

CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR JUNE 2009

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	161,799	158,513	6,223	6,341	986,577	950,758	3.8%
Branches & Mobile Units	360,808	337,345	13,877	13,494	2,115,606	2,021,502	4.7%
Library for the Blind	34,830	42,648	1,583	2,031	215,665	257,884	-16.4%
TOTAL CIRCULATION	557,437	538,506			3,317,848	3,230,144	2.7%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	31,051	30,486	1,194	1,219	217,206	224,222	-3.1%
Branches & Mobile Unit	53,148	50,467	2,044	2,019	311,941	298,348	4.6%
Library for the Blind	1,498	1,505	68	72	9,581	9,110	5.2%
TOTAL QUESTIONS	85,697	82,458			538,728	531,680	1.3%

COMPUTER USAGE	Number of Computers	Average Session	Number of Sessions		Hours in Use	
			2009	2008	2009	2008
Main Library	67	48 minutes	13,561	13,647	10,876	10,579
Branches	225	31 minutes	72,272	76,128	37,062	37,251
TOTAL USAGE	292		85,833	89,775	47,938	47,830

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	59,158	58,336	2,275	2,333	353,126	352,161	0.3%
Branches	296,854	285,918	11,417	11,437	1,725,865	1,712,970	0.8%
Mobile Unit	1,178	876			4,745	4,736	0.2%
TOTAL VISITS	357,190	345,130			2,083,736	2,069,867	0.7%

CLEVELAND PUBLIC LIBRARY
 BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR JUNE 2009

BRANCH	a	b	c	d	e	f	g	h
	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEVNET Systems	Manual Circulation	Total Direct Circulation (a+b+c+d+e)	Sent to Other CLEVNET Systems	Total Circulation (f+g)
Addison	12,505	1,051	748	1,004	0	15,308	1,301	16,609
Broadway	2,980	168	82	132	2	3,364	343	3,707
Brooklyn	7,713	627	364	689	58	9,451	1,037	10,488
Carnegie West	8,758	792	900	1,173	0	11,623	847	12,470
Collinwood	9,372	483	423	718	0	10,996	1,278	12,274
East 131st	4,310	357	219	259	0	5,145	469	5,614
Eastman	14,575	1,189	1,102	1,567	0	18,433	1,169	19,602
Fleet	11,548	905	805	1,277	0	14,535	1,078	15,613
Fulton	7,590	594	474	784	0	9,442	942	10,384
Garden Valley	3,255	175	139	104	0	3,673	434	4,107
Glenville	6,651	728	367	1,089	50	8,885	675	9,560
Harvard-Lee	7,584	589	393	777	0	9,343	867	10,210
Hough	5,785	504	320	470	0	7,079	578	7,657
Jefferson	8,325	699	656	912	250	10,842	888	11,730
Langston Hughes	4,798	550	320	470	35	6,173	641	6,814
Lorain	10,372	594	435	737	376	12,514	1,042	13,556
Martin Luther King, Jr.	6,638	444	831	972	217	9,102	975	10,077
Memorial-Nottingham	14,038	886	1,045	1,999	302	18,270	1,762	20,032
Mt. Pleasant	6,494	460	266	549	0	7,769	787	8,556
Rice	6,294	343	221	460	0	7,318	966	8,284
Rockport	16,759	1,416	1,189	1,810	60	21,234	2,335	23,569
South	8,370	502	300	516	0	9,688	1,342	11,030
South Brooklyn	18,773	1,011	1,255	2,845	0	23,884	2,721	26,605
Sterling	5,520	535	332	634	18	7,039	531	7,570
Union	5,988	707	318	729	0	7,742	654	8,396
Walz	12,727	1,203	1,075	1,654	0	16,659	1,604	18,263
West Park	20,300	1,546	2,327	3,159	10	27,342	3,596	30,938
Woodland	9,621	660	354	511	0	11,146	1,093	12,239
BRANCH TOTAL	257,643	19,718	17,260	28,000	1,378	323,999	31,955	355,954
Mobile Units	3,949	166	315	356	0	4,786	68	4,854
TOTAL	261,592	19,884	17,575	28,356	1,378	328,785	32,023	360,808

