeshore cafeteria sink drains have plugged drains several times and we worked with contractor to provide special clean outs for future drain cleaning. West Park needed the evaporator fan replaced on south unit to provide air flow to building. The Main building has over 160 HVAC units along the perimeter to provide cooling and heating. We continue to change air filters in these units. Several of these units had to have the supply fans replaced. This is a very labor intensive project. Lakeshore cooling tower requires continued cleaning of sump. The variable frequency drive on HVAC unit #3 failed and needed to be replaced. Several HVAC units needed cooling 3 way valve replaced to provide better control. The maintenance mechanics also took care of building while the fire works for the 4<sup>th</sup> of July and Cavalier Championship parade were set off on the roof of LSW building. This required working making sure outside air intakes, exhaust were under control. They were also part of the cleanup after the fireworks display. They also take care of lighting and HVAC needs working late hours for events after hours and on weekends.

Our two painters have been busy this summer too. They picked up and 83 chairs from the Eastman Garden power washed and then spray painted them all over a period of a couple weeks. The JGW special collections fan coil covers needed painted. The Fulton branch was premiered and then painted several colors . The Main building required 3<sup>rd</sup> floor stacks were painted. MLK branch rest rooms were painted. The boiler room floor on the 3<sup>rd</sup> floor equipment room needed repaired and then sealed to prevent water from leaking to lower floors. Addison branch also needed the men's and women's rest room partition painted. While they were there they also painted the ceiling in west rooms. Other branches that rest rooms were painted included Walz, New South and Mt. Pleasant, E131, Collinwood. They added wall protector to prevent carts from marking walls. The Fulton branch side door off parking lot was vandalized and required being sanded, primed

and then painted. This took several days, so that public could use the door.

Carpenters duo, had a very busy summer. Starting with door locks at South Brooklyn staff room doors and Collinwood front door had to be repaired. The side door at New South branch had to be repaired and lock replaced. Human Resources needed their skills to repair stuck desk drawers. When the LSW Fire Alarm panel was relocated into new SPS office space the carpenters had to build a water shield in the ceiling over the fire alarm panels to prevent water from damaging panel. There are rest rooms on the 2<sup>nd</sup> floor that leaked water onto panel causing circuit board failure that needed to be replaced. With the weeding of stacks in branches there were several shelves that were no longer needed and were removed. Fulton branch had a roof leak that caused ceiling panels to be damaged. Carpenter removed old and installed new ceiling tile. They also had to replace several of the wooden window seals due to water damage. The new wooden window seals needed the correct wood, sanded, varnished and reinstalled. Harvard Lee safe needed reset and installed, so the carpenters came to the rescue. Because of vandalism at some branches carpenters had to replace soap dispensers and toilet paper dispenser. They also replaced the toilet dispensers at Glenville. While they were there they repaired the multipurpose room door then repaired the door lock. E131 branch needed a new cash register drawer which they purchased and installed. Woodland branch required some siding repair and soffit repaired. Main building room #38 counter tops were demoed and legs and counters were saved for future use. The following branches needed new latch sliding bolts replaced at Hough, South Brooklyn, E131 and Mt. Pleasant. The decorative outdoor property fence needed repaired and re-secured at the Lorain branch. Even elevators floors are covered by our carpenters. They removed the old broken tile and leveled the floor panel so that new tile could be installed. The Digital Hub needed a stuck door opened. This required removing the other door to get access to repair it. Fulton branch has some large windows on the south east side that were vandalized and needed resealed and metal frame reworked. Brooklyn outside emergency exit door required some work to allow it close properly when open.

