

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR NOVEMBER 2009**

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	159,313	155,365	6,638	5,863	1,826,118	1,769,656	3.2%
Branches & Mobile Units	360,596	324,035	15,025	13,501	3,963,471	3,750,563	5.7%
Library for the Blind	62,133	36,040	3,107	1,897	503,979	454,718	10.8%
TOTAL CIRCULATION	582,042	515,440	6,293,568	5,974,937			5.3%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	34,582	34,654	1,441	1,308	392,766	411,319	-4.5%
Branches & Mobile Unit	50,063	50,214	2,086	2,092	586,953	551,288	6.5%
Library for the Blind	1,297	1,754	65	92	16,718	17,803	-6.1%
TOTAL QUESTIONS	85,942	86,622	996,437	980,410			1.6%

COMPUTER USAGE	Number of Computers	Average Session	Number of Sessions		Hours in Use	
			2009	2008	2009	2008
Main Library	73	46 minutes	14,613	13,685	11,144	10,799
Branches	239	30 minutes	71,479	69,438	36,199	34,354
TOTAL USAGE	312		86,092	83,123	47,343	45,153

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	58,751	56,650	2,448	2,138	655,032	662,253	-1.1%
Branches	267,507	274,221	11,146	11,426	3,203,665	3,161,028	1.3%
Mobile Unit	387	762			8,149	8,972	-9.2%
TOTAL VISITS	326,645	331,633	3,866,846	3,832,253			0.9%

Note: Main Library, Glenville Branch, and Rockport Branch were open five Sundays in November 2008; these three facilities would have been open five Sundays in November 2009 had cuts in State funding not caused their closure.

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR NOVEMBER 2009**

BRANCH	a Branch Circulation	b Sent from Other Branches	c Sent from Main	d Sent from Other CLEVNET Systems	e Manual Circulation	f Total Direct Circulation (a+b+c+d+e)	g Sent to Other CLEVNET Systems	h Total Circulation (f+g)
Addison	12,488	962	665	877	0	14,992	1,538	16,530
Broadway	3,254	180	78	169	5	3,686	319	4,005
Brooklyn	6,564	655	242	476	9	7,946	917	8,863
Carnegie West	9,127	1,183	1,125	1,360	0	12,795	1,111	13,906
Collinwood	9,304	701	473	745	0	11,223	1,281	12,504
East 131st	4,118	504	221	396	0	5,239	512	5,751
Eastman	14,437	1,746	1,305	1,906	0	19,394	1,738	21,132
Fleet	12,441	957	767	1,104	0	15,269	1,401	16,670
Fulton	8,377	792	545	916	0	10,630	1,241	11,871
Garden Valley	4,005	176	102	157	0	4,440	403	4,843
Glenville	6,288	652	392	949	84	8,365	625	8,990
Harvard-Lee	8,262	758	455	868	0	10,343	998	11,341
Hough	5,921	650	372	460	0	7,403	603	8,006
Jefferson	8,789	734	749	975	255	11,502	982	12,484
Langston Hughes	5,081	602	320	522	55	6,580	734	7,314
Lorain	10,053	963	508	854	345	12,723	1,097	13,820
Martin Luther King, Jr.	6,517	574	659	1,221	157	9,128	996	10,124
Memorial-Nottingham	14,021	838	1,084	1,968	572	18,483	2,031	20,514
Mt. Pleasant	5,972	647	262	621	0	7,502	712	8,214
Rice	7,547	555	313	634	0	9,049	933	9,982
Rockport	17,843	1,535	1,106	1,836	0	22,320	2,405	24,725
South	9,687	603	274	462	0	11,026	1,232	12,258
South Brooklyn	19,212	1,211	1,295	2,079	12	23,809	2,919	26,728
Sterling	6,493	708	432	638	28	8,299	601	8,900
Union	6,072	617	320	662	0	7,671	646	8,317
Walz	13,515	1,163	1,124	1,424	0	17,226	1,608	18,834
West Park	19,147	1,615	2,111	3,044	20	25,937	3,554	29,491
Woodland*	27	235	46	109	0	417	719	1,136
BRANCH TOTAL	254,562	22,516	17,345	27,432	1,542	323,397	33,856	357,253
Mobile Units*	2,566	212	238	244	0	3,260	83	3,343
TOTAL	257,128	22,728	17,583	27,676	1,542	326,657	33,939	360,596

* Woodland Branch closed 10/28-11/30/09 for ADA accessibility renovation; work to continue in December. Mobile Services cancelled stops during asbestos testing at Woodland.