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR JUNE 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	16,609	14,576	91,159	91,294	-135	-0.1%
Broadway	3,707	4,387	23,965	23,379	586	2.5%
Brooklyn	10,488	9,774	59,771	53,981	5,790	10.7%
Carnegie West	12,470	11,206	77,516	69,599	7,917	11.4%
Collinwood	12,274	12,604	74,381	74,257	124	0.2%
East 131st	5,614	5,375	32,791	29,335	3,456	11.8%
Eastman	19,602	17,063	110,466	104,712	5,754	5.5%
Fleet	15,613	11,974	81,560	69,564	11,996	17.2%
Fulton	10,384	10,896	57,715	59,655	-1,940	-3.3%
Garden Valley	4,107	5,114	26,815	26,646	169	0.6%
Glenville	9,560	8,584	57,728	51,360	6,368	12.4%
Harvard-Lee	10,210	10,054	60,572	60,844	-272	-0.4%
Hough	7,657	7,163	43,098	41,351	1,747	4.2%
Jefferson	11,730	11,238	76,741	70,046	6,695	9.6%
Langston Hughes	6,814	8,000	41,543	47,840	-6,297	-13.2%
Lorain	13,556	13,385	80,844	82,611	-1,767	-2.1%
Martin Luther King, Jr.	10,077	9,572	55,739	57,335	-1,596	-2.8%
Memorial-Nottingham	20,032	20,062	116,736	116,218	518	0.4%
Mt. Pleasant	8,556	8,614	50,523	47,518	3,005	6.3%
Rice	8,284	9,617	51,582	53,410	-1,828	-3.4%
Rockport	23,569	21,558	143,205	135,765	7,440	5.5%
South	11,030	9,326	66,510	56,181	10,329	18.4%
South Brooklyn	26,605	24,102	151,942	149,495	2,447	1.6%
Sterling	7,570	5,889	43,948	33,225	10,723	32.3%
Union	8,396	7,166	48,576	46,993	1,583	3.4%
Walz	18,263	14,617	102,839	92,456	10,383	11.2%
West Park	30,938	28,832	178,697	175,770	2,927	1.7%
Woodland	12,239	10,562	74,185	61,078	13,107	21.5%
BRANCH TOTAL	355,954	331,310	2,081,147	1,981,918	99,229	5.0%
Mobile Units	4,854	6,035	34,459	39,584	-5,125	-12.9%
TOTAL	360,808	337,345	2,115,606	2,021,502	94,104	4.7%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE JUNE 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	8,767	10,398	51,417	62,979	-11,562	-18.4%
Broadway	2,549	3,011	13,346	14,415	-1,069	-7.4%
Brooklyn	5,673	5,399	28,117	28,752	-635	-2.2%
Carnegie West	22,702	20,381	139,074	126,995	12,079	9.5%
Collinwood	9,468	9,307	55,033	58,485	-3,452	-5.9%
East 131st	6,797	8,172	40,072	44,335	-4,263	-9.6%
Eastman	14,210	13,178	81,418	84,219	-2,801	-3.3%
Fleet	12,378	10,853	69,168	67,992	1,176	1.7%
Fulton	7,691	8,191	41,393	42,879	-1,486	-3.5%
Garden Valley ¹	7,020	7,906	41,263	32,301	8,962	27.7%
Glenville	9,965	9,111	55,832	54,408	1,424	2.6%
Harvard-Lee	11,150	11,765	77,911	73,711	4,200	5.7%
Hough	20,268	18,968	98,804	109,481	-10,677	-9.8%
Jefferson	10,280	9,915	55,269	57,431	-2,162	-3.8%
Langston Hughes	7,160	7,552	41,020	46,070	-5,050	-11.0%
Lorain	8,843	8,462	57,030	51,783	5,247	10.1%
Martin Luther King, Jr.	7,721	6,717	45,006	44,263	743	1.7%
Memorial-Nottingham	9,728	10,703	55,532	60,412	-4,880	-8.1%
Mt. Pleasant	8,867	10,253	56,751	58,371	-1,620	-2.8%
Rice	6,707	6,460	36,075	38,555	-2,480	-6.4%
Rockport	11,990	10,548	76,196	71,324	4,872	6.8%
South	9,210	9,103	59,665	58,422	1,243	2.1%
South Brooklyn	17,397	14,993	104,606	101,084	3,522	3.5%
Sterling	13,723	12,664	72,322	71,667	655	0.9%
Union	11,316	9,633	72,376	62,549	9,827	15.7%
Walz	11,283	10,579	69,184	64,313	4,871	7.6%
West Park	13,557	12,534	77,080	77,452	-372	-0.5%
Woodland	10,434	9,162	54,905	48,322	6,583	13.6%
BRANCH TOTAL	296,854	285,918	1,725,865	1,712,970	12,895	0.8%
Mobile Unit	1,178	876	4,745	4,736	9	0.2%
TOTAL	298,032	286,794	1,730,610	1,717,706	12,904	0.8%

¹ Garden Valley Branch provided service at 7100 Kinsman Road through February 15, 2008, the Branch reopened in its current location in Bridgeport Place Plaza on February 18, 2008.

