

DIRECTOR'S REPORT

September 13, 2022

Strategic Plan

Our Mission:

We are "The People's University," the center of learning for a diverse and inclusive community.

Our Strategic Priorities:

1. Form communities of learning
2. Fight community deficits
3. Ready for the future: CPL 150
4. Cultivate a global perspective
5. Innovate for efficient and sustainable operations

PUBLIC SERVICES

PROGRAMS, SERVICES AND EXHIBITS

Genealogy Clinics

Genealogy Clinics led by the African American Genealogical Society of Cleveland resumed on August 13th after a hiatus of more than two years.

Knitting at PAL

Popular Library Manager Sarah Flinn hosted a Lunchtime Knitting Club at PAL. Participants worked on their current projects and also some hats for donation.

Chinese Language and Beginners Yoga

The International Languages Department has been hosting two programs each Saturday, basic Chinese language instruction and beginners yoga since June. To date Sr. Librarian Caroline Han, has facilitated 12 classes which were attended by a combined total of 100 guests.

Main Library Cricut Crafts

General Research Collections Manager Sarah Dobransky hosted a program in the Indoor Reading Garden showcasing the Science and Technology's Cricut machine with samples and demonstrations.

Music at Main

Local choral group Good Company (a vocal ensemble) performed to an audience of 48 delighted patrons at Main Library on June 4th. They sang pieces highlighting Pride Month. Cleveland jazz group Theron Brown Trio performed to an audience of 30 equally delighted patrons on August 6th.

Book Drops

Popular Library Manager Sarah Flinn and Literature Manager Don Boozer hosted Book Drops and shared titles with uncommon narrators. Some were expected narrators like dogs, cats, or bunnies. Other unexpected narrators included an ashtray and a can of beans. Ms. Flinn also hosted additional episodes with Youth Services Librarian Eric Hanshaw, who shared LGBTQIA+ Teen titles, and Westpark Branch Manager Forrest Lykins, who shared his knowledge of weird fiction.

Literature and Ohio Center for the Book Manager Don Boozer co-hosted Book Drops with Literature Page Mike Deneen on true crime books on July 20th.

Youth Services Programming

Youth Services Children's Subject Department Librarian Eric Hanshaw conducted an Afternoon Adventures (Dungeons and Dragons) program via Zoom.

The Youth Services Department started the summer with their summer reading kickoff on June 2nd. The event was attended by 250 families who enjoyed Mitchell's Ice Cream, Chrissy's Popcorn, the Mini Button Maker, a Flower Power Craft (planting a seed), Video Games, a medallion craft, and a photo screen with Luigi and Mario.

The Youth Services Department represented the library and other Rainbow Readers ERG members at the Pride in the CLE parade on June 4th. Librarian Eric Hanshaw rode the Book Bike!

Public Services Associate Maria Lopez, Children's Librarian Cassandra Feliciano, and Library Assistant, Christine Fezckanin worked with the Summer Lit League Committee at the Great Lakes Science Center for the Summer Reading finale on July 28th.

Youth Services Manager Annisha Jeffries, along with Director of Programming Erica Marks and Director of Education Charles Byrd, presented about available resources for educators and students at CMSD (Cleveland Metropolitan School District.)

Main Library Tours

Groups touring Main Library over the summer included: Attendees of the Urban Library Council Conference, CPL Foundation Board Members and prospective Board Members, a book club group, members of the Cleveland Hiking Club, nine Russian-speaking guests from "Nas Dom" senior daycare, 110 students from Caledonia Elementary, members of the Villa Angela High School Alumni Association, children and teens from the Thea Bowman Center, a NASA Student Event, and new CPL staff members.

Exhibits and Displays

In conjunction with the FRONT International art exhibit in Brett Hall, staff in several departments created the "Langston Hughes in Cleveland, in Context" exhibit on the third floor of the Main Library. Each case displayed items related to Langston Hughes' life.

Fine Arts staff prepared several timely books displays, including one that featured books by or about artists participating in FRONT and another that highlighted contemporary women artists who use their bodies in their art.

Youth Services Summer displays included information on: Juneteenth, Parks and Dinosaurs, Upcoming Summer Programs, Boomin' Books (for the 4th of July), and Minions.

COVID-19 Test Distribution

Lending staff continued to distribute a limited supply of free BiNaxNow at-home COVID tests to patrons via the Drive-Up window.

Passport Acceptance Facility

The Lending Department continued serving as a Passport Acceptance facility. Lending staff review and process new Passport applications, including providing Passport photograph services.

Books by Mail Programs

Words on Wheels: The Shelf Department sent 70 packages including 122 items to Cleveland Public Library patrons through the Words On Wheels program from June to August 15th, 2022. Twenty-three patrons have used this service as of August 15th, 2022.

Homebound: From June 1st through August 12th, 2022 Homebound Services sent 376 packages to its patrons. In fact, July 2022 saw a 42% increase in shipments over 2021.

OUTREACH

Center for Local and Global History Department Manager Olivia Hoge presented the history of Glenville to teachers at Citizens Academy on August 4th.

Literature Department Sr. Librarian Nick Durga hosted a discussion of the nonfiction comic *Putin's Russia: The Rise of a Dictator* at Bookhouse Brewing on June 2nd. The July and August discussions centered on Jason Lutes' *Berlin*, Vol. 1 and 2, respectively. In addition, Mr. Durda also hosted Coffee & Comics at the Rising Star Roastery with creators J.J. Lendl and Dan Gorman, respectively on July 9th and 23rd.

Literature/Ohio Center for the Book Librarian Evone Jeffries hosted a discussion of *Recitatif: A Story* by Toni Morrison at the Rice Branch on June 18th, a discussion of *When the Stars Go Dark* by Paula McLain at Cleveland Public Library's Carnegie West Branch on July 23rd, and on August 20th, Ms. Jeffries hosted an open mic poetry event at Cleveland Public Library's Langston Hughes Branch.

On the last Saturdays of June, July, and August, Literature/Ohio Center for the Book Public Services Associate Michael Credico hosted the "Last Saturday Book Club" focusing on literary fiction with post-apocalyptic themes, held at outdoor venues around Cleveland.

By the end of August, The Ohio Center for the Book (OCFB) podcast, *Page Count*, will have posted eight new episodes including OCFB Fellow Laura Maylene Walter's

conversations with authors, publishers, and a mini-episode about a NE Ohio literary festival. The podcast continues to build subscribers and listeners from its launch in mid-April.

Library Assistant Todd Fagan participated in an all-day event at Max Hayes High School June 2rd. Mr. Fagan also participated in an Open House at West Side Community House on May 25th where he spoke with 80 people. At least one person from the latter event has re-established their Homebound Services account!

Youth Services Associate Maria Lopez took part in the Rock Hall Fam Jam on June 25th. Ms. Lopez hosted a library table with crafts, giveaways, and Summer Lit League registration signups. Ms. Lopez read a story on stage, and the book *Is Everyone Ready for Fun?* by Jan Thomas. Giveaways included free books and baseball bat keychains. The craft for the day was a cardboard baseball bat that kids could decorate using markers and stickers. Over 1,000 people attended the outdoor event.

International Languages staff collected, processed and shipped 2,231 items to nine Long Loan partners.

General Research Collections Library Assistant Alea Lytle represented the library as a member of the Rainbow Readers Employee Resources Group at Pride in the CLE. Ms. Lytle marched in the parade, as well as worked at the library's booth helping to promote Library services including the TechCentral button maker. In addition, Ms. Lytle, along with Archivist Melissa Carr, represented the Rainbow Readers with a vendor table at the Pride + Joy event hosted by Harness Cycle and Gordon Green.

Science and Technology Sr. Librarian Jim Bettinger presented an Overview of Intellectual Property to Cleveland Marshall School of Law Professor Angelin Chang's Entertainment Law 636 class.

COLLECTION MANAGEMENT

Fine Arts and Special Collections staff inventoried and assessed ceramic sculptures made by Cleveland artist Edris Eckhardt in the 1930s for the WPA project and began to plan for the their proper housing. In addition,

staff planned and executed a major shift of the Fine Arts mezzanine and completed a project to weed and shift the Ns on the floor.

Shelf Department pages have been shelving and shifting in the Youth Services, Fine Arts, Science, and Social Sciences stack collections. In addition, Shelf Department Page Jose Sierra has helped Fine Arts staff shift books in the mezzanine.

Shelf Department Assistant Manager Bianca Jackson has been leading the pages in a project to mark all popular DVD discs with the last 4 digits of the item ID associated with the cover.

Literature staff weeded 287 items from the collection and added 353 items during the months of June and July.

The Literature Department took possession of a collection of Superman memorabilia from Janice and Mike Olszewski in August. The sizable acquisition, contained in 42 cartons, was originally coordinated by Chief of Special Projects and Collections John Skrtic. Literature Department Manager Don Boozer and Sr. Literature Department Librarian Nick Durda will be handling the organization of the new collection. Director of Technical Services Sandy Jelar Elwell also assisted in the logistics of the Deed of Gift and the drop off at CPL's Lakeshore Facility.

The Photograph Collection had twenty-one roller shelves installed to assist with use of the collection.

Photograph Collection Librarian Brian Meggitt picked up a donation of a folio of 27 photographs by Margaret Bourke-White. The photographs, circa 1927-1928, are of South Farm, Waite Hille, Ohio, and were donated in the name of The Francis McIntosh Sherwin Family and Margaret Halle Sherwin Family.

During July, Photograph Collection Librarian Brian Meggitt received the Janice and Mike Olszewski Broadcast Photo Archive, a collection of over 3,000 photographic prints and slides documenting the history of radio broadcasting in Cleveland from the 1920s onward.

Center for Local and Global History Department Library Assistant Danilo Milich processed and filed 24 park plans.

Center for Local and Global History Department Library Assistant Adam Jaenke photographed Public Administration Library, Harvard-Lee Branch, the Cleveland Pride March, the historic Variety Theater on Lorain Avenue, and Union Branch for the Neighborhood Photographic Survey.

Map Collection Librarian, Lisa Sanchez, added Cleveland Public Library, Map Collection, to the [Western Association of Map Library's](#) online collection guide.

Center for Local and Global History Department Map Collection Librarian Lisa Sanchez, uploaded a set of North Broadway and Kinsman neighborhood photographs. These neighborhoods will receive their own finding pathway and will be available on the Digital Gallery.

The Photograph Collection acquired a donation of 20 photographs of the East Ohio Gas explosion in 1944. The photographs are snapshots taken in the aftermath of the explosion and show an intimate, on-the-ground view of the devastation.

International Languages Department staff withdrew 1,154 items from collection, sent 24 items to Preservation and 78 to Book Prep. A Total of 720 items were moved to stack collections and 1,564 new items were received into department from Tech Services.

International Languages Manager Milos Markovic is working with his team to scan all of the German language titles as a first step to weeding and stacking older materials.

The International Languages Department received new DVD shelving which will greatly enhance their ability to display and promote new materials. Library Assistant Deman Deng has begun the long process of shifting and reorganizing collections to maximize efficiencies and ease of access for patrons browsing collections.

Business, Economics, and Labor Library Assistant Alicia Woodman completed the finding aid for the unfiled 28

boxes of Citizen's League Collection materials. This document will be used as a template when the collection is consolidated and moved.

RESEARCH THAT'S ONLY POSSIBLE AT MAIN LIBRARY

- Special Collection staff assisted a patron in the preparation of biographical information for the Cleveland Past Masters project.
- Staff provided patrons with scans of chess and checkers materials for which CPL owns the only known copy.
- Special Collections staff worked with a patron in Berlin who is interested in what CPL's chess collection can reveal about French artist Marcel Duchamp.
- Staff assisted patrons with Schweinfurth-related requests that ended in the further digitization of the collection.
- A medievalist from the UK visited Special Collections to examine CPL's medieval leaves and codices.
- Literature Department Manager Don Boozer collaborated with Fine Arts and Special Collections Manager, Dr. Heather Shannon on a patron's request concerning whether an item in our collection was a facsimile or an actual 1601 printing of a play. While Literature had a facsimile edition, Dr. Shannon verified that Special Collections copy was an original copy from 1601 of Anthony Munday's play *The Downfall of Robert, Earl of Huntington*.
- Photograph Librarian Brian Meggitt assisted an architectural historian with identifying a building in the far distance of a view of Champlain Avenue. Once identified as the old Ohio Bell Building, Mr. Meggitt assisted the patron in finding and obtaining images of the building.
- Center for Local and Global History Department Librarian Terry Metter used CLGH's editions of the Cleveland Scene on microfilm to provide high resolution scans to a local author who is publishing a special edition of a previously published work about the rock group Duran Duran.

