

DIRECTOR'S REPORT

May 20, 2021

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

PUBLIC SERVICES

LIBRARY SERVICES DURING COVID-19

Due to the public health threat of COVID-19, face coverings continue to be required for Library patrons and staff members. Social distancing while visiting is the Library is also required. Time and capacity limits in TechCentral and Branches remain in place.

PROGRAMS, SERVICES AND EXHIBITS

Books by Mail Programs

Words on Wheels program staff mailed out 26 packages containing 66 items as of April 17th.

Homebound Services staff sent 187 packages to 180 patrons which, due to the pandemic closures, was almost 125% more packages than 2020.

Covid-19 Home Test Distribution

Lending Department staff have distributed 246 BinaxNOW COVID-19 Home Test Kits to patrons at the Main Library Drive-Up window from March 22nd through April 18th. The tests were made possible through a partnership between Ohio's Libraries and the Ohio Department of Health, which purchased two million kits.

Genealogy Programs

Center for Local and Global History Manager Olivia Hoge hosted the program *The Cultural Phenomenon of Home DNA Testing* with Libby Copeland on April 10th. Ms. Copeland discussed her book, *The Lost Family: How DNA Testing Is Upending Who We Are*.

NFL Draft Display

Social Sciences Library Assistant Peter Elwell created a display for the NFL Draft related to the history of Professional Football in Cleveland. Items include photos, posters, and game programs from Cleveland Browns Championships. The NFL Draft took place in Cleveland at First Energy Stadium this year.

Seed Library

The Cleveland Seed Bank has supplied the Science and Technology Department with flower and vegetable seeds to be distributed on the first day of spring and throughout the growing season. Science and Technology Librarian Rose Mary Hoge has assisted many patrons who have come to the library to obtain seeds.

We Are Human. We Write: Poetry Readings Featuring ID13 Prison Literacy Project Poets

Ohio Center for the Book (OCFTB) staff hosted *We Are Human. We Write: Poetry Readings Featuring ID13 Prison Literacy Project Poets* in partnership with Dr. Christopher Dum of Kent State University on April 17th. The live event was attended by 24 people, and the recording will be posted to the OCFTB Facebook page and website to expand the audience.

Ekphrastic: The Art of Poetry

Ohio Center for the Book co-sponsored an event with the Ohioana Book Festival: *Ekphrastic: The Art of Poetry* on April 22nd. Literature and Ohio Center for the Book Manager Don Boozer hosted a panel discussion with three Ohio poets which was also recorded and will be posted to the Ohioana Book Festival site and OCFTB web presences.

OUTREACH

The Center for Local and Global History Manager Olivia Hoge attended an *Exposure Day* over Zoom for St. Martin de Porres on April 14th. Ms. Hoge discussed what it is like to be a Librarian and why the students might consider working at a Library.

The Cleveland Digital Public Library (CDPL) is working with the Cleveland Orchestra, the Ukrainian Museum and Archives on digitization projects. In addition, CDPL staff visited the CMSD

data center with the Cleveland Architecture Foundation to do information discovery and photography.

Staff across Main Library and Branches are serving on the Workforce Development Committee led by Outreach and Programming Services. During the month of April the committee presented to various outside partner organizations.

COLLECTION MANAGEMENT

Center for Local and Global History staff members have been busy during the month of April. Photograph Collection Librarian Brian Meggitt digitized 100 stereographs from the Stereoscopic Views of Cleveland collection. Library Assistant Lisa Sanchez contributed 338 item-level descriptions to the Cleveland City Hall Collection and processed 12 new images into the Subject Cleveland Collection. Library Assistant Danilo Milich confirmed 45 Park Plan drawings were in the digital gallery, corrected the finding aids to reflect the drawings, and updated drawer folders with notes and drawing placement. Library Assistant Adam Jaenke digitized 113 items from the Cleveland Picture Collection.

Special Collections staff identified a 17th century first edition leaf from the King's James Bible and found documentation that it was a 1963 gift from Edith Anisfield Wolf. In addition, Special Collections staff relocated 15 folios of WPA artwork, shelved 8 elephant folios and cleaned and cleared Room 521 as part of preparing to install moveable shelving in the vault.

Embedded Special Collections Cataloger Erin Valentine completed the following projects: original cataloging for the leaf from King James Bible and two Ethiopian scrolls containing three magic prayers. Ms. Valentine also worked with Stacie Brisker to create a collection level record for the Langston Hughes Archive.

Cleveland Digital Public Library staff oversaw the movement of art pieces located at branches to temporary storage sites due to the construction projects. In addition they scanned, described, loaded into CONTENTdm, and digitally preserved several hundred images. In coordination with the Center for Local and Global History, CDPL staff also worked on digital storage of high resolution images and the return of oversized park plans.

Social Sciences Librarian Helena Travka and Social Sciences Senior Librarian Mark Moore gathered the items identified in the *Hough Riots* and *Electors of Cleveland* collections to be

processed by the Digital Library team through the collection development policy process.

International Languages staff withdrew 294 items from the collection, sent 17 items to Preservation and 62 items to Book Prep. In addition, a total of 151 items were moved to stack collections and 485 new items were received into department from Tech Services. Staff also improved the appearance of items by adding 133 new spine labels and adding new inventory labels to 10 items.

From January 1st through March 31st, Literature Department staff added 1,485 items to the collection and weeded 1,990 items.

Popular Library Manager Sarah Flinn visited the satellite collection at Case's Kelvin Smith Library to add new books and freshen up the collection.

TechCentral staff are reallocating hotspots from the three branches that closed for renovations to other branches in need.

Youth Services staff members continue to shelve and maintain the collection by organizing and distributing advanced reader copies located in the stack area.

RESEARCH THAT'S ONLY POSSIBLE AT MAIN LIBRARY

- Lending Manager Stephen Wohl worked with a graduate student from the University of Missouri who was attempting to access CPL's digital archives of the Call and Post. To assist the student, Mr. Wohl was able to provide 1-week of access to CPL's research databases which includes the digital archives of the Call and Post.
- Center for Local and Global History Department Librarian Terry Metter assisted patrons from Michigan and Pennsylvania who were researching family members who lived in Cleveland in the 1860s. In addition, Mr. Metter provided scans from the Cleveland Leader, News, and Press to a local non-profit staff member who is researching incidents of lynching in Ohio.
- Center for Local and Global History Department Library Assistant Adam Jaenke assisted a social worker and client from California with locating a Cleveland Press article from 1963. The article reported on the client and his

Superman-clad motorcycle journey from New York to California to appear on the Steve Allen Show.

- Staff assisted a researcher from the Cleveland Architecture Foundation who requested assistance to find plans for Cleveland schools designed by Levi Scofield.
- LAND Studio requested information about a muralist, John Morell who painted murals in downtown Cleveland in the 1970s.
- An author requested scans from old catalog cards related to Shakespeare's *Midsummer Night's Dream* to use in his new book.
- Social Sciences Library Assistant Pete Elwell worked with an author who was researching local athletes from the 1930s to 1960s. Mr. Elwell was able to utilize the Sports Research Center materials including the sports clipping files as well as other sources in the Sports Research Center.
- Science and Technology Department Librarian Rose Hoge assisted a patron looking for books on iridology as he planned to give an informational talk on the subject. One of the books he checked out was *What is Iridology?* by Bernard Jensen. Cleveland Public Library is the only library in Ohio to hold this book, and one of only six libraries nation-wide.
- Business, Economics, and Labor Librarian Susan Mullee assisted a patron locate information on starting a credit union and suggested two books in the Business Department. The first was *The New Emerging Credit Union World: Theory, Process, Practice--: Cases & Application* by Wendell V. Fountain. Cleveland Public Library is one of eleven libraries worldwide to hold this title and the only library in Ohio with this book. The second recommendation was *Management of Credit Union Finance: Procedures and Controls* by Pamela Lee. Cleveland Public Library is one of seven institutions to hold this item and the only library in Ohio with this title.

STAFF DEVELOPMENT

Assistant Shelf Department Manager Cynthia Coccaro attended an OhioNet seminar titled *Creating Engaging Annual Reports* on April 7th, April 21st, and April 28th. In addition, she attended an OhioNet webinar titled *Prejudice* on April 8th.

Cleveland Digital Public Library staff have been trained on the use of CONTENTdm functions related to item approval and review.

Government Documents Library Assistant Alea Lytle attended the NEO-RLS webinar *LGBTQ+ Reader's Advisory* and the Federal Depository Library Program (FDLP) webinar *Hot Off the Press: Magazines, Newsletters, and Bulletins from the Government*.

General Research Collections Manager Sarah Dobransky attended the FDLP webinar *Discovering the Specialized Information Centers of the National Agricultural Library* and the FDLP's 2021 Depository Library Council Virtual Meeting. She also attended virtual office hours for the Grow with Google Partnership on access to Grow with Google Career Certificates from Coursera.

Social Sciences Librarian Forrest Kilb attended the OCLC WebJunction webinar, *Strengthening Communities: Food Access at Your Library*.

Social Sciences Librarian Helena Travka attended the CANDID quarterly meeting for Funding Information Network (FIN) member libraries. She also attended the Booklist Webinar *Spring Authors and ARCs* and the NEO-RLS webinar *Introduction to Coded Languages*.

Senior Social Sciences Librarian Mark Moore listened to the Library Leadership Podcast *Planning for the Unplanned* featuring Miriam Kahn. He also listened to the Library Land Loves Podcast *Things They Didn't Teach You in Library School*.

Lending Assistant Supervisor Reginald Rudolph and Clerk Heather Hardy attended a NEO-RLS webinar titled *Dealing with Hostile and Potentially Dangerous Library Users Behaviors* on April 29th.

Literature Department Librarian Evone Jeffries participated in the NEO-RLS webinar *Building Empathetic Collections: Fostering Empathy and Kindness in your Community* on April 28th.

All Main Library Public Service Managers scheduled and conducted their monthly department staff meetings in April.

OTHER

Main Library Managers have begun providing tours of Main Library for all new CPL employees.

Security cameras have been installed in Special Collections.

Business, Economics, and Labor Library Assistant Joseph Parnell was the "virtual" Master of Ceremonies for the CPL Staff Appreciation Day on April 9th. Mr. Parnell announced the names of the CLP staff receiving Years of Service Awards for milestone anniversaries at CPL.

After forty-seven years of service, Mr. Joe Parnell has retired from Cleveland Public Library. Mr. Parnell was recognized by the Director during the 2021 Staff Appreciation event, was interviewed by Chief of Special Projects and Collections John Skrtic to document his many years of service, and was honored with a final celebration at the end of the month. Mr. Parnell's hard work and dedication to the Library, along with his glowing personality, will be greatly missed.

Assistant Director of Public Services Robin Wood attended the St. Martin de Porres Partnership meeting.