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS JUNE 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	30,938	1 Carnegie West	22,702	1 South Brooklyn	31,511
2 South Brooklyn	26,605	2 Hough	20,268	2 Fleet	27,822
3 Rockport	23,569	3 South Brooklyn	17,397	3 West Park	27,291
4 Memorial-Nottingham	20,032	4 Eastman	14,210	4 Eastman	23,686
5 Eastman	19,602	5 Sterling	13,723	5 Rice	22,240
6 Walz	18,263	6 West Park	13,557	6 Fulton	20,026
7 Addison	16,609	7 Fleet	12,378	7 Memorial-Nottingham	19,553
8 Fleet	15,613	8 Rockport	11,990	8 Rockport	19,404
9 Lorain	13,556	9 Union	11,316	9 Harvard-Lee	18,834
10 Carnegie West	12,470	10 Walz	11,283	10 Langston Hughes	17,982
11 Collinwood	12,274	11 Harvard-Lee	11,150	11 Glenville	17,317
12 Woodland	12,239	12 Woodland	10,434	12 Walz	16,558
13 Jefferson	11,730	13 Jefferson	10,280	13 Collinwood	16,270
14 South	11,030	14 Glenville	9,965	14 Addison	16,169
15 Brooklyn	10,488	15 Memorial-Nottingham	9,728	15 East 131st	15,658
16 Fulton	10,384	16 Collinwood	9,468	16 Martin Luther King, Jr.	15,212
17 Harvard-Lee	10,210	17 South	9,210	17 Mt. Pleasant	14,724
18 Martin Luther King, Jr.	10,077	18 Mt. Pleasant	8,867	18 Lorain	13,233
19 Glenville	9,560	19 Lorain	8,843	19 Carnegie West	10,549
20 Mt. Pleasant	8,556	20 Addison	8,767	20 Union	10,316
21 Union	8,396	21 Martin Luther King, Jr.	7,721	21 Sterling	8,046
22 Rice	8,284	22 Fulton	7,691	22 Woodland	7,492
23 Hough	7,657	23 Langston Hughes	7,160	23 South	7,009
24 Sterling	7,570	24 Garden Valley	7,020	24 Hough	6,197
25 Langston Hughes	6,814	25 East 131st	6,797	25 Brooklyn	5,419
26 East 131st	5,614	26 Rice	6,707	26 Jefferson	3,587
27 Garden Valley	4,107	27 Brooklyn	5,673	27 Garden Valley	2,857
28 Broadway	3,707	28 Broadway	2,549	28 Broadway	1,687
	355,954		296,854		416,649
					473,177

*Prepared By: Northern Ohio Data and Information Service – NODIS,
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**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR JUNE 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
CLEUNET	69,053	60,793	423,560	361,696	17.1%	17.1%
MORE	1,671	1,183	9,368	7,494	25.0%	25.0%
Other Libraries	635	596	3,750	4,186	-10.4%	-10.4%
TOTAL	71,359	62,572	436,678	373,376	17.0%	17.0%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
Items copied	168	155	1,089	1,213	-10.2%	-10.2%
Prints	3,631	3,427	18,324	19,605	-6.5%	-6.5%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
Projected (Mon - Sat)	22,756	23,118	150,464	154,407	-2.6%	-2.6%
KnowItNow Web Reference*	617	1,026	15,588	23,005	-32.2%	-32.2%
Research Correspondence	1,667	1,369	8,827	7,887	11.9%	11.9%
Interlibrary Loan Requests	6,011	4,973	36,806	33,654	9.4%	9.4%
Sunday Count	n/a	n/a	5,521	5,269	4.8%	4.8%
TOTAL	31,051	30,486	217,206	224,222	-3.1%	-3.1%

*Questions taken by CPL staff only. From the time the service went statewide, CPL staff handled a disproportionate share of the question load. Since then some OhioLINK libraries have come on board to monitor some of the subject queues; hence, the decline in CPL transactions.

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
New Titles Added	6,667	9,076	39,444	55,702	-29.2%	-29.2%
Total Items Added	23,225	33,019	155,834	204,636	-23.8%	-23.8%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	6,078	7,580	32,191	41,010	-21.5%	-21.5%

DAYS OPEN	2009	2008
	Main Library	26.0
Branches	26.0	25.0

CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR JULY 2009

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	172,107	167,663	6,620	6,449	1,158,684	1,118,421	3.6%
Branches & Mobile Units	368,539	356,637	14,175	13,717	2,484,145	2,378,139	4.5%
Library for the Blind	53,565	42,548	2,329	1,934	269,230	300,432	-10.4%
TOTAL CIRCULATION	594,211	566,848			3,912,059	3,796,992	3.0%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	35,866	36,182	1,379	1,392	253,072	260,405	-2.8%
Branches & Mobile Unit	52,903	51,289	2,035	1,973	364,844	349,637	4.3%
Library for the Blind	1,109	1,821	48	83	10,690	10,931	-2.2%
TOTAL QUESTIONS	89,878	89,292			628,606	620,973	1.2%

COMPUTER USAGE	Number of Computers	Average Session	Number of Sessions		Hours in Use	
			2009	2008	2009	2008
Main Library	67	49 minutes	13,410	13,529	10,908	10,348
Branches	221	31 minutes	73,600	81,486	37,906	39,488
TOTAL USAGE	288		87,010	95,015	48,814	49,836

