

**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR DECEMBER 2009**

CIRCULATION ACTIVITY	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	162,586	160,471	6,503	5,943	1,988,704	1,930,127	3.0%
Branches & Mobile Units	355,118	340,746	14,205	13,630	4,319,601	4,091,309	5.6%
Library for the Blind	61,173	38,085	2,913	1,814	565,152	492,803	14.7%
TOTAL CIRCULATION	578,877	539,302			6,873,457	6,514,239	5.5%

REFERENCE TRANSACTIONS	Reference		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	32,566	32,281	1,303	1,196	425,333	443,601	-4.1%
Branches & Mobile Unit	54,424	48,687	2,177	1,947	642,015	599,975	7.0%
Library for the Blind	1,522	2,091	72	100	18,240	19,894	-8.3%
TOTAL QUESTIONS	88,512	83,059			1,085,588	1,063,470	2.1%

COMPUTER USAGE	Number of Computers		Average Session		Number of Sessions		Hours in Use	
	2009	2008	2009	2008	2009	2008	2009	2008
Main Library	74	46 minutes	14,457	13,602	11,116	10,810		
Branches	239	31 minutes	66,297	72,293	34,272	36,187		
TOTAL USAGE	313		80,754	85,895	45,388	46,997		

Sessions less than 5 minutes excluded. Hours in use does not include grace periods computers are held for patrons.

WALK-IN COUNT	Monthly Total		Average Daily		Year-to-Date		YTD Gain/Loss
	2009	2008	2009	2008	2009	2008	
Main Library	54,596	55,511	2,184	2,056	709,628	717,764	-1.1%
Branches	244,098	259,173	9,764	10,367	3,447,778	3,420,201	0.8%
Mobile Unit	614	725			8,763	9,697	-9.6%
TOTAL VISITS	299,308	315,409			4,166,169	4,147,662	0.4%

Note: Main Library, Glenville Branch, and Rockport Branch were open four Sundays in December 2008; these three facilities would have been open four Sundays in December 2009 as well had cuts in State funding not caused their closure.

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT DIRECT & TOTAL CIRCULATION FOR DECEMBER 2009**

BRANCH	a Branch Circulation	b Sent from Other Branches	c Sent from Main	d Sent from Other CLEVNET Systems	e Manual Circulation	f Total Direct Circulation (a+b+c+d+e)	g Sent to Other CLEVNET Systems	h Total Circulation (f+g)
Addison	12,947	884	649	823	0	15,303	1,550	16,853
Broadway	3,077	174	79	202	0	3,532	373	3,905
Brooklyn	6,100	636	340	459	0	7,535	1,050	8,585
Carnegie West	8,332	1,111	1,196	1,366	0	12,005	1,126	13,131
Collinwood	9,379	643	563	767	0	11,352	1,451	12,803
East 131st	3,850	449	215	376	0	4,890	587	5,477
Eastman	14,448	1,779	1,264	1,858	0	19,349	1,690	21,039
Fleet	12,129	971	851	1,189	0	15,140	1,451	16,591
Fulton	7,592	601	490	761	0	9,444	1,159	10,603
Garden Valley	4,495	208	99	118	0	4,920	516	5,436
Glenville	6,184	698	390	719	0	7,991	687	8,678
Harvard-Lee	8,315	566	554	790	0	10,225	1,036	11,261
Hough	5,534	512	403	468	0	6,917	617	7,534
Jefferson	7,904	625	776	1,060	325	10,690	966	11,656
Langston Hughes	5,464	577	268	565	0	6,874	738	7,612
Lorain	10,686	823	458	876	0	12,843	1,274	14,117
Martin Luther King, Jr.	6,221	545	882	1,206	184	9,038	1,139	10,177
Memorial-Nottingham	13,974	910	1,165	1,868	664	18,581	1,929	20,510
Mt. Pleasant	6,206	595	298	744	0	7,843	760	8,603
Rice	7,427	519	325	596	0	8,867	1,085	9,952
Rockport	17,067	1,488	1,056	1,741	0	21,352	2,224	23,576
South	8,797	592	267	433	0	10,089	1,420	11,509
South Brooklyn	18,400	1,273	1,271	1,985	11	22,940	3,078	26,018
Sterling	6,152	583	459	567	137	7,898	691	8,589
Union	5,085	742	382	730	0	6,939	669	7,608
Walz	13,276	964	1,067	1,396	0	16,703	1,844	18,547
West Park	18,122	1,660	2,243	3,079	213	25,317	3,543	28,860
Woodland*	12	194	49	103	0	358	99	457
BRANCH TOTAL	247,175	21,322	18,059	26,845	1,534	314,935	34,752	349,687
Mobile Units	3,250	283	419	405	1,012	5,369	62	5,431
TOTAL	250,425	21,605	18,478	27,250	2,546	320,304	34,814	355,118