TechCentral

OUTREACH

Inside Programs-via zoom

Name of Program	Date of Program	Total # of Attendees	# of Adults	# of YA	# of Juveniles
Resume Workshop	4/7	0			
Job Searching Online	4/9	1			
Microsoft Word I	4/6	3			
Microsoft Excel I	4/5	3			
Microsoft Word II	4/13	5			
Microsoft Excel II	4/12	2			
Resume Workshop	4/21	3			
Job Searching	4/23	1			
Microsoft Word III	4/20	1			
Microsoft Excel III	4/19	3			
Microsoft Word IV	4/27	0			
Microsoft Excel IV	4/26	2			

Code Central	Apr	1			
1-on-1s	Apr	40			

PROFESSIONAL DEVELOPMENT AND MEETINGS

TechCentral Assistant Manager, Melissa Canan

Date	Topic	Location
4/1/21	HR Leave Presentation	Virtual- Teams
4/1/21	DIF- Monthly Fellowship Check-in with Leana	Virtual- Google Meet
4/2/21	Take a Fresh Look @ CPL Town Hall	Virtual- Teams
4/2/21	VZ Tech Space Presentation	Virtual- Teams
4/2/21	DIF- Monthly Fellowship Cohort Call	Virtual- Google Meet
4/7/21	Public Services Managers Meeting	Virtual- Teams
4/7/21	DIF- Monthly Mentor Group Check-in	Virtual- Zoom
4/8/21	HR Forum	Virtual- Teams
4/9/21	Service Awards Presentation	Virtual- Teams
4/9/21	TC Staff Meeting	Virtual- Teams
4/12/21	HR- dress code discussion	Virtual- Teams
4/13/21	Digital Ambassadors Mtg	Virtual- Zoom
4/14/21	Main Managers Meeting	Virtual- Teams
4/20/21	Main Library Reimagining	Virtual- Teams
4/22/21	TC Discussion: Lab changes	
4/23/21	TC Discussion: Lab changes	
4/23/21	Work Session with Ohio Means Jobs	Virtual- Zoom
4/26/21	Remote Assistance Refresher	Virtual- Teams
4/27/21	Digital Inclusion Anchors Mtg	Virtual- Zoom
4/27/21	TC staff mtg	
4/27/21	DIF- Monthly Fellowship Check-in with Leana	Virtual- Google Meet

Library Assistant-Computer Emphasis, Allison Collins

Date	Topic	Location
04/02/21	CPL Townhall: Take a Fresh Look at CPL	Teams
04/07/21	Reopening Task Force meeting	Teams
04/09/21	Employee Service Awards	Hopin
04/09/21	TC Staff Meeting: computer lab changes discussion	Teams
04/15/21	Understanding COVID-19 Vaccines: REALM Project	WebEx
04/21/21	Reopening Task Force meeting	Teams
04/22/21	SEIU-CPL Chapter leadership monthly meeting	jitsi

04/22/21	TC Staff Meeting: computer lab changes discussion	Reading garden
04/27/21	TC Staff Meeting: computer lab changes	"Reading garden"
04/28/21	Reopening Task Force meeting	Teams
04/28/21	Remote Assistance Refresher Training	Teams

Library Assistant-Computer Emphasis, Denise Williams-Riseng

Date	Topic	Location
4/9	TC Staff Meeting	
4/15	An Empathic Approach to Customer Service Training	NEO-RLS Webinar
4/27	TC Staff Meeting	
4/29	What Can I Do? How Libraries Can Support and Heal Communities in Conflict	NEO-RLS Webinar
4/29	Remote Assistance Refresher	Teams

Library Assistant-Computer Emphasis, Alison Guerin

Date	Topic	Location
4/2	Town Hall: Take a Fresh Look at CPL	Zoom
4/8	FIT Meeting	Main Dock
4/9	Service Awards	Zoom
4/9	TC Staff Meeting	Reading Garden
4/13	Harvest For Hunger	Zoom
4/22	TC Staff Meeting	Zoom
4/26	Remote Assistance Refresher	Teams
4/27	Harvest For Hunger	Zoom
4/27	TC Staff Meeting	Reading Garden

Library Assistant-Computer Emphasis, Jaime Devore

Date	Topic	Location
4/9	Staff Meeting	
4/23	Staff Meeting	
4/27	Staff Meeting	
4/29	Remote Assistance Refresher	

Library Assistant-Computer Emphasis, Jorge Arganza

Date	Topic	Location
4/23/21	Latinx ERG	Teams
4/23/21	TechCentral Meeting	Teams or in person
4/27/21	TechCentral Meeting	Garden

4/28	Remote Assistance Refresher	
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Library Assistant-Computer Emphasis, Carlos Piepenburg

Date	Topic	Location
4/21/21	Civic Engagement Seminar	Zoom
4/28/21	Remote Assistance Refresher	Zoom

Library Assistant-Computer Emphasis, Yehia Alhibishi-Devore

Date	Topic	Location
27 IV 2021	TechCentral Staff Meeting	TechCentral
23 IV 2021	TechCentral Staff Meeting - Computer Area Discussion	Eastman Reading Garden
9 IV 2021	TechCentral Staff Meeting	TechCentral

Library Assistant-Computer Emphasis, Matthew Sucre

Date	Topic	Location
Apr - 20	Curb Cut Collective (Disablity ERG)	Online
Apr - 29	Remote Assistance Refresher	

Library Assistant-Computer Emphasis, Michael Credico

Date	Topic	Location
04/09	TechCentral Meeting	Garden
04/22	TC Mini Meeting	Teams
04/28	TC Mini Meeting	Teams
04/02	Geospatial Librarianship Webinar	ALA / New Members
04/28	Remote assistance refresher	Teams

Library Assistant-Computer Emphasis, Kalie Boshara

Date	Topic	Location
04/09	Staff Meeting	
04/23	Staff Meeting	
04/27	Staff Meeting	
04/29	Remote Help Refresher	

TechCentral Manager, Suzi Perez

Date	Topic	Location
4/1	HR Leave Presentation	
4/2	Town Hall: Take a Fresh Look @CPL Ohio Cyber Range (OCR/OCRI) Workshop for Libraries	
4/7	Public Service Managers Mtg Re-Opening Committee Mtg	
4/9	Service Awards Presentation: Melissa Canan & Suzi Perez recognized for 10 years of Service TechCentral Staff Mtg	
4/12	HR Dress Code Guideline	
4/13	Digital Ambassadors Mtg Board Finance Mtg	
4/14	Main Managers Mtg Re-Opening Committee	
4/15	April Board Mtg Hold Locker and Laptop Policy Review	
4/20	Main Library Reimagining Transition Planning/Move Management FMP	
4/21	Re-opening Committee	
4/22	TechCentral Staff Mtg Work Session OMJCC-CPL	
4/23	TechCentral Staff Mtg	
4/26	Trained Fleet staff on library partnership with PCs For People	
4/27	Digital Ambassadors Meeting TechCentral Staff Mtg	
4/28	TechCentral Staff Mtg Re-opening Committee	
4/29	Core Team Mtg	
April	Held five sessions of Remote Assistance Refresher for LACE staff and managers 4/26-4/29	

COMPUTER USAGE

There were 1348 computer sessions at Main for March.

SPECIAL PROJECTS

Hotspot Circulation: 219 hotspots; Hotspots from Jefferson, West Park and Woodland will be redistributed to branches with the fewest hotspots in circulation.

Public Service Technicians

Service Calls and Tickets Summary

Service Calls and Tickets Received: 84

- CPL Help Desk Tickets: 79
- CPL TechCentral Tickets: 5

Service Calls and Tickets Resolved: 67

Tickets currently in Progress: 30

Service Ticket and Project Detail

Workstation: 45

Printer: 4

Computer Software: 15

iPad Management: 3

Hotspot Resets: 4

Form 001's: 9

Cleveland Digital Public Library

PROGRAMS AND EXHIBITS: CDPL planned our mini-book making proposal for the summer.

PUBLIC SERVICES STATISTICS: Library facilities were open to the public this month. Also open were walk-up, and drive-thru services. ClevDPL had 24 in-person visitors from April 1 to April 29. We had 5 two-hour scanning appointments. From April 1st to April 29th, Google Analytics (GA) reports 8036 sessions for 5909 users and 95,079 page-views. Search engines delivered 41% of our accesses (Google). Searching in CONTENTdm accounts for 47% of our accesses. Referrals were 7% of our accesses (including 34% from Wikipedia, 13% from cpl.org, 7% Case Western, and 5% DPLA). 5% of our sessions came through social media (87% Facebook, 10% Twitter). This month, 45% of our users accessed our site using desktop computers, and 55% accessed CONTENTdm through mobile devices (6% tablets and 94% mobile).

OUTREACH: We communicated with community partners during April including the Cleveland Grays (glass plate scanning delivery and prep), Cleveland Architecture Foundation (Review of architectural plans and material related to CMSD at the Woodland Data Center), Cleveland Orchestra (scrapbook project), Soldiers and Sailors Memorial (Ohio Roster Scans), and many others.

ClevDPL has scanned manuscripts from our Special Collections for transcription projects for community outreach, particularly with seniors.

COLLECTION DEVELOPMENT: As of April 29th, 1248 images were scanned, 1468 were post-processed and QA'd, and 775 images were uploaded, many of which were included in multiple-image PDFs. The web archives continue to document 44 unique Cleveland and NE Ohio organizations. Scanning highlights include continuing scanning the Brooklyn News, sheet music, manuscripts for transcription, and continuing the Cleveland Orchestra scrapbook project. ClevDPL surveyed a collection of volumes for the Social Science department, and scanned a collection related to the Hough uprising. After speaking with an OCLC Implementation Manager, ClevDPL identified two million records for open-access digitized items in Hathi Trust (500k) and Internet Archive (1.5 million) that could be downloaded into or overlaid or records in the CLEVNET OPAC.

INTERLIBRARY LOAN: Statistics from OCLC cover March. We had 50 requests from CPL users for materials from other libraries. Response time by other libraries, likely due to the pandemic, averaged 17 day, 13 hour turn-around on our patron's requests. Partner libraries made 947 requests through OCLC to borrow from CPL and 33 ILL requests using ALA forms. CPL staff managed a response time average of a little more than 5 days (holding steady from last month). We again had numerous ILL requests from incarcerated persons and general researchers using ALA forms. There were 18 copy requests.

STAFF DEVELOPMENT: Digitization staff learned a new process and reviewed several processes for doing CONTENTdm uploads and item description this month.

PPRESERVATION: Preservation received 70 items and returned 48 items. The team produced 35 labels. The team did 53 complex and 6 simple book repairs and completed 28 complex flat paper repairs on difficult oversized maps and plans, including washing and mending. The preservation team continued working on an inventory of artwork in the library system, focusing on branches in phase 1b of the FMP. Moving the first group of 1a branches is complete. Walz and MLK are in progress. The Andre Norton dollhouse has been stored. Preservation has completed photographing and listing all items in the boxes. We are creating a finding-aid for the OhioLINK Finding Aid Repository.