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	62,401	63,441	2,400	2,440	415,527	415,602	0.0%
Branches	310,147	297,589	11,929	11,446	2,036,012	2,010,559	1.3%
Mobile Unit	1,271	959			6,016	5,695	5.6%
TOTAL VISITS	373,819	361,989			2,457,555	2,431,856	1.1%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR JULY 2009**

	a	b	c	d	e	f	g	h
BRANCH	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEVNET Systems	Manual Circulation	Total Direct Circulation (a+b+c+d+e)	Sent to Other CLEVNET Systems	Total Circulation (f+g)
Addison	12,500	857	695	995	0	15,047	1,407	16,454
Broadway	3,308	144	72	186	0	3,710	356	4,066
Brooklyn	6,902	569	382	578	34	8,465	915	9,380
Carnegie West	9,039	734	778	1,069	0	11,620	939	12,559
Collinwood	10,301	598	393	736	0	12,028	1,354	13,382
East 131st	4,902	245	202	267	0	5,616	446	6,062
Eastman	14,712	1,380	1,255	1,679	0	19,026	1,406	20,432
Fleet	12,140	894	850	1,176	0	15,060	1,100	16,160
Fulton	7,748	727	576	794	0	9,845	904	10,749
Garden Valley	4,154	137	143	98	0	4,532	425	4,957
Glenville	6,264	686	431	1,116	61	8,558	633	9,191
Harvard-Lee	8,275	719	498	873	0	10,365	832	11,197
Hough	5,794	629	527	767	0	7,717	472	8,189
Jefferson	8,430	694	760	1,013	200	11,097	888	11,985
Langston Hughes	5,593	441	377	467	57	6,935	629	7,564
Lorain	10,270	630	405	687	407	12,399	960	13,359
Martin Luther King, Jr.	6,946	526	703	946	282	9,403	973	10,376
Memorial-Nottingham	15,013	907	1,224	2,015	517	19,676	1,790	21,466
Mt. Pleasant	6,304	504	269	498	0	7,575	662	8,237
Rice	6,904	484	292	719	0	8,399	897	9,296
Rockport	17,383	1,367	1,060	1,923	0	21,733	2,321	24,054
South	8,377	460	243	466	0	9,546	1,214	10,760
South Brooklyn	18,635	1,097	1,453	2,597	0	23,782	2,720	26,502
Sterling	4,887	441	253	443	28	6,052	496	6,548
Union	6,505	609	290	562	0	7,966	600	8,566
Walz	12,519	958	1,013	1,530	0	16,020	1,587	17,607
West Park	21,072	1,608	2,350	3,062	300	28,392	3,484	31,876
Woodland	9,583	630	332	605	0	11,150	985	12,135
BRANCH TOTAL	264,460	19,675	17,826	27,867	1,886	331,714	31,395	363,109
Mobile Units	4,155	242	529	395	0	5,321	109	5,430
TOTAL	268,615	19,917	18,355	28,262	1,886	337,035	31,504	368,539

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR JULY 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	16,454	15,709	107,613	107,003	610	0.6%
Broadway	4,066	4,117	28,031	27,496	535	1.9%
Brooklyn	9,380	10,714	69,151	64,695	4,456	6.9%
Carnegie West	12,559	12,459	90,075	82,058	8,017	9.8%
Collinwood	13,382	13,368	87,763	87,625	138	0.2%
East 131st	6,062	5,068	38,853	34,403	4,450	12.9%
Eastman	20,432	18,101	130,898	122,813	8,085	6.6%
Fleet	16,160	12,428	97,720	81,992	15,728	19.2%
Fulton	10,749	11,015	68,464	70,670	-2,206	-3.1%
Garden Valley	4,957	5,720	31,772	32,366	-594	-1.8%
Glenville	9,191	9,527	66,919	60,887	6,032	9.9%
Harvard-Lee	11,197	11,066	71,769	71,910	-141	-0.2%
Hough	8,189	7,727	51,287	49,078	2,209	4.5%
Jefferson	11,985	11,670	88,726	81,716	7,010	8.6%
Langston Hughes	7,564	7,874	49,107	55,714	-6,607	-11.9%
Lorain	13,359	13,786	94,203	96,397	-2,194	-2.3%
Martin Luther King, Jr.	10,376	9,854	66,115	67,189	-1,074	-1.6%
Memorial-Nottingham	21,466	20,201	138,202	136,419	1,783	1.3%
Mt. Pleasant	8,237	8,611	58,760	56,129	2,631	4.7%
Rice	9,296	9,908	60,878	63,318	-2,440	-3.9%
Rockport	24,054	23,286	167,259	159,051	8,208	5.2%
South	10,760	10,678	77,270	66,859	10,411	15.6%
South Brooklyn	26,502	25,690	178,444	175,185	3,259	1.9%
Sterling	6,548	6,904	50,496	40,129	10,367	25.8%
Union	8,566	7,826	57,142	54,819	2,323	4.2%
Walz	17,607	16,326	120,446	108,782	11,664	10.7%
West Park	31,876	30,423	210,573	206,193	4,380	2.1%
Woodland	12,135	11,894	86,320	72,972	13,348	18.3%
BRANCH TOTAL	363,109	351,950	2,444,256	2,333,868	110,388	4.7%
Mobile Units	5,430	4,687	39,889	44,271	-4,382	-9.9%
TOTAL	368,539	356,637	2,484,145	2,378,139	106,006	4.5%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE JULY 2009**

