

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR SEPTEMBER 2009**

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	162,694	163,382	6,508	6,051	1,492,893	1,446,877	3.2%
Branches & Mobile Units Library for the Blind	362,479	345,151	14,499	13,806	3,212,335	3,069,058	4.7%
	54,225	40,886	2,582	1,947	378,909	379,608	-0.2%
TOTAL CIRCULATION	579,398	549,419			5,084,137	4,895,543	3.9%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	34,213	39,668	1,369	1,469	321,954	334,475	-3.7%
Branches & Mobile Unit Library for the Blind	56,288	51,769	2,252	2,071	477,535	447,740	6.7%
	1,421	1,926	68	92	13,776	14,617	-5.8%
TOTAL QUESTIONS	91,922	93,363			813,265	796,832	2.1%

COMPUTER USAGE	Number of Computers	Average Session	Number of Sessions		Hours in Use	
			2009	2008	2009	2008
Main Library	67	49 minutes	13,564	14,269	11,164	11,179
Branches	221	31 minutes	67,807	74,416	35,050	36,144
TOTAL USAGE	288		81,371	88,685	46,214	47,323

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	56,728	62,039	2,269	2,298	534,257	539,852	-1.0%
Branches	297,835	299,951	11,913	11,998	2,629,145	2,599,934	1.1%
Mobile Unit	404	607			7,045	7,146	-1.4%
TOTAL VISITS	354,967	362,597			3,170,447	3,146,932	0.7%

Note: Main Library, Glenville Branch, and Rockport Branch were open four Sundays in September 2008; these three facilities would have been open three Sundays in September 2009 had cuts in State funding not caused their closure.

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR SEPTEMBER 2009**

BRANCH	a	b	c	d	e	f	g	h
	Branch Circulation	Sent from Other Branches	Sent from Main	Sent from Other CLEUNET Systems	Manual Circulation	Total Direct Circulation (a+b+c+d+e)	Sent to Other CLEUNET Systems	Total Circulation (f+g)
Addison	12,747	940	927	952	0	15,566	1,420	16,986
Broadway	2,857	147	99	184	1	3,288	349	3,637
Brooklyn	6,653	655	387	442	0	8,137	894	9,031
Carnegie West	9,921	793	716	1,010	0	12,440	929	13,369
Collinwood	10,275	638	537	844	0	12,294	1,395	13,689
East 131st	4,233	343	189	318	0	5,083	532	5,615
Eastman	13,806	1,441	1,208	1,745	0	18,200	1,401	19,601
Fleet	12,143	966	849	1,145	0	15,103	1,176	16,279
Fulton	6,971	619	402	793	0	8,785	910	9,695
Garden Valley	3,644	206	69	153	0	4,072	398	4,470
Glenville	5,669	703	422	917	245	7,956	614	8,570
Harvard-Lee	8,338	611	500	743	0	10,192	906	11,098
Hough	5,668	584	368	543	0	7,163	530	7,693
Jefferson	8,394	773	674	997	250	11,088	940	12,028
Langston Hughes	5,813	540	358	595	45	7,351	679	8,030
Lorain	10,189	653	581	809	420	12,652	995	13,647
Martin Luther King, Jr.	6,162	441	853	865	50	8,371	956	9,327
Memorial-Nottingham	14,654	896	1,156	1,731	555	18,992	1,813	20,805
Mt. Pleasant	7,244	648	295	538	0	8,725	619	9,344
Rice	7,786	522	272	547	0	9,127	973	10,100
Rockport	15,756	1,333	1,186	1,785	0	20,060	2,294	22,354
South	9,348	487	296	488	0	10,619	1,291	11,910
South Brooklyn	17,534	1,102	1,294	2,380	0	22,310	2,756	25,066
Sterling	5,184	465	342	474	88	6,553	482	7,035
Union	6,430	749	385	805	0	8,369	641	9,010
Walz	13,216	1,036	907	1,241	0	16,400	1,512	17,912
West Park	19,543	1,548	2,324	3,070	320	26,805	3,433	30,238
Woodland	9,285	765	317	557	0	10,924	1,157	12,081
BRANCH TOTAL	259,463	20,604	17,913	26,671	1,974	326,625	31,995	358,620
Mobile Units	2,205	140	358	211	861	3,775	84	3,859
TOTAL	261,668	20,744	18,271	26,882	2,835	330,400	32,079	362,479

CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR SEPTEMBER 2009

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	16,986	17,080	141,656	140,428	1,228	0.9%
Broadway	3,637	4,256	35,276	35,889	-613	-1.7%
Brooklyn	9,031	9,176	88,007	83,404	4,603	5.5%
Carnegie West	13,369	11,910	116,576	106,104	10,472	9.9%
Collinwood	13,689	12,998	114,538	113,593	945	0.8%
East 131st	5,615	5,923	50,307	45,741	4,566	10.0%
Eastman	19,601	18,140	170,875	158,400	12,475	7.9%
Fleet	16,279	12,782	129,415	106,869	22,546	21.1%
Fulton	9,695	9,709	87,746	90,652	-2,906	-3.2%
Garden Valley	4,470	5,185	41,036	43,496	-2,460	-5.7%
Glenville	8,570	9,517	83,886	79,189	4,697	5.9%
Harvard-Lee	11,098	10,348	93,834	92,972	862	0.9%
Hough	7,693	6,324	66,428	62,724	3,704	5.9%
Jefferson	12,028	12,190	112,878	105,207	7,671	7.3%
Langston Hughes	8,030	6,512	64,787	69,344	-4,557	-6.6%
Lorain	13,647	8,537	121,421	118,263	3,158	2.7%
Martin Luther King, Jr.	9,327	8,656	85,788	84,768	1,020	1.2%
Memorial-Nottingham	20,805	19,228	180,158	175,210	4,948	2.8%
Mt. Pleasant	9,344	9,143	76,707	74,118	2,589	3.5%
Rice	10,100	9,843	81,135	83,276	-2,141	-2.6%
Rockport	22,354	22,977	213,045	204,647	8,398	4.1%
South	11,910	10,454	101,210	87,122	14,088	16.2%
South Brooklyn	25,066	24,325	229,823	223,941	5,882	2.6%
Sterling	7,035	7,095	64,374	53,835	10,539	19.6%
Union	9,010	8,587	75,272	71,540	3,732	5.2%
Walz	17,912	17,361	155,548	141,717	13,831	9.8%
West Park	30,238	28,913	272,015	264,682	7,333	2.8%
Woodland	12,081	12,984	110,165	96,983	13,182	13.6%
BRANCH TOTAL	358,620	340,153	3,163,906	3,014,114	149,792	5.0%
Mobile Units	3,859	4,998	48,429	54,944	-6,515	-11.9%
TOTAL	362,479	345,151	3,212,335	3,069,058	143,277	4.7%

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE SEPTEMBER 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	9,115	11,707	79,135	97,034	-17,899	-18.4%
Broadway	2,108	2,536	20,672	22,243	-1,571	-7.1%
Brooklyn	4,777	4,984	43,820	44,619	-799	-1.8%
Carnegie West	20,746	20,812	203,825	190,120	13,705	7.2%
Collinwood	10,482	9,842	86,080	88,350	-2,270	-2.6%
East 131st	6,917	7,665	61,536	67,286	-5,750	-8.5%
Eastman	14,326	13,822	125,495	124,243	1,252	1.0%
Fleet	11,488	12,447	105,616	103,434	2,182	2.1%
Fulton	7,309	8,031	65,988	68,438	-2,450	-3.6%
Garden Valley	7,086	7,799	62,923	56,588	6,335	11.2%
Glenville	9,275	10,410	86,423	83,782	2,641	3.2%
Harvard-Lee	12,726	14,386	112,341	112,881	-540	-0.5%
Hough	17,593	15,447	155,199	161,563	-6,364	-3.9%
Jefferson	10,518	9,480	84,718	86,102	-1,384	-1.6%
Langston Hughes	7,342	6,525	63,285	67,135	-3,850	-5.7%
Lorain	8,485	11,548	83,674	82,836	838	1.0%
Martin Luther King, Jr.	6,919	7,679	66,600	64,800	1,800	2.8%
Memorial-Nottingham	10,903	10,390	88,042	91,265	-3,223	-3.5%
Mt. Pleasant	9,710	9,791	84,996	87,524	-2,528	-2.9%
Rice	7,850	7,309	58,693	60,038	-1,345	-2.2%
Rockport	12,549	12,922	113,792	107,214	6,578	6.1%
South	10,469	10,000	89,095	87,350	1,745	2.0%
South Brooklyn	17,030	17,569	155,389	151,646	3,743	2.5%
Sterling	14,280	11,214	115,326	107,628	7,698	7.2%
Union	14,932	12,938	110,054	95,022	15,032	15.8%
Walz	11,329	11,236	104,571	97,461	7,110	7.3%
West Park	12,309	11,887	117,720	114,561	3,159	2.8%
Woodland	9,262	9,575	84,137	78,771	5,366	6.8%
BRANCH TOTAL	297,835	299,951	2,629,145	2,599,934	29,211	1.1%
Mobile Unit*	404	607	7,045	7,146	-101	-1.4%
TOTAL	298,239	300,558	2,636,190	2,607,080	29,110	1.1%

* Mobile Unit off road for maintenance 9/14-25/09.