PLANNING ACTIVITIES: We continue to plan for art moves. We are planning for the summer 2021 mini-book making program. We are researching using metadata from WorldCat Collection Manager for both controlled digital lending collections and open-access collections to get more and better access to online books for our patrons

Ohio Library for the Blind and Physically Disabled

ACTIVITIES

For April 2021, OLBPD circulated 31,849 books and magazines directly to patrons. OLBPD registered 93 new readers to the service. Approximately 713 BARD patrons among 1,427 active users downloaded 14,493 items.

OLBPD has contracted with Skulski Consulting to perform a third-party accessibility assessment of the Main Library and LSW as part of plans to relocate OLBPD per the Facilities Master Plan. The purpose of this accessibility assessment is to identify physical barriers for people with disabilities and outline accessibility improvements that could benefit both employees and visitors with disabilities. Approximately 12-16 hours will be set aside for the on-site assessment of spaces. Following the assessment they will submit a report that includes a description of any deficiency found in non-compliance with the Americans with Disabilities Act, and detail of the corrective actions and reference to the relevant accessibility standards.

OLBPD continued work with Human Resources to review and update job descriptions.

OLBPD worked with the Financial Services Office to determine budget allocations as part of the SFY2022 Program Budget Request submitted annually to the State Library of Ohio.

OLBPD revised its individual application for library service. The revision includes new language for certifying authorities, as well as the required contact information and check box as part of accepting electronic signatures for certifying authorities. The application also contains new language in reference to the types of eligible disabilities. The application is currently under review by the National Library Service (NLS).

The OLBPD adult book club met remotely on April 22nd to discuss *Beyond the Bear: How I Learned to Live and Love Again After Being Blinded by a Bear* by Dan Bigley.

Public Administration Library

PROGRAMS AND EXHIBITS

David Furies of PAL and Kathleen Dugan of the Cleveland Law Library hosted a virtual book talk with local author/attorney Kenneth J. Knabe to discuss his book: *Cycling Rights: Bicycles, E-Bikes & Micro-Mobility Devices*. The book discussion drew 12 participants who engaged in a highly informative discussion.

COLLECTIONS

With the help of Cleveland Digital Library, the following titles were added to the Digital Gallery:

- Lakefront redevelopment conceptual design contracts between the City of Cleveland and VOA Associates Incorporated / The Council of the City of Cleveland, Ohio, Finance Committee.
- *History of the City Planning Commission, 1903-1997* / a set of papers compiled and/or written by Layton K. Washburn.
- Management agreement showcasing Cleveland's Superior Viaduct by David Martin Gonsior.
- EDA project proposal for a proposed industrial park for Agrico site.

PAL uploaded to CONTENTdm:

- Cleveland "Have a Heart" Food Drive and Mayor's Holiday Food Basket recipe booklet / City of Cleveland, Ohio, Department of Economic Development.
- An engineering report on downtown rapid transit terminal facilities for Cleveland, as proposed in the "Downtown Plan" report of May, 1959. Prepared for Cleveland City Planning Commission.

TRANSFERRED

PAL has transferred 19 titles to Main library.

Reference Questions Unique to PAL

- City of Cleveland Record Retention Schedule has been scanned for a patron who replied, "Thanks for being so responsive. It only bolsters my love for librarians."

- PAL assisted patrons with ordinances concerning noise, fencing, pets, waste containers and water rates.
- Assisted a patron with Cleveland hoop house information with the help of Kim Scott, City Planner.
- Assisted a patron with homeless online resources.
- Assisted the Law Department with emailed copy of ordinance.
- Additional Hessler Road information was shared with a patron from previous month.

STAFF

Staff reviewed Collection Analysis provided by Michael Ruffing.

BRANCHES

District One

Eastman - With the West Park branch closed for remodeling, Eastman Branch welcomed many West Park patrons to our branch this month. It was a pleasure to see our neighbors from the west of our service area stop in and familiarize themselves with the branch. We continued to look for opportunities to clean up signage and brighten up our spaces. Saturday hours resumed this month; all signage and voicemail were updated to reflect the change in service. Children's Librarian Cassandra Feliciano participated on the Summer Lit League Committee and attended the Youth Services meeting. Our spring youth bird feeder craft was popular with kits being distributed throughout the month. Manager Jamie Lauver attended the Westown Community Development Corporation board meeting. The branch took over as a pickup location for PCs for People since the West Park Branch is temporarily closed. Our branch Facebook page continues to attract followers; we are using the Facebook page to promote activities and share branch Facilities Master Plan updates. Grab 'n Go lunches continue to be distributed consistently each week. Food Bank Backpack Kits and Disaster Box distributions slowed this month. Osborn Engineering staff visited the branch to review existing IT infrastructure and systems in preparation for our reimagined branch.

Lorain - Through a partnership with the Greater Cleveland Food Bank, branch staff offered free meals to youth on weekdays and

participated in the Backpack Kit and Disaster Box programs. Thanks to a partnership with the Cleveland Seed Bank the Lorain Branch has been hosting a Seed Library and three dozen patrons have checked out seeds thus far. Take-and-Make crafts were distributed to patrons. Library Assistant Computer Emphasis Larisse Mondok attended Employee Resource Group Meetings. Library Assistant Computer Emphasis Marlie Hooper attended the *What Can I Do? How Libraries Can Support and Heal Communities in Conflict and Dealing with Hostile and Potentially Dangerous Library Users* webinars. Children's Librarian Adela Santana and Library Assistant Youth Emphasis Todd Fagan offered virtual weekly Storytimes to toddlers, preschoolers, and school-aged children from Almira Elementary School and Genesis Childcare Academy. Santana attended the *LGBTQ+ Reader's Advisory* webinar. Branch Manager Crystal Tancak attended the Managers meeting, a District One Managers meeting, a BookEnds meeting, and HR Forums. Tancak also attended the West Side Collaborative meeting. HBM Architects presented future plans for the renovation of the Lorain Branch to staff as well.

Rockport - The Rockport Branch welcomed staff from branches that are temporarily closed for re-imagination as part of the Facilities Master Plan. Steve Capuozzo, Branch Manager of the Jefferson Branch is also temporarily stationed at Rockport. The additional patrons from West Park have caused a noticeable increase in both foot traffic and hold volume. Children's Librarian Kendra Proctor participated in planning activities with the Summer Lit League Committee. Staff worked on several collection management projects, including a weeding of the nonfiction books and the integration of several magazines subscriptions from West Park. Book displays this month included National Poetry Month and Baseball: Opening Day. The Best Buy Teen Tech Center (BBTTC) had an active month with youth participating in many programs including: Engineer for the Week, Sewing Club, and Origami Club. BBTTC Assistant Coordinator Merlene Santiago virtually attended the Clubhouse Network's annual conference. BBTTC Coordinator Jill Pappenhagen, and Ms. Proctor met with the CEO of Reach for Success to discuss collaboration possibilities.

Walz - April was a busy month for Walz and its community. Walz welcomed five new employees from West Park. Walz hosted FEMA canvassing this month for vaccine sign up at the Wolstein Center and later, assigned codes to patrons for easy and early access to the vaccine. During National Library Week, Branch manager Ms. Gielty hosted an outdoor table with resources for the community. Over the month, we have given away 20 plus Take-and-Make kits

(for Poetry Month) and offered many fantastic staff recommendations via the branch and Facebook. The Senior Movie/Bookclub loved the thriller/twist of the *Good Liar* and can't wait to meet again in person.

West Park - Services at the West Park branch (temporarily) ceased on Friday, April 3rd as the branch readies itself for the facilities master plan phase 1a. Staff were reassigned to Walz, Rockport, and Fulton. Branch Manager Michael Dalby continued to prepare the branch during the month of April: Meeting GovDeals sales and buildings contractors, going over an asset list for Accounting, packing up the last of our supplies, and doing several buildings requisitions to move assets to branches that need them. Many of our regular patrons have already been spotted at Rockport and Eastman. We are all looking forward to the groundbreaking ceremony tentatively scheduled for May 22nd.

District Two

Brooklyn - This month saw an increase in patron visits as Saturday hours resumed. Virtual and safe distancing outreach continued as Youth Services staff continued connecting with educators. Take-and-Make crafts continued to be a popular item: LAYE Catherine Hankins provided over 250 to Horizon Science Academy (HSA) Denison students, educators in the area, interested CPL branches and neighborhood children. Ms. Hankins and Children's Librarian Laura McShane continued virtual visits with HSA Denison students. Ms. McShane participated in an online community event: *Tu Espacio: How Latinos Use Space to Create Community*. Branch manager Ron Roberts participated in the virtual 2nd district community relations meeting, in which Jean McFarren was one of the speakers sharing the FMP project scheduled for Ward 12 that includes the Brooklyn branch. Mr. Roberts also continued with the Workforce Development Committee in preparation for the Library's effort to assist job seekers.

Carnegie West - On behalf of Frank Novak Park (the city park in which the library resides) Manager Angela Guinther worked with students from St. Ignatius High School on their annual 'Spring Into Action' day of volunteerism. Several areas of the park were weeded and mulched, eight trash containers were repainted and a shade garden was planted in the barren circle that contains the commemorative plaque honoring Mr. Novak. The Spring Into Action fund paid for most of the landscaping materials. LAYE Alexander Story and Page Calise Allen from Jefferson Branch have been assigned to Carnegie West while Jefferson undergoes construction.

Fulton - Staff continued to offer walk up service as well as in-branch service to patrons, along with GCFB's Grab 'n Go lunches, Backpack Kits, and Disaster Boxes. The branch continued to prepare for the VZ Tech/Innovation Lab. Fulton staff welcomed staff from Jefferson and West Park branches. The branch kicked off the LegalWorks Law Hub on Tuesdays. Staff attended the Service Awards presentation on April 9th. Clerk Rachel Irizarry updated the jobs board, tax form display, and book sale cart. Clerk Lindsay Palma and Page Gabby Murray decorated the food donation barrel. LACE Justin Smith assisted many patrons with PUA/unemployment and helped discard items from the children's collection. LACE Bernadette Lemak updated signage and displays around the branch, and shifted the adult non-fiction and fiction. LAYE Jeanna Sauls organized the branch's DVD collection. Children's Librarian Beverly Austin conducted ZOOM Storytimes, held a virtual program with and created Take-and-Make craft kits. Children's Librarian Karen Kelly-Grasso assisted in pulling out of date books and materials off the shelves. Branch manager Leslie Barrett attended the following workshops/meetings: HR forum, Public Services Managers, D2/D3 managers meeting, FIT committee, Corporate Challenge meeting, the People with Disabilities ERG, and weekly VZ Tech lab meetings. Branch Manager Barrett helped write the Disabilities ERG Charter. Fulton branch staff reopened to the public on Saturdays, and reached capacity twice.

