

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR JANUARY 2009**

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	158,963	156,582	6,114	5,799	158,963	156,582	1.5%
Branches & Mobile Units	342,087	338,901	14,254	13,556	342,087	338,901	0.9%
Library for the Blind	35,282	43,898	1,809	2,090	35,282	43,898	-19.6%
TOTAL CIRCULATION	536,332	539,381			536,332	539,381	-0.6%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	33,970	39,545	1,307	1,465	33,970	39,545	-14.1%
Branches & Mobile Unit	47,595	51,069	1,983	2,043	47,595	51,069	-6.8%
Library for the Blind	1,893	1,693	97	81	1,893	1,693	11.8%
TOTAL QUESTIONS	83,458	92,307			83,458	92,307	-9.6%

COMPUTER USAGE	Number of Computers	Number of Sessions	Total Hours In Use	Avg Session in Minutes
Branches	214	64,193	32,894	30.75
TOTAL USAGE	280	77,351	43,597	

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	52,396	57,281	2,015	2,122	52,396	57,281	-8.5%
Branches	259,551	274,221	10,815	10,969	259,551	274,221	-5.3%
Mobile Unit	635	730			635	730	-13.0%
TOTAL VISITS	312,582	332,232			312,582	332,232	-5.9%

The system closed twice in Jan-09 due to snow: 01/10/09 at 12:30PM and 01/28/09 at 2PM; the Mobile Unit was out of service 01/30/09 for repair.

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR JANUARY 2009**

BRANCH	a Branch Circulation	b Sent from Other Branches	c Sent from Main	d Sent from Other CLEVNET Systems	e Manual Circulation	f Total Direct Circulation (a+b+c+d+e)	g Sent to Other CLEVNET Systems	h Total Circulation (f+g)
Addison	9,981	854	625	943	0	12,403	1,270	13,673
Broadway	3,344	99	83	106	17	3,649	344	3,993
Brooklyn	6,768	552	374	598	101	8,393	833	9,226
Carnegie West	8,329	918	1,146	1,523	4	11,920	837	12,757
Collinwood	9,627	456	316	751	0	11,150	1,378	12,528
East 131st	3,750	203	140	310	0	4,403	479	4,882
Eastman	11,433	1,253	1,216	2,169	0	16,071	1,101	17,172
Fleet	9,195	783	685	1,150	0	11,813	925	12,738
Fulton	6,354	648	356	635	0	7,993	734	8,727
Garden Valley	3,984	206	79	210	0	4,479	563	5,042
Glenville	6,896	745	372	952	59	9,024	598	9,622
Harvard-Lee	7,206	631	477	1,009	0	9,323	796	10,119
Hough	5,408	573	363	590	0	6,934	560	7,494
Jefferson	9,437	794	786	1,341	200	12,558	813	13,371
Langston Hughes	4,538	513	257	562	80	5,950	688	6,638
Lorain	10,641	748	396	710	291	12,786	646	13,432
Martin Luther King, Jr.	5,376	379	713	899	181	7,548	835	8,383
Memorial-Nottingham	12,952	699	1,046	1,833	275	16,805	1,634	18,439
Mt. Pleasant	6,144	456	340	509	0	7,449	717	8,166
Rice	6,635	326	265	413	159	7,798	856	8,654
Rockport	16,648	1,451	1,026	2,103	45	21,273	2,032	23,305
South	8,757	482	316	451	0	10,006	1,083	11,089
South Brooklyn	17,085	1,109	1,181	2,588	0	21,963	2,218	24,181
Sterling	5,050	339	314	489	42	6,234	487	6,721
Union	5,209	727	378	917	20	7,251	521	7,772
Walz	11,667	1,063	1,080	1,492	0	15,302	1,248	16,550
West Park	18,977	1,401	2,172	3,332	106	25,988	2,855	28,843
Woodland	9,978	914	296	612	0	11,800	1,148	12,948
BRANCH TOTAL	241,369	19,322	16,798	29,197	1,580	308,266	28,199	336,465
Mobile Units	3,728	153	340	347	958	5,526	96	5,622
TOTAL	245,097	19,475	17,138	29,544	2,538	313,792	28,295	342,087

