

CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR MAY 2009

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	163,807	158,176	6,181	5,752	824,778	792,245	4.1%
Branches & Mobile Units	333,775	334,129	13,351	12,851	1,754,798	1,684,157	4.2%
Library for the Blind	34,980	44,069	1,749	2,099	180,835	215,236	-16.0%
<b>TOTAL CIRCULATION</b>	<b>532,562</b>	<b>536,374</b>			<b>2,760,411</b>	<b>2,691,638</b>	<b>2.6%</b>

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	35,145	35,830	1,326	1,303	186,154	193,736	-3.9%
Branches & Mobile Unit	50,604	49,504	2,024	1,904	258,793	247,881	4.4%
Library for the Blind	1,472	1,441	74	69	8,083	7,605	6.3%
<b>TOTAL QUESTIONS</b>	<b>87,221</b>	<b>86,775</b>			<b>453,030</b>	<b>449,222</b>	<b>0.8%</b>

COMPUTER USAGE	Number of Computers	Average Session	Number of Sessions		Hours in Use	
			2009	2008	2009	2008
Main Library	67	48 minutes	14,001	15,317	11,225	12,130
Branches	222	31 minutes	67,494	75,370	34,578	37,237
<b>TOTAL USAGE</b>	<b>289</b>		<b>81,495</b>	<b>90,687</b>	<b>45,803</b>	<b>49,367</b>

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	58,252	58,854	2,198	2,140	293,968	293,825	0.0%
Branches	281,379	289,085	11,255	11,119	1,429,011	1,427,052	0.1%
Mobile Unit	735	699			3,567	3,860	-7.6%
<b>TOTAL VISITS</b>	<b>340,366</b>	<b>348,638</b>			<b>1,726,546</b>	<b>1,724,737</b>	<b>0.1%</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR MAY 2009**