Jefferson - Staff provided curbside and walk up service and said goodbye to branch patrons prior to the closure in early April. Members of the staff pitched in to complete closing tasks and finished readying the branch for its re-imagination as one of the first branches within the Facilities Master Plan. Branch Manager Steve Capuozzo remained at the branch overseeing the additional preparations for the renovation, including a Plant Adoption event to allow neighbors of the branch to adopt plants that would otherwise be lost during renovation. The branch's Little Free Library has been temporarily adopted by the Doubting Thomas Gallery. Mr. Capuozzo took an *LGBTQ+ Reader's Advisory* webinar and led the virtual Tremont Think & Drink book club in a timely discussion of Eddie Glaude, Jr.'s book *Begin Again: James Baldwin's America and Its Urgent Lessons for Our Own*. Children's Librarian Karen Kelly Grasso has been working with the SLL Planning Committee and is serving as the Secretary for the Women's ERG. LAYE Alexander Story attended the *Gaming & Esports in Libraries* webinar. Page Calise Allen who began in 2017, resigned on April 30.

South - This month was filled with new additions; we welcomed staff members Grace French and Linda Veres from the Jefferson Branch to our home while Jefferson Branch is undergoing renovations. The Youth team continued to upload Storytime videos and pictures to the branch Facebook page. They also hosted two virtual library visits via Teams and ZOOM for 1st and 3rd graders at Luis Munoz Marin Dual Language Academy. Staff have also put together various displays around the branch; some of the displays included Poetry Month, Autism Awareness Month, and Celebrity cookbooks.

South Brooklyn - Staff offered curbside, walk up, in-house services, and Saturday hours as well as GCFB's Grab 'n Go lunches, Disaster Boxes, and Backpack Kits. The branch continued to be a PCs For the People pick up location. Staff attended monthly branch meeting and the Service Award Presentation. Branch Clerk Grace Wen attended Multi-cultural ERG. LAYE Raymond Cruz conducted virtual Storytimes with Charles Mooney (nearly 60 students on 3 occasions) and Horizon Education Center (27 students on 2 occasions), attended the Youth Services meeting, and created Take-and-Make Paper Puppet crafts, and Earth Day Upcycle kits. Children Librarian Ronald Palka-Roman attended the YS meeting, Multi-Cultural ERG meeting, met with Berea Animal Rescue Fund to discuss the upcoming summer program "Read to the Rescue," and conducted virtual Storytimes with Charles Mooney, William C. Bryant and Horizon Educational Center. Assistant Manager Tammy Houghton attended the following: Public Services Managers, D2/3 Managers, United Way/Community Shares, HR Leave Presentation, HR Forum, HR Dress Code Presentation, 2nd District Police Community Relations, and ALA Connect Live: *Library Marketing & Outreach*. District Manager Luigi Russo participated in the following meetings: Old Brooklyn CDC MYCOM, Old Brooklyn CDC Community, Public Services team, Public Services Managers, Reopening Task Force, Transition Planning/Moving Management, Groundbreaking Committee, D2/3 Managers, FUL Jumpstart/Verizon Tech Center, HR Leave Presentation, HR Forum, HR Dress Code Presentation, and Remote Assistance Refresher.

District Three

Garden Valley - The Youth Services team presented the following programs: Children's Librarian Andrea Csia conducted the "Jobs for You" program to assist patrons with job placement, and LAYE Leonard Burks presented a Storytime via Facebook Live. Dyad Public Services Manager Maria Estrella provided the Garden Valley team with guidance throughout library changes and new initiatives. Assistant Branch Manager Donald Smith presented the

Share A Poem program, in which the Central-Kinsman neighborhood celebrated National Poetry Month, shared poetry, listened to other poets, and enjoyed the creative arts.

Hough - Patrons are still able to utilize walk up and curbside services. Kid's cafe, Disaster Box, and Backpack Kit operation has continued consistently. The Youth Services staff continued a Storytime with local daycare Lexington-Bell. The Branch welcomed a temporary employee, LACE Desiree Smith from the Woodland branch. Multiple staff members attended the virtual Board Meeting, the virtual Service Awards Presentation, and the Townhall: Take a Fresh Look @ CPL. LACE Michael Barkacs attended the *Encoded Archival Standards* from the Society of American Archivists, LinkedIn Learning webinar: *Libraries and Workforce Development*, the *Libraries and Workforce Development* webinar from OhioNet, and the ZOOM sessions of the opening day of the OLC Library Week. LACE Romael Young attended the United Way/Community Shares meeting, the monthly Union Delegate meeting and a Reopening Taskforce Committee. Mr. Young also attended the *Working with Text and Text Boxes in Microsoft Publisher 2013* Class and the NEO Webinar: *Maintaining a Peaceful Attitude*. Mrs. Kmiecik attended the People with Disabilities ERG meeting. Ms. Kmiecik also attended the monthly manager's meeting, Reopening Committee Taskforce meetings, Transition Planning/Move Management Meetings, HR presentation on leaves, HR Forum, E. 66th Street Stakeholders bi-monthly meeting, District two & three meeting, and a Bookends meeting.

MLK - Branch Manager Dr. Tonya Briggs, was invited to submit a proposal to Western Reserve Historical Society's African American Archives Auxiliary's 50th Anniversary Program Committee to empower community members to explore their family health history through a series of virtual book discussions and workshops about African American genealogical research. Dr. Briggs led the discussion of the National Network of Libraries of Medicine Book Club Kit selection: *There Is Something About Edgfield* by Edna Gail Bush and Natonne Elain Kemp. Dr. Briggs' professional development: NEO-RLS Technology Committee Meeting (4/12); Case Western Reserve University: Toward Inclusive Anti-Racist Teaching (4/30). Youth Staff attended The University of Southern Mississippi's Virtual 2021 Fay B. Kaigler Children's Book Festival (4/12-16).

Sterling - Sterling continued to support Central Neighborhood adults and youth with computers, fax, email, and print/copy. Youth Staff Charles Bailey and Sonja McCord distributed 570 boxed lunches through the Kid's Cafe program, 96 bags of kid-

friendly weekend meals through the GCFB Backpack Kit program, and 40 Disaster Boxes of shelf stable food. Ms. McCord presented Storytimes via ZOOM to area pre-schools and distributed craft kits for the weekly Take-and Make Program. Mr. Bailey continued to serve on the 2021 SLL committee. Branch Manager Monica Rudzinski was a judge for the City Club of Cleveland's 2021 Hope and Stanley Adelstein Free Speech Essay Contest. Diana Rosa, COO of Care Alliance toured the branch and met with Ms. Rudzinski. Mark Cotleur, SVP Sisters of Charity Health System, and Jay Williams, Director of Food and Nutrition Services for the hospital also toured the branch and met with Ms. Rudzinski.

Woodland - The Branch temporarily closed on April 2nd, 2021 to begin construction of the Woodland Campus. All team members packed and finalized various tasks to successfully remove and store branch belongings during the phase. Team members were also temporarily re-located to various neighborhood branches (Hough, Rice, and Harvard-Lee) to provide a helping hand while the Woodland Branch is to be built. Dyad Public Services Manager Maria Estrella finalized her portion of the Woodland Branch closure on April 13th, 2021; she will report to the Garden Valley Branch.

District Four

East 131 - The East 131 Branch kicked off the month of April in celebration of National Poetry Month highlighting Amanda Gorman, Poet Laureate. In partnership with MYCOM, First Street Coalition and Branch Manager Marina Marquez, the Volunteens Garden Club was awarded a MYCOM grant to buy garden tools and supplies to assist with their garden initiatives. With the assistance of Ms. Marquez and Branch Clerk Pat McCoy, the Volunteens hosted Global Youth Service Day by planting spring bulbs, preparing the planters along the East 131st Street corridor for planting in June and picking up litter throughout the neighborhood. Children's Librarian Kelli Minter and Library Assistant Rosa Simone presented several Tinker Tuesday programs highlighting environmental themes via Facebook that included Take-and-Make kits for patrons to pick up. Ms. Simone provided a video program reading Dr. Seuss's *The Lorax* along with a tutorial about making biodegradable newspaper pots for starting seeds. Along with Ms. McCoy, Volunteer Brittani Morman provided a Facebook program highlighting the seed library. In celebration of Earth Day Ms. McCoy and Ms. Morman shared a DIY program of how to make seed balls. To help grow Cleveland's tree canopy the Volunteens Garden Club adopted two saplings from a 225-year-old Moses Cleveland Tree. With the guidance of Phil Kinson, the Volunteens planted the saplings in the rear lot of the branch.

Fleet - In April, spring gardening, home repair, and cleaning books displays adorned the shelves in the adult room while Easter and parenting self-help books were featured in the children's room. April was also filled with community partners' engagement. For the annual Cleveland Food Bank's Harvest for Hunger food drive, LAYE Anna Fullmer creatively decorated the branch's food collection barrel to resemble a stack of pancakes complete with maple syrup and butter. PCs for People provided staff training for its program: Due to the closing of Woodland Branch, Fleet will now be the new distribution venue. Community partner Brightside Academy Ohio requested Fleet's participation in a Food and Resources Drive-Thru Event. This occasion provided community residents with materials and resources from local social, medical, and educational partners.

Harvard Lee - Harvard-Lee Branch welcomed Branch Clerk Shannon Muhammad who joined the team while Woodland Branch is being Re-Imagined. Throughout the month, FEMA canvassed the community with an external table located at the branch twice a week to sign up patrons for the COVID-19 vaccination. For Earth Day staff distributed spring-themed Take-and-Make bags to adults and children. Children's Librarian Olivia Morales conducted a preschool Storytime via ZOOM. Branch Manager Kristen Schmidt participated in the Learning & Development Steering Committee meeting. We celebrated patrons as they expressed appreciation for us being open again on Saturdays. All staff worked to weed the adult non-fiction collection.

Mt. Pleasant - This month began with a celebration to honor two staff members who have hit incredible milestones at Cleveland Public Library. Library Clerk Latrisha Robinson celebrated 15 years of service, and Library Assistant Youth Emphasis Renita Carter celebrated 36 years of service. The Youth Services staff have continued to increase the audience for virtual Storytime outreach by beginning to provide Storytime to Brightside Academy Early Education and Child Care facility. Brightside also invited branch staff to attend their Food and Resources Drive-Thru to give out library bags and information to community members. Youth Librarian Mark Tidrick handed out over 40 bags that were given to community members with children. Library Assistant Youth Emphasis Renita Carter, hosted a virtual program called *Digging in the Dirt*. Mr. Tidrick hosted a virtual Storytime program called Celebrate National Arbor Day with a Story and a Craft! The branch received the opportunity to host an exciting new service with LegalWorks. LegalWorks can help patrons resolve "legal" issues including expungements, sealing records,

obtaining certificates of qualified employment, clearing outstanding warrants, restoring driving privileges, and other select legal matters. Staff continued to invest time in their professional development. Branch Manager Shayla Boyce attended a training called *Culture Matters: Addressing the Emotional Wellness of Black Children* which was hosted by Mt. Pleasant MYCOM. Mr. Tidrick, Mrs. Carter, and Library Assistant Computer Emphasis Kyra Berzonsky attended a NEO-RLS webinar *Dealing with Hostile and Potentially Dangerous Library User Behaviors*.