BRANCH	Monthly Total			Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008			
Addison	9,300	11,107	60,717	74,086	-13,369	-18.0%	
Broadway	2,785	2,703	16,131	17,118	-987	-5.8%	
Brooklyn	5,659	5,470	33,776	34,222	-446	-1.3%	
Carnegie West	22,690	21,557	161,764	148,552	13,212	8.9%	
Collinwood	10,392	9,975	65,425	68,460	-3,035	-4.4%	
East 131st	7,674	7,713	47,746	52,048	-4,302	-8.3%	
Eastman	15,047	13,330	96,465	97,549	-1,084	-1.1%	
Fleet	13,140	11,695	82,308	79,687	2,621	3.3%	
Fulton	8,631	9,098	50,024	51,977	-1,953	-3.8%	
Garden Valley ¹	7,552	7,939	48,815	40,240	8,575	21.3%	
Glenville	11,116	9,770	66,948	64,178	2,770	4.3%	
Harvard-Lee	10,949	12,796	88,860	86,507	2,353	2.7%	
Hough	20,022	19,193	118,826	128,674	-9,848	-7.7%	
Jefferson	10,305	10,172	65,574	67,603	-2,029	-3.0%	
Langston Hughes	7,655	7,051	48,675	53,121	-4,446	-8.4%	
Lorain	8,957	9,203	65,987	60,986	5,001	8.2%	
Martin Luther King, Jr.	7,374	6,178	52,380	50,441	1,939	3.8%	
Memorial-Nottingham	11,065	10,621	66,597	71,033	-4,436	-6.2%	
Mt. Pleasant	9,285	10,101	66,036	68,472	-2,436	-3.6%	
Rice	7,150	7,073	43,225	45,628	-2,403	-5.3%	
Rockport	12,766	11,242	88,962	82,566	6,396	7.7%	
South	9,501	9,753	69,166	68,175	991	1.5%	
South Brooklyn	16,724	16,455	121,330	117,539	3,791	3.2%	
Sterling	14,157	12,715	86,479	84,382	2,097	2.5%	
Union	12,863	9,655	85,239	72,204	13,035	18.1%	
Walz	12,061	11,209	81,245	75,522	5,723	7.6%	
West Park	14,977	13,167	92,057	90,619	1,438	1.6%	
Woodland	10,350	10,648	65,255	58,970	6,285	10.7%	
BRANCH TOTAL	310,147	297,589	2,036,012	2,010,559	25,453	1.3%	
Mobile Unit	1,271	959	6,016	5,695	321	5.6%	
TOTAL	311,418	298,548	2,042,028	2,016,254	25,774	1.3%	

¹ Garden Valley Branch provided service at 7100 Kinsman Road through February 15, 2008; the Branch reopened in its current location in Bridgeport Place Plaza on February 18, 2008.

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS JULY 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	31,876	1 Carnegie West	22,690	1 South Brooklyn	31,511
2 South Brooklyn	26,502	2 Hough	20,022	2 Fleet	27,822
3 Rockport	24,054	3 South Brooklyn	16,724	3 West Park	27,291
4 Memorial-Nottingham	21,466	4 Eastman	15,047	4 Eastman	23,686
5 Eastman	20,432	5 West Park	14,977	5 Rice	22,240
6 Walz	17,607	6 Sterling	14,157	6 Fulton	20,026
7 Addison	16,454	7 Fleet	13,140	7 Memorial-Nottingham	19,553
8 Fleet	16,160	8 Union	12,863	8 Rockport	19,404
9 Collinwood	13,382	9 Rockport	12,766	9 Harvard-Lee	18,834
10 Lorain	13,359	10 Walz	12,061	10 Langston Hughes	17,982
11 Carnegie West	12,559	11 Glenville	11,116	11 Glenville	17,317
12 Woodland	12,135	12 Memorial-Nottingham	11,065	12 Walz	16,558
13 Jefferson	11,985	13 Harvard-Lee	10,949	13 Collinwood	16,270
14 Harvard-Lee	11,197	14 Collinwood	10,392	14 Addison	16,169
15 South	10,760	15 Woodland	10,350	15 East 131st	15,658
16 Fulton	10,749	16 Jefferson	10,305	16 Martin Luther King, Jr.	15,212
17 Martin Luther King, Jr.	10,376	17 South	9,501	17 Mt. Pleasant	14,724
18 Brooklyn	9,380	18 Addison	9,300	18 Lorain	13,233
19 Rice	9,296	19 Mt. Pleasant	9,285	19 Carnegie West	10,549
20 Glenville	9,191	20 Lorain	8,957	20 Union	10,316
21 Union	8,566	21 Fulton	8,631	21 Sterling	8,046
22 Mt. Pleasant	8,237	22 East 131st	7,674	22 Woodland	7,492
23 Hough	8,189	23 Langston Hughes	7,655	23 South	7,009
24 Langston Hughes	7,564	24 Garden Valley	7,552	24 Hough	6,197
25 Sterling	6,548	25 Martin Luther King, Jr.	7,374	25 Brooklyn	5,419
26 East 131st	6,062	26 Rice	7,150	26 Jefferson	3,587
27 Garden Valley	4,957	27 Brooklyn	5,659	27 Garden Valley	2,857
28 Broadway	4,066	28 Broadway	2,785	28 Broadway	1,687
	363,109		310,147		416,649
					473,177