	a	b	c	d	e	f	g	h
BRANCH	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEVNET Systems	Manual Circulation	Total Direct Circulation (a+b+c+d+e)	Sent to Other CLEVNET Systems	Total Circulation (f+g)
Addison	10,914	880	694	754	400	13,642	1,413	15,055
Broadway	3,163	173	94	101	2	3,533	377	3,910
Brooklyn	6,803	533	367	589	100	8,392	906	9,298
Carnegie West	8,580	720	858	883	10	11,051	941	11,992
Collinwood	8,569	550	413	702	0	10,234	1,459	11,693
East 131st	3,887	430	239	396	0	4,952	511	5,463
Eastman	13,170	1,172	1,032	1,579	0	16,953	1,294	18,247
Fleet	10,012	726	658	939	0	12,335	1,168	13,503
Fulton	6,988	481	449	613	0	8,531	856	9,387
Garden Valley	2,619	150	121	114	0	3,004	482	3,486
Glenville	5,994	716	342	922	61	8,035	657	8,692
Harvard-Lee	6,886	555	452	865	0	8,758	870	9,628
Hough	4,602	469	252	418	0	5,741	606	6,347
Jefferson	8,446	622	648	721	350	10,787	854	11,641
Langston Hughes	4,786	408	242	407	80	5,923	694	6,617
Lorain	9,249	493	310	596	385	11,033	989	12,022
Martin Luther King, Jr.	5,823	457	767	897	304	8,248	1,182	9,430
Memorial-Nottingham	12,986	862	1,122	2,004	513	17,487	1,983	19,470
Mt. Pleasant	5,815	519	212	451	0	6,997	779	7,776
Rice	6,097	275	189	461	0	7,022	965	7,987
Rockport	15,389	1,362	1,154	2,125	0	20,030	2,304	22,334
South	7,628	475	195	370	0	8,668	1,328	9,996
South Brooklyn	17,004	994	1,328	2,190	0	21,516	2,594	24,110
Sterling	5,175	431	299	550	15	6,470	535	7,005
Union	5,522	600	367	678	0	7,167	615	7,782
Walz	12,183	949	1,027	1,415	0	15,574	1,626	17,200
West Park	17,008	1,433	2,326	2,803	186	23,756	3,435	27,191
Woodland	7,925	625	318	508	0	9,376	1,375	10,751
<b>BRANCH TOTAL</b>	<b>233,223</b>	<b>18,060</b>	<b>16,475</b>	<b>25,051</b>	<b>2,406</b>	<b>295,215</b>	<b>32,798</b>	<b>328,013</b>
<b>Mobile Units</b>	<b>3,626</b>	<b>149</b>	<b>467</b>	<b>381</b>	<b>1,018</b>	<b>5,641</b>	<b>121</b>	<b>5,762</b>
<b>TOTAL</b>	<b>236,849</b>	<b>18,209</b>	<b>16,942</b>	<b>25,432</b>	<b>3,424</b>	<b>300,856</b>	<b>32,919</b>	<b>333,775</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR MAY 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	15,055	15,161	74,550	76,718	-2,168	-2.8%
Broadway	3,910	4,046	20,258	18,992	1,266	6.7%
Brooklyn	9,298	9,380	49,283	44,207	5,076	11.5%
Carnegie West	11,992	11,074	65,046	58,393	6,653	11.4%
Collinwood	11,693	12,645	62,107	61,653	454	0.7%
East 131st	5,463	4,849	27,177	23,960	3,217	13.4%
Eastman	18,247	17,388	90,864	87,649	3,215	3.7%
Fleet	13,503	11,685	65,947	57,590	8,357	14.5%
Fulton	9,387	9,310	47,331	48,759	-1,428	-2.9%
Garden Valley	3,486	5,814	22,708	21,532	1,176	5.5%
Glenville	8,692	8,378	48,168	42,776	5,392	12.6%
Harvard-Lee	9,628	9,694	50,362	50,790	-428	-0.8%
Hough	6,347	6,788	35,441	34,188	1,253	3.7%
Jefferson	11,641	12,183	65,011	58,808	6,203	10.5%
Langston Hughes	6,617	8,398	34,729	39,840	-5,111	-12.8%
Lorain	12,022	12,736	67,288	69,226	-1,938	-2.8%
Martin Luther King, Jr.	9,430	9,552	45,662	47,763	-2,101	-4.4%
Memorial-Nottingham	19,470	18,109	96,704	96,156	548	0.6%
Mt. Pleasant	7,776	8,452	41,967	38,904	3,063	7.9%
Rice	7,987	9,315	43,298	43,793	-495	-1.1%
Rockport	22,334	21,556	119,636	114,207	5,429	4.8%
South	9,996	9,713	55,480	46,855	8,625	18.4%
South Brooklyn	24,110	23,847	125,337	125,393	-56	0.0%
Sterling	7,005	5,214	36,378	27,336	9,042	33.1%
Union	7,782	8,015	40,180	39,827	353	0.9%
Walz	17,200	15,425	84,576	77,839	6,737	8.7%
West Park	27,191	28,585	147,759	146,938	821	0.6%
Woodland	10,751	10,585	61,946	50,516	11,430	22.6%
<b>BRANCH TOTAL</b>	<b>328,013</b>	<b>327,897</b>	<b>1,725,193</b>	<b>1,650,608</b>	<b>74,585</b>	<b>4.5%</b>
<b>Mobile Units</b>	<b>5,762</b>	<b>6,232</b>	<b>29,605</b>	<b>33,549</b>	<b>-3,944</b>	<b>-11.8%</b>
<b>TOTAL</b>	<b>333,775</b>	<b>334,129</b>	<b>1,754,798</b>	<b>1,684,157</b>	<b>70,641</b>	<b>4.2%</b>

