



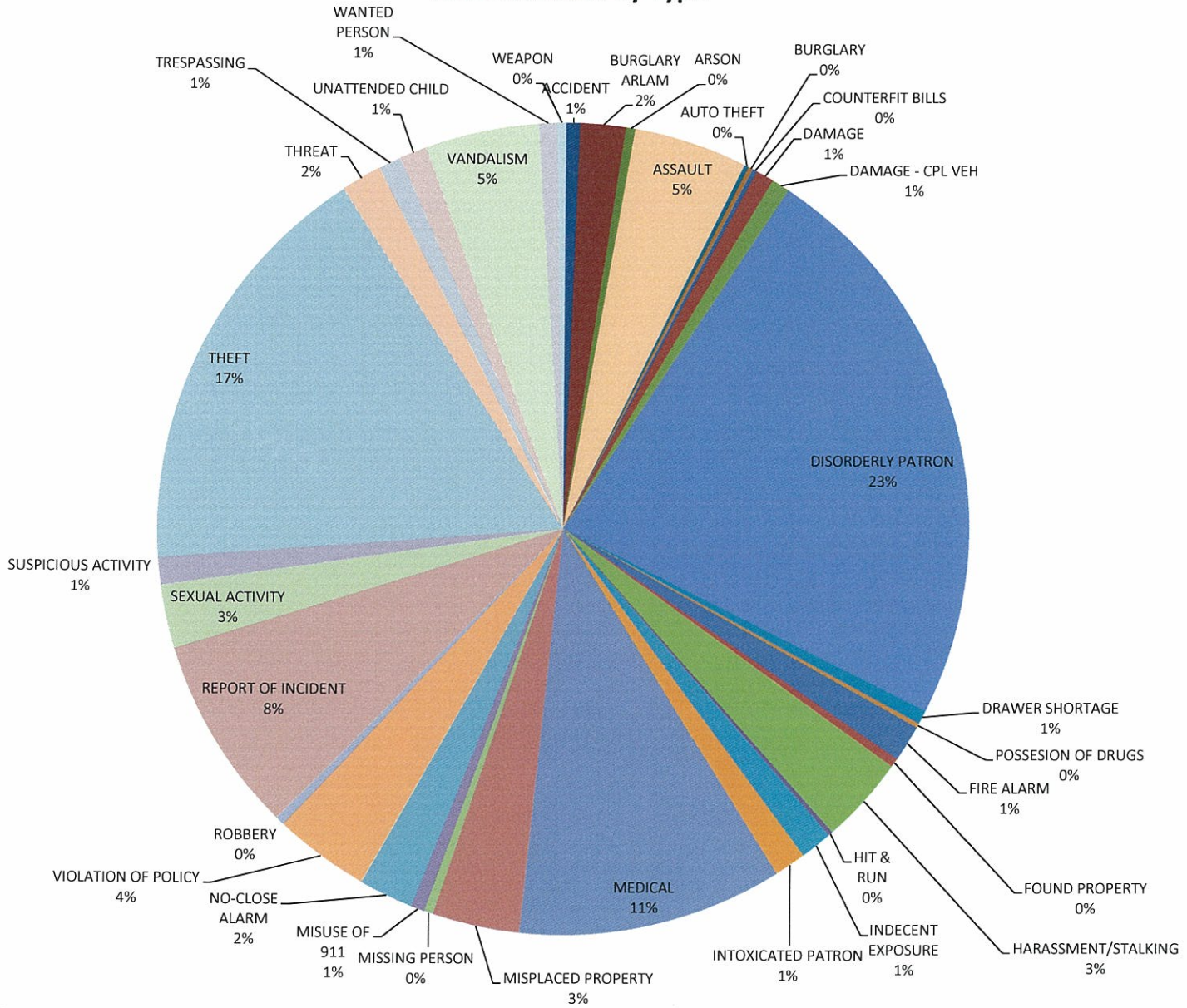
CLEVELAND PUBLIC LIBRARY  
SAFETY & PROTECTIVE SERVICES

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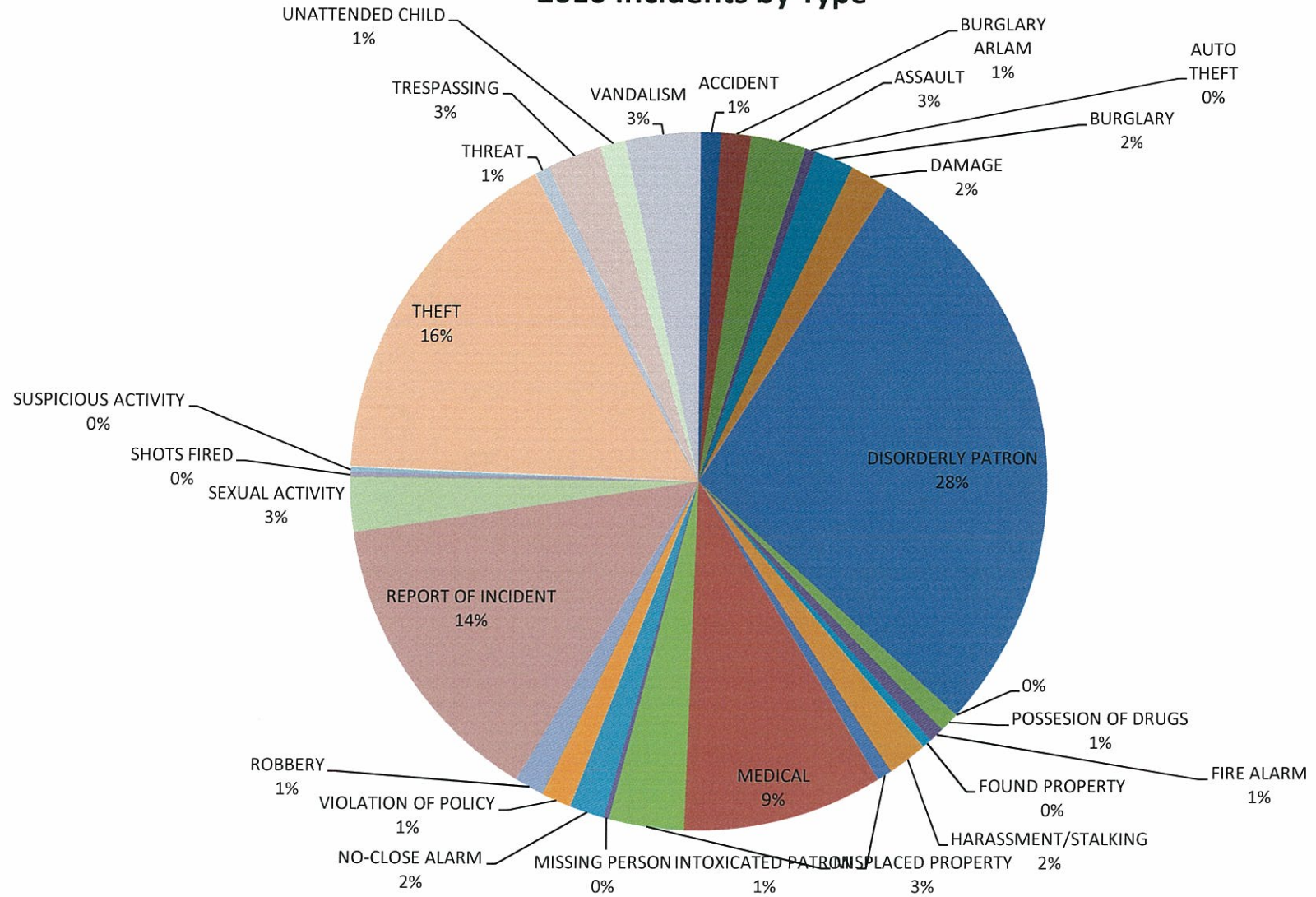
## INCIDENT REPORT ANALYSIS 2010-2011

