

To: Director Thomas Felton Jr.

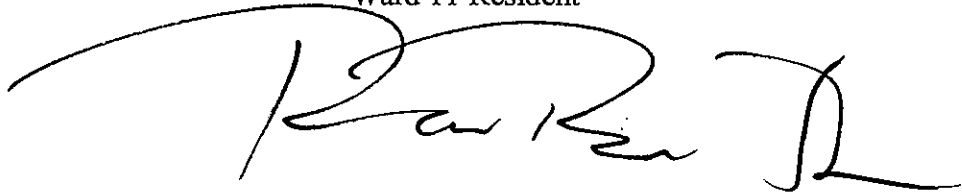
I want to recognize the Memorial-Nottingham Branch for its efficient, courteous employees and their willingness to help to help students and senior citizens alike.

I've visited other branches and worked for the Veterans Administration at Brecksville and Wade Park; This branch is a model for system leaders to observe and learn. From Branch Manager Paula Logan-Reid, to the security officers and maintenance engineers they establish a clean safe and friendly education based environment

I voted to support library services in the last election and that victory is felt throughout the community. I am very pleased and wanted you to know.

Sincerely,

Ramon Basie Jr.  
Ward 11 Resident

A handwritten signature in black ink, appearing to read "Ramon Basie Jr.", written in a cursive style. The signature is positioned below the typed name and title.