

DIRECTOR'S REPORT

September 17, 2015

FIGHTING COMMUNITY DEFICITS

In June the Library in partnership with The Foundation Center hosted *Rising Tide Remix: Exploring the tides at the intersection of Black Male Achievement, LGBTQ Issues, and Empowerment of Low-Income Women*.

Rising Tide is a series of multimedia gatherings created to demonstrate how philanthropy accelerates social change and showcases new ways of solving old problems by lifting up social innovators who are changing our region. This year's event recapped the topics of the last few Rising Tide events. The event was held in the Louis Stokes wing Auditorium on June 23 and was attended by approximately 40 representatives from foundations and nonprofit organizations.

The program featured keynote speaker, LaTosha Brown, Project Director, Grantmakers for Southern Progress, and a panel discussion featuring Kristi Andrasik, Program Officer, The Cleveland Foundation; Nelson Beckford, Senior Program Officer, Saint Luke's Foundation; Teleange' Thomas, Program Director, Sisters of Charity Foundation of Cleveland; and Celeste Terry, Director of Grants, The United Black Fund of Greater Cleveland, Inc.

Etsy Craft Entrepreneurship Program

In partnership with Etsy, the Library hosted a 5-part craft entrepreneurship program series at the Lorain Branch. The program equips creative people in underserved communities with the knowledge and skills to start Etsy businesses and earn supplemental income through their craft.

FORMING COMMUNITIES OF LEARNING

Make Your Summer Count

During the summer of 2015, The Cleveland Public Library teamed up with six other Cuyahoga County public library systems: Cleveland Heights-University Heights, Cuyahoga County, Euclid, East Cleveland, Shaker Heights and Westlake-Porter and formed what came to be known as the County-Wide Summer Learning Collaborative.

While each of the seven participating library systems had the freedom to develop and deliver their own unique summer reading club program, the Collaborative agreed to incorporate some mandatory elements of their SRC program and to advertise and operate under an umbrella theme for all library systems called Make Your Summer Count (MYSC). Completion raffles were held to receive passes to the following Cleveland cultural institutions: *The Children's Museum of Cleveland, the Cleveland Museum of Natural History, The Rock & Roll Hall of Fame and Museum, Cleveland Metroparks Zoo, The Cleveland Botanical Gardens, The Greater Cleveland Aquarium and the Great Lakes Science Center.*

The Cleveland Public Library selected *Read to the Rhythm* as our 2015 SRC program theme. This theme provided our SRC patrons an exciting opportunity to explore their inner musician, dancer, and the world of music, while reading and learning. Also, in an effort to enrich and enhance SRC, each branch had an opportunity to host a Read to the Rhythm themed concert/event/performance with a budget of up to \$300.

Unfortunately, 2015 SRC numbers were down by comparison to our most successful program in 2014. We decreased in both the registration and completion categories; however, we did maintain the same notable completion rate which is well above national library averages. Aggregate program statistics are listed below:

Total registrations: **9,858**

Total completions: **6,275**

Completion rate: **64%**

ArtWorks

The Library, in partnership with The Center for Arts Inspired Learning, hosted a 10-week program at its downtown location. Approximately 60 students throughout the city attended daily workshops arranged by discipline: visual arts, poetry, theater, fashion, and photography. The visual arts group participated in a one-day workshop and critique with portrait artist Barkley Hendricks as a part of the Lockwood Thompson Dialogue series. This interaction between students and a visiting artist was the first of its kind to be funded by the Lockwood Thompson Trust.

Cleveland Museum of Natural History

The GlaxoSmithKline (GSK) *Science in the Summer*™ program, which has been bringing free, hands-on science classes to elementary-aged students in a handful of select East Coast cities for nearly 30 years, has partnered with the American Association for the Advancement of Science (AAAS) to expand the program nationally. The program is sponsored by GSK and administered by AAAS in conjunction with Association of Science-Technology Centers-member museums and science centers.

This summer the Cleveland Public Library and the Cleveland Museum of Natural History (CMNH) partnered as one of 12 new science centers/museums to host GSK Science in the Summer™ program at the following eight branches: Collinwood, Eastman, Fleet, Garden Valley, Harvard-Lee, Main-Youth Services, Rockport and Sterling.

Writers & Readers

In June, author activist Piper Kerman spoke about prison reform and her memoir *Orange is the New Black; My Year in a Women's Prison*. Her memoir was adapted into the award-winning original Netflix series *Orange is the New Black*.

Piper Kerman serves on the board of the Women's Prison Association and was the recipient of the 2014 Justice Trailblazer Award.

In July, Emmy and Grammy Award-winning actor, director, producer and author LeVar Burton spoke about his commitment to literacy and the *Reading Rainbow* series. Burton also attended a private meet-and-greet with community members and top readers who were part of our summer reading club.

Cleveland Mini Maker Faire

On June 6th, the Library in partnership with Cleveland Ingenuity hosted the 3rd annual Cleveland Mini Maker Faire. The Faire is meant to celebrate the process of learning, share discoveries, inventions and innovations through interactive displays, performances, workshops, and demonstrations. This year the event included 98 presenters and vendors and welcomed approximately 4,000 attendees to our downtown location for this one-day event.

See Also: Migration

Fine Arts & Special Collections Manager Pam Eyerdam worked with LAND Studio to install the 6th Annual *See Also* artwork in the garden entitled *Migration* by Andréa Keys Connell, who attended Ohio University and currently teaches at Virginia Commonwealth University. A dedication and reception was held in the Eastman Reading Garden on June 11th.

CELEBRATE DIVERSITY

Cleveland Museum of Art

As a part of the year's Lockwood Thompson Dialogues the Library partnered with the Cleveland Museum of Art (CMA) to bring two internationally known portrait painters to Cleveland: Barkley Hendricks and Kehinde Wiley. Both talks were held at CMA, drew over 450 people and received attention from local and national media outlets.

Barkley Hendricks spent 3 days in Cleveland. While here he worked with local art students, was the guest of honor at a dinner held at Martin Luther King Branch, and gave an art talk at CMA. The dinner included 40 guests who were associated with the CMA Friends of African American Art, Sankofa Fine Arts, and the Cleveland School of the Arts. Kehinde Wiley spent one day in Cleveland and participated in an informal meet-and-greet with community members and students, and a formal presentation in CMA's Gartner Auditorium.

Victoria Kabo hosted a summer session of her long-running Russian Book Club at the Memorial-Nottingham Branch and librarian Mary Torres continued her bilingual story-time efforts with eight programs. In addition, Ms. Torres represented CPL at two "La Placita" events hosted by the Hispanic Business Center.

EXHIBITS

Summer Exhibits and Displays

Main library staff created a number of excellent displays during the summer of 2015 including the following topics: Map School, photographs of the Cleveland Municipal Stadium and Cleveland Browns, Apollo 13 Moon Landing, Warner & Swasey Observatory, travel to Egypt, Gettysburg and Australia, the tenth anniversary of Hurricane Katrina, an in-department exhibit of materials

about the Great Lakes Expo of 1937 and 1938, and a commemoration of Louis Stokes.

Alice in Wonderland

Summer exhibits included *Alice's Adventures in Wonderland* exhibit in the Fine Arts hall cases and in the Special Collections Reading Room. The exhibit highlights the 150th anniversary of its publication and features historical information about the Library's *Lewis Carroll Room* for children that opened in 1925 in the area where the CDPL is now located in the southwest corner of Main Library.

100 Seasons at Cleveland Play House

The Literature Department celebrated the 100th anniversary of the country's first professional regional theatre with an exhibit opening on July 18th. In partnership with Cleveland Play House and Case Western Reserve University, the Cleveland Public Library is hosting a display that includes photographs, posters, costumes, and memorabilia from the Cleveland Play House Archives at the CWRU's Kelvin Smith Library.

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

Meetings and Activities

- I spoke to the Cleveland Plain Dealer Editorial Board with Sari Feldman.
- I attended the American Library Association conference.
- I spoke to a group of students participating in Look Up Cleveland.
- I attended the CMSD's Annual Army of Believers Scholarship Luncheon.
- I presented a leadership seminar to the state's ILEAD library program.

CLEVNET

CPL has nearly 11,000 followers on Twitter and the Facebook page currently has 7,500 fans.

GRANTS & DEVELOPMENT

Awarded Grants

Saint Luke's Foundation of Cleveland - Awarded \$120,000 over two years in support of the Family Connections programming at Woodland Branch (submitted through Friends of CPL).

Submitted Grants

Starting Point - Submitted proposal for their "Out of School Time Expanded Learning Opportunity" to continue tutoring for third grade students provided by Braxton Educational and Technology Consulting.

PNC - Submitted final report for Little Free Libraries program.

Projects

Friends of Cleveland Public Library

Submitted Mid-Year reports to Friends - for Branch Managers 'gift cards', and use of Friends annual contribution to date.

Chasing Trends or Chasing our Tails: What do Library Patrons Really Want?

Carlos Latimer and I are planning this forum for library employees, scheduled to take place on September 24 in the LSW Auditorium. A panel of guest speakers including Melanie Huggins (ED Richland Library, Columbia, SC), Margaret Sullivan (Architect, NYC), Tena Wilson (ED Stark County Library system), Heidi Daniel (ED Youngstown Library system), Sari Feldman, and Rick Ortmeyer will discuss user experience in libraries. On the same day, Tena Wilson is bringing a bus load of Stark County Library employees to tour CPL. Carlos and I are planning the logistics for that as well.

Letters of Support

- Center for Arts-Inspired Learning's Artworks program
- Collinwood Neighborhood Catholic Ministries in support of Drop in for Peace program
- Cuyahoga County Soldiers' and Sailors' Monument's application for the Ohio Local History Alliance's

Outstanding Achievement Award for Historical Outreach
(for Lincoln in Cleveland programming)

- LAND Studio - for general programming support (to Gund Foundation)
- National Endowment for the Arts in support of programming around the Cleveland Museum of Art's Centennial
- West Side Community House in support of the partnership with Lorain Branch

Meetings/Conference Calls/Webinars

- Attended meeting to discuss why the CPL's application to NEAs' Big Read program was declined (heard panelist comments on application, suggestions for new application).
- Attended Ohio History Fund webinar to hear about new grant guidelines.
- Attended ribbon cutting at Carnegie West Branch for new Farmer's Market play area.