The custodial crew also works events after hours and on weekends. They clean up after and make sure staff and caterers have left the building. They move furniture and boxes for all the moves that occur throughout the Main and LSW. With all the construction they have been a lot of moving. They moved all the shelving and equipment from the old Friends Gift shop across the LSW 1<sup>st</sup> floor to the far north side of LSW 1<sup>st</sup> floor into the new Friends Gift shop. They moved Ops from Main Lower Level to LSW second floor. They moved Friends from LSW second floor to LSW 8<sup>th</sup> floor. They moved construction manager from LSW 2<sup>nd</sup> floor to LSW 1<sup>st</sup> floor. They do clean ups in rest rooms when patrons miss use them. They recently had a real mess to clean up in the children's department when two young children were left to play and use rest room unattended. The Chess for success require custodians to move many of the very large heavy wooden tables on the Main first floor to meet the needs of event. Then of course put all the tables back after the two day event. A lot of cleaning and prep work was done for the RNC. The moving and emergency clean up on top of their regular cleaning tasks. The downtown custodial crew also asked to take care of branches when the custodian at branch is off for sick or vacation. They are very flexible at doing planned events and emergency events to help patrons. They also put together table and chair requests that need to go to branches for events there. They do all the set ups for an event and also when there are several locations being used for a night. They clean cars in the garage when in all weather conditions. They keep the refuse properly contained for pickup. They also wrap the large number of books on wooden pallets that go to be recycled. There can be as many as 6 to 8 pallets of book ready for pick up. They are constantly replacing light bulbs throughout downtown buildings and recycling bulbs in a bulb crusher. The storms and wind require the Eastman Garden to be cleaned in the morning to get ready for it daily lunch takers from all over the city. The custodians handle all kinds of yucky stuff all through the library in all departments. They clean and wash carpets and furniture that gets dirty on a daily bases. The garage is controlled by the custodians. The garage is cleaned along with the twenty plus cars and trucks. These vehicles are moved each morning from inside to the outside wall to allow deliveries and then returned to garage at days end. Special guest vehicles are typically

parked inside. Oh yah, the custodians are great drivers when it comes to maneuvering cars and trucks around the columns to get to garage door exit and up the ramps with scratching your car fenders.

The auto mechanic summer work schedule involves cleaning, repairing and delivering lawn mowers, weed ackers and hedge trimmers. Also repairs of equipment any time. Providing and delivering back and up of lawn equipment. While he repairs broken equipment. He also picks up vehicles to change oil and do other repairs. The auto mechanic takes care of flat tires. The summer is also a time when winter equipment such as snow blowers are worked on tuned for winter weather. The library has over 170 pieces of motorized lawn equipment.

**SAFETY & PROTECTIVE SERVICES**

**SAFETY SERVICES**

- SPS officers participated in Coffee with a Cop event hosted by Fairhill Partners August 11<sup>th</sup>.
- SPS has a part time officers posted at East 131, Rockport, and South Brooklyn.

**PROTECTIVE SERVICES**

Activity

Month	Total Dispatch Activities	Ave per day	Total Alarms	Branch Emergencies	Branch Visits	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
Aug 2016	4866	175	98	170	784	132	70	117
July 2016	4141	155	87	77	697	105	75	46
June 2016	4307	163	82	50	652	120	70	76
May 2016	4694	196	59	143	713	124	90	68
April 2016	4822	161	125	143	845	162	117	68
March 2016	5424	200	129	76	893	156	104	82
Feb 2016	4856	202	89	101	776	184	116	115
Jan 2016	4613	177	133	54	637	152	126	63
Dec 2015	4351	189	113	39	627	154	60	37
Nov 2015	4252	185	136	127	754	129	78	58
Oct 2015	5810	215	167	51	682	167	67	47
Sept 2015	5520	221	101	40	675	157	56	56
Aug 2015	6132	236	112	46	850	146	76	68

