

CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR SEPTEMBER 2008

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	163,382	142,402	6,051	5,477	1,447,360	1,283,451	12.8%
Branches & Mobile Units	345,151	303,457	13,806	12,644	3,069,058	2,766,132	11.0%
Library for the Blind	40,886	42,893	1,947	2,258	379,608	404,581	-6.2%
<b>TOTAL CIRCULATION</b>	<b>549,419</b>	<b>488,752</b>			<b>4,896,026</b>	<b>4,454,164</b>	<b>9.9%</b>

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	39,668	42,716	1,469	1,643	333,992	375,133	-11.0%
Branches & Mobile Unit	51,769	49,443	2,071	2,060	447,740	457,562	-2.1%
Library for the Blind	1,926	1,474	92	78	14,617	11,959	22.2%
<b>TOTAL QUESTIONS</b>	<b>93,363</b>	<b>93,633</b>			<b>796,349</b>	<b>844,654</b>	<b>-5.7%</b>

COMPUTER USAGE	Number of Computers	Number of Sessions	Total Hours In Use	Avg Session in Minutes
Branches	212	70,848	34,676	29.37
<b>TOTAL USAGE</b>	<b>279</b>	<b>85,117</b>	<b>45,856</b>	

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	62,039	56,680	2,298	2,180	539,852	531,081	1.7%
Branches	295,741	275,887	11,830	11,495	2,585,508	2,439,155	6.0%
Mobile Unit	607	738			7,146	7,441	-4.0%
<b>TOTAL VISITS</b>	<b>358,387</b>	<b>333,305</b>			<b>3,132,506</b>	<b>2,977,677</b>	<b>5.2%</b>

Lorain Branch closed 9/23/08 for roof repairs expected to take 6-8 weeks. Mobile Unit on site Thursdays 5:30-8:00PM and Saturdays 10:00-5:30PM until work is completed. Patrons are picking up holds at Eastman Branch.