*Prepared By: Northern Ohio Data and Information Service – NODIS,
Maxine Goodman Levin College of Urban Affairs, Cleveland State
University

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR JULY 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
CLEUNET	70,455	66,094	494,015	427,790	15.5%	15.5%
MORE	1,605	1,294	10,973	8,788	24.9%	24.9%
Other Libraries	729	700	4,479	4,886	-8.3%	-8.3%
TOTAL	72,789	68,088	509,467	441,464	15.4%	15.4%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
Prints	148	206	1,237	1,419	-12.8%	-12.8%
	3,303	3,463	21,627	23,068	-6.2%	-6.2%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
Projected (Mon - Sat)	27,553	28,060	178,017	182,468	-2.4%	-2.4%
KnowItNow Web Reference*	543	831	16,131	23,836	-32.3%	-32.3%
Research Correspondence	808	1,360	9,635	9,247	4.2%	4.2%
Interlibrary Loan Requests	6,962	5,931	43,768	39,585	10.6%	10.6%
Sunday Count	n/a	n/a	5,521	5,269	4.8%	4.8%
TOTAL	35,866	36,182	253,072	260,405	-2.8%	-2.8%

*Questions taken by CPL staff only. From the time the service went statewide, CPL staff handled a disproportionate share of the question load. Since then some OhioLINK libraries have come on board to monitor some of the subject queues; hence, the decline in CPL transactions.

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
New Titles Added	7,761	7,736	47,205	63,438	-25.6%	-25.6%
Total Items Added	32,627	29,602	188,461	234,238	-19.5%	-19.5%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	7,309	8,455	39,500	49,465	-20.1%	-20.1%

DAYS OPEN	2009	2008
	Main Library	26.0
Branches	26.0	26.0

CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR AUGUST 2009

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	172,601	165,557	6,639	6,368	1,331,285	1,283,978	3.7%
Branches & Mobile Units	365,711	345,768	14,066	13,299	2,849,856	2,723,907	4.6%
Library for the Blind	55,454	38,290	2,641	1,915	324,684	338,722	-4.1%
TOTAL CIRCULATION	593,766	549,615	4,505,825	4,346,607			3.7%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	33,577	33,917	1,291	1,305	286,650	294,323	-2.6%
Branches & Mobile Unit	56,403	46,334	2,169	1,782	421,247	395,971	6.4%
Library for the Blind	1,665	1,760	79	88	12,355	12,691	-2.6%
TOTAL QUESTIONS	91,645	82,011	720,252	702,985			2.5%

COMPUTER USAGE	Number of Computers	Average Session	Number of Sessions		Hours in Use	
			2009	2008	2009	2008
Main Library	67	50 minutes	14,301	14,074	11,818	10,937
Branches	224	31 minutes	72,110	80,668	37,479	39,395
TOTAL USAGE	291		86,411	94,742	49,297	50,332

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	62,002	62,211	2,385	2,393	477,529	477,813	-0.1%
Branches	297,416	289,424	11,439	11,132	2,333,428	2,299,983	1.5%
Mobile Unit	625	844			6,641	6,539	1.6%
TOTAL VISITS	360,043	352,479	2,817,598	2,784,335			1.2%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR AUGUST 2009**

BRANCH	a	b	c	d	e	f	g	h
	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEVNET Systems	Manual Circulation	Total Direct Circulation (a+b+c+d+e)	Sent to Other CLEVNET Systems	Total Circulation (f+g)
Addison	12,934	866	752	964	0	15,516	1,541	17,057
Broadway	2,810	148	74	178	3	3,213	395	3,608
Brooklyn	7,163	612	382	593	0	8,750	1,075	9,825
Carnegie West	9,061	920	911	1,172	0	12,064	1,068	13,132
Collinwood	9,635	646	544	877	0	11,702	1,384	13,086
East 131st	4,464	345	157	357	0	5,323	516	5,839
Eastman	13,994	1,489	1,504	1,890	0	18,877	1,499	20,376
Fleet	11,271	916	887	1,160	0	14,234	1,182	15,416
Fulton	6,743	610	374	787	0	8,514	1,073	9,587
Garden Valley	4,026	140	64	93	0	4,323	471	4,794
Glenville	5,689	673	389	891	50	7,692	705	8,397
Harvard-Lee	8,118	593	421	856	0	9,988	979	10,967
Hough	5,484	602	265	494	0	6,845	603	7,448
Jefferson	8,103	862	778	1,076	350	11,169	955	12,124
Langston Hughes	5,583	505	303	541	0	6,932	718	7,650
Lorain	10,063	647	486	845	375	12,416	1,155	13,571
Martin Luther King, Jr.	6,408	482	773	1,286	414	9,363	983	10,346
Memorial-Nottingham	14,519	906	1,179	1,882	438	18,924	2,227	21,151
Mt. Pleasant	6,673	511	253	544	0	7,981	622	8,603
Rice	7,290	657	465	696	0	9,108	1,049	10,157
Rockport	16,248	1,433	1,135	2,055	0	20,871	2,561	23,432
South	9,284	650	290	443	0	10,667	1,363	12,030
South Brooklyn	18,443	1,140	1,334	2,345	0	23,262	3,051	26,313
Sterling	5,068	393	341	452	53	6,307	536	6,843
Union	6,577	653	384	793	0	8,407	713	9,120
Walz	12,398	904	853	1,348	0	15,503	1,687	17,190
West Park	19,925	1,724	2,408	3,236	60	27,353	3,851	31,204
Woodland	9,189	466	258	634	16	10,563	1,201	11,764
BRANCH TOTAL	257,163	20,493	17,964	28,488	1,759	325,867	35,163	361,030
Mobile Units	3,656	150	438	358	0	4,602	79	4,681
TOTAL	260,819	20,643	18,402	28,846	1,759	330,469	35,242	365,711