PUBLIC SERVICES

In the summer of 2015 the Library hosted a greater number of programs compared to years past. While the primary focus of branch libraries remained on out-of-school time literacy programming, the system as a whole hosted a continuation of the Lockwood Thompson Dialogues, Writers & Readers series, and the Cleveland Mini Maker Faire. This new investment in large-scale, branded, summer programming was a resounding success. In the process of developing the content for summer programming the Library also formed meaningful partnerships with both preexisting and new community partners that contributed to our success.

For the months of May-August, the Outreach & Programming Services department generated \$46,632.14 in revenue for the use of our facilities and reimbursement for services rendered.

Also during the last 4 months the Outreach & Programming Services Department was awarded over \$189,000 in funding for programming related projects. The New York Community Bank generously donated \$40,000 in support of early-childhood literacy programming at two branches: Carnegie West and Woodland. Time Warner Cable awarded the Library \$4,500 in support of this year's Mini Maker Faire, and the St. Luke's

Foundation provided \$120,000 of funding for 3 years of programming at the Woodland Branch.

PARTNERSHIPS

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NASA

The NASA Glenn Research Center and the Cleveland Public Library partnered on an innovative pilot effort to offer an engineering design challenge to middle school students participating in CPL sponsored summer and afterschool programming. Through this collaboration students had the opportunity explore the engineering design process through the development of wheel designs for future lunar and Martian robotic spacecraft. During the process students had the opportunity to connect with NASA scientists and engineers through collaborative technology. The design challenge took place at two locations: Collinwood and Lorain branches.

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Family Connections & Cleveland Central Promise Neighborhood
After a year of planning the Library in partnership with Family Connections opened the Woodland Wonderland, family literacy playroom at the Woodland Branch. The program will be held 2-3 days a week for the next 3 years. NYCB contributed \$16,000 for equipment purchases and the St. Luke's Foundation awarded the Library \$120,000 in support of professional services.

Etsy Craft Entrepreneurship Program

In partnership with Etsy, the Library hosted a 5-part craft entrepreneurship program series at the Lorain Branch. The program equips creative people in underserved communities with the knowledge and skills to start Etsy businesses and earn supplemental income through their craft.

Literary Cleveland

The OPS department initiated a partnership with Lake Erie Ink and Literary Cleveland to offer the *Cleveland Inkubator: Literary Unconference* in the Main Library's Literature department. The free one-day program offered: fiction, non-fiction, and poetry clinics, an independent bookseller's fair, open mic writer's showcase, and youth poetry performances.

Starting Point

The Library received a \$25,000 award in support of two kindergarten clubs being held at the Collinwood and Sterling branches. This 9-week program series is designed help both children and parents get excited and prepared for the transition to kindergarten.

The Foundation Center

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Programs, Services & Exhibits

Writers & Readers

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Get Graphic

Get Graphic with the Ohio Center for the Book: A Graphic Novel Book Club: Trauma & Transformation series continued this summer with *Batwoman: World's Finest* and *Ms. Marvel: No Normal* and *Captain Marvel: In Pursuit of Flight*.

Cleveland Inkubator Writers' Conference

Literature Department and Ohio Center for the Book Manager Amy Dawson and Librarian Steven Capuozzo hosted the Cleveland Inkubator Writers' Conference on August 1st. The event included a resource fair for writers, workshops, craft talks and keynote readings with David Giffels & Thrity Umrigar. A youth performance in the Eastman Reading Garden rounded out the evening.

Sports Icon Interview Series

Social Science Department Library Assistant Peter Elwell coordinated two Sports Icon Interviews with Dan Coughlin featuring Dino Lucarelli and Bob Gains.

Genealogy and Family History Research Clinics

A *Genealogy and Family History Research Clinic* was held on June 13th. Library Assistant Danilo Milich assisted the African-American Genealogical Society Cleveland as part of the program.

Summer Lunch Program - Main Library

Sponsored by the Cleveland Food Bank, lunches were served to over 100 children ages 1-18 in the Youth Services Department. Children were also engaged with a literacy based activity during the program.

Cleveland Public Poetry

Literature Department and Ohio Center for the Book Subject Librarian Steve Capuozzo hosted Lorain native Bruce Weigl for the Cleveland Public Poetry series on August 22nd. Weigl has authored more than a dozen books of poetry, including *The*

Abundance of Nothing which was one of three finalists for the Pulitzer Prize.

Main Library Book Clubs

The Literature Department and Ohio Center for the Book hosted four Brown Bag Book Club featuring Anisfield-Wolf Book Award Titles this summer. Titles included, *The Wall*, by John Hersey, *Half-Blood Blues*, by Esi Edugyan, *The Boat*, by Nam Le, *Always Outnumbered*, *Always Outgunned*, by Walter Mosley, the Literary Book Club read *Train Dreams* by Denis Johnson and the Librarian Terry Metter led a discussion of *In a Sunburned Country* for the August Brown Bag Book Club on August 17th.

Of Tribes and Tribulations

On July 1st, Social Sciences Department Senior Subject Librarian Mark Moore coordinated a program featuring the author of the new book *Of Tribes and Tribulations* about the Cleveland Indians.

Subject Department Maker Labs

Subject Department Librarian Terry Metter and Library Assistant Adam Jaenke presented two new maker labs over the summer. *Engraving Historic Maps* and *Transferring Historic Photographs to Wood*.

Music at Main

Music at Main featured three summer performances. Violinist Alexi Kenney performed a joint concert between CPL and ChamberFest Cleveland on June 20th. Kenney was accompanied with Roman Rabinovich and Orion Weiss on piano. The Cleveland Clinic band performed patriot songs in the Eastman Garden on July 11th, and Nashville country artist Lacy Green performed a mix of original and cover country and folk songs on August 1st

Foreign Literature Programs

During the summer months, Foreign Literature staff planned and conducted a total of 23 programs serving Russian, Chinese, Spanish and the native English populations. Senior Subject Librarian Caroline Han, hosted the second annual Chinese Summer Camp in cooperation with Goodrich Gannett Neighborhood Center and CSU Confucius Institute staff. Librarian Victoria Kabo hosted a summer session of her long running Russian Book Club at the Memorial-Nottingham Branch and Librarian Mary Torres continued her bilingual story time efforts with eight programs. In addition, Ms. Torres represented CPL at two "La Placita" events hosted by the Hispanic Business Center.

Main Library Tours

Main Library staff members provided tours throughout the summer months. Groups visiting the library include: Morgan Paper Conservatory Symposium, Digipalooza and Society of American Archivists conference attendees, Cleveland Institute of Music students, Youth Services Unlimited, Case Western Reserve University Students, Aurora Senior Center residence, a group from the Cleveland Metroparks, a group of exchange students from West Virginia attending St. Joseph Academy, students from the Laurel School, and students from the Cleveland State University

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Alice in Wonderland

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100 Seasons at Cleveland Play House

The Literature Department celebrated the 100th anniversary of the country's first professional regional theatre with an exhibit opening on July 18th. In partnership with CPH and Case Western Reserve University, the Cleveland Public Library is hosting a display that includes photographs, posters, costumes, and memorabilia from the Cleveland Play House Archives at the CWRU's Kelvin Smith Library.

Main Library Outreach

On July 9th, Business, Economics and Labor Department Librarian Susan Mullee volunteered for Youth Opportunities Unlimited, held at the Cleveland Water Department, to help the student attendees write resumes.

Social Sciences Department Senior Subject Librarian Mark Moore and General Research Collections Manager Don Boozer staffed an exhibit table at League Park Day, promoting the Baseball Heritage Museum and League Park

One World Day

CPL staff members representing Youth Services, Science and Technology, Foreign Literature, and the Martin Luther King Branch represented CPL at the One World Day event at the Cleveland Cultural Gardens August 23rd.

History of Women in Comics

Literature Department and Ohio Center for the Book Senior Subject Librarian Jean Collins presented on the History of Women in Comics and collection development of comics and graphics novels at the Stow Munroe Falls Public Library on July 11th.

Foreign Literature Outreach

Foreign Literature staff collected and processed a total of 9,039 Long Loan items for 14 branches and CLEVNET agencies during the summer of 2015.

Youth Services Outreach

Youth Services Manager Annisha Jeffries and Popular Manager Sarah Flinn partnered to promote the library and services through weekly story times at Rainbow Babies and Children's Hospital. Subject Department Children's Librarian Maria Estrella represented CPL at the University of Cleveland Preparatory School open house and at the Connections to Community, Health and Safety: A Resource Fair.

Friends of Cleveland Public Library

Main Library staff members participated in the *Friends Executive Series* program on June 25th by providing booklists, displays and participating at the event. Fine Arts & Special Collections Manager Pam Eyerdam set up a Special Collections viewing table. On exhibit were menus from former Cleveland restaurants, directories from the Cleveland Institute of Music (speaker Mal Nixon is on the CIM Board). Business, Economics and Labor Librarian Susan Mullee assisted at the event representing BEL. Youth Services Department Librarian Maria Estrella assisted by providing library services with the People's University Express Book Bike!

Collection Development

A rare item was found on the shelf but not in Sirsi, it was the 1865 documentation by the U.S. Government of the *Trial of the Assassins and conspirators for the murder of Abraham Lincoln*.

A patron donated a collection of Cleveland Indians merchandise, newspaper clippings, and various publications related to the 1990's Indians to the Social Science Department's Sports Research Center collection.

Research that's Possible Only at Main Library

- The Patent and Trademark Resource Center PubEAST terminals saw steady use throughout the summer.
- Using the CIS microfiche, the Government Documents Department staff was able to provide a patron with "Trust Indentures, Hearing before Subcommittee of the House Committee on Interstate & Foreign Commerce, 75th Cong. 23 (Apr. 25., 1938)".
- A patron was looking for particular marbles mined in Canada in the early 1900s. He needed names and locations of the mines and descriptions of the marble. Science and Technology staff was able to find helpful information using materials from the Geological Survey of Canada in the department's collection.
- Social Sciences Department staff helped a major cable sports network locate the audio recordings of several baseball players in the Mears/Murdoch collection they needed for research.
- An author writing a history of Cleveland Municipal Court relied on a volume of the *Ohio Legislative History 1909-1912* in the Social Sciences Department to locate a photograph of Judge Virgil J. Terrell.
- A patron requested a SAMS Photofact manual for a Samsung TV, Model LN52A650A1F. The SAMS Technical Publishing database (available through CPL both in-library and at home) listed this model TV.
- A patron called for transmission information on a 1939-1943 Ford Truck 1G-Y. Science and Technology staff found a MOTOR manual with information on this truck.
- The crew filming for a popular television series visited Map Collection on June 22nd to research information about an upcoming episode.