## Special Attention, Special Events, and Significant Incidents

- 6/1, the E.131 SPS Officer on-site responded to a large group of juveniles fighting at the front entrance of the branch. Upon arrival, 3 separate fights were taking place at the same time. Once the Officer responded to the area, the group of juveniles fled the area.
- 6/1, SPS was called to MLK for a man who spit on branch employee. The staff member told the male an ID is required to issue a number. The man got upset and spit in her face and quickly exited the branch. On 6/6/16, the suspect returned to the branch. SPS responded and the patron was issued 30 days.
- 6/9, Two juveniles patrons were engaging in inappropriate sexual behavior at E.131. The SPS Officer advised them that this was unacceptable. After being shown the patron code of conduct, the male began to use inappropriate language and made verbal threats towards the Officer. The patron was verbally given a 30-day expulsion for threatening the Officer, stating he would come back to shoot him.
- 6/9, at Hough branch the SPS Officer reported that the boyfriend of a staff member entered the branch. When the employee noticed, she threw her hands up and the two exited the branch and engaged in a verbal altercation. At one point, the male appeared to use intimidating body language towards the staff member before the altercation ended. It was also reported that on an earlier date, this same male entered the branch in possession of a holstered firearm. The SPS Officer made contact with him and male stated that he was finishing up the security academy and was looking forward to getting into law enforcement. The Officer advised him not to come back into the library carrying a firearm.
- 6/11, a family visiting LSW reported that while exiting the elevators, a male patron made several aggressive gestures to a young juvenile who became frantic and scared. After reviewing video of the altercation, SPS located the suspect in Tech Central. The patron became unruly and disruptive. He was given a 1 week expulsion.
- 6/14, at Harvard Lee branch SPS officers noticed that a light fixture was smoking inside the branch. Officers cut out the lights in the branch and proactively evacuated the branch. CFD were notified and arrived on scene. They stated the problem was a bad light ballast and it would need immediate attention. Team members were dispatched to local branches while the branch was closed for the remainder of the day.

- 6/16, at Sterling branch a male juvenile approached staff very irate stating that a 25 year old patron touched his 12 year old sister. The juvenile then threatened the male patron. Staff instructed the juvenile to leave and notified them CPD and SPS would be called. SPS and CPD responded and the male patron was expelled.
- 6/17, at South Brooklyn branch staff notified SPS of a physical altercation between two males inside the branch near the circulation desk. SPS was actively surveying the incident as it took place while branch patrol was called to respond to the scene. The victim attempted to open the rear door of the suspect's vehicle and grab a child-carrier with an infant child inside. At that time, the suspect exited the driver seat door and fired multiple shots using a semi-automatic handgun, striking the victim several times in the head and chest area. After the victim immediately fell to the ground, the suspect kicked the victim multiple times in the head and struck the victim with the "butt" of the gun several times before fleeing the scene on foot. SPS, CPD, CFD, and EMS responded to the scene shortly after.
- 6/25, SPS was dispatched to Walz for a report of possible shots fired near the branch. The branch manager reported that she saw two juveniles shooting at someone in a nearby street and she heard return fire. Approximately 16 rounds total. CPD was called immediately and the branch was placed on lockdown. It was reported that this could have been a case of "toy guns" because others in the area did not appear to be alarmed by what was taking place.
- 6/30, at Hough branch a male in a relationship with a female staff member entered the branch carrying a holstered semi-automatic pistol. When instructed he was not allowed to enter the branch with a firearm, the male stated, "He will not be returning it to his vehicle, and he never knows when he would have to use it in this rough neighborhood." He then pulled a chair up next to the staff member and had a 20-30 minute conversation. This is the third encounter with the male in regards to a firearm in the branch.
- 7/2, on Main 1 a former staff member (Ed McCaffery) entered the branch. Staff reports his behavior was very manic and high strung which made staff feel uncomfortable.
- 7/8, a male patron outside of Carnegie West branch told an Officer that he had no food, money, and wanted to kill himself. Shortly after, the patron went into the street in an attempt to be struck by a car. 911 was contacted



immediately. CPD arrived and transported the patron to a nearby hospital.