- Center for Local and Global History Department Library Assistant Lisa Sanchez found information for a patron interested in the artists who designed the tile reliefs inside the West Side Market.
- Center for Local and Global History Department Photograph Librarian Brian Meggitt assisted a producer for a local media company find and obtain photographs of Cleveland artist H. Carroll Cassill for an upcoming documentary on artist Dexter Davis.
- Center for Local and Global History Department Library Assistant Adam Jaenke, with the expertise of Archivist Melissa Carr, found information about a rotating geo-physical dome for patron Dan O'Shannon. The globe was housed in the Main Library building from 1969-1996 when it was donated to the Cleveland Museum of Natural History.
- Center for Local and Global History Department Library Assistant Lisa Sanchez found photos of Wali Akram for an out of state patron. Mr. Akram founded the first mosque in Cleveland.
- Center for Local and Global History Department Library Assistant Adam Jaenke assisted a patron locate the death certificate of an infant family member who passed away in the 1940s. This provided answers to many of their questions about the family member.
- Center for Local and Global History Department Librarian Terry Metter assisted a patron who was researching the Aeromarine Company, which employed their grandfather in the early 20th century.
- Center for Local and Global History Department Librarian Terry Metter assisted a patron with researching Twyla Conway, a Clevelander who was involved in local radio and television broadcasting, and the broadcasting award named for her. The patron is planning on producing a short documentary about the life of Mrs. Conway.
- Center for Local and Global History Department Librarian Terry Metter assisted a group of 6 designers from a large local bank. The group used a variety of maps of Cleveland in the Map Collection

to complete a project-based professional development exercise that was being conducted by the bank.

- Center for Local and Global History Department Librarian Terry Metter assisted a Cleveland Municipal School District high school teacher with locating maps showing local waterways and the history of development around the neighborhood of the school.
- Center for Local and Global History Department Library Assistant Adam Jaenke assisted a patron with finding the population of Wadsworth, Ohio starting in 1950 and going back to the beginning of the census.
- Center for Local and Global History Department Manager Olivia Hoge assisted a researcher interested in writing a children's book about Garrett Morgan. Ms. Hoge pulled maps and books and assisted the patron with newspaper microfilm for background information.
- Center for Local and Global History Department Manager Olivia Hoge found the name and death notice of a person who made over 300 violins in his garage in the Fulton neighborhood.
- Popular Library Assistant April Lancaster assisted a patron with finding articles for his research on former Euclid municipal judge Robert Steele. Steele was convicted in the murder of his wife in 1969.
- A researcher in the Science and Technology Department was able to compare two reference volumes of *The Most Holy Trinosophia of the Comte de Saint-Germain* (2d ed., 1936) and *The Most Holy Trinosophia of the Comte de St.-Germain: With Introductory Material, Commentary, and Foreword* (6th ed., rev., 1983). Cleveland Public Library is one of only a handful of libraries to have the 1936 edition, the later edition, and a translation (located in the Social Sciences Department).
- Social Sciences Librarian Helena Travka helped CPL Archivist Melissa Carr search for information on the architects of Villa Angela in 1878 buildings. Cleveland Public Library is the only library to own

Villa Angela Academy (1878-1990): A Historical Review; and one of only four libraries to own *Echoes of Jubilee: Ursuline Academy, Villa Angela, Nottingham, Ohio.*

- Social Sciences Library Assistant Peter Elwell worked with an author using databases and resources from the Sports Research Center to help locate information for a future book pertaining to the Spinney Amateur Baseball League and the Interstate Baseball League from the late 1890's through 1910.
- Social Sciences Sr. Librarian Mark Moore helped a researcher from Cincinnati with some baseball information. The Library has several books by this author in the collection, and he autographed those in the Sports Research Center.
- Social Sciences Sr. Librarian Mark Moore assisted a writer with materials from *Martin Stone's Jackie Robinson File*, a unique resource containing original documents from Robinson's attorney (Mr. Stone). The author was interested in Robinson's various correspondences about certain movies.
- An out-of-state researcher contacted the library looking for information related to several Chinese restaurants in the Cleveland-area during the 1920s. Business, Economics & Labor Librarian Zachary Hay worked with Center for Local & Global History staff to assist the patron both in-person and via email. He found several resources available at the Library, including *Assimilation of the Chinese in Cleveland*, written for a Kent State University course by Mary Gensler. Cleveland Public Library is the only library in the world holding this title.

STAFF DEVELOPMENT

In partnership with Safety and Protective Services and Human Resources, Sr. Directors of Public Service Robin Wood and Amiya have been busy presenting *De-Escalation: The CPL Way* (Part B) to staff. Training sessions began on June 10th and will continue through September.

Lending Supervisor Reggie Rudolph assisted in facilitating De-Escalation training (Part A, led by a

consultant) on the following dates: June 13th, July 18th, and August 9th.

Lending and Circulation Manager Steve Wohl along with Lending Supervisor Reggie Rudolph continued serving on the BookEnds training team. Mr. Wohl facilitated numerous classes over the summer including: Customer Service, SIRSI, Circulation, and Operations 101.

Sr. Director of Public Services, Main Library Robin Wood attended the annual American Library Association conference in Washington, DC in June.

Fine Arts and Special Collections staff attended an in-house materials handling workshop taught by the Library's preservation technicians on June 22nd.

Special Collection staff traveled to Ohio State University to meet with Eric Johnson, professor and curator of OSU's rare books and special collections on July 7th.

Literature Department Manager Don Boozer participated in the Choose to Read Ohio (CTRO) Author Reception at the State Library of Ohio on July 13th, introducing the children's and adult's Great Reads selections chosen by the Ohio Center for the Book.

Center for Local and Global History Librarian Terry Metter completed an online Genealogical Principles course through Boston University.

Youth Services Children's Librarian Cassandra Feliciano attended the following webinars: *Info2Go Library Programming in the Great Outdoors*, and *Challenging Behaviors in Children and Teens*.

Government Documents Library Assistant Alea Lytle viewed the Federal Depository Library Program (FDLP) webinars *In Focus: Flickr and the Library of Congress* and *There's A Month for That: Exploring Federal Government Resources for Diverse Monthly Celebrations*.

Business, Economics, and Labor Librarian Susan Mullee completed the courses *Learning Bitcoin and Other Cryptocurrencies* and *Affiliate Marketing Foundations* from LinkedIn Learning. She also attended the FDLP

Academy webinar, *Inside the Monthly Labor Review: 107 Years of Historical Data*.

Business, Economics, and Labor Librarian Zachary Hay watched the NEO-RLS archived webinar, *Arresting the time robbers in your life*.

Business, Economics and Labor Library Assistant Alicia Woodman attended the *Diverse, Equitable, Inclusive & Accessible: Putting DEIA into Practice in Your Library* archived webinar and *Cataloging Unusual Items* from NEO-RLS. She also viewed Simon & Schuster's *Adult & Kids Fall Previews for 2022*.

Social Science Library Assistant Peter Elwell attended the NEO-RLS webinars *HR Stuff Every Supervisor Should Know*, *Time Management: Yours and Theirs*, *Subject Librarians: A Model for Public Libraries*, and *Cataloging Unusual Items*.

Social Sciences Librarian Forrest Kilb attended the Webjunction webinars, *Break Free from Misinformation in an Escape Room*, and *Suicide Prevention for Veterans, Service Members, Families and Communities*.

Social Sciences Librarian Helena Travka viewed the Reading Group Guides Book Club's *Speed Dating Spring 2022*. and several U.S. Book Fair 2022 recorded sessions.

Social Sciences Sr. Librarian Mark Moore listened to the Fan of History podcast episode *The Library of Ashurbanipal*.

General Research Collections Manager Sarah Dobransky attended Ryan Dowd's *Mental Illness (Part 3): Q&A with Dr. Eric Ward and Ryan Dowd*, participating in the live question and answer portion.

Lending Supervisor Karie Felder attended the NEO-RLS webinar *HR Stuff that Every Supervisor Should Know Parts 1 and 2* on June 1st and June 22nd.

Subject Department Clerk Michael Earley attended the NEO-RLS webinar *Google Products: An Overview*.

OTHER

Center for Local and Global History Library Assistant Dan Milich passed away in July. He had been with the department since 2008 and will be missed by his colleagues.

The Library was invited to participate in the upcoming "Peripheral Manuscript: Digitizing Medieval Manuscripts in the Midwest," a project co-sponsored by Indiana University, Saint Mary's College, and Loyola University Chicago.

Fine Arts and Special Collections Manager Heather Shannon, Librarian Stacie Brisker, and Literature Department Manager Don Boozer hosted two summer on the Cuyahoga interns from Smith College working with Case Western Reserve University's Karamu House archives for a visit to Main Library. The students were introduced to the library's Karamu House materials and were provided a tour of Main Library.

Youth Services Manager Annisha Jeffries attended the American Library Association Caldecott Celebration on June 26th in Washington, DC.

Business, Economics and Labor Librarian Zack Hay was nominated for and received the WOW Innovation Award for 2022. All his hard work, especially with the department's job postings board, has been recognized as an important part of the organization. Congratulations to Mr. Hay.

Lending and Circulation Manager Steve Wohl continued serving as the on the CPL Labor-Management Committee (LMC). In June 2022, Mr. Wohl was asked to serve as Co-Chair of the committee.

Lending and Circulation Manager Steve Wohl worked with CLEVNET/IT and Cleveland Municipal School District (CMSD) to facilitate a new partnership that would ensure every CMSD student is registered for a CPL card. CMSD Student IDs will now have a CPL card printed on the back of the ID; allowing the student to checkout up to 10-CPL items and access all CPL e-media and research databases.

TECHCENTRAL

Community Engagement: Visits and Outreach

- TechCentral hosted a tour of students from East Prep Academy on June 1st.
- TechCentral provided 3E/OPS the button maker and button supplies for Juneteenth Freedom Fest.
- TechCentral provided button making and LEGOs for the Art Box Maker Mania on July 16th.
- TechCentral provided a tour for a Young Scholars' Academy Program participant on August 4th.
- TechCentral hosted students from the Russian Summer Camp with a tour and button making on August 8th.
- TechCentral hosted a tour/demo for two senior groups from the Collinwood Recreation Center on August 19th and 23rd.
- TechCentral provided tour for three NASA tour groups on August 25th.
- TechCentral provided "Proud to be" buttons from a various country for One World Day on August 28th.

Professional Development and Meetings

TechCentral Manager, Suzi Perez, and TechCentral Assistant Managers, Melissa Canan and Matt Sucre, attended the Pew Broadband Access Summit in Cleveland, June 21st-22nd.

TechCentral Assistant Manager, Matt Sucre, completed his year-long fellowship with NTEN.

Library Assistants - Computer Emphasis, Allison Collins, Tawana Campbell, and Carlos Piepenburg were promoted to Technology Associates on August 1st.

TechCentral welcomed Library Assistant, Computer Emphasis, Desiree Smith, from the Woodland branch as a new Technology Associate on August 1st.

Library Assistant - Computer Emphasis, Jorge Arganza, will be departing TechCentral on August 27th. He has accepted the Librarian position in Science & Technology.

PST Monthly Report: June 1st - August 31st

Service Calls and Tickets Summary

Service Calls and Tickets Received: 342

- CPL IT Tickets: 325
- CPL TechCentral Tickets: 8

Service Calls and Tickets Resolved: 209

Tickets currently in Progress: 164

- Completely updated installed new computers in South Brooklyn.
- Updated all computers at Glenville, Rice, Mt. Pleasant, Harvard-Lee to end social distancing.
- Working on organizing and cleaning Automation storage.
- Still sorting and recording old equipment to give to PCs for People.
- Continuing to Image and deploy PCs to update Branches.
- Assisting CLEVNET with testing of Windows 11 by imaging 3 TC computers to test before the early august rollout.
- Installed new computers in the Collinwood Branch.
- Asset Tag and record new shipments of IT equipment.

CLEVELAND DIGITAL PUBLIC LIBRARY

Summary

ClevDPL scanned items, repaired books and manuscripts, did ILL, and served patrons.