- Staff helped a patron researching photographs of the Frank Dobscha Company; a fishing tackle business started in the early 1900's.
- Associate producer of a cable television network is working on a documentary about the rise of a young John D. Rockefeller and his clash with the Pennsylvania Railroad Company.
- Staff used city directories to chart movement of specific Czech families in Cleveland.
- Assisted a patron researching past properties for the Eliza Bryant Village with Map Collection's Sanborn Fire Insurance maps.
- Staff assisted a woman in finding a photograph of her grandmother's laundry shop on Quincy Ave.
- A patron requested on how to research a home that once belonged to the Children's Museum on Euclid Ave. (was one of the mansions of Millionaire's Row). Staff found some articles in the Oviatt architecture index in Fine Arts.
- Patron requested information about a WPA mural that was once located in a bank in Lakewood (City of Lakewood had no information). The mural was relocated to Lakewood City Hall and staff sent the articles to be archived to Lakewood.
- Patron from Warren OH, wanted information in conjunction of the 100th Anniversary Celebration of Packard Park and its designer, George Rettig. Rettig was the former City Landscape Architect of Cleveland.
- Patron request for the 1930 edition of *Cleveland Student Life in the Allied Educational Institutions* (a conference that was held in Cleveland, 1930s.)
- A request to view the library copy of *The Dream of Poliphilus* and *Hynerotomacia Poliphilia* (1499) from the Folklore collection.
- A curator from the Cleveland Museum of Art came in to view the Napoleon set of *Description d'Egypt* (from early 1800s)
- Public Administration Library staff members answered questions about city ordinances, Cleveland Charters, Hannah Report Information, City of Cleveland Empowerment Zones and information about material dealing with the St. Vincent neighborhood from the 1950-1960's.

Staff Development

Assistant Director of Public Services Robin Wood attended the PLA Results Book Camp in Nashville, TN.

Popular Library Assistant April Lancaster attended the 2015 Ohio Library Support Staff Institute at Baldwin Wallace University.

Children's Librarian, Maria Estrella and Kristen Schmidt were interviewed for Cleveland Magazine to talk about the "People's University Express" Book Bike and how it is making a positive impact as a new form of outreach.

Youth Services Manager Annisha Jeffries was interviewed by a local Pittsburgh television station WQED for the IQ Smart Parent program to talk about the Art Lab and Summer Programs that the Cleveland Public Library offers to children and families.

Several CPL staff members as well as staff from CLEVNET libraries attended Reference USA database training arranged by General Research Collections Manager Don Boozer.

General Research Collections Manager Don Boozer participated in the American Library Association Annual Conference as chair of the Reference and User Services Association's Conference Program Coordinating Committee and a member-at-large of the Reference Services Section.

Government Documents Department Library Assistant Mona Brown attended the webinar "Introduction to GPO's Federal Digital System."

Business, Economics and Labor Department Library Assistant Joseph Parnell assisted in the planning and execution of the inaugural Page Development Day at the CPL Lakeshore facility. Parnell also served as Host/MC during the day's activities and assisted in the planning and execution of the 2nd Annual CPL Family Picnic through the CPL FIT Committee.

Circulation Coordinator, Kenyatta Abrams attended Northeast Ohio Regional Library System workshop on "Setting Performance Goals, Evaluations, and Coaching.

Subject Department Clerk, Reginald Rudolph and Subject Department Clerk, Lamar Edmondson assisted in Sub training for new staff members.

Several Cleveland Public Library staff members met with Director Thomas to speak concerning President Obama, "ConnectED Library Challenge" to provide all students library cards in addition to supporting student learning and providing digital resources including eBooks.

Center for Local and Global History Department Manager Olivia Hoge attended two webinars on the WorldCat Discovery Configuration management: Discovery Configuration Basics and Discovery Configuration Advanced Topics.

Center for Local and Global History Map Library Tom Edwards attended the 2015 Northeast Ohio Regional Geographic Information Systems Symposium on August 26th. This event consisted of presentations by local professionals discussing how they are using GIS with a special emphasis on networking and collaboration.

Literature Department and Ohio Center for the Book Manager Amy Dawson attended the American Theatre Archives Project training at Case Western Reserve University. Ms. Dawson also attended the SAA Teaching with Primary Resources Unconference.

Director of Public Services, John Skrtic attended the ALA Conference in San Francisco, CA.

Fine Arts and Special Collections Music Library Andy Kaplan attended the Northeast Ohio Music Library Association chapter meeting at Baldwin-Wallace University.

Fine Arts and Special Collections staff members Pam Eyerdam and Stacie Brisker attended the National Society of American Archivists conference at the Cleveland Convention Center.

BRANCHES

Addison

Rainey Arts Institute provided a summer "strings" concert as a part of their outreach initiative for the *El Sistema* program.

In addition, for SRC Latin week, salsa dance lessons were provided by award winning dance instructor, Tony Nunez of the *Alpha Dance Studio*.

Brooklyn

Featured Summer Reading Club activities included: Dancing Machine July 8; Turn the Beat Around July 15; I Love The Rock and Roll July 22; Hip, Hop Horary July 29 I Am Music August 5.

Carnegie West

Carnegie West Branch celebrated the opening of the Farmer's Market Early Learning and Literacy Play Space on August 14 with a ribbon cutting ceremony featuring Farmer Travis, Chef Jonathan Sawyer and his 'Noodle Kids' book, cassata cake, and the reveal of alphabetical and numerical murals in the story/toy room done by artist Jamilla Naji. Staff from throughout CPL joined Carnegie West patrons, representatives from Ohio Savings Bank, CPL board members, Friends of CPL board members, and various community stakeholders to celebrate this exciting new chapter in the 105 year old history of the Carnegie West Branch.

Collinwood

Collinwood Branch hosted the Cleveland Museum of Art Summer Camp the week of July 27; Science in the Summer July 13 and 15, Stem Your Mind with NASA on July 23. The branch participated in the following: Community Day July 18; Community Gardens July 23.

Eastman

Eastman Branch held their Summer reading Club kick off June 9th. There were 97 people in attendance that had the chance to meet the Caped Crusader himself, Batman. Besides the regular summer programs staff also promoted the Science in the Summer Program which is in cooperation with the Natural History Museum. The Reggae Mon program held on Tuesday, July 14 featured Rastafarian Guest Performer, Dave Deitke.

East 131

The E131st Street branch partnered with several back to school fairs within the service area bringing literacy awareness and programs to the Boys and Girls Club, Black Shield, Mount Pleasant CDC, 5th Christian and Holy Trinity Churches, East End Neighborhood House, and Thea Bowman Center.

Fleet

Jorge Arganza of TechCentral presented a four day Robotics Summer Camp at Fleet Branch. Children ages 10-18 learn to create and program robots using LEGO MINDSTORMS robotics.

Fulton Branch

Fulton Branch: Career Literacy and Education Workshop, Improving Interviewing Skills was held. The workshop was held in partnership with the Career Transition Center. Participants gained useful knowledge about the interviewing process. Other programs included the Ohio State University Extension Food and

Nutrition Program on July 8 and the Cleveland Museum of Art presented a program on Ancient Egypt on July 7.

Garden Valley

Ms. Pasha Moncrief and Ms. Allison Juhl, recipients of the \$5000 Innovation Grant, worked hard this summer preparing for programming to begin in September. According to Ms. Moncrief and Ms. Juhl, this is a seven-month project, consisting of "entertaining fitness activities, interactive and educational activities with technology, and nutritional sessions provided by community partners including professional nutritionists and personal fitness trainers."

Glenville

Councilman Kevin Conwell and the Footprints entertained Glenville patrons during a summer evening from 5-8pm. Robotics Summer Camp July 13-16. Cleveland Museum of Art Summer Camp July 20 - 24.

Harvard Lee

Jungle Terry and Live Animals Friends presented a program on July 14. In partnership with the Coach SAM Inner Circle Organization, Harvard-Lee Branch hosted *Healthy Kids Rock* on July 21. Patrons enjoyed a youth health and wellness presentation; additionally, participants enjoyed smoothies and learned various dance routines. There were 63 patrons present. Harvard Lee's Summer Reading Club Finale was held at Jamison K-8 School on July 28.

Hough

Hough Branch hosted the Art Camp sponsored by the Cleveland Museum of Art and Center for Arts Inspired Learning during the month of July. Children aged 8-11 took part in a weeklong video arts project in which they learned how to make short video clips using body cameras and iPads. A field trip to the Cleveland Museum of Art was arranged so that participants could view and film the collections, and later edit their creations and add voiceovers, music, and text. Four boxes of withdrawn children's books were delivered to the Cleveland Free Clinic to fulfill the partnership of donating books to the Clinic for their waiting area.

Jefferson

About 5000 people attended the Second District National Night Out Against Crime held at Steelyard Commons. Once again community organizations hosted information tables for the community members of the second district to see the services

they have available in their community. Once more the Library hosted a table with information and many giveaways. Mr. Declet hosted a table with the assistance of Monica Rudzinski, Sterling Branch Manager and Gail Hanks retired manager of the Union Branch. Over 800 participants stopped by the table to gather Library information and swag.

Langston Hughes

Langston Hughes Branch offered the program, "I've got Rhythm!" on Tuesday June 30th at 1:30 p.m. as they explored the world of Rhythm & Blues. A Book Swap was held on July 13. Author Pat Simmons visited the branch on August 11.

Lorain

During the month of June Shayna Muckerheide and Crystal Tancak provided a tour for 50 people of the Library, showed students how to search for materials and articles in Library catalog and research databases, and explained borrowing privileges and how to manage their Library accounts online. Lorain Garden Walk - features Lorain Community Garden. Etsy Craft Entrepreneurship Course July/August; Sew Lorain. Director of Public Services, John Skrtic and Shayna Muckerheide met with LandStudio to discuss a public art project in the Youth room.

MLK

On August 1st, Cynthia Davis and staff members of MLK hosted the 'Women Sippin' Tea Book Club featuring an author meet and greet with Dr. Elaine Richardson, PhD. Dr. Elaine Richardson or her preference of "Dr E" is Professor of Literacy Studies at The Ohio State University, Columbus, where she teaches in the Department of Teaching and Learning.