**CLEVELAND PUBLIC LIBRARY  
BRANCH AND MOBILE UNIT ATTENDANCE MAY 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	7,975	10,941	42,650	52,581	-9,931	-18.9%
Broadway	2,106	2,500	10,797	11,404	-607	-5.3%
Brooklyn	4,677	4,699	22,444	23,353	-909	-3.9%
Carnegie West	22,287	20,287	116,372	106,614	9,758	9.2%
Collinwood	9,441	9,814	45,565	49,178	-3,613	-7.3%
East 131st	6,320	7,161	33,275	36,163	-2,888	-8.0%
Eastman	13,339	13,520	67,208	71,041	-3,833	-5.4%
Fleet	11,630	12,207	56,790	57,139	-349	-0.6%
Fulton	6,991	7,048	33,702	34,688	-986	-2.8%
Garden Valley <sup>1</sup>	6,588	8,011	34,243	24,395	9,848	40.4%
Glenville	9,097	9,396	45,867	45,297	570	1.3%
Harvard-Lee	12,402	12,676	66,761	61,946	4,815	7.8%
Hough	16,157	17,836	78,536	90,513	-11,977	-13.2%
Jefferson	9,643	9,970	44,989	47,516	-2,527	-5.3%
Langston Hughes	6,896	7,599	33,860	38,518	-4,658	-12.1%
Lorain	7,502	8,627	48,187	43,321	4,866	11.2%
Martin Luther King, Jr.	7,933	8,328	37,285	37,546	-261	-0.7%
Memorial-Nottingham	9,719	9,663	45,804	49,709	-3,905	-7.9%
Mt. Pleasant	9,099	9,728	47,884	48,118	-234	-0.5%
Rice	6,130	6,792	29,368	32,095	-2,727	-8.5%
Rockport	11,859	11,564	64,206	60,776	3,430	5.6%
South	9,885	10,116	50,455	49,319	1,136	2.3%
South Brooklyn	16,693	16,315	87,209	86,091	1,118	1.3%
Sterling	13,237	11,001	58,599	59,003	-404	-0.7%
Union	12,794	10,907	61,060	52,916	8,144	15.4%
Walz	10,502	11,047	57,901	53,734	4,167	7.8%
West Park	11,818	13,055	63,523	64,918	-1,395	-2.1%
Woodland	8,659	8,277	44,471	39,160	5,311	13.6%
<b>BRANCH TOTAL</b>	<b>281,379</b>	<b>289,085</b>	<b>1,429,011</b>	<b>1,427,052</b>	<b>1,959</b>	<b>0.1%</b>
<b>Mobile Unit</b>	<b>735</b>	<b>699</b>	<b>3,567</b>	<b>3,860</b>	<b>-293</b>	<b>-7.6%</b>
<b>TOTAL</b>	<b>282,114</b>	<b>289,784</b>	<b>1,432,578</b>	<b>1,430,912</b>	<b>1,666</b>	<b>0.1%</b>

<sup>1</sup> Garden Valley Branch provided service at 7100 Kinsman Road through February 15, 2008; the Branch reopened in its current location in Bridgeport Place Plaza on February 18, 2008.