- Total reported incidents increased 27.61% from 443 in 2010 to 552 in 2011
  - Average reported incidents per month increased from 36.1 to 45.8
  - Incident Reporting Standards were changed from 2010-2011
    - Incidents required more conditions be met before reported
    - Incident report categories were standardized during analysis
- Most increased incident types by percent: Suspicious Activity (500%), Violation of CPL Policy (250%), Threats (200%)
  - Other notable: Stalking/Harassment incidents (137%), Assaults (127%), Intoxicated Patrons (133%), Sexual Activity (90%), Vandalism (66%), Theft (30%)
- Most increased incident types by number: Theft (22), Medical (18), Violation of CPL Policy (15)
- Branches with highest increase percentage: E. 131<sup>st</sup> St (400%), Mt. Pleasant (275%), Woodland (209%)
  - Other notable: Rice (200%), Jefferson (150%), Fleet (118%), Sterling (109%), Main (79%)
- Branches with highest increase by number: Main (27), Woodland (23), LSW (14)
- Branches with most incidents in 2011: LSW (79), Main (68), Woodland (34)
- Largest percent of calls per year consistently: Disorderly patrons 25%, Theft 17% and Medical 10%
- Most decreased incident types by percent: Burglary (-87%), Drugs (-75%), Robbery (-67%)
- Most decreased incident type by number: Burglary (-7), Trespassing (-6), Robbery (-4)
- Branches with highest decrease percentage: Rockport (-83%), Fulton (-50%), Broadway (-50%)
- Branches with highest decrease by number: Rockport (-15), Mem-Nott (-8), West Park (-8)
- Branches with fewest incidents in 2011: Fulton(5), Hough (5), Rockport (3), Broadway (2)