Memorial Nottingham

Memorial-Nottingham: Manager, Kevin Ray and Children's Librarian Jamie Lauver joined the staff on Monday, August 24th. The Foreign Literature hosted a Russian Story time on Saturday, August 29th from 3-5pm at the branch. Photography classes were offered on Saturday mornings in August. The Third grade guarantee tutoring was offered throughout the summer by Braxton Tutoring.

Mt. Pleasant

Youth at Mt. Pleasant enjoyed a summer full of programs including: Summer Reading Club kick-off featuring the Montessori High School Dancers on June 8; Create Your Own Comic Book Characters, June 13; How Does Your Garden Grow, June 23; Out of

This World - NASA Presentation, July 14; Fire Department Visit, August 5; Diary of a Wimpy Kid Program, August 12.

Rice

Rice Branch hosted yoga every Saturday at 10:30 a.m. this summer. A musical performance was presented on July 22 featuring local talent.

Rockport

Rockport experienced numerous staffing changes this summer. On August 10 part-time Library Assistant Computer Emphasis Bill Petrucz began his new full-time role as Rockport's Library Assistant Youth Emphasis. During August Rockport hosted the Cuyahoga County Board of Elections Poll Worker training which brought over 125 people into the library; one of the trainees told staff that she worked as a page at Rockport when the library first opened.

Sterling

Tracie Forfia and Monica Rudzinski attended the Promise Neighborhood Back to School Rally at the Friendly Inn on August 10th. Over a thousand children and adults visited The CPL-Sterling table to receive free books, bookmarks, and pencils from the library. Amy Dawson, Literature Department, provided and delivered nine telescopes of free books to the Friendly Inn.

South

On August 8, 2015 Esperanza Inc. gave away 2000 back packs to children in the city of Cleveland. As part of this process the parents that participated had to bring every child in order to collect the sturdy back pack filled with school supplies. As part of the partnership with Esperanza Inc., local community organizations hosted tables at this event. The South Branch has been representing the Cleveland Public Library in this back to school event since it began. This year every child was given a passport that was to be marked by every community organization representative showing that they visited their table.

South Brooklyn

During July, South Brooklyn continued to offer its summer favorites: Summer Reading Club (SRC), summer lunches through the Greater Cleveland Foodbank (GCFB), and free produce for the public (provided by GCFB). Various staff put up displays: the adult side had displays for weddings, summer/outdoors, "summer" in the title, & DVD television shows.

Union

Union Branch averaged 15 kids daily for the Summer Lunch Program. Youth Opportunities Unlimited (Y.O.U) students Christian Caldwell and David Moore started their summer placement at Union Branch on June 22nd.

Walz

This summer Super Electricleveland brought in two vintage pinball machines for the kids. The kids of the summer reading club recorded their own original song using instruments brought in by JeanMarie Giely and her husband.

West Park

Programming was focused on the summer reading theme with a brass quintet from CIM performing in our reading garden and a variety of kids activities focused on music and reading. Branch staff hosted several Career Literacy and Education Workshops as well as an RTA job fair to combat joblessness in the community. Additionally, West Park staff manned a table of giveaways, games, and SRC promotion at the first "Asphalt Cinema" in Impett Park.

Woodland

Ms. Keesha Tolliver, of Family Connections, began as the new Program Director of the Woodland Playroom, which will open officially in September. Open House was held on August 28, 2015 from 10:30-12:30. The "Stay and Play" Room will operate on Tuesdays (4-6pm) and Wednesdays (10:30a.m.-12:30p.m.)

TechCentral

TechCentral participated in the Cleveland Mini Maker Faire on June 6. In partnership with the Great Lakes Science Center, the featured exhibit in TechCentral was a Hands-on Fab Lab where patrons could create 3D printed key chains, laser-engraved wood plaques, or vinyl-cut stickers. The space hosted seven 3D-printers, two vinyl cutters, and a laser engraver. It is estimated that nearly 1000 people took part in the hands-on Fab Lab exhibit. Additionally, the TechCentral/CPL Photo Booth was available for patrons to memorialize their Maker Faire experience.

Robotics Summer Camps

During June, July, and August, TechCentral offered Summer Robotics Camps at six locations: Fleet Branch, Martin Luther King Jr. Branch, Glenville Branch, Carnegie West Branch, Youth Services, and Lorain Branch. Each of the summer camps was

comprised of four 2-hours sessions with hands-on instruction, building, and coding of robotics kits. The camps culminated with a robotics competition where teams competed in completing challenges with their robots.

The Robotics Summer Camps were wildly successful, with a total of 314 participants, including parents of kids in the camps. TechCentral plans on offering additional Robotics Camps this Fall and Winter.

TechCentral Staffing Changes

Karen Kelly Grasso began as a Library Assistant, Computer Emphasis, PTR in the TechCentral department on June 1. Ms. Kelly Grasso was previously a Library Assistant, Substitute.

Paolo Balboa transferred to the position of Library Assistant, Computer Emphasis, PTR, TechCentral, on June 15, coming from the Walz Branch as a Library Assistant, Computer Emphasis, PTR.

Lawrence Clark-Bey transferred to the position of Library Assistant, Computer Emphasis, PFT, TechCentral on July 13. Mr. Clark-Bey was previously a Library Assistant, Youth Emphasis, PFT.

Melissa Canan was promoted to Library Assistant, Computer Emphasis, PFT, TechCentral effective August 9. Ms. Canan was previously a Shelf Department Clerk.

Library Assistant, Computer Emphasis, Karmar Clifton resigned from the Cleveland Public Library on August 15 in order to pursue an opportunity with another organization.

Community Engagement: Visits and Outreach

Library Assistant, Computer Emphasis, Suzi Perez, guided a tour of TechCentral and the MakerSpace for a group from a local high school on June 4.

TechCentral Manager, CJ Lynce, presented a session on *Maker Spaces* at the Rocky River Public Library staff in-service day on June 11.

Mr. Lynce hosted a tour of TechCentral and the MakerSpace for administrators from a local community college on June 24.

Ms. Perez provided a tour of the MakerSpace for 25 teens and five adults from a west-side Youth Community Group on June 25.

TechCentral Coordinator, Forrest Lykins, provided a series of computer instruction sessions for a YOU Teen Job Summer program during the month of July.

Library Assistant, Computer Emphasis, Karen Kelly Grasso presented a demonstration and tour of the MakerSpace for participants of the *Look Up To Cleveland* program on July 15.

Students from the Baldwin-Wallace Honor Camp visited TechCentral on July 16 and participated in a MakerLab program.

Library Assistant, Computer Emphasis, Deman Deng lead a tour of the MakerSpace and provided instruction on the use of 3D modeling software for a group of seven people on July 26.

A small group of seniors from Beachwood, Ohio visited TechCentral and the MakerSpace for a tour on July 29.

A local community summer art program utilized the TechCentral Learning Lab on numerous occasions during the months of July and August.

Mr. Lynce represented the Cleveland Public Library at the first *STEM Session* event at the Federal Reserve Bank of Cleveland on August 13.

TechCentral staff provided tours of the department for attendees of the Society of American Archivists Annual Meeting on August 19.

TechCentral hosted a tour and demonstration in the MakerSpace for a group of government librarians from around the country on August 27.

Meetings, Presentations and Professional Development

Library Assistant, Computer Emphasis, Paolo Balboa, presented the *Smartphones for Dummies* session at the Walz branch on June 4.

TechCentral Coordinator, Forrest Lykins, attended the NEO-RLS Training Session on *Effective Workplace Communication* on June 5.

Mr. Lynce attended the INFOhio College and Career Readiness P20 Task Force in Columbus, Ohio on June 16.

Library Assistant, Computer Emphasis, Yehia (Jon) Alhibshi-Devore attended the IMPAC Dublin Award Committee Meeting on June 18.

Mr. Lynce, and Library Assistant, Computer Emphasis, Cortney Gatewood, attended the R3D@Tri-C Conference on June 19. The Conference, held at Tri-C's Advanced Technology Training Center, focused on developments in the Additive Manufacturing industry, including 3D printing technologies. .

Mr. Alhibshi-Devore was trained on July 28 to enter Requisitions into MUNIS on behalf of the TechCentral department.

Mr. Lynce and Mr. Lykins attended a sub-committee meeting of the Labor Management Committee on July 30 to work on topics related to Library Assistants, Computer Emphasis.

Cleveland Digital Public Library

Tour Groups

The Cleveland Digital Public Library staff gave official tours to over 18 groups including the Aurora Seniors Group, Kent State University, Baldwin Wallace Honors High School, Stark County Library, Marti School, Case Western Reserve University, NASA Library staff, and Medina County Library staff. Staff also gave numerous individual tours to patrons wanting to know more about the department.

Chinese Immersion Camp

The Cleveland Digital Public Library hosted the Chinese Immersion Classes from June 8th to June 12th. Classes used the Smart Board to stream educational videos and to learn how to write in Chinese characters.

Toastmasters International Cleveland Club

The Cleveland Digital Public Library hosted meetings of Toastmasters International Cleveland Club meetings in the Learning Commons on July 9, 16, 23, and 30.

Cleveland Inkubator

The Cleveland Digital Public Library hosted the kick off and 6 craft talk speaker sessions for the Cleveland Inkubator conference August 1st in the learning commons.

SAA Conference

The Cleveland Digital Public Library hosted the Managing Audiovisual Digitization Projects course on August 17,

Describing Archives: A Content Standard (DACS) course August 18, breakout sessions for the Unconference Teaching with Primary Sources on August 19, and the Archives Leadership Institute Practices Workshop August 22.

Sierra Club

The Cleveland Digital Public Library hosted the Sierra Club meeting in the Learning Commons on August 26.

Videography and Photography

Library Assistant Catherine Young produced and uploaded 7 videos to the touch wall and vimeo including a series on preservation, migration exhibit, and the Piper Kerman event. Ms. Young also photographed a multitude of library events including Piper Kerman, Staff and Page Development days, Cleveland Inkubator, grand opening of the learning center at Carnegie West branch, and the SAA Unconference on teaching with Primary Sources.

Scanning Assistance

The Cleveland Digital Public Library assisted with over 30 reservations and drop in sessions in scanning both large personal and library collections in the Digital Hub. Patrons used the Epson 10000XL flatbed, I2S oversized flatbed scanner, and the ATIZ book scanner to accomplish their projects for personal and publication use.