*Woodland Branch closed 10/28-present for ADA accessibility renovation and asbestos abatement; work to continue in January 2010.

CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT TOTAL CIRCULATION COMPARATIVE FOR DECEMBER 2009

BRANCH	Monthly Total			Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008			
Addison	16,853	14,621	193,211	187,391	5,820	3.1%	
Broadway	3,905	4,473	46,814	48,843	-2,029	-4.2%	
Brooklyn	8,585	8,949	115,152	110,020	5,132	4.7%	
Carnegie West	13,131	12,443	157,946	142,699	15,247	10.7%	
Collinwood	12,803	12,623	153,531	151,249	2,282	1.5%	
East 131st	5,477	5,154	67,661	61,972	5,689	9.2%	
Eastman	21,039	18,740	234,441	216,276	18,165	8.4%	
Fleet	16,591	12,469	179,584	145,010	34,574	23.8%	
Fulton	10,603	8,504	121,787	118,417	3,370	2.8%	
Garden Valley	5,436	5,516	55,655	59,973	-4,318	-7.2%	
Glenville	8,678	9,416	111,254	107,074	4,180	3.9%	
Harvard-Lee	11,261	10,883	128,116	124,991	3,125	2.5%	
Hough	7,534	7,028	90,554	84,044	6,510	7.7%	
Jefferson	11,656	13,941	150,047	146,070	3,977	2.7%	
Langston Hughes	7,612	6,418	87,462	89,667	-2,205	-2.5%	
Lorain	14,117	7,859	163,939	126,994	36,945	29.1%	
Martin Luther King, Jr.	10,177	9,356	116,588	112,499	4,089	3.6%	
Memorial-Nottingham	20,510	18,955	243,669	233,257	10,412	4.5%	
Mt. Pleasant	8,603	8,922	102,589	101,443	1,146	1.1%	
Rice	9,952	4,333	111,884	95,720	16,164	16.9%	
Rockport	23,576	22,503	286,142	273,060	13,082	4.8%	
South	11,509	11,382	137,454	119,892	17,562	14.6%	
South Brooklyn	26,018	23,877	309,970	296,427	13,543	4.6%	
Sterling	8,589	7,349	90,383	75,628	14,755	19.5%	
Union	7,608	8,684	100,586	99,370	1,216	1.2%	
Walz	18,547	17,557	213,129	197,312	15,817	8.0%	
West Park	28,860	27,756	361,682	352,628	9,054	2.6%	
Woodland*	457	14,444	124,183	137,937	-13,754	-10.0%	
BRANCH TOTAL	349,687	334,155	4,255,413	4,015,863	239,550	6.0%	
Mobile Units	5,431	6,591	64,188	75,446	-11,258	-14.9%	
TOTAL	355,118	340,746	4,319,601	4,091,309	228,292	5.6%	