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR JANUARY 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	13,673	15,498	13,673	15,498	-1,825	-11.8%
Broadway	3,993	3,890	3,993	3,890	103	2.6%
Brooklyn	9,226	8,667	9,226	8,667	559	6.4%
Carnegie West	12,757	11,777	12,757	11,777	980	8.3%
Collinwood	12,528	11,945	12,528	11,945	583	4.9%
East 131st	4,882	4,841	4,882	4,841	41	0.8%
Eastman	17,172	17,453	17,172	17,453	-281	-1.6%
Fleet	12,738	11,198	12,738	11,198	1,540	13.8%
Fulton	8,727	10,061	8,727	10,061	-1,334	-13.3%
Garden Valley	5,042	655	5,042	655	4,387	669.8%
Glenville	9,622	8,704	9,622	8,704	918	10.5%
Harvard-Lee	10,119	10,572	10,119	10,572	-453	-4.3%
Hough	7,494	6,992	7,494	6,992	502	7.2%
Jefferson	13,371	11,640	13,371	11,640	1,731	14.9%
Langston Hughes	6,638	7,332	6,638	7,332	-694	-9.5%
Lorain	13,432	14,259	13,432	14,259	-827	-5.8%
Martin Luther King, Jr.	8,383	9,933	8,383	9,933	-1,550	-15.6%
Memorial-Nottingham	18,439	20,053	18,439	20,053	-1,614	-8.0%
Mt. Pleasant	8,166	7,479	8,166	7,479	687	9.2%
Rice	8,654	8,847	8,654	8,847	-193	-2.2%
Rockport	23,305	23,105	23,305	23,105	200	0.9%
South	11,089	9,100	11,089	9,100	1,989	21.9%
South Brooklyn	24,181	26,150	24,181	26,150	-1,969	-7.5%
Sterling	6,721	6,094	6,721	6,094	627	10.3%
Union	7,772	8,448	7,772	8,448	-676	-8.0%
Walz	16,550	16,331	16,550	16,331	219	1.3%
West Park	28,843	30,780	28,843	30,780	-1,937	-6.3%
Woodland	12,948	10,463	12,948	10,463	2,485	23.8%
BRANCH TOTAL	336,465	332,267	336,465	332,267	4,198	1.3%
Mobile Units	5,622	6,634	5,622	6,634	-1,012	-15.3%
TOTAL	342,087	338,901	342,087	338,901	3,186	0.9%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE JANUARY 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	8,111	9,112	8,111	9,112	-1,001	-11.0%
Broadway	2,016	2,277	2,016	2,277	-261	-11.5%
Brooklyn	3,732	4,701	3,732	4,701	-969	-20.6%
Carnegie West	20,691	21,852	20,691	21,852	-1,161	-5.3%
Collinwood	8,697	9,978	8,697	9,978	-1,281	-12.8%
East 131st	6,261	7,552	6,261	7,552	-1,291	-17.1%
Eastman	12,032	13,872	12,032	13,872	-1,840	-13.3%
Fleet	10,233	10,413	10,233	10,413	-180	-1.7%
Fulton	6,273	6,921	6,273	6,921	-648	-9.4%
Garden Valley ¹	6,530	726	6,530	726	5,804	799.4%
Glenville	8,475	8,974	8,475	8,974	-499	-5.6%
Harvard-Lee	12,279	11,768	12,279	11,768	511	4.3%
Hough	13,569	16,772	13,569	16,772	-3,203	-19.1%
Jefferson	9,219	9,543	9,219	9,543	-324	-3.4%
Langston Hughes	5,870	7,944	5,870	7,944	-2,074	-26.1%
Lorain	9,755	8,641	9,755	8,641	1,114	12.9%
Martin Luther King, Jr.	6,911	7,822	6,911	7,822	-911	-11.6%
Memorial-Nottingham	8,461	10,002	8,461	10,002	-1,541	-15.4%
Mt. Pleasant	8,339	8,953	8,339	8,953	-614	-6.9%
Rice	5,667	6,055	5,667	6,055	-388	-6.4%
Rockport	11,218	12,153	11,218	12,153	-935	-7.7%
South	8,472	9,469	8,472	9,469	-997	-10.5%
South Brooklyn	14,808	16,696	14,808	16,696	-1,888	-11.3%
Sterling	9,693	11,909	9,693	11,909	-2,216	-18.6%
Union	10,636	9,590	10,636	9,590	1,046	10.9%
Walz	11,907	10,513	11,907	10,513	1,394	13.3%
West Park	11,428	12,518	11,428	12,518	-1,090	-8.7%
Woodland	8,268	7,495	8,268	7,495	773	10.3%
BRANCH TOTAL	259,551	274,221	259,551	274,221	-14,670	-5.3%
Mobile Unit	635	730	635	730	-95	-13.0%
TOTAL	260,186	274,951	260,186	274,951	-14,765	-5.4%

¹ Garden Valley Branch provided service at 7100 Kinsman Road through February 15, 2008, the Branch reopened in its current location in Bridgeport Place Plaza on February 18, 2008.