Public Services Statistics

Between June 1st and August 25 the Cleveland Digital Public Library had 2071 visitors and 602 KIC Scanner sessions resulting in 14,595 images/20,831.2 MB. The Digital Gallery had 11,868 sessions by 9,491 users resulting in 48,862 page views from June 25 to August 25.

SOLE

The Cleveland Digital Public Library Coordinator, Rachel Senese, reached out to Jeff McClellan to partner with SOLE CLE. Ms. Senese and Digital Strategist, Chatham Ewing, met with Jeff McClellan and Gina Weisblat to discuss how the Digital Gallery can be used during and in conjunction with SOLE sessions.

BLUE Institute

Dr. Ewing and Ms. Senese attended BLUE Institute 2 July 27 and July 29 to educate teachers about the resources within the Digital Library, how they can be used to incorporate primary resources into curricula, offer services in finding primary resources for the teachers, and to connect with different institutions within Cleveland Metropolitan School District.

OhioDIG

Ms. Senese attended the OhioDig meeting at the Public Library of Cincinnati and Hamilton County to learn about current procedures, and discuss projects and possible collaborations with other institutions in Ohio.

Cleveland Metroparks

Ms. Senese worked with the Cleveland Metroparks to create a digital component to their walking tours. At the end of the Group Plan Buildings Tour and the Great Lakes Exposition Tour visitors view can digital historical images pertaining to the tour on the touch wall.

The Cleveland Metroparks historian came in to digitize a sample of William Stinchcomb's diaries. CDPL staff discussed possible partnerships with the Cleveland Metroparks to help them celebrate their anniversary in 2016.

MetroHealth Library

Dr. Ewing and Americorp Volunteer Ms. Natalie Jemiola-Wilson met with Carol Smith of MetroHealth on August 7 to tour the MetroHealth library and archives, and talk about future digitization projects MetroHealth may have and how the Cleveland Digital Public Library staff can assist.

Woodland Cemetery Foundation

Ms. Senese, Ms. Jemiola-Wilson, Literature Department Manager Amy Dawson, and Center for Local and Global History Manager Oliva Hoge met with Dr. Dorothy Salem on August 13 about a possible collaboration between Cleveland Public Library and the Woodland Cemetery Foundation for their upcoming grant project which encompasses a trolley tour of Cleveland focusing on the Underground Railroad, and other materials associated with the tour.

Collinwood High School

Ms. Senese met with Gail Greenberg, Media Specialist at Collinwood High School to discuss the Cleveland Digital Public Library's involvement with the digitization of Collinwood High School's history and how to involve students in the process August 24. There was also discussion about creating a Collinwood High School History day that the CDPL would assist with in regards to digitization, oral history, and teaching students about archival theory and appraisal.

Collection Development

The preservation staff has completed 143 (123 complex, 20 simple) book treatments, 91 enclosures, printed 183 labels, and performed complex treatments to over 415 sheets of paper.

Library Staff Does Digitization

The Cleveland Digital Public Library staff has completed scanning: *The Benedictine*- Benedictine High School's yearbooks, *The Turret*-Collinwood High School's yearbooks, *L'Image Due Monde*, *Histoire Arabe De Sindabad Le Marin*, *Le Songe Du Vieil Pelerin*, *L'Image du Monde*, *Souvenir Pamphlets of Cleveland, Ohio* v. 5 and v. 11, *Journal Commenced at Kanagawa*, *Reger's Trio Opus 77*, and the Cleveland Dance Hall project. Digitization is on hold for the *John G. White Diary and Views of Fishing* v 21, and the *Sanborn Maps 1896-1910 Revised* v.1. Digitization continues on the *Tucker Ray School of Expression* annuals and pamphlets. Post processing work continues on the *John Adams Journal* and the *East Side Daily News*. 104 issues of the *John Adams Journal* from 1923-1935 have been uploaded to the Digital Gallery.

Staff Development

The Cleveland Digital Public Library staff used the Smart Board to watch a webinar on Digital Personal Archiving June 2, 2015. The goal of the webinar was to share ways libraries across the country can help patrons with digitizing personal archives and managing personal digital files.

Ms. Senese and Ms. Natalie Jemiola-Wilson watched a webinar hosted by the Ohio History Connection on how to write a History Fund grant application June 24. The Cleveland Digital Public Library plans to apply for the History Fund grant.

SAA DAS Courses

Ms. Senese attended the Society of American Archivists Digital Archives Specialist Course Privacy and Confidentiality in Digital Archives August 17. Metadata Archivist, Raymond Rozman and Librarian Stacie Brisker from Special Collections attended the course DACS: Describing Archives and Content Standard August 18.

OHIO LIBRARY FOR THE BLIND AND PHYSICALLY DISABLED

For June through July 2015, OLBDP circulated 103,156 books and magazines directly to patrons. Additionally, OLBDP circulated 12,908 patron newsletters in June. OLBDP registered 279 new readers to the service. Approximately 1,217 BARD patrons among

2,347 active users downloaded 21,045 items. The August statistics were not available at the time the report was due.

OLBPD Manager Will Reed attended the 2015 Tri-Regional Conference of National Library Service (NLS) Network Libraries from June 9-11th. The Midlands, North, and Southern conference libraries met in Indianapolis, IN to receive network updates from NLS staff. Updates included the launch of the BARD Mobile for Android app, a summary of the NLS Futures Committee meetings, long-range plans for the developing the next generation digital talking book machine, proposed changes to more duplication-on-demand and customized patron digital cartridges, and NLS exploring electronic braille readers in lieu of hard copy braille books.

At the end of the Tri-Regional Conference, OLBPD Manager Will Reed began his two year term as Chair of the Midlands Conference of NLS Network Libraries. The Midlands Conference is comprised of NLS libraries in Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Ohio, Oklahoma, and Wisconsin. The Chair acts as the Midlands Conference representative to NLS, and participates in network activities and committee work on behalf of the conference.

On June 24th, OLBPD hosted its annual Volunteer Appreciation Luncheon. This year, the luncheon was held at OLBPD and Lake Shore Rooms 1A & 1B. Approximately twenty-three volunteers attended the luncheon, and National Library Service (NLS) certificates of appreciation were handed out to participants. OLBPD hosted 31 volunteers over the last year who contributed 1,826 hours of service.

On July 8th, OLBPD hosted its annual Family Fun and Learning Day in Cleveland at the Lake Shore Facility rooms 1A & 1B. OLBPD hosted approximately 100 patrons who enjoyed tours of the Sensory Garden. Guest speakers for the day included Tracy Grimm from the SLO Talking Book Program, and OLBPD Sensory Garden caretaker Ben Zaremba. OLBPD patrons enjoyed listening to keynote speaker and sports broadcasting hall-of-fame legend Joe Tait. He shared with patrons how his relationship with Gordon Gund and his sensitivity to Mr. Gund's blindness drove him to work and describe his broadcasts of the Cavs games with as much description and detail as possible. Exhibitors were also on hand from the Cleveland Veterans Administration, Cleveland Sight Center's "Eye-dea" Shop, Guiding Eyes for the Blind, Magnifiers and More, as well as other exhibitors offering products and services of interest to our patrons.

On July 22nd, OLBPD Library Assistant Ken Redd joined with CPL staff at the Library's Book Box for the ADA 25th Anniversary event at Wade Oval, in University Circle. Mr. Redd spoke with patrons and visitors about the OLBPD service and distributed promotional items to attendees.

The Ohio Braille and Talking Book Program Consumer Advisory Committee meeting was held at the State Library of Ohio on July 29th. Consumers were provided updates about the service, including information from the NLS Tri-Regional Conference, BARD Mobile for Android app, new promotion and marketing services from NLS.

In August, OLBPD was awarded five discretionary grants from the State Library of Ohio. These LSTA funds will be used to purchase equipment and supplies to migrate OLBPD to a new digital talking book cartridge and container labeling system. The funds will also be used to upgrade and update computer hardware and software as part of our adaptive technology computer workstations throughout the system, including new PCs, new CCTV magnifiers, and large print computer keyboards. OLBPD will also purchase a free-form feed braille embosser to create customized braille documents in print-braille formats. OLBPD will also be purchasing premium microphones to lend volunteer narrators to record our locally produced audio books and magazines.

OLBPD Librarian Michelle Makkos and OLBPD Library Assistant Ken Redd provided information and talks about the service at the West Reserve Area Agency on Aging - Great Northern on June 10th; Cleveland Sight Center Kids Camp on June 19th; Cleveland Sight Center White Cane Walk on June 20th; Western Reserve Area Agency on Aging - Richmond Mall on June 24th; Canton Low Vision Group on July 11th; ADA 25th Anniversary - Wade Oval on July 22nd; OLSSI Presentation July 27th; Euclid Senior Center on July 27th; OLBPD Sensory Garden Tour on July 29th; North Olmsted Senior Fair on July 29th; First Baptist Church on August 1st; Cleveland Sight Center Kids Camp on August 4th; St. Luke's Manor on August 13th; Fairhill Partners on August 15th; Senior Safari at the Cleveland Metroparks Zoo on August 19th; NEON Back to School on August 22nd; and the Euclid Senior Center on August 24th.

The OLBPD adult book club met through the summer. On July 10th the adult book club met to discuss "A Dog Walks into a Nursing Home: Lessons in the Good Life from an Unlikely Teacher" by Sue Halpern and "The Strange Library" by Haruki Murakami and Ted

Goossen. On August 14th, the book club met to discuss "Dark Tide: the Great Boston Molasses Flood of 1919" by Stephen Puleo.

TECHNICAL SERVICES

All Technical Services Managers and almost all staff attended Staff Development Day 2015. Several members of the Technical Services staff from Cleveland Heights & University Heights Public Library visited most Technical Services departments on June 25. Patricia Lowrey, Director of Technical Services spent July 10 at the Technical Services Division of Cuyahoga County Public Library. She learned a lot about their Collection Development, Acquisitions, Cataloging, and Processing operations. Ms. Lowrey met with her counterparts from the large Metro Libraries on July 24 at the Stark County Library.

Ms. Lowrey and Collection Manager Pam Matthews, Executive Assistant Michael Fisher, and Recruiter Crystal Brooks interviewed candidates for the Technical Services Assistant vacancy in June. Eric Hanshaw was selected for the position and he started work on July 27. Mr. Hanshaw previously worked for Wayne County Public Library. He is a graduate of Ohio University and received his M.L.I.S from Kent State University.

