From: "Susan Herrick" <susanoehlerherrick@gmail.com>
To: "catalog comment" <catalog.comment@cpl.org>
Sent: Sunday, November 27, 2011 6:16:36 PM

Subject: Information Request

Subject: Information Request

Name: Susan Herrick

Email: susanoehlerherrick@gmail.com

Account: 28073001493357

Questions: Hi, I just put on hold a DVD--Buffy the Vampire Slayer, Season 5, disc 2 (It should be episode 15 if I read correctly.) I need episode 15 to show in a class I am teaching on Wednesday (I previewed it earlier this summer). The website says the DVD is available @ West Park (my branch) but there are 2 Holds listed. Can I pick up the disk on Monday or Tuesday? It turns out it is a great way to set up reading the Pygmalion legend by Ovid. Anything to make the ancient Greeks more relatable....:)

Thanks so much, Susan Herrick

PS. Cleveland Public Library is amazing; on par with most university libraries I've used with the level of service, the knowledge of specialist librarians, the warmth of branch librarians, and the global access provided through Ohio's top notch interlibrary loan system. I am an ethnomusicologist with a PHD. It is an established but not ordinary discipline. CPL has holdings at the core of our field and new publications that not only are relevant to our field, but to all seeking to examine music history, music across cultures, music in the humanities, and simply what people do with music in society. Please enter the postscript as a compliment.

Thanks much, Susan



SISTERS of CHARITY FOUNDATION OF CLEVELAND

November 9, 2011

Dear Felton,

I am so grateful to you for hosting our 15th Anniversary Celebration at the beautiful Cleveland Public Library. It was such a fitting space to celebrate as well as host a speaker such as Dr. Benjamin Carson, a man whose message is all about the importance of reading and knowledge, especially at such a young age. It was incredibly inspiring to hear his story in a place that offers access and opportunity to intellectual resources each and every day. I know that we introduced over 300 people to the Cleveland Public Library, clearly one of Cleveland's treasures.

I am also very excited about the Foundation's partnership with the Carson Scholars Fund to fund a reading room and scholarship opportunities for students in the Cleveland Central Promise Neighborhood on this anniversary. Watching the students from Marion Sterling, Carl & Louis Stokes Central Academy, and George Washington Carver listen to Dr. Carson on Thursday afternoon gave me such hope and re-affirmed my belief in our work on the Cleveland Central Neighborhood Promise.

I would also like to thank your staff for being so accommodating and helpful. It was a big undertaking and they helped make it a wonderful evening. They are awesome!

Gratefully,

Susanna H. Krey

A Ministry of the Sisters of Charity Health System

THE HALLE BUILDING, SUITE 330
1228 EUCLID AVENUE
CLEVELAND, OHIO 44115
P. 216 241 9300 F. 216 241 9345
socfcleveland.org

Mr. Felton Thomas Director The Cleveland Public Library 325 Superior Ave., N.E. Cleveland, OH 44114 **USA**

Dear Mr. Thomas,

Thursday, November 3, 2011

On behalf of the Institute of Museum and Library Services (IMLS) and the Salzburg Global Seminar (SGS), we would like to thank you for having served as a panelist at our recent session in Salzburg, "Libraries and Museums in an Era of Participatory Culture." The feedback that we have received from participants has been highly complimentary, and your participation no doubt contributed to the success of the session.

In short, we are so pleased that you agreed to be a part of this program. We simply could not do this work without the generosity of time and spirit that you and others so freely give us. Thank you.

You will certainly be hearing from us as we follow up on the many positive ideas that were generated at the session, and we hope that you will stay connected with both of our institutions in the future. Again, many thanks for your outstanding contributions. We wish you much success in your continuing efforts to improve the work of our libraries and museums in this time of rapid change, truly an era of participatory culture.

Sincerely,

Susan Hildreth

Director

Institute of Museum and Library Services

usa Helreth

Stephen L. Salyer

President & CEO

Salzburg Global Seminar

Certificate of Appreciation

Presented to

CLEVELAND PUBLIC LIBRARY

Case Western Reserve University's Office of Multicultural Affairs (OMA) extend our deep appreciation to you for your support of the OMA & UNCF 2011 Scholarship + Conference. Thank you for doing your part to educate and empower our youth.

Proudly Presented by the

OFFICE OF MULTICULTURAL AFFAIRS





Signature Bidget Clapmer
Office of Multicultural Affairs (OMA)

mer Date 11/8/2011