Programs & Exhibits

ClevDPL ordered supplies for the mini-book making proposals for the summer, distributed them, and held programs. ClevDPL participated in the exhibits team convened at Main Library.

Public Service Statistics

ClevDPL had 215 in-person visitors from June 1st to August 28th, as well as 37 two-hour scanning appointments. For the Digital Gallery, June 1st to August 28th, Google Analytics (GA) reports 22,002 sessions for 15,496 users and 378,190 page-views. Search engines delivered 87.7% of our accesses (Google). Searching in CONTENTdm accounted for 22.7% of our accesses. Referrals were 6.7% of our accesses (including 26% from Wikipedia, 14% CPL, and 9% DPLA). 3% of sessions came from social media (78% Facebook, 12% reddit, 8% Twitter, and a bit from Pinterest and Google

Groups). Over the summer, 49% of our users accessed our site using desktop computers, and 51% accessed CONTENTdm through mobile devices (4% of which were tablets and 47% of which were mobile).

Outreach: Community partners work during the summer included the Ukrainian Museum and Archives (scanning in CDPL), Baldwin-Wallace University (yearbook project), Cleveland Orchestra (scrapbook project), and many others. The staff worked with numerous northeast Ohio artists to scan their canvases.

Collection Development

From June 1st to August 28th, 4,989 images were scanned, 5,935 were post-processed and QA'd, and 4986 images were uploaded, many of which were included in multiple-image .pdfs. The web archives continue to document 44 unique Cleveland and NE Ohio organizations. Scanning highlights include continuing scanning chess collection items, scanning sheet music, scanning manuscripts for transcription, and continuing the Cleveland Orchestra scrapbook project. ClevDPL post-processed scanned microfilm and volumes from a collection of volumes from the East India archives for the Special Collections Department.

ILL

Statistics from OCLC are one month behind and cover June 1st to July 31st. June through July, there were 108 requests from CPL users for materials from other libraries. Response time by other libraries, likely due to the pandemic, averaged a 14 day hour turn-around on our patron's requests. June to July, partner libraries made 1274 requests through OCLC to borrow from CPL and 86 ILL requests using ALA forms. CPL staff managed a response time of 5 days and 3 hours for research partners. We again had numerous ILL requests from incarcerated persons and general researchers using ALA forms. June to July, there were 10 document delivery/copy requests.

Staff Development

Digitization staff learned/reviewed scanner use and procedures over the summer for our new i2s scanner and several substitutes were trained on photoduplication processes.

Preservation

From June 1st to August 28th, preservation received 103 items and returned 47 items. The team produced 36 labels, did 41 complex, 1 simple book repairs, and completed 62 complex flat paper repairs on difficult oversized maps and plans, including encapsulation, washing, and mending. Staff made 23 phase boxes. Staff processed 229 digi-covers this summer. The preservation team continued working on an inventory of artwork in the library system, focusing on keeping up with the master plan.

Media

Staff have been working with poet Joe Balaz to install a digital exhibition of his work on the touch wall. The exhibit will go on display at the same time Mr. Balaz has a reading in the Center for the Book.

Planning Activities

Staff continue to plan for art moves. The preservation team is planning for an October refresh of the John G. White Exhibit Hall.

OHIO LIBRARY FOR THE BLIND AND PRINT DISABLED

Activities

For summer 2022, OLBPD circulated 139,595 books and magazines directly to patrons. OLBPD also circulated an additional 9,783 Dimensions Newsletters to readers. OLBPD registered 229 new readers to the service. Approximately 704 BARD patrons among 1,355 active users downloaded 26,233 items. August statistics were not ready at the time this report was submitted.

OLBPD is moving forward with plans to add an onsite audio recording studio. This studio should improve our capabilities to produce audio reading materials and increase the quantity of titles of local interest produced per year.

NLS requested network libraries to sign cooperative agreements to memorialize the cooperation between NLS and its network libraries cooperation in support of providing their library service. CPL has returned a signed agreement to NLS.

OLBPD hosted State Librarian Wendy Knapp, Associate State Librarian for Library Development Evan Struble, and Head of Circulation & Special Services Tracy Grimm for a site visit on August 18. Their visit was part of an annual site visit to discuss operations and identify how funding is used.

OLBPD provided children braille board books and a Perkins Panda reading kit to the August Sparkles of Joy hosted at Rice Branch.

The OLBPD adult book club met on June 10 to discuss *The Vanishing Half* by Brit Bennett; on July 14th to discuss *The Good Earth* by Pearl S. Buck; on August 11th for a Summer Book Share.

OLBPD staff participated in programming and provided information and talks about the service to the American Council of the Blind (ACB) Ohio on June 12th; and CPL Disabilities ERG on June 21st.

Staffing

OLBPD Consumer Assistant Michael Haverman resigned effective August 22, 2022.

PUBLIC ADMINISTRATION LIBRARY

June 2022

Programs/Exhibits

Public Administration Library received a new CPL logo tablecloth for the table outside the library displaying Popular titles.

PAL highlighted Pride Month with a lobby display. The department displayed books for Juneteenth and Cleveland History Days inside PAL.

Collections

- With assistance from Cleveland Public Digital Library the following titles have been added to the Digital Gallery:
 - Cleveland (Ohio). Mayor's Commission on the Crisis in Welfare. 0009120640447
- Titles transferred for possible scanning include:
 - ocm04950027: *Gladstone: Urban Renewal Project No. R-8* / Prepared by City Planning

Commission, Urban Renewal Section, Cleveland, Ohio. 0009120608287

- ocm11697817: *Gladstone Urban Renewal Project: Survey and Planning Application* / Prepared by City Planning Commission, Urban Renewal Agency. 0009120608295
- ocm04768920: *Supplemental Report to Gladstone: Urban Renewal Project No. Ohio R-8 (January 14, 1963)* / Prepared by Robert L. Free for the city of Cleveland. 0009111719028
- ocm04718314: *Statement of Anthony J. Celebrezze: Mayor of the City of Cleveland, Before the House Investigating Committee, February 13, 1956.* 0009120651683
- BCO-0124: *Races and Nationalities of Cleveland, Ohio, Distributed by Wards, 1920-1923.* One map, 0009111724291
- With Catalog's assistance, links were added to the following marc records titles:
 - *Community Preparation for Desegregation, Cleveland, November, 1974-September, 1976* / by Rachel B. Tompkins. 0009131340961, LA348.C6 C65X
 - *Non-White Residential Patterns: Analysis of Changes in the Non-White Residential Patterns in Cleveland, Ohio, from 1910-1959.* 0009204309893, 326.9771 C596N
 - *Welfare Digest: A Tribute to Dr. Harris R. Cooley, Dreamer, Founder, Builder.* 0009120640629, 360.0771 W4569
- A patron shared copies of the *Red Line Realignment: A New Subway Plan for Downtown Cleveland* to share with various library departments.

Transferred

PAL has transferred 28 titles (one title was 22 volumes; another title was 20 volumes) and withdrawn 2 titles.

Reference Questions Unique to PAL

- Assisted with question concerning Cleveland Public Library's establishment.
- Assisted patron with information about fireworks in the City of Cleveland.

- Assisted patrons seeking new titles about fire/firefighting.
- Assisted patrons with information concerning parking, creating an outside patio on sidewalks in front of restaurant.
- Assisted patron with information concerning the beginning of Standard Oil company.
- Assisted patron question concerning City Canvas question with City Landmarks information.

Outreach

The Lunchtime Knitting Circle met on June 8, beautifully crocheted blankets with matching hats were donated by a mother of regular member. The next Lunchtime Knitting Circle meeting will be in September.

PAL has been added to the graphic distribution list.

Staff

The Public Administration Library met with Aaron Mason, Director of Special Projects and John Skrtic, Chief of Special Projects and Collections on June 1st.

Public Administration Library and staff were photographed on June 2nd by Adam Jaenke for the Photograph Collection's Neighborhood Photographic Survey (NPS).

Melissa Carr toured PAL on June 7th. Charles Mocisran, Cleveland City Archivist, provided a tour of the Cleveland City Archives on June 7th to Aaron Mason, Melissa Carr, Denise Williams-Riseng, and Elaine Herroon.

New security cards for swiping into City Hall were received from City Hall Human Resource Department.

July 2022

Programs/Exhibits

PAL celebrated National Ice Cream Month with a lobby book display. Popular continues to share titles with PAL.

Collections

- With Catalog's assistance, links were added to the following marc records titles:
 - *Cleveland Municipal Court: A History: 1912-1987* 0009185333045
 - *The Native Forests of Cuyahoga County, Ohio* 0009117663584
 - *The Plain Dealer: One Hundred Years in Cleveland* 0009132334146, PN4899.C6 P57
- With assistance from Cleveland Public Digital Library the following titles have been added to the Digital Gallery:
 - ocm11697817 *Gladstone Urban Renewal Project: Survey and Planning Application / Prepared by City Planning Commission, Urban Renewal Agency.* 0009120608295

Transferred

PAL has transferred 8 titles and withdrawn 3 titles.

Reference Questions Unique to PAL

- PAL answered questions concerning open burning, fireworks,
- PAL provided information to patron concerning ordinance 605.11.
- The legislative history of an ordinance was provided to a patron.
- Emailed patrons concerning gun laws, Cleveland dirt bike park, and Airbnb information.
- Shared information on the West Side Market with a patron.

Outreach

The Public Administration Library quarterly title list was distributed by email.

PAL distributed Senior Day flyers for the Department of Aging.

Staff

David Furies attended a webinar concerning the weeding of Government Documents.

Elaine Herroon attended De-Escalation Training Session B on July 21st.

August 2022

Programs/Exhibits

PAL's City Hall Lobby display featured "Back to School" books. PAL displayed books about the Great Lakes, and Popular continues to share books with PAL.

Collections

- With assistance from Cleveland Public Digital Library the following titles have been added to the Digital Gallery:
 - *Gladstone: Urban Renewal Project No. R-8 / Prepared by City Planning Commission, Urban Renewal Section, Cleveland, Ohio.*
0009120608287
 - *Races and Nationalities of Cleveland, Ohio, Distributed by Wards, 1920-1923.* 0009111724291
 - *Statement of Anthony J. Celebrezze: Mayor of the City of Cleveland, Before the House Investigating Committee, February 13, 1956.*
0009120651683
 - *Supplemental Report to Gladstone: Urban Renewal Project No. Ohio R-8 (January 14, 1963) / Prepared by Robert L. Free for the city of Cleveland.* 0009111719028
- Titles transferred for possible scanning include:
 - *Amendatory Application for Loan and Grant: Part 1, East Woodland Urban Renewal Project, Ohio R-7.* 0009120608303, HT177.C6 A428 1970X
 - *Notes on Cleveland and Urban Renewal: [A Report] / [By John B. Williams].*
0000184161677, HT177.C6 N677 1964X
 - *Public Hearing in East Woodland Urban Renewal Project, No. Ohio R-7: Friday, March 4, 1960, Council Chambers, City Hall, Cleveland, Ohio.*
0009120609632, HT177.C6 P82X
 - *The Relocation Program: Amendatory Application for Loan and Grant, East Woodland Urban Renewal Project, Ohio R-7, Amended / City of Cleveland, Dept. of Urban Renewal & Housing, Division of Urban Renewal.* 0009132315400, HD7304.C6 R47X
 - *The Urban Renewal Plan: East Woodland Urban Renewal Project No. Ohio R-7 (April, 1960) /*

Prepared by [the] City Planning Commission,
Urban Renewal Section. 0009120608311,
HT177.C6 A428 1968X

- *Woodland Ave./East 55th St. Blight Study /*
City of Cleveland. 0009105689492, HT177.C6 W65
1987X
- Received two copies of the *2022 City of Cleveland*
Budget, one copy was sent to Business.

Transferred

PAL has transferred 8 titles and withdrawn 5 titles.

Reference Questions Unique to PAL

- Assisted patrons with use of old City Records.
- Assisted patron with historical information on
Board of Control in Cleveland.
- Assisted patrons with information about tree laws,
drones, noise ordinances and short-term rentals.
- Assisted patron researching historical ordinances.

Outreach

A large donation of yarn was given to PAL for the
monthly Knitting Club. Knitting classes have been set up
for the beginning of 2023 at PAL.

Staff

David Furies' role has expanded with assisting the
Acquisitions Department with purchasing eBooks system
wide for the library. His weekly budget has been
increased from \$500 to \$1500. David Furies attended De-
Escalation Training Session B on August 29th.