Rice - Rice started the month by welcoming Branch Clerk Lastasha Brent and Library Assistant Kelli Newsom. Both ladies joined the Rice team while the Woodland Branch is under construction. Rice also celebrated Earth day and Arbor Day by focusing on reducing, reusing and recycling. Youth librarian Whitney Johnson and Youth LA Kelli Newsom provided Take-and-make seeded plants with accent cards along with Jumbo butterfly bejeweled stickers. Additionally, Ms. Johnson volunteered to conduct mock job interviews in collaboration with Saint Martin de Porres High School for its remote Professional Development Class. New graphic design posters of letters and numbers were hung in the youth area. LACE Ben Ford made Facebook posts of DVD's and other branch materials featuring celebrities who were born in the month April. Assistant Manager Shanell Jones continued the *Individual Excellence* professional development series to focus on career enhancing skills and techniques. Ms. Hutson participated in the American Library Association's membership committee meeting. The Rice team celebrated anniversaries of service to CPL and its patrons by recognizing Page Claudette Fowler and Custodian Martin Hill who have 5 years, District Manager Ms. Hutson's 15 years and Clerk Ms. Brent's 30 years. Rice ended the month by hosting the NFL and Legal Aids digital divide event. The need for Access to Justice Across the Digital Divide will be lessened by the establishment of video conferencing rooms at Rice and Carnegie West.

Union - Youth staff continue to provide Storytimes to community schools and daycares which includes Miles Park, Nathan Hale and CEOGC. Union Branch hosted Virtual tutoring sessions for three weeks this month. Ms. Steward and Ms. Johnson attended the MYCOM monthly partner meeting. Ms. Steward attended two webinars: *Empowering Libraries through Controlled Digital Lending* and *Shepherding Youth through Syndemic Conditions*. Ms. Williams and Ms. Johnson participated in the fifth and final True2U session for this school year with Paul Dunbar and Michael R. White. Ms. Johnson attended the Women's ERG meeting. The members were able

to prepare the group Charter. Ms. Williams attended the WOW monthly meeting, and the HR Forum and Leave Presentation.

District Five

Addison - Addison branch clerks completed one hour of professional development inclusive of the Ohio Reference Excellence module six part three. Branch Clerk Ms. Carter also participated in SERLS' webinars *Teens and Adults on the Autism Spectrum: How to Serve the Growing Group* and *Communicate Smarter and Better*. Branch Clerk Mr. Guerin participated in NEORLS' webinar *Handling Angry Customers with Tact and Skill* and attended the People with Disabilities ERG meeting. Ms. Means, The Branch Manager completed the training *Civil Legal Justice Facilitator*. Ms. Means also attended OhioNet's webinar *Copyright in Action: Fair Use Myths and Misconceptions*, African American ERG and 3rd District Safety Meetings. LAYE Ron Clark participated in NEORLS' webinars *It's Not About Me! Handling Those Complaining Customers Without Taking It Personally*. Mrs. Malinoski attended NEORLS' webinar *Introduction to LinkedIn Learning for Ohio Libraries* and ALA's *Media Literacy for Adults: Media Landscape and Economics*. Addison ended the month with a library card drive with St. Francis. Seventy new cards were issued. A goodbye recognition for years of CPL service was thrown for Clerk Yvette Carter. Her final day was April 30, 2021.

Collinwood - There has been a wonderful response to the Our Seed Bank programming under the leadership of LACE Nate LaPrairie. He reports 5-10 patrons coming into the branch to collect seeds each week. Interest also grew as we took the show on the road to the Coit Road Farmers Market, and we were able to connect with over 20 people in the community. Computer use at the branch has been steady with patrons needing to print and fax government items and pay stubs. Branch Manager Peak participated in several ZOOM community meetings and most recently an outreach activity where she provided library bags and volunteered for children receiving books from the Cleveland Book Bank and free sports toys. Meetings in April include the Cleveland Clinic Euclid Community Advisory Board, and a follow up quarterly meeting with Executive Director Dr. Teresa Dews of Euclid General Hospital. Youth Services staff has been widely sharing their Facebook posts generated from the Library account. Views of the 'Take-and-Make' and 'Read-Aloud Story' videos have greatly increased. Intentional posting of programming has helped with page visibility as well.

Glenville - Youth staff Peter Roth and Difranco Barnes continue to present "Good morning, Glenville" Storytime virtually to individuals. Both created weekly curbside crafts along with book displays for the youth which included National Poetry Month. Mr. Roth continues to present Storytime to Kindergarten through third grade at Citizen's Academy East. He attended another session with the class for True2U mentorship program at CMSD's Wilson school. Mr. Barnes updated the Facebook page with the Storytime video and posted media about the branch activities and resources. He also participated in two Outreach programs with Bowling Green State University in the branch parking lot and Brightside Academy Daycare parking lot giving out bags with literature for programs here at our locations. Mr. Barnes attended webinars *Gaming and E-Sports in the Library* and *New Books for Young Adults and Youth*. All present staff members attended the Service Awards Program. Manager, Sharon Jefferson attended Re-opening Task Force, HR Forum meeting, Manager's meeting, D4/D5 district meeting including the Investigatory Meeting scenario and webinar *Data that Counts: Introduction to Census Data for Public Libraries*. She started the Grant Writing Workshop seminar and LSTA Grant meeting.

Langston Hughes - This month Fox 8 News visited the branch and interviewed Langston Hughes Branch Manager Mr. Bradford and long-time library patron Judy Montfort about how the library is using stimulus funds to help patrons during the pandemic and other topics. Children's Librarian Christopher Busta-Peck attended a dedication of a historical marker at the house where John Heisman was born on Bridge Avenue in Ohio City. Mr. Busta-Peck spoke about the history of the house and talk about its structure. Mr. Bradford hosted the virtual meeting of the Friends Council of the Oberlin College Library and also introduced Associate Professor of American History, Comparative American Studies and Law and Society, Tamika Nunley, the speaker for the spring lecture series for the Oberlin College library. Mr. Bradford also participated in the following webinars: *Library Issues and Trends Before, During and After COVID-19*, *Libraries and Workforce Development: Connecting the Dots Between Your Patrons and Public Policy*, *How librarians can engage in Elder Fraud Prevention*, *Read Across America Day in March*, *How libraries Check Out in a Pandemic* and attended the HR Forum: New Staff Orientation/ADA Presentation. Adult fiction and non-fiction, manga and comic books from the Young Adult section were weeded.

Memorial Nottingham - The Memorial-Nottingham Branch celebrated National Library Week and National Poetry Month with displays from the collection. Branch Manager Mrs. Robinson attended five

community meetings and three professional development workshops. Adult puzzle and coloring bags were popular amongst patrons. Memorial-Nottingham Branch and University Hospitals Seidman Cancer Center in partnership presented the first webinar in their *Health Awareness Series*. The webinar was well attended. Children's Librarian Ms. Rivera hosted eight virtual Storytimes with O.H. Perry Elementary classes. Earth Day Take-and-Make craft bags were created for youth to enjoy during the month of April. Library Assistant Mr. Benton hosted a virtual *Power in Poetry: Poetry Reading & Open Mic* program.

OUTREACH & PROGRAMMING SERVICES

SUMMARY

In April, the 3E/OPS hosted a wide variety of programs, some of which were a continuation of existing programs, while others marked the launch of services that target new audiences. Educational and wellness services continued to be offered online; however, in-person events and services resumed, albeit on a limited scale.

PARTNERS AND PROGRAMS (Adult)

The Library continued with its retooled Writers & Readers series that offers salon-style conversations with internationally known authors and follow-up workshops facilitated by local subject matter experts. On April 17, Edie Glaude Jr. and Caroline Randall Williams participated in an online conversation moderated by Dan Moulthrop, the Director of the City Club of Cleveland. The conversation's focus was on the importance of civic engagement and political participation. Eddie Glaude, Jr. is a columnist for *TIME* and an MSNBC contributor on *Morning Joe*, and *Deadline Whitehouse with Nicolle Wallace*. He also regularly appears on *Meet the Press* on Sundays. Glaude hosts the podcast AAS 21, recorded at Princeton University in Stanhope Hall, the African American Studies department's home. Caroline Randall Williams is an award-winning poet, young adult novelist, cookbook author, and an activist, public intellectual, performance artist, and scholar. She joined the faculty of Vanderbilt University in the Fall of 2019 as a Writer-in-Residence in Medicine, Health, and Society.

The following week on April 21, Marianne Crosley and Rachel Ciomcia of the Cleveland Leadership Center facilitated a workshop where participants learned tools and techniques to make meaningful change in their communities.

On April 30, the Rice Branch hosted a press conference to highlight a charitable gift to the Cleveland Public Library and The Legal Aid of Cleveland from The National Football League (NFL) Foundation and Cisco. Each organization donated \$75,000 totaling \$150,000 to increase access to legal services in neighborhood branches. The charitable gift will fund the technological upgrade and renovation of three library locations: Rice, Mt. Pleasant, and Carnegie West. Once complete, the renovated "Justice Hubs" will give Library patrons remote access to Housing Court proceedings, legal services, and telehealth appointments.

LegalWorks, a non-profit organization that provides legal consultation and assistance for qualified, low-income youth and adults with the intent of resolving legal issues that are barriers to employment, began offering in-person consultations to the Mt. Pleasant and Fulton Branch communities. During April, LegalWorks served 21 clients. This service resulted in the filing of ten motions to seal in Cuyahoga County Court of Common Pleas, Cuyahoga County Probate Court, Berea, Lakewood, Parma, Shaker Heights, South Euclid municipal courts, and the United States District Court of NE Ohio.

On April 27th, The Legal Aid Society of Cleveland and Cleveland Public Library hosted the third program of its Facebook LIVE series. The Series features legal information and "know your rights" details through interviews with our Legal Aid attorneys, Cleveland librarians, and occasional special guests. This month's event focused on reentry services and criminal record expungement. This month's program featured speakers were Cullen Sweeney, the Cuyahoga County Chief Public Defender; Crystal Bryant, the Executive Director of the Cleveland Branch, NAACP; and Jasmine Jackson, the Cuyahoga County Assistant and Shayla Boyce, manager of the Mt. Pleasant Branch.