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR AUGUST 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	17,057	16,345	124,670	123,348	1,322	1.1%
Broadway	3,608	4,137	31,639	31,633	6	0.0%
Brooklyn	9,825	9,533	78,976	74,228	4,748	6.4%
Carnegie West	13,132	12,136	103,207	94,194	9,013	9.6%
Collinwood	13,086	12,970	100,849	100,595	254	0.3%
East 131st	5,839	5,415	44,692	39,818	4,874	12.2%
Eastman	20,376	17,447	151,274	140,260	11,014	7.9%
Fleet	15,416	12,095	113,136	94,087	19,049	20.2%
Fulton	9,587	10,273	78,051	80,943	-2,892	-3.6%
Garden Valley	4,794	5,945	36,566	38,311	-1,745	-4.6%
Glenville	8,397	8,785	75,316	69,672	5,644	8.1%
Harvard-Lee	10,967	10,714	82,736	82,624	112	0.1%
Hough	7,448	7,322	58,735	56,400	2,335	4.1%
Jefferson	12,124	11,301	100,850	93,017	7,833	8.4%
Langston Hughes	7,650	7,118	56,757	62,832	-6,075	-9.7%
Lorain	13,571	13,329	107,774	109,726	-1,952	-1.8%
Martin Luther King, Jr.	10,346	8,923	76,461	76,112	349	0.5%
Memorial-Nottingham	21,151	19,563	159,353	155,982	3,371	2.2%
Mt. Pleasant	8,603	8,846	67,363	64,975	2,388	3.7%
Rice	10,157	10,115	71,035	73,433	-2,398	-3.3%
Rockport	23,432	22,619	190,691	181,670	9,021	5.0%
South	12,030	9,809	89,300	76,668	12,632	16.5%
South Brooklyn	26,313	24,431	204,757	199,616	5,141	2.6%
Sterling	6,843	6,611	57,339	46,740	10,599	22.7%
Union	9,120	8,134	66,262	62,953	3,309	5.3%
Walz	17,190	15,574	137,636	124,356	13,280	10.7%
West Park	31,204	29,576	241,777	235,769	6,008	2.5%
Woodland	11,764	11,027	98,084	83,999	14,085	16.8%
BRANCH TOTAL	361,030	340,093	2,805,286	2,673,961	131,325	4.9%
Mobile Units	4,681	5,675	44,570	49,946	-5,376	-10.8%
TOTAL	365,711	345,768	2,849,856	2,723,907	125,949	4.6%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE AUGUST 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	9,422	11,241	70,139	85,327	-15,188	-17.8%
Broadway	2,430	2,589	18,561	19,707	-1,146	-5.8%
Brooklyn	5,247	5,413	39,023	39,635	-612	-1.5%
Carnegie West	21,255	20,756	183,019	169,308	13,711	8.1%
Collinwood	10,310	10,048	75,735	78,508	-2,773	-3.5%
East 131st	6,977	7,573	54,723	59,621	-4,898	-8.2%
Eastman	14,791	12,872	111,256	110,421	835	0.8%
Fleet	11,885	11,300	94,193	90,987	3,206	3.5%
Fulton	8,888	8,430	58,912	60,407	-1,495	-2.5%
Garden Valley ¹	6,914	8,549	55,729	48,789	6,940	14.2%
Glenville	10,496	9,194	77,444	73,372	4,072	5.5%
Harvard-Lee	11,035	11,988	99,895	98,495	1,400	1.4%
Hough	19,183	17,442	138,009	146,116	-8,107	-5.5%
Jefferson	8,622	9,019	74,196	76,622	-2,426	-3.2%
Langston Hughes	7,327	7,489	56,002	60,610	-4,608	-7.6%
Lorain	9,251	10,302	75,238	71,288	3,950	5.5%
Marlin Luther King, Jr.	7,444	6,680	59,824	57,121	2,703	4.7%
Memorial-Nottingham	10,654	9,842	77,251	80,875	-3,624	-4.5%
Mt. Pleasant	9,451	9,261	75,487	77,733	-2,246	-2.9%
Rice	7,737	7,101	50,962	52,729	-1,767	-3.4%
Rockport	12,464	11,726	101,426	94,292	7,134	7.6%
South	9,509	9,175	78,675	77,350	1,325	1.7%
South Brooklyn	16,716	16,538	138,046	134,077	3,969	3.0%
Sterling	14,502	12,032	100,981	96,414	4,567	4.7%
Union	9,986	9,880	95,225	82,084	13,141	16.0%
Walz	12,194	10,703	93,439	86,225	7,214	8.4%
West Park	13,171	12,055	105,228	102,674	2,554	2.5%
Woodland	9,555	10,226	74,810	69,196	5,614	8.1%
BRANCH TOTAL	297,416	289,424	2,333,428	2,299,983	33,445	1.5%
Mobile Unit	625	844	6,641	6,539	102	1.6%
TOTAL	298,041	290,268	2,340,069	2,306,522	33,547	1.5%