Staff assisted History Department with a selection of
publishers for regional titles.

Congratulations to Don Petit, a member of the Cleveland
Landmarks Commission as he is retiring at the end of
August. He has shared City Planning materials with
Cleveland Public Library over the years, including a
selection of plans shared with Map Collection. PAL is
scanning the Cleveland Landmarks Commission binders for
future uploading to the CPL Digital Gallery.

ARCHIVES

Donation Received

In July, the Archives received a donation of a 16-page zine titled *What We Wrote...*, which was produced following the Library's Creative Writing Contest, held in the fall of 1974 in conjunction with the tax levy campaign of that year (which failed by 155 votes and was followed by a successful 1.5 mill levy campaign the following year, in 1975). The booklet features the contest's winning poems and drawings submitted by Cleveland teens from Main Library and numerous branches. The zine was given to the Archives by Michael Miller, who frequented South Brooklyn Branch as a child, and whose award-winning acrostic poem "Library," written when he was 14, appears in the collection.

Visits to the Archives

Dr. Beth Nagy, professor of Urban Affairs at Cleveland State University, visited the Library on August 5th, several months after a similar visit made by four of her undergraduate and graduate students. Dr. Nagy visited the Archives, the Center for Local and Global History, the Map Collection, and the Photograph Collection, and she was introduced to numerous resources to use in her teaching and share with her students.

On August 9th, State Senator Jerry C. Cirino, a Republican from Ohio Senate District 18 (which includes Portage County and parts of Geauga and Lake Counties), visited the Library; during his tour, he shared his memories of childhood visits to Alta Branch and his interactions with Children's Librarian Dorothy P. Schnack, who worked at Alta from 1959 until her retirement in 1972. Photographs of Ms. Schnack and the branch were shown to Senator Cirino, as were correspondence, newspaper articles, and other materials documenting the history of the Library's service to residents of Little Italy.

Research

At the request of two patrons who visited the Youth Services Department in July, research was conducted on the Lewis Carroll Room during the 1970s. The patrons, who were in college at that time, remembered visiting the Children's Department and seeing a display in the shape of a tree, and they requested photographs of it.

Found in the Archives were numerous black and white photographs taken at the opening of the newly renovated Lewis Carroll Room on February 11th, 1961. Many of the photographs depict the large, wooden sculptures and display cases featuring stylized characters from Carroll's *Alice's Adventures in Wonderland* made by Cleveland artist and designer Fred Neumann (1914-1997), who was born in Budapest and immigrated to the US at the age of seven. The sculptures, which Neumann styled after John Tenniel's illustrations for Carroll's books, depict gardeners Three and Five with a rose tree, Alice with a long neck peering into the trunk of an old tree (at the top of which sits a grinning Cheshire cat), and a Mad Hatter with his hand outstretched.

Other Activities

Archivist Melissa Carr was invited by Director Thomas to serve as a mentor to one of Dance/USA's Archiving and Preservation Fellows, Hallie K. Oines, during her summer fellowship at Dancing Wheels Company & School, a physically integrated dance company founded in Cleveland in 1980. Ms. Oines, a native of Montana, is a bright graduate student who is completing her Master's in Library and Information Science with a focus on archives and digital curation at the University of Maryland, and she spent the summer developing systems for the organization and arrangement of Dancing Wheels' archives, as well as preparing for a traveling exhibit from the Dancing Wheels archives, while living in Cleveland. Discussed were practices and strategies for preserving different types of material. Visits to the Cleveland Museum of Art, the Cuyahoga County Archives, and the Western Reserve Historical Society Library were arranged. In August, Ms. Carr and Ms. Oines attended Dance/USA's annual conference in Denver, which focused on archiving and preservation.

BRANCH NARRATIVES

During the summer of 2022, Youth Opportunities Unlimited workers were reintroduced to the branches. De-Escalation training, through a partnership with ERC and CPL, was brought to staff emphasizing the partnership between all CPL departments when providing safety.

The branches Summer Lit League (SLL) sign-up, participation, and activities went well with over 6,954

Registrations and 2,652 completions. Over 900 plus patrons enjoyed a full day of SLL finale activities at the Great Lakes Science Center.

Branches moved to Phase 4 in the Pandemic Reopening plan, opening meeting rooms and buildings to full capacity, removing patron time limits, masks for patrons were no longer mandatory, and more. As a result, branches welcomed back many regular patrons and experienced an increase in attendance. We continue to offer curbside and walk-up services.

Summer Feeding in partnership with the Greater Cleveland Food Bank was immensely popular with the addition of backpack kits through August.

The Public Services Edgewater and Wade Oval book boxes continue to be in demand. The book boxes provided the community a non-traditional avenue to check out books, receive a new library card, check out seeds from the Cleveland Seed Bank, offer crafts for youth, all while enjoying nature and music.

The RTA vaccination bus partnered with Carnegie West, Martin Luther King Jr., Memorial Nottingham, Rice, and Rockport to provide patrons with COVID and other immunization shots.

D1 EASTMAN - Jamie Lauver was hired as the new branch manager, replacing the manager who retired in 2020. The branch welcomed Public Services Generalist Ebony Fields, who previously worked as a Clerk at Main Lending Department. Library Assistant Nancy Sommer, Youth Librarian Cassandra Feliciano, and Mr. Lauver partnered with the Westown Community Development Corporation and Halloran Park to present Farm in the City. There were 287 people in attendance. Mr. Lauver took part in two other community events, The Hooley at Kamm's Corners, and Edgewater Neighborfest. Ms. Feliciano attended the CMSD New Tech West Meet & Greet. Ms. Feliciano was an active participant on the SLL Committee and assisted with the finale at the Great Lakes Science Center.

D1 LORAIN - Lorain Manager Crystal Tancak accepted a promotion to South Brooklyn branch manager. Other Lorain branch staff continue to serve at their temporary locations while the branch is being renovated.

D1 ROCKPORT - Rockport Branch welcomed Public Services Associate Kyra Berzonsky. The Rockport Facilities Master Plan groundbreaking was held in August. The branch had a Summer STEM program every Thursday, engaging youth ages 6-13 with fun experiments. Youth staff regularly attended Nature's Way Day Camp and visited CMHA's Riverside Park Community Day Camp. Staff attended school meet-and-greets at R.G. Jones, Artemus Ward, and Garfield elementary schools. The Fire Department visited the branch during the SLL finale. With the help of Archivist Melissa Carr, the branch held a Branch History program and a Paint Cleveland History program.

D1 BBTTTC - The Best Buy Teen Tech Center hosted popular weekly programs: Teen Tuesday, which featured challenging activities for members aged 13-18; and Tabletop Thursday, which allowed members to explore a wide array of board games. We also held two week-long programs: a Robotics Camp and a Raspberry Pi Camp. Shorter camps included Take Flight, exploring different mediums that can fly, and Summer's Last Hurrah, a celebration and preparation for the new school year.

D1 WALZ - Branch Manager Jeanmarie Gielty conducted a monthly virtual book/movie club with the Walz Area seniors in June and July with multiple regular participants in attendance. Ms. Gielty also transported materials to the St. Augustine Towers for the seniors who do not currently have library access. Ms. Gielty attended the West 80s Stakeholders meeting, the Community Meeting on Watterson Lake/West 74th Site, and met with the new Horizon School Director to discuss fall outreach programs with the new education center.

D1 WEST PARK - West Park welcomed a new Branch Manager Forrest Lykins, and bid farewell to Library Assistant Computer Emphasis Katie Power, who accepted the Glenville Children's Librarian position. Children's Librarian Libby McCuan performed Story Times for West Park daycares and summer camps throughout the summer. She also hosted a table at three Pop-Up in the Parks events at Impett Park, Davinwood Park, and Gunning Recreation Center. West Park was also represented at Kamm's Corners Hooley and the First District Fire Ice Cream Social. Ms. McCuan participated on the SLL Committee, including recording a craft video and helping at the finale at Great Lakes Science Center.

D2 BROOKLYN - Branch Manager Ron Roberts worked in OPS to provide outreach to Cleveland seniors.

D2 CARNEGIE WEST - Carnegie West has the first permanent Story Walk in the city, thanks to funding from the Thomas H. White Foundation and assistance from the Mayor's Office of Capital Projects. To commemorate its debut in Frank Novak Park, a celebration featuring the Cleveland Museum of Art, a CPD horse, Mason's Creamery, a harpist and violinist from Opus 216, Ohio City Pizzeria, and Twister Girl balloons were held outside in the park and plaza. Over 170 residents enjoyed the celebration and listened to the inaugural story, *A Park Connects Us* by Sarah Nelson. Malachi Center Day Camp for inner-city youth visited twice per week throughout the summer. They enjoyed STEM programming, including the COSI dinosaur kits, a library scavenger hunt, crafts, and SLL. Young Scholars Academy, hosted by Sandra Nosse, had a dozen preschoolers in class each week. Piano Cleveland hosted The Concert Truck. Carnegie West had a table at the Northwest Neighborhoods Community Festival.

D2 FULTON - Fulton hosted LegalWorks and was a polling location of the Cuyahoga County Board of Elections. Meet a Minion programming was a success, bringing 24 children/families in to interact and take their photos with a Minion. Fulton rounded out the summer leading the way in SLL sign-ups with 1,369 readers registered. Councilwoman Jasmin Santana held a listening session at the Fulton Branch with the community. Fulton held a Build-A-Buddy program in which 25 children/families attended, to bring their pal to life by hand stuffing it and wishing on a star.

D2 JEFFERSON - The staff of Jefferson continued to provide services in the Tremont neighborhood. Karen Kelly Grasso, Children's Librarian, and Alexander Story, Jr., Library Assistant Youth Emphasis, met with youngsters weekly at the Merrick House during their summer camp engaging the youth with SLL activities. The Jefferson Branch was represented at the Tremont Farmers Market in Lincoln Park and the Northeast Ohio College Preparatory School uniform distribution. Manager Steve Capuozzo continued the Think and Drink Book Club, now in its sixth year, meeting at Literary Tavern. Ms. French accepted a promotion to the Children's Librarian position at the Hough Branch.

D2 SOUTH - South partnered with the Cleveland Housing Court to open a Court Kiosk. Piano Cleveland taught songwriting. The Classical Guitar Society's summer camp was hosted in the South Branch meeting room.

D2 SOUTH BROOKLYN - The summer began with South Brooklyn staff welcoming new staff members Crystal Tancak, and Kylie Gibbs and saying farewell to Luigi Russo, and Tammy Houghton. South Brooklyn was represented at Takeover Old Brooklyn, Old Brooklyn's Farmer's Market, and the Edgewater Book Box. Staff also participated at the Old Brooklyn Crime Watch, Old Brooklyn Community Development Corporation, Second District Community Relations, and MyCom meetings. An art wall titled "Quadratalux" by Andrew Reach was installed outdoors as part of the "See Also" series through a partnership between the Cleveland Public Library and LAND Studio. Summer ended welcoming new Children's Librarian Joanna Rivera.

D3 GARDEN VALLEY - Children's Librarian Andrea Csia conducted Stories, Songs and Syllables, How Are You Feeling?, and You Build It via Zoom. Library Assistant Youth Emphasis Leonard Burks presented Between the Stacks Virtual Theater. Manager Maria Estrella worked with Lyles Art to highlight the Artography Exhibit, which provided a platform to cultivate neighborhood engagement by enriching film documentation, media literacy, and social commitment. Assistant Manager Donald Smith presented the History of Broadcasting.

D3 HOUGH - Staff welcomed Manager Marcie Williams, Children's Librarian Grace French, and Public Services Associate Michael Deneen. Youth patrons enjoyed crafts that included snap circuit kits teaching the basics of engineering and circuitry concepts. Youth received a bag of school supplies during a Back-to-School Bash. Two lucky students went home with AT&T Makeblock Robots. Director Felton Thomas and Ms. Williams attended the Midtown Cleveland sponsored E. 66th Street walking tour, the new Hough Branch and other milestones were featured.

D3 MARTIN LUTHER KING, JR. - Children's Librarian Angela Margerum participated in the fifth annual 2022 Gen-Summit, sponsored by the Literacy Cooperative. She learned about generational approaches to building family well-being by intentionally and simultaneously working

with children and adults. Library Assistant Youth Emphasis Eric Eubanks read and recorded a Daniel Tiger story for CPL's upcoming Be My Neighbor Day virtual program. Staff bid farewell to Manager Tonya Briggs and welcomed Walz Manager Jeanmarie Gielty as temporary manager. CPL held a groundbreaking ceremony for the new MLK branch with over 50 attendees.

