

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR SEP 2017**

CIRCULATION ACTIVITY	Monthly Total		Average Hourly		Year-to-Date		YTD
	2017	2016	2017	2016	2017	2016	Gain/Loss
Main Library	102,577	111,491	513	557	973,939	1,058,702	-8.0%
Branches	216,651	260,119	1,027	1,227	1,976,145	2,331,816	-15.3%
Mobile Units	4,170	3,271			25,890	15,939	62.4%
Library for the Blind	40,827	46,230			400,524	431,152	-7.1%
OLBPD BARD	10,009	11,186			110,049	105,905	3.9%
eMedia	31,569	29,717			295,642	269,828	9.6%
TOTAL CIRCULATION	405,803	462,014			3,782,189	4,213,342	-10%

ELECTRONIC MEDIA CIRCULATION	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
eBook	17,595	17,166	174,049	152,906	13.8%
eAudiobook	11,973	8,759	100,663	82,778	21.6%
eMusic	311	398	4,641	2,525	83.8%
eVideo	586	678	5,224	4,879	7.1%
eMagazines	1,104	2,716	11,065	26,740	-58.6%
TOTAL eCIRCULATION	31,569	29,717	295,642	269,828	9.6% Included in circulation activity

COMPUTER USAGE	Number of	Average	Number of Sessions		Hours in Use		YTD
	Computers	Sessions	2017	2016	2017	2016	Gain/Loss
Main Library	97	45 minutes	90,574	94,553	68,688	73,492	-6.5%
Branches	527	40 minutes	618,049	709,720	415,748	480,161	-13.4%
TOTAL USAGE	624		708,623	804,273	484,436	553,653	-12.5%

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WIRELESS SESSIONS	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
TOTAL SESSIONS	200,739	120,935	1,294,073	736,099	75.8%

Each session represents a unique user of public wireless internet.

WALK-IN COUNT	Monthly Total		Average Hourly		Year-to-Date		YTD
	2017	2016	2017	2016	2017	2016	Gain/Loss
Main Library	39,608	37,542	198	188	341,471	341,724	0%
Branches	186,683	174,111	885	821	1,702,999	1,887,320	-10%
TOTAL VISITS	226,291	211,653			2,044,470	2,229,044	-8.3%

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**CLEVELAND PUBLIC LIBRARY
BRANCH TOTAL CIRCULATION FOR SEP 2017**

	a	b	c	d	e	f	g
BRANCH	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLENET Systems	Total Direct Circulation (a+b+c+d)	Sent to Other CLENET Systems	Total Circulation (e+f)
Addison	5,347	477	490	878	7,192	306	7,498
Brooklyn	3,207	182	316	402	4,107	288	4,395
Carnegie West	5,943	560	1,247	1,698	9,448	782	10,230
Collinwood	3,478	307	491	563	4,839	459	5,298
East 131st	2,840	328	272	511	3,951	201	4,152
Eastman	9,502	783	1,146	1,771	13,202	1,434	14,636
Fleet	7,464	542	723	1,074	9,803	494	10,297
Fulton	10,195	480	493	725	11,893	654	12,547
Garden Valley	2,811	149	187	375	3,522	167	3,689
Glenville	4,008	349	273	571	5,201	322	5,523
Harvard-Lee	4,972	307	550	695	6,524	521	7,045
Hough	3,599	414	293	426	4,732	238	4,970
Jefferson	3,397	379	961	1,136	5,873	564	6,437
Langston Hughes	4,341	292	448	694	5,775	351	6,126
Lorain	4,680	485	582	1,060	6,807	457	7,264
Martin Luther King, Jr.	2,808	363	463	733	4,367	475	4,842
Memorial-Nottingham	6,878	508	991	1,644	10,021	905	10,926
Mt. Pleasant	2,389	232	307	306	3,234	167	3,401
Rice	6,809	445	603	860	8,717	567	9,284
Rockport	9,700	745	1,027	1,699	13,171	1,150	14,321
South	4,768	418	625	727	6,538	497	7,035
South Brooklyn	8,638	634	1,158	1,851	12,281	1,333	13,614
Sterling	3,122	255	313	393	4,083	229	4,312
Union	2,411	240	241	281	3,173	245	3,418
Walz	7,699	643	1,192	1,791	11,325	824	12,149
West Park	8,490	985	2,394	3,288	15,157	1,542	16,699
Woodland	4,667	470	410	638	6,185	358	6,543
TOTAL	144,163	11,972	18,196	26,790	201,121	15,530	216,651