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS SEPTEMBER 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	30,238	1 Carnegie West	20,746	1 South Brooklyn	31,511
2 South Brooklyn	25,066	2 Hough	17,593	2 Fleet	27,822
3 Rockport	22,354	3 South Brooklyn	17,030	3 West Park	27,291
4 Memorial-Nottingham	20,805	4 Union	14,932	4 Eastman	23,686
5 Eastman	19,601	5 Eastman	14,326	5 Rice	22,240
6 Walz	17,912	6 Sterling	14,280	6 Fulton	20,026
7 Addison	16,986	7 Harvard-Lee	12,726	7 Memorial-Nottingham	19,553
8 Fleet	16,279	8 Rockport	12,549	8 Rockport	19,404
9 Collinwood	13,689	9 West Park	12,309	9 Harvard-Lee	18,834
10 Lorain	13,647	10 Fleet	11,488	10 Langston Hughes	17,982
11 Carnegie West	13,369	11 Walz	11,329	11 Glenville	17,317
12 Woodland	12,081	12 Memorial-Nottingham	10,903	12 Walz	16,558
13 Jefferson	12,028	13 Jefferson	10,518	13 Collinwood	16,270
14 South	11,910	14 Collinwood	10,482	14 Addison	16,169
15 Harvard-Lee	11,098	15 South	10,469	15 East 131st	15,658
16 Rice	10,100	16 Mt. Pleasant	9,710	16 Martin Luther King, Jr.	15,212
17 Fulton	9,695	17 Glenville	9,275	17 Mt. Pleasant	14,724
18 Mt. Pleasant	9,344	18 Woodland	9,262	18 Lorain	13,233
19 Martin Luther King, Jr.	9,327	19 Addison	9,115	19 Carnegie West	10,549
20 Brooklyn	9,031	20 Lorain	8,485	20 Union	10,316
21 Union	9,010	21 Rice	7,850	21 Sterling	8,046
22 Glenville	8,570	22 Langston Hughes	7,342	22 Woodland	7,492
23 Langston Hughes	8,030	23 Fulton	7,309	23 South	7,009
24 Hough	7,693	24 Garden Valley	7,086	24 Hough	6,197
25 Sterling	7,035	25 Martin Luther King, Jr.	6,919	25 Brooklyn	5,419
26 East 131st	5,615	26 East 131st	6,917	26 Jefferson	3,587
27 Garden Valley	4,470	27 Brooklyn	4,777	27 Garden Valley	2,857
28 Broadway	3,637	28 Broadway	2,108	28 Broadway	1,687
	358,620		297,835		416,649
					473,177

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**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR SEPTEMBER 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
CLEUNET	70,376	60,410	639,714	551,163		16.1%
MORE	1,190	1,402	13,970	11,625		20.2%
Other Libraries	684	785	5,785	6,374		-9.2%
TOTAL	72,250	62,597	659,469	569,162		15.9%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied Prints	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	168	212	1,536	1,803		-14.8%
	4,138	3,344	28,642	28,890		-0.9%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD Projected (Mon - Sat) KnowItNow Web Reference* Research Correspondence Interlibrary Loan Requests Sunday Count**	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	26,793	29,831	229,713	238,196		-3.6%
	1,828	1,567	18,549	26,347		-29.6%
	603	1,700	12,711	12,996		-2.2%
	4,989	5,517	55,460	50,614		9.6%
	0	1,053	5,521	6,322		-12.7%
TOTAL	34,213	39,668	321,954	334,475		-3.7%

*Questions taken by CPL staff only. From the time the service went statewide, CPL staff handled a disproportionate share of the question load. Since then some OhioLINK libraries have come on board to monitor some of the subject queues; hence, the decline in CPL transactions.

**Main Library closed on Sundays Sept-09 due to cuts in State funding.

CHANGES IN PERMANENT COLLECTION New Titles Added Total Items Added	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	6,680	8,079	60,077	79,170		-24.1%
	31,804	34,837	247,446	294,098		-15.9%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	Gain/Loss
	4,507	8,024	50,115	64,070		-21.8%

DAYS OPEN Main Library Branches	2009	2008
		25.0
	25.0	25.0

**CLEVELAND PUBLIC LIBRARY
ANALYSIS OF OUTPUT MEASURES SEPTEMBER 2009**

