

CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR APRIL 2009

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	166,726	161,788	6,063	5,778	660,971	634,069	4.2%
Branches & Mobile Units	361,214	344,215	13,893	13,239	1,421,023	1,350,028	5.3%
Library for the Blind	36,360	48,586	1,653	2,208	145,855	171,167	-14.8%
TOTAL CIRCULATION	564,300	554,589			2,227,849	2,155,264	3.4%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	34,435	37,400	1,252	1,336	151,009	157,905	-4.4%
Branches & Mobile Unit	52,968	50,352	2,037	1,937	208,189	198,377	4.9%
Library for the Blind	774	1,521	35	69	6,611	6,164	7.3%
TOTAL QUESTIONS	88,177	89,273			365,809	362,446	0.9%

COMPUTER USAGE	Number of Computers	Average Session	Number of Sessions		Hours in Use	
			2009	2008	2009	2008
Main Library	67	49 minutes	14,310	15,416	11,598	12,228
Branches	218	31 minutes	72,548	73,903	37,337	36,776
TOTAL USAGE	285		86,858	89,319	48,935	49,004

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	61,840	63,271	2,249	2,260	235,716	234,971	0.3%
Branches	297,233	306,343	11,432	11,782	1,147,632	1,137,967	0.8%
Mobile Unit	836	979			2,832	3,161	-10.4%
TOTAL VISITS	359,909	370,593			1,386,180	1,376,099	0.7%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR APRIL 2009**

BRANCH	a Branch Circulation	b Sent from Other Branches	c Sent from Main	d Sent from Other CLEVNET Systems	e Manual Circulation	f Total Direct Circulation (a+b+c+d+e)	g Sent to Other CLEVNET Systems	h Total Circulation (f+g)
Addison	11,907	967	717	990	0	14,581	1,464	16,045
Broadway	3,512	121	94	130	3	3,860	352	4,212
Brooklyn	7,894	599	404	671	0	9,568	850	10,418
Carnegie West	9,653	967	1,039	1,090	0	12,749	934	13,683
Collinwood	9,385	449	463	791	0	11,088	1,318	12,406
East 131st	4,401	385	191	391	0	5,368	526	5,894
Eastman	13,786	1,310	1,182	1,746	0	18,024	1,298	19,322
Fleet	10,110	746	597	1,050	0	12,503	1,087	13,590
Fulton	7,509	616	515	655	0	9,295	832	10,127
Garden Valley	3,469	151	121	140	0	3,881	563	4,444
Glenville	6,974	735	428	1,123	34	9,294	749	10,043
Harvard-Lee	7,466	561	396	748	0	9,171	740	9,911
Hough	5,276	444	295	533	0	6,548	606	7,154
Jefferson	9,537	712	926	1,218	250	12,643	828	13,471
Langston Hughes	4,809	518	251	487	25	6,090	712	6,802
Lorain	10,227	568	390	715	367	12,267	1,019	13,286
Martin Luther King, Jr.	5,920	461	657	927	77	8,042	1,163	9,205
Memorial-Nottingham	13,554	929	999	2,112	265	17,859	1,674	19,533
Mt. Pleasant	6,741	518	246	541	0	8,046	675	8,721
Rice	6,527	384	342	501	0	7,754	931	8,685
Rockport	17,217	1,572	1,205	2,128	0	22,122	2,222	24,344
South	8,705	510	323	496	0	10,034	1370	11,404
South Brooklyn	18,490	1,014	1,461	2,380	0	23,345	2,599	25,944
Sterling	5,384	700	427	553	12	7,076	471	7,547
Union	5,674	679	369	652	0	7,374	600	7,974
Walz	12,646	957	1,021	1,283	0	15,907	1,460	17,367
West Park	19,951	1,594	2,192	2,980	146	26,863	3,444	30,307
Woodland	10,076	685	322	757	0	11,840	1,329	13,169
BRANCH TOTAL	256,800	19,852	17,573	27,788	1,179	323,192	31,816	355,008
Mobile Units	4,084	193	402	365	1,055	6,099	107	6,206
TOTAL	260,884	20,045	17,975	28,153	2,234	329,291	31,923	361,214

CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR APRIL 2009

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	16,045	15,690	59,495	61,557	-2,062	-3.3%
Broadway	4,212	4,038	16,348	14,946	1,402	9.4%
Brooklyn	10,418	9,363	39,985	34,827	5,158	14.8%
Carnegie West	13,683	11,580	53,054	47,319	5,735	12.1%
Collinwood	12,406	12,557	50,414	49,008	1,406	2.9%
East 131st	5,894	4,934	21,714	19,111	2,603	13.6%
Eastman	19,322	17,508	72,617	70,261	2,356	3.4%
Fleet	13,590	11,556	52,444	45,905	6,539	14.2%
Fulton	10,127	9,851	37,944	39,449	-1,505	-3.8%
Garden Valley	4,444	6,113	19,222	15,718	3,504	22.3%
Glenville	10,043	8,983	39,476	34,398	5,078	14.8%
Harvard-Lee	9,911	10,260	40,734	41,096	-362	-0.9%
Hough	7,154	6,595	29,094	27,400	1,694	6.2%
Jefferson	13,471	12,069	53,370	46,625	6,745	14.5%
Langston Hughes	6,802	8,027	28,112	31,442	-3,330	-10.6%
Lorain	13,286	14,252	55,266	56,490	-1,224	-2.2%
Martin Luther King, Jr.	9,205	9,638	36,232	38,211	-1,979	-5.2%
Memorial-Nottingham	19,533	19,199	77,234	78,047	-813	-1.0%
Mt. Pleasant	8,721	8,187	34,191	30,452	3,739	12.3%
Rice	8,685	9,206	35,311	34,478	833	2.4%
Rockport	24,344	22,834	97,302	92,651	4,651	5.0%
South	11,404	9,558	45,484	37,142	8,342	22.5%
South Brooklyn	25,944	26,334	101,227	101,546	-319	-0.3%
Sterling	7,547	5,131	29,373	22,122	7,251	32.8%
Union	7,974	7,821	32,398	31,812	586	1.8%
Walz	17,367	16,009	67,376	62,414	4,962	8.0%
West Park	30,307	29,233	120,568	118,353	2,215	1.9%
Woodland	13,169	10,266	51,195	39,931	11,264	28.2%
BRANCH TOTAL	355,008	336,792	1,397,180	1,322,711	74,469	5.6%
Mobile Units	6,206	7,423	23,843	27,317	-3,474	-12.7%
TOTAL	361,214	344,215	1,421,023	1,350,028	70,995	5.3%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE APRIL 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	8,622	11,825	34,675	41,640	-6,965	-16.7%
Broadway	2,335	2,517	8,691	8,904	-213	-2.4%
Brooklyn	4,978	4,975	17,767	18,654	-887	-4.8%
Carnegie West	25,818	21,160	94,085	86,327	7,758	9.0%
Collinwood	8,922	10,139	36,124	39,364	-3,240	-8.2%
East 131st	6,935	7,725	26,955	29,002	-2,047	-7.1%
Eastman	14,219	14,777	53,869	57,521	-3,652	-6.3%
Fleet	12,007	12,211	45,160	44,932	228	0.5%
Fulton	7,043	7,145	26,711	27,640	-929	-3.4%
Garden Valley ¹	7,212	7,696	27,655	16,384	11,271	68.8%
Glenville	9,478	10,097	36,770	35,901	869	2.4%
Harvard-Lee	13,355	13,652	54,359	49,270	5,089	10.3%
Hough	16,586	20,053	62,379	72,677	-10,298	-14.2%
Jefferson	10,408	10,185	35,346	37,546	-2,200	-5.9%
Langston Hughes	7,306	7,992	26,964	30,919	-3,955	-12.8%
Lorain	8,360	9,343	40,685	34,694	5,991	17.3%
Martin Luther King, Jr.	7,293	8,124	29,352	29,218	134	0.5%
Memorial-Nottingham	9,371	10,512	36,085	40,046	-3,961	-9.9%
Mt. Pleasant	10,071	10,133	38,785	38,390	395	1.0%
Rice	5,544	6,877	23,238	25,303	-2,065	-8.2%
Rockport	13,317	12,996	52,347	49,212	3,135	6.4%
South	10,419	10,793	40,570	39,203	1,367	3.5%
South Brooklyn	17,950	18,225	70,516	69,776	740	1.1%
Sterling	13,080	12,415	45,362	48,002	-2,640	-5.5%
Union	11,754	10,942	48,266	42,009	6,257	14.9%
Walz	11,746	11,600	47,399	42,687	4,712	11.0%
West Park	13,214	13,846	51,705	51,863	-158	-0.3%
Woodland	9,890	8,388	35,812	30,883	4,929	16.0%
BRANCH TOTAL	297,233	306,343	1,147,632	1,137,967	9,665	0.8%
Mobile Unit	836	979	2,832	3,161	-329	-10.4%
TOTAL	298,069	307,322	1,150,464	1,141,128	9,336	0.8%

¹ Garden Valley Branch provided service at 7100 Kinsman Road through February 15, 2008; the Branch reopened in its current location in Bridgeport Place Plaza on February 18, 2008.

