

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR DECEMBER 2008**

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	160,471	142,612	5,943	5,593	1,930,610	1,732,783	11.4%
Branches & Mobile Units	340,746	298,178	13,630	12,424	4,091,309	3,739,855	9.4%
Library for the Blind	38,085	37,882	1,814	1,994	492,803	532,893	-7.5%
TOTAL CIRCULATION	539,302	478,672			6,514,722	6,005,531	8.5%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	32,281	42,477	1,196	1,666	443,118	503,126	-11.9%
Branches & Mobile Unit	48,687	44,680	1,947	1,862	599,975	603,842	-0.6%
Library for the Blind	2,091	1,649	100	87	19,894	17,159	15.9%
TOTAL QUESTIONS	83,059	88,806			1,062,987	1,124,127	-5.4%

COMPUTER USAGE	Number of Computers	Number of Sessions	Total Hours In Use	Avg Session in Minutes
Branches	214	68,727	34,711	30.30
TOTAL USAGE	280	82,329	45,520	

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2008	2007	2008	2007	2008	2007	
Main Library	55,511	49,779	2,056	1,952	717,764	700,913	2.4%
Branches	256,873	237,159	10,275	9,882	3,410,069	3,247,906	5.0%
Mobile Unit	725	558			9,697	9,570	1.3%
TOTAL VISITS	313,109	287,496			4,137,530	3,958,389	4.5%

1) Lorain Branch closed 9/23/08 for roof repairs; Mobile Unit on site Thursdays 5:30-8:00PM and Saturdays 10:00-5:30PM until work was completed; reopened 12/10/08.
 2) Rice Branch closed 10/23/08 for repair of ceiling joists; reopened 12/15/08.

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR DECEMBER 2008**

BRANCH	a	b	c	d	e	f	g	h
	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEVNET Systems	Manual Circulation	Total Direct Circulation (a+b+c+d+e)	Sent to Other CLEVNET Systems	Total Circulation (f+g)
Addison	11,268	838	598	881	0	13,585	1,036	14,621
Broadway	3,931	84	58	100	1	4,174	299	4,473
Brooklyn	6,831	491	392	508	0	8,222	727	8,949
Carnegie West	8,801	768	1,034	1,060	0	11,663	780	12,443
Collinwood	9,869	536	427	708	0	11,540	1,083	12,623
East 131st	4,116	229	152	218	0	4,715	439	5,154
Eastman	13,235	1,247	1,214	1,948	0	17,644	1,096	18,740
Fleet	9,533	697	588	895	0	11,713	756	12,469
Fulton	6,292	566	367	579	0	7,804	700	8,504
Garden Valley	4,617	157	85	94	0	4,953	563	5,516
Glenville	6,797	831	336	841	84	8,889	527	9,416
Harvard-Lee	8,318	543	459	766	0	10,086	797	10,883
Hough	5,227	458	302	532	0	6,519	509	7,028
Jefferson	10,530	736	763	1,050	200	13,279	662	13,941
Langston Hughes	4,872	412	253	423	25	5,985	433	6,418
Lorain	6,642	490	183	330	126	7,771	88	7,859
Martin Luther King, Jr.	6,383	382	776	839	180	8,560	796	9,356
Memorial-Nottingham	13,448	663	1,106	1,707	559	17,483	1,472	18,955
Mt. Pleasant	7,031	482	266	538	0	8,317	605	8,922
Rice	3,716	223	80	191	0	4,210	123	4,333
Rockport	16,749	1,318	1,073	1,543	0	20,683	1,820	22,503
South	9,339	379	323	394	0	10,435	947	11,382
South Brooklyn	17,808	920	1,246	2,064	0	22,038	1,839	23,877
Sterling	5,799	375	339	405	0	6,918	431	7,349
Union	5,963	794	435	944	0	8,136	548	8,684
Walz	12,854	1,056	1,159	1,178	0	16,247	1,310	17,557
West Park	19,472	1,075	1,977	2,482	132	25,138	2,618	27,756
Woodland	11,851	622	329	587	0	13,389	1,055	14,444
BRANCH TOTAL	251,292	17,372	16,320	23,805	1,307	310,096	24,059	334,155
Mobile Units	4,248	201	426	376	1,244	6,495	96	6,591
TOTAL	255,540	17,573	16,746	24,181	2,551	316,591	24,155	340,746