Crickett Rastall from Improve Consulting met with managers and staff from the Acquisitions, Catalog, High Demand, and Materials Processing Departments many times to develop process maps. She was assisted by Stephen Wohl, Supervisor of the Lake Shore Shelf Shipping Department. Improve Consulting completed their study and Ms. Ristall & Ellen Burts-Cooper presented their findings and recommendations to Deputy Director Cindy Lombardo and Ms. Lowrey on Friday, August 7. Ms. Lowrey met with the department managers the following week to begin to implement several of the recommendations. Ms. Lowrey also met with the managers to update the 2015 Operational Plan.

On July 23, several Technical Services managers attended a meeting with Director of Public Services John Skrtic and Assistant Director of Public Services Robin Wood to discuss issues and projects. On July 27, Ms. Lowrey, Director Thomas, and Cathy Poilpre met with representative from Hopkins Airport to discuss possible marketing and eBook promotion ideas. Ms. Lowrey attended the ConnectED Library Challenge meeting on July 28 to learn about the eBook component of that initiative. Ms. Lowrey and Materials Processing Manager Elizabeth Hegstrom revised the specifications for the Bindery Bid Request For

Proposal which were emailed out to seven vendors in late July. Ms. Lowrey, Acquisitions Manager Sandy Jelar Elwell, and Acquisitions Coordinator Alicia Naab had a productive meeting with Financial Services staff on August 25. Ms. Lowrey attended the first meeting of the CareWorks implementation team on August 25. Ms. Lowrey and most Technical Services managers attended the MUNIS upgrade presentation on August 27.

Ms. Lowrey met with several staff members from OverDrive, Inc. to discuss new products and services over the summer. She attended a webinar on ordering eBooks on June 16 and OverDrive's Digipalooza, an eBook users meeting August 6-7.

On June 13, Ms. Lowrey and Collection Manager Pam Matthews attended the Piper Kerman program in the Writers and Readers Series. Ms. Lowrey and Mr. Wohl attended the FIT Picnic on August 2; they helped to set up the tents and barbecue pits.

The Ohio Library for the Blind and Physically Disabled Family Fun Day was hosted at the Lake Shore Facility on July 8 and Page Development Day was on July 31. These large and noisy events occurred during regular work hours for Lake Shore staff. The Technical Services staff met the parking, restroom and other challenges with remarkable good grace. Shelf/Shipping Pages Sunil Gookool, Robert Walker, Trisha Roberts, Milton Langford and Daniel Francis attended the Page Development Day event.

Sherrill Marino, the new Organizational Development Specialist in Human Resources met with Ms. Lowrey on August 20 and returned to meet with the Technical Services Managers on August 31.

Acquisitions: Sandy Jelar Elwell, Acquisitions Manager, updated the comprehensive list of current periodical subscriptions for the Main Subject Departments to include the 2016 subscription renewal pricing. The completed 2016 periodical subscription renewals were submitted to the vendors EBSCO and Harrassowitz to be processed. Nathaniel Infante, Technical Services Associate, worked with the periodical vendor LM Wolper Information Delivery to update the pricing for the Branch periodical title list for the 2016 subscription term.

Acquisitions staff worked with Collection Management staff to streamline the ordering of items purchased directly from vendors and from Amazon.com. Alicia Naab, Acquisitions Coordinator, and Tonya Jenkins, Technical Services Librarian, worked with Laura Mommers, Collection Management Librarian, to create a workflow using the Wish List feature in Amazon.com for selecting items

for purchase instead of using individual print-outs for each item; Lisa Kowalczyk, Technical Services Librarian, worked with Ms. Mommers to create a workflow for creating carts in the Recorded Books website for selecting items for purchase instead of creating Excel spreadsheets of titles.

Ms. Naab participated in two OverDrive webinars and worked with OverDrive to resolve some invoicing issues and an overpayment problem in order to bring the Library's account up to date. She worked with Ms. Matthews, to coordinate and place a large YREAD order for Youth Services She helped to coordinate arrangements for the NOTSL fall meeting on the topic of BIBFRAME with other NOTSL board members.

The total combined statistics in the Acquisitions Department for the months of June, July, and August are as follows: ordered a total of 22,360 titles and 81,053 items (including periodical subscriptions and serial standing orders); received 39,880 items, 4,785 periodicals, and 1,223 serials; added 1,767 periodical items, 502 serial items, 1,099 paperbacks, and 4,147 comics; and processed a total of 6,393 invoices.

Catalog: For about three weeks in June while Materials Processing Associates handled a larger than normal volume of incoming material, Librarians Regina Houseman, Amei Hu, and Barbara Satow took over responsibility for importing full records requested by CLEVNET Member Libraries' staff. Ms. Hu expanded her role as part of the CLEVNET team by creating her first original cataloging records for Member Libraries. Catalog Manager Andrea Johnson wrote instructions to improve the process of correcting subfield z inconsistencies identified by a monthly report. Staff cataloged 8,998 titles and added 9,508 items, including 1,591 titles in 24 different languages.

Senior Librarian Michael Monaco assisted Carole Brachna and Dale Dickerson of the High Demand Department with the MarcEdit program. He demonstrated the program, and helped set up a process to edit batches of brief records for mass market larger print paperbacks so that these uncataloged titles will be more discoverable by staff and patrons. In the course of working on the creation of a MARC record for the John G. White Archive, Mr. Monaco found a problem in the OhioLINK EAD Creation Tool and was able to have it resolved.

Senior Librarian Dawn Grattino created original records for one dozen pieces by African American Cleveland composer H. Leslie Adams, including vocal, solo piano, and orchestral pieces, as

well as an opera. Librarian Celia Halkovich completed cataloging a backlog of Spanish language books and entered her first original authority records. Senior Librarian John Parsons completed a project for the Government Documents Department. Librarian Michael Gabe upgraded a serial record for the first time, and began working on language learning CD's.

Ms. Grattino attended the Rare Book Cataloging class at the Rare Book School at the University of Virginia. Ms. Johnson and Mr. Monaco met with Director of Technical Services Patricia Lowrey regarding catalog records for retired OverDrive formats. Ms. Houseman, Ms. Hu, and Ms. Johnson met with visiting staff from Cleveland Heights-University Heights Public Library. Mr. Monaco met with the CPL150 team on July 26th at the Rice Branch and attended a meeting of the Ohio Library Council Technical Services Division Action Council as well as a phone conference to begin planning the Division's 2016 Technical Services Retreat.

Collection Management: Collection Management staff selected 6,315 titles, 46,589 copies, and spent \$817,184 during the summer. A total of 257 telescopes of materials were relocated.

Staff members visited Addison, Langston Hughes, Hough, South Brooklyn, West Park, Collinwood, Harvard-Lee, Mt. Pleasant, Union, and Rice Branches. Collection Manager Pam Matthews convened the first ever collections focus group meeting on July 8; all five district managers are serving as part of this group. Ms. Matthews assembled book displays for the Memorial-Nottingham Branch over the summer. Ms. Matthews and the new Technical Services Assistant Eric Hanshaw helped the Popular Library weed audiobooks.

Librarian Laura Mommers worked with Midwest Tapes to create a brochure of AV holdings of interest to Hispanic patrons. Librarian Bonnie Bolton worked with branch youth services staff to facilitate \$500 bonus back-to-school discretionary orders. Ms. Matthews worked with the Library's comic book vendor to reinstate free weekly delivery.

Ms. Matthews was elected to the Ohio Library Council's Technical Services Action Committee.

High Demand: Over the summer, the High Demand staff ordered 3,645 titles and 38,758 items. They added 2,618 titles and 36,828 items. In addition, they processed 1,149 items for the

Acquisitions Department and 3,915 items for the Materials Processing Department.

Technical Services had been experiencing some problems with the selection records from a particular vendor so the decision was made to try a different vendor. Carole Brachna, High Demand Manager, worked with Baker & Taylor to define a profile for the records and to do a test load, which seemed to work well.

At a request from Memorial Nottingham staff, Mrs. Brachna worked with Dale Dickerson, High Demand Librarian, Mike Monaco, Senior Catalog Librarian, IT/CLEVNET and a book vendor to create a process to distinguish between the regular print Harlequin romances and the larger print ones. This makes it easier for the public and the staff to find the version they want.

Mya Warner, Technical Services Senior Clerk, completed an online Gale course on Excel 2010. Mrs. Brachna spent part of a day at the Ohio Library for the Blind and Physically Disabled learning what they do and observing their processes.

Materials Processing: During the months of June, July, and August, the Associates cataloged a total of 4,796 new titles for the Cleveland Public Library and added 4,077 records for the CLEVNET libraries. The Associates and Sr. Clerks added 16,838 items. The Technicians worked on 65,971 items.

The High Demand department generously assisted with backlogs that occurred in Materials Processing over the summer months. Eric James, Marsha Draeger and Marisol Adorno-Cruz shifted some of their time from processing books to processing non-book items to reduce a backlog of CDs and DVDs but the volume of work still required processing help from Steven Best, Mya Warner, Rosalyn Easley and Dale Dickerson from High Demand and Darryl Pless from Lake Shore Shelf/Shipping. Summer Salem, Mya Warner and Steven Best also volunteered to assist by adding items for the non-book materials.

YoLanda Lawler attended a Reference USA workshop and spent a day at Collinwood to learn more about Public Service work.

Materials Processing Manager Elizabeth Hegstrom cataloged nine books and one music CD for the Rice Local Author Collection and a special supplement from the Plain Dealer about the Cavaliers' season. Ms. Hegstrom met twice with the Associates and Senior Clerks about various departmental topics and with the entire Materials Processing staff to discuss Page Development Day.

Shelf/Shipping: On June 11, 2015 a representative from Pitney Bowes repaired the Shelf/Shipping mail machine by swapping out a defective scale and sensor with new parts.

Shelf/Shipping Supervisor Stephen Wohl attended the NEO-RLS webinar "Cultivating Good Critical Thinking" on August 5, 2015. The webinar was presented by Holly Klingler. In August Mr. Wohl worked with the Page New Hire Committee in assessing and interviewing many potential candidates for numerous Page positions throughout the Cleveland Public Library. Through the process the committee selected 20 successful Page candidates to fill various openings throughout the system.