**CLEVELAND PUBLIC LIBRARY  
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR SEPTEMBER 2008**

BRANCH	a Branch Circulation	b Sent from Other Branches	c Sent from Main	d Sent from Other CLEVNET Systems	e Manual Circulation	f Total Direct Circulation (a+b+c+d+e)	g Sent to Other CLEVNET Systems	h Total Circulation (f+g)
Addison	13,257	927	754	1,041	0	15,979	1,101	17,080
Broadway	3,704	115	65	105	0	3,989	267	4,256
Brooklyn	6,719	515	274	540	400	8,448	728	9,176
Carnegie West	8,366	774	884	1,163	0	11,187	723	11,910
Collinwood	10,078	580	419	772	0	11,849	1,149	12,998
East 131st	4,806	216	176	338	0	5,536	387	5,923
Eastman	13,293	1,228	1,061	1,598	0	17,180	960	18,140
Fleet	9,542	811	680	1,025	0	12,058	724	12,782
Fulton	7,381	478	478	711	0	9,048	661	9,709
Garden Valley	4,246	226	131	149	0	4,752	433	5,185
Glenville	6,937	748	417	897	37	9,036	481	9,517
Harvard-Lee	8,023	541	481	582	0	9,627	721	10,348
Hough	4,643	491	294	551	0	5,979	345	6,324
Jefferson	9,132	717	557	971	150	11,527	663	12,190
Langston Hughes	5,002	449	203	345	40	6,039	473	6,512
Lorain	6,227	416	278	508	243	7,672	865	8,537
Martin Luther King, Jr.	5,333	441	821	1,059	221	7,875	781	8,656
Memorial-Nottingham	13,624	728	1,178	1,742	397	17,669	1,559	19,228
Mt. Pleasant	7,403	388	217	502	0	8,510	633	9,143
Rice	7,669	430	311	584	0	8,994	849	9,843
Rockport	16,567	1,384	1,152	2,010	0	21,113	1,864	22,977
South	8,506	460	237	386	0	9,589	865	10,454
South Brooklyn	17,586	1,112	1,362	2,254	0	22,314	2,011	24,325
Sterling	5,256	470	298	590	0	6,614	481	7,095
Union	6,210	783	396	636	0	8,025	562	8,587
Walz	12,817	1,009	1,099	1,263	0	16,188	1,173	17,361
West Park	19,662	1,343	2,166	2,932	61	26,164	2,749	28,913
Woodland	10,250	725	344	752	0	12,071	913	12,984
<b>BRANCH TOTAL</b>	<b>252,239</b>	<b>18,505</b>	<b>16,733</b>	<b>26,006</b>	<b>1,549</b>	<b>315,032</b>	<b>25,121</b>	<b>340,153</b>
<b>Mobile Units</b>	<b>3,114</b>	<b>128</b>	<b>226</b>	<b>271</b>	<b>1,111</b>	<b>4,850</b>	<b>148</b>	<b>4,998</b>
<b>TOTAL</b>	<b>255,353</b>	<b>18,633</b>	<b>16,959</b>	<b>26,277</b>	<b>2,660</b>	<b>319,882</b>	<b>25,269</b>	<b>345,151</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR SEPTEMBER 2008**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2008	2007	2008	2007		
Addison	17,080	14,144	140,428	122,201	18,227	14.9%
Broadway	4,256	2,829	35,889	26,601	9,288	34.9%
Brooklyn	9,176	8,483	83,404	79,643	3,761	4.7%
Carnegie West	11,910	11,798	106,104	100,784	5,320	5.3%
Collinwood	12,998	10,755	113,593	86,228	27,365	31.7%
East 131st	5,923	4,313	45,741	40,090	5,651	14.1%
Eastman	18,140	15,289	158,400	149,466	8,934	6.0%
Fleet	12,782	11,394	106,869	109,264	-2,395	-2.2%
Fulton	9,709	9,980	90,652	86,583	4,069	4.7%
Garden Valley	5,185	872	43,496	9,524	33,972	356.7%
Glenville	9,517	7,645	79,189	62,688	16,501	26.3%
Harvard-Lee	10,348	9,041	92,972	79,598	13,374	16.8%
Hough	6,324	6,071	62,724	55,616	7,108	12.8%
Jefferson	12,190	8,909	105,207	84,197	21,010	25.0%