D3 STERLING - Sterling youth ages 6-12 learned the basics of container gardening at The Kids Garden Club. Three members received the Excellence in Gardening award for their commitment to the project. Branch Manager Monica Rudzinski worked with Cuyahoga County and Digital C to promote the Emergency Connectivity Fund initiative in the Central neighborhood. Ms. Rudzinski represented CPL at WKYC's Little Free Library dedication event at the King Kennedy Boys and Girls Club and St. Vincent Charity Medical Center's "Refresh Pantry - Feeding Body and Soul" monthly events. Ms. Rudzinski served on the Back-to-School Rally/Ward 5 Festival planning committee. Attendance exceeded 500.

D3 WOODLAND - Staff visited the new Woodland construction site. Manager Maria Estrella provided outreach during the Digital C registration events and verbally translated library paperwork to the Spanish residents interested in obtaining library cards. Ms. Estrella participated in the ALA Annual Conference, beginning her three-year service as an ALA Council member and board member for the Association of Library Services to Children. Desiree Smith was promoted to Technology Associate in TechCentral.

D4 EAST 131 - The Branch hosted Young Scholars Academy, which is a family literacy engagement program that served multiple families. The Volunteens and the teens from a library in Beit She'an, Israel, hosted a FRONT International program. The Volunteens facilitated the evening with art making and blackout poetry and taught American line dancing to the teens from Beit She'an. Children's Librarian Kelli Minter tabled the back-to-school bash at Charles Dickens Elementary School. Several daycares participated in Library Assistant Computer Emphasis Katie Power's artmaking programs entitled Painted Frida Kahlo Pots, Friendship Bracelets, and the Coloring Extravaganza. Library Assistant Youth Emphasis Rosa Simone coordinated and hosted the CFD's

safety program. Manager Marina Márquez created and facilitated the Community Asset Mapping and LEGO Challenge activities for the Urban Libraries Council conference hosted by CPL. In partnership with MyCom, the branch hosted the Resource Closet. The branch hosted The Griot Project to provide creative writing and visual art workshops with a culminating literary art show. To close out Summer Lit League, the Branch hosted a puppet parade, and participants created puppets based on characters from their favorite books and paraded down the corridor. LACE Rosa Simone transferred to the Fulton Branch.

D4 FLEET - Fleet Branch ranked third in overall participants with 598 and first in completions with 336, for this year's SLL. Adult SLL patrons were treated to Xmas in July. The Fleet team filled customer appreciation week with book giveaways donated from CPL's community partners, CPL swag, Take n' Make crafts, and refreshments. In partnership with University Settlement and Broadway School of Music, Fleet Branch hosted a Seniors Art Exhibit that will be displayed at the branch through August.

D4 HARVARD LEE - Branch Manager Kristen Schmidt and Ms. Rodriguez restarted the Youth Opportunities Unlimited partnership with CPL. Harvard Lee hosted a table at the Jazz for the Arts Fest at Harvard Community Services Center (HCSC) and conducted outreach to the HCSC summer camp. LAND studio installed an art wall by Sequoia Bostick on the front of the branch. The Crafty Ladies Society donated a community blanket commemorating their 10th anniversary at the branch.

D4 MOUNT PLEASANT - Peace in the Hood's Summer Camp filled the branch with the sounds of African drumming. The branch hosted a Youth Opportunities Unlimited student who led STEM programs and helped inventory toys for donation. Library Assistant Computer Emphasis Kyra Berzonsky accepted a position as a Public Services Associate at the Rockport Branch. Children's Librarian Mark Tidrick transferred to a Librarian position at Main Library.

D4 RICE - Staff welcomed Lexy Kmiecik from Hough as the new Manager and Shavonne Bolton as a Public Services Associate. Rice formed a new partnership with A Special

Wish-The Northeast Ohio Chapter. Through this partnership the branch is offering a monthly library experience for a critically ill child with a personalized Story Time, and craft. The family may check out items and sign up for a library card. A keepsake from the program is a box created in Tech Central, with the child's name engraved onto it.

D4 UNION - Youth staff provided a SLL kickoff party with Twister Girl and giant games. The SLL finale was with Jungle Terry and his live animals. Youth staff conducted a Juneteenth Tie-dye shirt program, and a meet & greet at Miles Park School. Staff bid farewell to Manager Marcie Williams due to her transfer to Hough Branch and welcomed Jefferson Manager Steven Capuozzo as temporary manager.

D5 ADDISON - Library Assistant Youth Emphasis Ron Clark met with NORA to establish upcoming visits for their adolescent treatment program. Mr. Clark completed a webinar entitled *Social Skills Training for Adolescents and Young Adults with Autism Spectrum Disorders*. Public Services Associate Maxine Williams and Public Services Generalist Shakenya Smith conducted weekly visits to Eliza Bryant Village's Adult Day Care program. Ms. Williams completed the webinar *First Look: Creating Exceptional Patron Experience*. Ms. Smith completed the webinar *Boundaries and Consequences*. Manager Tamara Means attended Veteran's Café, Mt. Pleasant Region MyCom, and NEO-RLS's New Supervisors' Academy. The Branch welcomed Youth Opportunities Unlimited worker, Adria Ingram. Library Assist Computer Emphasis Shavonne Bolton was transferred to Rice Branch as a Public Services Associate.

D5 COLLINWOOD - The Branch hosted five Community Pop-Ups, which involved community organizations promoting and assisting library patrons with what they offer. The branch also hosted two Transportation Security Administration Job Fairs. Story Time numbers increased due to weekly engagements with two childcare centers, Keys for Kids and Scholars of Tomorrow.

D5 GLENVILLE - Children's Librarian Peter Roth was promoted to Glenville Branch Manager. Mr. Roth met with Allison Grazia and Emma Rillero of Cleveland Museum of

Natural History's Community Engagement to discuss programming and partnership opportunities. Patrons enjoyed a celebration of Juneteenth with a performance by Robin Pease who presented a one-woman show about Lucy Bagby. Main Library staff Olivia Hoge and Adam Jaenke, along with Thomas Zung, the architect who designed Glenville Branch, were welcomed by staff for a partnership project. Ms. Hoge and Mr. Jaenke recorded Mr. Zung's story about designing the branch, and photographed Mr. Zung, staff, and the branch for CPL's Neighborhood Photographic Survey. The Mandel Foundation granted \$3.25 million to the branch for building a digital literacy center. Mr. Roth visited Citizens Academy Glenville's teacher orientation to promote the library. Mr. Roth was joined by Ms. Hoge, who presented about Glenville's history. Staff welcomed new Children's Librarian Katie Power. Mr. Roth and Ms. Power attended the Family Resource Fair and Renaming Ceremony at Stephanie Tubbs Jones School.

D5 LANGSTON HUGHES - The Cleveland Clinic Institute's Lou Ruvo Center presented a program focusing on brain health. Children's Librarian Christopher Busta-Peck visited Next Step Daycare every Wednesday. Langston Hughes Branch offered UB Tech Stem Lego Robotics project to fifth through eighth graders. Manager Bill Bradford attended the Smithsonian National Education Virtual Summit. A Keys to Reading workshop was offered and focused on learning about music and the piano. The Milt Hinton traveling jazz exhibit arrived from Oberlin College and will be at the branch for the next several months.

D5 MEMORIAL NOTTINGHAM - The Memorial Nottingham Branch partnered with the Cleveland Metroparks summer camp to perform STEM programming for youth ages 7-13 years old. Youth staff conducted Story Times at seven neighborhood daycares, in which early literacy practices and crafts were given to every group. Memorial Nottingham was represented at the Waterloo Arts Festival, Salvation Army Community Fair, and multiple Back-to-School Events. The Branch hosted a Cuyahoga County Voting event, Love in Action Resource Fair, Back to School Computer Giveaways, and an Amazon Hiring event. Staff bid farewell to Ms. Rivera as she transferred to South Brooklyn Branch.

OUTREACH & PROGRAMMING SERVICES

ENGAGEMENT

FRONT 2022, the second installation of FRONT International's contemporary art exhibition, began on July 16. This year's theme, *Oh, Gods of Dust and Rainbows*, was inspired by Langston Hughes's *Two Somewhat Different Epigrams* (1957). This regional exhibition features over ninety regional, national, and international artists, six of whom presented work at the Library. Brett Hall hosted the works of Andrea Carlson, Jace Clayton, and Paul O'Keefe; the Special Collections department's Treasure Room featured a new film installation by Moyra Davey. Kameelah Janan Rasheed, in collaboration with students from the East 131st Branch, designed a multipart sculpture that will be unveiled in November at the newly constructed Hough Branch. *365* by Karl Martens, a year-long digital calendar is displayed on the outdoor vitrines facing Superior Avenue. *365* consists of ever-changing and never-repeating numerals are composed of elements derived from Martens' monoprints. Finally, the Library's Literature Department staff curated an exhibit titled *Langston Hughes: In Cleveland, In Context*, on the 3rd floor of the Main Library. It contains a series of facsimiles that trace the editing evolution of Langston Hughes's poem that inspired FRONT 2022.

July also saw the opening of SEE ALSO the Library's annual public art installations in Eastman Reading Garden and neighborhood branches. This year's *On End installation* showcases a series of colorful, playful sculptures by New York-based artists and designers Yeju Choi and Chat Travieso. The installation is composed of hundreds of custom-made bookends—common objects in every Library. Bookends mark a beginning and an end. Yeju and Chat built *On End* by continuously connecting these "beginnings" and "endings", alluding to boundless transitions and growth. The sculptures will be on display through Fall 2022.

The works of two locally-based arts were featured at two neighborhood branches: Harvard-Lee and South Brooklyn. The Harvard-Lee Branch mural by Cleveland illustrator and designer Sequoia Bostick is titled *Refresh the Soul*. Inspired by Gustav Klimt's style, the illustration

demonstrates how color and imagery affect mood. *Refresh the Soul* features a being enjoying the freshness and healing effects of the rain under a rainbow that symbolizes hope.

On the South Brooklyn Branch's art wall, Cleveland-based artist and architect Andrew Reach is behind the new abstract 3D art installation, *Quadratalux*. Andrew was an architect for more than 20 years, when, in 2005, a progressive spine disease left him disabled and unable to continue practicing. This marked an end and a rebirth when, on a self-taught journey of discovery, he began to use the computer to make art as therapy for his pain and depression.

On Monday, July 18, the South Branch saw the new Neighborhood Housing Court Kiosk opening. Library executives, Cleveland Housing Court Administrative Judge W. Moná Scott, unveiled the first of four virtual courtrooms at Library branches. The program will eventually spread to the Mount Pleasant, Carnegie West, and Glenville branches. The virtual courtrooms are solely for the use of Clevelanders who are required to appear before the Cleveland Housing Court. This virtual access will make legal services more accessible to patrons unable to appear at the Court's downtown location.

On July 21-23 the Library, in partnership with the Borderlight Theater Festival, hosted a series of dance performances entitled BEES, an interactive performance designed for children aged 4 - 11 and their families. The performance was a collaboration between Australian-based Polyglot Dance Studio and the Cleveland-based Inlet Dance Theatre.

EDUCATION

Young Scholars Program provided an opportunity for parents to expose their scholars to the engagement of literacy. The parents and scholars enter each session ready to participate to be more involved in their scholars' learning. Many of the parents attended every session, which was a sign of their buy-in on promoting and fostering academic achievement and success in kindergarten readiness.

Young Scholars' Academy parent partner met with parents/grandparents in the library branch(s) meeting room. Parents received information about the first session topic written in alignment with the Ohio Department of Education Standard, Social and Emotional Development. In addition, the parent partner spoke with parents about the Social and Emotional Development of scholars at the age of four and preparation for transitioning to a kindergarten classroom.

Over the past three months, students participating in the Library's Violin Program progressed at different rates. Four out of six scholars performed at CPL's Scholars Violin Program in the Outdoor Reading Garden on Tuesday, August 16, 2022. All four scholars showcased their skill set by performing various solos and ensemble selections before their first public audience, followed by a group performance of the music and lyrics of "Chariots of Fire."