PARTNERS AND PROGRAMS (Youth)

Art Therapy: Express Yourself! Youth Art Workshops were offered two days a week for school-age and high school students. Art Therapy studio therapists facilitated workshops that developed skills using different media - drawing, painting, sculpting while encouraging self-expression in each session. New to this month was an additional workshop that targeted adult caregivers.

CSU Viking Corps and America Reads tutoring is offered virtually to students in grades K - 12. Tutors assisted in math, science, history, and language arts, Monday through Thursday, 3:00-6:00 p.m. In support of the Cleveland Metropolitan School District

(CMSD) blended learning schedule, tutoring is offered during the school day, as it is a flex day for CMSD students.

Facilitated by the Music Settlement, Read to the Beat provided music therapy sessions for preschoolers and families virtually via the Library's Facebook page. Approximately 860 families visited the Cleveland Public Library Facebook page on Wednesdays to engage with a professional music therapist and learn reading and early literacy skills.

Young Scholars Academy a free program designed to build support for your child entering Kindergarten continued completed its last full month of programming for the spring session. This season a total of 148 families participated in this program.

EXTERNAL RELATIONS & DEVELOPMENT AND FOUNDATION

EXTERNAL RELATIONS & ADVOCACY UPDATES:

- **Goal:** *Increase Elected Officials and Key External Stakeholders' Awareness and Understanding of CPL's Community Impact*
 - **Elected Official Engagement**
 - Facilities Master Plan (FMP)
 - Design and Construction Informational Sessions
 - Continued to apprise local legislators on FMP Phase 1A efforts of the branch(es) in their locale/jurisdiction
 - Public Library Fund Advocacy
 - Participated in Ohio Library Council's Ohio Library Week (April 5-9)
 - Attended multiple virtual sessions from Senate and House Leadership
 - Participated in bi-weekly touch base call with other Metro Libraries of Ohio to advance advocacy efforts re: the PLF
 - Met with various State Senators/Representatives informing them on the value public libraries bring to communities around the state of Ohio as well as apprising them on our

legislative priorities (1. Maintain the Public Library Fund (PLF) at 1.7% and 2. Broadband connectivity)

- Senator Nickie Antonio
- Senator & Minority Leader Kenny Yuko
- Representative Juanita Brent
- Representative Jeff Crossman
- Representative Bride Rose Sweeney
- Representative Janine Boyd
- Representative Michael Skindell
- Participated on touch base calls with Council Members
 - Councilman Kevin Conwell
 - Councilman Basheer Jones
- **Additional Efforts**
 - Facilities Master Plan (FMP)
 - Design and Construction Informational Sessions
 - Continued to apprise CDCs (community development corporations) on FMP efforts
 - Selected the Cleveland Foundation Public Service Fellow candidate. The candidate will start in September.

CPL DEVELOPMENT UPDATES:

- **Goal:** *Align fundraising to support CPL's new strategic plan and facilities master plan (FMP)*
 - Fundraising
 - **Reading Literacy:**
 - Secured funding from Starting Point for continued support of Young Scholars Academy and STEM at Home programs.
 - Submitted funding request to the David and Inez Myers Foundation for support of early literacy programs.

- **Adult Education:**
 - Received funding through the Legal Aid Society of Greater Cleveland from the NFL Foundation to expand legal aid services at CPL
- **Facilities Master Plan:**
 - Received funding from the Ohio Environmental Protection Agency to install an electric vehicle charging station at the new Woodland Branch
- **Corporate Sponsorship**
 - Advanced efforts for 2021 corporate giving solicitations
 - Hosted calls with various companies re: corporate sponsorship opportunities
 - Secured sponsorships
 - Regency Construction Services
 - The AKA Team
 - Gilbane
 - Cleveland State University
 - Bricker & Eckler
 - Midwest Tape
 - Regency Technologies
 - Moody Nolan
 - Library Giving Day (LGD) on April 7
 - Raised \$21,364.54 (*Does not include matching \$5K gift from Medical Mutual*)
- **Additional Efforts**
 - Preparation for Mid-Year Appeal

CPL FOUNDATION UPDATES:

- **Goal:** *Reach Financial Targets*
 - *Capacity Building*
 - Hosted Strategic Business Planning session
- **Additional CPL Foundation Efforts:**
 - CPLF Board

- CPL Foundation Executive Committee held its monthly meeting
- Hosted New Board Member Orientation (part 1)

COLLECTION & TECHNICAL SERVICES

Director of Collection and Technical Services Jelar Elwell met with Chief of Special Projects and Collections John Skrtic to discuss the Technical Services workflow and provide a tour of the Technical Services Departments. Ms. Jelar Elwell met with IT/CLEVNET Library Systems and Applications Analyst Jim Benson to discuss the ongoing Purchase Order project and participated in the Lake Shore Offsite Storage Tour, Q&A for vendors led by Project Manager Michael Ruffing.

Ms. Jelar Elwell, Catalog Manager Andrea Johnson, Collection Manager Pam Matthews, and Materials Handling Supervisor James Clardy attended the spring session of the HR Forum, an HR presentation on leaves, and an HR discussion on dress code guidelines. Ms. Jelar Elwell attended the OverDrive & CLEVNET Partner Analysis Review meeting and continued to participate in meetings of the Capital Improvement Plan Core Team and Transition Planning/Move Management Team.

Collection and Technical Services staff attended the Service Awards Presentation and Take a Fresh Look @ CPL Townhall about the new CPL branding.

Ms. Matthews resigned from her position in the Collection Development Department on April 30 after 6 years of service. Ms. Jelar Elwell met with Ms. Matthews several times throughout the month to discuss and document her daily schedule of tasks and responsibilities before her departure. Ms. Jelar Elwell also met with Ingram Senior Sales Representative Eric Shotwell to discuss who would be handling Ms. Matthews' selection responsibilities until a replacement has been hired.

Technical Services Associate Anarie Lanton retired from her position in the Acquisitions Department on April 30 after 32 years of service.

Technical Services Associate Rosalyn Easley retired from her position in the High Demand Department on March 12 after 33 years of service.

Acquisitions: The Acquisitions Department ordered 5,982 titles and 18,258 items (including periodical subscriptions and serial standing orders); received 11,927 items, 1,078 periodicals, and 231 serials; added 411 periodical items, 28 serial items, 409 paperbacks, and 261 comics; and processed 1,810 invoices and 193 gift items.

Acquisitions Coordinator Alicia Naab and Collection Manager Pam Matthews remotely discussed OverDrive's display and Smart List formatting problems with Account Manager Todd Warhola. Ms. Naab worked with Sharon Hadsell of Blackstone Audio and Jenn Rudolph of Recorded Books to sort out invoicing issues when Blackstone took over EDI management of Recorded Books materials.

Fine Arts and Special Collections Manager Pam Eyerdam requested Ms. Naab's assistance in locating and paying for Special Collections materials when the vendor reported non-payment. Ms. Naab and Ms. Matthews worked with Literature Department Senior Librarian Nick Durda to accommodate a patron request for several audiobook titles through OverDrive. Ms. Naab and Catalog Librarian Perry Huang discussed the gift receiving process so a large collection of Foreign Literature items could be properly accepted and documented.

Ms. Naab met with Ms. Jelar Elwell to discuss the temporary redistribution of work assignments for the Collection Manager position during the interim after Ms. Matthews leaves and until a replacement has been hired. Ms. Naab will assume responsibility for rebuying OverDrive eBooks that have expiring licenses and purchasing OverDrive materials with holds.

Catalog: Librarians cataloged 2,958 titles and added 3,627 items for Cleveland Public Library. Librarians also added 1,039 titles, completed 93 merges and edited 89 records for CLEVNET member libraries. Clerical staff cataloged 487 new titles and added 3,013 items for the Cleveland Public Library. Clerical staff also added 1,119 records and fixed 249 incorrectly coded large print books for CLEVNET.

Catalog Manager Andrea Johnson reviewed a test version of the CLEVNET physical items report which included additional titles based on changes she requested, and approved replacing the earlier version. Technical Services Librarians Celia Halkovich, Amei Hu, and Barbara Satow overlaid the additional titles from the test version. Technical Services Librarians Michael Gabe, Erin Valentine, and Ms. Satow collaborated with Fine Arts & Special Collections Manager Pam Eyerdam on developing a

searchable field for Cleveland imprints. Mr. Gabe also worked with International Languages Manager Milos Markovic to make sure gift books had holdings in WorldCat. Ms. Valentine worked with Special Collections Librarian Stacie Brisker to create a work form for Special Collections staff to use with the East India Company materials, enabling Ms. Valentine to catalog the materials more quickly.

Ms. Valentine created original catalog records for two Ethiopian scrolls, an original leaf from a 1611 King James Bible, and *Der olympische Eid*, one of a set of four miniature books that held the record for smallest books from 1952 to 1964. Ms. Hu added links for the Digital Gallery versions of 108 titles to the records.

Ms. Valentine attended the Spring 2021 Northern Ohio Technical Services Librarians (NOTSL) meeting "Copyright and 'Copywrong': Rules for the Digital Age" on April 30. Ms. Valentine assisted in overseeing the virtual meeting in her role as Secretary on the NOTSL Board, as well as taking official meeting notes.

Collection Management: Collection Management selected 932 titles and 7,077 copies in April and spent over \$140,000 on physical materials.

Collection Manager Pam Matthews attended an Editorial Team meeting and a Workforce Development Committee meeting and presentation. Collection Management Librarian Laura Mommers attended the monthly Youth Services meeting and participated in a *Baker & Taylor Title Talks* webinar on summer and fall 2021 picture books and middle grade fiction and non-fiction, and a Booklist webinar *Magnificent Middle Grade* on forthcoming titles.

High Demand: The High Demand Department ordered 891 titles and 8,391 items; received and added 1,489 items; processed 442 invoices, and added 678 records for the CLEVNET libraries.

Materials Processing: The Materials Processing Technicians processed 14,577 items for the month.

Shelf/Shipping: The staff of the Lake Shore Shelf/Shipping Department sent 38 items to the Main Library for requests and 80 items to fill holds. Main Library received 197 telescopes, the Branches received 304 telescopes, CLEVNET received 75 telescopes, CSU received 4 telescopes, and CWRU and Tri-C received 1 telescope each. A total of 582 telescopes were shipped out. The Technicians sent out 465 items of foreign

material and in total 11,789 new items were sent to the Acquisitions and High Demand Departments.

MARKETING & COMMUNICATIONS

EXECUTIVE SUMMARY

In April, Cleveland Public Library unveiled a [new brand](#) and [vision](#), resumed [Saturday service](#), and accepted a donation to close the digital divide.