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR NOVEMBER 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	16,530	15,077	176,358	172,770	3,588	2.1%
Broadway	4,005	4,165	42,909	44,370	-1,461	-3.3%
Brooklyn	8,863	8,848	106,567	101,071	5,496	5.4%
Carnegie West	13,906	11,573	144,815	130,256	14,559	11.2%
Collinwood	12,504	11,778	140,728	138,626	2,102	1.5%
East 131st	5,751	5,198	62,184	56,818	5,366	9.4%
Eastman	21,132	19,233	213,402	197,536	15,866	8.0%
Fleet	16,670	12,596	162,993	132,541	30,452	23.0%
Fulton	11,871	8,803	111,184	109,913	1,271	1.2%
Garden Valley	4,843	5,366	50,219	54,457	-4,238	-7.8%
Glenville	8,990	8,900	102,576	97,658	4,918	5.0%
Harvard-Lee	11,341	10,304	116,855	114,108	2,747	2.4%
Hough	8,006	6,460	83,020	77,016	6,004	7.8%
Jefferson	12,484	12,982	138,391	132,129	6,262	4.7%
Langston Hughes	7,314	6,567	79,850	83,249	-3,399	-4.1%
Lorain	13,820	387	149,822	119,135	30,687	25.8%
Martin Luther King, Jr.	10,124	8,859	106,411	103,143	3,268	3.2%
Memorial-Nottingham	20,514	19,099	223,159	214,302	8,857	4.1%
Mt. Pleasant	8,214	9,160	93,986	92,521	1,465	1.6%
Rice	9,982	443	101,932	91,387	10,545	11.5%
Rockport	24,725	22,161	262,566	250,557	12,009	4.8%
South	12,258	10,468	125,945	108,510	17,435	16.1%
South Brooklyn	26,728	23,212	283,952	272,550	11,402	4.2%
Sterling	8,900	6,475	81,794	68,279	13,515	19.8%
Union	8,317	9,177	92,978	90,686	2,292	2.5%
Walz	18,834	18,602	194,582	179,755	14,827	8.2%
West Park	29,491	28,498	332,822	324,872	7,950	2.4%
Woodland*	1,136	13,171	123,726	123,493	233	0.2%
BRANCH TOTAL	357,253	317,562	3,905,726	3,681,708	224,018	6.1%
Mobile Units*	3,343	6,473	57,745	68,855	-11,110	-16.1%
TOTAL	360,596	324,035	3,963,471	3,750,563	212,908	5.7%

*See footnote p. 2

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE NOVEMBER 2009**

BRANCH	Monthly Total			Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008			
Addison	8,316	9,112	96,803	119,264	-22,461	-18.8%	
Broadway	1,983	2,277	24,928	26,866	-1,938	-7.2%	
Brooklyn	4,075	4,701	52,828	52,980	-152	-0.3%	
Carnegie West	18,288	21,852	242,549	233,254	9,295	4.0%	
Collinwood	8,730	9,978	104,723	106,542	-1,819	-1.7%	
East 131st	6,267	7,552	74,873	82,163	-7,290	-8.9%	
Eastman	12,989	13,872	152,706	153,517	-811	-0.5%	
Fleet	10,529	10,413	127,642	127,681	-39	0.0%	
Fulton	6,918	6,921	80,559	83,522	-2,963	-3.5%	
Garden Valley	7,785	726	78,521	72,635	5,886	8.1%	
Glennville	8,203	8,974	104,184	103,188	996	1.0%	
Harvard-Lee	11,551	11,768	135,611	140,194	-4,583	-3.3%	
Hough	13,616	16,772	187,022	194,225	-7,203	-3.7%	
Jefferson	10,273	9,543	105,415	105,204	211	0.2%	
Langston Hughes	6,553	7,944	77,966	81,096	-3,130	-3.9%	
Lorain*	7,751	8,641	100,176	82,836	17,340	20.9%	
Martin Luther King, Jr.	6,635	7,822	80,427	79,232	1,195	1.5%	
Memorial-Nottingham	9,786	10,002	109,129	110,893	-1,764	-1.6%	
Mt. Pleasant	9,640	8,953	105,880	105,142	738	0.7%	
Rice	8,291	6,055	76,160	68,016	8,144	12.0%	
Rockport	11,447	12,153	137,276	133,471	3,805	2.9%	
South	9,343	9,469	109,267	103,919	5,348	5.1%	
South Brooklyn	17,329	16,696	191,134	185,969	5,165	2.8%	
Sterling	12,887	11,909	142,444	130,568	11,876	9.1%	
Union	14,046	9,590	140,497	119,914	20,583	17.2%	
Walz	11,888	10,513	129,149	122,078	7,071	5.8%	
West Park	12,388	12,518	143,229	139,932	3,297	2.4%	
Woodland**	0	7,495	92,567	96,727	-4,160	-4.3%	
BRANCH TOTAL	267,507	274,221	3,203,665	3,161,028	42,637	1.3%	
Mobile Unit**	387	762	8,149	8,972	-823	-9.2%	
TOTAL	267,894	274,983	3,211,814	3,170,000	41,814	1.3%	

* Lorain Branch closed 9/23/08-12/09/08 for roof repairs.