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS JANUARY 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	28,843	1 Carnegie West	20,691	1 Fleet	33,842
2 South Brooklyn	24,181	2 South Brooklyn	14,808	2 South Brooklyn	32,393
3 Rockport	23,305	3 Hough	13,569	3 West Park	27,835
4 Memorial-Nottingham	18,439	4 Harvard-Lee	12,279	4 Rice	26,130
5 Eastman	17,172	5 Eastman	12,032	5 Eastman	25,262
6 Walz	16,550	6 Walz	11,907	6 Fulton	22,366
7 Addison	13,673	7 West Park	11,428	7 Memorial-Nottingham	21,670
8 Lorain	13,432	8 Rockport	11,218	8 Langston Hughes	21,014
9 Jefferson	13,371	9 Union	10,636	9 Rockport	20,531
10 Woodland	12,948	10 Fleet	10,233	10 Glenville	20,174
11 Carnegie West	12,757	11 Lorain	9,755	11 Harvard-Lee	20,116
12 Fleet	12,738	12 Sterling	9,693	12 Collinwood	19,630
13 Collinwood	12,528	13 Jefferson	9,219	13 Addison	19,282
14 South	11,089	14 Collinwood	8,697	14 Walz	18,101
15 Harvard-Lee	10,119	15 Glenville	8,475	15 East 131st	17,848
16 Glenville	9,622	16 South	8,472	16 Mt. Pleasant	17,085
17 Brooklyn	9,226	17 Memorial-Nottingham	8,461	17 Martin Luther King, Jr.	15,262
18 Fulton	8,727	18 Mt. Pleasant	8,339	18 Lorain	14,499
19 Rice	8,654	19 Woodland	8,268	19 Union	12,684
20 Martin Luther King, Jr.	8,383	20 Addison	8,111	20 Carnegie West	11,552
21 Mt. Pleasant	8,166	21 Martin Luther King, Jr.	6,911	21 Sterling	9,255
22 Union	7,772	22 Garden Valley	6,530	22 Hough	7,747
23 Hough	7,494	23 Fulton	6,273	23 South	7,679
24 Sterling	6,721	24 East 131st	6,261	24 Woodland	7,391
25 Langston Hughes	6,638	25 Langston Hughes	5,870	25 Brooklyn	6,345
26 Garden Valley	5,042	26 Rice	5,667	26 Jefferson	3,957
27 East 131st	4,882	27 Brooklyn	3,732	27 Garden Valley	3,490
28 Broadway	3,993	28 Broadway	2,016	28 Broadway	1,922
	336,465		259,551		465,062

*Prepared By: Northern Ohio Data and Information Service – NODIS,
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University. Source: 2006 Estimates Standard Edition, GeoLytics, Inc.

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR JANUARY 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
CLEVNET	64,993	58,804	64,993	58,804		10.5%
MORE	1,692	1,725	1,692	1,725		-1.9%
Other Libraries	499	711	499	711		-29.8%
TOTAL	67,184	61,240	67,184	61,240		9.7%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied Prints	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	145	189	145	189		-23.3%
	2,092	2,767	2,092	2,767		-24.4%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD Projected (Mon - Sat)	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
KnowitNow Web Reference*	22,518	24,749	22,518	24,749		-9.0%
Research Correspondence	1,407	1,528	1,407	1,528		-7.9%
Interlibrary Loan Requests	6,515	7,290	6,515	7,290		-10.6%
Sunday Count	995	1,119	995	1,119		-11.1%
TOTAL	33,970	39,545	33,970	39,545		-14.1%

*Questions taken by CPL staff.

CHANGES IN PERMANENT COLLECTION New Titles Added Total Items Added	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	5,520	8,142	5,520	8,142		-32.2%
	28,452	28,446	28,452	28,446		0.0%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	4,830	7,230	4,830	7,230		-33.2%

DAYS OPEN Main Library Branches	2009	2008
	26.0	27.0
24.0	25.0	

**CLEVELAND PUBLIC LIBRARY
ANALYSIS OF OUTPUT MEASURES JANUARY 2009**

