



September 21, 2011

Dear Mr. Thomas:

I can't tell you how much I appreciate the outstanding service and friendly attitude of your employees.

I called last week for a reprint of an old Cleveland Press headline from September 16, 1941. I was doing a project for my brother's 70th birthday and wanted to include a copy of the front page from the day he was born. He had delivered the Press as a boy.

First I spoke with Joe (sorry no last names) who directed me to Tom and then to Michelle and finally Marilyn. They were so nice and very helpful. I received an e mail copy of the paper and then the large (full size) copy came in the mail. All of which came in plenty of time for me to finish my "surprise".

Needless to say, my brother was very touched. Everyone at the party wanted to know where I found this paperwork. I told everyone about the benefits of using our Library.

Thanks to Joe, Tom, Michelle and Marilyn and to you for having such a caring group of people working with you.

Sincerely,

Carol Pinjuh
Carol Pinjuh

Thanks

Joe

Tom

Michelle

+

Marilyn

9-21-11

Mr. Feltson-Thomson

Thanks for
the help!
your employees
are TOPS!

Sincerely
Cave Pm/juk

----- Forwarded Message -----

From: "Dr. Rachel Talton" <RTalton@synergyloyalty.com>

To: "felton thomas" <felton.thomas@cpl.org>

Cc: "Crystal Ogden" <COgden@synergyloyalty.com>, "michael fisher" <michael.fisher@cpl.org>

Sent: Saturday, September 10, 2011 5:05:12 PM GMT -05:00 US/Canada Eastern

Subject: Thank You - Northeast Ohio Economic Inclusion Forum Series, Phase II

Dear Mr. Thomas,

On behalf of Senator Sherrod Brown, the Ohio Department of Transportation, the Cleveland Foundation, Fund for Our Economic Future and the Commission on Economic Inclusion, we would like to extend warm thanks for your participation in **The Northeast Ohio Economic Inclusion Forum Series, Phase II: Defining Solutions**.

The event was a tremendous success because of your support and participation. Your insights were invaluable. Your effort can change our economic landscape by substantially growing thousands of diverse suppliers across Northeast Ohio.

We've received resounding positive feedback from both public and nonprofit participants, which sets the tone for the private sector event, Phase III: Designing Tactics, coming in November.

We will continue to send updates as the momentum builds.

In the coming weeks, you will receive the updated white paper that details the solutions uncovered at this last event. Most importantly, we look forward to engaging you in the fourth and final forum early next year. In the meantime, please feel free to review the [Northeast Ohio Economic Inclusion Forum Series Website](#), which contains the Phase I white paper and will be updated throughout the series.

Again, we truly appreciate your contribution to this collective process. Only through collaboration can we truly move the needle toward economic growth and a thriving, more inclusive community.

Please don't hesitate to contact us with additional thoughts and feedback.

Sincerely,
Dr. Rachel Talton

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Synergy. Marketing Research, Brand Strategies, Organizational Effectiveness and Diversity Solutions.

In Loving Memory of



Hon. Judge Salvatore Calandra

Born: August 15, 1922

Entered Into Rest: August 2, 2011

Services: Saturday, August 6, 2011
St. Rocco Church
Cleveland, Ohio

Interment: St. Mary's Cemetery
Block A Row D Grave 9

During his lifetime, Sam touched many with his love, thoughtfulness, generosity, wisdom and his innate sense of humor. His was a life well lived, and his legacy will remain an inspiration to those he left behind.

Sam was a man of service. Judge Salvatore Calandra presided over Cleveland Municipal Court with integrity for thirty years. He was even more respected for the lifelong commitment he made to meet the needs, large and small, of his beloved St. Rocco Church community. While Sam received honors and recognition throughout his life, this humble man would readily admit that his greatest reward came from giving to others.

When he needed you most you were there with prayers, cards, visits, encouragement and support! Thank you for the love you sent his way, your thoughtful gifts and for the strength that has sustained us during this difficult time.

Sam always ended his letters by wishing us "peace." Today we find solace in the knowledge that Sam is at peace for eternity in the loving arms of God.

With gratitude and peace from

*Thank you Marie Manfredi Calandra and Family
for your kind words of sympathy!*