- 7/14, a staff member at South branch discovered that a patron was in the bathroom for a long period of time. The staff member knocked on the door but there was no response. When the bathroom was opened, a male was passed out on the ground and appeared to be under the influence of drugs. The patron then exited the branch. A syringe was found in the sink. SPS was called to dispose.
- 7/28, A female patron started screaming towards another patron calling her "stupid bitch". She looked over at a staff member and called him a "stupid nigger." SPS officers stopped her near the entrance and escorted her off property.
- 8/6, at Carnegie West regular patron threatened to slap a staff member, and then verbally assaulted her. SPS asked the patron to leave for the day. The patron became very upset and began to verbally assault the SPS officer. On his way out of the building he stated that he should cut her. Patron then exited the property.
- 8/15, at Harvard Lee a male patron was escorted out of the branch for refusal to comply to SPS warnings to keep his noise volume down. He then returned to the branch, and attempted to push past the officer. He was ordered to wait outside and his property was brought outside to him. Based on his aggressive behavior and verbally abusive language he was given a 7 day expulsion from the branch.
- 8/27, at Mount Pleasant a male patron on the computers was getting loud. Other patrons started complaining about his noise and abusive language. Contract security guards spoke to him and asked him to keep it down. Patron then began arguing with the guards and refused to leave. SPS spoke to the patron and he left property.
- 8/31, in Tech Central the SPS officer was on patrol in the area and noticed a drunk patron using the computers. He was creating a scene and being loud. He then refused to comply with SPS instructions and call one of the officers a "Fucking Nigger". He was escorted to LSW 1 and spoke to a supervisor who issued him a 14 day expulsion.
- 5/2, a 13 year old was struck by a vehicle in front of Sterling branch. The incident happened just outside of camera view.

### Protective and Fire Systems

- IPS inspected the motion detector at Eastman due to the juvenile breaking the window and entering the branch. The motion detector is an older model (original install) and recommended to be replaced.
- Panic alarm testing in April alerted SPS to some wires cut during renovations. IPS corrected the issue.

### Contract Security

- CPL and SPS entered into a contract with Royce Security on August 1, 2016 to provide branch guards and after hour's response.

### Administration

- I have recently recommended two full time SPS officers for promotion to Supervisor to fill vacancies. Mrs. Lombardo will meet with the two officers.
- Local 860 will have their firearms presentation September 8, 2016 at Lake Shore.
- Officer Bryant Taylor was terminated for poor attendance while on probation.

### **INFORMATION TECHNOLOGY & CLEVNET**

The CLEVNET Directors held their third quarterly meeting of 2016 on Friday, July 29, 2016, at the Kelleys Island Branch of Sandusky Public Library—the first CLEVNET meeting to be held on an island. The CLEVNET directors enjoyed the unusual venue and the journey by ferry to get there. Having the meeting a few miles from Canada gave everyone there an appreciation for the geographic reach of CLEVNET.

Tim Diamond, CPL's Chief Knowledge Officer and liaison to CLEVNET, provided an update on CLEVNET's strategic plan with a focus on governance. The Pricing Model Review Group, led by CPL Chief Financial Officer Carrie Krenicky, is working with the Government Finance Officers Association (GFOA) on the design of a new pricing model for CLEVNET members. GFOA is in the information gathering stage of their work. GFOA plans to have their recommendations ready for the December 2016 meeting of the CLEVNET Directors Panel.

Hilary Prisbylla, Director of CLEVNET, received a round of applause from the Directors for the successful launch on June 14 of the new CLEVNET catalog, Enterprise from SirsiDynix. A

tremendous amount of work had to be done by Ms. Prisbylla and her team prior to the launch. No one but that team will ever know all that they had to do to make it work, but they have the gratitude and appreciation of the CLEVNET member libraries.

Larry Finnegan, Director of IT, reported that secondary backups of Sirsi and Cisco VoIP systems are now in place at the State of Ohio Computer Center (SOCC) in Columbus. He also reported on the progress at Geauga County Public Library (GCPL) to bring them into the CLEVNET network. GCPL is on schedule to join CLEVNET in February 2017.

Missy Lodge and Cindy Bolton from the State Library of Ohio provided information and answered questions about LSTA grant programs. They encouraged the CLEVNET directors to submit proposals for open grants and competitive grants.

Stephen Hedges and Karl Jendretzsky from the Ohio Public Library Information Network (OPLIN) gave an overview of OPLIN's strategic plan and discussed the importance of OPLIN's strategic relationship with CLEVNET.

TechCentral's new mobile lab made its debut at the meeting, much to the delight of the CLEVNET directors, many of whom stayed afterward to make use of the equipment.