**CLEVELAND PUBLIC LIBRARY
BRANCH TOTAL CIRCULATION COMPARATIVE FOR SEP 2017**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2017	2016	2017	2016		
Addison	7,498	8,928	65,481	74,983	-9,502	-13%
Brooklyn	4,395	4,838	39,552	49,695	-10,143	-20%
Carnegie West	10,230	12,067	105,898	110,814	-4,916	-4%
Collinwood	5,298	6,959	47,819	63,825	-16,006	-25%
East 131st	4,152	4,425	33,257	36,580	-3,323	-9%
Eastman	14,636	18,586	140,134	174,299	-34,165	-20%
Fleet	10,297	12,138	85,869	105,166	-19,297	-18%
Fulton	12,547	10,828	96,829	127,083	-30,254	-24%
Garden Valley	3,689	4,186	28,510	30,119	-1,609	-5%
Glenville	5,523	5,937	47,225	55,428	-8,203	-15%
Harvard-Lee	7,045	8,839	67,961	81,582	-13,621	-17%
Hough	4,970	5,465	37,007	44,944	-7,937	-18%
Jefferson	6,437	7,864	57,772	62,271	-4,499	-7%
Langston Hughes	6,126	8,180	55,204	58,572	-3,368	-6%
Lorain	7,264	9,045	61,744	82,228	-20,484	-25%
Martin Luther King, Jr.	4,842	8,793	49,896	74,046	-24,150	-33%
Memorial-Nottingham	10,926	12,924	97,417	112,704	-15,287	-14%
Mt. Pleasant	3,401	3,914	29,953	34,740	-4,787	-14%
Rice	9,284	11,205	83,131	94,061	-10,930	-12%
Rockport	14,321	17,087	139,893	153,088	-13,195	-9%
South	7,035	8,731	64,739	75,912	-11,173	-15%
South Brooklyn	13,614	16,701	135,734	158,705	-22,971	-14%
Sterling	4,312	5,154	37,023	40,193	-3,170	-8%
Union	3,418	4,928	37,152	53,560	-16,408	-31%
Walz	12,149	13,481	112,054	122,952	-10,898	-9%
West Park	16,699	19,893	153,748	178,943	-25,195	-14%
Woodland	6,543	9,023	65,143	75,323	-10,180	-14%
TOTAL	216,651	260,119	1,976,145	2,331,816	-355,671	-15%

**CLEVELAND PUBLIC LIBRARY
BRANCH ATTENDANCE SEP 2017**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2017	2016	2017	2016		
Addison	5,215	4,296	46,583	46,933	-350	-1%
Brooklyn	3,432	3,380	32,871	35,719	-2,848	-8%
Carnegie West	8,034	7,771	81,388	92,380	-10,992	-12%
Collinwood	5,246	5,868	52,681	65,577	-12,896	-20%
East 131st	9,116	5,536	62,107	65,954	-3,847	-6%
Eastman	10,518	8,825	90,575	94,457	-3,882	-4%
Fleet	8,353	7,781	81,546	88,962	-7,416	-8%
Fulton	7,176	7,138	65,941	74,453	-8,512	-11%
Garden Valley	4,288	3,492	32,918	37,789	-4,871	-13%
Glenville	5,565	5,088	44,670	56,360	-11,690	-21%
Harvard-Lee	7,733	6,621	69,935	69,147	788	1%
Hough	7,774	5,975	62,510	63,837	-1,327	-2%
Jefferson	5,832	4,652	43,670	48,649	-4,979	-10%
Langston Hughes	7,261	7,959	62,696	67,178	-4,482	-7%
Lorain	6,261	5,012	57,671	62,507	-4,836	-8%
Martin Luther King, Jr.	5,385	6,749	56,189	68,864	-12,675	-18%
Memorial-Nottingham	5,705	5,188	51,310	51,436	-126	0%
Mt. Pleasant	4,194	4,044	37,599	48,442	-10,843	-22%
Rice	11,314	9,852	96,759	101,388	-4,629	-5%
Rockport	8,179	8,480	74,172	90,164	-15,992	-18%
South	4,941	5,137	52,973	55,627	-2,654	-5%
South Brooklyn	7,319	12,614	102,074	128,612	-26,538	-21%
Sterling	8,549	8,319	78,200	92,605	-14,405	-16%
Union	5,900	4,602	47,875	52,579	-4,704	-9%
Walz	8,321	6,764	73,231	76,894	-3,663	-5%
West Park	7,041	6,299	66,494	84,834	-18,340	-22%
Woodland	8,031	6,669	78,361	65,973	12,388	19%
TOTAL	186,683	174,111	1,702,999	1,887,320	-184,321	-10%