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS APRIL 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	30,307	1 Carnegie West	25,818	1 Fleet	33,842
2 South Brooklyn	25,944	2 South Brooklyn	17,950	2 South Brooklyn	32,393
3 Rockport	24,344	3 Hough	16,586	3 West Park	27,835
4 Memorial-Nottingham	19,533	4 Eastman	14,219	4 Rice	26,130
5 Eastman	19,322	5 Harvard-Lee	13,355	5 Eastman	25,262
6 Walz	17,367	6 Rockport	13,317	6 Fulton	22,366
7 Addison	16,045	7 West Park	13,214	7 Memorial-Nottingham	21,670
8 Carnegie West	13,683	8 Sterling	13,080	8 Langston Hughes	21,014
9 Fleet	13,590	9 Fleet	12,007	9 Rockport	20,531
10 Jefferson	13,471	10 Union	11,754	10 Glenville	20,174
11 Lorain	13,286	11 Walz	11,746	11 Harvard-Lee	20,116
12 Woodland	13,169	12 South	10,419	12 Collinwood	19,630
13 Collinwood	12,406	13 Jefferson	10,408	13 Addison	19,282
14 South	11,404	14 Mt. Pleasant	10,071	14 Walz	18,101
15 Brooklyn	10,418	15 Woodland	9,890	15 East 131st	17,848
16 Fulton	10,127	16 Glenville	9,478	16 Mt. Pleasant	17,085
17 Glenville	10,043	17 Memorial-Nottingham	9,371	17 Martin Luther King, Jr.	15,262
18 Harvard-Lee	9,911	18 Collinwood	8,922	18 Lorain	14,499
19 Martin Luther King, Jr.	9,205	19 Addison	8,622	19 Union	12,684
20 Mt. Pleasant	8,721	20 Lorain	8,360	20 Carnegie West	11,552
21 Rice	8,685	21 Langston Hughes	7,306	21 Sterling	9,255
22 Union	7,974	22 Martin Luther King, Jr.	7,293	22 Hough	7,747
23 Sterling	7,547	23 Garden Valley	7,212	23 South	7,679
24 Hough	7,154	24 Fulton	7,043	24 Woodland	7,391
25 Langston Hughes	6,802	25 East 131st	6,935	25 Brooklyn	6,345
26 East 131st	5,894	26 Rice	5,544	26 Jefferson	3,957
27 Garden Valley	4,444	27 Brooklyn	4,978	27 Garden Valley	3,490
28 Broadway	4,212	28 Broadway	2,335	28 Broadway	1,922
	355,008		297,233		465,062

*Prepared By: Northern Ohio Data and Information Service – NODIS,
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University. Source: 2006 Estimates Standard Edition, GeoLytics, Inc.

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR APRIL 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
CLEVNET	72,809	62,471	278,761	241,677	15.3%
MORE	1,519	1,289	6,393	4,973	28.6%
Other Libraries	679	840	2,578	3,028	-14.9%
TOTAL	75,007	64,600	287,732	249,678	15.2%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
Prints	143	286	776	877	-11.5%
	2,203	4,842	12,623	13,540	-6.8%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
Projected (Mon - Sat)	23,009	25,525	102,864	107,031	-3.9%
KnowItNow Web Reference*	2,651	4,306	11,715	17,739	-34.0%
Research Correspondence	1,428	662	5,962	5,133	16.2%
Interlibrary Loan Requests	6,405	5,671	25,717	23,518	9.4%
Sunday Count	942	1,236	4,751	4,484	6.0%
TOTAL	34,435	37,400	151,009	157,905	-4.4%

*Questions taken by CPL staff only. From the time the service went statewide, CPL staff handled a disproportionate share of the question load. Since then some OhioLINK libraries have come on board to monitor some of the subject queues; hence, the decline in CPL transactions.

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
New Titles Added	7,404	10,646	27,353	36,951	-26.0%
Total Items Added	24,944	37,348	110,024	136,176	-19.2%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
	5,244	6,216	21,450	27,348	-21.6%

DAYS OPEN	2009	2008
	Main Library	27.5
Branches	26.0	26.0

**CLEVELAND PUBLIC LIBRARY
ANALYSIS OF OUTPUT MEASURES APRIL 2009**