Langston Hughes	6,512	7,456	69,344	69,425	-81	-0.1%
Lorain	8,537	11,686	118,263	104,381	13,882	13.3%
Martin Luther King, Jr.	8,656	9,371	84,768	81,494	3,274	4.0%
Memorial-Nottingham	19,228	17,452	175,210	169,333	5,877	3.5%
Mt. Pleasant	9,143	7,467	74,118	60,160	13,958	23.2%
Rice	9,843	8,266	83,276	73,639	9,637	13.1%
Rockport	22,977	21,122	204,647	199,262	5,385	2.7%
South	10,454	8,491	87,122	77,925	9,197	11.8%
South Brooklyn	24,325	21,976	223,941	211,093	12,848	6.1%
Sterling	7,095	5,557	53,835	54,681	-846	-1.5%
Union	8,587	7,775	71,540	65,574	5,966	9.1%
Walz	17,361	14,363	141,717	126,577	15,140	12.0%
West Park	28,913	26,135	264,682	252,466	12,216	4.8%
Woodland	12,984	9,015	96,983	82,723	14,260	17.2%
<b>BRANCH TOTAL</b>	<b>340,153</b>	<b>297,655</b>	<b>3,014,114</b>	<b>2,721,216</b>	<b>292,898</b>	<b>10.8%</b>
<b>Mobile Units</b>	<b>4,998</b>	<b>5,802</b>	<b>54,944</b>	<b>44,916</b>	<b>10,028</b>	<b>22.3%</b>
<b>TOTAL</b>	<b>345,151</b>	<b>303,457</b>	<b>3,069,058</b>	<b>2,766,132</b>	<b>302,926</b>	<b>11.0%</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH AND MOBILE UNIT ATTENDANCE SEPTEMBER 2008**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2008	2007	2008	2007		
Addison	11,707	10,027	102,511	94,790	7,721	8.1%
Broadway	2,536	1,172	17,341	11,116	6,225	56.0%
Brooklyn	4,984	5,812	48,488	54,529	-6,041	-11.1%
Carnegie West	20,812	15,315	143,085	126,136	16,949	13.4%
Collinwood	8,294	10,138	86,477	87,262	-785	-0.9%
East 131st	7,665	7,579	66,654	62,226	4,428	7.1%
Eastman	13,822	12,734	114,418	102,821	11,597	11.3%
Fleet	13,607	12,361	104,469	107,452	-2,983	-2.8%
Fulton	8,031	8,794	67,319	81,671	-14,352	-17.6%
Garden Valley	7,799	803	60,449	7,789	52,660	676.1%
Glenville	10,410	8,699	81,476	79,422	2,054	2.6%
Harvard-Lee	14,386	12,376	119,054	112,829	6,225	5.5%
Hough*	15,447	17,371	165,145	136,164	28,981	21.3%
Jefferson	9,480	9,707	86,102	86,612	-510	-0.6%
Langston Hughes**	7,489	9,685	69,131	79,618	-10,487	-13.2%
Lorain <sup>1</sup>	6,762	10,396	95,310	93,203	2,107	2.3%
Martin Luther King, Jr.*	7,679	10,069	70,671	79,557	-8,886	-11.2%
Memorial-Nottingham	10,390	10,037	94,253	95,424	-1,171	-1.2%
Mt. Pleasant	9,791	8,409	87,003	74,337	12,666	17.0%
Rice	7,309	7,354	65,892	65,164	728	1.1%
Rockport	12,922	11,769	111,192	108,650	2,542	2.3%
South <sup>2</sup>	10,000	10,703	88,175	85,628	2,547	3.0%
South Brooklyn	17,569	15,748	149,649	151,031	-1,382	-0.9%
Sterling	11,214	12,002	116,292	91,205	25,087	27.5%
Union	12,938	8,963	90,969	88,647	2,322	2.6%
Walz	11,236	9,977	90,437	87,051	3,386	3.9%
West Park	11,887	10,443	109,076	99,009	10,067	10.2%
Woodland	9,575	7,444	84,470	89,812	-5,342	-5.9%
<b>BRANCH TOTAL</b>	<b>295,741</b>	<b>275,887</b>	<b>2,585,508</b>	<b>2,439,155</b>	<b>146,353</b>	<b>6.0%</b>
<b>Mobile Unit</b>	<b>607</b>	<b>738</b>	<b>7,146</b>	<b>7,441</b>	<b>-295</b>	<b>-4.0%</b>
<b>TOTAL</b>	<b>296,348</b>	<b>276,625</b>	<b>2,592,654</b>	<b>2,446,596</b>	<b>146,058</b>	<b>6.0%</b>