### 2011 Incidents by Type



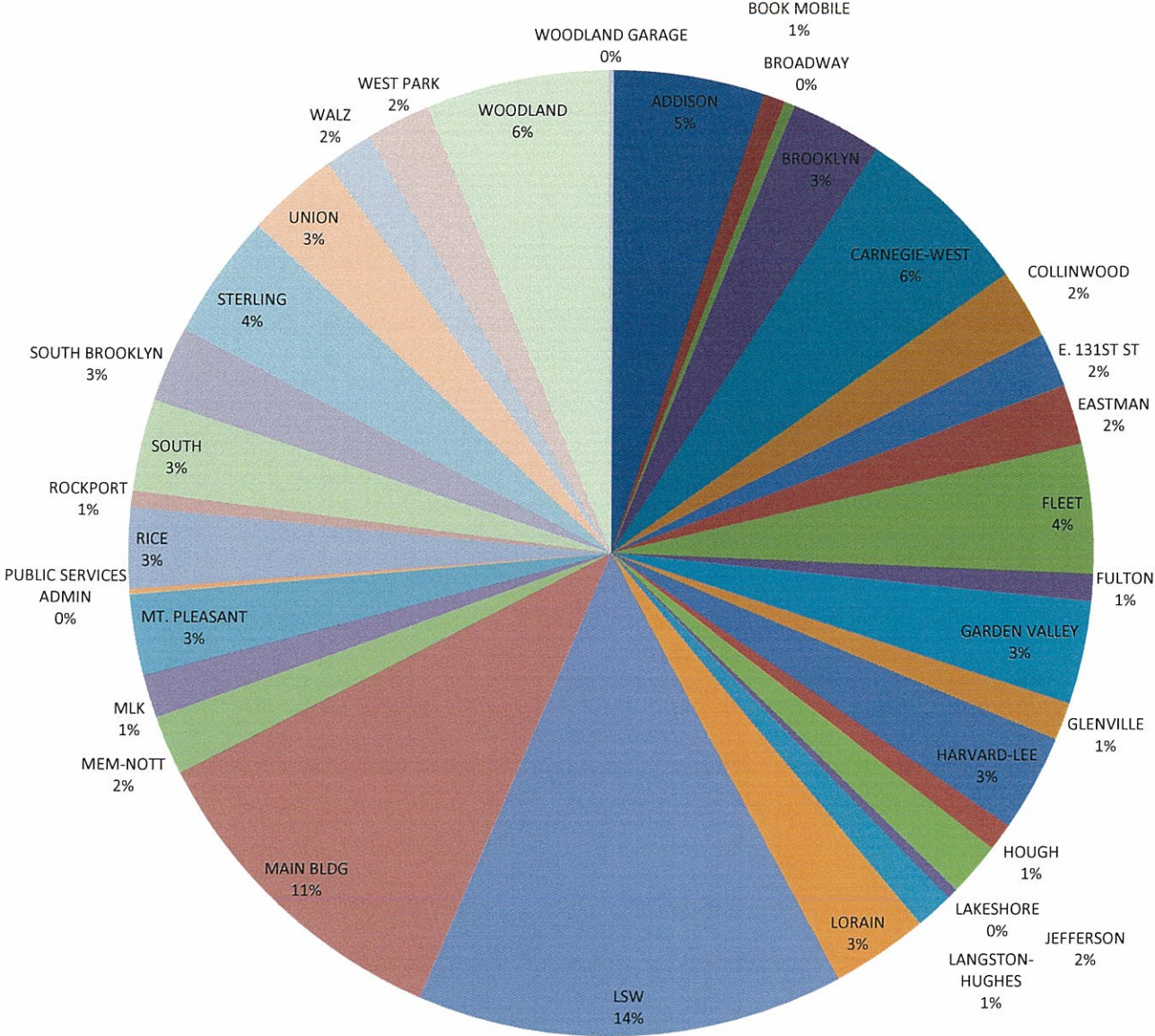
## 2010 Incidents by Type





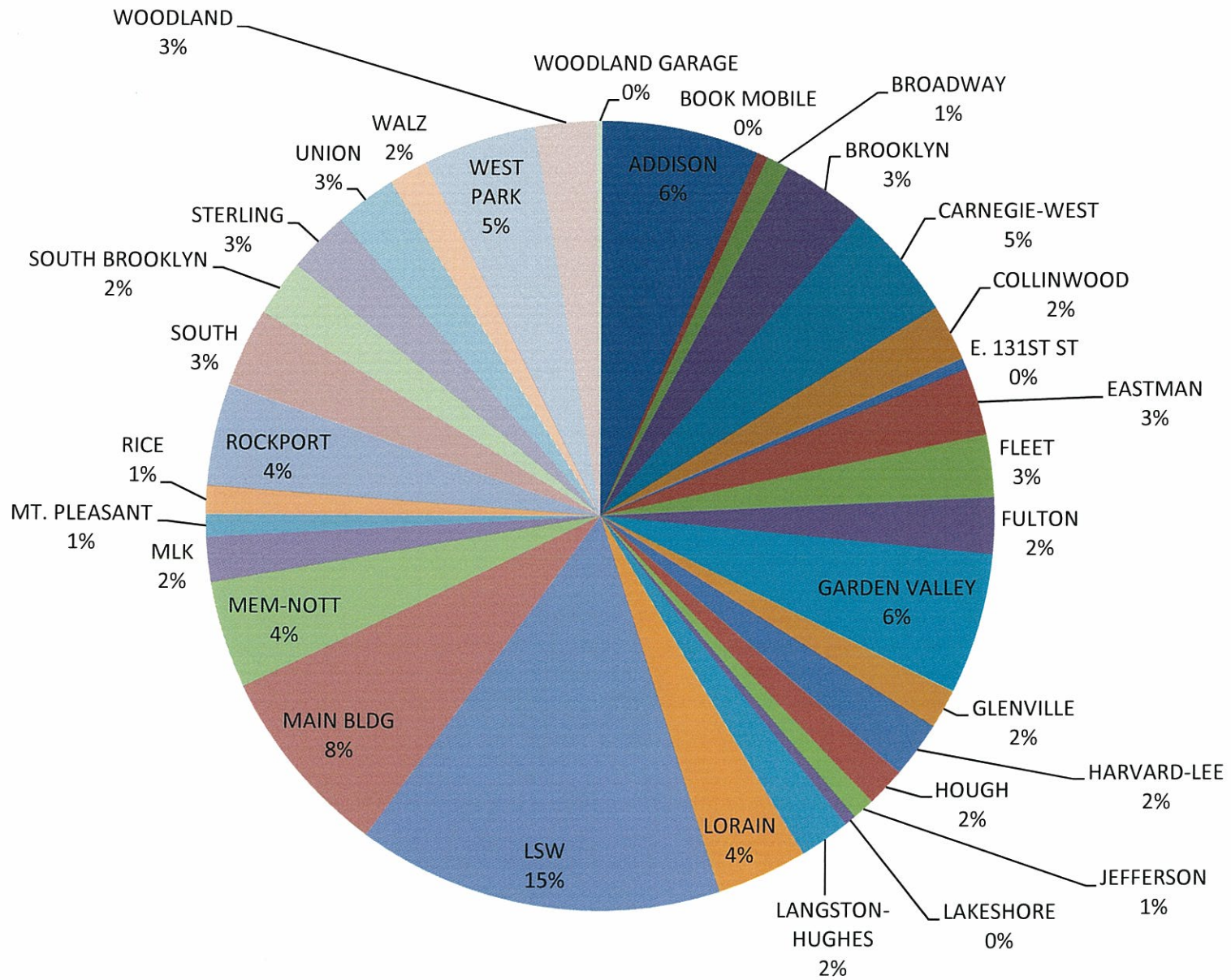
TYPE	2010	2011	Change	% of Change
ACCIDENT	4	4	0	0.00
BURGLARY ARLAM	6	10	4	66.67
ASSAULT	11	25	14	127.27
AUTO THEFT	2	1	-1	-50.00
BURGLARY	8	1	-7	<b>-87.50</b>
COUNTERFIT BILLS	0	1	1	N/A
DAMAGE	8	8	0	0.00
DISORDERLY PATRON	119	127	8	6.72
DRAWER SHORTAGE	0	3	3	N/A
POSSESION OF DRUGS	4	1	-3	<b>-75.00</b>
FIRE ALARM	3	8	5	166.67
FOUND PROPERTY	2	2	0	0.00
HARASSMENT/STALKING	8	19	11	137.50
INTOXICATED PATRON	3	7	4	133.33
MEDICAL	40	58	18	45.00
MISPLACED PROPERTY	15	19	4	26.67
MISSING PERSON	1	2	1	100.00
NO-CLOSE ALARM	7	12	5	71.43
VIOLATION OF POLICY	6	21	15	<b>250.00</b>
ROBBERY	6	2	-4	<b>-66.67</b>
REPORT OF INCIDENT	60	48	-12	-20.00
SEXUAL ACTIVITY	11	21	10	90.91
SHOTS FIRED	1	0	-1	-100.00
SUSPICIOUS ACTIVITY	1	6	5	<b>500.00</b>
THEFT	71	93	22	30.99
THREAT	3	9	6	<b>200.00</b>
TRESPASSING	11	5	-6	-54.55
UNATTENDED CHILD	5	6	1	20.00
VANDALISM	15	25	10	66.67
WANTED PERSON	0	4	4	N/A
WEAPON	0	2	2	N/A
	431	550	119	27.61