During NFL Draft week, Cleveland Public Library celebrated a [major donation](#) from the NFL Foundation and Cisco to form Legal Aid technology justice pods. These rooms will give people a private space to attend court hearings, tele-health sessions and more. In addition to the Legal Aid technology rooms, the Library co-authored an [op-ed](#) with Legal Aid about the role libraries play in expanding access to justice.

Cleveland Public Library continued to provide [COVID-19 resources](#) such as appointment codes, rapid at-home tests, and more to our community. In addition, the marketing department promoted our [services for job seekers](#) and the [importance of public libraries during the pandemic](#).

Our marketing efforts included media releases, social media and digital (cpl.org, Off the Shelf, community calendars), and printed materials (post cards, calendar).

MEDIA COVERAGE FOR NFL DRAFT DONATION:

<https://www.news5cleveland.com/sports/2021-nfl-draft/lead-up-to-nfl-draft-in-cleveland-brings-with-it-beautification-plans-community-give-back-from-league>

<https://delphosherald.com/Content/Sports/State-World-Sports/Article/NFL-community-events-for-Cleveland/192/1188/216288>

<https://newstalkcleveland.com/3098683/2021-nfl-draft-to-feature-series-of-community-events-in-cleveland/>

<https://app.criticalmention.com/app/#/clip/search/39bce99f-a3be-4ae4-b75b-bf0dcb257fe6?fullText=true&width=900&ccTextHiWords=cleveland%20public%20library>

<https://app.criticalmention.com/app/#clip/view/571043e8-2e36-400c-9427-926d60e03654?token=78919417-17fc-40c1-9e86-a2bd31f6cceb>

<https://www.cleveland.com/news/2021/04/nfl-draft-to-host-plethora-of-community-events-in-cleveland-see-the-list.html>

<https://www.cleveland19.com/2021/04/21/nfl-host-community-events-centered-around-draft-cleveland/>

<https://www.allmediany.com/news/124201-football-2021-nfl-draft-community-events-to-make-a-positive-impact-in-cleveland>

<https://newstalkcleveland.com/3098683/2021-nfl-draft-to-feature-series-of-community-events-in-cleveland/>

Library Programs & Services

Objective: *Remain relevant by promoting programs and services to help Greater Clevelanders thrive.*

FREE LIBRARY CARD: A blog promoting library cards across the nation featured Cleveland Public Library.

CLEVELAND SEED BANK: In collaboration with the [Cleveland Seed Bank](#), the Seed allows people to “check out” a packet of heirloom seeds, grow their own heritage vegetables or flowers, save seeds from the best plants, or lend them to a friend or neighbor.

Marketing Efforts: social and digital (cpl.org and e-blasts)

MEDIA COVERAGE:

https://www.morningjournal.com/lifestyle/neighborhood-news/cleveland-seed-bank-opens-seed-library-program/article_9b9aa4bb-cb97-5ea2-be65-b93080c6766b.html

RESOURCE BOX: Brooklyn, Collinwood and East 131st Street branch libraries are providing Cuyahoga County resource boxes to local families.

MEDIA COVERAGE:

<https://www.cleveland.com/community/2021/04/rocky-river-community-garden-marks-a-decade-of-growth-with-new-leadership-west-shore-chatter.html>

https://patch.com/ohio/clevelandheights/s/hibgp/cuyahoga-county-resource-box-available-14-locations?utm_source=article-mostrecent&utm_medium=rss&utm_term=community%20corner&utm_campaign=recirc&utm_content=normal

<https://patch.com/ohio/westlake/cuyahoga-county-resource-box-available-14-locations>

<https://patch.com/ohio/westlake/ep/1935059>

HOPE BLOOMS: Five giant inflatable flowers are now on display in the Eastman Reading Garden as part of the Hope Blooms Ohio project. Beachwood High School Marketing and Junior Achievement students developed the pop art installation to inspire hope and uplift our community. Each flower represents the mission of Hope Blooms Ohio: unity, love, health, blossom, inspire, and joy.

Marketing Efforts: Media release, social and digital (cpl.org)

MEDIA COVERAGE:

<http://www.lakewoodobserver.com/read/2021/04/21/giant-inflatable-flowers-to-take-over-lakewood>

<https://app.criticalmention.com/app/#clip/view/7e5a25ac-2b0e-4445-912b-e122dddd538c?token=1e6bcea4-0186-48b2-9a73-bd5696a18e23>

<https://patch.com/ohio/lakewood-oh/s/hiadg/giant-inflatable-flowers-take-over-lakewood>

<https://patch.com/ohio/beachwood/giant-inflatable-flowers-take-over-lakewood>

SUPERMAN EXHIBIT: To entice NFL Draft attendees to visit Main Library, the marketing department promoted our exhibits including *Superman Homecoming: The Heritage of Ohio's Own Superhero*.

Marketing Efforts: [Media release](#), social and digital (community calendar)

MEDIA COVERAGE:

<https://www.cleveland.com/entertainment/2021/04/rain-in-cleveland-for-the-nfl-draft-here-are-21-indoor-activities-for-visitors.html>

WRITERS & READERS: The speaker series returns with three events featuring authors, professors, and political commentators who will discuss policing, Black America, and civic engagement. This year, a virtual workshop will accompany each Writers & Readers event to give participants a platform to seek a greater understanding.

Marketing Efforts: [Media release](#), radio ads, social and digital (cpl.org, e-blasts, and community calendars)

MEDIA COVERAGE:

<https://plainpress.blog/2021/04/07/april-2021-plain-press-community-board/>

<https://www.beaconjournal.com/story/news/2021/04/11/book-talk-the-sacrifice-lester-yates-political-thriller-robin-yocum/7124769002/>

NEXT 400 ROUNDTABLE: In partnership with WOIO 19 News and its “**The Next 400**” initiative, Cleveland Public Library hosted two Facebook Live discussions in April about [Stop Asian hate](#) and [diversity in film and television](#). The Library also provided recommended reads for those topics as well as the Derek Chauvin Trial.

Marketing Efforts: social and digital (cpl.org, Off the Shelf)

MEDIA COVERAGE:

The Next 400 - Stop Asian Hate:

<https://www.cleveland19.com/2021/04/13/cleveland-indians-yu-chang-receives-hateful-anti-asian-messages-after-game-ending-error-offensive-language/>

<https://www.cleveland19.com/2021/04/15/next-news-cleveland-public-library-team-up-virtual-discussion-stop-asian-hate/>

<https://www.cleveland19.com/2021/04/15/recommended-reads-list-resources-deepen-understanding-stop-asian-hate/>

Next 400 - Diversity in Film:

<https://www.cleveland19.com/2021/04/28/next-news-cleveland-public-library-team-up-film-diversity-discussion/>

<https://newsinmovies.com/the-next-400-19-news-and-cleveland-public-library-team-up-for-film-diversity-discussion-cleveland-19-news/>

Next 400 - Derek Chauvin Trial:

<https://app.criticalmention.com/app/#clip/view/0ef9110c-5958-4d47-b4b0-06da0f64f21c?token=643407a5-a5df-435d-ad76-57cfd4f24d3a>

FACILITIES MASTER PLAN: As part of the process to reimagine our neighborhood branches, Cleveland Public Library gave progress updates to local media outlets.

MEDIA COVERAGE:

<https://www.thelandcle.org/stories/clevelands-libraries-ready-for-next-chapter-as-10-million-upgrade-unfolds>

<https://app.criticalmention.com/app/#/clip/search/6f9f3565-34d1-45b7-83b3-0cca330d78c0?fullText=true&width=900&ccTextHiWords=cleveland%20public%20library>

<https://www.news5cleveland.com/news/local-news/cleveland-metro/construction-starts-on-new-circle-square-project-in-university-circle>

AUTHOR TALKS: Cleveland Public Library hosted virtual author discussions for the [Cleveland Humanities Festival](#) and the Ohioana Book Festival. We also hosted a Facebook Live discussion for Library employee and author Laura Maylene Walter. **Marketing Efforts:** [Media release](#), [radio ads](#), social and digital (cpl.org, Off the Shelf)

Echo Brown:

<https://www.news5cleveland.com/news/local-news/cleveland-humanities-festival-features-northeast-ohio-native-who-shares-how-real-life-experiences-fueled-her-fiction-writing>
<https://www.youtube.com/watch?v=dc5pDL8Ijfg>

<https://www.beaconjournal.com/story/news/2021/04/04/book-talk-cleveland-author-writes-novel-lgbtq-role-playing-club/4825947001/>

Laura Walter Book Discussion:

<https://www.beaconjournal.com/story/news/2021/04/18/book-talk-dentist-writes-historic-barns-ohio/7222044002/>

<https://www.news5cleveland.com/news/local-news/cleveland-metro/clevelander-authors-new-book-body-of-stars-joining-virtual-forum-with-cleveland-public-library>

<https://storybones.blogspot.com/2021/04/linkee-poo-friday-april-23.html>

<https://www.msn.com/en-us/video/watch/clevelander-authors-new-book-body-of-stars-joining-virtual-forum-with-cleveland-public-library/vi-BB1fi7uH>

Ohio Center for the Book:

<https://www.dispatch.com/story/entertainment/books/2021/04/17/oh>

on having their first books published. This was in partnership with the Ohio Center for the Book.

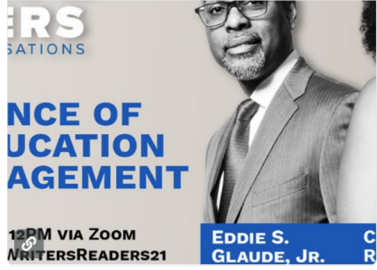
VIDEO CONTENT PRODUCTION: Highlights include: [Voluteens tree](#) planting at East 131st Street Branch, [Arbor day storytime](#) with Trustee Anthony T. Parker, videos to promote the Library's new values, and capturing the history of the Library as told through Joe Parnell, a newly retired employee who worked for the Library for over 45 years.

Most popular posts by Platform

Cleveland Public Library
Mon 4/12/2021 6:16 am PDT

This weekend! Join acclaimed authors Eddie Glaude, Jr. and Caroline Randall Williams for a candid conversation on civic education and engagement. Saturday, April 17 at noon.

Writers & Readers: Eddie Glaude, Jr. & Caroline Randall Williams




12 PM VIA ZOOM
WRITERSREADERS21

EDDIE S. GLAUDE, JR.