The Cleveland Public Library sponsored a summer camp for fifty elementary and middle school scholars at Thurgood Marshall Recreation Center using UBTECH STEM Robotic UKITs. The five-week summer camp was designed to teach scholars STEM (science, technology, engineering, and math) while allowing them to explore different concepts that enhanced their education outside the traditional classroom.

YOUTH

Summer Lit League (SLL) is an eight-week program that challenges children and adults alike to read for a chance to win prizes. Summer reading is encouraged to decrease the number of students affected by "the summer slide." In years past, participants were separated into three age groups: Kids (0-11), Young Adults (12-18), and Adults (19+). However, for sign-up ease, there was one category created for all ages in 2022.

The 2022 SLL theme, The Future is Now, Read! provided connectional reading activities as a partner and supporter of FRONT 2022: Oh, God of Dust and Rainbows. Youth patrons participated in futuristic and transformative activities at all open Cleveland Public Library (CPL) branch locations and Main Library.

Five was the number of books needed to complete the challenge to accommodate all readers and various reading levels. The final prize for all those who completed the challenge earn a VIP ticket to the Great Lakes Science Center. Readers earned virtual drawing tickets to enter prize raffles of their choosing. Registration numbers were significantly higher than in 2020 and slightly higher than 2021 when the Library was open with limited capacity due to Covid-19 restrictions. The 2022 registration count: 6,954. While the registration numbers are lower than in years past (pre-Covid-19 era), a small uptick in completion remains; 2,652 (38% completion rate).

Drawing prizes included Apple iPads, Chromebooks, Nintendo Switch Gaming Consoles, Amazon Gift Cards, tickets to see Disney's Frozen, the musical at Playhouse Square, and more.

Summer Lit League concluded with a family fun celebration on Thursday, July 28, at the Great Lakes Science Center. The Great Lakes Science Center provided a generous in-kind donation of five thousand dollars to make the finale possible. The finale attendance was 916, slightly lower than 2021, yet higher than years pre-covid. Scheduling the event on a weekday allows more opportunities for daycare centers, camps, and Cleveland Metropolitan Summer Enrichment students to attend. In addition, Cleveland Public Library provided transportation for several youth organizations.

In addition to a trip to the Great Lakes Science Center, students at Wade Park visited The Morgan Paper Conservatory on July 12, 2022. Students engaged in two hands-on papermaking workshops, eating lunch in the conservatory garden in between. This opportunity was made possible by The Cleveland Public Library.

Lastly, On Tuesdays, July 8 - August 2, 2022, Erica Marks participated in Rainey Institute's Civic Circles, representing the Cleveland Public Library. Ms. Marks worked with third graders for four weeks on how to build a love for reading in the City of Cleveland. CPL was one of several partners asked to work with a specific grade level to address a community need. The civic circle concluded with a student-led community reading festival

titled "Let's Go Read!" featuring games, incentives, book giveaways, and reading buddy activities.

EXTERNAL RELATIONS & DEVELOPMENT AND FOUNDATION

EXTERNAL RELATIONS & ADVOCACY UPDATES:

- **Goal:** *Increase Elected Officials and Key External Stakeholders' Awareness and Understanding of CPL's Community Impact*
 - **Elected Official Engagement**
 - Facilities Master Plan (FMP) Branch Updates
 - Continued to apprise local legislators of FMP updates for the branch(es) in their jurisdiction.
 - Branch Groundbreaking Ceremonies
 - Councilwoman Yvonne Conwell, Cuyahoga County Council District 7, presented a Cuyahoga County proclamation at MLK branch.
 - Councilman Kevin Conwell, Cleveland City Council Ward 9, presented City Council resolution at MLK
 - Councilman Brian Kazy, Cleveland City Council Ward 16, presented City Council resolution at Rockport branch.
 - Chief Ryan Puente, Government Affairs Officer, presented a City Proclamation on behalf of Mayor Justin Bibb at MLK branch.
 - Virtually met with Councilwoman Stephanie House, Cleveland City Council Ward 7, to discuss summer programming for branches within Ward 7.
 - Virtually met with Councilman Michael Polensek, Cleveland City Council Ward 8,

to discuss Facilities Master Plan core updates regarding Memorial Nottingham branch.

- Met in person with Councilwoman Yvonne Conwell to discuss a partnership with the National Congress of Black Women, Greater Cleveland Chapter's (NCBWGCC) annual conference, "And Justice for All", which will take place in November.
- Organized an in-person meeting with Ohio Senator Jerry Cirino, Ohio Senate District 18, at Main Library for a tour and meet/greet with Director Thomas to cultivate a relationship with him and to highlight how the Library serves the community.

- ***External Stakeholder Engagement***

- FMP Branch Updates
 - Continued to apprise community development corporations (CDC's) of FMP updates for the branch(es) in their jurisdiction.

- ***Additional External Relations & Advocacy Efforts***

- Met in person with Michelle Gillcrist, the Northern Ohio Regional Liaison to the State of Ohio's Governor's Office, and Best Buy reps as they toured the Best Buy Teen Tech Center at Rockport branch showcasing this space and laying the groundwork to build awareness among policymakers about the Teen Tech Center model and how it works.
- Heading the City-wide Reading Campaign along with the City of Cleveland, and a host of other community partners that are committed to this work to heighten awareness on the importance of reading, its implications on upward economic mobility, and to nurture a love of reading in general. This campaign was birthed out of the Mayor's 100-day report.

Planning preparations are underway for an October 2022 kick-off, with the campaign to launch January 2023 to December 2023.

- o Events
 - o Assisted the AsiaTown ArtBox grand opening and ribbon cutting events.
 - o Assisted with Cleveland Housing Court Neighborhood Kiosk ribbon cutting at South Branch with Judge W. Moná Scott.
 - o Attended Towards Employment's Chance to Advance Event.
 - o Attended Urban Libraries Council (ULC): Lessons from the Field events hosted by the Library and also participated in a panel discussion.
 - o Attended Carnegie West Branch's StoryWalk grand opening event.
 - o Attended Tri-C's Applause Event.
 - o Attended Chinese community celebration dinner hosted by the Cleveland Chinese Consolidated Benevolent Association and On Leong Chinese Merchants Association to express their gratitude to individuals and organizations who have helped with Chinese community's needs and contributed to its development.
 - o Attended the Verizon Community Forward Cleveland Learning Center Union-Miles at Earle B. Turner Recreation Center grand opening event.

CPL DEVELOPMENT UPDATES:

- **Goal:** *Align fundraising to support CPL's new strategic plan*
 - o Fundraising
 - Received grant for new Digital Innovation Center at Glenville Branch
 - Received grant for additional STEM Robotics kits
 - Received grant for Summer Lit League
 - Submitted and secured book donation

- Secured sponsors for the Urban Libraries Council Lessons from the Field Conference
 - Submitted request for social justice related works of art
 - Submitted request for government innovation labs
 - Submitted request for spatial equity forum
 - Submitted request for Storywalk at Memorial Nottingham Branch
- ***Additional CPL Development Efforts***
 - Hosted Eastman Reading Garden Tile Donor Reception for donors who purchased tiles that were engraved in the garden.

CPL FOUNDATION UPDATES:

- ***Goal: Reach Financial Targets***
 - Continued to advance the Foundation's 2022 financial targets.
 - Prepared and mailed mid year appeal (MYA) solicitations
- ***Additional CPL Foundation Efforts***
 - CPL Foundation Board
 - Held quarterly Board meeting and hosted board cocktail reception.
 - Held quarterly Executive Committee meeting.
 - Held quarterly Development Committee meeting.
 - Held quarterly Governance Committee meeting.
 - Held quarterly Finance Committee meeting.

ADDITIONAL DEPARTMENT EFFORTS:

- Hosted a private book luncheon event at Main Library for Dr. Mark Giuliano as he spoke on his

new book, *Making It Home: I Set Out to See the World and Made It All the Way to Cleveland.*

COLLECTION & TECHNICAL SERVICES

Director of Collection and Technical Services Sandy Jelar Elwell, Collection and Acquisitions Manager Corrine Alldridge, and Collection Management Librarian Laura Mommers met with Midwest Tape Account Executive James Gonzalez to discuss continued support from Midwest Tape with the selecting of non-book materials for Branch Opening Day Collections (ODC); strategies to increase the use of hoopla; and what the current challenges and areas of need are for CPL.

Ms. Jelar Elwell met with EBSCO Academic Regional Sales Manager Terrie Kelty and Account Services Manager Jamie Gieseck-Ashworth to learn about updates to the EBSCONET software and discuss any questions related to the annual EBSCO periodical subscription renewal. Ms. Jelar Elwell also met with OverDrive Account Manager Todd Warhola and Digital Content Librarian Claire Weibel to discuss OverDrive providing collection development assistance with the selecting of new eBook titles until a replacement has been hired for the Collection and Acquisitions Manager position.

Ms. Jelar Elwell met with Collections & Special Projects Coordinator Jennifer Jumba to provide an overview of the Collection and Technical Services Departments and the workflow and current projects associated with each Department. Ms. Jelar Elwell attended the "Strengthening Libraries through DEI" presentation at the Lake Shore Facility and virtually attended monthly Executive Meetings of the Women's Employee Resource Group (ERG); Kanopy's second quarter Public Library Town Hall Meeting; the first session of the DEI Education Lunch & Learn Workshop Series on "Becoming Latino Ready"; and the Library Leadership Ohio "Be the Change" webinar on "Privacy, Advocacy, and Intellectual Freedom."

Ms. Jelar Elwell, Ms. Alldridge, Catalog Manager Andrea Johnson, Materials Handling Supervisor James Clardy, and Director of the Ohio Library for the Blind and Print Disabled (OLBPD) Will Reed participated in the annual Library Security Audit for the Lake Shore and OLBPD

locations lead by Safety & Protective Services Manager Keith Foster and Safety & Protective Services Supervisors Kahlil Caldwell and Jose Santana. Ms. Jelar Elwell, Ms. Johnson, and Mr. Clardy attended the third quarter session of the HR Forum.

Collection and Technical Services staff attended the CPL All-Staff Town Hall meetings for June, July, and August and Session B of De-Escalation Training. Staff from the Acquisitions, High Demand, and Materials Processing Departments assisted with replacing the cover artwork and hub labels on DVDs and Blu-Rays from the vendor Midwest Tape when there was an issue with the auto-generated barcodes on the cover artwork and hub labels being invalid when scanned in Sirsi.

Collection and Acquisitions Manager Corrine Alldridge retired from her position in the Collection Management Department on July 29.

Acquisitions: The Acquisitions Department ordered 12,573 titles and 20,427 items (including periodical subscriptions and serial standing orders); received 44,998 items, 2,902 periodicals, and 319 serials; added 660 periodical items, 120 serial items, 176 paperbacks, and 1,152 comics; and processed 3,369 invoices.

Library staff had to temporarily pause selecting and purchasing library materials from the vendor Baker & Taylor (B&T) after their systems and applications had been hit by a ransomware attack during the weekend of August 20. Acquisitions Department staff were unable to transmit EDI orders or import EDI invoices and Main Library selectors were unable to create new carts or access previously created carts as a result of this service disruption.

Director of Collection and Technical Services Sandy Jelar Elwell and Acquisitions Coordinator Alicia Naab worked together to temporarily redistribute the OverDrive responsibilities for selecting new eBook titles and filling holds until the Collection and Acquisitions Manager position is filled. Ms. Naab will be assuming additional collection development responsibilities for eBook and audiobooks and Public Administration Library Assistant David Furies will be assisting with the selection of new eBook titles.

Technical Services Librarian Lisa Kowalczyk volunteered to participate on the Strategic Plan Working Group on Kindergarten Readiness. She attended the virtual "Kickoff" meeting for the Strategic Planning Working Groups and attended meetings of the Kindergarten Readiness Committee at the Children's Museum of Cleveland on August 24 and at Pre4CLE on August 31.

Catalog: Staff cataloged 10,128 titles, including 527 original records and 173 upgrades, created 461 Library of Congress call numbers, added 12,590 items, completed 743 bibliographic quality control transactions, and transferred 468 titles or call numbers for Cleveland Public Library. The Department also added 7,279 titles, made 446 corrections, and performed 374 transfers for CLEVNET member libraries. Librarians handled 346 email requests from Library staff and 588 from CLEVNET.

Technical Services Librarian Barbara Satow added 26 map records to the catalog, including seven branch maps for the Library from the 1980s and 1990s, as part of the Embedded Catalog Librarian Project. In June, Ms. Satow had the honor of cataloging the new Collection Development Policy.