**CLEVELAND PUBLIC LIBRARY  
BRANCH RANKINGS MAY 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	27,191	1 Carnegie West	22,287	1 Fleet	33,842
2 South Brooklyn	24,110	2 South Brooklyn	16,693	2 South Brooklyn	32,393
3 Rockport	22,334	3 Hough	16,157	3 West Park	27,835
4 Memorial-Nottingham	19,470	4 Eastman	13,339	4 Rice	26,130
5 Eastman	18,247	5 Sterling	13,237	5 Eastman	25,262
6 Walz	17,200	6 Union	12,794	6 Fulton	22,366
7 Addison	15,055	7 Harvard-Lee	12,402	7 Memorial-Nottingham	21,670
8 Fleet	13,503	8 Rockport	11,859	8 Langston Hughes	21,014
9 Lorain	12,022	9 West Park	11,818	9 Rockport	20,531
10 Carnegie West	11,992	10 Fleet	11,630	10 Glenville	20,174
11 Collinwood	11,693	11 Walz	10,502	11 Harvard-Lee	20,116
12 Jefferson	11,641	12 South	9,885	12 Collinwood	19,630
13 Woodland	10,751	13 Memorial-Nottingham	9,719	13 Addison	19,282
14 South	9,996	14 Jefferson	9,643	14 Walz	18,101
15 Harvard-Lee	9,628	15 Collinwood	9,441	15 East 131st	17,848
16 Martin Luther King, Jr.	9,430	16 Mt. Pleasant	9,099	16 Mt. Pleasant	17,085
17 Fulton	9,387	17 Glenville	9,097	17 Martin Luther King, Jr.	15,262
18 Brooklyn	9,298	18 Woodland	8,659	18 Lorain	14,499
19 Glenville	8,692	19 Addison	7,975	19 Union	12,684
20 Rice	7,987	20 Martin Luther King, Jr.	7,933	20 Carnegie West	11,552
21 Union	7,782	21 Lorain	7,502	21 Sterling	9,255
22 Mt. Pleasant	7,776	22 Fulton	6,991	22 Hough	7,747
23 Sterling	7,005	23 Langston Hughes	6,896	23 South	7,679
24 Langston Hughes	6,617	24 Garden Valley	6,588	24 Woodland	7,391
25 Hough	6,347	25 East 131st	6,320	25 Brooklyn	6,345
26 East 131st	5,463	26 Rice	6,130	26 Jefferson	3,957
27 Broadway	3,910	27 Brooklyn	4,677	27 Garden Valley	3,490
28 Garden Valley	3,486	28 Broadway	2,106	28 Broadway	1,922
	328,013		281,379		465,062

\*Prepared By: Northern Ohio Data and Information Service – NODIS,  
Maxine Goodman Levin College of Urban Affairs, Cleveland State  
University. Source: 2006 Estimates Standard Edition, GeoLytics, Inc.

**CLEVELAND PUBLIC LIBRARY  
MONTHLY ACTIVITY REPORT FOR MAY 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
CLEUNET	75,746	59,226	354,507	300,903		17.8%
MORE	1,304	1,338	7,697	6,311		22.0%
Other Libraries	537	562	3,115	3,590		-13.2%
<b>TOTAL</b>	<b>77,587</b>	<b>61,126</b>	<b>365,319</b>	<b>310,804</b>		<b>17.5%</b>

\*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied Prints	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
	145	181	921	1,058		-12.9%
	2,070	2,638	14,693	16,178		-9.2%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD Projected (Mon - Sat) KnowItNow Web Reference* Research Correspondence Interlibrary Loan Requests Sunday Count	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
	24,843	24,257	127,707	131,289		-2.7%
	3,256	4,240	14,971	21,979		-31.9%
	1,198	1,385	7,160	6,518		9.8%
	5,078	5,163	30,795	28,681		7.4%
	770	785	5,521	5,269		4.8%
<b>TOTAL</b>	<b>35,145</b>	<b>35,830</b>	<b>186,154</b>	<b>193,736</b>		<b>-3.9%</b>

\*Questions taken by CPL staff only. From the time the service went statewide, CPL staff handled a disproportionate share of the question load. Since then some OhioLINK libraries have come on board to monitor some of the subject queues; hence, the decline in CPL transactions.

CHANGES IN PERMANENT COLLECTION New Titles Added Total Items Added	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
	5,424	9,675	32,777	46,626		-29.7%
	22,585	35,441	132,609	171,617		-22.7%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
	4,663	6,082	26,113	33,430		-21.9%

DAYS OPEN Main Library Branches	2009	2008
	26.5	27.5
25.0	26.0	

**CLEVELAND PUBLIC LIBRARY  
ANALYSIS OF OUTPUT MEASURES MAY 2009**