<sup>1</sup>Lorain Branch closed for 6-8 weeks beginning 9/23/08 for emergency roof repair; also closed all day 9/13/08.

<sup>2</sup>South Branch attendance underreported last month and estimated this month due to problem with people counter.

\*Branches closed 9/15-17/08 due to power outage from storm. \*\*Branch had no power but remained open using natural light; closed at 5PM each day.

**CLEVELAND PUBLIC LIBRARY  
BRANCH RANKINGS SEPTEMBER 2008**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	28,913	1 Carnegie West	20,812	1 Fleet	33,842
2 South Brooklyn	24,325	2 South Brooklyn	17,569	2 South Brooklyn	32,393
3 Rockport	22,977	3 Hough	15,447	3 West Park	27,835
4 Memorial-Nottingham	19,228	4 Harvard-Lee	14,386	4 Rice	26,130
5 Eastman	18,140	5 Eastman	13,822	5 Eastman	25,262
6 Walz	17,361	6 Fleet	13,607	6 Fulton	22,366
7 Addison	17,080	7 Union	12,938	7 Memorial-Nottingham	21,670
8 Collinwood	12,998	8 Rockport	12,922	8 Langston Hughes	21,014
9 Woodland	12,984	9 West Park	11,887	9 Rockport	20,531
10 Fleet	12,782	10 Addison	11,707	10 Glenville	20,174
11 Jefferson	12,190	11 Walz	11,236	11 Harvard-Lee	20,116
12 Carnegie West	11,910	12 Sterling	11,214	12 Collinwood	19,630
13 South	10,454	13 Glenville	10,410	13 Addison	19,282
14 Harvard-Lee	10,348	14 Memorial-Nottingham	10,390	14 Walz	18,101
15 Rice	9,843	15 South*	10,000	15 East 131st	17,848
16 Fulton	9,709	16 Mt. Pleasant	9,791	16 Mt. Pleasant	17,085
17 Glenville	9,517	17 Woodland	9,575	17 Martin Luther King, Jr.	15,262
18 Brooklyn	9,176	18 Jefferson	9,480	18 Lorain	14,499
19 Mt. Pleasant	9,143	19 Collinwood	8,294	19 Union	12,684
20 Martin Luther King, Jr.	8,656	20 Fulton	8,031	20 Carnegie West	11,552
21 Union	8,587	21 Garden Valley	7,799	21 Sterling	9,255
22 Lorain	8,537	22 Martin Luther King, Jr.	7,679	22 Hough	7,747
23 Sterling	7,095	23 East 131st	7,665	23 South	7,679
24 Langston Hughes	6,512	24 Langston Hughes	7,489	24 Woodland	7,391
25 Hough	6,324	25 Rice	7,309	25 Brooklyn	6,345
26 East 131st	5,923	26 Lorain*	6,762	26 Jefferson	3,957
27 Garden Valley	5,185	27 Brooklyn	4,984	27 Garden Valley	3,490
28 Broadway	4,256	28 Broadway	2,536	28 Broadway	1,922
	340,153		295,741		465,062

\*See footnotes page 4.

\*Prepared By: Northern Ohio Data and Information Service – NODIS,  
Maxine Goodman Levin College of Urban Affairs, Cleveland State  
University. Source: 2006 Estimates Standard Edition, GeoLytics, Inc.

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR SEPTEMBER 2008**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD	
	2008	2007	2008	2007	Gain/Loss	Gain/Loss
CLEVNET	60,410	50,480	551,163	480,756		14.6%
MORE	1,402	1,475	11,625	10,892		6.7%
Other Libraries	785	644	6,374	6,215		2.6%
<b>TOTAL</b>	<b>62,597</b>	<b>52,599</b>	<b>569,162</b>	<b>497,863</b>		<b>14.3%</b>

\*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied Prints	Monthly Total		Year-to-Date		YTD	
	2008	2007	2008	2007	Gain/Loss	Gain/Loss
	212	161	1,803	1,945		-7.3%
	3,344	2,682	28,890	31,053		-7.0%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD Projected (Mon - Sat)	Monthly Total		Year-to-Date		YTD	
	2008	2007	2008	2007	Gain/Loss	Gain/Loss
KnowItNow Web Reference*	29,831	32,310	238,196	287,282		-17.1%
Research Correspondence**	1,567	2,873	26,347	29,124		-9.5%
Interlibrary Loan Requests	1,700	669	12,513	3,449		262.8%
Sunday Count	5,517	5,740	50,614	47,238		7.1%
<b>TOTAL</b>	<b>1,053</b>	<b>1,124</b>	<b>6,322</b>	<b>8,040</b>		<b>-21.4%</b>

\*Questions taken by CPL staff.

\*\*Research correspondence underreported prior to Nov-07 when reporting procedures were revised.

CHANGES IN PERMANENT COLLECTION New Titles Added Total Items Added	Monthly Total		Year-to-Date		YTD	
	2008	2007	2008	2007	Gain/Loss	Gain/Loss
	7,983	6,082	78,810	63,138		24.8%
	34,837	25,203	293,335	321,936		-8.9%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD	
	2008	2007	2008	2007	Gain/Loss	Gain/Loss
	8,024	7,033	64,070	59,079		8.4%

DAYS OPEN Main Library Branches	2008	2007
		27.0
	25.0	24.0

**CLEVELAND PUBLIC LIBRARY  
ANALYSIS OF OUTPUT MEASURES SEPTEMBER 2008**