*See footnote p. 2

**CLEVELAND PUBLIC LIBRARY
BRANCH AND MOBILE UNIT ATTENDANCE DECEMBER 2009**

BRANCH	Monthly Total		Year-to-Date		YTD Gain/Loss	YTD %G/L
	2009	2008	2009	2008		
Addison	7,021	9,035	103,824	128,299	-24,475	-19.1%
Broadway	1,897	2,072	26,825	28,938	-2,113	-7.3%
Brooklyn	3,298	3,446	56,126	56,426	-300	-0.5%
Carnegie West	19,023	22,354	261,572	255,608	5,964	2.3%
Collinwood	8,677	8,513	113,400	115,055	-1,655	-1.4%
East 131st	5,707	6,611	80,580	88,774	-8,194	-9.2%
Eastman	12,496	12,408	165,202	165,925	-723	-0.4%
Fleet	9,565	10,682	137,207	138,363	-1,156	-0.8%
Fulton	6,503	5,848	87,062	89,370	-2,308	-2.6%
Garden Valley	7,064	7,600	85,585	80,235	5,350	6.7%
Glenville	8,072	8,788	112,256	111,976	280	0.3%
Harvard-Lee	10,374	12,887	145,985	153,081	-7,096	-4.6%
Hough	12,213	12,966	199,235	207,191	-7,956	-3.8%
Jefferson	8,930	8,828	114,345	114,032	313	0.3%
Langston Hughes	5,931	6,497	83,897	87,593	-3,696	-4.2%
Lorain*	7,536	5,131	107,712	87,967	19,745	22.4%
Martin Luther King, Jr.	6,372	7,116	86,799	86,348	451	0.5%
Memorial-Nottingham	8,613	9,089	117,742	119,982	-2,240	-1.9%
Mt. Pleasant	8,934	8,257	114,814	113,399	1,415	1.2%
Rice	7,340	2,502	83,500	70,518	12,982	18.4%
Rockport	10,512	11,127	147,788	144,598	3,190	2.2%
South	8,371	7,763	117,638	111,682	5,956	5.3%
South Brooklyn	15,925	15,662	207,059	201,631	5,428	2.7%
Sterling	11,308	10,597	153,752	141,165	12,587	8.9%
Union	10,750	9,372	151,247	129,286	21,961	17.0%
Walz	10,018	12,977	139,167	135,055	4,112	3.0%
West Park	11,648	12,053	154,877	151,985	2,892	1.9%
Woodland**	0	8,992	92,582	105,719	-13,137	-12.4%
BRANCH TOTAL	244,098	259,173	3,447,778	3,420,201	27,577	0.8%
Mobile Unit	614	725	8,763	9,697	-934	-9.6%
TOTAL	244,712	259,898	3,456,541	3,429,898	26,643	0.8%

* Significant YTD increase due to Lorain Branch having been closed for roof repairs 9/23/08-12/09/08.