** See footnote p. 2

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS NOVEMBER 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	29,491	1 Carnegie West	18,288	1 South Brooklyn	31,511
2 South Brooklyn	26,728	2 South Brooklyn	17,329	2 Fleet	27,822
3 Rockport	24,725	3 Union	14,046	3 West Park	27,291
4 Eastman	21,132	4 Hough	13,616	4 Eastman	23,686
5 Memorial-Nottingham	20,514	5 Eastman	12,989	5 Rice	22,240
6 Walz	18,834	6 Sterling	12,887	6 Fulton	20,026
7 Fleet	16,670	7 West Park	12,388	7 Memorial-Nottingham	19,553
8 Addison	16,530	8 Walz	11,888	8 Rockport	19,404
9 Carnegie West	13,906	9 Harvard-Lee	11,551	9 Harvard-Lee	18,834
10 Lorain	13,820	10 Rockport	11,447	10 Langston Hughes	17,982
11 Collinwood	12,504	11 Fleet	10,529	11 Glenville	17,317
12 Jefferson	12,484	12 Jefferson	10,273	12 Walz	16,558
13 South	12,258	13 Memorial-Nottingham	9,786	13 Collinwood	16,270
14 Fulton	11,871	14 Mt. Pleasant	9,640	14 Addison	16,169
15 Harvard-Lee	11,341	15 South	9,343	15 East 131st	15,658
16 Martin Luther King, Jr.	10,124	16 Collinwood	8,730	16 Martin Luther King, Jr.	15,212
17 Rice	9,982	17 Addison	8,316	17 Mt. Pleasant	14,724
18 Glenville	8,990	18 Rice	8,291	18 Lorain	13,233
19 Sterling	8,900	19 Glenville	8,203	19 Carnegie West	10,549
20 Brooklyn	8,863	20 Garden Valley	7,785	20 Union	10,316
21 Union	8,317	21 Lorain	7,751	21 Sterling	8,046
22 Mt. Pleasant	8,214	22 Fulton	6,918	22 Woodland	7,492
23 Hough	8,006	23 Martin Luther King, Jr.	6,635	23 South	7,009
24 Langston Hughes	7,314	24 Langston Hughes	6,553	24 Hough	6,197
25 East 131st	5,751	25 East 131st	6,267	25 Brooklyn	5,419
26 Garden Valley	4,843	26 Brooklyn	4,075	26 Jefferson	3,587
27 Broadway	4,005	27 Broadway	1,983	27 Garden Valley	2,857
28 Woodland*	1,136	28 Woodland*	0	28 Broadway	1,687
	357,253		267,507		416,649
					473,177

* See footnote p. 2

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CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR NOVEMBER 2009

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
CLEVNET	71,777	58,861	787,988	673,027	17.1%
MORE	1,550	1,268	17,211	14,453	19.1%
Other Libraries	625	497	7,129	7,425	-4.0%
TOTAL	73,952	60,626	812,328	694,905	16.9%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
Prints	152	184	1,981	2,201	-10.0%
	2,917	3,968	34,493	37,287	-7.5%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
Projected (Mon - Sat)	25,650	24,786	281,951	291,939	-3.4%
KnowItNow Web Reference*	1,612	3,518	22,258	34,949	-36.3%
Research Correspondence	1,076	1,160	14,953	15,338	-2.5%
Interlibrary Loan Requests	6,244	3,772	68,083	60,103	13.3%
Sunday Count**	0	1,418	5,521	8,990	-38.6%
TOTAL	34,582	34,654	392,766	411,319	-4.5%

*Questions taken by CPL staff only. From the time the service went statewide, CPL staff handled a disproportionate share of the question load. Since then some OhioLINK libraries have come on board to monitor some of the subject queues; hence, the decline in CPL transactions.

**Main Library closed on Sundays Nov-09 due to cuts in State funding.

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
New Titles Added	6,144	8,405	74,666	96,522	-22.6%
Total Items Added	30,753	37,843	310,932	382,022	-18.6%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD
	2009	2008	2009	2008	Gain/Loss
	4,181	5,847	62,300	78,146	-20.3%

DAYS OPEN Main Library Branches	2009	2008
		24.0
	24.0	24.0

**CLEVELAND PUBLIC LIBRARY
ANALYSIS OF OUTPUT MEASURES NOVEMBER 2009**