¹ Garden Valley Branch provided service at 7100 Kinsman Road through February 15, 2008; the Branch reopened in its current location in Bridgeport Place Plaza on February 18, 2008.

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS AUGUST 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	31,204	1 Carnegie West	21,255	1 South Brooklyn	31,511
2 South Brooklyn	26,313	2 Hough	19,183	2 Fleet	27,822
3 Rockport	23,432	3 South Brooklyn	16,716	3 West Park	27,291
4 Memorial-Nottingham	21,151	4 Eastman	14,791	4 Eastman	23,686
5 Eastman	20,376	5 Sterling	14,502	5 Rice	22,240
6 Walz	17,190	6 West Park	13,171	6 Fulton	20,026
7 Addison	17,057	7 Rockport	12,464	7 Memorial-Nottingham	19,553
8 Fleet	15,416	8 Walz	12,194	8 Rockport	19,404
9 Lorain	13,571	9 Fleet	11,885	9 Harvard-Lee	18,834
10 Carnegie West	13,132	10 Harvard-Lee	11,035	10 Langston Hughes	17,982
11 Collinwood	13,086	11 Memorial-Nottingham	10,654	11 Glenville	17,317
12 Jefferson	12,124	12 Glenville	10,496	12 Walz	16,558
13 South	12,030	13 Collinwood	10,310	13 Collinwood	16,270
14 Woodland	11,764	14 Union	9,986	14 Addison	16,169
15 Harvard-Lee	10,967	15 Woodland	9,555	15 East 131st	15,658
16 Martin Luther King, Jr.	10,346	16 South	9,509	16 Martin Luther King, Jr.	15,212
17 Rice	10,157	17 Mt. Pleasant	9,451	17 Mt. Pleasant	14,724
18 Brooklyn	9,825	18 Addison	9,422	18 Lorain	13,233
19 Fulton	9,587	19 Lorain	9,251	19 Carnegie West	10,549
20 Union	9,120	20 Fulton	8,888	20 Union	10,316
21 Mt. Pleasant	8,603	21 Jefferson	8,622	21 Sterling	8,046
22 Glenville	8,397	22 Rice	7,737	22 Woodland	7,492
23 Langston Hughes	7,650	23 Martin Luther King, Jr.	7,444	23 South	7,009
24 Hough	7,448	24 Langston Hughes	7,327	24 Hough	6,197
25 Sterling	6,843	25 East 131st	6,977	25 Brooklyn	5,419
26 East 131st	5,839	26 Garden Valley	6,914	26 Jefferson	3,587
27 Garden Valley	4,794	27 Brooklyn	5,247	27 Garden Valley	2,857
28 Broadway	3,608	28 Broadway	2,430	28 Broadway	1,687
	361,030		297,416		416,649
					473,177

*Prepared By: Northern Ohio Data and Information Service – NODIS,
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University

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR AUGUST 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	
CLEVNET	75,323	62,963	569,338	490,753	16.0%
MORE	1,807	1,435	12,780	10,223	25.0%
Other Libraries	622	703	5,101	5,589	-8.7%
TOTAL	77,752	65,101	587,219	506,565	15.9%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied	Monthly Total		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	
Prints	131	172	1,368	1,591	-14.0%
	2,877	2,478	24,504	25,546	-4.1%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	
Projected (Mon - Sat)	24,901	25,895	202,919	208,364	-2.6%
KnowItNow Web Reference*	590	944	16,721	24,780	-32.5%
Research Correspondence	1,383	1,566	11,018	10,813	1.9%
Interlibrary Loan Requests	6,703	5,512	50,471	45,097	11.9%
Sunday Count	n/a	n/a	5,521	5,269	4.8%
TOTAL	33,577	33,917	286,650	294,323	-2.6%

*Questions taken by CPL staff only. From the time the service went statewide, CPL staff handled a disproportionate share of the question load. Since then some OhioLINK libraries have come on board to monitor some of the subject queues; hence, the decline in CPL transactions.

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	
New Titles Added	6,192	7,653	53,397	71,091	-24.9%
Total Items Added	27,181	25,023	215,642	259,261	-16.8%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	
	6,108	6,581	45,608	56,046	-18.6%

DAYS OPEN	2009	2008
	Main Library	26.0
Branches	26.0	26.0

**CLEVELAND PUBLIC LIBRARY
ANALYSIS OF OUTPUT MEASURES SUMMER 2009**