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR DECEMBER 2008**

BRANCH	Monthly Total			Year-to-Date		YTD Gain/Loss	YTD %G/L
	2008	2007	2008	2007			
Addison	14,621	14,403	187,391	168,662	18,729	11.1%	
Broadway	4,473	3,074	48,843	37,251	11,592	31.1%	
Brooklyn	8,949	7,667	110,020	106,093	3,927	3.7%	
Carnegie West	12,443	10,578	142,699	136,583	6,116	4.5%	
Collinwood	12,623	11,107	151,249	121,659	29,590	24.3%	
East 131st	5,154	3,912	61,972	53,404	8,568	16.0%	
Eastman	18,740	16,203	216,276	201,032	15,244	7.6%	
Fleet	12,469	10,282	145,010	141,993	3,017	2.1%	
Fulton	8,504	8,478	118,417	114,266	4,151	3.6%	
Garden Valley	5,516	674	59,973	12,093	47,880	395.9%	
Glenville	9,416	7,159	107,074	86,419	20,655	23.9%	
Harvard-Lee	10,883	9,369	124,991	109,759	15,232	13.9%	
Hough	7,028	6,157	84,044	75,852	8,192	10.8%	
Jefferson	13,941	10,014	146,070	115,539	30,531	26.4%	
Langston Hughes	6,418	7,218	89,667	94,065	-4,398	-4.7%	
Lorain	7,859	11,890	126,994	141,936	-14,942	-10.5%	
Martin Luther King, Jr.	9,356	8,173	112,499	108,027	4,472	4.1%	
Memorial-Nottingham	18,955	18,208	233,257	226,314	6,943	3.1%	
Mt. Pleasant	8,922	6,892	101,443	83,517	17,926	21.5%	
Rice	4,333	8,216	95,720	100,130	-4,410	-4.4%	
Rockport	22,503	20,996	273,060	269,492	3,568	1.3%	
South	11,382	8,069	119,892	105,186	14,706	14.0%	
South Brooklyn	23,877	22,731	296,427	283,840	12,587	4.4%	
Sterling	7,349	5,224	75,628	71,791	3,837	5.3%	
Union	8,684	7,544	99,370	90,270	9,100	10.1%	
Walz	17,557	14,245	197,312	173,406	23,906	13.8%	
West Park	27,756	25,715	352,628	337,140	15,488	4.6%	
Woodland	14,444	8,622	137,937	110,708	27,229	24.6%	
BRANCH TOTAL	334,155	292,820	4,015,863	3,676,427	339,436	9.2%	
Mobile Units	6,591	5,358	75,446	63,428	12,018	18.9%	
TOTAL	340,746	298,178	4,091,309	3,739,855	351,454	9.4%	

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE DECEMBER 2008**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2008	2007	2008	2007		
Addison	10,841	8,783	137,419	123,879	13,540	10.9%
Broadway	2,072	1,120	24,036	14,781	9,255	62.6%
Brooklyn	3,446	4,804	60,295	71,458	-11,163	-15.6%
Carnegie West	15,796	10,987	202,015	166,735	35,280	21.2%
Collinwood	8,513	9,648	113,182	118,481	-5,299	-4.5%
East 131st	6,611	6,293	88,142	83,435	4,707	5.6%
Eastman	12,408	7,479	156,100	129,331	26,769	20.7%
Fleet	10,682	10,048	139,398	141,579	-2,181	-1.5%
Fulton	6,331	5,648	88,734	103,535	-14,801	-14.3%
Garden Valley	7,600	356	84,096	9,283	74,813	805.9%
Glenville	8,788	7,819	109,670	105,135	4,535	4.3%
Harvard-Lee	12,887	12,384	159,254	153,913	5,341	3.5%
Hough	14,935	17,168	217,384	188,983	28,401	15.0%
Jefferson	8,828	9,103	114,032	117,607	-3,575	-3.0%
Langston Hughes ¹	6,497	7,547	89,589	106,347	-16,758	-15.8%
Lorain ²	5,131	9,267	100,441	126,232	-25,791	-20.4%
Martin Luther King, Jr.	7,116	7,199	92,219	103,863	-11,644	-11.2%
Memorial-Nottingham	9,089	8,774	122,970	124,713	-1,743	-1.4%
Mt. Pleasant	8,257	7,628	112,878	99,186	13,692	13.8%
Rice ³	2,502	5,389	74,463	85,788	-11,325	-13.2%
Rockport	11,127	10,653	148,572	146,355	2,217	1.5%
South	7,763	7,484	115,496	113,424	2,072	1.8%
South Brooklyn	15,662	13,646	198,673	199,217	-544	-0.3%
Sterling	10,597	10,810	149,829	125,528	24,301	19.4%
Union	9,372	10,011	125,233	122,117	3,116	2.6%
Walz	12,977	8,159	128,031	114,658	13,373	11.7%
West Park	12,053	9,964	146,500	132,877	13,623	10.3%
Woodland	8,992	8,988	111,418	119,466	-8,048	-6.7%
BRANCH TOTAL	256,873	237,159	3,410,069	3,247,906	162,163	5.0%
Mobile Unit	725	558	9,697	9,570	127	1.3%
TOTAL	257,598	237,717	3,419,766	3,257,476	162,290	5.0%

¹ Langston Hughes Branch closed 5:15PM 12/08/08 due to power outage.