In July, Technical Services Librarian Michael Gabe completed a truck of Hungarian books, most of which required original cataloging. Catalog Manager Andrea Johnson met with CLEVNET Technical Services & Acquisitions Special Interest Group (SIG) user representatives and IT/CLEVNET Library Systems and Applications Analyst Jim Benson regarding topics for a fall SIG meeting. Ms. Halkovich augmented the Name Authority Record for Elizabeth Boyer to differentiate her from Elizabeth H. Boyer in response to a Special Collections request for a Library of Congress call number. Cleveland Public Library owns books by both authors.

Mr. Gabe and Technical Services Librarian Yeshen Dugarova-Montgomery reached out to OCLC Support in August regarding an issue with the Cyrillic to Latin alphabet transliteration macro. Librarians at the University of Kansas and the New York Public Library were also contacted while trying to find a solution. Mr. Gabe upgraded a score record for the first time.

Ms. Halkovich attended the webinar "Beyond Resilience: A New Path to a Strong Culture" presented by State Library of Ohio and OhioNet under the umbrella of Library Leadership Ohio. Mr. Gabe attended the NEORLS webinar "Serving your immigrant population." Ms. Satow attended two meetings of the Employee Engagement Committee Rewards and Recognition division. Ms. Satow was invited to attend because of her work on the WOW! Employee Recognition Committee. Technical Services Librarian Amei Hu participated in CPR/AED training.

Collection Management: The majority of the work assignments for the Collection and Acquisitions Manager position have temporarily been redistributed to other staff due to Corrine Alldridge's retirement. Collection Management Librarian Laura Mommers has assumed handling the responsibility for purchasing additional copies of titles with holds and patron requests; Walz Branch Manager Jeanmarie Gielty has been assisting with the selecting of adult fiction and non-fiction materials for the Branch Opening Day Collections (ODC); and Acquisitions Coordinator Alicia Naab and Public Administration Library Assistant David Furies have both assumed additional OverDrive collection development responsibilities.

High Demand: The High Demand Department ordered 5,182 titles and 22,366 items; received and added 20,935 items; processed 1,129 invoices; and added 1,672 records for the CLEVNET libraries.

Materials Processing: The Materials Processing Technicians processed a total of 27,233 items.

Shelf/Shipping: The staff of the Lake Shore Shelf/Shipping Department sent 47 items to the Main Library for requests and 226 items to fill holds. Main Library received 418 telescopes, the Branches received 463 telescopes, CLEVNET received 133 telescopes, CSU received 6 telescopes, CWRU received 4 telescopes, and Tri-C received 2 telescopes. A total of 1,026 telescopes were shipped out. The Technicians sent out 396 items of foreign material and in total 11,933 new items were sent to the Acquisitions and High Demand Departments.

MARKETING & COMMUNICATIONS

EXECUTIVE SUMMARY

As summer heated up, the library made a big splash with programs for everyone. Encouraging kids to read, Summer Lit League provided the chance to earn prizes for reading and the Carnegie West StoryWalk had families getting active while reading. The Library received a big grant from the Mandel Foundation to create a Digital Innovation Center at Glenville Branch, while South Branch received a Housing Court Kiosk to help Clevelanders attend hearings without struggling to find childcare or transportation. We held several ribbon cuttings and groundbreakings, including groundbreakings for MLK Branch and Rockport, and a ribbon cutting for the new ArtBox in Asiatown. Art was all around with the opening of the FRONT Triennial exhibit in Brett Hall, the Langston Hughes exhibit in Special Collections at Main Library, a new See Also installation in the Eastman Reading Garden, and a performance art piece from Borderlight titled Bees! Writers and Readers had its first in-person author visit of the series from Ashley C. Ford at Third Space Action Lab. The Library hit the pavement representing at events for Juneteenth, Pride, One World Day, and more.

Our marketing efforts included media releases, social media and digital (cpl.org, Off the Shelf, community calendars), and printed materials.

Library Programs & Services

***Objective:** Remain relevant by promoting programs and services to help Greater Clevelanders thrive.*

MANDEL FOUNDATION GRANT: The Jack, Joseph and Morton Mandel Foundation has approved a \$3.25 million grant to Cleveland Public Library for capacity building and the creation of a Digital Innovation Center for adults and seniors at the Library's Glenville Branch, the neighborhood the Mandel brothers once called home. The Mandel Foundation gift is the largest contribution Cleveland Public Library has received in its 153-year history.

MEDIA COVERAGE:

<https://philanthropynewsdigest.org/news/mandel-foundation-awards-3.25-million-to-cleveland-public-library>

<https://www.cleveland.com/news/2022/08/cleveland-public-library-receives-325-million-from-mandel-foundation-for-tech-innovation-center-at-glenville-branch.html>

<https://www.craainscleveland.com/nonprofits/mandel-foundation-makes-325-million-grant-cleveland-public-library>

COURT IS IN SESSION: Cleveland Housing Court and Cleveland Public Library are bringing the court to the community. On July 18, a kiosk was unveiled at the Library's South Branch for Clevelanders who need to appear before Cleveland Housing Court without traveling downtown. This is the first of four kiosks that CHC and CPL plan to install.

MEDIA COVERAGE:

<https://www.cleveland19.com/2022/07/06/cleveland-housing-court-partner-with-cleveland-public-library-increase-accessibility/>

<https://www.freshwatercleveland.com/breaking-ground/HousingCourtCPLKiosks071422.aspx>

<https://www.cleveland19.com/2022/07/06/cleveland-housing-court-partner-with-cleveland-public-library-increase-accessibility/>

NEWS 5 TV SPOTS: As part of a paid campaign, the library had short interviews that were aired on News 5. Aaron Mason discussed the FRONT exhibit, Erica Marks discussed Youth Services and back-to-school resources, while Suzi Perez discussed all that TechCentral has to offer.

MEDIA COVERAGE:

<https://www.news5cleveland.com/cpl>

STORYWALK AND SUMMER LIT LEAGUE: On June 9, Carnegie West revealed a StoryWalk - an interactive outdoor display of book pages that patrons read while walking around the branch that was funded by a grant from the Thomas G. White Foundation. The opening celebration included a reading of the story, free book giveaways, ice cream, pizza, balloon twisting, and art activities.

Young patrons were encouraged to use the story as their first logged book for the Summer Lit League reading program, which began June 1 and continued through July 31. The program wrapped up with a culminating event at Great Lakes Science Center.

MEDIA COVERAGE:

<https://laprensanewspaper.com/index.php/2022/06/08/cleveland-public-library-celebrates-new-storywalk/>
<https://patch.com/ohio/cleveland/memorial-day-weekend-10-ways-have-fun-cleveland-area-week>

ARTBOX IN ASIATOWN: The ArtBox, Cleveland Public Library's brand new mobile library/art gallery, had a VIP Opening Ceremony on Saturday, June 18. It was well attended by community partners and residents. Festivities included a DJ, dance performances, a boba tea bar, and an interactive paint-by-number mural on the backside of the box.

MEDIA COVERAGE:

<https://coolcleveland.com/2022/06/zygote-press-hosts-queen-print-zine-fair/>

FRONT TRIENNIAL: The library's FRONT exhibition opened to the public on July 16. It will continue through October 2. Exhibitions and installations featuring work from artists: Jace Clayton, Andrea Carlson, Moyra Davey, Paul O'Keefe, and a special collection of facsimiles titled *Langston Hughes: In Cleveland, In Context*.

MEDIA COVERAGE:

<https://www.cleveland.com/news/2022/07/front-triennial-opens-july-14-16-with-regionwide-art-exhibits-promoting-a-healing-vision-amid-culture-wars.html>
<https://artreview.com/prem-krishnamurthy-what-can-art-actually-do/>

SUMMER IN THE READING GARDEN - SEE ALSO, BEES!, NO CEILING: Eastman Reading Garden unveiled a playful sculpture by NY based artists Yeju Choi and Chat Travieso as part of *See Also*.

The garden was abuzz with *Bees!* - a joyful interactive work in which children are welcomed into the bee world of community, communication, wonder and imagination,

sponsored by Cleveland Public Library, with free performances at the Eastman Reading Garden.

Another event in the No Ceiling series, titled "Serious Business: From Side Hustle to Main Gig" was held on August 26 in the Eastman Reading Garden. The entrepreneurship event offered Clevelanders the opportunity to network and get business resources in a mixer party atmosphere, with music and refreshments provided.

MEDIA COVERAGE:

<https://www.broadwayworld.com/cleveland/article/Tickets-Now-On-Sale-For-The-BorderLight-International-Theatre-Fringe-Festival-20220614>

<https://www.cleveland.com/entertainment/2022/08/one-world-day-and-18-other-things-to-do-in-greater-cleveland-this-weekend.html>

JUNETEENTH AND PRIDE: In celebration of Juneteenth, the Library participated with a booth at Freedom Fest, pertinent programs titled The Last Fugitive Slave - Ohio and The African Origins of Sickle Cell Disease, as well as themed activities at branches with jewelry, quilting, tie-dye, and a jamboree. Pride returned to downtown CLE and the Rainbow Readers ERG and library staff marched on behalf of the Library.

MEDIA COVERAGE:

<https://www.freshwatercleveland.com/street-level/JuneteenthFreedomFest060822.aspx>

<https://www.wkyc.com/article/entertainment/events/cleveland-public-library-announces-juneteenth-programs-events/95-16485003-9f46-4d5c-a0aa-f0f02a874445>

<https://www.wkyc.com/article/news/local/cleveland/2022-pride-in-cle-march-lgbtq-june-4-public-square-cleveland/95-c8026606-59ee-4513-aa9e-f8717d461bac>

<https://www.cleveland.com/metro/2022/06/thousands-attend-the-return-of-the-pride-in-the-cle-march-and-rally-in-downtown-cleveland-photos.html>

WRITERS & READERS - AHSLEY C. FORD: On August 13, the 2022 Writers & Readers series continued with a discussion from Ashley C. Ford about *Somebody's Daughter* - her memoir and New York Times bestseller. This discussion took place in-person at Third Space Action Lab and was also available to watch online. As a

companion, a community workshop titled Weaving Our Family Tapestry was held on August 17.

MEDIA COVERAGE:

<https://www.wksu.org/arts-culture/2022-08-11/5-things-to-do-in-neo-feast-in-little-italy-brewfest-in-lorain-and-more>

FACILITIES MASTER PLAN: The Martin Luther King, Jr. Branch and Rockport Branch had groundbreaking on August 20 and August 27, respectively. The grant awards for Walz Branch also made news.

MEDIA COVERAGE:

<https://www.crainscleveland.com/real-estate/cuyahoga-county-projects-win-50-million-state-brownfield-grants>

<https://www.crainscleveland.com/real-estate/ohios-tax-credit-program-transformational-deals-sees-318-million-requests>

<https://www.wkyc.com/article/news/local/cleveland/city-of-cleveland-seeks-federal-funding-new-east-side-transportation-project-dream-66/95-b6148e1d-1981-428a-83b1-4a37ae21448a>

<https://www.cleveland19.com/2022/08/20/cleveland-public-library-breaks-ground-new-dr-martin-luther-king-jr-branch-university-circle/>

SPARKLES OF JOY: The Rice Branch welcomed a one-and-a-half-year-old little girl named Reese into the Library before opening hours for a special storytime. Reese suffers from a rare genetic condition which left her blind. The program is part of the Special Wish Foundation which creates one of a kind experiences for immune-compromised children like Reese.

MEDIA COVERAGE:

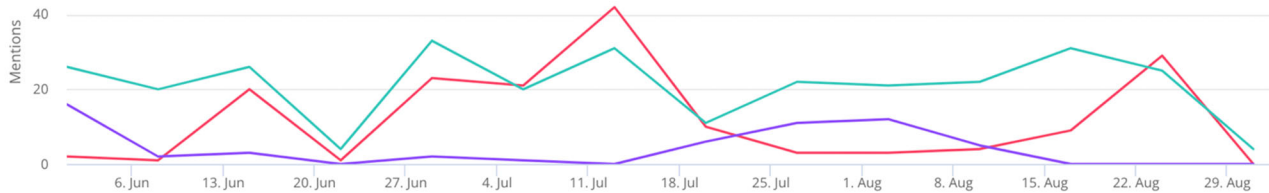
<https://www.wkyc.com/article/news/local/cleveland/reese-vip-experience-cleveland-library-a-special-wish/95-0c3102e8-81b0-43f5-8cca-8214891325c5>

<https://fox8.com/news/magical-storytime-for-blind-little-girl/>

<https://www.newsbreak.com/news/2719459816132/magical-storytime-for-little-girl-who-is-blind>

PUBLIC RELATIONS OVERVIEW

Cleveland Public Library garnered 522 mentions for June through August reaching more than 165 million people in national and local TV news, radio, and online and print.