### 2011 Incidents by Location





## 2010 Incidents by Location



BRANCH	2010	2011	Change	% of Change
ADDISON	28	28	0	0.00
BOOK MOBILE	2	4	2	100.00
BROADWAY	4	2	-2	<b>-50.00</b>
BROOKLYN	15	17	2	13.33
CARNEGIE-WEST	21	33	12	57.14
COLLINWOOD	10	13	3	30.00
E. 131ST ST	2	10	8	<b>400.00</b>
EASTMAN	12	11	-1	-8.33
FLEET	11	24	13	118.18
FULTON	10	5	-5	<b>-50.00</b>
GARDEN VALLEY	25	19	-6	-24.00
GLENVILLE	7	7	0	0.00
HARVARD-LEE	10	18	8	80.00
HOUGH	7	5	-2	-28.57
JEFFERSON	4	10	6	150.00
LAKESHORE	2	2	0	0.00
LANGSTON-HUGHES	9	7	-2	-22.22
LORAIN	16	18	2	12.50
LSW	65	79	14	21.54
MAIN BLDG	34	61	27	79.41
MEM-NOTT	19	11	-8	-42.11
MLK	8	8	0	0.00
MT. PLEASANT	4	15	11	<b>275.00</b>
RICE	5	15	10	200.00
ROCKPORT	18	3	-15	<b>-83.33</b>
SOUTH	14	17	3	21.43
SOUTH BROOKLYN	10	14	4	40.00
STERLING	11	23	12	109.09
UNION	11	17	6	54.55
WALZ	7	9	2	28.57
WEST PARK	20	12	-8	-40.00
WOODLAND	11	34	23	<b>209.09</b>
WOODLAND GARAGE	1	1	0	0.00
	433	552	119	27.48