² Lorain Branch closed 09/23-12/10/08 for emergency roof repair.

³ Rice Branch closed 10/23-12/15/08 for repair of ceiling joists.

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS DECEMBER 2008**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	27,756	1 Carnegie West	15,796	1 Fleet	33,842
2 South Brooklyn	23,877	2 South Brooklyn	15,662	2 South Brooklyn	32,393
3 Rockport	22,503	3 Hough	14,935	3 West Park	27,835
4 Memorial-Nottingham	18,955	4 Walz	12,977	4 Rice	26,130
5 Eastman	18,740	5 Harvard-Lee	12,887	5 Eastman	25,262
6 Walz	17,557	6 Eastman	12,408	6 Fulton	22,366
7 Addison	14,621	7 West Park	12,053	7 Memorial-Nottingham	21,670
8 Woodland	14,444	8 Rockport	11,127	8 Langston Hughes	21,014
9 Jefferson	13,941	9 Addison	10,841	9 Rockport	20,531
10 Collinwood	12,623	10 Fleet	10,682	10 Glenville	20,174
11 Fleet	12,469	11 Sterling	10,597	11 Harvard-Lee	20,116
12 Carnegie West	12,443	12 Union	9,372	12 Collinwood	19,630
13 South	11,382	13 Memorial-Nottingham	9,089	13 Addison	19,282
14 Harvard-Lee	10,883	14 Woodland	8,992	14 Walz	18,101
15 Glenville	9,416	15 Jefferson	8,828	15 East 131st	17,848
16 Martin Luther King, Jr.	9,356	16 Glenville	8,788	16 Mt. Pleasant	17,085
17 Brooklyn	8,949	17 Collinwood	8,513	17 Martin Luther King, Jr.	15,262
18 Mt. Pleasant	8,922	18 Mt. Pleasant	8,257	18 Lorain	14,499
19 Union	8,684	19 South	7,763	19 Union	12,684
20 Fulton	8,504	20 Garden Valley	7,600	20 Carnegie West	11,552
21 Lorain	7,859	21 Martin Luther King, Jr.	7,116	21 Sterling	9,255
22 Sterling	7,349	22 East 131st	6,611	22 Hough	7,747
23 Hough	7,028	23 Langston Hughes	6,497	23 South	7,679
24 Langston Hughes	6,418	24 Fulton	6,331	24 Woodland	7,391
25 Garden Valley	5,516	25 Lorain	5,131	25 Brooklyn	6,345
26 East 131st	5,154	26 Brooklyn	3,446	26 Jefferson	3,957
27 Broadway	4,473	27 Rice	2,502	27 Garden Valley	3,490
28 Rice	4,333	28 Broadway	2,072	28 Broadway	1,922
	334,155		256,873		465,062

See footnotes page 4.

See footnotes page 4.

*Prepared By: Northern Ohio Data and Information Service – NODIS,
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University. Source: 2006 *Estimates Standard Edition*, GeoLytics, Inc.

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR DECEMBER 2008**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
CLEVNET	58,044	51,998	731,071	644,885	13.4%
MORE	990	1,160	15,443	14,839	4.1%
Other Libraries	532	573	7,957	8,156	-2.4%
TOTAL	59,566	53,731	754,471	667,880	13.0%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
Prints	92	147	2,293	2,573	-10.9%
	1,399	2,828	38,686	41,532	-6.9%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
Projected (Mon - Sat)	23,793	33,120	315,733	381,348	-17.2%
KnowItNow Web Reference*	2,257	2,910	37,206	40,914	-9.1%
Research Correspondence**	856	1,023	15,711	5,910	165.8%
Interlibrary Loan Requests	4,297	4,591	64,400	63,915	0.8%
Sunday Count	1,078	833	10,068	11,039	-8.8%
TOTAL	32,281	42,477	443,118	503,126	-11.9%

*Questions taken by CPL staff.

**Research correspondence underreported prior to Nov-07 when reporting procedures were revised.

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
New Titles Added	6,628	6,657	102,209	84,745	20.6%
Total Items Added	31,301	19,669	411,768	389,783	5.6%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD
	2008	2007	2008	2007	Gain/Loss
	5,028	4,462	83,174	78,477	6.0%

DAYS OPEN	2008	2007
	Main Library	27.0
Branches	25.0	24.0

**CLEVELAND PUBLIC LIBRARY
ANALYSIS OF OUTPUT MEASURES DECEMBER 2008**