Mentions 522 Audience 165,135,313 Publicity \$4,178,496

SOCIAL MEDIA SUMMARY

Broadcasts: Marketing continues to explore streaming opportunities, conversations, and content that promote learning and timely topics. Popular examples include:

- **The Next 400 Digital Round Table:** Success After High School, Commercializing Culture, Status of Policing in Northeast Ohio
- **Book Drops (recommended reading by CPL) themes:** International Dublin Literary Award, Uncommon Narrators, Read with Pride, True Crime, Weird Fiction, Non Fiction, and World-building in Fiction, Film, & TV
- **Writers & Readers**

Other digital content included a video series of STEM related projects pertaining to Summer Lit League, storytime videos, b-roll footage for news spots, photography and livestream of FMP projects, and Book Drops series. Content that performed well included a staff member playing a Metallica song corresponding to the popularity of a scene from the hit Netflix show Stranger Things, and as always, throwback posts documenting CPL's rich history.

Most Popular Posts by Platform:

<p> @Cleveland_PL Thu 6/30/2022 6:11 pm EDT</p> <p>The Eastman Reading Garden is lit tonight. Live music, food, cocktails, and conversation. Join us for Cocktails for...</p> <p>Total Engagements 1 269</p>	<p> @Cleveland_PL Sat 8/20/2022 10:53 am EDT</p> <p>We're celebrating the construction of the new MLK Branch. Thank you @CityofCleveland @MayorBibb for yo...</p> <p>Total Engagements 1 192</p>	<p> @Cleveland_PL Tue 8/16/2022 11:37 am EDT</p> <p>Students from the Cleveland Public Library violin program who also attend @CLEMetroSchools are treating folks i...</p> <p>Total Engagements 1 162</p>	<p> @Cleveland_PL Thu 8/11/2022 11:00 am EDT</p> <p>#TBT So much can change in 100 years. East 6th St., ca. 1919, shows Dodd Camera Co. on the Bond Street Block...</p> <p>Total Engagements 1 151</p>
<p> clevelandpubliclibrary Fri 7/22/2022 9:13 am EDT</p> <p>Discover, create, move, play, dance, and imagine with Bees! Bees is an interactive performance in which children are...</p> <p>Total Engagements 1 599</p>	<p> clevelandpubliclibrary Mon 7/25/2022 10:46 am EDT</p> <p>Chrissy, this is for you! 🎸: Mr. J from South Branch of Cleveland Public Library. #StrangerThings #Metallica...</p> <p>Total Engagements 1 310</p>	<p> clevelandpubliclibrary Sun 6/19/2022 12:17 pm EDT</p> <p>ArtBox in @asiatowncleveland is now open for the summer! Special thanks to artist Chi-Irena Wong for helping bring...</p> <p>Total Engagements 1 146</p>	<p> clevelandpubliclibrary Thu 6/23/2022 11:00 am EDT</p> <p>#TBT It's patio season! This 1934 photo shows the Last Chance Café with Parisian-style sidewalk seating. The ca...</p> <p>Total Engagements 1 136</p>
<p> Cleveland Public Library Thu 7/21/2022 6:00 pm EDT</p> <p>Cleveland Public Library welcomes Ashley C. Ford Saturday, August 13th to discuss Somebody's Daughter – her...</p> <p>New York Times Bestselling Auth...</p> <p>ASHLE C. FOR Courage to Speak</p> <p>Total Engagements 1 889</p>	<p> Cleveland Public Library Wed 6/15/2022 11:50 am EDT</p> <p>The votes are in! The Parents Choice Award for 'Best Library' in 2022 goes to... Cleveland Public Library! Thank yo...</p> <p>Cleveland Public Library Wins 'B...</p> <p>Total Engagements 1 649</p>	<p> Cleveland Public Library Tue 8/9/2022 8:46 am EDT</p> <p>Happy Dolly Parton Day! What's a great way to build your child's home library? The Dolly Parton's Imagination Library ...</p> <p>Total Engagements 1 636</p>	<p> Cleveland Public Library Sat 7/23/2022 9:00 am EDT</p> <p>What's the name of this space? 📍 Here's a hint: It's located in Main Library.</p> <p>Total Engagements 1 274</p>

PROPERTY MANAGEMENT

Carpenters/Painters

- Carnegie- West- installed the story boardwalk around the perimeter of the building.
- Main- built and installed a bike port for staff.
- Mt.Pleasant- completed the remodel of the virtual courtroom.
- Brett Hall- installed window film advertisements and installed vinyl wrap on elevators.
- Jefferson- removed large cement footers in parking lot.
- Glenville- metal shelving removed in preparation of virtual courtroom.

Maintenance Mechanics

- South Brooklyn- refrigerant leaks found and repaired.
- Sterling- replaced condenser fan motor on condensing unit; also repaired condensate leak in air handler unit.
- Repaired many leaks in Eastman Garden irrigation.
- Ionization completed at Harvard-Lee and South Branch.
- Union- refrigerant leak repaired.
- Continued work on virtual courtrooms at Mt. Pleasant, Glenville, and Rice branches.
- Replaced safety valves on boilers at Collinwood and rice branch.
- Brett Hall- Power and data set up for Front exhibit.
- Repaired condensate leak on air handler unit 3 Lakeshore facility.
- Langston Hughes- repaired leak on heat pump ground loop and installed water meter to monitor any possible leaks.
- M.L.K- moved camera so parking lot across the street is visible.

INFORMATION TECHNOLOGY & CLEVNET

The CLEVNET Directors met for their regularly scheduled quarterly meeting on July 29, 2022, at 10:00am via Microsoft Teams.

The biggest agenda item was the report given by Dr. Howard Fleeter of Howard Fleeter & Associates, who had been contracted to provide an updated return on investment (ROI) study for CLEVNET's 40th anniversary. Dr. Fleeter, using 2019 data, the last year that was not interrupted by the COVID-19 pandemic reported that his biggest finding was that the ROI had improved from 2007 where it was \$6.37 (for every \$1.00 invested by a member library) to \$19.13 in 2019

His other key findings were:

- The total value of physical items circulated through CLEVNET in 2019 was \$41.1 million. This is more than double the 2007 physical circulation value of \$19.5 million.
- The total value of electronic circulation through CLEVNET in 2019 was \$48.5 million. This is nearly 250 times the 2007 value of electronic circulation of \$188,000 (which was undercounted to some degree).
- The total value of database and Wi-Fi usage facilitated by CLEVNET in 2019 is \$16.8 million, more than twice the \$7.5 million value in 2007.
- The 2019 CLEVNET ROI (return-on-investment) from physical and electronic circulation was 16.11 (\$89.6 million in benefit divided by \$5.6 million in CLEVNET costs). This means that in 2019 CLEVNET's circulation provided an average of more than \$16 in benefit to library users for every \$1 spent by CLEVNET.
- When database and Wi-Fi usage is included, the 2019 total benefit to patrons of CLEVNET libraries was \$106.5 million, and the overall ROI was 19.13, meaning that patrons of CLEVNET member libraries received more than \$19 of benefit for every \$1 of cost of participating in the consortium.

Some of the main benefits of belonging to CLEVNET were:

- Expanded access to physical items through the shared catalog and CLEVNET's interlibrary loan services
- Expanded access to digital through CLEVNET's OverDrive subscription and the sharing of other member library's Overdrive Advantage subscriptions
- Provision of the SirsiDynix Symphony 3.5 ILS software at no additional cost to member libraries.
- CLEVNET pays the cost of cataloging physical items for member libraries
- CLEVNET provides a wide array of software to member libraries
- CLEVNET provides extensive Information Technology services to member libraries

Dr. Fleeter concluded:

"To maintain their existing level of service, it is estimated that CLEVNET member libraries would need to spend an additional \$11.3 million to \$14.7 million in additional services or on additional items for the libraries' collection. Therefore, in terms of savings obtained by libraries through CLEVNET membership, the return for each dollar invested in participation is estimated to result in \$2.02 to \$2.63 in savings."

CLEVNET held its quarterly PC Tech meeting on August 18, 2022, at 10:00 via MS Teams.

Larry Finnegan, Acting Director of CLEVNET, gave his report. The porting of libraries to Easton from AT&T had accelerated. Currently there are only a couple of libraries left on AT&T and CLEVNET can now start adding new libraries to its VOIP solution.

Mr. Finnegan also announced that POTS lines (traditional copper phone lines) are going away. The Federal Government has determined that the phone companies no longer need to support POTS lines, which in turn means that the phone companies will no longer support them. In turn that means libraries who are using them for their phone service will need to find alternatives. Mr. Finnegan is also concerned that since POTS lines were commonly used for security systems and emergency lines in elevators, these services will be left unsupported.

Mr. Finnegan urged all CLEVNET members to contact their security companies to investigate alternatives.

Andy Busch (Solutions Architect for CLEVNET) reminded the attendees that if they use Cisco Umbrella for filtering that CLEVNET had developed a means for the patron to bypass filtering if they are 17 years and older by entering their library barcode. From the barcode the code CLEVNET developed would verify the users' age as stored in the ILS (Integrated Library System) and if they were 17 and older the filters would be bypassed. Mr. Busch pointed out that John Malcolm, Chief Innovation and Technology Officer for Cleveland Public Library, had asked CLEVNET to implement this for Cleveland Public Library (CPL) in early August and it had been working without any issues.

Brian Leszcz (Lead Solutions Architect for CLEVNET) discussed the latest the latest on the tenant migration. Mr. Leszcz reported that Carrie Krenicky (Chief Financial Officer for CPL) recommended that because of the scale it was necessary to approach this as one large project rather than breaking it into several smaller ones as had been proposed. The CLEVNET Executive Panel looked at her arguments and agreed with her. CLEVNET-IT is now reviewing companies who can handle the scale of this project so CLEVNET can solicit and evaluate quotes.

Jim Benson (Library Systems and Applications Analyst for CLEVNET) and Mr. Leszcz worked closely with Mr. Malcolm and CMSD (Cleveland Metropolitan School District) to load all 37,483 CMSD students into the ILS database, which in turn would allow CMSD ID cards to be used by their holders to borrow items from Cleveland Public Library.

Megan Trifiletti (Library Systems and Applications Analyst for CLEVNET), Caitlin Ryan (Library Applications Specialist for CLEVNET), Mr. Benson, and Mr. Leszcz also continued working with the Quipu Group to allow CLEVNET library patrons to create eCards.

Robert Patrick (Network Specialist for CLEVNET) as was discussed in the PC Tech meeting, had ported five libraries over the summer to the CLEVNET Call Manager

(Milan-Berlin, Bristol, Lorain, Stow-Monroe Falls, and Rock Creek).

Kyle Guster (Network Specialist for CLEVNET) carried out full network upgrades/replacements at Seville, Lodi, Highland, and Buckeye branches of the Medina County Library. Mr. Guster during the month of August working with the Jefferson branch of Cleveland Public Library on its network infrastructure.

Both Mr. Guster and Mr. Patrick upgraded the Rock Creek Public Library network and installed a second Call Manager.

Mr. Busch carried out several upgrades for Papercut and Automate, improving functionality and security. In early July Chris Wisniewski (CLEVNET Solutions Architect) resigned. Interviews started in August to replace him.

As a result of the PC Tech Meeting, Morley Public Library asked if they could implement the bypass for their Cisco Umbrella filtering like had been done for CPL. Keith Riggs (PC / Network Technician for CLEVNET), Mr. Busch, and Mr. Leszcz worked together to implement this for them.

Mr. Finnegan and Mr. Malcolm have conducted interviews for the vacant Director of CLEVNET position. Mr. Finnegan and Mr. Malcolm have interviewed five candidates and will be making their recommendations to the search committee appointed by the CLEVNET Executive Panel. The CLEVNET Executive Panel will also be interviewing these candidates and in conjunction with Mr. Malcolm's and Mr. Finnegan's recommendations will be making their decision soon.