The staff of the Lake Shore Shelf/Shipping Department sent 243 items to the Main Library for requests and 359 items to fill holds. Main Library received 1,187 telescopes, the Branches received 2,973 telescopes, CLEVNET received 264 telescopes, CWRU received 19 telescopes, CSU received 18 telescopes, and Tri-C received 15 telescopes. A total of 3,050 telescopes were shipped out. The Technicians sent out 1,323 items of foreign language material and a total of 63,206 new items were to the Acquisitions and High Demand Departments.

MARKETING & COMMUNICATIONS

Media coverage for the months of June, July, and August included 248 print and online publications, as well as TV and radio. This is a 156% increase over the same time period in 2014. The full report, available in the Marketing Department, shows media that mentioned CPL had average ad values of \$109,459.48 for the 3 month period with a 3-month average outlet circulation audience of 34,716,636 people. Media outlets that featured CPL events and programs during this time period received a 3-month average of 87,277,486 unique visitors. Unusually large numbers of over 45,000,000 unique visitors were due to two articles- one that appeared in *Huffington Post* entitled *Eat Up! 5 Public Libraries' Successful Summer Meal Programs* and a *cleveland.com* article, *Cleveland School Attendance is Critical for Learning-and success of schools' transformation plan*, recognizing the Library as being an important partner of the Cleveland Plan.

Ads to promote Writers and Readers' Piper Kerman, LeVar Burton, Mitchell S. Jackson and Cristina Henriquez as well as Summer Reading Club and the Lockwood Thompson Dialogue artists Barkley Hendricks and Kehinde Wiley appeared in *Campus Observer*, *Ohio Life News*, *Call & Post*, *La Prensa*, *Scene Magazine*, *Triumph*

Magazine, Phenomenal Woman, Lotus, and Profile News Ohio; ads to promote Cleveland Digital Public Library, Genealogy, and the Foreign Literature department appeared in The Cleveland Cultural Gardens One World Day program guide; general ads for the Library ran in fall sports calendars for East Tech, Collinwood and Glenville High Schools; radio ads ran on WKSU-89.7FM and WCPN-90.3FM for Writers and Readers as did online advertising with Eventful and cleveland.com; Maker Faire was advertised with cleveland.com. All online advertising had above average open or click-through rates with Maker Faire having the highest numbers.

Search Engine Marketing with cleveland.com resulted in a weekly average of 818 clicks to the website per week, a 17% increase over the same 3-month period in 2014. "Public library" and "download free music" remain in the top 10 searched for terms.

GRAPHICS

Graphics staff designed and/or printed and distributed 421 pieces June-August, including graphics for the library website, program guides, digital presentations, exhibits, fliers, signs, and staff newsletters; highlights include graphics for Staff and Page Development Days, Self Guided Tour brochure, Cleveland Playhouse and Alice 150 exhibits, and the 2014 CAFR.

JUNE-SOCIAL MEDIA

Twitter followers are up from 8,642 in 2014 to 10,700 in June 2015. Facebook fans are up from 6,686 in 2014 to 7,340 in June 2015.

The top 5 most clicked on links from BOTH Facebook & Twitter:

1. June 9th: Ready for the new season of Orange is the New Black? Piper Kerman will be here on Saturday at 2 pm.! <http://ow.ly/NIOf7> @Piper #ointb (This was a boosted post)
2. June 22nd: We are proud to be #10 on @TripAdvisor list of things to do in Cleveland!<http://ow.ly/OusrU> #ThisisCLE
3. June 11th: Take a break from binge watching the new season of #OITNB and see the woman that inspired it all-Piper Kerman! <http://ow.ly/OlNnI>
4. June 10th: Hey, kids: find your inner mad scientist and join us for hands-on mad chemistry fun this summer! Sessions are FREE! <http://ow.ly/OlNdd>
5. June 5th: Mini-Maker Faire promotion

Top 5 most engaging posts on Facebook (includes likes, comments, etc.):

1. June 9th: Ready for the new season of Orange is the New Black? Piper Kerman will be here on Saturday at 2 pm.!
2. June 22nd: We are proud to be #10 on @TripAdvisor list of things to do in Cleveland!
3. June 4th: Photo of the Cavs banner at Main Library
4. June 25th: Throwback photo of Brooklyn branch
5. June 3rd: Cleveland Scene Magazine article about the Book Bike launch

JULY-SOCIAL MEDIA

Twitter followers are up from 8,861 in July 2014 to 10,900 in July 2015. Facebook fans are up from 6,779 in July 2014 to 7,421 in July 2015.

The top 5 most clicked on links from BOTH Facebook & Twitter:

1. July 14th: Promotion for LeVar Burton
2. July 3rd: Etsy course promotion
3. July 1st: Our favorite reading correspondent visited the MLK Branch. Check it out:<http://ow.ly/P2YIz> (story on WKYC)
4. July 6th: LeVar Burton promotion
5. July 21st: LeVar Burton promotion

Top 5 most engaging posts on Facebook (includes likes, comments, etc.):

1. July 14th: LeVar Burton promotion
2. July 3rd: Etsy course promotion
3. July 7th: LeVar Burton promotion
4. July 6th: Alice in Wonderland exhibit post
5. July 1st: WKYC story (Madison)

AUGUST-SOCIAL MEDIA

Twitter followers are up from 9,092 in August 2014 to 11,000 in August 2015. Facebook fans are up from 6,839 in August 2014 to 7,517 in August 2015.

The top 5 most clicked on links from BOTH Facebook & Twitter:

1. August 17th: Save the date for 8/29 for a visit from Kehinde Wiley at @ClevelandArth <http://ow.ly/QDk2e> (We also gave this a small paid boost)
2. August 2nd: Looking to learn something new or brush up on skills? Check out our FREE online Gale Courses with your library card. <http://ow.ly/QlDIV>

3. August 22nd: In memory of Congressman Louis Stokes, we put together resources & reading recommendations: <http://ow.ly/RcQMF>
4. August 13th: Still looking for a high quality pre-school for your child? Check out the list of highly rated pre-schools @PRE4CLE <http://ow.ly/QR621> (We shared this for PRE4CLE)
5. August 20th: It was a pleasure hosting Teaching With Primary Sources (Archivist conference photos)

Top 5 most engaging posts on Facebook (includes likes, comments, etc.):

1. August 17th: Kehinde Wiley promotion
2. August 29th: Award for Carrie Krenicky
3. August 19th: Statement regarding passing of Louis Stokes
4. August 7th: News article with mention of CPL from the GOP debate
5. August 27th: Throw Back Thursday photo

JUNE/JULY/AUGUST-WEBWARE www.cpl.org

Featured news items and promotions on the CPL website were: Writers & Readers-Piper Kerman; Writers & Readers-LeVar Burton; Barkley Hendricks-Lockwood Thompson; Exhibits; Cleveland Digital Public Library; Career Literacy & Education; Summer Reading Club; Gale Courses; Maker Faire; TechCentral MakerSpace; Hoopla; Zinio/Nook; 2014 Annual Report; Garden Open-feature See Also on landing; CPL 150; Consumer Reports; Bean Stack; Cleveland Playhouse Exhibit; Tuesday Tucks Me In; Kehinde Wiley-Lockwood Thompson Dial; and Inkubator.

News stories were built for: Master Bookbinder Jan Sobota and "Monte Walsh"; Join Artist Kehinde Wiley for an Afternoon at the Cleveland Museum of Art; Join us in Welcoming Emmy and Grammy Award Winner LeVar Burton; 9th Annual Operation Backpack® Campaign & the 50-Pack Challenge for Kids in Need; CPL and CMA to Host Artist Barkley Hendricks; Board of Trustees Meetings in July; James Donahy Collection; The 150th Anniversary of Lewis Carroll's Alice's Adventures in Wonderland and the History of the Lewis Carroll; 100 Seasons at Cleveland Play House!; Free Literacy Unconference to be held August 1; Etsy Craft Entrepreneurship Course; Board of Trustees Meetings in June; Summer Reading Club: Read to the Rhythm; George Koltanowski Chess Collection; Author Visit: Tuesday Tucks Me I; Piper Kerman, *Orange is the New Black* Author; See Also: *Migration*; and Free Tutoring at Your Library.

The 46th "Off the Shelf" (June 2015 edition) was sent out on 6/2/2015 at 8:03 a.m. Of the 9,813 emails sent, an estimated

1,474 were read and we had 87 click-throughs to links included in the newsletter. This gives us a 15% open rate. The June edition featured: Orange is the New Black Author Piper Kerman; 2015 Cleveland Mini Maker Faire at Cleveland Public Library; See Also: Migration Coming to Eastman Reading Garden; Author Visit: Tuesday Tucks Me In; Friends of the Cleveland Public Library Executive Speaker Series; and a number of branch events.

An eBlast was sent on 6/12/15 promoting the Friends of the Library's Executive Speaker Series hosting Mal Mixon, Andrew Jackson, Rick Chiricosta, and Robyn Minter Smyers. Of the 523 sent, 193 were opened, giving us a 49% open rate.

The 47th "Off the Shelf" (July 2015 edition) was sent out on 7/7/2015 at 7:34 p.m. There were 128 click-throughs to links included in the newsletter. Of the 10,115 emails sent, an estimated 1,602 were read, we had 96 click-throughs. This gives us a 16% open rate. The July edition featured: An Evening with LeVar Burton; Join Artist Barkley Hendricks for an Afternoon at the Cleveland Museum of Art; Celebrating 100 Seasons of the Cleveland Play House; Friends Used Book Sale; Cleveland Inkubator: A Literary Unconference; and a number of branch events.

An eBlast was sent to promote CDPL's Thinking Inside and Outside of the Box event. The eBlast was sent 7/16/2015 at 9:11 a.m. Of the 10,414 sent, 1,712 were opened, giving a 16% open rate. We had 47 click-throughs.

A new mobile template was used for the 48th "Off the Shelf" (August 2015 edition). It was sent out on 8/4/15 at 9:45:04 a.m. Of the 10,307 emails sent, an estimated 1,533 were opened. This gives us a 15% open rate. We had 66 click-throughs. The August edition featured: Join Artist Kehinde Wiley for an Afternoon at the Cleveland Museum of Art; Farmer's Market: Carnegie West Family Early Learning & Literacy Play Space; Check out the Cleveland Digital Public Library in August!; and popular titles on Hoopla and OverDrive.

PROPERTY MANAGEMENT

The Property Management office completed numerous branch inspections and continues to monitor utility bills. We are meeting weekly with the architect on the design of Phase II for Main and LSW.