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS SEP 2017**

Branch	Total Circulation
1 West Park	16,699
2 Eastman	14,636
3 Rockport	14,321
4 South Brooklyn	13,614
5 Fulton	12,547
6 Walz	12,149
7 Memorial-Nottingham	10,926
8 Fleet	10,297
9 Carnegie West	10,230
10 Rice	9,284
11 Addison	7,498
12 Lorain	7,264
13 Harvard-Lee	7,045
14 South	7,035
15 Woodland	6,543
16 Jefferson	6,437
17 Langston Hughes	6,126
18 Glenville	5,523
19 Collinwood	5,298
20 Hough	4,970
21 Martin Luther King, Jr.	4,842
22 Brooklyn	4,395
23 Sterling	4,312
24 East 131st	4,152
25 Garden Valley	3,689
26 Union	3,418
27 Mt. Pleasant	3,401
	216,651

Branch	Attendance
Rice	11,314
Eastman	10,518
East 131st	9,116
Sterling	8,549
Fleet	8,353
Walz	8,321
Rockport	8,179
Carnegie West	8,034
Woodland	8,031
Hough	7,774
Harvard-Lee	7,733
South Brooklyn	7,319
Langston Hughes	7,261
Fulton	7,176
West Park	7,041
Lorain	6,261
Union	5,900
Jefferson	5,832
Memorial-Nottingham	5,705
Glenville	5,565
Martin Luther King, Jr.	5,385
Collinwood	5,246
Addison	5,215
South	4,941
Garden Valley	4,288
Mt. Pleasant	4,194
Brooklyn	3,432
	186,683

Branch	Population	
	2010	2000
1 South Brooklyn	32,043	34,217
2 West Park	27,814	29,398
3 Fleet*	26,727	34,598
4 Eastman	23,674	25,873
5 Rockport	19,896	21,467
6 Fulton	19,647	22,575
7 Rice	19,462	25,893
8 Memorial-Nottingham	19,271	22,598
9 Harvard-Lee	17,655	21,246
10 Walz	16,063	18,497
11 Collinwood	14,769	19,377
12 Langston Hughes	14,439	21,224
13 Glenville	14,006	20,302
14 Addison	13,603	19,263
15 East 131st	13,025	18,001
16 Mt. Pleasant	12,792	17,155
17 Lorain	12,588	14,589
18 Martin Luther King, Jr.	12,392	15,483
19 Carnegie West	10,487	11,716
20 Union	8,416	12,603
21 Sterling	8,267	8,712
22 Woodland	7,946	7,213
23 South	6,325	7,729
24 Hough	5,667	7,845
25 Brooklyn	5,524	6,430
26 Jefferson	3,515	3,987
27 Garden Valley	2,310	3,220
28 Broadway*		1,966
	388,323	473,177

*Broadway and Fleet service areas merged

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**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR SEP 2017**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
CLEVNET	55,981	66,244	562,707	659,827	-15%
MORE**	0	443	1,794	3,447	-48%
Other Libraries	507	522	4,078	4,229	-4%
TOTAL	56,488	67,209	568,579	667,503	-15%

*Totals included in Main Library and Branch circulation counts

**MORE discontinued as of 5/31/2017

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
Projected	15,493	16,481	145,147	177,892	-18%
Mail and Email Reference	526	287	3,516	1,914	84%
Interlibrary Loan Requests	1,250	965	8,446	7,676	10%
TOTAL	17,269	17,733	157,109	187,482	-16%

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
New Titles Added	4,529	6,123	40,407	49,056	-18%
Total Items Added	19,446	28,805	187,518	201,924	-7%

HOURS OPEN	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
Main Library	200	200	1,832	1,824	0%
Branches	5,696	5,724	52,400	52,245	0%

OHIO BRAILLE & AUDIO READING DOWNLOAD (BARD)	Monthly Total		Year-to-Date		YTD
	2017	2016	2017	2016	Gain/Loss
Downloads	10,009	11,186	110,049	105,905	4%
Users	630	621	5,770	5,786	0%

Included in circulation activity