** See footnote p. 2

**CLEVELAND PUBLIC LIBRARY
BRANCH RANKINGS DECEMBER 2009**

Branch	Total Circulation	Branch	Attendance	Branch	Population*
1 West Park	28,860	1 Carnegie West	19,023	1 South Brooklyn	31,511
2 South Brooklyn	26,018	2 South Brooklyn	15,925	2 Fleet	27,822
3 Rockport	23,576	3 Eastman	12,496	3 West Park	27,291
4 Eastman	21,039	4 Hough	12,213	4 Eastman	23,686
5 Memorial-Nottingham	20,510	5 West Park	11,648	5 Rice	22,240
6 Walz	18,547	6 Sterling	11,308	6 Fulton	20,026
7 Addison	16,853	7 Union	10,750	7 Memorial-Nottingham	19,553
8 Fleet	16,591	8 Rockport	10,512	8 Rockport	19,404
9 Lorain	14,117	9 Harvard-Lee	10,374	9 Harvard-Lee	18,834
10 Carnegie West	13,131	10 Walz	10,018	10 Langston Hughes	17,982
11 Collinwood	12,803	11 Fleet	9,565	11 Glenville	17,317
12 Jefferson	11,656	12 Mt. Pleasant	8,934	12 Walz	16,558
13 South	11,509	13 Jefferson	8,930	13 Collinwood	16,270
14 Harvard-Lee	11,261	14 Collinwood	8,677	14 Addison	16,169
15 Fulton	10,603	15 Memorial-Nottingham	8,613	15 East 131st	15,658
16 Martin Luther King, Jr.	10,177	16 South	8,371	16 Martin Luther King, Jr.	15,212
17 Rice	9,952	17 Glenville	8,072	17 Mt. Pleasant	14,724
18 Glenville	8,678	18 Lorain*	7,536	18 Lorain	13,233
19 Mt. Pleasant	8,603	19 Rice	7,340	19 Carnegie West	10,549
20 Sterling	8,589	20 Garden Valley	7,064	20 Union	10,316
21 Brooklyn	8,585	21 Addison	7,021	21 Sterling	8,046
22 Langston Hughes	7,612	22 Fulton	6,503	22 Woodland	7,492
23 Union	7,608	23 Martin Luther King, Jr.	6,372	23 South	7,009
24 Hough	7,534	24 Langston Hughes	5,931	24 Hough	6,197
25 East 131st	5,477	25 East 131st	5,707	25 Brooklyn	5,419
26 Garden Valley	5,436	26 Brooklyn	3,298	26 Jefferson	3,587
27 Broadway	3,905	27 Broadway	1,897	27 Garden Valley	2,857
28 Woodland*	457	28 Woodland**	0	28 Broadway	1,687
	349,687		244,098		416,649
					473,177

* See footnote p. 2

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**CLEVELAND PUBLIC LIBRARY
MONTHLY ACTIVITY REPORT FOR DECEMBER 2009**

OTHER TRANSACTIONS Loans* to:	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
CLEVNET	72,445	58,044	860,433	731,071		17.7%
MORE	573	990	17,784	15,443		15.2%
Other Libraries	1,256	532	8,385	7,957		5.4%
TOTAL	74,274	59,566	886,602	754,471		17.5%

*Totals included in Main Library and Branch circulation counts.

PHOTODUPLICATION Items copied	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
Prints	141	92	2,122	2,293		-7.5%
	1,750	1,399	36,243	38,686		-6.3%

ANALYSIS OF MAIN LIBRARY REFERENCE QUESTION LOAD	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
Projected (Mon - Sat)	25,011	23,793	306,963	315,733		-2.8%
KnowtNow Web Reference*	1,573	2,257	23,831	37,206		-35.9%
Research Correspondence	827	856	15,780	16,194		-2.6%
Interlibrary Loan Requests	5,155	4,297	73,238	64,400		13.7%
Sunday Count**	0	1,078	5,521	10,068		-45.2%
TOTAL	32,566	32,281	425,333	443,601		-4.1%

*Questions taken by CPL staff only. From the time the service went statewide, CPL staff handled a disproportionate share of the question load. Since then some OhioLINK libraries have come on board to monitor some of the subject queues; hence, the decline in CPL transactions.

**Main Library closed on Sundays Dec-09 due to cuts in State funding.

CHANGES IN PERMANENT COLLECTION	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
New Titles Added	5,841	6,628	80,507	103,150		-22.0%
Total Items Added	36,022	31,301	346,954	413,323		-16.1%

PERMANENT CARDS ISSUED	Monthly Total		Year-to-Date		YTD	
	2009	2008	2009	2008	Gain/Loss	YTD
	3,672	5,028	65,972	83,174		-20.7%

DAYS OPEN Main Library Branches	2009	2008
	25.0	27.0
25.0	25.0	

**CLEVELAND PUBLIC LIBRARY
ANALYSIS OF OUTPUT MEASURES DECEMBER 2009**