Maintenance Mechanics continue to maintain the buildings for the safety and comfort of patrons and staff. Filters were replaced on air handling units at Addison, Lakeshore, Mt Pleasant, Fulton and Sterling. A #6 ground wire was installed at all branch locations for the ATT phone system. A new air dryer was installed for A/C control system at East 131 and Walz. At Lakeshore the relay on the hot water pump was replaced on AHU #10, the boiler pump was removed for repair and reinstalled, the hand off auto switch was replaced on return fan #5, the condenser coils were cleaned on HVAC unit #10 and all condensate drains were re-piped on all units. The air dryer control for the A/C was replaced at MLK. New power and data lines were installed for relocated librarian's desk at Mt. Pleasant. Hand dryers were installed in the restrooms at Lorain. The Translogic stations were removed from the lending department in Main. A new condensing unit was installed at Walz. An air curtain was installed at the front door of New South to help keep cold air out of the branch when the door is opened in the winter. The evaporator coils were cleaned and the supply fan motor was replaced on the north roof top A/C unit at West Park.

The Carpenters and Painters worked to repair doors at Jefferson, Mt. Pleasant, MLK, Sterling, Garden Valley and LSW. All roof drains were cleaned out and roof repairs were made at Lakeshore and West Park. The towel dispensers were removed and the walls were patch for the installation of hand dryers in the restrooms at Lorain. Repairs were made to the side walk at Sterling. The Garage is working on servicing lawn equipment at branches.

SAFETY & PROTECTIVE SERVICES

SAFETY SERVICES

- Fire Drills completed for 2nd quarter at the branches.
- Investigatory meeting held with Slesinger which resulted in a pre-termination hearing. All hearings have been postponed.
- Carnegie West, Harvard Lee, Hough, and Rice branch all had their designated SPS officers posted for the first day of school.
- SPS dispatch now monitors Tech Central radios as well as page radios, and G4S radios.

- Saint Francis School has a Crisis Plan that involves students being escorted to Addison branch. I will get with Magnolia Peters to ensure Addison staff knows to contact SPS for additional security in the event the students are evacuated to the branch.

PROTECTIVE SERVICES

Activity

Month	Total Dispatch Activities	Ave per day	Total Alarms	Branch Emergencies	Branch Visits	Downtown Campus Incidents	Incident Reports Generated	CPL access activities
Aug 2015	6132	236	112	46	850	146	76	68
July 2015	7336	282	122	55	1006	144	87	73
June 2015	6992	280	140	42	592	170	55	58
May 2015	6010	240	140	37	390	250	52	55
April 2015	5818	223	154	39	219	294	50	64
Mar 2015	5363	206	169	32	195	278	65	73
Feb 2015	4538	206	183	18	209	178	43	45
Jan 2015	5123	205	190	35	179	220	78	45
Dec 2014	4747	190	192	31	194	254	53	38
Nov 2014	4442	198	196	17	237	189	40	48
Oct 2014	4939	198	196	25	307	182	54	48
Sept 2014	5222	208	193	23	333	157	28	77

Special Attention, Special Events, and Significant Incidents

- SPS Officers found 4 juveniles in a locked vehicle at Woodland branch with the window cracked on a hot day. They took their pants off, one child avoided the sun by lying on the floor, and all complained they were hot. The mother was located in the branch on a computer and told to bring the kids inside. Child protective services were contacted.
- SPS and CPD were dispatched to Langston Hughes branch on 7/16 to disperse a group of approximately 30 juveniles preparing to fight
- Multiple branch patrol units responded to South branch on 7/20 for a male patron that previously threw books off of shelves, knocked over displays, and threatened patrons as he was leaving. Patron was expelled without incident for 60 days.
- On 7/21, a male patron that threatened a Tech Central staff member was identified and expelled for 60 days.
- Patron overdosed on heroin in LSW LL men's restroom 8/4.
- A male exchanged gunfire with a group of males outside of Hough branch on 8/25. 8/26 SPS found bullet impact marks

on the exterior of the building as well as spent shell casings. Property mgt. was notified as well as CPD. Shell casings were turned over to CPD.

- Patrons reported an assault outside of LSW on 8/31. EMS was contacted for the victim.
- A Tenable security officer visited Walz and Lorain branches this week looking for a patron he said was a suspect in a rape at Shaker Hts Library. The officer gave his personal information and asked staff to call him directly and stated he was working with CPD and SHPD. The Lorain branch manager called SPS and after speaking to the officer briefly it was determined he wasn't acting in an official capacity. Tenable security's operation manager was contacted as well as Shaker Hts police by SPS to report the males actions.

Protective and Fire Systems

- Sprinkler and fire pump inspections completed at Lake Shore and Main July 2015.
- Public address system is not operational.
- Fire alarm at LSW building. It's believed aerosol sprayed in Tech Central's staff restroom set off the alarm.
- Semiannual fire system inspections were completed by ABCO.
- CO2 inspection completed at Main Library in June 2015.
- Third quarter fire drills completed at West side branches.

Contract Security

- Four guards have been removed from the account and replaced with part time SPS officers to comply with redistricting.
- SPS requested the removal of the Mt. Pleasant guard for using profanity at juveniles while attempting to expel them.
- SPS requested the removal of a G4S supervisor for failure to adhere to the no cell phone use in public areas after multiple warnings.
- SPS requested the removal of the Woodland G4S officer for publicly disrespecting the branch manager.

Administration

- Officer Dowdin resigned to pursue a career as an operating engineer.
- Officer Williamson resigned due to prolonged illness.

INFORMATION TECHNOLOGY & CLEVNET

CLEVNET QUARTERLY MEETING

The CLEVNET Directors' Panel met July 15, 2015, to prepare for the quarterly meeting of CLEVNET Directors held July 31, 2015, at Wayne County Public Library in Wooster. At the quarterly meeting, the group welcomed the new director of Bellevue Public Library, Stephanie Buchanan. Chief Knowledge Officer Timothy Diamond provided an update on the Strategic Plan, in particular, the first area of focus: Governance. Four of the seven action steps under Governance have been completed; two are underway, including a review of the CLEVNET pricing model.

Patrick Finan, Director of McKinley Memorial Library and one of the members of the Pricing Model Review Group, organized and led by Carrie Krenicky, Chief Financial Officer for CPL, shared a summary of the group's first meeting, held July 8, 2015. In addition to Director Finan and Ms. Krenicky, the group includes Luren Dickinson, Director of Shaker Heights Public Library and the fiscal officers from Hubbard, Medina, and Madison libraries. At their meeting, Ms. Krenicky started with a detailed presentation on how the current model works and how it has been modified over the years since it was implemented 27 years ago. With budget preparation looming in September, the group decided to stay with the current pricing model for 2016 and to proceed thoughtfully with any revisions that might be proposed, to make sure any changes to the pricing model are fair and equitable to all the member libraries. As a first step, the group asked Ms. Krenicky to solicit price estimates from outside consultants to work on the project with the group. Consulting fees will be part of the 2016 budget, if reasonable.

Mr. Diamond informed the group that while there were still a few action steps remaining to be completed under the Governance Focus Area, Virginia Sharp-March, Chair of the Directors' Panel, had requested that IT/CLEVNET move on to the second area of focus in the Strategic Plan: Technology.

Hilary Prisbylla, Director of CLEVNET, and Larry Finnegan, Director of IT, presented a draft of CLEVNET's new Technology Road Map which covers: SirsiDynix Platform migration; update to CLEVNET.org; computer and network upgrades; and a new Web Catalog in 2016.

During the meeting and afterwards, a number of directors expressed their appreciation for the direction CLEVNET is going, and the focus provided by the Strategic Plan.

CLEVNET Projects

- East Cleveland migrated to CLEVNET VoIP
- Core network connection installed for AT&T
- Replaced CPL branch connections and 12 CLEVNET connections at 4GIG
- Hubbard, Kirtland and CPL Glenville branch upgraded to 100mb (AT&T)

Time Warner CLEVNET Upgrades:

- Time Warner connection for CLEVNET upgraded to 4GIG
- Bellevue Public Library 20
- Burton Public Library 20
- Elyria Public Library 100
- Harbor Topky Memorial Library 20
- Henderson Memorial Public Library 100
- Hudson Library & Historical Society 100
- Lorain Public Library 100
- Madison Public Library 100
- Newton Falls Public Library 100
- Peninsula Library 20
- Twinsburg Public Library 100

Library Systems & Applications

Hilary Prisbylla, Larry Finnegan, and Tim Diamond visited the two newest CLEVNET directors to provide them with an overview of CLEVNET services: Stephanie Buchanan at Bellevue Public Library and Rick Werner at Willoughby-Eastlake Public Library. The group also met with staff at Sandusky Public Library to provide an overview of the CLEVNET VoIP service.

Database Administrator Brian Leszcz moved the popular Necrology and NewsIndex databases to a new server platform. These databases were running on legacy systems that were no longer vendor supported and in danger of failing. Mr. Leszcz worked with Olivia Hoge in the Center for Local & Global History to design a new search interface and test functionality. The new platform should make this information available for many years to come.

IT/CLEVNET staff continued to work on the platform migration for the SirsiDynix Symphony server tentatively scheduled for mid-October 2015. Two virtualized Red Hat servers have been installed and the team worked with SirsiDynix to complete the environment setup and configuration. A timeline of the test migration and production migration has been established.

Jim Benson, the new Library Systems & Applications Analyst, helped transfer the texting service for hold pickup notification from an in-house solution to a service provided by OPLIN. The new service is more reliable and has better support.

Brian Leszcz created a SharePoint site for IT/CLEVNET staff to share documentation.

Marlene Pelyhes and John Pas, Library Systems & Applications Specialists, completed over 632 helpdesk cases this summer. Mr. Pas investigated the use of BlueCloud Analytics and the creation of weeding/shelflists for CLEVNET. Ms. Pelyhes is continuing work on a Symphony training module to be used on the CLEVNET training site.

Staff Changes

Jim Benson returned to IT/CLEVNET as the Library Systems & Applications Analyst, a new position in the staffing model created during the strategic planning process. Mr. Benson had previously worked in the department for seven years before taking the role of Systems Librarian at Youngstown State University. Everyone in CLEVNET who knew the quality of Mr. Benson's work when he was here before was thrilled to hear that he had returned. Those who are new to CLEVNET are sure to be impressed.