Total Engagements	1,588
Reactions	202
Comments	24
Shares	52
Post Link Clicks	593
Other Post Clicks	717

Cleveland Public Library
Wed 4/28/2021 6:07 am PDT


It's a struggle 😞



Total Engagements	893
Reactions	513
Comments	86
Shares	49
Post Link Clicks	-
Other Post Clicks	245

Cleveland Public Library
Thu 4/15/2021 4:34 pm PDT

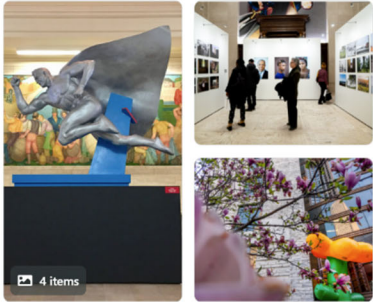
Cleveland Public Library joins WOIO 19's Chris Tanaka to take a closer look at the rise in attacks against the Asian community and how we can fight the surge of injustice. Join renowned immigration lawyer



Total Engagements	413
Reactions	92
Comments	36
Shares	17
Post Link Clicks	7
Other Post Clicks	261

Cleveland_PL
Mon 4/26/2021 1:02 pm UTC

It's NFL Draft week! If you're exploring Downtown Cleveland during #NFLDraft week, then add Cleveland Public Library to your route. Here are a few can't miss items for Day 1 of your visit.

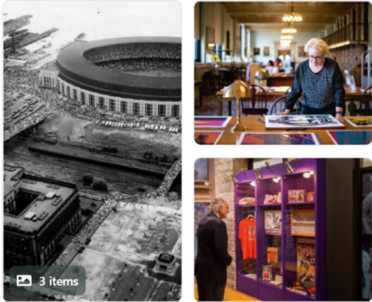


4 items

Total Engagements	941
Likes	85
@Replies	2
Retweets	19
Post Link Clicks	1
Other Post Clicks	834
Other Engagements	0

Cleveland_PL
Tue 4/27/2021 4:07 pm UTC

We're still on the clock for #NFLDraft week! We have you covered for Day 2. Visit Main Library for these can't miss treasures.

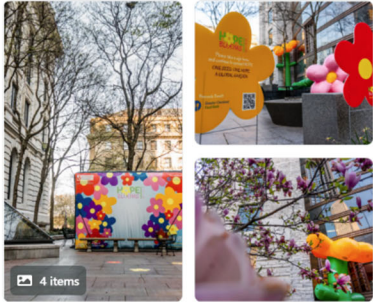


3 items

Total Engagements	763
Likes	30
@Replies	1
Retweets	7
Post Link Clicks	1
Other Post Clicks	724
Other Engagements	0

Cleveland_PL
Fri 4/23/2021 8:58 pm UTC

Guess what sprouted in the Eastman Reading Garden! The #HopeBloomsOhio project was created by local high school students. Learn more about Hope Blooms: bit.ly/2PhHB5z On display until!




4 items

Total Engagements	432
Likes	47
@Replies	5
Retweets	10
Post Link Clicks	19
Other Post Clicks	351
Other Engagements	0

clevelandpubliclibrary
Wed 4/28/2021 7:46 am PDT

Who else is guilty of this? 🤔




The books I told myself I was going to read

Total Engagements	257
Likes	239
Comments	11
Saves	7

clevelandpubliclibrary
Sat 4/17/2021 6:27 pm PDT

#CPLCollectionHighlights View with Cuyahoga River in foreground. Purchased from Bonfoey Gallery in 2005, drawing found in 1993 at the Hollenden House by American Abatement during asbestos removal.



Total Engagements	205
Likes	189
Comments	2
Saves	14

clevelandpubliclibrary
Wed 4/7/2021 9:39 am PDT

Beginning now, the next 50 people who make a gift in recognition of #LibraryGivingDay at <https://bit.ly/3blfywD> or TEXT CPL to 243725 will receive one of these Cleveland Public Library car magnets designed by...



Total Engagements	127
Likes	123
Comments	1
Saves	3

PROPERTY MANAGEMENT

- Continued HVAC equipment service and preventative maintenance/cooling season prep for branches.
- Continued service/replacement of damper motors on LSW penthouse relief damper bank.

- Repaired South Brooklyn and MLK HVAC system.
- Continued LSW return fan motor/VFD replacement project.
- Continued installation of outdoor air quality sensors for the US Ignite air monitoring collaboration with CWRU, Digital C and CSU.
- Continued replacing pre-filters, secondary box and carbon filters on air handlers in LSW/Main.
- Continuing transition from the old reverse osmosis system to Western Reserve's water filtration equipment for LSW humidifiers.
- LSW/Main lighting work orders - ballast replacement and re-lamping.
- Continued work on relocating the carpenters/painters workshop and garage equipment storage in support of the Woodland/CDF FMP project. Finishing furnace, ductwork and ac installation.
- Working on data cabling runs (CAT6) for the branch 211 phones.
- Continued preliminary work, planning and scheduling for the HVAC Ionization project.
- Continuing work/meetings with FMP Core Group and the Capital projects team on FMP design, building standards and move management.
- Worked with Davey Tree on Eastman Garden plantings and Rice branch landscaping work.
- 24/7 response to building emergencies and critical work orders.
- Continuing work on scheduled preventative maintenance requisitions generated by Hippo CMMS.
- Continuing work on the balance of the security camera project (IPS/Harrington Electric).

SAFETY & PROTECTIVE SERVICES

Safety Services

- Safety & Protective Services set a date to meet with Legal to review the CPL video request policy.
- Safety & Protective Services participated in the new employee orientation on LSW 2.

PROTECTIVE SERVICES

Activity

Month	Total Dispatch Activity	Total Alarms	Branch Incidents	Downtown Campus Incidents	Incident Reports Gen.	CPL access activities
April 2021	2145	61	37	26	95	36
March 2021	2326	54	12	5	119	28
Feb 2021	1575	34	1	15	51	16
Jan 2021	1819	39	8	2	24	34
Dec 2020	1846	9	12	4	21	8
Nov 2020	2487	52	16	17	73	29
Oct 2020	2303	69	22	43	94	34
Sept 2020	2550	42	29	30	82	87
Aug 2020	2226	27	12	9	20	37
July 2020	1148	12	5	2	10	23
June 2020	802	13	8	1	30	30
May 2020	200	11	2	0	5	14
April 2020	909	29	0	0	0	4

Special Attention, Special Events, and Significant Incidents

- SPS received a call about CPL property in the Cuyahoga County Sheriff's Department evidence room. SPS branch patrol officers picked up and returned the CPL property to LSW. Those items are currently in quarantine.
- 4/21/21, SPS officer suspected a male of having a holstered weapon at South Brooklyn branch. CPD was contacted and responded but the male left the area.
- Overtime filled for Finance detail and Rice branch 4/30/21.
- SPS vehicles were parked at Woodland garage during the NFL Draft.

Protective and Fire Systems

- April fire extinguisher checks completed.
- South branch was evacuated because of a gas smell. CFD responded and confirmed the source of the smell was coming from the sewer line in the basement. Most like an offsite gasoline dump into a sewer.
- Door issues regarding scheduling at Memorial Nottingham were corrected by IPS technicians.

Contract Security

- Royce contract security staffing was lowered due to the SPS training academy officers returning.

Administration

- Nine Safety & Protective Services officers completed the OPOTA 124 hour Private Security Class at Action Defense.
- One SPS officer resigned in April.
- There was one SPS probationary termination.
- SPS hired two officers in April and they have started the Field Training Officer program.
- SPS worked with Human Resources on multiple investigations.
- SPS Supervisors attended the Human Resources forum.

INFORMATION TECHNOLOGY & CLEVNET

The CLEVNET Directors held their second quarterly meeting of 2021 on April 30, using Microsoft Teams. Hilary Prisbylla, Director of CLEVNET, provided updates and details on a number of projects and solutions underway, including: Springshare's platforms (LibCal, LibChat, and LibAnswers) for virtual reference, seat/room and equipment reservations, event registration and management, and librarian appointment scheduler; self-check using the CLEVNET app; PatronPoint for patron notices and welcome campaigns; Syndetics for an improved catalog user interface that can boost e-resources; and the SirsiDynix open access journal articles project that will launch in early May. Ms. Pribylla's team is also busy with their own instance of a BlueCloud Analytics data warehouse and helping member libraries with numerous building projects and going fine free. Ms. Prisbylla updated the group on the timeline for Stow-Munroe Falls Public Library to join CLEVNET; we plan to add our 47th member in the fall of 2021.

Mr. Finnegan reported on some of the numerous projects his teams are working on including those that involve OPLIN (Ohio Public Library Information Network) such as the VoIP phone systems, and creating greater efficiencies, cost savings, and security for member libraries that have branches at the State of Ohio Computer Center (SOCC), home of CLEVNET's data center.

Timothy Diamond, CPL's liaison to CLEVNET, shared the following information with the assembled CLEVNET directors regarding his upcoming retirement:

"The CLEVNET Operating Procedures state that the CLEVNET Executive Panel is your elected leadership and consists of seven voting members. Six members are elected from the three regions of CLEVNET: East, West and South. . . The seventh seat on the Executive Panel is reserved for Cleveland Public Library because of its unique role and responsibilities as the founding library of CLEVNET. I serve as CPL's liaison to CLEVNET and act as the designee for the Director of CPL. That being said, I am retiring three months from today. My last morning at work will be spent with you at our next quarterly meeting on July 30. I informed the CLEVNET Executive Panel of my plans at our meeting last month. As you know, CLEVNET is administered by Hilary and Larry as Director of CLEVNET and the Director of IT. They are employees of CPL, but their salaries and benefits are funded by the CLEVNET Special Revenue Fund. They currently report to me within CPL's organizational structure.

CLEVNET's operating procedures state: 'Any proposed changes by CPL to CLEVNET's administrative team in terms of organizational structure or reporting structure will be brought to the CLEVNET Executive Panel for discussion and input.' My retirement will cause a change. The operating procedures also state that the Director of CLEVNET and the Director of IT must report to a member of CPL's executive team.

When I first discussed my retirement plans with Felton Thomas, I told him that we needed to bring a nominee to the CLEVNET Executive Panel for their consideration. Felton and I agreed that John Skrtic, Chief of Special Projects and Collections at CPL was the best choice for this role. John started as a page while in high school and has worked his way up through the system. He earned his MLIS and a Master's in Public Administration. Most recently, he served as the Director of Public Service. In his new role, he is responsible for CPL's vast research collections as well as its circulating collection. He also oversees Technical Services which has a strong tie-in to CLEVNET. The CLEVNET Executive Panel discussed the nomination and had no objections to John taking over my role. I will invite him to our July meeting so you can meet him and learn more about him."

Support for Mr. Skrtic's appointment was recorded in the chat section of the online meeting.

Jamie Mason, Director of Rocky River Public Library, reported that the PC Tech SIG (special interest group) met on April 16, 2021; they had a productive meeting with 47 in attendance.

Before adjourning, the directors had the opportunity to share news and best practices from their library systems. Three CLEVNET member libraries have renewal levies on the ballot May 4, 2021.

The CLEVNET directors will hold their next quarterly meeting, using Microsoft Teams, on Friday, July 30, 2021.